

## NOTICE INVITING TENDER

1. Airports Authority of India invites e-tenders from OEM or OEM-Authorized System Integrators/MPLS Service Providers for the “**Tender for providing MPLS-VPN Services at AAI with Reverse Auction**” as per the bill of material given in schedule “B” in this tender document with detailed Technical Specifications as given in **Annexure – VII**. Bidders shall have to submit Tender Specific Authorization from OEMs of products offered in the bids.
2. **Estimated cost of the purchase / work & the EMD are given below.**

<b>Sr. No.</b>	<b>Name of the Work</b>	<b>Estimated Cost (INR)</b>	<b>EMD Amount in DD/BG (INR)</b>	<b>COST OF TENDER (INR)</b>
1	<b>Tender for providing MPLS-VPN Services at AAI CPP Portal Tender ID: 2018_AAI_18839_1</b>	<b>Rs. 31,40,19,519/-</b>	<b>Rs. 62,80,390/-</b>	<b>Rs.5900/-</b>

3. **Tender Fee & EMD:** The cost of tender & EMD shall be paid “offline” through Demand Draft issued by Nationalized / Scheduled Banks under RBI, having branch in India in a sealed envelope in favor of “**Airports Authority of India**” payable at New Delhi. The original Demand Draft should be posted /couriered /given in person to the concerned official, so as to reach latest by the last date of submission of the bid. Otherwise, bidder shall be responsible for non-submission of the same.
4. The Address for sending Tender Fee & EMD through post/courier shall be as below-

**Mr. Devender Yadav, Deputy General Manager(IT)**  
**O/o Executive Director (IT)**  
**IT Department, Hanger Building**  
**Safdarjung Airport**  
**Airports Authority of India**  
**New Delhi- 110003**

5. This tender is invited through the electronic tendering process and can be downloaded from the Central Public Procurement Portal with URL address <http://etenders.gov.in/e procure/app> . A copy of the tender is also available on AAI website ([www.aai.aero](http://www.aai.aero)). Please note that the submission of the tender is only through the e-Procurement portal <http://etenders.gov.in> .The tenders will not be accepted in any other form. Further, it may be noted that tenders which are duly submitted on e-Procurement portal shall only be final and tenders just saved without submission / publish will not be available to the evaluation committee. Bidders are requested to go through the e-Procurement portal for guidelines, procedures & system requirements. In case of any technical difficulty, bidders may contact on the following help desk numbers & email ids.

### (Help Desk Services)

- Any Queries relating to the process of online bid submission or queries relating to CPP portal Technical Assistance, please call the Helpdesk, on following Telephone Numbers Tel: +91-120-4200462, +91-120-4001002, +91-8826246593. & Email Address: [support-eproc@nic.in](mailto:support-eproc@nic.in)
- Before submitting queries related to system, bidders are requested to follow the instructions given in e-procurement portal and get their computer system configured according to the recommended settings for the e-procurement portal.
- In order to facilitate the Vendors / Bidders, the AAI Help desk services shall be available on all working days (except Sunday) between 0800-2000 hours and shall assist users related to the use of the CPP e-Procurement portal. The below mentioned help desk numbers are intended only for queries related to the ease of use on e-procurement portal. However, AAI shall not be responsible for any reason to bidders for not submitting the bids in the e-procurement portal.
- For any technical assistance with regard to the functioning of the portal, the bidders as well as AAI users may contact according to the escalation matrix as mentioned below:

SL. No.	Support Persons	Escalation Matrix	E-Mail Address	Contact Numbers	Timings*
1.	Help Desk Team	Instant Support	<a href="mailto:eprochelp@aai.aero">eprochelp@aai.aero</a>	<b>011-24632950</b> <b>Ext. 3512</b> <b>(Six Lines)</b>	0800-2000 Hrs. (MON - SAT)
2.	Mr. Sanjeev Kumar Manager(IT)	After 4 Hours of Issue	<a href="mailto:etendersupport@aai.aero">etendersupport@aai.aero</a>	011-24632950, Ext-3523	0930-1730 Hrs. (MON-FRI)
3.	General Manager(IT)	After 03 Days	<a href="mailto:gmitchq@aai.aero">gmitchq@aai.aero</a>	011-24657900	0930-1730 Hrs. (MON-FRI)

- For queries related to the tender published on the portal, bidders are advised to send clarifications (if any) through e-procurement portal only.
- Bid Manager Details are as below-  
Mr. Devender Yadav, Deputy General Manager(IT)  
[dev.yadav@aai.aero](mailto:dev.yadav@aai.aero)  
011-24632950 (Ext. 3502)
- **The AAI Help Desk services shall remain closed on Sundays & all Government Gazetted Holidays**

6. The critical dates for this tender are as given below.

Sl. No.	Activity	Up to Date & Time (IST)
1	Publishing Date & Time	<b>17:00 Hrs 17-12-2018</b>
2	Document download / sale start Date & Time	<b>17:00 Hrs 17-12-2018</b>
3	Seek clarification Start Date & Time	<b>17:00 Hrs 17-12-2018</b>
4	Pre-bid meeting	<b>10:30 Hrs 27-12-2018</b>
5	Seek Clarification End Date	<b>17:00 Hrs, 31-12-2018</b>
6	AAI Response to bidders' queries'	<b>17:00 Hrs, 11-01-2019</b>
7	Bid Submission Start Date & Time	<b>17:30 Hrs, 14-01-2019</b>
8	Bid Submission Closing Date & Time	<b>14:00 Hrs, 28-01-2019</b>
9	Bid Opening Date & Time	<b>15:00 Hrs, 30-01-2019</b>
10	Opening of Financial Bid/ Reverse auction	<b>Shall be Intimated later</b>

7. AAI may at its discretion, extend/change the schedule of any activity by issuing an addendum/corrigendum on the e-procurement portal <http://etenders.gov.in/e procure/app>. In such cases, all rights and obligations of AAI and the Bidders previously subject to the original schedule will thereafter be subject to the schedule as extended/changed.
8. Worksite for the project will be as per Annexure S1.

**ED (IT)**  
Issued On: