

**NIT/ TENDER DOCUMENT (LIMITED TENDER)**



**AIRPORTS AUTHORITY OF INDIA**  
**Civil Airport, Jammu**

**Notice Inviting E-Tender (NIET)**

**For**

**Concession to Supply, Install, Test, Commission (SITC) and  
Operate Automated Vehicle Parking Management System;  
Collection of Parking Fees  
at  
Civil Airport, Jammu**

**E-bid no.: 2022\_AAI\_101203\_1**

**No. AAI/JU/Coml./1411/2022**

**January 2022**

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## **DISCLAIMER**

The information contained in this NOTICE INVITING E-TENDER document (the “e-Tender”) or subsequently provided to Applicant(s), whether in documentary form, by or on behalf of the Authority, is provided to Applicant(s) on the terms and conditions set out in this e-Tender and such other terms and conditions subject to which such information is provided.

This e-Tender is neither an agreement nor an offer by the Authority but an invitation to the prospective Applicants or any other person. The purpose of this e-Tender is to provide interested parties with information that may be useful to them in the formulation of their financial application pursuant to this e-Tender. This e-Tender includes statements, which reflect various assumptions and assessments arrived at by the Authority in relation to the subject Concession. Such assumptions, assessments and statements do not purport to contain all the information that each applicant may require. This e-Tender may not be appropriate for all persons, and it is not possible for the Authority, its employees or advisors to consider the investment objectives, financial situation and particular needs of each party who reads or uses this e-Tender. The assumptions, assessments, statements and information contained in this e-Tender may not be complete, accurate, adequate or correct. Each Applicant should therefore, conduct its own assessment, due diligence and analysis and should check the accuracy, adequacy, correctness, reliability and completeness of the assumptions, assessments, statements and information contained in this e-Tender and obtain independent advice from appropriate sources.

Information provided in this e-Tender to the Applicant(s) is on a wide range of matters, some of which may depend upon interpretation of law. The information given is not intended to be an exhaustive account of statutory requirements and should not be regarded as a complete or authoritative statement of law. The Authority accepts no responsibility for the accuracy or otherwise for any interpretation or opinion on law expressed herein.

The Authority, its employees and advisors make no representation or warranty and shall have no liability to any person, including any Applicant, under any law, statute, rules or regulations or tort, principles of restitution or unjust enrichment or otherwise for any loss, damages, cost or expense which may arise from or be incurred or suffered on account of anything contained in this e-Tender or otherwise, including the accuracy, adequacy, correctness, completeness or reliability of the e-Tender and any assessment, assumption, statement or information contained therein or deemed to form part of this e-Tender or arising in any way for participation in the bidding process.

The Authority also accepts no liability of any nature whether resulting from negligence or otherwise howsoever caused arising from reliance of any Applicant upon the statements contained in this e-Tender.

The Authority may, in its absolute discretion but without being under any obligation to do so, update, amend or supplement the information, assessment or assumptions contained in this e-Tender.

The issue of this e-Tender does not imply that the Authority is bound to select all the Proposals for bidding process for the Concession and the Authority reserves the right to reject all or any of the Applications or Bids without assigning any reasons whatsoever.

The Applicant shall bear all its costs associated with or relating to the preparation and submission of its Application including but not limited to preparation, copying, postage, delivery fees, expenses associated with any demonstrations or presentations which may be required by the Authority or any other costs incurred in connection with or relating to its Application. All such costs and expenses will remain with the Applicant and the Authority shall not be liable in any manner whatsoever for the same or for any other costs or other expenses incurred by an Applicant in preparation for submission of the Application, regardless of the conduct or outcome of the Bidding process.

The Applicant shall be wholly responsible for any statements/documents/ records, etc. submitted pursuant to this e-Tender and ensure accuracy thereof. The Authority or its employees shall accept no responsibility or liability for any deficiency that may be made by the Applicant. Any false declaration made by the Applicant shall invite action as may be decided by the Authority including termination of Concession, debarring, forfeiture of EMD and/or Security Deposit. The Applicant shall also indemnify the Authority and its employees from actions arising out of this e-Tender.

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**AIRPORTS AUTHORITY OF INDIA**  
**DEPARTMENT OF COMMERCIAL**

**E-tenders (Limited) are invited for award of Concession to Supply, Install, Test, Commission (SITC) and Operate Automated Parking Management System; Collection of Parking Fees at Civil Airport Jammu.**

**INTRODUCTION**

1. Airports Authority of India is (“AAI”) is the largest Airport Operator in India providing Modernization, Air Navigation, Operation and Management of 125 plus Airports across India.
2. AAI is desirous of participation of eligible entities in the subject e-tender at Civil Airport, Jammu.
3. AAI came into existence on 1ST April 1995. AAI has been constituted as a Statutory Authority under the Airports Authority of India Act, 1994. The main functions of AAI include:
  - Design, development, operation and maintenance of passenger terminals.
  - Development and management of cargo terminal at international and domestic airports.
  - Provision of passenger facilities at terminals like Duty Free Outlets, Travel Retail Outlets, F&B facilities, Executive Lounges, Ground transportation facilities (Maxi Cab, Radio Taxi etc.) and other non-aero activities like; Money Exchange Counters, Trolley Services and information systems.
4. Since its inception in 1995, Airports Authority of India (AAI) has been at the helm of affairs in the development of airport infrastructure and management and control of airport operations and air navigation services in India. Over the past two decades AAI has been on the forefront of modernising and developing airside and terminal side infrastructure and improving its services at airports to deliver a better travel experience to passengers. These measures have resulted in improved air safety and passenger satisfaction as is reflected in passenger experience survey results.
5. During the Financial Year 2019-20, AAI has recorded a Total Revenue of Rs. 12,837.44 crores and a Profit After Tax (PAT) of Rs.1,985.09 crores.
6. The spurt in air traffic has brought new opportunities as well as challenges for AAI in terms of expanding airport infrastructure and passenger amenities.
7. Major Airlines and Passenger Traffic data of the airport is as follows:  
  
Air India, SpiceJet, Go Airlines, Vistara, IndiGo and Alliance Air.

## **NOTICE INVITING (LIMITED) E-TENDER (NIET)**

1. E-Tender is hereby invited for granting concession for the following:

<b>Name of Facility</b>	<b>Tender Processing Fees (in INR)</b>	<b>Earnest Money Deposit (EMD) (in INR)</b>	<b>Minimum Reserved License Fees (MRLF)/ Minimum Monthly Guarantee (MMG) (in INR)</b>	<b>Category of Airport</b>
Concession to Supply, Install, Test, Commission (SITC) and Operate Automated Parking Management System; Collection of Parking Fees at Civil Airport, Jammu	Rs.10,000/- (Rupees Ten Thousand Only)	Rs.1,70,000/- (Rupees One Lakh Seventy Thousand Only)	Rs.2,00,000/- (Rupees Two Lakh Only) Per Month, Applicable Taxes Extra	IV

### **NOTE:**

- a) Offers below MRLF will not be considered for award.
- b) Highest quote/ offer over and above MRLF, shall be the sole parameter for selection of highest bidder.
- c) License fees shall be the quoted fixed license fees. The quoted fixed license fee is subject to annual escalation as detailed in Appendix: 2A of Annexure: A.
- d) In addition to the Concession Fees, the selected bidder shall be liable to pay:
  - (i) Space Rent for allotted cabins / counters (provided at entry / exit points at Vehicle Parking Area) and Utility/ Facilitation Charges at 10% of normal space rent (or as may be notified by AAI from time to time, presently normal notified space rent is Rs.1250/- Per Sqm Per Month for AC space and Rs.830/- Per Sqm Per Month for Non-AC space subject to annual escalation of 7.5%.
  - (ii) All applicable Government Taxes including GST (presently at the rate of 18%) or at the rates declared by Government of India or State Government from time to time.
  - (iii) Charges for the consumption of the electricity and water consumed for the purpose of use of the said license as becomes due and payable and in accordance with the directions of the Authority and at the rates as fixed by AAI from time to time.

2. **Location Details:** Indicative drawing of concession area layout along with detailed schedule of premises specifying area is at Appendix 3 & 4 of Annexure: A.

3. **Period of Concession:** Five (05) Years.
4. **Rate of Escalation:** License Fees shall be subject to annual escalation as detailed in Appendix: 2A of Annexure: A.
5. The prospective bidders are requested to go through the tender conditions and visit the site / airport to assess the feasibility of business / undergo proper diligence study and thereafter may bid in the Tender. No reduction in license fee will be entertained by AAI at any stage for whatever reasons.
6. Participants are advised not to give any conditional tender and adhere to the terms and conditions indicated in the tender documents provided by AAI. Conditional tenders would be summarily rejected.
7. **Business Incubation Period** shall mean a period of 15 (Fifteen) days from the date of issuance of LOIA to the selected bidder. The selected bidder will be under obligation to complete all the formalities/ conditions of award as will be specified in the LOIA.
8. **Handing Over of Sites:**
  - a. AAI will hand over the parking site only after the agency completes the installation of Parking equipment as per NIT within the gestation period.
  - b. AAI will provide access (i.e. right of entry in this case) to the sites only for the installation of parking equipment to the selected bidder upon fulfillment of conditions of award within the stipulated time of business incubation period. However, the sites will be handed over for commencement of Operation by the Licensee only after commissioning of parking equipment as per NIT on or before the expiry of gestation period.
  - c. If the licensee fails to complete the conditions of award which are pre-requisite for access to the site, then the gestation period will be deemed to have commenced on 16<sup>TH</sup> day of issuance of LOIA i.e. immediately after expiry of business incubation period. However, actual handing over of sites shall only be done after completion of installation of parking equipment as per NIT.
9. **Gestation Period:**
  - a. Gestation period of 90 Days, reckoned from expiry of business incubation period or 16<sup>TH</sup> date of LOIA whichever is earlier.
  - b. Conditions of award such as submission of SD, payment of advance license fees, execution of agreement etc. to be completed within 15 days of issuance of LOIA.
  - c. Automated vehicle parking solution shall be operationalized within 105 days (15 days of business incubation period and 90 days of gestation period) of issuance of LOIA.
  - d. Commencement of operations of subject license will not be permitted until both the pre-requisites (activities to be completed in business incubation period as well as SITC of Automated Parking Management Solution) as detailed above are fulfilled by the licensee.

- e. If the agency fails to install the Automated Parking System as per the AAI specification within 105 days from LOIA another 15 days extension will be granted with daily penalty of 0.25% of quoted Monthly License fee. Even after the completion of 120 days from issuance of LOIA, if the agency failed to install the equipment and not commence the operation LOIA will be revoked, EMD will be forfeited and will be debarred from AAI tenders for a period not exceeding three (03) years.

#### **10. Concession Fee Commencement Date**

- a) The Concession fee commencement date will start from the Date of Handing over of the site by AAI after installation of Parking equipment OR expiry of gestation period whichever is earlier (i.e. 106th day from LOIA).
- b) If the agency failed to install and start the parking automation on or before the expiry of gestation period (i.e. 106th day from LOIA), then also Concession fee will start from 106th day from LOIA in addition to the penalty envisaged in the NIT Clause. And if the parking equipment not installed by 120 days from LOIA, then AAI will cancel the award letter and penalties will be imposed as per the NIT provisions.
- c) In case of any legitimate reasons, if any change in parking lay out/area due to which the parking equipment like boom barrier/toll booth etc. to be relocated, then the same shall be carried out by the licensee at their own cost and nothing extra will be paid to the licensee. During the entire contract period only 3 times such relocations are envisaged.

#### **11. Eligibility Criteria:**

**Agencies duly empanelled by AAI through RFE process for Vehicle Parking Management are eligible for participating in the tender. List of empanelled agencies is as per Annexure: J.**

12. Only one E-Tender document shall be sold to a single party either a firm or an individual. The proprietor of more than one company or firm will be considered as single party and one legal entity.
13. Any party either a firm or an individual falling under the following categories is not eligible:
  - a. Joint Venture/ Consortium
  - b. De-barred/black listed by CBI or AAI or Undertakings/ Departments like; Railway, Defense, or any other Department of Govt. of India, State Govt. Deptt. etc. A declaration to this effect is also to be submitted by the party with tender documents.
  - c. Parties facing action under PPE Act/ AAI Act, with AAI.
  - d. Parties either an individual or a business establishment, who has been ordered by a Court of Law to pay the outstanding dues of AAI at any of the

airports as a whole and has not paid such dues to AAI shall also not be eligible for the e-tender.

- e. If the entity participating in any of the tenders is a private or public limited company, Partnership firm or a Sole Proprietor and any of the Directors/Partners/Sole Proprietor of such company is also a Director of any other company or partner of a concern or a Sole Proprietor having established business with AAI and has outstanding dues payable to the Authority, then the said entity may not be allowed in AAI tenders.
- f. If the entity participating in any of the tenders is a private or Public Limited Company, Partnership Firm or sole proprietor and any of the Director/Partners/Sole Proprietor of such company is also a Director of any other company or partner of a concern or a Sole Proprietor having established business with AAI and has outstanding dues payable to the AAI except the dues pertaining to the current quarter i.e. the quarter in which the tender is invited, then the said entity shall not be allowed to participate in AAI tenders.

The disputed amounts which are referred for Dispute Resolution/Arbitration by the Competent Authority shall not be considered as outstanding dues provided the agency has furnished an additional validated Security Deposit (in additional to the Security Deposit as per the terms & conditions of the existing license/concession) equivalent to 50% of the value of the disputed amount or as stipulated in the agreement. The period of this Security Deposit of disputed dues under arbitration shall be minimum 2 years from the date of DRC/Arbitration and further renewable.

In the event of specific Order/judgment from a Judicial Court/ Arbitral Tribunal staying/withholding the realization of certain dues, the adherence to the above condition will be exempted and regulated in accordance with the specific orders.

- g. A declaration to the effect that the Tenderer does not fall under the categories a), b), c), d), e) and f) above has to be submitted in the Technical Bid. (Refer: Annexure: D). Following declaration will also be part of Annexure: D:-

***“I/ We declare that “No raid/seizure/search has been carried out and/or pending by a Regulatory Authority in respect of the license granted by AAI in any of the Airport premises either against me and/or any member of the consortium or against our/its affiliates or against any of the Directors/Managers/Employees” (In case if raids/seizure/search conducted, please furnish all such relevant details).”***

14. E-Tender documents indicating full details of the licence can be seen in the e-tender documents uploaded on the NIC CPPP E-Tendering Portal at etenders.gov.in

- a) The bids shall be submitted only on the NIC CPPP E-Tendering Portal at etenders.gov.in
- b) The bids shall not be accepted in any other form
- c) The e-tendering process is online at NIC CPPP E-Tendering Portal at etenders.gov.in
- d) Tenderers are requested / advised to get themselves acquainted for e-tendering participation requirement themselves at NIC CPPP E-Tendering Portal at etenders.gov.in mentioned above.
- e) Clarification needed, if any, may be sent through NIC CPPP E-Tendering Portal only.
- f) Cost of tender fees amounting to Rs.10,000/- (Rupees Ten Thousand Only), shall be paid by the bidder before the scheduled time of e-tender submission through Online Payment Gateway of CPP Portal. No other mode of payment shall be acceptable.
- g) The amount of Earnest Money Deposit (EMD) of Rs.1,70,000/- (Rupees One Lakh Seventy Thousand Only) shall be paid by the tenderers before the scheduled time of e-tender submission through Online Payment Gateway of CPP Portal. No other mode of payment shall be acceptable.
- h) A copy of the proof / documents of the above payments (i.e. cost of tender document and EMD) made through Payment Gateway is to be uploaded (i.e. scanned copy) along with the technical bid documents to be submitted by the bidders (online).
- i) Non-submission of cost of tender document and EMD shall lead to disqualification of tenderers.
- j) E-bids shall be submitted in two bid system as follows:-
  - i. Technical bid – Earnest Money Deposit (EMD) and other documents as required under clause 3 of the general information / guidelines of Notice Inviting Tender.
  - ii. Financial Bid – As required under clause 4 of general information / guidelines of Notice Inviting Tender.

**15. Critical Dates:**

S. No.	Activity	Scheduled Dates and Time
1.	Download/Sale of e-Tender Document from NIC CPP portal	From 11.01.2022 to 24.01.2022 Upto 15:00 hrs.
2.	Submission of queries related to e-Tender, if any; on NIC CPP portal only.	Upto 17.01.2022 by 15:00 hrs.
3.	Reply to the queries by AAI on NIC CPP portal	By 20.01.2022 by 15:00 hrs.

4.	Pre bid meeting with the prospective bidders, if required	On 18.01.2022 at 15:00 Hrs.
5.	Online submission of Bids / Proposal(s) (Technical Bid as well as Financial Bid) on e-tender portal	Upto 24.01.2022 by 15:00 hrs.
6.	Opening of Technical Bids / Proposal(s) (online only)	On 25.01.2022 at 15:00 hrs.
7.	Opening of Financial Bids / Proposal(s) (online only)	On 31.01.2022 at 11:00 hrs. (The date is tentative and is subject to prepone or postpone at the discretion of AAI)

16. In case bidder withdraws from tender process before last date of submission of technical bid date and time, 10% of EMD amount shall be forfeited.
17. In case a party has deposited EMD and Tender Fees but did not participated in the tender process i.e. the party has not submitted his bid on CPP portal and his name is not appearing in the bids submitted list, then, on request of such party, amount paid towards EMD deposited by the party may be refunded after deduction of 10% of EMD amount. However, the Tender Fees shall not be refunded in this case.
18. After last date of submission of bid, at any stage if an agency withdraws from tender process, entire EMD amount shall be forfeited.
19. After opening of the technical bid and before opening of financial bid, if any agency withdraws from tender process, the EMD of the party shall be forfeited and the party shall be debarred for participation in any tender at AAI Airports for one year from the date of debarment.
20. AAI reserves to itself the right to reject the conditional tenders without assigning any reason thereto. AAI reserves to itself the right to seek/obtain clarification on the documents submitted and shall be binding on the agency to clarify the same during the tender process and if required, during the currency of the contract.
21. AAI reserves to itself the right to reject any or all the tenders without assigning any reason thereof and to call for any other detail or information from any of the tenderer(s).
22. On acceptance of the tender, the name of the authorize representative(s) of the tenderer who would be responsible for taking instructions from authorized official of the AAI is to be intimated.
23. Schedule of Parking Tariff: Parking Tariff shall be as per Appendix-2C of Annexure: A.

**AIRPORT DIRECTOR  
CIVIL AIRPORT, JAMMU**

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## **“E-Tendering guidelines to the bidders”**

E-Tendering Participation Requirements: Interested bidders/tenderers willing to participate through e-tendering process are required to register themselves in the GOI Central Public Procurement Portal [www.etenders.gov.in](http://www.etenders.gov.in)

For special Instructions to the Contractors/Bidders for the e-submission of the bids online through e-Procurement Portal [click here](#) or follow hyperlink given below: <https://etenders.gov.in/eprocure/app?page=HelpForContractors&service=page>

Bidders Manual Kit available for download at the hyperlink given below: <https://etenders.gov.in/eprocure/app?page=BiddersManualKit&service=page>

For any technical assistance with regard to the functioning of the portal, the bidders may contact the Help desk according to escalation matrix given below:

### **CPPP under GePNIC, Help Desk Services**

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1. **For any technical related queries, please call the Helpdesk. The 24 x 7 Help Desk Numbers 0120-4200462, 0120-4001002, 0120-4001005, and 0120-6277787.** International Bidders are requested to prefix 91 as country code.

**Note-** Bidders are requested to kindly mention the URL of the Portal and Tender Id in the subject while emailing any issue along with the Contact details. For any issues/clarifications relating to the tender(s) published, kindly contact the respective Tender Inviting Authority.

**Tel** : 0120-4001002, 0120-4001005, 0120-6277787

**E-Mail** : [support-eproc@nic.in](mailto:support-eproc@nic.in)

2. **For any Policy related matter / Clarifications, please contact Dept of Expenditure, Ministry of Finance.**

**E-Mail** : [cphp-doe@nic.in](mailto:cphp-doe@nic.in)

3. **For any Issues / Clarifications relating to the publishing and submission of AAI tender(s).**

- a. In order to facilitate the Vendors / Bidders as well as internal users from AAI, Help desk services have been launched between 0800-2000 hours for the CPPP under GePNIC <https://etenders.gov.in>. The help desk services shall be available on all working days (Except Sunday and Gazetted Holiday) between 0800-2000 hours and shall assist users on issues related to the use of Central Public Procurement Portal (CPPP).

