

AIRPORTS AUTHORITY OF INDIA

Operations Department



TENDER DOCUMENT

**Name of work: - Pest Control and Disinfestation
Treatment Services at Civil Airport, Jammu**

CIVIL AIRPORT, JAMMU

INDEX

Name of Work: **Pest Control and Disinfestation Treatment Services at Civil Airport, Jammu**

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This tender document contains a total of **33 pages** (serially numbered from 1 to 33), including cover page and this page.

Airport Director
Airports Authority of India
Civil Airport, Jammu

NOTICE INVITING TENDER

1. Item rate tenders are invited from the eligible agencies through the GeM Portal by the office of Airport Director, Airports Authority of India, Civil Airport, Jammu for the work of "Pest Control and Disinfestation Treatment Services at Civil Airport, Jammu" at an estimated cost of Rs. 12,79,009/- (inclusive of GST and all other charges) with a period of completion of Two (02) years. The contract shall be further extendable for up to six (06) months, subject to satisfactory performance, on the same rates, terms, and conditions.

The tendering process is entirely online through the GeM Portal (<https://gem.gov.in>). Prospective tenderers are advised to register themselves on the GeM Portal to obtain a valid 'User ID' and 'Password' and to acquaint themselves with the Guidelines and Procedures for Bidding available on the portal.

2. The e-tender is invited online in a Two-Envelope system through the GeM Portal, as detailed below:

Envelope - 1 : EMD, Pre-Qualification and Technical Bid

Envelope - 2 : Financial Bid

3. Bid Security / EMD (2% of the Estimated Bid Value): ₹25,580/-

The Bid Security/EMD shall be paid online only through NEFT/RTGS mode in favour of the Airports Authority of India (AAI). Payment of EMD in the form of Cash, Demand Draft, Fixed Deposit, or any other mode other than online transfer shall not be accepted.

The bank details of AAI for online transfer of EMD are as follows:

Corporate Name	AIRPORTS AUTHORITY OF INDIA
Bank Name	STATE BANK OF INDIA
Account No.	31302019260
IFSC Code	SBIN0011857
Branch Name	State Bank of India, Shastri Nagar, Jammu
MICR Code	180002027

4. The following two (02) envelopes shall be submitted online through the GeM Portal by the bidder:

Envelope - 1 : EMD, Pre-Qualification and Technical Bid

A. Earnest Money Deposit (EMD)

An EMD amount of ₹25,580/- shall be paid online only.

Exemptions for NSIC/MSE-registered MSME bidders and Start-ups shall be applicable as per Government of India rules and regulations, subject to submission of valid supporting documents.

Bidders claiming exemption must upload a copy of their valid NSIC/MSE/Start-up registration

certificate under the PQQ documents section in place of the EMD payment document.

B. Pre-Qualification Criteria and Technical Bid: Documents containing

1. Agency specialized in similar nature of work and registered with Registrar of Companies/Firms/Central Govt./State Govt/Municipal Corporations.
2. Appropriate Valid License/Registration certificate from concerned department of State/Central Govt. for carrying out commercial/domestic pest control work.
3. Scanned copy of GST Registration.
4. Scanned copy of Permanent Account Number (PAN).
5. Scanned copy of Unconditional Acceptance of Tender Conditions on company letterhead. (Annexure-B)
6. Scanned copy of Undertaking regarding payment of Minimum Wages on company letterhead. (Annexure-C)
7. Scanned copy of Undertaking regarding Blacklisting/Debarment on company letterhead. (Annexure-D).
8. Scanned copy of Declaration on Letterhead (Annexure-E)
9. Scanned copy of Indemnity Undertaking on Letterhead (Annexure-F)
10. Scanned copy of Authorization letter/Power of Attorney as the case maybe.
11. Proof of online payment of Earnest Money Deposit (EMD)/ Bidders seeking exemption shall submit scanned copy of NSIC/MSEs/Start Up registration document.
12. Should have annualized average financial turnover of Rs. 3,83,703/- against works executed during last three years ending 31.03.2025. As a proof, CA attested copy of Abridged Balance Sheet along with Profit and Loss Statement (CA certificate should bear UDIN) for the last three financial years i.e. 22-23, 23-24,24-25 should be submitted along with the application. Tenderer showing continuous losses during the last three years in the balance sheet shall be summarily rejected.
13. Agency should have satisfactorily completed (Work can be completed work / ongoing work and should have at least 1 year of work executed and should have been performed over the last 7 years) three works, each of Rs 5,11,604/-or two works, each of Rs. 6,39,505/- or one work of Rs. 10,23,207/- in single contract of similar nature of work (i.e. Pest Control Services at hotels, malls, Airports, Railway Stations, Ports, Government and Corporate buildings/offices and other similar buildings used by public) during last seven years ending on 30.11.2025.

Client certificate for experience should show the nature of work done, the value of work,

date of start, date of completion as per agreement, actual date of completion and satisfactory completion of work. (Work can be completed work/ ongoing work and should have at least 1 year of work executed and should have been performed over the last 7 years). Tenderers showing work experience certificate from non-government/ non- PSU organizations should submit copy of tax deduction at sources (TDS) certificate(s) in support of their claim for having experience of stipulated value of work.

Scanned copy of all Documents of Envelope-I mentioned above shall be submitted on the GeM Portal.

Envelope - 2 : Financial Bid

All rates shall be quoted in the format provided and no other format is acceptable. If the price bid has been given as a standard BOQ format with the tender document, then the same is to be downloaded and to be filled by all the tenderers.

5. The bidders are required to submit soft copies of their bids electronically on the GeM Portal. The information useful or submitting online bids on the GeM Portal may be obtained at: <https://gem.gov.in>
6. Clarification on Technical Bid Evaluation.
 - (i) The technical bids shall be evaluated based on the available documents submitted by the bidder. To assist in the examination, evaluation, and comparison of the bids, and qualification of the bidders, the client may, at its discretion, ask any bidder for a clarification of its bid. Any clarification submitted by a bidder that is not in response to a request by the client shall not be considered. The client's request for clarification and the response shall be in writing.
 - (ii) If a bidder does not provide clarifications of its bid by the date and time set in the Client's request for clarification, its bid may be rejected.
 - (iii) Client also reserves right to seek confirmation/clarification from the issuer agency, on the supporting documents submitted by the bidder.
7. Refund of EMD of unsuccessful bidders who fail to qualify the eligibility / technical stage shall be initiated within minimum 7 days of their rejection. For all bidders who qualify and their financial bids are opened the refund of EMD of all unsuccessful bidders shall be processed within minimum 7 days of opening of the financial bid.
8. AAI reserves the right to accept or reject any or all applications without assigning any reasons. AAI also reserves the right to call off tender process at any stage without assigning any reason.

9. AAI reserves the right to disallow the working agencies whose performance at ongoing project (s) is below par and usually poor and has been issued letter of restrain/Temporary or Permanent debarment/blacklisting by any department of AAI/MoCA/ DoE (Debarment applicable for all Ministries/Departments). AAI reserves the right to verify the credential submitted by the tenderer at any stage (before or after the award the work). If at any stage, any information/ documents submitted by the applicant is found to be incorrect/false or have some discrepancy which disqualifies the tenderer then AAI shall take the following action:
 - a) Forfeit the entire amount of EMD submitted by the firm.
 - b) The agency shall be liable for debarment from tendering in AAI, apart from any other appropriate contractual /legal action.
10. No contract of any kind whatsoever shall be placed to debarred firm including its allied firms after the issue of a debarment order by the AAI/MoCA/DoE (Debarment applicable for all Ministries/Departments). Bids from only such firms shall be considered for placement of contract, which are neither debarred on the date of opening of tender (first bid, normally called as technical bid, in case of two packet/two stage bidding) nor debarred on the date of contract.

Even in the cases of risk purchase, no contract should be placed on such debarred firms. If case, any debar firms has submitted the bid, the same will be ignored. In case such firm is lowest (L-1), next lowest firm shall be considered as L-1. Bid security submitted by such debarred firms shall be returned to them. Contracts concluded before the issue of the debarment order shall, not be affected by the debarment Orders.

The terms "banning of firm", 'suspension', 'Black-Listing' etc. convey the same meaning as of "Debarment".

11. Consortium /JV companies shall not be permitted. No single firm shall be permitted to submit two separate applications.
12. If the entity participating in any of the tenders is a private or public limited company, partnership firm or proprietary firm and any of the Directors / Partners / Proprietor of such company is also a director of any other company or partner of a concern or a sole proprietor having established business with AAI and has outstanding dues payable to the Authority, then the said entity shall not be allowed to participate in AAI tenders.
13. Concessions to Indian Micro & Small Enterprises (MSEs) units registered with DIC/NSIC/KVIC/KVIB/Directorate of Handicraft and handloom etc., to be given as per the provisions of Public Procurement Policy for MSEs order 2012 with up-to-date amendments shall be applicable except relaxation in conditions of prior turnover and prior experience. However, splitting of tender is not applicable.

Note:

- a) The benefit as above to MSEs shall be available only for goods / service provider for services provided by MSEs for which they are registered.

b) MSEs seeking exemption and benefits shall enclose an attested/ self- certified copy of valid registration certificate in similar nature of work (i.e., Pest control services), giving details of such validity, stores/ services etc. in Envelope -I, failing which they run the risk of their bid being passed over as ineligible for the benefits applicable to MSEs.

Airport Director
Civil Airport, Jammu

CHECKLIST

NAME OF WORK: "Pest Control and Disinfestation Treatment Services at Civil Airport, Jammu"

Sr. No.	NIT Criteria	Documents Enclosed
1	Name and address of the firm/contactor	_____ _____ _____ _____
2	Proof of payment of EMD (Payment of EMD is exempted for NSIC/MSEs/Start ups. Copy of relevant certificate should be submitted in case of exemption sought.)	
3	Agency specialized in similar nature of work and registered with Registrar of Companies/Firms/Central Govt./State Govt.	
4	Appropriate Valid License/Registration certificate from concerned department of state/Central Govt. for carrying out commercial and domestic pest control work.	
5	Copy of PAN of the firm.	
6	Valid GST Registration Certificate	
7	Scanned copy of Unconditional Acceptance letter of AAI's Tender Conditions (Annexure-B).	
8	Scanned copy of Undertaking regarding payment of Minimum Wages on company letterhead. (Annexure-C)	
9	Scanned copy of Undertaking regarding Blacklisting/Debarment on company letterhead. (Annexure-D).	
10	Scanned copy of Declaration on Letterhead (Annexure-E)	
11	Scanned copy of Indemnity Undertaking on Letterhead (Annexure-F)	
12	Scanned copy of Authorization letter/Power of Attorney as the case maybe.	
13	Scanned copy of annualized average financial turnover of Rs. 3,83,703/- against works executed during last three years ending 31.03.2025. CA attested copy of Abridged Balance Sheet along with Profit and Loss Statement (CA certificate should bear UDIN) for the last three financial years i.e. 22-23,23-24,24-25.	
14	Certificate from clients of having satisfactorily completed similar works. Certificate should show the nature of work done, the value of work, date of start, date of completion as per agreement, actual date of completion and satisfactory completion of work. (Work can be completed work/ ongoing work and should	

	<p>have at least 1 year of work executed and should have been performed over the last 7 years).</p> <p>Three Work of Rs. 5,11,604/- OR</p> <p>Two Work of Rs. 6,39,505/- OR</p> <p>One Work of Rs. 10,23,207/-</p> <p>in single contract of similar nature during last 7 years ending on 30.11.2025.</p>	
15	<p>Financial bid to be quoted online through GeM portal. Upload on GeM Portal only. (https://gem.gov.in).</p>	<p>Filled Annexure-A to be uploaded at Price Bid BOQ on GEM portal</p>

Date:

Place:

Authorized Signatory of the Contractor/Firm

(Stamp)

GENERAL TERMS AND CONDITIONS

1. As the site of work is in the restricted area, the contractor is required to obtain Police Verification Certificates for the deployed staff for issue of entry permits to carry out the work.
2. The contractors shall furnish the Authority in writing with the names, age, residence address and specimen signature or thumb impression of all persons whom he proposes to deploy for the service at airport premises.
3. The contractor shall deploy adequate number of employees who should be competent, and efficient for rendering effective services for the areas covered under this contract.
4. If at any time the performance or conduct of any worker is found unsatisfactory by AAI, such persons shall not be deployed again for subsequent period of contract.
5. The contractor shall execute the work at their sole cost and expenses to the entire satisfaction of AAI.
6. The contractor shall attend to any complaint received in connection with the services immediately, any failure shall attract penalty. During the contract period no additional charges of any kind for the extra work shall be paid by AAI.
7. All the functions as mentioned in the contract shall be properly supervised by the qualified and experienced supervisors to ensure the effectiveness of the service.
8. The periodicity of pesticides spraying/pest control/rodent control to be undertaken by the contractor as mentioned in Scope of Work.
9. The Airport Director or his/her authorized representatives shall be authorized to give necessary instructions to the supervisors of the contractor at the premises of AAI on all matters relating to the service.
10. The contractor shall comply with all applicable laws, ordinance, Rules & Regulations in respect of this contract and labours and shall pay at his own cost all charges in connection therewith.
11. The check list shall necessarily be maintained at every visit and the same shall be duly signed by authorized persons of the concerned respective area and shall be submitted to Duty Terminal Manager, AAI for necessary certification to process the bill for payment.
12. Apart from above clause, in case it is observed by AAI that the work performance is not as per the required/specified standards, the contractor shall be served with the written notice to call upon to improve their performance within a stipulated period. The contractors shall also be given an opportunity to present their view point about the bad performance pointed out by AAI and thereafter, if the authority is not satisfied, applicable penalties will be levied.
13. Security Deposit :

The successful bidder shall submit Security Deposit (SD) of the total contract value equivalent to 10% (ten percent) of the total contract value to AAI in the form of an irrevocable and unconditional bank guarantee on scheduled commercial bank.

The guarantee shall be submitted within 30 calendar days of the issue of work order, and will be valid till 90 days after the end of contract period. Any applicable fine or recovery will be recovered from the SD. No Interest will be payable by AAI on the PBG.

In case successful bidder fails to submit the same within stipulated period, interest @ 12% per annum on SD amount would be levied (non-refundable) for delayed period of submission and shall be deducted along with amount of SD from running Bill.

AAI has made arrangements for verifications of Bank Guarantee received by AAI from successful bidder through Structural Financial Messaging System (SFMS) of ICICI Bank whose detail shall be intimated.

14. AAI shall have the right to terminate the contract after serving a notice for a period of 30 days in advance. Such notices shall be serviced by registered post or by hand at the respective address. Notwithstanding the above, the contractor shall continue to provide the services as per mutual agreement till alternative arrangements are made by AAI.
15. All safety precautions shall be taken by the contractor to avoid any injuries to staff deployed by them for this job. The responsibility for any untoward incident shall rest solely on the contractor and AAI shall stand absolved of all direct or indirect responsibility/liability on this count and in case the AAI is made or required to pay any damages or compensations to such persons, the Contractor shall undertake to reimburse the said amount to the AAI.
16. The Contractor shall indemnify and undertake to keep Airports Authority of India indemnified and harmless from and against all disputes, claims or actions raised by their employees or by any third party in connection with their obligation under this contract. The contractor further indemnifies and undertakes to keep AAI indemnified and harmless from and against all disputes, claims or actions proceedings etc. of any nature whatsoever that may be instituted as a result of any breach on the part of the contractor of any applicable laws, rules and regulations with respect to his employees or otherwise.
17. The contract shall be in operation for an effective period of one years (02 year) from the date of handing over of site. The contract may be extended by Airports Authority of India (AAI) for a further period of upto six (06) months or as may be decided by AAI on the same terms and conditions as are contained herein including the same fees as are provided herein provided that the services are found satisfactory.
18. The contractor at their own cost and expenses shall procure necessary equipment and sufficient quantities of the pesticides and other materials as desired for execution of work.
19. The rate quoted should be inclusive of the cost of plant, materials, labor, transport, erection, insurance maintenance, sales tax, every incidental and contingent cost, handling charges and other levies and expenditure in connection with the work and the same rate is valid for entire contract.

20. The pesticides and chemicals used by the contractor must be eco-friendly, human friendly, and shall be in accordance with the approved list of INSECTICIDES REGISTERED UNDER THE INSECTICIDES ACT FOR USE IN HOUSEHOLD/ PUBLIC HEALTH & RODENT CONTROL published by DIRECTORATE OF PLANT PROTECTION, QUARANTINE & STORAGE , and shall be safe and non-injurious to human.
21. The contractor shall submit a monthly bill to Airport Director by 7th of the month for rendering services along with related documents as specified in the award letter.
22. The contractor shall bear the cost and be responsible for all taxes imposed or applicable in relation to the fees payable to the contractor except applicable GST.
23. Before commencing the execution of the works the contractor (but without limiting his obligations and responsibilities) shall indemnify and undertake to keep Airports Authority of India indemnified and harmless from and against any damage (submit Indemnity Undertaking as per Annexure-F), loss or injury which may occur to any property (including that of the employer) or to any passenger, person, including any employee of the employer by or arising out of the execution of the works or temporary works or in carrying out of the contract.
24. In the event any ants, cockroaches, crickets, silverfish, insects crawling flying or otherwise, rodents etc. are found in the airport and any loss or damage is cause to the Airport, the contractor shall indemnify AAI against all such losses, damages etc. caused to the Airport failing which AAI shall recover the cost of such losses, damages, etc. by adjusting against the security deposit. In case the AAI finds any further amount due and payable, the same shall be required to be paid by the contractor on demand, without refusal. The decision of AAI on account of presence of rodent, cockroaches, ants etc. in or around the airport shall be binding and final on the contractor.
25. The successful contractor would have to execute an agreement on non-judicial stamp paper of value Rs. 100/-, for a period of two year and the cost of the stamp paper shall be borne by the contractor. However, the AAI reserves the right to terminate the agreement by giving 30 days notice without assigning any reason. The contractor shall not be liable to any compensation whatsoever on account of such termination.
26. AAI reserve the right to reject any single quotation/all quotations without assigning any reason and awarding of the work will be at the sole discretion of the Airport Director, AAI, Civil Airport, Jammu.
27. The contractor shall not be entitled to any revision to the terms and conditions during the contract period or during extension period of agreement and shall adhere to the instruction, orders issue by the Airport Director or his/her Representative from time to time.
28. The contractor shall at all time during the period of this agreement, comply with all the formalities required to be fulfilled by the industrial and/or labour terms, rules, regulations and recommendations as made by the State Government or Central Government or other local authorities, including minimum wages Act etc. The contractor shall also be responsible to maintain all types of registers, documents require under the rules/laws etc.

29. It shall be clearly understood and agreed that no relation of employee and employer shall be created between the AAI and the employees engaged by the contractor. It shall be the responsibility of contractor to pay the wages to his employees and ensure compliance of the labour laws.
30. Subject as herein before otherwise provide, all notices to be given on behalf of the Authority and all other actions to be taken on behalf of Authority, may be given or taken on behalf of the Authority by the Airport Director, Civil Airport, Jammu, by any other officer for the time being authorized by or entrusted with the functions, duties and powers of the said Airport Director, in respect of the airports under his/her charge.
31. This contract is personal to the contractor and the contractor shall not, unless with the written consent of the Authority, create a sub-contract of any description with regard to this license or any part thereof, not shall be without such written consent as aforesaid, assign or transfer their contract any part thereof.
32. The authorized persons by AAI may without notice, enter the premises anytime and inspect the premises, materials, instruments and implements etc. used by the contractors.
33. The contractor shall not damage any part of the Airport premises or facilities and in the event of any damage being caused to the same intentionally or otherwise, by the contractor, or his employees or invitees the Authority shall be entitled to repair the damage or make the requisite replacement and call upon the contractor to replacement and to reimburse cost thereof which the contractor undertakes to pay forthwith on demand.
34. In the case of such breach of the terms of this contract as minor offences and complaints coming to its notice for which in the opinion of the Authority this Agreement need not be terminate, the Authority may at its discretion recover compensation from the Contractor. The decision of the Airport Director in this respect will be final and binding on the Contractor.
35. On expiry of the contract period or on termination of the contract by the Authority on account of any breach on the part of the contractor, the contractor shall remove his/their goods and other materials from the premises immediately, failing which Authority reserve its right to remove such goods/materials at the cost on risk of the contractor and demand payment for such removal. If such payment is not made within 10 days, Authority shall be at liberty to dispose off the goods/materials of the contract by public auction to recover the cost. The contractor shall not be entitled to raise any objection in such an eventuality.
36. AAI reserves the right to suitably modify any of the above-mentioned conditions to suit public interest and to ensure compliance with any conditions to suit public interest and to ensure compliance with any suitable legislation enacted thereafter covering the domain of services being rendered under the contract.

SCHEDULE

Reference to General Conditions of Contract:-

Sr. No.	Description	Applicable to this contract
1	Name of work	Pest Control and Disinfestation Treatment Services at Civil Airport, Jammu
2	Estimated cost of Work	Rs. 12,79,009/-
3	Earnest Money Deposit	Rs. 25580/-
4	Security Deposit	10% of contract value for works.
5	Office inviting tender	Airport Director, AAI, Civil Airport, Jammu
6	Accepting Authority	Airport Director, AAI, Jammu
7	Time allowed for of work	24 (Twenty-Four) months
8	Maximum extension beyond the period	06 Months (at same rate, terms and conditions)

SPECIAL CONDITIONS OF CONTRACT

1. SCOPE OF WORK

1.1. The following services are considered in the scope. Terminal Building area appx. 14500 sq. meter and Airport premises are the location considered for the contract.

Sr. No.	Description of items	Treatment Type	Chemical with dilution	Frequency in a month	No. of Services throughout contract period (24 months)	Approved Make/brand
1	Mosquito/ Flies control	Cold fogging	Deltamethrin 2% EW	1	24	BAYER, SYNGENTA, UPL, Arbuda
		Spray	Labdacyhalothrin 2.43% CS Labdacyhalothrin 9.7% w/w cs	1	24	
			Imidacloprid 21% + Betacyfluthrin 10.5 SC /Betacyfluthrin 2.45% EC	1	24	
			Cyfluthrin 5% EW/ Propoxur 20% EC	1	24	
2	Anti-larvae Treatment		Pyriproxyfen 0.5% GR/ Temephos 50% EC/ Diflubenzuron 25% WP	2	48	
3	Ant/Cockroach control	Gel	Imidacloprid 0.03% + Beta cyfluthrin 10.5% w/w SC	1	24	
			Fipronil 0.05%	1	24	
4	Rodent Control (by Chemical)	Cake	Bromadiolone (0.005% RB)	1	24	

5	Beehive removal service (restricted to total 12 services in the contract period)	As per applicable Govt. norms	0.5	12	As per applicable Govt. norms
6	Snake control (restricted to total 8 services in the contract period)	As per applicable Govt. norms	0.33	8	As per applicable Govt. norms
7	Cat and mongoose	Placement of 10 Cage boxes (One-time Installation)	-	-	-
8	Rodent control using Rodabox	Placement of 75 boxes (One-time Installation)	-	-	-

1.2. Services should be carried out strictly as per the above frequency and also there should be reasonable gap between 02 consecutive services. For Service No. 7 & 8, cage boxes shall be provided on one time basis. Service no. 5 & 6 are to be done on demand and maximum quantities in the contract period will be 12 and 8 respectively. However, payment for service no. 5 & 6 shall be made on the basis of requirement and actual work done.

1.3. Residual spraying of Terminals and ancillary buildings (Offices, Fire, MT, Power House etc.) for mosquito/flies control shall be done. This should be done on floors, on the walls as well as on the ceiling. In case ceiling of the building is very high, a distance of 3.5 Mtrs. is to be covered from ground. Area enclosed within false ceiling has to be covered for effective Pest control treatment. In case any other chemicals than the mentioned in 1.1 to be used, Equivalent Chemical to be approved by the authorized representative of Airport Director/Officer-in-Charge (OIC). Contractor shall submit detailed specification for approval of same.

1.4. Agency has to provide above mentioned services, or any other required as per the requirement. Type of disinfection, chemicals to be used shall be as per the list of INSECTICIDES REGISTERED UNDER THE INSECTICIDES ACT FOR USE IN HOUSEHOLD/ PUBLIC HEALTH & RODENT CONTROL published by DIRECTORATE OF PLANT PROTECTION, QUARANTINE & STORAGE to keep the terminals/ buildings/areas free of insects, pest and rodent. Agency shall provide Material Safety Data Sheet (MSDS/SDS) of all the chemicals to be used.

1.5. In case if any chemical is banned by Regulatory body/Govt., then new chemical shall be used

with approval of authorized representative of Airport Director/ Officer-in- Charge (OIC).

- 1.6. Agency has to keep the airport buildings free of mosquitoes, insects. If services not found satisfactory, then the agency will have to repeat that particular service at their own cost, within 48 hrs.
- 1.7. The extra service will be provided at no extra cost if required due to sudden change of climate or any specific requirement/complaint from AAI.
- 1.8. Agency has to bear the cost of testing charges of material if found necessary to check the quality of job. Nothing will be paid in this account.
- 1.9. Agency has to obtain signature of concerned section representative where particular service is rendered and submit it along with Bill.
- 1.10. Agency has to liaise with authorized representative of Airport Director/Operations In-Charge for carrying out the service to ensure smooth operation.
- 1.11. Agency has to ensure safety of the operator/personnel engaged in service and to provide apron, mask and all safety devices etc. at its own cost.
- 1.12. The agency must obtain all necessary permissions and licenses and comply with the security rules applicable on AAI premises.
- 1.13. The services shall be carried out as per the instructions and to the satisfaction of Officer-in- Charge (OIC). The successful bidder has to submit a monthly service schedule/plan at the time of commencement of work and get it approved by Officer-In-Charge. During the entire contract period, the agency has to follow the service schedule strictly.
- 1.14. Agency should obtain proper license for application of chemicals. It will be the foremost responsibility of the contractor and his employees/agents to take care that administration of insecticides/chemicals for pest control operations should not create adverse impacts on human health.
- 1.15. General Pest Control: Effective control of Cockroaches, Mosquitoes, Flies, Rodent, Bees etc. through the use of permitted insecticides as per Government of India and WHO norms. The Pest control should cover all the places like space under the tables, chairs, almirahs, on and around the pile of files, wooden furniture, false ceiling, staircases, lift lobby, all toilets drain ducts, pantry rooms, stores and any hidden space under the furniture and no space should be left unattended.
- 1.16. Rodent Control: Effective control of Rats & Rodent inside/outside of the building including inside the false ceiling. The building is surrounded by the trees and plant and has open land area and therefore, rats and rodent control is the main purpose of the service. Rodent control includes the following:

- 1.16.1. Catching Rats using approved methods or,
 - 1.16.2. spraying or putting herbal/chemical tablets/Rodabox etc. to keep rats, bats, and rodents away from buildings or force rats/rodents to move outside from the building.
 - 1.16.3. The agency is responsible for ensuring that, following chemical treatment, rats/rodents are removed and the affected area is sanitized.
- 1.17. Cat and Mongoose: Cage box to be provided as per the scope of work. The services shall be provided in accordance to applicable govt. norms.

2. Electricity and water required for the pest control services shall be provided free of cost. However, space allotted for ancillary purpose will be charged on the prevailing rates.
3. The area of treatment mentioned in the scope of work may be reduced/increased as per requirement. Contractor shall have no objection in this regard, the decision of AAI shall be final and binding. The payment for services will be done to the Agency by AAI as per the actual area of treatment.
4. Special conditions of Contract shall be read in conjunction with General Conditions of Contract, Technical Specifications, Drawings and any other documents forming part of this contract wherever the context so requires.
5. Notwithstanding the sub-division of the documents into these separate sections and volume, every part shall be deemed to be supplementary to and complementary of every other part and shall be read with and into the contract so far as it may be practicable to do so.
6. Where any portion of the General Condition of Contract is repugnant to or at variance with any provisions of the Special Conditions of Contract, unless a different intention appears, the provisions of the Special Conditions of Contract shall be deemed to over- ride the provisions of the General Conditions of Contract and shall to the extent of such repugnancy, or variations, prevail.
7. The rate quoted shall be inclusive of all taxes, levies, surcharge etc. & including GST.
8. Security: The contractor and their employees shall abide by security regulation framed by AAI/BCAS or Police Authorities. Any worker of the contractor, whose presence is found undesirable in AAI premises, shall not be allowed to work. The Contractor shall be fully responsible for the satisfactorily working of his staff. Necessary entry passes will be obtained from the concerned issuing authorities for working in passenger and non-passenger areas. Applicable fees for obtaining the passes shall be paid by the agency and the rates quoted are inclusive of such fees. Nothing extra shall be paid on this account. The Contractor shall fulfill the following requirements which are mandatory for obtaining Aerodrome Entry Permits (AEPs) prior to the commencement of operations at Jammu Airport:
 - 8.1. The Contractor shall obtain Security Clearance (through E-Sahaj portal of Govt. of India/link via BCAS website) for the Company from Bureau of Civil Aviation Security (BCAS).

- 8.2. The Contractor shall obtain the approval of Security Program from BCAS.
- 8.3. The Contractor shall undertake Police Background Checks of the employees recruited and obtain Police Verification Certificate (PVC) from concerned Police Commissioner in respect of their employees (PVC obtained by the individual prior to the employment is not valid). Background checks shall be conducted at all the residence in the previous one year and of his criminal history, if any. A valid Indian Passport issued in the previous 05 years shall be considered in lieu of background check, provided there is no change in the residential address.
- 8.4. After obtaining Police Verification Certificate, the Contractor shall ensure that their employees shall attend one-day AVSEC Awareness Training arranged by the airport operator.
9. STATUTORY LAWS/RULES/APPROVALS/LICENCE: The contractor/agency shall abide by the relevant statutory rules, laws, and guidelines and arrange for the approvals, if any required. They include adhering to labour laws, abiding local electricity rules etc.
- 9.1. Tenderers are advised to inspect the premises where pest control treatment is to be done and satisfy themselves of the items to be supplied and specifications of the work.
- 9.2. Submission of a tender by a tenderer implies that he has read the tender notice and all other terms and conditions and has made himself aware of scope of work and specification of the items.
- 9.3. Transportation charges or any other tax on material, labour, services for this work shall be paid by the tenderer and AAI will not entertain any claim whatsoever in this respect.
- 9.4. The accepting authority reserves to himself the right of accepting the whole or part of the tender and tenderer shall be bound to perform the same at his quoted rate.
- 9.5. AAI reserves the right to accept or reject any or all applications without assigning any reasons, and ordering part of work as per their sole discretion. The Competent Authority has right to cancel/postpone the tender.
- 9.6. The tender for work shall remain open for acceptance for a period of ninety days from the date of opening of Financial bid. If any tenderer withdraws his tender before the said period or makes any modification in the terms and conditions of tender, which are not acceptable to department.
10. A tenderer shall submit the tender, which satisfies each and every condition laid down in this notice, failing which, the tender will be liable to be rejected. Also, if the credentials submitted by the firm found to be incorrect or have some discrepancy which disqualifies the firm then the AAI shall debar the firm for minimum two years to tender for AAI.
11. Period of contract shall be for (24) Twenty-four months with provision of extending the contract

for another period of upto six (06) months with same terms & condition and same rate in the financial bid of contractor, subject to satisfactory performance during contract period & decision of competent authority is final and Binding.