- b. Before submitting queries, bidders are requested to follow the instructions given in “**Guidelines to Bidders**” and get their computer system configured according to the recommended settings as specified in the portal at “**System Settings for CPPP**”.

4. **In case of any issues faced, the escalation matrix is as mentioned below:**

S.No.	Support Persons	Escalation Matrix	E-mail address	Help Desk Number	Timings
1.	Technical Help Desk Team	Instant Support	<a href="mailto:eprochelp@aai.aero">eprochelp@aai.aero</a>	011-24632950, Ext-3512	0800-2000 Hrs. (MON- SAT)
2.	Sh. Sanjeev Kumar, Sr. Mgr. (IT)	After 4 Hours of issue	<a href="mailto:eprochelp@aai.aero">eprochelp@aai.aero</a> <a href="mailto:sanjeevkumar@aai.aero">sanjeevkumar@aai.aero</a>	011-24632950, Ext- 3523	0930-1800 Hrs. (MON- FRI)
3.	Sh. Dharmendra Kumar, Jt. GM (IT)	After 12 Hours	<a href="mailto:dkumar@aai.aero">dkumar@aai.aero</a>	011-24632950, Ext-3527	0930-1800 Hrs. (MON- FRI)
4.	General Manager (IT)	After 03 days	<a href="mailto:gmitchq@aai.aero">gmitchq@aai.aero</a>	011-24657900	0930-1800 Hrs. (MON- FRI)
5.	Bid Manager	AFTER 3 DAYS	<a href="mailto:Commercial_jammu@aai.aero">Commercial_jammu@aai.aero</a>	0191-2437843 EXT- 103	0930-1800 HRS. (MON- FRI)

**\*The Helpdesk services shall remain closed on all Govt. Gazetted Holidays.**

1. The above mentioned help desk numbers are intended only for queries related to the issues on e-procurement portal and help needed on the operation of the portal.
2. **For queries related to the tenders published on the portal, bidders are advised to contact concerned Bid Manager of AAI.**

## **GENERAL INFORMATION AND GUIDELINES**

1. E-Tender Documents are not transferable.
2. Following bids shall be submitted through online only at e-portal by the bidder / tenderer:-
  - a. The technical e-bid through e-portal.
  - b. The financial e-bid through e-portal.
3. **Technical Bid**

Each page of Technical Bids should be signed by the tenderer or person authorized by the tenderer. The authorization (Power of Attorney) should be on non-judicial stamp paper of Rs.100/- duly attested by Notary Public (Format as per Annexure: B). The technical e-bid which will be opened first, shall contain the following documents specified as under (Bidders shall upload scanned copy of following documents along with authorization letter in readable form at NIC CPPP E-Tendering Portal at etenders.gov.in as a part of technical bid):-

- a) The bidders are required to furnish Earnest Money Deposit of Rs.1,70,000/- (Rupees One Lakh Seventy Thousand Only). The EMD shall be deposited online through payment gateway on CPP portal. A copy of document indicating payment of EMD through online payment gateway is to be uploaded in the technical bid. Non-payment of EMD by the stipulated date & time shall lead to disqualification of tendered(s).

**Note:** EMD in the form of Cash/Demand Draft or any other form shall not be accepted. Prospective Bidders shall also note that they are not required to contact any AAI employee or submit any documentary evidence of submission of EMD to any AAI employee during the process of the tender. In no scenario, the prospective bidders are required to submit/contact any AAI employee for physical submission of any documents before opening of the bids. Tenders/bids without EMD shall not be considered

### **Refund of EMD:**

**Step – I:** After opening the tender, bid submitted successfully along with the online payment, the tender fee settled to “Tender Fee Settlement Account” and EMD amount will remain in “Pooling Account”.

**Step – II:** On Technical Evaluation: After submission of technical evaluation report on the CPP Portal, the EMD of Technically Qualified Bidders will remain the “Pooling Account” and EMD amount of rejected bidders will be refunded to their source account.

**Step – III:** On Financial Evaluation: After submission of financial evaluation report on the CPP Portal, the EMD of H1 bidder will remain in the “Pooling Account” and EMD amount of rejected bidders will be refunded to their source account.

**Step – IV:** EMD Refund of H1: After LOIA completion on the CPP Portal, EMD

amount of the H1 bidder will be refunded to their source account only after receiving the Security Deposit and its confirmation from the bank.

**b) No Dues Certificate:**

- a) **Self-Declaration of Dues:**  
The party should submit the details of contracts held (current and past) at all AAI controlled airports and offices and the details of disputed and undisputed dues there on along with the details of Security Deposit and mode of Security Deposit (**Refer Annexure D**).
- b) **No Dues Certification from AAI:**  
The party should also enclose the no dues certificate issued by AAI upto 31<sup>st</sup> December 2021 in respect of all airports under its control. Only signed certificate will be valid. Photocopy of the signed certificate to be attested by the party at the time of tender submission. Format as per **Annexure: F**.
- c) If the entity participating in the e-tender is a private or public limited company, Partnership Firm or Sole Proprietor and any of the Directors / Partners / Sole Proprietor of such company is also a director of any other company or partner of a concern or a Sole Proprietor having established business with AAI and has outstanding dues payable to the Authority then the said entity shall not be allowed in AAI e-tenders. A declaration to this effect has to be submitted by the party / tenderer. (**Refer Annexure: D**).
- e) Form of unconditional acceptance duly signed (enclosed as **Annexure 'C'** along with tender documents).
- d) Declaration to the effect that no raid/seizure/search has been carried out and/or pending by a Regulatory Authority in respect of the license granted by AAI in any of the Airport premises either against me and/or any member of the consortium or against our/its affiliates or against any of the Directors/Managers/Employees” (**Refer Annexure: D**).
- e) Declaration giving the details of blacklisting or debarring by AAI, or any Government of India department, any Central or State public sector undertakings. (NIL statement also to be filed). (Refer **Annexure D**).
- f) Declaration of cases / action under PPE Act initiated by AAI. (NIL statement also to be filed). (Refer **Annexure: D**).
- g) Declaration in respect of near relatives\* working in AAI, as per **Annexure: E**.
- h) Scanned copy of complete set of E-Tender document (duly signed and stamped by the authorized person).

**Important: AAI reserves the right to verify, refer any document to the concerned authority for confirmation from case to case basis. Mere submission will not bind AAI to accept the documents as valid for opening of financial bid.**

**Note:**

**One set of scanned copy of complete technical documentation comprising of documents as listed at clause 3 (a to h) above shall be uploaded in the technical bid.**

**4. Financial Bid**

- a) The financial e-bid should be in the prescribed format available at NIC CPPP E-Tendering Portal at etenders.gov.in and the following shall also form part and parcel of financial e-bid to be submitted by the tenderer:-

I / We have carefully read and understood the terms and conditions of the licence as contained in E-Tender Documents issued by the Airports Authority of India (AAI) including the following :-

- i. Earnest Money Deposit of Rs.1,70,000/- (Rupees One Lakh Seventy Thousand Only) liable to be forfeited by AAI, if on award of license, I/We do not accept the award or do not fulfill any of the conditions stipulated in e-tender documents, within prescribed time.
  - ii. On account of non-acceptance of award or on account of non-completion of e-tender conditions within the prescribed time, I/We shall be debarred by AAI for further participation in the tenders at its airports or at any other place under the control of AAI, for a period of **One (01) years**.
  - iii. In case the documents submitted by my/our firm along with e-tender are false / incorrect, the e-tender of my/our firm will be liable to be rejected by giving reasons. In addition, AAI reserves its right to forfeit the EMD of my/our firm and debar my/our firm from participation in the further e-tender/ tender of AAI, for a period of **three (03) years**.
- b) AAI reserves itself the right to reject the conditional offer without assigning any reason thereto.
- c) The AAI does not bind itself to accept the highest or any e-tender and reserves to itself the right of accepting the whole or any part of the e-tender and the tenderer shall be bound to provide the service at the rate quoted.
- d) The amount of license fee should be conspicuously written both in figures as well as in words. Any over-writing, correction or insertion should be duly signed by the authorized signatories of the tenderer(s).
- e) In case of discrepancy between the amount offered in figures and words, the offer written in words will only be considered.

- f) In the event that the Financial Bid of two or more Bidders are found to be the same and is the highest (the “Tie Bidders”), Authority shall invite fresh Financial Bids, as per Authority’s policy, from such Tie Bidders and shall identify the Selected Bidder from amongst such Tie Bidders. Provided that the revised Financial Bids of such Tie Bidder(s), shall be no less favourable to Authority than their respective original Bids.
5. It may be noted that the Earnest Money Deposit of the successful bidder may be forfeited and the bidder shall be liable to be debarred for further participation in AAI’s Tender(s)/e- tender(s) for a period of One (01) year, on account on non-completion of the following:-
- a) Acceptance of the offer within **seven (07) days** from the date of issuance of the award letter addressed to the party.
  - b) Payment of advance license fee for one month within **15 days** from the date of issuance of the award letter.
  - c) Payment of Performance Security Deposit within 15 days from the date of issuance of award letter, amounting to 6 months equivalent License Fee / MMG as the case may be, of first (01<sup>st</sup>) year to AAI as an interest free security Deposit. The SD amount to be submitted in the form of DD / Pay Order / NEFT / RTGS / Bank Guarantee (in the format as per Annexure: G) from any scheduled commercial bank (other than cooperative scheduled bank) having a validity of 180 days from the date of expiry of contract.
  - d) Execution of the Agreement within 15 days from the date of issuance of award letter ((on stamp paper of appropriate value, related costs to be borne by the licensee).
  - e) Commencement of the facility within gestation period.
6. **Electricity Security Deposit:** The Concessionaire shall also deposit an interest free security deposit towards electricity charges, amounting to 5% of annual licence/concession value for the last year subject to minimum deposit of Rs.10,000/- and a maximum deposit of Rs.10 lakhs. The said security- deposit will cover SD towards all types of utilities such as Electricity, Water, Data Port, Telephone etc. in the form of Bank Guarantee/DD/Pay Order /NEFT/RTGS.
- The Performance Security Deposit and Electricity Security Deposit are collectively referred to as “**Security Deposit**”.
7. In the event of revision in Concession Fee the Concessionaire shall, on pro rata basis, revise the Security Deposit, within a period of 15 (Fifteen) days from the date of such notification of revision in Concession Fee is issued by the Authority.
8. Upon occurrence of an Event of Default, the Authority shall, without prejudice to its other rights and remedies hereunder or in Applicable Law, be entitled to encash

and appropriate the Security Deposit. Upon any encashment and appropriation from the Security Deposit, the Concessionaire shall, within a period of 15 (fifteen) days thereof, replenish, in case of partial appropriation, to the original level of the Security Deposit, and in case of appropriation of the entire Security Deposit provide a fresh Security Deposit, as the case may be. The right of the Authority under this shall be without prejudice to the Authority's right to terminate this Agreement in accordance of the terms hereof.

9. Subject to the terms hereof, upon expiry of the Term or early termination of this Agreement, the Authority shall refund the Security Deposit to the Concessionaire, upon adjusting the outstanding dues of any nature, if any.
10. E - Tender(s) will remain valid for a period of 180 days from the date of opening of the Financial Bid. If any tenderer withdraws during the validity period, his Earnest Money Deposit will be forfeited. However, after opening of financial bid, being H1 (highest bidder) in the tender if the party withdraws its bid, EMD shall be forfeited and the said bidder will be debarred from participating in any tender of AAI for a period of 1 year.
11. The tenderer(s) shall give the list of his near relatives employed in AAI.
12. The successful bidder shall intimate the names of the persons employed by him or going to employ, who are near relatives\* of AAI employees, or are ex-employees of AAI who have separated from AAI in the past two years.

**\*Note:** "By the term near relative is meant wife, husband and dependent parents, grandparents, children, grandchildren, brothers, sisters, uncle, aunts, cousins and their corresponding in laws".

13. **Fraud & Corrupt Practices and Penalty:**

**a)** Even if the bidder satisfies every criterion as per the guidelines set forth above, but at any stage during the tender process, or after the issuance of LOIA to the successful bidder, or after the execution of concession agreement or during the subsistence thereof, AAI at its discretion can disqualify the bidder or terminate the concession (as the case maybe), if the bidder/licensee:

- i. has been debarred by any state or central government or government agency in India and the same is subsisted at the time of NIT; or
- ii. has made misleading or false representation in the forms, statements and attachments submitted; or
- iii. the applicant does not respond promptly and thoroughly to requests for supplementary information requested by AAI for the evaluation of the Proposal; or
- iv. One or more of the eligibility criterion have not been met by the Applicant; or
- v. The Applicant has made a material misrepresentation; or
- vi. The Applicant has engaged in a corrupt, fraudulent, coercive, undesirable or restrictive practice;

- vii. The applicant or its affiliates or a person or entity having legal relationship with applicant committed any fraud or forgery by way of submission of any kind of documents/ bank guarantee/ Security Deposit etc. (during the tender process and thereafter) with this or any other tender/ contract with Airports Authority of India or any PSU or Government Departments during the last 5 year;
- b)** Then the LOIA or the draft Agreement, as the case may be, shall, notwithstanding anything to the contrary contained therein or in this NIT Document, be liable to be terminated by a communication in writing by AAI to the agency without AAI being liable in any manner whatsoever to the agency. In such an event, AAI shall forfeit and appropriate the EMD and Performance Security and debar the agency from AAI tenders for any period not succeeding subject to minimum of three years, as the case may be without prejudice to any other rights or remedy that may be available to AAI in this regard.
- c)** If such an event occurs after the issuance of LOIA and during the contract period, then AAI reserves the right to take any such measure as may be deemed fit in the sole discretion of AAI, including annulment of the contract and forfeiture of the Performance Security amount.
- d)** Proposals shall be deemed to be under consideration immediately after they are opened until such time that AAI makes an official intimation of award/rejection to the Applicants. While the Proposals are under consideration, Applicants and/or their representatives or other interested parties are advised to refrain from contacting, by any means, AAI and/or their employees/representatives on matters relating to the Proposals under consideration.

#### **14. Conflict of Interest:**

A bidder shall not have a conflict of interest (the “Conflict of Interest”) that affects the Bidding Process. Any Bidder found to have a Conflict of Interest shall be disqualified. A Bidder shall be deemed to have a Conflict of Interest affecting the Bidding Process, if:-

- i. the Bidder, or its affiliate (or any constituent thereof) and any other Bidder or any affiliate thereof (or any constituent thereof) have common controlling shareholders or other ownership interest;

Provided that this disqualification shall not apply in cases where the direct or indirect shareholding of a Bidder, its Member or an Affiliate thereof (or any shareholder thereof) having a shareholding of more than 20% (twenty percent) of the aggregate, issued, subscribed and paid up share capital of such Bidder, Member or Affiliate, as the case may be) in the other Bidder, its Member or Affiliate is less than 20% (twenty percent) of aggregate issued, subscribed and paid up equity share capital thereof; provided further that this disqualification shall not apply to any ownership by the Authority, a bank, Insurance company, pension fund or a public financial institution referred to in Section 2 (72) of the Companies Act, 2013:

For the purposes of this Clause, indirect shareholding held through 1 (one) or more intermediate persons shall be computed as follows:

(A) where any intermediary is controlled by a person through management control or otherwise, the entire shareholding held by such controlled intermediary in any other person (the "Subject Person") shall be taken into account for computing the shareholding of such controlling person in the Subject Person; and

(B) subject always to sub-clause (A) above, where a person does not exercise control over an intermediary, which has shareholding in the Subject Person, the computation of indirect shareholding of such person in the Subject Person shall be undertaken on a proportionate basis; provided, however, that no such shareholding shall be reckoned under this sub-clause if the shareholding of such person in the intermediary is less than 26% (twenty six percent) of the aggregate issued, subscribed and paid up equity shareholding of such intermediary; or

- ii. a Bidder / Nominated Entity has nominated the same Nominated Entity or Nominated Personnel as another Bidder; or
- iii. a constituent of such Bidder is also a constituent of another Bidder; or
- iv. such Bidder, or any Affiliate thereof receives, has received or has entered into an agreement to receive, any direct or indirect subsidy, grant, concessional loan, or subordinated debt from any other Bidder, or any Affiliate thereof or has provided or has entered into an agreement to provide any such subsidy, grant, concessional loan or subordinated debt to any other Bidder, its Member or any Affiliate thereof; or
- v. such Bidder has the same legal representative for purposes of a Bid as any other Bidder; or
- vi. such Bidder or any Affiliate thereof, has a relationship with another Bidder, or any Affiliate thereof, directly or indirectly or through common third party / parties, that puts either or both of them in a position to have access to each other information, or to influence the Bid of either or each other; or such Bidder or any Affiliate thereof, has participated as a consultant to the Authority in the preparation of any documents, design or technical specifications of the Project.

**Explanation:**

In case a Bidder is a Consortium, then the term Bidder as used in this Clause shall include each Member of such Consortium and the term Affiliate with respect to a Bidder shall include an Affiliate of each Member of that Consortium.

**Note:** Regarding conflict of interest, AAI shall place reliance upon the

declaration to be submitted by the Bidder / Applicant in the form of acceptance of AAI's tender conditions / other documents forming part of technical bids.

In the event, the declaration submitted by the bidder / applicant towards there being no conflict of interest, is found incorrect / false, such incorrect declaration would be treated as submission of false / incorrect document and it would amount to material misrepresentation made by the Bidder / Applicant. In such event, punitive actions shall be taken by AAI as per provision of tender documents / license agreement

**15. Exit Clause, Dispute Resolution, Arbitration & Litigation.**

**a) Normal termination:**

The contract will deem to be terminated on the last date as given in the agreement provided the extension or renewal is approved by the competent authority on or before the last date and communicated the party in writing and duly accepted. The liability of the party will continue to be payable along with the delayed interest (at the rate mentioned in the contract) till the same is settled. The contractor cannot claim the dues to be time barred or ultra vires even after the contract is deemed to have terminated by operation of this clause.

**b) Termination for cause:**

If the party or AAI has invoked the internal dispute resolution clause (as per which the dispute referred to the DRC is to be completed within a period of 45 days) and the same remains unresolved after the specified time period, it will be deemed that the notice period for the termination has commenced from the next date within which the dispute should have been resolved. No extra notice period. If such termination happens to fall within 50 % of the contract period, then the party is liable to pay AAI the values of license fee equal to the amount of current license fee for the six months as demurrage charges. The agreement should also provide for invocation of arbitration clause only after the internal dispute mechanism has been exhausted. However, the notice for termination will deem to have commenced irrespective of the arbitration proceedings.

**c) Termination for convenience:**

Either party, AAI on one part or the contractor on the other party can serve the notice for termination by giving the requisite notice period. The notice by AAI to be served only after obtaining the approval of the acceptance authority. Similarly, the notice given by the party should be approved by the acceptance authority. However, the date on which notice was received at AAI will be the commencement of the notice period and the administrative time required for the approval will not be added. If the concession/license has been terminated within 50% of the license period or the party has not served the requisite notice of 120 (One Hundred and Twenty) days, for surrender of license / concession after completion of 50% licence period, then the Security Deposit equivalent to current license

fee/MMG shall be forfeited as demurrage charges, as per the details below:

Sl. No.	If termination of concession/ license occurs	Security deposit equivalent to current license fee/MMG to be forfeited (in months)		
		For contract period of more than 3 years	For contract period of 1-3 years	For contract period of less than 1 year
(i)	Before 50 % of contract period	6	4	2
(ii)	between 50% to 75%	4	3	2
(iii)	between 75% to 100%	2	2	1

**NOTE:** If the licensee does not operate the license upto 50% of the contract period then the party is liable to be debarred for one year from the date of issuance of orders.

**d) Termination for regulatory / legislative or supervisory requirements:**

If any provision on law or legislation of India makes it mandatory to stop/prohibits the continuation of any contract at any particular location or otherwise, then it will be deemed to be closed from the date of such enactment. No compensation is payable by AAI.

16. Set-Off Clause: In the event of a default or breach in payment of license fee or interest amount or any other amount due with the licensee of whatever nature as per the provision of this contract, AAI is hereby authorized to adjust such amount from time to time to the fullest extent, with prior notice of 7 (seven) days to the licensee, by set off and apply any or all amount at any time held with AAI as security deposit or bank guarantee or any other amount as part of this contract or from any other expired/closed/terminated contracts of licensee with AAI. This is without prejudice to any rights and remedies available with AAI to recover the dues from licensee as prescribed by Law.

Explanation 1 – For the purposes of this agreement, set-off means adjustment of any outstanding due(s) of Licensee, with any amount in form of BG/SD or otherwise, held by AAI in relation to any other agreement, at any AAI airport/airport premises.

Explanation 2 – Outstanding dues shall mean and include any amount accrued/due against the licensee under this or any other agreement at any of AAI airport or airport premises.

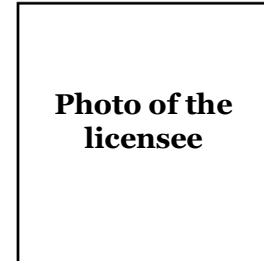
17. All the above guidelines will form part & parcel of the Notice inviting E-Tender

(NIET).

18. AAI reserves the right to extend the date of submission / opening of the bids as well as to extend the validity of the E-tender if situation warrants and with sufficient reasons.
19. AAI reserves right to reject any or all e-tender(s) in part or in full without assigning any reason.

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**Draft Licence Agreement**



**SUBJECT: GRANT OF LICENCE FOR CONCESSION TO SUPPLY, INSTALL, TEST, COMMISSION (SITC) AND OPERATE AUTOMATED PARKING MANAGEMENT SYSTEM; COLLECTION OF PARKING FEES AT CIVIL AIRPORT, JAMMU.**

THIS CONCESSION AGREEMENT (“Agreement”) made and executed at Jammu (J&K) on this \_\_\_\_\_ day of \_\_\_\_\_ Two Thousand \_\_\_\_\_ by and between:

The Airports Authority of India, a body corporate constituted by the Central Government under the Airports Authority of India Act (Act 55 of 1994) and having its corporate office at New Delhi and branch office at Civil Airport Jammu, represented by Airport Director, Civil Airport Jammu, hereinafter called the ‘Authority’ (which term shall, unless excluded by or is repugnant to the context, be deemed to include its Chairman, or Member, Executive Directors, Airport Director, officers or any of them specified by the Chairman in this behalf, and shall also include its successors and assigns) of FIRST PART;  
and

\_\_\_\_\_, a Proprietorship Firm/ Partnership Firm/ LLP/ Company incorporated under the Indian Companies Act 1956/ 2013, represented by \_\_\_\_\_ and having its registered office at \_\_\_\_\_ (hereinafter called the “Concessionaire/Licensee” (which shall, unless excluded by or is repugnant to the context, be deemed to include its heirs, authorized official/officer, successor and assigns) of the SECOND PART.

WHEREAS the Authority is entitled in ‘Law’ to grant license at its Civil Airport Jammu for the purpose of Concession to Supply, Install, Test, Commission (SITC) and Operate Automated Parking Management System; Collection of Parking Fees so as to provide amenities and facilities to the passengers and visitors at Civil Airport, Jammu and is in possession of space, more fully described in the schedule hereunder and in the plan annexed to this agreement, hereinafter referred to as the premises.

WHEREAS the Licensee is desirous to render the services to the Authority on the terms & conditions mentioned hereunder:

AND WHEREAS the Authority is agreeable to grant the license.

NOW, THEREFORE, this indenture witnesses:

1. That the license for the said facility shall be valid for the period of 05 (Five) years from \_\_\_\_\_ to \_\_\_\_\_, unless terminated earlier on account of following;
  - a. By giving 120 days of notice in writing without assigning any reason.
  - b. Terminated by AAI on a short notice on account of unsatisfactory performance.
  - c. Termination on expiry of the specified time period allotted for unresolved internal dispute resolution.
2. That in consideration, Licensee shall pay the Authority every month in advance by way of license fee on or before 25th day of English calendar month as under:

Year	Amount of Monthly License Fee
1 <sup>st</sup> Year	_____ + GST applicable on time
2 <sup>nd</sup> Year	_____ + GST applicable on time
3 <sup>rd</sup> Year	_____ + GST applicable on time
4 <sup>th</sup> Year	_____ + GST applicable on time
5 <sup>th</sup> Year	_____ + GST applicable on time

3. **Rate of Escalation:**

License Fees shall be subject to annual escalation of as per the Escalation formula given in Appendix: 2A.

4. AAI shall raise bill on or before 10th of every month. The concessionaire has to make the payment of License fees etc. by 25th of the same month, failing which interest on delayed payment at the rate of 9% per annum shall be charged from the due date for delay period of up to 30 days and if delay is for more than 30 days, then interest at the rate of 18% per annum shall be charged from the due date, for entire delay period.

**In case of central/State Govt. and their PSUs**

AAI shall raise bill on or before 10th of every month. The concessionaire has to make the payment of License fees etc. by 25th of the same month, failing which interest on delayed payment at the rate of 6% per annum shall be charged from the due date for delay period of up to 30 days and if delay is for more than 30 days, then interest at the rate of 12% per annum shall be charged from the due date, for entire delay period.

5. That in addition to the above said license fee, Licensee is also liable to pay Rs. 1250/-per sqmtr pm towards AC space rent (if applicable) and Rs.830/-per sqmt pm towards Non AC space-rent for allotted cabins / counters (provided at entry / exit points and vehicle parking area). Licensee is also liable to pay utility / facilitation/Common Area Maintenance (CAM) charges @ 10% of applicable AAI notified normal space rent. Such charges shall be paid within the date(s) specified

in the bill(s). The space rent/Utility Facilitation charges are subject to 7.5% compound annual escalation or as may be decided by AAI from time to time.

6. That in addition to the above said licence fee, licensee shall pay all charges towards consumption of electricity and water as may be due as determined by the Authority and at the rate(s) fixed by it from time to time. Such charges shall be paid within the date(s) specified in the bill(s). The Licensee shall have to provide his own meter(s) for the purpose, failing which Licensee shall be billed on assessed consumption. In default of payment of said charges, the Authority may without prejudice to its other rights disconnect or cause to be disconnected the water and electricity to the said premises without any notice and the Licensee shall not be entitled to any compensation whatsoever on account of any such disconnection.
7. That the Licensee shall pay all rates, assessments, out goings and other taxes as leviable on the Licensee in 'Laws'.
8. That the Licensee shall make payment of license fee etc. either by cheque/demand drafts drawn on local banks or through RTGS/NEFT. No outstation cheque shall be accepted in payment of license fee etc.
9. That the licensee shall deposit a sum of Rs. \_\_\_\_\_/- (Rs. \_\_\_\_\_) Only) i.e. an amount equal to 6 months of license (based on 1st year license fee) fee, utility / facilitation charges & GST as Security Deposit in the form of Demand Draft / Pay order / RTGS / NEFT / Bank Guarantee from a Nationalized / Scheduled Bank (Bank Guarantee from Co-operative Banks, even scheduled co-operative banks, shall not be acceptable) in favor of Airport Director, AAI, Civil Airport, Jammu. Bank Guarantee should be valid for the entire period of license plus six (06) months. In the event of the Licensee committing any breach of the terms & conditions of the license agreement, the Authority may without prejudice to other rights and remedies be entitled to forfeit the Security Deposit or any part thereof. In such an event he shall pay in the same manner as stated above such additional sum immediately as he may be called upon by the Authority to pay, so that the Security Deposit shall at all times during the continuance of these presents, be for the same amount. On the expiration or earlier determination of the license the Authority shall return the Security Deposit or part there of which has not been forfeited as aforesaid, to him, without interest.
10. That the Licensee shall also liable to make the payment towards security deposit in respect of electricity charges equivalent to 5% of annual licence/concession value for the last year subject to minimum deposit of Rs.10,000/- and a maximum deposit of Rs. 10 lakhs. The said security deposit will cover SD towards all types of utilities such as Electricity, Water, Data Port, Telephone etc.
11. That the Licensee shall equip himself with all necessary permits, licenses and such other permissions as may be required under the law in force at any time with regard to the operation of the subject license.

12. That the Licensee shall maintain such regular and proper account books along with other supporting documents regarding sales effected by the Licensee in the said premises and said accounts/documents shall all the times be kept open for inspection by Authority in such manner as may be prescribed. The Licensee shall provide to the Authority, if so required by the Authority, Statements of audited Accounts in such manner and within such period as the Authority, Statements of audited Accounts in such manner and within such period as the Authority may prescribe. Licensee shall be liable to share invoicing details live with AAI.
13. That the Licensee shall have no right to object as and when the Authority decides to grant additional License for similar Facility at the airport premises where the Licensee is rendering such services.
14. That Authority shall provide bare space for the subject service and other expenses of any kind for establishment and rendering of the services shall be incurred by the Licensee. However, provisions of electricity, water and drainage connections, as the case may be, if so required, for the smooth operation of the services shall be provided by the Authority.
15. All the times during the currency of the license agreement, it shall be the responsibility of the licensee to obtain proper fire insurance coverage including theft and burglary in respect of all the movable and immovable assets stored or used in the licensed premises and authority shall not be responsible for any loss or damage caused to the licensee on any accounts whatsoever.
16. That Licensee shall operate the subject facility by charging the rate from users, as may be approved in advance by the Authority. Licensee shall exhibit the said approved charges at a conspicuous place inside the licensed premises.
17. That the Authority reserves to itself the right to change the location of the premises at any time and may at its discretion, call upon the Licensee to vacate the site and may give him an alternative premise for the purpose of this license. In such a case, the Licensee shall be bound to vacate the premises immediately and accept the said alternate premises. The entire expenditure on such shifting shall be borne by him and the licensee shall not be entitled to claim any compensation or revision in the license fee on that score.
18. The Licensee shall use the premises for the bona fide purpose as provided in the Agreement, more particularly described in the enclosed schedule, for the use of all passengers and bona fide visitors to the Airport and Officers of the Authority and the staff of various Airlines using the Airport and for no other purpose.
19. The Licensee shall not erect or display any advertisement or signboards except after obtaining the prior approval in writing of the Authority.
20. The licensee must necessarily operate the contract for minimum 50% of the total period of the contract failing which the licensee may be debarred from participating any tender in AAI for minimum period of 01 (one) year.

21. That in case if at any stage during the currency of the agreement, AAI finds that the party had bagged the contract by submitting any false/wrong document or concealed any information/document, in such an eventuality the SD/BG lying deposited with the AAI shall be forfeited and the licensee shall be debarred for three years for participation in AAI tender. However, in case the licence is terminated due to any illegal activity which is punishable under any of the laws of the land then the party will be debarred till the case is cleared by the concerned legal authority of the land.
22. The Licensee shall not terminate the license before the expiry of the period of the license except by giving 120 days notice in writing, otherwise the Licensee shall be liable to pay to the Authority (without any demur or question) such amount of money as the Authority may decide as due to it by the Licensee. The license can be terminated by the Authority by giving 120 days notice in writing without assigning any reason thereto.

**23. Exit Clause in this contract shall be as follows:-**

**A. Normal termination:-**

The contract will deem to be terminated on the last date as given in the agreement provided the extension or renewal is approved by the competent authority on or before the last date and communicated to the party in writing and duly accepted. The liability of the party will continue to be payable along with the delayed interest (at the rate mentioned in the contract) till the same is settled. The contractor cannot claim the dues to be time barred or ultra vires even if after the contract is deemed to have terminated by operation of this clause.

**B. Termination for cause:-**

If the party or AAI has invoked the internal dispute resolution clause (as per which the dispute referred to the DRC is to be completed within a period of **45** days) and the same remains unresolved after the specified time period, it will be deemed that the notice period for the termination has commenced from the next date within which the dispute should have been resolved. No extra notice need be served by either party and the contract will terminate after the expiry of the notice period. If such termination happens to fall within **50%** of the contract period then the party is liable to pay AAI the value of license fee equal to the amount of current license fee for the six (**6**) months as demurrage charges. The agreement should also provide for invocation of arbitration clause only after the internal dispute mechanism has been exhausted. However, the notice for termination will deem to have commenced irrespective of the arbitration proceedings.

**C. Termination for convenience:-**

Either party, AAI on one part and the contractor on the other party can serve the notice for termination by giving the requisite notice period. The notice by AAI to be served only after obtaining the approval of the acceptance authority. Similarly, the notice given by the party should be approved by the

acceptance authority. However, the date on which notice was received at AAI will be the commencement of the notice period and the administrative time required for the approval will not be added. If the concession/license has been terminated within 50% of the license period or the party has not served the requisite notice of 120 days, for surrender of license/concession after completion of 50% licence period, then the Security Deposit equivalent to current license fee/MMG shall be forfeited as demurrage charges, as per the details below:

S. No.	If termination of concession/ license occurs	Security deposit equivalent to current license fee/MMG to be forfeited (in months)		
		For contract period of more than 3 years	For contract period of 1-3 years	For contract period of less than 1 year
(i)	Before 50 % of contract period	6	4	2
(ii)	between 50% to 75%	4	3	2
(iii)	between 75% to 100%	2	2	1

**NOTE:** If the licensee does not operate the license upto 50% of the contract period then the party is liable to be debarred for one year from the date of issuance of orders.

**D. Termination for regulatory/legislative or supervisory requirements: If any provision of law or legislation of India makes it mandatory to stop / prohibits the continuation of any contract at any particular location or otherwise then it will deemed to be closed from the date of such enactment.**

24. No compensation is payable by AAI. Exponential penalty on licensees @ double the licence fee per month in the form of damage charge can be imposed on licensees unauthorized occupying the premises after expiry of contract period.
25. In the event of any default, failure, negligence or breach, in the opinion of the Authority on the part of the Licensee in complying with all or any of the conditions of the license agreement, the Authority will be entitled and be at liberty to determine the license forthwith and resume possession of the premises without payment of any compensation or damages and also forfeit in full or in part the amount deposited by the Licensee for due performance of Agreement.
26. **Set-Off Clause:** In the event of a default or breach in payment of license fee or interest amount or any other amount due with the licensee of whatever nature as per the provision of this contract, AAI is hereby authorized to adjust such amount from time to time to the fullest extent, with prior notice of 7 (seven) days to the

licensee, by set off and apply any or all amount at any time held with AAI as security deposit or bank guarantee or any other amount as part of this contract or from any other expired/closed/terminated contracts of licensee with AAI. This is without prejudice to any rights and remedies available with AAI to recover the dues from licensee as prescribed by Law.

Explanation 1 – For the purposes of this agreement, set-off means adjustment of any outstanding due(s) of Licensee, with any amount in form of BG/SD or otherwise, held by AAI in relation to any other agreement, at any AAI airport/airport premises.

Explanation 2 – Outstanding dues shall mean and include any amount accrued/due against the licensee under this or any other agreement at any of AAI airport or airport premises.

27. Acceptance of award letter and NIT conditions shall form part and parcel of the license agreement.

## **28. MISCELLANEOUS PROVISIONS**

### **a. Confidentiality**

The Parties undertake not to use any confidential information for their own corporate purposes without the prior written consent of the Party owning such information and shall use their best efforts to keep confidential, and to cause their respective directors, employees, officers, affiliates and any other persons to whom the above-mentioned information is provided to keep confidential, and not to disclose to any third party any of the other Parties' confidential and proprietary information.

No announcements or disclosures regarding either Party and other negotiations vis-à-vis this transaction will be made by either Party unless the form, content and timing of the release is approved in writing by both the Parties hereto.

Either Party may disclose the existence of the transaction to its employees, agents, shareholders, legal counsels, accountants, lenders, merchant bankers, engineers, architects, interior designers, vendors, suppliers and other persons who need to be aware of the existence of the transaction, and to the extent that such disclosure is required by law or a court order or by any statutory authority/ authorities.

### **b. Assignment**

That the Authority shall have the full right to assign its rights under this Agreement to any third party during the Term, at its sole discretion. The Concessionaire shall have a right to assign its rights and obligations under this Agreement with the prior permission of the Authority.

**c. Modifications and Amendments**

The Agreement may be amended, varied or modified with the mutual consent of the Parties and no such amendment, variation or modification shall be valid unless reduced to writing and signed by or on behalf of the authorized person of each of the Parties.

**d. Governing Law and Jurisdiction**

This Agreement will be governed by the laws of India, the courts in the City or the State, where the Airport situated shall be the competent jurisdiction for the matters governing this Agreement.

**e. No Partnership or Agency**

The Parties acknowledge that they are independent entities, and nothing set forth in this Agreement will be deemed or construed to render the Parties as agents of each other or joint ventures or partners or as employer and employee of each other.

**f. Waiver**

Any relaxation or indulgence granted or shown by either Party shall not in any way prejudice the right of the other Party under this Agreement nor shall any waiver of any breach by a Party operate as waiver of any subsequent breach and not in any way add, alter or vary this Agreement.

**g. Severability**

If any term, provision, covenant or condition of this Agreement is held invalid or unenforceable by a court, for any reason, the remainder of the provisions will not be affected, impaired or invalidated, but will continue to bind the Parties and will continue in full force and effect as if the Agreement has been executed with the invalid portion eliminated and the Parties shall negotiate to agree on a mutually satisfactory provision to substitute the provision found to be invalid or unenforceable.

**h. Entire Agreement**

The Parties hereto acknowledge, declare and confirm that this Agreement along with the Schedule represents the entire agreement between them regarding the subject matter hereof, provided that the provisions of this Agreement shall, at all times, be read with the provisions of the Tender and the copy of which is attached hereto as **Annexure** and shall be construed harmoniously. The provisions of this Agreement shall supersede all prior writings executed between the Parties including the terms of the Tender.

**i. Counterparts**

This Agreement may be executed simultaneously in 1 (one) or more counterparts each of which shall be deemed to be an original but all of which shall constitute the same instrument. Any Party may execute this Agreement by signing any one or more of such originals or counterparts.

29. The Authority and the Licensee further agree that they are bound by the General Terms & Conditions, Special Terms and Conditions, Concession Area Layout, Schedule of Premises, found in Appendix '1, 2, 3 & 4' respectively annexed hereto.

30. The licensee shall take all steps in banning the non-recyclable plastic and single use plastic in and around Airports premises paving the way for an environment-friendly Airport.

Signed by \_\_\_\_\_ Airport Director, Airports Authority of India,  
\_\_\_\_\_ Airport, for and on behalf of The Airports Authority of India, in the presence of:

Witness:

1. \_\_\_\_\_

2. \_\_\_\_\_

Signed by \_\_\_\_\_ for and on behalf of \_\_\_\_\_  
in the presence of:

Witness:

1. \_\_\_\_\_

2. \_\_\_\_\_

**GENERAL TERMS & CONDITIONS**

The Authority hereby covenants with the licensee as follows:

- (1) The Licensee, his servants and agents shall be entitled to use all ways, paths and passages as may from times to time be maintained on the said airport ground subject to such rules and regulations as may be imposed by the lawful authorities of the airport ground.
- (2) The Licensee paying the licence fee and performing the covenants herein contained and, on his part, to be performed shall and may peacefully possess and enjoy the premises with the use of the ways, paths and passages as aforesaid during the said term without any lawful interruption from or by the Authority or any person claiming under the Authority.
- (3) Any notice required to be served on the licensee under this agreement shall be deemed to have been served if delivered at or sent by registered post to his last known address or to his authorized representative or agent. Similarly, any notice to be given to the Authority under this agreement shall be deemed to have been served if delivered at or sent by registered post to the Authority.
  - a. The period of notice given under this Agreement will count from the date of receipt of notice by either side.
- (4) Subject as herein before otherwise provided, all notices to be given on behalf of the Authority and all other actions to be taken on behalf of the Authority, may be given or taken on behalf of the Authority by the Airport Director of the Airport or by any other officer for the time being authorized by or entrusted with the functions, duties and powers of the said Airport Director, in respect of the Airport under his charge.
- (5) (a) The Licensee shall not, unless with the written consent of the Authority, create a subcontract of any description with regard to this license or any part thereof, nor shall be without such written consent as aforesaid, assign or transfer his license or any part thereof.
  - (b) The Licensee shall use the premises only for the purpose indicated in this agreement and for no other purpose whatsoever.
- (6) The Licensee his agents and servants shall observe, perform and comply with all rules and regulations of the shop and Establishment Act, Factories Act, Industrial Disputes Act, Minimum Wages Act and the provisions of any statutory law applicable to the licensee including any rules and regulations made by the Authority, Civil Aviation Department or any other Department of government and or local body or Administration in force from time to time and to the business which the licensee is allowed to carry on under this agreement and to the area in which the said premises are located.