12. The work shall commence within from the 10th day after the date on which AAI issues written order to commence work or from the date of handing over of site, whichever is earlier. If the contractor defaults in commencing the work as aforesaid, AAI shall without prejudice to any other right or remedy is at liberty to forfeit the entire amount of EMD submitted by the firm and to debar the bidder from Future tenders in AAI.
13. Tenderer shall be allowed monthly payments only for which bills shall be submitted by the tenderer with all necessary supporting documents and same shall be processed for payment action.
14. The contractor shall submit the bill with relevant documents by 7th of next month.
15. Income tax and other deductions shall be made from all payments made to the contractor as per rules and regulations prevailing from time to time.
16. Frequency of treatment will be as per the scope of work. However, the same may be increased or decreased as per requirement of AAI. Payment will be made for the pest control treatment done as per actuals at the rates quoted by the contractor in the tender and the actual area of treatment. No other rates shall be accepted.
17. The contractor shall discharge obligations as provided under various applicable statutory enactments including the Employees Provident Fund & Miscellaneous Provisions Act, 1952, the Employees State Insurance (ESI) Act, 1948, the Contract Labour (Regulation & Abolition) Act, 1970, the Inter-State Migrant workman (Regulation of employment & conditions of Service) Act, 1979, The Minimum Wages Act, 1928, the Compensation Act, 1923 and other relevant Act, Rules and Regulations, instructions etc. issued/enforced from time to time.
18. The tenderer shall use the chemicals in accordance with the approved list of INSECTICIDES REGISTERED UNDER THE INSECTICIDES ACT FOR USE IN HOUSEHOLD/ PUBLIC HEALTH & RODENT CONTROL published by DIRECTORATE OF PLANT PROTECTION, QUARANTINE & STORAGE, and shall be safe and non-injurious to human. An undertaking & List of chemicals to be used along with MSDS for the same shall be given by the contractor before start of work.
19. Successful tenderer has to get approval from accepting authority before applying the Chemical in the building. Pest control treatment schedule will be decided by AAI.
20. The tenderer/contractor indemnifies AAI from any injury or damage that occurs to any of control treatment or during the execution of job. AAI shall not be responsible and liable to pay any compensation. The contractor will be solely responsible in this regard.
21. Pest control Treatment (for Mosquito, Flies, Rats, Cockroaches, Ants, Snake, Beehive etc.) shall

be done as per satisfaction of competent authority, failing which penalty will be imposed per treatment as decided by the competent authority.

22. Penalty:

<u>Sr. No.</u>	<u>Description</u>	<u>Unit</u>	<u>Penalty (in Rs.)</u>
1	Misbehaviour of contract staff deployed for supply and service.	Each Occurrence	500
2	Incidents of mosquitos, flies, insects, rodents, rats, snakes etc. being found at site or any Passenger feedback/complaint.	Each Occurrence	1000
3	Non-attending any specific service request/complaint within 48 hrs.	Each instance recorded by AAI	1000
4	Non-delivery of service in any category as per approved work plan	For each instance for each service.	5000

Note: Decision of the Airport Director is final and binding on the contractor.

23. In case if the treatments for any of the defined pest control activity seems to be in- effective or not up to the satisfaction of Officer in-charge or if there is any complaint from the passenger or user of the area, repeat treatments will have to be carried out by the tenderer within 48 hrs. at no extra cost till the satisfaction of Officer-In-Charge.

24. During the period of tender, in case of any damage caused to any baggage, item, installation, wiring etc. by pests including rats, the tenderer may be asked to reimburse the entire cost incurred to make good the damage caused. The decision of Competent Authority would be final and binding in this regard.

25. Persons handling insecticides during its manufacture, formulation, transport, distribution or application, shall be adequately protected with appropriate clothing. For preventing inhalation of toxic dusts, vapors of gases, the workers shall use respirators or gas-masks suitable for the purpose.

26. The contractor shall deploy adequate manpower and equipment for carrying out the pest control

services. The contractor shall also deploy appropriate tools, tackles and equipment at all times during the duration of contract.

27. The contractor is required to mobilize chemicals required for various pest control activities in adequate quantities and of make/manufacturer as indicated against each operation in sealed container. The deployed staff must open the sealed chemical containers in the presence of the Officer-In-Charge or their designated representative and mix the chemicals in the predetermined proportions. All the pesticides/insecticides/chemicals/drugs specified herein should be used at the dosages specified by the manufacturer's specifications. Any change in the insecticides/chemicals due to any circumstances can only be made after due permission from OIC.

28. Deviations/Variations Extent and Pricing: The Airport Director shall have power:

28.1. To make alteration in, omissions from, additions to, or substitutions for the original specifications and instructions that may appear to him to be necessary or advisable during the progress of the work, and

28.2. To omit a part of the works in case of non-availability of a portion of the site or for any other reasons and the contractor shall be bound to carry out the works in accordance with any instructions given to him in writing signed by the Airport Director or his/her authorized representative and such alterations, omissions, additions or substitutions shall form part of the contract as if originally provided therein and any altered, additional or substituted work which the contractor may be directed to do in the manner specified above as part of the works, shall be carried out by the contractor on the same conditions in all respects including price on which he agreed to do the main work except as hereafter provided.

28.3. In the case of extra item(s) (items that are completely new, and in addition to the items contained in the contract) the contractor may within fifteen days of receipt of order or occurrence of the item(s) claim rates, supported by proper analysis, for the work and the Airport Director shall within Six weeks of the receipt of the claims supported by analysis, after giving consideration to the analysis of the rates submitted by the contractor, determine the rates on the basis of the market rates and the contractor shall be paid in accordance with the rates so determined.

29. Dispute Resolution: All disputes or differences which may arise out of or in connection with or incidental to the Agreement(s) including any dispute or difference regarding the interpretation of terms and conditions of any clause(s) thereof shall be dealt with as provided hereinafter:

29.1. Through Mediation: All dispute(s), at the first instance, shall be referred to the mediation Committee of Independent Experts (MCIE) or individual mediator for mediation as per AAI Mediation Policy and applicable laws. All cost of mediation, shall be borne equal by the parties.

29.2. In case either party withdraws from the Mediation or the dispute(s) is not resolved within 120 days of reference to the Mediation, then the aggrieved party may invoke

arbitration through sub para (ii) within 30 days from the date of receipt of Partial Settlement Agreement or Failure Report

- 29.3. Adjudication through Arbitration: In case no final settlement has been arrived at between the parties after mediation or partially settled as per sub Para above, the unresolved dispute(s), on invocation by the aggrieved party shall be referred to a Sole Arbitrator to be appointed by Chairman/Member, AAI, after obtaining consent of the other party.
- 29.4. Unless the contract has already been repudiated or terminated, the parties shall, in every case, continue to proceed to perform their respective obligations under the agreement.
- 29.5. Arbitration proceedings shall be conducted in accordance with the provisions of the Arbitration and Conciliation Act, 1996, as amended from time to time.
- 29.6. Fee payable to the Arbitrator(s) shall be as per Schedule-IV of the Arbitration & Conciliation Act, 1996 and shall be borne by both the parties equally.
- 29.7. No dispute shall be referred for resolution under this clause through arbitration in matters for which eviction & recovery procedure is provided under Chapter - VA of the Airports Authority of India Act, 1994.

30. Force Majeure

30.1. As used in the Agreement the expression "Force Majeure" or "force Majeure Event" shall mean occurrence in India of any or all of event, as defined in Clause 32.1.2, if it affects the performance by the Party claiming the benefit of Force Majeure ("Affected Party") of its obligations under this agreement and which act or event:

- I. is beyond the reasonable control of the Affected Party, or
- II. the Affected Party could not have prevented or overcome by exercise of due diligence and following Good Industry Practice, or
- III. has material adverse effect on the Affected Party.

30.2.A Force Majeure Event shall mean one or more of the following acts or events:

1. national wide lawful strike or lockout by persons other than the Concessionaire's/agency's personnel employees and workmen or
2. acts of God. fire, flood, lightning, storm, tornado, earthquake, landslide, soil erosion, epidemics, pandemics, volcanic activity, tsunami or other natural disaster excluding circumstances where the source or cause of the explosion or contamination or radiation is brought or has been brought onto or near the Airport by the Affected Party or those employed or engaged by the Affected Party unless it is or was essential for the performance of obligations under this Agreement: or

3. loss of or serious accidental damage at the Airport or
4. act of war (whether declared or undeclared), invasion, armed conflict or act of foreign enemy, rebellion, terrorism, revolution, insurrection, military or usurped power, blockade, embargo, hostilities (whether war declared or not), revolution, not bombs or civil commotion or civil war or
5. any act, event or circumstance of a nature analogous to the foregoing.

Provided further that none of the following matters or their consequences shall be capable of constituting or causing Force Majeure:

1. failure or inability to make any payment or
2. the effect of market conditions unless such market conditions were themselves caused by or were a result of a Force Majeure event, or
3. strikes or labour disputes of any kind or collective bargaining agreements, by/of Concessionaire/agency, resulting in a delay or stoppage of work (other than strikes, labour disputes on a nationwide basis) or
4. economic hardship.

30.3. Duty to Report Force Majeure Event : Upon occurrence of a Force Majeure Event, the Affected Party shall by notice report such occurrence to the other Party forthwith. Any notice pursuant hereto shall include full particulars of:

1. the nature and extent of each Force Majeure Event which is the subject of any claim for relief under this Clause 30 with evidence in support thereof.
2. the estimated duration and the effect or probable effect which such Force Majeure Event is having or will have on the Affected Party's performance of its obligations under this Agreement.
3. the measures which the Affected Party is taking or proposes to take for alleviating the impact of such Force Majeure Event; and
4. any other information relevant to the Affected Party

30.4. The Affected Party shall not be entitled to any relief for or in respect of a Force Majeure Event unless it shall have notified in accordance with Clause 30.2.1, the other Party of the occurrence of the Force Majeure Event as soon as reasonably practicable, and in any event not later than 7 (seven) days after the Affected Party knew, or ought reasonably to have known, of its occurrence, and shall have given particulars of the probable material effect

that the Force Majeure Event is likely to have on the performance of its obligations under this Agreement.

30.5. For so long as the Affected Party continues to claim to be materially affected by such Force Majeure Event, it shall provide the other Party with regular (and not less than weekly) reports containing information as required by Clause 32.2.1, and such other information as the other Party may reasonably request the Affected Party to provide.

30.6. Allocation of Costs Arising out of Force Majeure

30.6.1. Upon occurrence of any Force Majeure Event, the Parties shall bear their respective Force Majeure Costs and neither Party shall be required to pay to the other Party any costs thereof.

30.6.2. Save and except as expressly provided in this Clause 30, neither Party shall be liable in any manner whatsoever to the other Party in respect of any loss, damage, cost, expense, claims, demands and proceedings relating to or arising

30.7. Effect of Force Majeure Event

30.7.1. The Affected Party shall make all reasonable efforts to mitigate or limit damage to the other Party arising out of or as a result of the existence or occurrence of such Force Majeure Event and to cure the same with due diligence.

30.7.2. It is agreed by the Parties that when the Affected Party is able to resume performance of its obligations under this Agreement, it shall give to the other Party notice to that effect and shall promptly resume performance of its obligations hereunder.

30.8. Termination notice for Force Majeure Event : If a Force Majeure Event subsists for a period of 180 (one hundred and eighty) days or more within a continuous period of 365 (three hundred and sixty-five) days, either Party may in its discretion terminate "representation, in its sole discretion issue the Termination Notice." this Agreement by issuing a Termination Notice to the other Party without being liable in any manner whatsoever, save as provided in this Article 30, and upon issue of such Termination Notice, this Agreement shall, notwithstanding anything to the contrary contained herein, stand terminated forthwith; provided that before issuing such Termination Notice, the Party intending to issue the Termination Notice shall inform the other Party of such intention and grant 15 (fifteen) days' time to make a representation, and after the expiry of such 15 (fifteen) days period, termination notice shall be served.

SCHEDULE OF QUANTITY

Name of Work: **Pest Control and Disinfestation Treatment Services at Civil Airport, Jammu**

Item No.	Description of items	Method / Treatment + Type	Chemical with Dilution	Rate per service (in Rs.) (Excluding GST)	Total Service Nos. (Qty.)	Amount (in Rs.) (Excluding GST)
1	Mosquito/ Flies control	Cold fogging	Deltamethrin 2%EW	Rates to be quoted only in financial bid on GeM Portal	24	Rates to be quoted only in financial bid on GeM Portal
		Spray	Lambdacyhalothrin 2.43% CS/Lambdacyhalothrin 9.7% w/w cs		24	
			Imidacloprid 21% + Betacyfluthrin 10.5 SC/Betacyfluthrin 2.45% EC		24	
			Cyfluthrin 5% EW/ Propoxur 20% EC		24	
2	Ant/Cockroach control	Gel	Imidacloprid 21% w/w + Beta cyfluthrin 10.5% w/w SC		24	
			Fipronil 0.05%	24		
3	Rodent Control (by Chemical)	Cake	Bromadiolone (0.005% RB)	24		
4	Anti-larvae Treatment	As per practice	GR/ Temephos 50% EC/ Diflubenzuron 25% WP	48		
5	Beehive removal service	As per applicable Govt norms		12		

6	Snake control	As per applicable Govt norms	Rates to be quoted only in financial bid on GeM Portal	8	Rates to be quoted only in financial bid on GeM Portal
7	Cat and mongoose	Placement of 10 Cage boxes (One-time Installation)		1	
8	Rodent control using Rodabox	75 Nos. (One-time Installation)		1	
9	Rodabox Glue Pad	Glue Pads		100	
Total Estimated Cost for Pest control services Excluding GST					
GST @ 18%					
Total Estimated Cost for Pest control services Including GST					

Remarks: Services and frequencies mentioned is tentative and the same may be reduced/increased as per requirement. Contractor shall have no objection in this regard, the decision of AAI shall be final and binding. The payment for services will be

UN-CONDITIONAL ACCEPTANCE LETTER

(To be submitted in Envelope-I)

To,
Airport Director,
Airports Authority of India,
Civil Airport, Jammu.