- (7) (a) The Licensee shall indemnify the Authority from/against any claims made or damages suffered by the Authority by reason of any default on the part of the licensee in the due observance and performance of the provisions of any law which may be related to the purpose of this agreement and to the area in which premises are located.
- (b) The Authority shall not be responsible in any way for loss or damage by any means causes to the licensee's stock or property.
- (8) The Licensee shall at his own cost maintain the premises in a proper state of cleanliness and abide by such directions as may be given by the Authority and such other departments as may be entrusted by the rules and regulations with the works of inspection and enforcement about the conditions of sanitation, cleanliness and hygiene. If the premises is not maintained in reasonably clean condition by the licensee, Airport Director shall have powers to get the premises cleaned at the risk & cost of the licensee and recover liquidated damages at the rate of Rs.500/- per day for each default up to 07 days & thereafter Rs.1000/- per day and can take other actions including termination of the licence.
- (9) The licensee shall comply with the requirements of all standard health clauses including those given below :
- a. The Airport Health Officer/ Medical Officer of AAI or persons authorized by them may without notice, enter the premises any time and inspect the premises, materials, instruments and implements etc. used by the licensee.
  - b. All instructions given by the Airport Health Officer/Medical Officer of AAI or any persons authorized by them in the maintenance of public health of the Airport including sanitation control prevention of infectious diseases, control and prevention of nuisance from insects, rodents or any other source shall be carried out by them and his agent and servants.
  - c. The licensee shall notify to the Airport Health Officer whenever any person working under him is suffering or suspected to be suffering or convalescing from any infectious disease. The Airport Health Officer may medically inspect the said person or any person who is suspected to have been in contact with the person and take any precautionary and preventive measures considered necessary.
  - d. The licensee his agents and servants shall not without consent of the Airport Health Officer, interfere with injure, destroy or render useless any work executed or any materials or things placed in, under or upon any land or building by or under the orders of the Airport Health Office with the object of preventing the breeding or entry of mosquitoes or maintenance of sanitation.
  - e. The licensee, his agents and servants shall not abuse the water sources, and drainage facilities in the airport area so as to create a nuisance or in sanitary situation prejudicial to public health.
  - f. In the event of any default, failure, negligence or breach in the opinion of the Authority, on the part of the licensee in complying with either of these conditions specified in the foregoing sub-clause (a) to (e), the Authority will be entitled and be at liberty to determine the licensee forthwith and resume a

possession of the premises without payment of any compensation or damages and forfeit in full or in part the amount deposited by the licensee for due performance of the agreement.

- (10) The licensee shall employ only such servants as shall have good character and as well behaved and skillful in their business. He shall furnish the Authority in writing with the names, parentage, age, residence and specimen signature or thumb impression of all servants whom he proposes to employ for the purpose of this agreement before they are so employed and the Authority shall be at liberty to forbid the employment of any person whom it may consider undesirable. The servants employed by him shall be under the general discipline of the Authority and shall conform to such directions as may be issued by the Authority in respect of point or routes of entry to and exit from the premises and in respect of the use of toilet and wash rooms. He shall also have the character of all persons employed by him verified by the police to the satisfaction of the Authority, before the employment.
- (11) (a) The licensee would be required to install adequate number (as may be determined by Fire Officer or any other officer of AAI depending upon the area of the licensed premises) of minimum a 2.5 kg CO<sub>2</sub> fire extinguisher in the licensed premises at his cost before commencement of business.
- (b) No wooden partition / inflammable material shall be permitted in the licensed premises. The material to be used for partition / fabrication of the shop / office premises shall be as per the specification given by AAI and to be got approved by AAI in advance.
- (c) Licensee shall not use a naked light or cause or permit any such light to be used in the licensed premises.
- (12) The licensee shall not damage the premises for any part of the Airport premises and in the event of any damage being caused to the same intentionally or otherwise, by the licensee, or his employees or invitees or customers, the Authority shall be entitled to repair the damage or make the requisite replacement and call upon the licensee to replacement and call upon the licensee to reimburse cost thereof which the licensee undertakes to pay forthwith on demand.
- (13) The licensee shall not store or bring or keep in the premises heavy articles so as to injure or damage the premises or keep goods of combustible or inflammable nature unless required for executing the licence.
- (14) (a) The licensee shall not use electrical heater, toaster and other allied appliances in the premises for preparation of tea, coffee and for heating of food etc. unless specifically provided under the agreement to perform contractual obligations.
- (b) The licensee hereby agrees to provide necessary training to the employees posted in the licensed premises for handling fires extinguisher as provided in the terminal/licensed premises.

- (c) The licensee will, during the continuance of this licence insure against any claim for workmen's compensation or otherwise of all persons employed by him in connection with his business to be carried on as aforesaid with such insurance company as the Authority shall approve of and shall produce for inspection on demand by the Authority all policies in respect thereof and the receipts from time to time for current premium.
- (15) In the case of such breach of the terms of this licence as minor offences and complaints coming to its notice for which in the opinion of the Authority this agreement need not be terminated, the Authority may at its discretion recover compensation from the licensee up to the limit of the Security deposit of the licensee. The decision of the Authority in this respect will be final and binding on the licensee.
- (16) The licensee shall not hold or permit to be held any public or private auction in the licensed premises.
- (17) The Licensee shall sell articles in the premises at prices which shall be marked on the articles or on tags attached thereto and it shall not be in excess of the retail prices/fair prices fixed by the manufacturers or Government or any other local authority whichever is lower or controlled price in case such case controlled price has been fixed by any authority and in all other cases, not exceeding the reasonable market rates for similar goods. The Authority can after giving reasonable opportunity to the Licensee to show cause, itself fix the price of any article or articles, if, in its opinion, the prices charged are unreasonable or exorbitant and thereupon the Licensee shall sell only at the price so fixed by the Authority and he/she shall also be liable to refund to any customers any amount in excess paid by such customer for any articles in excess of the price so fixed.
- (18) It shall be obligatory for the licensee to keep in stock and in case they are intended for distribution, distribute the same and display, literature, produced and released by the Publications Division of Government of India and/or Tourism Department of the Central Government or of the State Government within whose jurisdiction the Airport is situated on such terms and conditions as may be fixed by the said Publications Divisions or said Tourist Department.
- (19) The licensee shall not stock, sell, display, exhibit for sale any books, magazines, newspapers or periodicals, statues, idols or other articles which are repugnant to morals or indecent and immoral, improper or otherwise objectionable in character, it being expressly agreed that the decision of the Authority shall be conclusive in this behalf and absolutely binding on the licensee and shall not be subject to any dispute or review. Apart from any other legal / disciplinary action, the licensee shall immediately remove such book, journal or articles from premises, if, as decided by the Authority it is objectionable in any manner to keep, exhibit or sell the same.
- (20) The licensee shall maintain a complaint book in a prominent place in the premises and in such a way that it is easily accessible to any person who wishes to record any complaint and the said book shall be open for inspection fortnightly by the Airport

Director of the Authority or his authorized representative.

- (21) If because of any strike or lock-out in the Airport or in any airline, the licensee is unable to function or his business is affected, the Authority shall not be liable for any loss which the licensee may suffer in such an event. However, rebate in the licence fee due to ban on visitor entry at the airport and due to natural calamities and due to declaration of the closure of the airport for total operation shall be granted as per the merit of the case and policy laid down by AAI from time to time.
- (22) In the event of the Licensee being prohibited from selling one or more articles in the premises because of Government Laws/Rules/Regulations/Orders, the Authority shall not be liable for any loss suffered by the Licensee in such an event the Licensee shall not be entitled to any reduction in the fees payable to the Authority or permission for sale of additional items.
- (23) The Licensee shall deposit duplicate keys of the premises with the Authority whenever the Airport Director demands and permit the Authority to make use of the keys during the emergency. The licensee shall not remove or replace the lock on the outer door or change the locking device on the said outer door of the shop.
- (24) The Authority do not recognize any Association of the Traders and in case any negotiation / bargain necessary with regard to the clarification of the terms and conditions of the licence or modification thereof such negotiations should be sought by the licensee alone and no collective representation / bargaining will be entertained.
- (25) On expiry of the licence period or on termination of the licence by the Airport Authority on account of any breach on the part of the licensee, the licensee shall deliver the possession of the premises in good condition and in peaceful manner along with furniture, fittings, equipment and installations, if any, provided by the Authority. Further, licensee shall remove his / their goods and other materials from the premises immediately, failing which Authority reserve its right to remove such goods / materials at the cost & risk of the Licensee and demand payment for such removal. If such payment is not made within 10 days, Authority shall be at liberty to dispose off the goods / materials of the Licensee by public auction to recover the cost. The licensee shall not be entitled to raise any objection in such an eventuality.

After the contract expires, the concessionaire shall stop business and handover the site peacefully to AAI immediately and shall be given a maximum of 07 days (Transition Period) to remove his / their goods and other materials from the premises (after settlement of dues). The onus of clearing all the dues and vacating the premises within 07 days lies on the licensee. If the agency fails to remove his / their goods and other materials from the premises within 07 days of expiry of contract, twice of normal notified space rent of that area shall be charged from date of expiry to the date of vacation.

If agency fails to vacate even after 15 days, agency ceases to claim any ownership of the uncleared materials. AAI shall make arrangements to remove the leftovers

and charge the costs incurred to the agency/adjusted from available SD along with outstanding dues if any. Taking over document has to be signed after clearance of premises by the concessionaire.

- (26) The licence herewith granted shall not be construed in any way as giving or creating any other right or interest in the said space / building(s)/ land/ garden/ tank/ premises to or in favour of the licensee but shall be construed to be only as a licence in terms and conditions herein contained.
- (27) The Authority, its servants and agents shall at all times have the absolute right of entry into the said premises.
- (28) The provision of the Airports Authority of India Act, 1994 as amended by Act 2003 and the rules framed there under (Chapter VA – Eviction of Unauthorized Occupants etc. of Airport Premises) which are now in force or which may hereafter come in force shall be applicable for all matters provided in the said Act.
- (29) All disputes and differences arising out of or in any way touching or concerning this Agreement (except those the decision whereof is otherwise herein before expressly provided for or to which the AAI ACT, 1994 and the rules framed there-under which are now enforce or which may hereafter come into force are applicable), shall, in the first instance, be referred to a Dispute Resolution Committee (DRC) setup at the airports, for which a written application should be obtained from the party and the points clearly spelt out. In case the dispute is not resolved within 45 days of reference, then the case shall be referred to the sole arbitration of a person to be appointed by the Chairman / Member/ RED of the Authority. The award of the arbitrator so appointed shall be final and binding on the parties. The Arbitration & Conciliation Act 1996 as amended up to date shall be applicable. Once the arbitration clause has been invoked, the DRC process will cease to be operative. It will be no bar that the Arbitrator appointed as aforesaid is or has been an employee of the Authority and the appointment of the Arbitrator will not be challenged or be open to question in any Court of Law, on this account. Before making a reference to Dispute Resolution Committee, the licensee will have to first deposit the 50% of the disputed amount (in the form of BG (Additional Bank Guarantee with validity of minimum two years from the date of making reference to DRC, and further extendable) / DD / PO / NEFT) with AAI and the consent shall be given by the licensee for acceptance of the recommendations of the Dispute Resolution Committee.

The case shall be referred to the sole Arbitrator by the Chairman/Member/ RED of the Authority, subject to the condition that the licensee shall have to deposit 50% of the disputed amount (in the form of BG (Additional Bank Guarantee with validity of minimum two years from the date of making such reference, and further extendable) / DD / PO / RTGS / NEFT) with AAI as condition precedent before making reference to the Arbitration for adjudication of dispute.

During the arbitral and Dispute resolution proceedings, the licensee(s) shall continue to pay the full amount of license fee/dues regularly as per the award/agreement and perform all covenants of the agreements.

- (30) It would be the responsibility of the licensee to obtain all necessary security clearance from BCAS/any other regulatory agency as required.
- (31) In case of any dispute where legal action is compelled to be initiated by any of the party, jurisdiction of the court shall be the city / town / district where the airport is located.

(SIGNATURE OF LICENSEE)

**SPECIAL TERMS & CONDITIONS**

**1. Scope of Work:**

**(i) Supply, Install, Test, Commission, Operate & Manage Automated Vehicle Parking Management Solution**

- a)** The concessionaire at its own cost shall hire/procure, install and operate integrated Automated Parking Management System (software and hardware) (APMS).
- b)** The details (components and its specification) of integrated automated parking management are as per Appendix: 2B.
- c)** The Concessionaire shall abide by such rules and regulations as may be determined by AAI from time to time regarding the interface of AAI's host system and the Licensee's APMS.
- d)** All components of the Car Park Management system consisting of hardware and software should be fully integrated, with capability of seamless and real-time communication between different components.
- e)** The Concessionaire shall permit AAI's authorized offers to inspect the APMS at any time.
- f)** Issuance of manual parking tokens and payment receipts will be strictly prohibited & close monitoring will be done by the AAI commercial team. Third Party Vendor can be engaged by AAI to carry out process and mystery audits at concession location.
- g)** Software used by the concessionaire in its APMS should be as per industry standards.
- h)** The solution shall have the capability of exporting reports to other formats that shall include but not be limited to Excel, PDF, CSV and HTML.
- i)** The licensee agrees to provide the licensor an automated data capture from recommended standard APMS software by integration methods specified by licensor that allows near real time capture of required vehicle parking data including but not limited to revenue collection data. Reports will be generated automatically by the method of capture which will be integration and print.
- j)** In order to facilitate this mechanism, the licensee shall undertake the following activities:

- i. Install at its own cost APMS system compatible to such specified Integration methods.
- ii. Provide on demand all details of the software, its supplier, software solution APMS and APMS back end package being used by the licensee to the licensor and give its irrevocable consent to the licensor to appoint a third party consultant or a software consultant to implement the process of tracking accurate vehicle parking data including but not limited to revenue collection data through a free and uninterrupted real time connectivity from the licensee POS to the licensor's servers.
- iii. Render complete support and full cooperation to the licensor and its third-party consultant or the software consultant.
- iv. To obtain all required approvals from its software supplier and implement this process.
- v. Allowing the Licensor to install through its appointed consultant/ vendor, an integration service with Licensee's POS software, such that the POS is capable of allowing data capture automatically to the licensor.
- vi. In case the standard APMS system does not exist with the licensee or APMS system is not competent to adhere to the data capture mandate by the Licensor, the licensee shall accept the use of APMS (at licensee's cost) provided or recommended by the AAI appointed consultant/ vendor.
- vii. Cost of appointment of third party consultant/ vendor for integration shall be borne by AAI.

**k)** In case of failure or mal-functioning of any component of APMS, the details shall be shared with AAI Commercial team immediately, and the same shall be rectified within 24 Hours by the concessionaire.

**D)** APMS shall have a serviceability of 99%, calculated on monthly basis.

**m)** In a single incident, maximum breakdown period of not more than 30 minutes is permissible.

**n)** At Airports with annual passenger traffic of more than 4 million, agency to operate a 24x7 control centre near the parking area with supporting technicians to meet any break down/maintenance requirements. Applicable space rental will be levied for any space allotted for this purpose.

**(ii) Management of Designated Car Parking and Parking Fees Collection Rights**

1. Automated Access control unit shall be installed at all entry and exit points of designated car parking area.
2. Apart from exit gate, payment booth shall also be placed within designated car parking area or other convenient points as deemed fit by AAI, so that airport users have option to make the payment towards parking charges at these booths also. This will also reduce chances of queue formation at exit gate.

3. Optimal utilization of designated vehicle park areas by assisting airport user in parking their vehicles in clearly demarcated parking slots.
4. AAI will identify and earmark Parking areas for VIPs/Government Vehicles, Regulatory Agencies (Customs, Immigration etc.), shall be clearly demarcated. Not more than 20% of space shall be demarcated for Govt. Vehicles/ VIP Parking, and vehicles parked in this area shall be exempted from parking fees.
5. AAI reserve the right that not more than 10% of parking area shall be demarcated for ground transportation licensees. For agencies working at Airport (including airlines/ GHA staff), if possible, separate staff parking area (not necessarily in front of terminal building) shall be identified and provided, and if the same is not possible, then not more than 10% of parking area shall be demarcated for agencies working at Airport.
6. The distribution of designated car parking for specific airport users as detailed above may be reviewed and revised from time to time at the Airport Level on need basis by Airport Director
7. Ensure Government owned Vehicle, Regulatory Agencies, Airlines and staff vehicles are not parked in the parking area earmarked for airport users.
8. Ensure Pre-paid Taxi, Car Rental, Radio Taxi, Maxi cab and CabAggregators etc. are not parked in the parking area earmarked for airport users.
9. Schedule of Parking Charges is given in **Appendix: 2C**.
10. Adequate signage/notices to be installed at entry/exit gate of the approach road to airport for public awareness and to reduce any complaints of new policy/charges by AAI.
11. Time clock with reasonable visibility shall be installed in the parking area and the exit booth by the concessionaire and the same shall be in synchronization (with APMS Server clock) with the time stamp on parking token.
12. The name of the parking contractor should be clearly indicated in the parking token. Other than this, no advertisement is permissible on the parking token.

**(iii) Access Fees Collection Rights:**

1. There will not be any Free Time Concept from entry to exit for vehicles going to pick/drop lanes at Arrival/ Departure.
2. In Jammu airport, the arrival and departure lanes are not segregated. Therefore, levy of Access Fees is not applicable at this airport.

**(iv) Lane Management:**

1. Placement of traffic marshals on approach road as well as exit road, so as to ensure no vehicle is parked there. Concessionaire shall coordinate with APD,

Jammu and assess the required number of resources and deployment plan according to the congestion level in the lane. Number of vehicular lane, traffic density and passenger movements at the airport also be considered.

2. Permissible time taken by vehicle from approach road entry to pick/drop lane or from lane exit to airport exit: This will be fixed in coordination with AAI and form SLA Target and performance evaluation parameter, this time will be calculated based upon the length of road, time can be calculated by station considering time taken by a vehicle during peak hours at a speed of 15 Km/ Hr.
3. Non-complying vehicles, parked anywhere other than designated car parking, or overstaying in pick/drop lane, creating congestion, shall be clamped (wheel clamp) or towed away as the situation calls for, and released upon payment of fine.
4. Fine will levied as specified in the Circular issued by Ops Dte from time to time.
5. Issuance of Challan and collection of fine shall be done by licensee on behalf of AAI. Airport's address, AAI's logo and Authorized Signatory (Airport Manager/Terminal Manager etc.) should be clearly printed on the Challan.
6. Daily record of number of challans issued and amount of fine collected shall be submitted at office of Duty Terminal Manager and a weekly report to be submitted to commercial in-charge. The proceeds from fine collection shall be deposited by the licensee, to AAI's account on daily basis.
7. The licensee will get an amount of Rs.100/- from each fine collected.
8. Minimum manpower (traffic marshals & traffic warden) requirement every year for the period of contract, estimated on the basis of projected PAX growth, will be worked out by concessionaire in co-ordination and under directions of AAI.
9. Traffic management equipment such as wheel jammers, clamps, PA System, Stationery etc. to be arranged by the Licensee at its own cost.
10. AAI is free to open any number parking entry/exit lane for the smooth flow passenger movement and passenger convenience will be the first priority.

## **2. Grievance Redressal/ Issues Management**

- (i) To assure issues are properly prioritized, monitored and closed within performance standards, a grievance escalation matrix shall be complied with at all times:

<b>Query Level</b>	<b>Query Level Guidance</b>	<b>Contact Person</b>
General	Day to Day issues	Vehicle Parking Manager (representative of Concessionaire)
Initial	In case of unsatisfied response or absence of contact person at previous level.	Duty Terminal Manager
Secondary	In case of unsatisfied response or absence of contact person at previous levels.	Terminal Operations (HOD)
Final	In case of unsatisfied response or absence of contact person at previous levels.	Airport Director

- (ii) A complaint register has to be maintained at all levels and it has to be ensured that complaints/grievances are properly recorded with contact number and email id of the complainant and response to complaints is also recorded properly. Response time at each level shall be minimum and reasonable.