ACCEPTANCE OF AAI'S TENDER CONDITIONS

Sir,

The tender documents for the work of "**Pest Control and Disinfestation Treatment Services at Civil Airport, Jammu**", has been issued to us by Airports Authority of India and I/we hereby certify that I/we have inspected the site and read the entire terms and condition of the tender documents uploaded on GeM portal by the office of Airport Director, AAI, Civil Airport, Jammu, which shall form part of the contract agreement and I/we shall abide by the conditions/clauses contained therein

1. I/we hereby unconditionally accept(s) the tender condition of the AAI's tender documents in it's entirety for the above work.
2. The contents of the NIT of tender document have been noted where in it is clarified that after unconditionally accepting the tender conditions and its entirety, it is not permissible to put any remarks/condition (except unconditional rebate on quoted rates if any) in the tender, uploaded in "Envelope No.-I and the same has been followed in the present case. In case, this provision of the tender if found violated after opening "Envelope no.-II" (Financial Bid), I/We agree that the tender shall be rejected and AAI shall without prejudice to any other right or remedy be at liberty to forfeit the entire earnest money deposited.
3. That, I/we declare that I/we have not paid and will not pay any bribe to any officer of AAI for awarding this contract at any stage during its execution or at the time of payment of bills, and further if any officer of AAI asks for bribe/gratification, I will be immediately report it to the Appropriate Authority in AAI.
4. I / We do hereby declare and state that none of my/our near relatives is posted in AAI as officer responsible for award and execution of this particular tender/work and that no employee of AAI is a Director / Proprietor / Partner or holding any other post in my/our Firm/Company. I / We further undertake to intimate the names of persons, if any who are working with me / us in any capacity or are subsequently employed by me / us and who are near relatives to any officer in AAI.

5. I / We do hereby declare and state that our Firm / Company has not been blacklisted / debarred by CBI / CVC / AAI / BCAS or any other Department of Govt. Of India / State Govt. and have no outstanding dues payable to the AAI.

6. I / We do further declare and state that all the above information given by me/ us is true to the best of my/our knowledge and in case if it is found to be false / incorrect, AAI shall have the absolute right to take any action as deemed fit / without any prior intimation to me/us.

Date : _____

Place : _____

Yours faithfully,

Rubber Stamp

(Signature of contractor)

UNDERTAKING

(To be submitted in Envelope-I on company's letterhead)

I _____(Name), aged _____ years, S/o
_____ (Name), Proprietor/Managing Partner/Managing Director
of _____ (Name of the Agency) do hereby
solemnly affirm and state as follows:

I am competent to swear this affidavit on behalf of _____
(Name of agency). I state that, in the event of work is awarded to our agency, the wages to be paid
to the workers engaged shall not be less than the minimum wages determined by appropriate Govt.
Authorities from time to time.

Place:

Date:

(Signature of the Contractor)

With rubber-stamp.

UNDERTAKING REGARDING DEBARMENT/BLACKLISTING

(To be submitted in Envelope-I on company's letterhead)

I/We.....(name and post of authorized signatory) on behalf of.....(Name of firm) do hereby solemnly affirm and declare as follows:

(i) Our firm is not restrained/debarred/blacklisted by AAI/MoCA/DoE (Debarment applicable for all Ministries/Departments) and the debarment is not in force as on last date of submission of proposal.

(ii) None of Proprietor/Partners/Board Members/Directors of M/s (NameOf firm) has remained Proprietor/Partner/Board Member/Director in any firm which stands debarred/ blacklisted by AAI / MoCA / DoE (Debarment applicable for all Ministries/Departments) and the debarment is not in force as on last date of submission of proposal.

(iii) Our firm understands that if our firm either debarred before the date of opening of tender or debarred before the date of contract by AAI/MoCA/DoE (Debarment applicable for all Ministries/Departments), our bid is liable to be rejected at that stage.

(iv) Our firm understands that at any stage, if above statements are found to be false, our firm shall be liable for debarment from bidding in AAI, apart from any other appropriate contractual legal action including debarment/ blacklisting, termination of the contract etc. as deemed fit.

Date:

Place:

[Signature and name of the authorized signatory of the firm]

DECLARATION

(To be submitted in Envelope-I on company's letterhead)

I, (_____) hereby declare that the documents submitted/enclosed are true and correct. In case any document at any stage found fake/incorrect, my EMD may be forfeited & any other action as deemed fit by AAI can be taken against me.

Place:

Date:

Signature

Authorised Signatory of the Contractor/Firm

INDEMNITY UNDERTAKING

(To be submitted in Envelope-I on company's letterhead)

I, _____, the undersigned, hereby provide this indemnity undertaking to AAI, Jammu, pertaining to the use of chemicals for work Tender for **Pest Control and Disinfestation Treatment Services at Civil Airport, Jammu** as detailed below:

I am aware that I may be using certain chemicals in my operations, which could pose a risk of damage or harm to third parties or property.

I undertake to exercise due diligence and care when handling and using these chemicals to prevent any damage, harm, or injury to third parties or their property.

In the event that any complaint or claim is received by AAI or any other relevant authority or individual related to the use of the chemicals by me, I will promptly notify OIC .

I shall cooperate fully in any investigation or proceedings related to such complaints, and I will provide all necessary information, documents, and access as requested by AAI .

In consideration for AAI, Jammu allowing me to use these chemicals, I hereby agree to indemnify and hold AAI, Jammu, its employees, agents, Passengers and representatives harmless from any liability, damages, claims, costs, and expenses incurred as a result of any complaints or claims arising from the use of the chemicals by me.

This indemnity undertaking shall remain in full force and effect for as long as I continue to use the specified chemicals.

I understand the seriousness of this undertaking and the potential consequences of any negligence in the handling and use of these chemicals. I am committed to taking all necessary precautions to prevent any harm or damage.

Date:

Signature

Name of Bidder

Rubber stamp