### **3. Performance Monitoring:**

- (i) A set of Performance indicators has been defined, and for each indicator performance will be monitored monthly, unless otherwise stated.
- (ii) Performance data will be used as a management tool, to identify areas of strong and weak performance, provide information and guidance to Vehicle Parking Concessionaire, and support planning for future improvements.
- (iii) Quarterly performance review meetings will be held with Vehicle Parking Concessionaire, to provide an opportunity to:
- Discuss actual performance versus target.
  - Airport Director or the Authorized official of AAI will conduct surprise audit on the performance of the various activities described herein and in case of deviation penalty clause will be invoked.
  - Consider corrective actions where service is below the expected level.
  - Consider any grievance escalated to Stage-3.
  - Consider fulfillment of the Customer's Responsibilities and any issues arising from this.
  - Consider other relevant topics, including future requirements.
- (iv) Schedule of Performance Indicators is given in Appendix: 2D.
- (v) Penalty for Infractions is given in Appendix: 2E.

### **4. Manpower:**

- (i) Adequate manpower shall be deployed by the concessionaire at all times keeping in view service description given above and service level description given hereafter.
- (ii) Manpower shall be well groomed and courteous to all airport users at all times.

- (iii) Manpower shall be well versed with Local Language of that State where the Airport is located as well as Hindi & English language for better interaction with the all airport users at all times.
- (iv) Concessionaire shall issue identity cards to all its employees and it shall be ensured that I-Cards are displayed above waist line at all times during duty.
- (v) Distinct uniforms shall be issued to manpower deployed for different activities. For example-uniform of traffic marshal shall be different from that of manpower deployed at entry booth.
- (vi) Misbehavior of staff with airport users is strictly prohibited, the Concessionaire shall also ensure that no staff during duty hours is in a drunken state.

**5. Conditions to be followed if change in Parking Area during the Concession Period:**

- (i) The location/layout of parking area given in e-tender document will be based on preliminary survey. Area and location(s) may change while preparing detailed design and execution of this project (handing / taking over). Any change (increase/decrease) in Vehicle parking area up to 10% of the concession area shall not affect the quoted concession fee.
- (ii) However, during the Concession period, parking area may be revised due to any administrative/ operational reasons like: construction, security, other operational requirements, etc.
- (iii) In case of increase in parking area, the Concessionaire has to cover such area under the scope of the awarded project with payment of additional concession fee as per the following methodology:

***“Parking Area is increased by more than 10% - Concession fee will be increased by half of the amount calculated on pro-rata basis.”***

- (iv) In case of decrease in parking area, reduction in the concession fee will be allowed as per following methodology:

***“Parking Area is decreased by more than 10% - Concession fee will be decreased by half of the amount calculated on pro-rata basis.”***

- (v) Further, the above stated methodologies for calculating the post change in area, the revision in Concession Fee shall be subject to following conditions :-
  - i. Actual measurement should be conducted jointly by AAI and the Concessionaire whenever the change is taking place after the commencement of the contract.
  - ii. The modified contract value should be approved by the Airport Director and communicated to the Concessionaire duly acknowledged.
  - iii. The revised Concession fee shall be applicable from the first of the following

month only.

iv. The concession period will not be changed under any condition.

**6. Revision of Parking Fee during the contract period:** In case of revision of parking fees or access fees, following course of action may be adopted:

- a) For X Percentage increase in parking fees or access fees, license fees may be increased by  $(X/2)$  % provisionally.
- b) Post revision of parking fees or access fees, parking fee collections or access fees collections (as the case may be) will be compared with collections that were happening before revision of rates, period of comparison of revenues shall be three (03) months immediately before revision with three (03) months immediately after revision, to assess the actual impact of revision in parking charges on license fees.
- c) Subsequently, the upward or downward revision in license fees will be made accordingly and proportionately.
- d) The collections/ revenue data will be readily available for such assessment as it is automated system driven collection system.
- e) If such data is not available at any Airport, data from similar airport (from same category of airport with similar passenger traffic), may be used.
- f) If the licensee is not consenting to revision in license fees on account of revision in parking fees or access fees, then the party may be allowed to serve the notice period and exit the contract without imposition of any demurrage or penalty.

**7. Temporary Suspension of Parking Concession:** If the parking Concession is suspended by AAI due to any policies/orders of AAI/State/Central Government for more than **12 hours**, then the Concession Fee shall be adjusted on pro-rata basis.

**8. Parking Fee & GST:** The rates of Parking fees are inclusive of components of GST. Accordingly, these shall remain the Parking Charges applicable to end users, but the onus of depositing all applicable taxes, prevailing during contract period at the station including GST in respect of fees collected for car parking charges and access fee shall rest with the licensee. The details/breakup of GST/ applicable tax shall be depicted in the car parking invoice issued to end- user/passengers.

- 8.1 The Authority reserves the sole right to change and alter the timings, rates and any other condition in respect of the parking facility and the Concessionaire shall not have any right to interfere or raise any objection in this regard.
- 8.2 The monthly passes of Parking Fee issued to various agencies shall be for multiple entries at the cargo complex of the Airport. However, applicable Parking Fee shall be levied for entry to any location at the Airport other than the cargo complex.
- 8.3 The rates of Parking Fee are inclusive of components of Goods and Services Tax. The Concessionaire shall, at all times, be responsible for depositing all applicable taxes, including tax collected at source, prevailing during the Term. The Concessionaire shall not collect taxes and charges over and above the prescribed Parking Fee.
- 8.4 The Concessionaire shall not collect the Parking Fee from the Users at the time of entry of vehicles in the Parking Area and shall only be charged at the time of exit of the vehicles from the Parking Area.

- 8.5 The Concessionaire shall place the rates of the Parking Fee at various conspicuous places within the Parking Area, such that the rates are conveniently visible to the Users.

## **9. Parking Tokens**

- 9.1 The Concessionaire shall issue bar coded or QR code Tokens/RFID tokens along with counter foil of various denominations as per ticket pattern approved by the Authority (“**Parking Token**”) to every vehicle at the time of entry to the Parking Area.
- 9.2 The Concessionaire shall be responsible to make its own arrangements for printing and issuing of the Parking Tokens, at its own cost and any cost in relation thereto shall not be adjusted from the Concession Fee.
- 9.3 The Concessionaire shall not, without prior approval of the Authority, be permitted to make any advertisement on the front or backside of the Parking Tokens.
- 9.4 The Concessionaire shall issue monthly passes / free passes/VIP passes to the officials of the Authority and any other agency authorised by the Authority. The Concessionaire shall ensure that it shall make necessary arrangements to paste such passes on the vehicles, at its own cost. The Concessionaire shall issue Monthly passes/Free Passes/VIP passes to the concerned officials after checking their credentials such as AAI ID Card, Airline Identity Card, Concessionaire Identity card, and keep a record of such passes issued. It is hereby clarified that not charging of any Parking Fees by the Concessionaire from free passes shall not affect or alter the Concession Fees and the Concessionaire shall not make any claim or re-imburement on account of such non-charging of Parking Fees from the exempted vehicles.
- 9.5 In the event, any User loses the Parking Token before exiting from the Parking Area, the Concessionaire shall, prior to releasing the vehicle, verify the credentials of the User and obtain necessary documentation from such User. The Concessionaire shall be entitled to charge a penal amount of **INR 300/- (Indian Rupees Three Hundred only)** from such User, on account of losing the Parking Token, which penal amount shall be over and above the Parking Fee.

## **10. Parking Area**

- 10.1 In consideration of payment of Concession Fee, the Concessionaire shall be entitled to operate and maintain the automated vehicle parking system at the parking area admeasuring 4350 sq. mtrs. having vehicle parking capacity of 150 four wheelers, developed by the Authority at the Airport (“**Parking Area**”). The layout, drawing, plan, etc. of the Parking Area is more specifically set out in **Appendix 3 & 4** hereunder.
- 10.2 The Authority shall, at all times, during the Term, have the right to alter / revise the measurement of the Parking Area, for any reason whatsoever, in its sole discretion and the Concessionaire shall not have objection in relation to the same. Upon occurrence of any such event, the Concession Fee shall be revised in accordance with Clause 5 above.

- 10.3 On revision of the Parking Area, actual measurement shall be conducted jointly by the Authority and the Concessionaire, for the purposes of finalisation of change in area.
- 10.4 The Authority shall, at all times during the Term, have the right to change the location of the Parking Area within the Airport, at any time and at its discretion to call upon the Concessionaire to vacate the Parking Area. The Authority shall provide an alternative parking premises to the Concessionaire within the Airport for the purposes of this Concession. In such an event, the Concessionaire shall be bound to immediately vacate the Parking Area and accept the alternate parking area premises. The decision of the Authority in this regard shall be final and binding on the Concessionaire.
- 10.5 The entire expenditure on such shifting shall be borne by the Concessionaire and the Concessionaire shall not be entitled to claim any compensation or revision in the Concession Fee on that score.
- 10.6 In the event of shifting the parking area due to modernisation or construction of terminal building or the parking area has been taken over by AAI for any other infrastructure requirement, AAI will provide a 60 days' notice in advance to the concessionaire to relocate to the alternate location at their cost. Further if the business potential changes due to such relocation the concessionaire will have the option to exit by serving the required notice period as per license agreement without any demurrage charges.
- 10.7 The Concessionaire shall have the liberty to propose additional measures to increase occupancy of Parking Area, however, any change in the Parking Area shall be made upon obtaining prior approval from the Authority, before implementation of the same to improve the parking efficiency. It is hereby clarified that the Concessionaire shall not undertake any modification to the construction plan of the Parking Area.
- 10.8 The Concessionaire shall ensure that all the vehicles shall be parked in the area defined for each type of vehicle in the Parking Area. The Concessionaire shall deploy experienced parking attendants to ensure proper parking of vehicles in each slot and the Parking Area is utilized by the designated vehicles (e.g., cars, cabs, two-wheelers, and other small vehicles) and heavy or medium commercial vehicles, including buses/coaches are parked in parking area specified for these types of vehicles.
- 10.9 The Concessionaire shall, with prior approval from the Authority, earmark limited and separate parking slots for VIP parking, government vehicles parking, parking for the staff of the Authority, pre-paid taxi, car rental, radio taxi, maxi cab and cab aggregators etc. Within the Parking Area.

## **11. SECURITY & SAFETY**

- 11.1 The Concessionaire shall make adequate provision to check and carry out through security screening of all vehicles entering into the Parking Area. Any unlawful activity, crime, suspicion etc. in the Parking Area shall be immediately reported to the Airport Police and the Authority, without fail.
- 11.2 The Concessionaire shall deploy adequate number of uniformed security personnel within the Parking Area to ensure that the vehicles are parked in orderly manner in the designated parking lanes and to assist the passengers/public for easy parking and removal of vehicles.

- 11.3 The security/custody of vehicles in the Parking Area shall be the sole responsibility of the Concessionaire. The Concessionaire shall take all necessary precautions for the safety of the vehicles. In the event of any theft/ damage/ loss, damage, claims, etc. arising out of the neglect of the Concessionaire, the Concessionaire shall be responsible for settlement of the dispute, if any, including under the court of law and the Authority shall, in no event, be responsible for any such loss, damage or claim.
- 11.4 The Concessionaire shall follow and abide by all the instructions and guidelines issued by Airport Police / statutory rules & regulations / Authority for prevention of misuse of parking lots, including usage by anti-social elements, terrorist(s) etc.
- 11.5 Notwithstanding anything contained in this Agreement, the Authority shall have the right to deploy and procure the provision of police assistance and security at the Parking Area and the Airport, including for regulation of traffic, removal of trespassers, prevention of terrorism, hijacking, sabotage and/or similar acts or occurrences, through the government agency. The designated government agency shall be entitled to inspect and search the Parking Area and to search any person or vehicle entering the Parking Area or departing there from, without unduly or unreasonably disrupting the operations of the Parking Area.

## 12 SECURITY DEPOSIT

- 12.1 **Performance Security Deposit:** The selected concessionaire shall, for the performance of its obligations hereunder, provide to the authority an interest free security deposit for the entire term, equivalent to 06 months' Concession fee of the First (01st) year to AAI as an interest free security Deposit. The SD amount to be submitted in the form of DD / Pay Order / NEFT / RTGS / Bank Guarantee (in the format as per Annexure: G) from any scheduled commercial bank (other than cooperative scheduled bank) having a validity of 180 days from the date of expiry of contract.
- 12.2 **Electricity Security Deposit:** The Concessionaire shall also deposit an interest free security deposit towards electricity charges, equivalent to 5% of concession fee of the first year subject to minimum deposit of Rs.10000/-and maximum deposit of Rs.10 lakhs. The said security deposit will cover SD towards all types of utilities such as Electricity, Water, Data Port, telephone etc. The SD amount to be submitted in the form of DD / Pay Order / NEFT / RTGS / BG from any scheduled commercial bank (other than cooperative scheduled bank). The Performance Security Deposit and Electricity Security Deposit are collectively referred to as "**Security Deposit**".
- The Performance Security Deposit and Electricity Security Deposit are collectively referred to as "Security Deposit".
- 12.3 In the event of revision in Concession Fee in terms of Clause 6 above, the Concessionaire shall, on pro rata basis, revise the Security Deposit, within a period of 15 (FIFTEEN) days from the date of such notification of revision in Concession Fee is issued by the Authority.

- 12.4 Upon occurrence of an Event of Default, the Authority shall, without prejudice to its other rights and remedies hereunder or in Applicable Law, be entitled to encash and appropriate the Security Deposit. Upon any encashment and appropriation from the Security Deposit, the Concessionaire shall, within a period of 15 (fifteen) days thereof, replenish, in case of partial appropriation, to the original level of the Security Deposit, and in case of appropriation of the entire Security Deposit provide a fresh Security Deposit, as the case may be. The right of the Authority under this Clause 12.4 shall be without prejudice to the Authority's right to terminate this Agreement in accordance of the terms hereof.
- 12.5 Subject to the terms hereof, upon expiry of the Term or early termination of this Agreement, the Authority shall refund the Security Deposit to the Concessionaire, upon adjusting the outstanding dues of any nature, if any.

### **13 OBLIGATIONS AND UNDERTAKINGS BY THE LICENSEE**

The Licensee hereby covenants to the Authority, the following:

- 13.1 The Concessionaire shall, without prejudice to the other obligations set out in this Agreement, adhere to the terms and conditions, service descriptions, monitoring of performance, etc. as set out in the service level agreement, to be executed simultaneous with this Agreement, between the Parties and annexed hereto as **Appendix 2D ("SLA")**.
- 13.2 The Authority shall make a committee of 3 (three) officers out of which 1 (one) officer shall be the in-charge of commercial department, 1 (one) officer from operations department and third officer from any other department, as the Authority may deem fit ("**Inspection Committee**"). The Inspection Committee shall have the power to conduct random inspections of overall parking management, Parking Area and operation performance of the Concessionaire, at least once on fortnightly basis.
- 13.3 In the event, the Inspection Committee observes any violation of the SLA or the Agreement by the Concessionaire, the Inspection Committee shall have the right to impose penalty on the Concessionaire in the manner provided under the SLA.
- 13.4 The Concessionaire shall, at its own cost and expense, observe, undertake, comply with and perform, in addition to and not in derogation of its other obligations set out in this Agreement, the following:
- 13.5 To make necessary arrangement for finance, design, installation, construction and commencement of the Concession in accordance with the provisions of this Agreement;
- 13.6 To procure, as required, and maintain during the Term, the appropriate proprietary rights, licenses, agreements and permissions for the hardware, software, design, etc. for the automated vehicle parking system to be installed at the Parking Area;

- 13.7 To undertake all measures for cyber security, protection of information and communication technology systems from cyber-attacks that are purposeful attempts by unauthorized persons to access ICT systems in order to achieve the target of theft, disturbance, damage, or other illegal actions. The Concessionaire shall detect, analyse and do mitigation of vulnerabilities and protect Central Control Centre including Data Centre from cyber-attacks throughout the concession period. The Concessionaire shall take proper measures to ensure the security and protection of data to any unauthorized persons;
- 13.8 To pay all charges towards utility / facilitation, consumption of electricity etc. as may be due and determined by the Authority and at the rate(s) fixed by the Authority from time to time, within the date(s) specified in the bill(s), on actuals;
- 13.9 To equip itself with all necessary permits, licences and such other permissions as may be required under the law in force at any time with regard to the operation of the subject Concession;
- 13.10 To maintain such regular and proper account books along with supporting documents regarding sales effected by the Concessionaire in the Parking Area and said accounts / documents shall all the times be kept open for inspection by the Authority in such manner as may be prescribed. The Concessionaire shall provide to the Authority, if so required by the Authority, statements of audited Accounts in such manner and within such period as the Authority may prescribe. The Concessionaire shall be equipped to share invoicing details live with the Authority;
- 13.11 At all times, during the currency of the Agreement, obtain proper and appropriate insurance coverage including but not limited to fire, theft and burglary in respect of all the movable and immovable assets stored or used in the Parking Area and the Authority shall not be responsible for any loss or damage caused to the Concessionaire or any third party on any account whatsoever;
- 13.12 shall not use the Parking Area for any other purpose other than for the purposes of Concession;
- 13.13 shall not erect or display any advertisement or signboards except after obtaining the prior approval in writing of the Authority;
- 13.14 shall observe, perform and comply with all rules and regulations of the Shops and Establishment Act, Factories Act, Industrial Disputes Act, Minimum Wages Act and the provisions of any Applicable Law including any rules and regulations made by the Authority, Civil Aviation Department or any other Department of Government and or local body or administration in force from time to time and to the business which the Concessionaire is allowed to carry on under this Agreement and to the area in which the Parking Area is located;
- 13.15 Maintain the Parking Area in a proper state of cleanliness and abide by such directions as may be given by the Authority and such other departments as may be entrusted by the rules and regulations with the works of inspection and

enforcement about the conditions of sanitation, cleanliness and hygiene. If the Parking Area is not maintained in reasonably clean condition by the Concessionaire, the Airport Director shall have the power to get the same cleaned at the risk and cost of the Concessionaire and recover liquidated damages at the rate defined under penalty clause of SLA and can take other actions including termination of the Concession under this Agreement;

- 13.16 Shall employ only such servants as shall have good character and as well behaved and skilful in their business. The Concessionaire shall furnish to the Authority in writing with the names, parentage, age, residence and specimen signature or thumb impression of all servants proposed to employ for the purpose of this Agreement before they are so employed and the Authority shall be at liberty to forbid the employment of any person whom it may consider undesirable. The servants employed by him shall be under the general discipline of the Authority and shall conform to such directions as may be issued by the Authority in respect of point or routes of entry to and exit from the premises and in respect of the use of toilet and wash rooms. The character of all persons employed by the Concessionaire shall be verified by the police to the satisfaction of the Authority, before the employment;
- 13.17 The concessionaire has to mandatorily make weekly/monthly wages/salaries etc. by directly crediting to the employees bank account only and the proof for payment of statutory wages along with PF/ESI etc. to be submitted to the authority as and when the same is demanded.
- 13.18 shall maintain a complaint book in a prominent place in the Parking Area and in such a way that it is easily accessible to any person who wishes to record any complaint and the said book shall be open for inspection fortnightly by the Airport Director of the Authority or his authorized representative;
- 13.19 shall, upon expiry of the Term of early termination, deliver the possession of the Parking Area in good condition and in peaceful manner along with furniture, fittings, equipment and installations, if any, provided by the Authority and remove its goods and other materials from the Parking Area immediately;
- 13.20 any stoppage of parking services due to reasons arising out of negligence, mishandling, mismanagement by the Concessionaire or its workforce, shall have to be made good by the Concessionaire within 24 hours of such damage;
- 13.21 abide and adhere to the conditions and terms as set forth under the SLA, annexed hereto as **Appendix: 2D**;
- 13.22 Two set of uniforms as per the specifications (to be approved by the Authority) shall be provided to the workers/supervisors by the Concessionaire. The Concessionaire shall also ensure that uniform is worn by the employees while on duty and kept to tidy condition along with name plate indicating their name conspicuously; and
- 13.23 Dedicated helpline number and email id shall be printed on parking token and the same shall be provided to users for any complaints / suggestions / feedback with

regards to parking. The same shall be monitored by the Concessionaire and adequate responses shall be delivered to citizens within 48 hours. The Concessionaire shall provide a weekly report to the Airport Director, AAI every Monday on the number of complaints received during the previous week (Monday to Sunday) and the number of replies furnished by it to the complainants along with number of complaints on which no response has been made by the Concessionaire.

**13.24 The Authority hereby covenants to the Concessionaire, the following:**

- 13.24.1 Grant the Concession and provide the Parking Area and right of way to access the same, to the Concessionaire and its authorized representatives; and
- 13.24.2 Subject to the sole discretion of the Authority, provide assistance and cooperation to the Concessionaire, wherever required and specifically requested by the Concessionaire.

**14 REPRESENTATION AND WARRANTIES**

- 14.1 The Concessionaire hereby represents and warrants to the Authority that:
- 14.2 It is duly organized and validly existing under the laws of India, and has full power and authority to execute and perform its obligations under this Agreement and to carry out the transactions contemplated hereby;
- 14.3 it has taken all necessary corporate and other actions under Applicable Laws to authorize the execution and delivery of this Agreement and to validly exercise its rights and perform its obligations under this Agreement;
- 14.4 it has taken all permits and consents, whether in relation to the business, environment, labor, etc. as may be required to be obtained by the Concessionaire under Applicable Law and is not in breach of any of the terms and conditions as may be required to be adhered to by the Concessionaire under the Applicable Law;
- 14.5 it has the financial standing and financial and technical capacity to undertake the Concession in accordance with the terms of this Agreement.
- 14.6 this Agreement constitutes a legal, valid and binding obligation, enforceable against it in accordance with the terms hereof, and its obligations under this Agreement will be legally valid, binding and enforceable obligations against it in accordance with the terms hereof;
- 14.7 the information furnished in the Bid and the Tender is true and accurate in all respects as on the date of this Agreement;
- 14.8 it shall at no time undertake or permit any change in ownership except with prior permission of AAI.
- 14.9 the execution, delivery and performance of this Agreement will not conflict with, result in the breach of, constitute a default under, or accelerate performance required by any of the terms of its charter documents and constitution documents of any of its shareholders or any Applicable Laws or any covenant, contract, agreement, arrangement, understanding, decree or order to which it is a party or by which it or any of its properties or assets is bound or affected; and
- 14.10 there are no actions, suits, proceedings, or investigations pending or, to its knowledge, threatened against it or its shareholders at law or in equity before any court or before any other judicial, quasi-judicial or other authority, the outcome of

which may result in the breach of this Agreement or which individually or in the aggregate may result in any material impairment of its ability to perform any of its obligations under this Agreement.

- 14.11 The Authority hereby represents and warrants to the Concessionaire that:
- 14.12 it has full power and authority to execute, deliver and perform its obligations under this Agreement and to carry out the transactions contemplated herein and that it has taken all actions necessary to execute this Agreement, exercise its rights and perform its obligations, under this Agreement;
- 14.13 this Agreement constitutes a legal, valid and binding obligation enforceable against it in accordance with the terms hereof; and
- 14.14 it has good and valid right to the Parking Area and has power and authority to grant a Concession in respect thereto to the Concessionaire.

## **15 Term**

- 15.1 This Agreement shall become effective and shall remain valid and subsisting in full force for a period of 5 (five) years from the date of expiry of the Gestation Period ("**Term**"), until the date of termination of this Agreement in accordance with the provisions hereof.
- 15.2 Save and except the provisions contained under NIT, it is hereby agreed between the Parties that the initial period equivalent to 50% (fifty percent) of the Term shall be observed as the lock-in period for the Concessionaire ("**Lock-in Period**"), during which the Concessionaire shall not have the right to terminate this Agreement.
- 15.3 From the date of issuance of LOIA, a period of 105 (One Hundred Five) days shall be made available to the Concessionaire for the purposes of commencement of the automated vehicle parking system ("The period will be known as **Gestation Period**").
- 15.4 The Concessionaire shall install and commission the automated vehicle parking system at the Parking Area as per the specification of this Agreement within a period of 105 (One Hundred Five) days from the date of issuance of the LOIA (Gestation Period). The H1 quoted licence fee will be applicable only after the expiry of the gestation period or commencement of the automated parking system whichever is earlier.

If the agency fails to install the Automated parking system as per the AAI specification within 105 days from LOIA another 15 days extension will be granted with daily penalty of 0.25% of quoted Monthly Licence fee. Even after the completion of 120 days from issuance of LOIA, if the agency failed to install the equipment and not commence the operation LOIA will be revoked, EMD will be forfeited and will be debarred from AAI tenders for a period not exceeding three (03) years.

- 15.5 **Extension of Contract Period:** Normally there should not be extension of contract. However, in exceptional cases, AAI may consider extension of contract at its discretion, for a further period not exceeding 09 months on mutually agreed terms and conditions not inferior to existing terms of contract.
- 15.6 Any Party may, thirty (30) days prior to the expiry of the Term, may serve a notice to the other Party for the renewal of this Agreement. Upon accepting the offer of the serving Party, the receiving Party shall intimate the serving Party within a period of **Seven(07) days**, its intention to renew the Agreement. The renewal of this

Agreement shall be made on identical terms and conditions as provided in this Agreement for the Term, subject to Clause 15.5 above.

## **16 Termination**

### **16.1 Termination by Authority in the event of Default.**

The Authority shall have the right, at its sole discretion, to terminate the Agreement, at any time during the Term, upon serving a written Notice of termination for 120 (One Hundred Twenty days) days to the Concessionaire, for the event of default set out as below:

- 16.2 If the outstanding dues exceeds more than three (03) months licence fees and agency fails to recoup the equivalent amount of SD within **15 (fifteen) days** of demand notice received from AAI amount after AAI adjusts the same.
- 16.3 Failure/Negligence of the agency to discharge the scope of work as set out in the NIT even after 03 notices from AAI.
- 16.4 Due to unsatisfactory performance of the agency and more than 10 verified irregularities as per Appendix 2E reported in a month will be sufficient reason to consider to serve the notice of unsatisfactory performance. If the reply to the notice of unsatisfactory performance is not satisfactory AAI will have the right to serve the notice of termination.
- 16.5 causing or using the Parking Area for any purpose other than for the purposes of Concession and this Agreement; or
- 16.6 breach of any of the representations, warranties, covenants and obligations of the Concessionaire as set forth in this Agreement; or
- 16.7 any loss, damage, fine, penalty or expenses incurred by the Authority due to any violation of any Applicable Law by the Concessionaire; or
- 16.8 insolvency or bankruptcy of the Concessionaire or appointment of receiver for the assets of the Concessionaire; or
- 16.9 change of ownership of the Concessionaire in violation of Clause 20 below; or
- 16.10 sub-contracting without the prior approval of the Authority; or
- 16.11 failure to perform the obligation under this Agreement due to any final judgment or court order and such judgment or order has a material adverse effect on the arrangement contemplated in this Agreement; or
- 16.12 failure to replenish the Security Deposit in terms of Clause 12.4 above; or
- 16.13 failure to pay the Concession Fee more than 03 months; or
- 16.14 failure to commence the automated vehicle parking system upon expiry of Gestation Period of 105 (One Hundred Five) days provided in NIT
- 16.15 failure to adhere to the conditions mentioned under the SLA, as annexed hereto as Appendix 2D; or any other event which the Authority consider to be an event of default.
- 16.16 In case of the termination occurred due to any of the above reasons (Clause 16.2 to 16.15) before the expiry of minimum lock in period, action in line with clause 23 (C) of License Agreement shall be taken.
- 16.17 In case of the termination occurred due to any of the above reasons (Clause 16.2 to 16.15) after the expiry of the minimum lock-in period, AAI shall levy penalty amounting to two months equivalent of last billed concession fees, even if the contract is terminated after giving due notice period.
- 16.18 AAI also reserve the right to terminate the contract on short notice if the situation

warrants or the continuation of the agency is against public interest or the interest of AAI. In such an event the Authority shall be entitled to forfeit the entire Security Deposit available with AAI and debar the agency for a period of 03 years to participate in any of the tenders issued by Airports Authority of India.

- 16.19 **Termination by the Concessionaire/Licensee:** The Concessionaire shall have the right to terminate the Agreement at any time after the expiry of the Lock-in Period, upon serving a written Notice of termination for 120 (One hundred twenty) days to the Authority. This shall be subject to provisions laid out in clause 23(C) of License Agreement.
- 16.20 Upon termination of the Agreement under this Clause 16, the Concessionaire shall hand over free, vacant and peaceful possession of the Parking Area to the Authority, along with furniture, fittings, equipment and installations, if any, provided by the Authority within a period of 07(seven)days from the date of termination (“Transition Period”). In the event, the Concessionaire fails to hand over the free, vacant and peaceful possession of the Parking Area within the Transition Period, the Authority shall be entitled to charge penalty equivalent to double the Concession Fee per month as damages. Further, the Concessionaire shall remove all its goods and other materials from the Parking Area and the Airport immediately, failing which the Authority shall have the right to remove such goods / materials at the cost and risk of the Concessionaire and demand payment for such removal. If such payment is not made within 10 (ten) days, the Authority shall be at liberty to dispose off the goods / materials of the Concessionaire by public auction to recover the cost and the Concessionaire shall not be entitled to raise any objection in such eventuality.
- 16.21 On the date of expiry of the Transition Period or date of handover of the Parking Area in the manner set out in Clause 16.20 above, the Concessionaire shall hand over the access cards, identity cards and every such document and data to the Authority, which may facilitate the Concessionaire and its employees, officers, staff members, etc. an access to the Parking Area or the Airport.
- 16.22 Upon termination of this Agreement in terms of Clause 16.19 & 16.20 above, the Authority shall refund the Security Deposit to the Concessionaire, upon adjusting the outstanding dues of any nature, if any, on the date of expiry of the Transition Period.
- 16.23 The termination of this Agreement shall not prejudice or affect the accrued rights or claim and liabilities of the Parties prior to and on the date of termination.

## **17 Force Majeure**

It is hereby agreed that in the event the Parking Area or any part thereof be destroyed or damaged for reasons beyond the control of the Authority or force majeure conditions including but not limited to act of god, earthquake, adverse government action, tempest, flood, lightning, violence of any army or mob or enemies of the country or by any other irresistible force so as to render the Parking Area unfit for the purpose and the Concessionaire is prevented from using the same for a period of 30 [Thirty] days or more due to any of the above mentioned reasons or due to any action or regulation of any concerned authority then, the Parties shall have an option to terminate this Agreement in terms of Clause 23 of this Agreement.

## **18 Notice**

Any notice or other communications required or permitted in terms of these presents shall be deemed to have been duly served (a) if delivered in person or (b) if sent by registered post / speed post / email, return receipt requested or if sent to such substituted address as any of the Parties has given to the others in writing and duly acknowledged in accordance with this Clause and addressed as follows:

## **19 Disclaimer**

19.1 The Concessionaire acknowledges that prior to the execution of this Agreement, the Concessionaire has, after a complete and careful examination, made an independent evaluation of the Tender, the Concession, Parking Area, existing structures, local conditions, traffic volumes and all information provided by the Authority or obtained, procured or gathered otherwise, and has determined to its satisfaction the accuracy or otherwise thereof and the nature and extent of difficulties, risks and hazards as are likely to arise or may be faced by it in the course of performance of its obligations hereunder. Other than the representations made in **NIT** the Authority makes no representation whatsoever, express, implicit or otherwise, regarding the accuracy, adequacy, correctness, reliability and/or completeness of any assessment, assumption, statement or information provided by it and the Concessionaire confirms that it shall have no claim whatsoever against the Authority in this regard.

19.2 The Concessionaire acknowledges and hereby accepts the risk of inadequacy, mistake or error in or relating to any of the matters set forth in Clause 19.1 above and hereby acknowledges and agrees that the Authority shall not be liable for the same in any manner whatsoever to the Concessionaire. Further, any such mistake or error shall not make the Agreement voidable. All risks relating to the Concession or arising out of this Agreement shall solely be to the account of the Concessionaire and the Authority shall not anytime be liable in this regard.

## **20 Change In Ownership / Constitution**

20.1 The Concessionaire shall not, during the Term, undertake or permit the following, except with the prior written approval of the Authority:

- (a) any change in ownership, corporate restructuring, etc. resulting in change of control including any restructuring approved by a judicial forum; or
- (b) transfer of business by way or sale, slump sale, business transfer including any transfer by way of an order passed by a judicial forum, or
- (c) change in constitution of the Concessionaire.

20.2 Notwithstanding anything contained in this Agreement, the following shall constitute change of ownership:

- (a) any acquisition / transfer of equity shareholding / partnership of the Concessionaire, either directly or indirectly, in aggregate of more than 50% or more of the total equity / partnership of the Concessionaire; and

(b) acquisition of control, either directly or indirectly of the board of directors / management.

20.3 For the purposes of this Clause 20, the term 'control' shall mean transfer of the direct or indirect beneficial ownership or control of any entity, whether in India or abroad, which results in the acquirer acquiring control over the shares or voting rights of shares or of the board of directors or of the management and policies, as the case may be, of the Concessionaire.

## Appendix-2A

### Escalation Formula

1. The first annual escalation will be applicable after completion of eighteen (18) months of contract. Thereafter the same will be applicable after completion of subsequent one year period there from. In case extension in gestation period is given due to whatsoever reason, the date of first escalation period shall be reckoned from the original date of commencement of contract (i.e. commencement date had there been no extension in gestation period).

2. Rate of escalation is linked with passenger growth and to be made effective in the following manner:

<b>S.No.</b>	<b>Passenger Growth (in the preceding 12 months from the month in which escalation is due)</b>	<b>Annual Escalation</b>
1	Up to 5% (including negative growth)	5%
2	Greater than 5% and up to 18%	10%
3	Greater than 18%	15%

**Smart Parking - Technical Specifications**

[This is only an indicative list; actual configuration will depend upon ground realities such as layout etc. and may be finalized by concerned Airport Director].

**NOTE:** The specification/model are indicative in nature and models/make having equivalent/ higher specifications are also accepted.

**NOTE: The bidder shall install the Electronic number plat readers and picture of the drivers entering the parking area.**

**1. Broad System Description**

- System design shall be modular and of proven reliability.
- All software and/or firmware interface equipment for connection to remote monitoring station from field hardware or the operator's terminal shall be provided.

**2. Quality Assurance**

- **Responsibility:** The bidder of the smart parking system shall be responsible for inspection and Quality Assurance (QA) for all materials and workmanship furnished by them.
- **Component Testing:** Maximum reliability shall be achieved through extensive use of high-quality, pre-tested components. Each and every controller, sensor and all other parking systems, guidance systems shall be individually tested by the manufacturer prior to shipment.
- **Tools and Testing:** The control system supplier shall provide all tools necessary.
- **Calibration:** Necessary to ensure reliability and equipment accuracy of the control system.

**3. Reference Standards**

Generally the latest IS Codes shall be followed. In the event there are no IS Codes on the subject then the latest edition of the following standards and codes in effect and amended as of supplier's proposal date and any applicable subsections thereof, shall govern design and selection of equipment and material supplied:

- Bureau of Indian Standards (BIS)
- National Electrical Code (NEC)
- FCC Part 15, Subpart J, Class A
- EMC Directive 89/336/EEC (European CE Mark)
- City, country, state, and federal regulations and codes in effect as of contract date.
- Except as otherwise indicated the system supplier shall secure and pay for all permits, inspections, and certifications required for his work and arrange for necessary approvals.

## **4. Technical Specifications**

### **4.1 Off street parking:**

The PMGS internally comprises of two subsystems, namely Parking Management System and Parking Guidance System. The Parking Management System consists of the access control system for tracking vehicles in and out of the parking lot, real time information about availability of parking slots, extension of parking time by users, acceptance of payment through various modes like cash, e wallet, smart card, Debit/Credit card etc. and billing information. The Parking Management System comprises of components like sensors, entry devices, automatic barriers, express exit devices, Auto pay station payment device and wireless handheld device, etc.

The Parking Management System components should communicate back and forth with the Central Control Centre. The Parking Guidance System will guide the motorist to appropriate parking slots using a combination of digital signs and indicators within and outside the parking lot or through Mobile App.

The Parking Guidance System shall comprise of components such as magnetic loop sensors for vehicle detection, level/zone display, electronic directional displays, map based guidance system, etc. The system should cater to all types of parking lots envisaged such as open and covered parking.

### **4.2 Entry Device- Ticketing system**

The entry device is designed for the automatic issue of Short-Term Parker (Visitors, VIP, and Hourly Parker) media and the processing Long-Term Parker (Seasonal Parker) media at the entrance lane of a car park.

- Real time operating system (reduced risk of virus infection)
- Usage of robust flash cards as memory for operating system
- International standard and proven network technology (Ethernet)
- Industrial embedded PC for the self-sufficient control of the device
- Stainless steel construction with structure effect painting and IP 65
- Temperature Range -20°C to +50°C
- Air Humidity 0% – to 95%
- Terminal is designed for indoor and outdoor use
- Tropicalized PCB's (PCB's are protected against humidity)
- Free choice of housing colour (RAL)
- LED full graphic color display
- Back-out ticket recognition
- Anti-pass recognition
- Low ticket recognition
- Entry device abnormal events recognition
- Dynamic ticket dispensing lock if parking is full
- NFC/RFID compatible

- Presence check for Short-Term Parker media and Long-Term Parker (Seasonal Parker) media
- Vehicle access control integrated by auto gate for legitimate user.
- Fully configurable text display and advertising
- Half-Duplex Intercom sub-station
- Interface to Integrate CCTV Camera
- 10,000 stored transactions – offline redundancy
- Inter-exchangeability of spares between units
- LED display can be switched off in “idle mode” = no present vehicle
- Based on week profile, device can be set into “standby” mode with reduced energy consumption (automatic wake-up if car is present on loop)
- Barcode/QR-Code Scanner for processing of pre-booking users

#### **4.3 Exit Device: (Express lane)**

The exit device is designed for the automatic exit validation of Short-Term Parker (Hourly Parker) and Long-Term Parker (Seasonal Parker) media at the exit lane of a car park.

- Real time operating system (reduced risk of virus infection)
- Usage of robust flash cards as memory for operating system
- International standard and proven network technology (Ethernet)
- LED full graphic color display
- Stainless steel construction with structure effect painting and IP 65
- Temperature Range -20°C to +50°C
- Air Humidity 0% – to 95%
- Terminal is designed for indoor and outdoor use
- Tropicalized PCB's (PCB's are protected against humidity)
- Free choice of housing color (RAL)
- RFID (Contactless) Long-Term Parker (Seasonal Parker) media, fully integrated into Car Park Management System
- Presence check for Short-Term Parker media and Long-Term Parker (Seasonal Parker) media
- Industrial embedded PC for the self-sufficient control of the device
- Half-Duplex Intercom sub-station
- Interface to Integrate CCTV Camera
- 10,000 stored transactions – offline redundancy
- Handling of substitute parking media for processing of lost Short-Term Parker media
- LED display can be switched off in “idle mode” = no present vehicle
- Based on weekly profile, device can be set into “standby” mode with reduced energy consumption (automatic wake-up if car is present on loop)

#### **4.4 Auto Gate/ Barrier:**

The barrier is designed for the automatic access control of vehicles, triggered by a

control terminal (e.g. entry device, exit device, or Express exit).

- Temperature Range -20°C to +50°C
- Air Humidity 0% – to 95%
- Terminal is designed for indoor and outdoor use
- Tropicalized PCB's (PCB's is protected against humidity)
- Free choice of housing colour (RAL)
- Maintenance-free barrier drive
- Useable as right-hand and left-hand drive, easily changeable on-site
- Fast opening and closing times within 1.5 sec
- Barrier arm is equipped with a rubber edge on the bottom to prevent damage
- No parts needed (screw etc.) for replacement of run-off barrier arm

#### **4.5 Automatic Pay Station (Credit card/Debit Card/Mobile wallet)**

The automatic pay station should be designed for the automatic processing of all payment transactions of Short-Term Parker media and Long-Term Parker (Seasonal Parker) media.

- Real time operating system (reduced risk of virus infection)
- Usage of robust flash cards as memory for operating system
- International standard and proven network technology (Ethernet)
- LED full graphic color touch screen display
- Stainless steel construction with structure effect painting
- Temperature Range -20°C to +50°C
- Air Humidity 0% – to 95%
- Terminal is designed for outdoor use
- Tropicalized PCB's
- Free choice of housing colour (RAL)
- Customized inscription on front plate (e.g. "PAY PARKING HERE")
- Illuminated Top
- Illuminated Top with customized inscription (e.g. "PAY PARKING HERE")
- Illuminated user guidance of all entry slots and dispensing slots
- Escrow function
- Multi-rod security cabinet locking facilities with nine (9) locking points at the door
- Protective 4-Lock-System with high level security and quality, high level key copy protection, highest level of drilling & core pulling protection and highest manipulation protection
- Receipt printer
- Deactivation of the customer display after a pre-set switch-off time following last payment
- Unit can be set into "standby" mode with reduced energy consumption, based on a freely definable time profile
- Remote or manual wake-up command (wake-up by motion detection via radar)
- Payment of Short-Term Parker (Hourly Parker) media
- RFID (Contactless) Short-Term Parker (Hourly Parker) media processing and calculation of tariff in < 1.9 sec.
- Payment of overstay fees for Long-Term Parker (Seasonal Parker) media

- Extension of validity of Long-Term Parker (Seasonal Parker) media with pre-payment contract
- RFID (Contactless) Long-Term Parker (Seasonal Parker) media, fully integrated into Car Park Management System
- Automatic production of parking media as substitute for a lost Short-Term Parker media at a fixed rate by pressing a button
- Remote handling of substitute parking media for processing of lost Short-Term Parker media
- Half-Duplex Intercom sub-station
- Interface to Integrate CCTV Camera
- Industrial embedded PC for the self-sufficient control of the device
- 10,000 stored transactions – offline redundancy
- Barcode/QR-Code Scanner for processing of third party barcodes as means of payment or discount.
- Software evaluation of third party Barcodes/QR-Codes as vouchers

## **5. Software**

### **5.1 Car Park Management System**

- State of the art database technology, internationally proven for the integrated management of all parking transactions
- Supporting 64-bit Microsoft Windows® Operating Systems
- Open software architecture (API / Universal Interfaces)
- Management of authorization levels and internal user groups (e.g. admin or service personnel)
- Usage of modern software technology for all GUI applications (operation modules) on the car park management server
- Multi-tasking/multi-application capability allowing to open several operation modules at the same time
- Workstations allowing multiple users managing the car park simultaneously

### **5.2 Business Intelligence**

- Ad-hoc reporting with drill down capability
- Modern multi-dimensional data platform
- Separate reporting data base for high-performance data analysis (data warehouse)
- Interactive user interface and flexible formatting capabilities
- Data analysis in integrated browser based client
- Storage of user specific reports
- Import and export existing reports
- Supporting report analysis via Microsoft Excel® (\*.xls file)
- Export in \*.xls, \*.csv, \*.pdf and \*.png files
- Flexible “Top 10” filter criteria

### **5.3 User Logging Audit**

- Continuously logging user and application activity

- Information on who has signed on and what occurred during the session (i.e. used which application / performed which function) and the associated timestamps to be provided

#### **5.4 Difference Counting Module**

- Integrated software module for the management of the occupancy counters in the car park
- Detecting the occupancy of each level and the complete car park, categorized by reserved Spaces (Long-Term Parkers / Seasonal Parkers), non-reserved spaces (Short-Term Parkers / Hourly Parkers), booked spaces (Short-Term Parkers / Hourly Parkers who pre-booked via internet) and total spaces
- Use of threshold values to control signs, car park levels (optionally tariffs)
- Automatic sign control (free/full) depending on the number of cars in the car park
- Automatic sign control, depending on weekday and time

#### **5.5 Alarm Management Module**

- Integrated software module for the management of alarms or events generated by the field devices or the users of the car park management system
- Alarm prioritization for efficient action and clear instructions to staff
- Configuration of costumer specific alarm messages
- Configuration of alarm messages that require a comment by the operator (e.g. manual barrier opening requires a reason to be typed in)
- Alarm logbook (history function)
- Alarm counter for displaying alarms with multiple occurrences
- Alarm forwarding via email

#### **5.6 Customer Administration Module**

- Integrated software module for the management of Long-Term Parker (Seasonal Parker) data (e.g. address, invoice details, card numbers).
- Extended Long-Term Parker (Seasonal Parker) access profiles (depending on Day/Time and parking area or integrated parking area)
- Flexible list generator allowing for definition of views and queries/reports on Seasonal Parker data details
- Automated invoicing
- Invoicing dates and cycles definable

#### **5.7 Tariff Module**

- Software module for the management of parking fees allowing to modify or create a customized tariff structure
- 'Lost ticket at exit' feature (fixed or variable tariff)
- Separate accounting on validation schemes
- Define complex and highly differentiated tariffs (e.g. special tariffs for determined use-cases or user patterns, Daily, hourly on events)
- Tariff tester for tariff verification prior to tariff activation

#### **5.8 Power Management Module**

- Software module for the configuration of device profiles defining "stand by"

- periods per unit or group of units for scheduled shutdown of the devices
- Control option for "temporary wake-up" of devices out of "stand by" mode

## 6. Server Specification

<b>Form factor</b>	Tower or Rack
<b>Processors</b>	Intel® Xeon® processor E3-1200 v3 product family and Intel® Pentium® processors or any other equivalent make
<b>Processor sockets</b>	1
<b>Cache</b>	2.5MB per core; core options: 4, 6, 8, 10
<b>Chipset</b>	Intel C602/ Intel C226 or any other equivalent make
<b>Memory</b>	4 UDIMM slots, support up to 32GB 1600MT/s DDR3
<b>RAID controller</b>	Intel Rapid Storage Controller 12.0 supporting SATA 6Gb/s (2 ports-SATA0, SATA1) SATA 3Gb/s (2 ports+ SATA2, SATA3) 4 SATA connectors (for hard drives and optical) or any other equivalent make
<b>Drive bays</b>	Up to six 3.5" hard drives
<b>Maximum internal storage</b>	Up to 16 TB
<b>Embedded NIC</b>	Intel Ethernet Connection I217 10/100/1000
<b>Availability</b>	Optional high-efficiency, hot-plug, redundant power supplies; hot-plug drive bays; redundant fans; ECC memory; ENERGY STAR® compliant
<b>Operating systems</b>	Microsoft Windows Server® 2012 R2 and above Microsoft Windows Server 2012 and above Red Hat® Enterprise Linux® 6.5 and above

**Bill of Materials for smart parking management and guidance system**

<b>Sr. No.</b>	<b>Item description</b>	<b>Unit of Measurement</b>	<b>Qty</b>
	<b>Parking Management System off street parking lots - Outdoor &amp; Indoor</b>		
1	Heavy duty autogate with microprocessor based Controller and detectors for four wheeler and two wheeler	Nos	02
2	Entry Station with automatic ticket dispenser with networking capability to command centre - cars	Nos	01 (Common for cars and bikes)
3	Entry Station with automatic ticket dispenser with networking capability to command centre - Bikes	No	
4	Express exit with ticket validating unit with networking capability to command centre	Nos	01 (Common for cars and bikes)
5	Express exit with ticket validating unit with networking capability to command centre - Bikes	No	
6	Autopay station with hardware unit for bank note acceptor and dispensor, ticket validator,r/w fro smart card, receipt printer and Customer Display unit	Nos	-
7	Gateway for off street parking (Outdoor and Indoor) for field devices	No	-
8	Handheld device with scanner and printer with 8 hrs battery back up with networking capability to command centre	Nos	08
9	1 KVA Online UPS with inbuild batters	Nos	-
10	2 KVA Online UPS with Inbuilt battery with enclosure	No	2
11	5 KVA online UPS with external batter at central command centre	No	-
12	Enclosure for Autopay station	Nos	-
	<b>Parking Guidance System</b>		
13	Variable message Sign: RGB – LED Matrix panel of minimum size 4' X 3' with all necessary accessories - to display the parking availability on the interconeccting road	No	01
	<b>Cabling &amp; Conduits</b>		
14	Cat 6 Patch cable of 3 meters with RJ45 jack.	Rmts	-
15	3c x 2.5SQMM copper multi strand cable for powers supply to IPMGS	RM	-
16	Single core 1SQMM copper multit strand cable for IPMGS	RM	-

17	25MM GI pipe, B Class with necessary fittings	RM	-
18	25MM PVC conduit of ISI make with 2MM thick. With necessary fittings,	RM	-
	<b>Software applications</b>		
19	Parking management software at central system	No	01
20	Parking entry station software	Nos	01
21	Parking exit station software	Nos	01
22	PGS Software for facility guidance for outdoor parking	No	-
23	Software for Business Intelligent reports	No	01
24	Parking App Software – Mobile app	No	-
25	Parking portal software - Web portal	No	-

**Note:**

This is minimum technical specification with quantities for successful completion of this project. The concessionaires are free to increase the quantity, software application/hardware etc. if their technical solution warrants.

**SCHEDULE OF PARKING TARIFF**

1. Parking fee will be charged from all vehicles entering the designated parking area, as detailed below:

a. Parking Fee Rates for an initial period of 30 Minutes:

<b>Details*</b>	<b>Jammu Airport (Group C)</b>
<u>General (in INR)</u>	
Coach/Bus/Truck	20
Tempo/SUV/Mini bus	20
Car	20
Two Wheeler	10

Note: Proposed rates are inclusive of all taxes including GST, if applicable. The airports included Cargo Complex.

b. Parking Fee Rates for subsequent period from 30 minutes to 120 minutes:

<b>Details*</b>	<b>Jammu Civil Airport (Group C)</b>
<u>General (in INR)</u>	
Coach/Bus/Truck	50
Tempo/SUV/Mini bus	35
Car	35
Two Wheeler	15

Note: Proposed rates are inclusive of all taxes including GST, if applicable. The airports includes cargo complex.

c. After two hours, rate will increase by Rs. 10/- per hour. For two wheelers, the charge after 2 hours will be Rs. 5/- per hour. The Parking Rate beyond 7 hours upto 24 hours will be 300% of the 30 minutes to 120 minutes' slab and every 24 hours or part thereof (as per existing rates).

d. Illustration-I for CAR

<b>Sl. No.</b>	<b>Parking Duration Slab</b>	<b>Rate / Tariff (Rs.)</b>
a)	Parking Charges for 0-30 Minutes	20
b)	Parking Charges from 30 minutes up to 120 Minutes. (For ex: However if a car stays for more than 60 minutes need to pay Rs. 35/- only and not Rs. 55/-)	35
c)	Parking charges for 100 minutes (Here the rate of beyond 30 minutes up to 120	35

	minutes rate only applicable)	
d)	Parking charges for 7 Hours will be: 35 (i.e. upto 2 hrs) + 50 (i.e. 5*10)	85 {(35+(5 x 10))}
e)	For Vehicles beyond 7 Hour up to 24 Hrs Parking charges will be 300% of 30-120 minutes slab	105 {3 x 35}
f)	Parking charges beyond 24 hrs upto 36 Hrs will be (e)+(105 x 12 / 24)	157.5 {(105+(105 x 12/24))}
g)	Parking charges beyond 24 hrs upto 48 Hrs	210 (105 + 105)

e : Illustration-2 for Two Wheeler

Sl. No.	Parking Duration Slab	Rate / Tariff (Rs.)
a)	Parking Charges for 0-30 Minutes	10
b)	Parking Charges from 30 minutes up to 120 Minutes. (For ex: However if a vehicle stays for more than 60 minutes need to pay Rs.15/- only and not Rs.25/-)	15
c)	Parking charges for 100 minutes (Here the rate of beyond 30 minutes-120 minutes rate only applicable)	15
d)	Parking charges for 7 Hours will be Rs.40 : 15 (i.e. upto 2 hrs) + 25 (i. e. 5*5)	40 {(15+(5 x 5))}
e)	For two wheelers staying beyond 7 Hour up to 24 Hrs Parking charges will be 300% of 30- 120 minutes slab	45 {3 x 15}
f)	Parking charges beyond 24 hrs upto 36 Hrs =(e) + (45 x 12 / 24)	67.5 {(45+(45 x 12/24))}
g)	Parking charges beyond 24 hrs upto 48 Hrs	90 (45 + 45)

Note: Subject to not less than the parking fee applicable to immediately as preceding slab.

2. The monthly charge in respect of employees of AAI and other authorized agencies working at airport, cargo complex will be as follows (as per existing rates):

AAI employees	-	Free of cost
Tempo & Truck operators at cargo complex	-	Rs. 2000 per tempo
	-	Rs. 3000 per truck
Other Car	-	Rs. 500.00
Other two wheelers	-	Rs. 250.00
Agent/licensee at cargo complex (entry at cargo complex only)	-	Rs.1500.00

ATM Cash Vans coming to refill ATM machines in Airport premises shall be exempt from parking charges.

Govt owned Vehicles shall be exempted from car parking charges.

3. The rates of parking fees are inclusive of components of GST. Accordingly, these shall remain the Parking Charges applicable to end users. Though the above shall be the parking charges applied to end users, but the onus of depositing all applicable taxes, prevailing during contract period at the station including GST in respect of fees collected for car parking charges shall rest with the licensee. The details of GST/ applicable tax shall be depicted in the car parking invoice issued to end-user.

4. **Access Fees:**

1. There will not be any Free Time Concept from entry to exit for vehicles going to pick/drop lanes at Arrival/ Departure.

2. In Jammu Civil Airport, the Arrival and Departure lanes are not segregated. Therefore, levy of Access fees is not applicable at this airport.

**SLA-Schedule of Performance Indicators**

<b>Sr. No.</b>	<b>Service Name</b>	<b>Performance indicator</b>	<b>Service Level Target</b>
1.	Entry Booth Management	Number of the Non-Computerized Ticket issued	Less than 0.5% of total tickets issued.
		Response time (issuance of parking ticket and entry with security check)	Not more than 15 Seconds
		Manpower Deployment during peak hours	01 per booth
2.	Vehicle Marshalling	Time taken by vehicle to reach from entry gate to pick drop lane during peak hours.	1 Minutes
		Time taken by vehicle to reach from exit road to exit gate.	1 Minutes
		Number of vehicles parked in approach road or exit road	Zero
		Manpower Deployed for marshaling	01 Person (will depend on length of approach road)
3.	Management of designated car parking	No. of vehicles not parked in demarcated parking slots	Zero
		Commercial vehicles or staff vehicles parked in area designated for airport users	Zero
		Manpower deployed for assisting parking in designated car park areas	04 Persons (will depend on layout and size of car park area)
4.	Lane Management	Number of vehicles overstaying 03 Minutes in pick/drop lane	10 Vehicles
		Travel time from lane entry to lane exit during peak hours	08 Minutes
		Manpower deployed for traffic marshaling in lane	01 Persons per shift
5.	Exit Booth Management	Length of queue during peak hours	Not more than 3 Vehicles
		Response time between vehicle reaching exit gate and vehicle attended for payment	30 Seconds
		Response time between receipt generation, receiving payment and pushing the vehicle out of car park area.	20 Seconds

		Manpower deployed during peak hours per booth	03 Person
6.	Cleanliness of Car Parking Area	Number of cleaning staff deputed in a shift	01 Person (will depend on total area)
		Frequency of cleaning during peak hours	Hourly
		Frequency of cleaning during non-peak hours	Every two hours
7.	Staff Management	Staff not in uniform	Zero
		Staff without I-Cards	Zero
		Number of incidents of staff misbehavior with airport users	Zero
8.	Automation	Incidents of Non- utilization of any working component of automation	Zero
		In case of technical fault, time lag between occurrence of fault and logging of complaint as per escalation matrix (escalation matrix will be made in consultation with AMC provider for management and resolution of faults)	Zero deviation

**PENALTY FOR INFRACTIONS**

Airport Director/ Airport in-charge will make a committee of 3 officers (one officer will be in-charge of Commercial Department, one officer from Operations Department and one from any other Department). This committee will conduct random inspections of overall parking management and operational performance of the Concessionaire, at least once on fort-nightly basis. The committee will have the power to impose penalty on the Concessionaire then and there, if any violations of Terms and Conditions of agreement is found.

<b>S. No.</b>	<b>Description of Irregularities</b>	<b>Penalty Schedule</b>		
		<b>First Instance</b>	<b>Second Instance</b>	<b>Third instance &amp; Onwards</b>
1	Staff not in Uniform/ Without ID card	1500	2500	3500
2	Insufficient Manpower	3500	5000	10000
3	Un-clean premises & improper housekeeping	5000	10000	15000
4	Vehicle not parked in orderly manner	1500	2500	3500
5	Malfunctioning of e-ticket dispenser	2000	5000	10000
6	Malfunctioning of Boom-barriers	2000	5000	10000
7	Non-availability of e-payment mechanism	5000	10000	15000
8	Time clocks at entry and exit points not synchronized	5000	10000	15000
9	Malfunctioning of bar code scanner	1500	2000	3000
10	Non-generation of daily MIS or monthly MIS to be sent to AAI	3500	5000	10000
11	Encroachment	15000	25000	50000
12	Use of parking space for other than parking purposes	15000	25000	50000
13	Overcharging	5000	10000	15000
14	Obstruction of free movement to Service rooms/ station utilities	3500	5000	10000
15	Non availability of complaint book	3500	5000	10000
16	Vehicles parked outside designated Vehicle Parking area (per vehicle)	500	750	1000
17	Commercial vehicles parked outside designated Vehicle Parking area (per vehicle)	500	750	1000

18	Misbehaviour by parking staff	3500	5000	10000
19	Non issuance of computerized Payment Receipt	5000	10000	15000

In case of irregularities at serial no. 11, 12 & 13, beyond third (3<sup>rd</sup>) instance of violation during tenure of Concession, penalty @ 25% of concession fee shall be levied.



**SCHEDULE OF PREMISES**

Concession to Supply, Install, Test, Commission (SITC) and Operate Automated Parking Management System; Collection of Parking Fees at Civil Airport, Jammu

1. AREA ALLOTTED : 4350 sqm.
2. LOCATION : Cityside near Entrance Gate of Civil Airport, Jammu
3. PURPOSE : Vehicle Parking Facility

SIGNATURE OF THE LICENSEE

**ANNEXURE: B**

**POWER OF ATTORNEY FOR SIGNING OF PROPOSAL**  
***(To be executed on non-judicial Stamp paper of Rs 100/- or as per applicable State Laws and duly notarised)***

Know all men by these presents, we..... (name of the firm and address of the registered office) do hereby irrevocably constitute, nominate, appoint and authorize Sh/ Smt. (Name), ..... son/daughter/wife of .....aged .....years and presently residing at....., who is presently employed with us/ the Lead Member of our Consortium and holding the position of....., as our true and lawful attorney (hereinafter referred to as the "Attorney") to do in our name and on our behalf, all such acts, deeds and things as are necessary or required in connection with or incidental to submission of our Proposal for pre-qualification and submission of our Bid for the .....[NAME OF LICENSE] facility at.....Airport, ....., India (the "Concession") proposed by AAI including but not limited to signing and submission of all Proposals, Bids and other documents and writings, participate in Pre-Proposals and other conferences and providing information/ responses to the AAI, representing us in all matters before the AAI, signing and execution of all contracts including the Concession Agreement and undertakings consequent to acceptance of our Financial Proposal, and generally dealing with the AAI in all matters in connection with or relating to or arising out of our Financial Proposal for the said Concession and/ or upon award thereof to us and/or till the entering into of the Concession Agreement with the AAI.

AND we hereby undertake and agree to ratify and confirm and do hereby ratify and confirm all acts, deeds and things done or caused to be done by our said Attorney pursuant to and in exercise of the powers conferred by this Power of Attorney and that all acts, deeds and things done by our said Attorney in exercise of the powers hereby conferred shall and shall always be deemed to have been done by us.

IN WITNESS WHEREOF WE... THE ABOVE NAMED PRINCIPAL HAVE EXECUTED THIS POWER OF ATTORNEY ON THIS ..... DAY OF .....

For.....  
(Signature, name, designation and address)

(Notarised)

Witnesses:

1.

2.

Accepted

.....

(Signature)

(Name, Title and Address of Attorney)

*Notes:*

- *The mode of execution of the Power of Attorney should be in accordance with the procedure, if any, laid down by the applicable law and the charter documents of the executants (s) and when it is so required, the same should be under common seal affixed in accordance with the required procedure.*
- *Wherever required, the Bidder should submit for verification the extract of the charter documents and documents such as a board or shareholders' resolution/ power of attorney in favour of the person executing this Power of Attorney for the delegation of power hereunder on behalf of the Bidder.*
- *For a Power of Attorney executed and issued overseas, the document will also have to be legalised by the Indian Embassy and notarised in the jurisdiction where the Power of Attorney is being issued. However, the Power of Attorney provided by Bidders from countries that have signed the Hague Legalization Convention 1961 are not required to be legalised by the Indian Embassy if it carries a conforming Apostille certificate.*

**ACCEPTANCE LETTER  
(To be submitted in applicant letter head)**

To,

Date: \_\_\_\_\_

Airport Director,  
Airports Authority of India  
Jammu Civil Airport

**Subject: Acceptance of AAI's Tender Conditions**

Sir,

The tender documents for the **Concession to Supply, Install, Test, Commission (SITC) and Operate Automated Parking Management System; Collection of Parking Fees at Civil Airport, Jammu** have been provided to me/us by Airports Authority of India and:

1. I/We hereby certify that I/We have inspected the sites and read the entire terms and conditions of the tender documents made available to me/us. Which shall forms part of the contract agreement and I/We shall abide by the conditions/Clauses contained therein.
2. We are enclosing and submitting herewith our original Proposal, along with the information and documents as per the requirements of the Tender Document, for your evaluation and consideration.
3. I/We hereby unconditionally accept the tender conditions of AAI's tender documents in its entirety for the above facility.
4. The contents of Clause 21 of Notice inviting Tender of the Tender Documents have been noted wherein it is clarified that AAI reserves the rights to reject the conditional tenders without assigning any reason thereto.
5. I/ We hereby undertake that, all information provided in the Proposal and in its Appendices is true and correct.
6. I / We shall make available to AAI any additional information it may find necessary or require to clarify, supplement or authenticate the Proposal within such time as may be prescribed by AAI.
7. I / We acknowledge the right of AAI to reject our Proposal without assigning any reason or otherwise and hereby waive our right to challenge the same on any account whatsoever.
8. I / We certify that I / we or any of my/our constituents or my/our predecessor entity have neither failed to perform on any contract, as evidenced by imposition of a penalty or a judicial pronouncement or arbitration award, nor been expelled from

any contract nor have had any contract terminated for breach on our part nor have I/we or any of my/our constituents or my/our predecessor entity defaulted in complying with any statutory requirements.

9. I/ We hereby declare that:
  - a. I / We have examined and have no reservations to the Tender Document, including the Addendum (if any) issued by AAI.
  - b. I /We have not directly or indirectly or through any agent engaged or indulged in any corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice, as defined in Clause 13 of the Tender Document, in respect of any tender or request for proposal issued by or any agreement entered into with AAI or any other public sector enterprise or any government, Central or State; and
  - c. I/We hereby certify that I / we have taken steps to ensure that, in conformity with the provisions of Clauses 13(a) to 13(d) of the RFP Document, no person acting for us or on our behalf has engaged or will engage in any corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice.
  - d. I / We do not have any conflict of interest in accordance with Clause 14 of the Tender Document/General information and guidelines.
10. I/We declare that we satisfy and meet the requirements as specified in the Tender Document and eligible to submit a Proposal in accordance with the terms of this Tender Document.
11. I / We hereby irrevocably waive any right which we may have at any stage at law or howsoever otherwise arising or accruing to challenge or question any decision taken by AAI in connection with the selection of the Applicant, or in connection with the tender process itself, in respect of the award of above mentioned concession and the terms and implementation thereof.
12. I / We understand that, except to the extent as expressly set forth in the Agreement, I/we shall have no claim, right or title arising out of any documents or information provided to us by AAI or in respect of any matter arising out of or concerning or relating to the Empanelment process including the award of work.
13. I / We confirm having submitted the Tender Processing Fee of Rs.10,000/- (Rupees Ten Thousand Only) to AAI in accordance with the Tender Document. The copy of payment receipt is attached.
14. I /We confirm having submitted the EMD of Rs.1,70,000/- (Rupees One Lakh Seventy Thousand Only) to AAI in accordance with the Tender Document. The copy of payment receipt is attached.
15. I / We agree and understand that the Proposal is subject to the provisions of the Tender Documents. In no case, I / We shall have any claim or right of whatsoever nature if the contract is not awarded to me / us or our Proposal is not opened.

16. I / We agree and undertake to abide by all the terms and conditions of the Tender Document.

Dated this .....Day of ....., 2022.

Name & Address of the Applicant:	
Name, Signature & Seal of the Authorized Representative	



against our/its associates or against any of the Directors/Managers/Employees”  
(In case if raids/seizure/search conducted, please furnish all such relevant details).

All the facts stated above are true and correct to the best of my knowledge, belief and information.

Date:

Signature with Seal

**ANNEXURE: E**

**LIST OF NEAR RELATIVES EMPLOYED IN AIRPORTS AUTHORITY OF INDIA**

<b>Sl.No.</b>	<b>Name of the employee</b>	<b>Designation</b>	<b>Relationship with tenderer(s)</b>	<b>Place of Posting</b>

**SIGNATURE OF TENDERER**

- NB:
1. In case of NIL report, Performa must filled with NIL report and submitted duly signed by the Authorized Signatory.
  2. In case the above space is not adequate, the details, additional sheets duly signed by Authorized signatory may be attached.

**ANNEXURE: F**

**FORMAT OF OUTSTANDING DUES/ NO DUES CERTIFICATE**

1. Name of Contract :
2. Agreement No. :
3. Stipulated Date of Start of Contract :
4. Actual Date of Start :
5. Date of Completion / Termination :
6. Amount of SD available with validity period
7. Amount of Outstanding Dues upto MM/DD/20..... (Disputed and un- disputed amounts to be shown separately)

<b>Item</b>	<b>Disputed Amount (Rs.)</b>	<b>Un-disputed Amount (Rs.)</b>	<b>Remarks</b>
Licence Fee			
Space Rent			
Utility Charges			
Interest			
Any other item			
<b>Total</b>			

8. Details of any arbitration/litigation

Signature of Airport Director

Name: [•]

Designation: [•]

..... Airport

**Note: A separate certificate has to be produced in respect of each contract.**

**FORMAT FOR BANK GUARANTEE**

***(To be executed on Non-Judicial Stamp Paper of Rs.100/- by the successful tenderer)***

WHEREAS by a License Agreement dated \_\_\_\_\_ made between AIRPORTS AUTHORITY OF INDIA, the Licensor (hereinafter called "the AUTHORITY) of the one part and \_\_\_\_\_ (hereinafter referred to as "the Licensee") of the other part, the Authority has granted to the Licensee the license for operating the \_\_\_\_\_ (complete name and place of work) and the License Fee and Royalty and other charges and for the due and performance of the covenants and conditions as stated or contained in the said License Agreement.

1. Now therefore in consideration of the promises aforesaid and the at the request of the licensee we, \_\_\_\_\_ do, hereby irrevocably and unconditionally undertake to pay to you, the Authority on demand and without demur or protest and without reference to the Licensee, any sums of money at any time or from time to time demanded by the Authority on account of the License Fee and Royalty and other outstanding dues/charges due from the Licensee (inclusive of any costs or expenses and interest) and or by way of losses and damages caused or that would be caused to the Authority by reason of any breach by the Licensee of any of the terms or conditions of the said License Agreement and AAI shall be the sole judge for this demand: PROVIDED that our liability under this Guarantee shall be limited to a sum of (Rupees.....) and extended for the amount increased from time to time as aforesaid.
2. Notwithstanding any right the Licensee may have against the Authority or any dispute raised by the Licensee or any suit or proceedings pending in any Court /Tribunal/ any statutory authorities relating thereto or before any Arbitrator(s), your written demand stating that the amount is due to the Authority as stated herein above shall be conclusive evidence to us that the amount demanded by you, the Authority is payable under the terms of the said License Agreement without any consent or knowledge of the licensee.
3. We shall not be discharged or released from the aforesaid undertaking and guarantee by any variation(s) or any of the terms & conditions of the said License Agreement made between the Authority and the Licensee and or any act of omission on part of AAI or any indulgence to the Licensee by the Authority or any forbearance whether as to payment, time performance or otherwise or to enforce any of the terms and conditions of the said License Agreement without our consent and knowledge.
4. This Guarantee shall be a continuing guarantee and binding on us and our successors and assignee(s) and shall not be discharged or affected by any change in the constitution of or that of the Licensee or the Authority.
5. We further confirm that the Guarantee has been issued with due observance and

compliance of the appropriate Exchange Control laws and Foreign Exchange Regulations and applicable laws as in force in India.

6. This Guarantee shall be valid till \_\_\_\_\_ and you have the right to encash this Guarantee up to \_\_\_\_\_ from the said date unless extended on demand by AAI.

NOTWITHSTANDING anything contained herein:

- i. Our liability under this Guarantee shall be limited to a sum of \_\_\_\_\_ during the currency of the contract and 6 months thereafter.
- ii. This bank guarantee shall be valid up to \_\_\_\_\_ and you have the right to encash this guarantee up to 180 days from the said date.
- iii. We are liable to pay the guarantee amount or any part thereof under this bank guarantee amount or any part thereof under this bank guarantee only and if you serve upon as a written claim or demand on or before \_\_\_\_\_.

For Bank name

Dated:

Place:

Witnesses:

**ANNEXURE: H, Appendix- I**

**Guidelines for BG Verification through SFMS of ICICI Bank (For successful bidders only)**

1. Prospective successful bidder has to submit BG(PBG/BG-SD/FBG) in accordance with the following bank details.

CORPORATE NAME	AIRPORTS AUTHORITY OF INDIA
BANK NAME	ICICI BANK
IFSC CODE	ICIC0000007
BG ADVISING MESSAGE	IFN 760COV (BG ISSUE) IFN 767COV (BG AMENDMENT)
UNIQUE IDENTIFIER CODE	AAIJAMMU

2. While submitting the documents to BG issuing bank, the vendor/ customer/ concessionaire will also submit letter to the issuing bank as per the format mentioned in the Annexure: H, Appendix- II.

3. Based on the above inputs from the vendor/ customer/ concessionaire, the BG confirmation message through SFMS will be triggered to the beneficiary bank i.e ICICI bank and on the basis of unique identifier code, the BG confirmation mail will be received at AAI, Jammu.

4. While submitting the original BG document, the vendor/ customer/ concessionaire has to compulsorily attach copy of the SFMS BG confirmation message sent by the BG issuing bank to ICICI bank.

**Advisory: For Applicant and its BG issuing Bank Branch**

It is to be noted that along with physical BG; AAI has also activated an online facility to view the issued BG cover message transmitted to ICICI Bank through SFMS platform.

- For availability of BG in this platform, it is necessary that BG issuing/ amending bank send the BG advice in the form of message format **IFN 760COV (BG Issuance) / IFN 767COV (BG Amendment)** via SFMS (Structured Financial Messaging System) as provided by RBI.
- In the event of BG issuing/ amending bank not sending the message IFN 760COV/ IFN 767COV or **committing any error while capturing the details at least in the below field, BG confirmation through online portal would not be updated.**

Request you to notify your bank (BG issuing bank) to update below details at time of submission of BG issuance/ amendment request to their respective banks:

BG Advising message – IFN 760COV/IFN 767COV via SFMS  
IFSC CODE: ICIC0000007  
Corporate Name – Airport Authority of India

<b>Field Number</b>	<b>Particulars (to be mentioned in Row 1)</b>
<b>7037</b>	<b>AAIJAMMU</b>

Note: Please note that the issuing bank while issuing/amending the BG, should ensure that the above information is correctly captured in the message i.e. IFN 760COV/ IFN 767COV.

**ANNEXURE: H, Appendix II**

**Request Letter: Transmission of Bank Guarantee Cover Message (SFMS) <to be Submitted by applicant to BG issuing bank>**

Date: \_\_\_\_\_

The Manager,  
(Bank),  
(Branch)

**Sub: Inclusion of unique identifier code of AAI while transmitting BG cover messages (SFMS) where beneficiary bank is ICICI Bank (IFSC-ICIC0000007).**

Dear Sir/Ma'am,

I/We, \_\_\_\_\_, request you to include unique identifier **AAIJAMMU** in field **7037** of the SFMS cover messages **IFN 760COV (for BG issuance)** and **IFN 767COV (for BG amendment)** while transmitting the same to the **beneficiary bank (ICICI Bank-IFSC-ICIC0000007)**.

Thanking You,

\_\_\_\_\_

(Vendor/Customer/Concessionaire)

**ANNEXURE: I**

**For Successful bidder only**

(Letter of understanding from the Depositor to be submitted along with Bank Guarantee to AAI)

The Branch Manager,  
..... Bank,  
.....

Sub: My/Our bank Guarantee No. .... dated.....  
for Rs.....Issued in favour of s AAI A/c NO.....

Sir,

The subject Bank Guarantee is obtained from your branch for the purpose of Security/Earnest money on account of contract awarded/to be awarded by M/s Airports Authority of India to me/us.

I hereby authorize the AAI in whose favour the deposit is made to encash / close the subject bank guarantee before maturity/on maturity towards adjustment of dues without any reference/consent/notice from me/our side and the bank is fully discharged by making the payment to Airports Authority of India.

Signature of the Depositor

Place:

Date:

**ANNEXURE: J****LIST OF ELIGIBLE EMPANELLED AGENCIES TO PARTICIPATE IN VEHICLE PARKING TENDER AT VADODARA AIRPORT (CATEGORY–III AIRPORT)**

<b>Sl. No</b>	<b>Agency Name</b>	<b>Email ID</b>	<b>Contract Address</b>	<b>Category of Airport Qualified for Jammu Civil Airport</b>
1	Wenz International (P) Ltd.	sanjaywenz@gmail.com	2 Beck Bagan Row Kolkata 700017 Mobile:91-9831218001	I, II,III,IV & V
2	Lovelin Enterprises / Bikram Singh (Proprietor)	lovelin.enterprises@gmail.com	L-73/285, Mahipalpur Extension, New Delhi - 110037 Mobile: 91-9810491451	I,II,III,IV &V
3	Anjaney Enterprises/ Santosh Tiwari (Proprietor)	anjaneyenterprises@gmail.com	142, Beanerjee Lay Out Bhagwan Nagar, Nagpur 440027 Mobile: 91-9373100007	I,II,III,IV &V
4	Shri Akshai/ K. Ramachandran (Proprietor)	sriakshaiin@gmail.com	24/47 St Xavier Street, Seven Wells, Chennai- 600001 Mobile-91-9176514029	I,II,III,IV &V
5	Joginder Singh	ranjeet1707@rediffmail.com	WZ F1/195, Street No 4 Varinder Nagar, New Delhi- 110058 Mobile : 91-9910719234	I,II,III,IV &V
6	Toto Outsourcing Solution Pvt. Ltd.	kumarkvyadav@yahoo.com	17,1 <sup>st</sup> Floor, Dispensary Road, Bangalore- 560001 Mobile: 91-9686984589	I,II,III,IV &V
7	Tenaga Parking (India)Pvt. Ltd.	aerocityparking@gmail.com	15a Friends ColonyWest Delhi 110065 Mobile: 91-9871796127	I,II,III,IV &V
8	Sanjita Dutta	sanjita.dutta@gmail.com	Jugipura, Vip Airport Road, P.O. Azara, Guwahati- 781015 Mobile: 91-8811033831	I,II,III,IV & V
9	Neptune Automatic Pvt. Ltd.	rahul@neptuneautomatic.com	A-11, Sector-59, Noida- 201301 Mobile: 91-9310247722	I,II,III,IV &V

10	Prime Toll & Metal Recoveries Pvt. Ltd.	primefacilities@gmail.com	Shop No.10, Kohinoor Society Opp Bmc School A.G. Link Road Sakinaka Mumbai- 4000072 Mobile: 91-9820060900	I,II,III,IV &V
11	A. S. Multiservices/Anil Kumarshukla	anilasshukla@gmail.com	C-212, Steel Chambers Tower, Steel, Market, Kalamboli, Mumbai – 410218 Mobile: 91-9320334278	I,II,III,IV &V
12	Sahakar Global Ltd.	admin@sahakarglobal.com	Unit No. B 906907 9th Floor Bldg No.6 Kanakia Space Western Edge II Village Magathane Dattapada Road W.E. Highway Borivali E Mumbai 400066 mobile: 91-9850849807	I,II,III,IV &V
13	S. S. Multiservices / Surendra Kumar Shukla	ssmultiservices187@gmail.com	1204, Landmark Building, Plot No. 26A, Sector-7, Kharghar, Navi Mumbai-410210 Mobile: 91-9320334277	I,II,III,IV &V
14	Akhtar Enterprises /Akhtar Hussain Khan (Proprietor)	akhtarenterprises16@gmail.com	Shop No.11, Kohinoor Society A.G.Link Road Sakinaka Mumbai- 400072 Mobile: 91-9820060900	I,II,III,IV &V
15	Omega Enterprises/ P. Ramiah Thevar (Proprietor)	cargo.omega@gmail.com	Room No 106bldg 5 Ganesh Wadi Chs Akruti Tower Bhim Nagar Midc Andheri E Mumbai- 400093 Mobile:91-9820431005	I,II,III,IV &V
16	Gateway Security Group /Thengalath Manoj Kumar (Proprietor)	gatewayknr@gmail.com	B32, Alpha Chambers Caltex Junction Kannur- 670002 Mobile:91-9744558800	II,III,IV &V
17	Mahesh Sunny Enterprises Pvt. Ltd.	karansingh.yadav@yahoo.com	L-322, Mahipalpur Extension, New Deihi- 110037 Mobile: 91-9810491451	I,II,III,IV &V
18	P. C. Multi Services / Pradeep C. Tiwari (Proprietor)	p.c.tiwari1985@gmail.com	142, Beanerjee Lay Out Bhagwan Nagar Nagpur- 440027 Mobile: 91-9890901474	III, IV & V

19	Dowins Resources Pvt.Ltd.	jude@dowins.co.in	Regiton, T.C. 44/583, Vali Yathura, Vallakadav U P.O., Trivandrum- 695008, Kerala, India Mobile: 91-9446406562	I,II,III,IV &V
20	RBA Hospitality & Hotels Pvt. Ltd.	rba.hotels@gmail.com	RBA Hospitality And Hotels Pvt Ltd 16,Ranmukteshwar Soc,Nr Sardar Bavla,Hansol, Ahmedabad 382475 ,Gujarat, India-382475 Mobile: 91-9724621956	III,IV & V
21	Aroon Facilitation Management Services Pvt. Ltd.	aroonfacilitation@yahoo.co.in	423, Kapashera New Delhi – 110037 Mobile:91-9811982165	I, II,III,IV & V
22	Abhay Kumar Singh	abhay.kur2009@gmail.com	Abhay Kumar Singh, B-365/2, Rajveer Colony, Gharoli East Delhi, Delhi-110096 Mobile: 91-9971926233	II,III,IV &V
23	Skidata (India) Pvt.Ltd	indiasales@skidatindia.com	Maneesha Building, 69 A L Jagmohandas Marg, Nepean Sea Road, Mumbai -400006 Mobile: 91-9987509728	I,II,III,IV &V
24	Rajendra Singh	rajendra.toll@gmail.com	15 Mother Teresa Marg North Srikrishna Puri Patna 800013 Bihar Mobile: 91-9431456331	I,II,III,IV &V

**ANNEXURE: K**

**A. Checklist 1:**

<b>Documents to be submitted along with the Tender</b>	<b>Serial No.</b>	<b>List of Documents</b>
	1.	Power of Attorney as per Annexure-B
	2.	Proof of EMD Submission
	3.	Proof of Tender Fee submission
	4.	Form of unconditional acceptance as per Annexure - C
	5.	Self-Declaration as per Annexure - D
	6.	List of near Relatives as per Annexure – E
	7.	No Dues Certificate as per Annexure- F
	8.	Scanned copy of complete set of E-Tender document pages (duly signed and stamped by the authorized person)

**B. Checklist 2:**

<b>Documents to be submitted by successful bidder after issuance of LOIA</b>	<b>Serial No.</b>	<b>List of Documents</b>
	1.	Acceptance of Award
	2.	Performance Security Deposit (Bank Guarantee as per Annexure- G)
	3.	Electricity Security Deposit
	4.	Letter of Understanding
	5.	Execution of Agreement

**C. Note: Airports shall incorporate Integrity Pact based on the value of the contract and as per the relevant CHQ directives from time to time.**

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