

NOTICE INVITING TENDER

1. Airports Authority of India invites sealed tenders from OEM or its Authorized dealer(s) or its authorized representative or System Integrator / Channel Partners/ Suppliers of the OEM for “**SAP ERP Hardware Refresh and Associated Services**” as per the details given below.

Sr. No	Name of the Work	Estimated Cost (INR)	EMD Amount (INR)	COST OF TENDER (INR)
1	SAP ERP Hardware Refresh and Associated Services	130,383,901/- (inclusive of GST @ 18%)	INR26,07,678/-	INR 2950/- (inclusive of GST @ 18%)

2. The bill of material and detailed Technical Specifications given in Annexure -VII to the tender document.
3. **Independent External Monitor (IEM):** Sh. Ramabhadran Ramanujam , IAS (Retd.) & Sh. J K Khanna, IPS DG Police (Retd.) shall act as IEMs. All correspondences regarding implementation of Integrity Pact, shall be addressed to Sh. Ramabhadran Ramanujam c/o Chairman, Airports Authority of India, Rajiv Gandhi Bhawan, Safdarjung Airport, New Delhi- 110003 & Sh. J K Khanna. E-mail id of IEMs are raamaanuj@gmail.com & jkkhannaips@yahoo.com respectively.
4. The Address for sending **Tender Fee & EMD** through post/in-person shall be as below-
Ms. Shipra Garg, Senior Manager(IT)
O/o Executive Director (IT)
IT Department, Hanger Building
Safdarjung Airport
Airports Authority of India
New Delhi- 110003
5. This tender is invited through the electronic tendering process and can be purchased offline & downloaded from the Central Public Procurement Portal with URL address <https://etenders.gov.in/e procure/app>. A copy of the tender is also available on AAI website www.aai.aero. Please note that the submission of the tender is only through the CPP portal <https://etenders.gov.in>. The tenders will not be accepted in any other form. Further it may be noted that tenders which are duly submitted on e-Procurement portal shall only be final and tenders just saved without submission / publish will not be available to the evaluation committee. Bidders are requested to go through the CPP portal for guidelines, procedures & system requirements. In case of any technical difficulty, bidders may contact on the following help desk numbers & email ids.

(Help Desk Services)

- For Queries relating to the process of online bid submission or queries relating to CPP Portal or other Technical Assistance on the Portal, please contact the 24x7 Helpdesk, on Telephone Numbers Tel: +91-120-4200462, +91-120-4001002, +91-8826246593 or Email Address: support-eproc@nic.in.

- Before submitting queries related to system, bidders are requested to follow the instructions given in CPP portal and get their computer system configured according to the recommended settings for the e-procurement portal.
- Bidders are requested to kindly mention the URL of the Portal and Tender Id in the subject while emailing any issue along with the Contact details.
- For any issues/ clarifications relating to the understanding of the tender(s) published kindly contact the respective Tender Inviting Authority / Bid Manager whose details are given below.

S No	Name of the Bid Manager	Designation	Email id	Phone No.
1	Shipra Garg	Sr. Manager(IT)	kshipra@aai.aero	011-24632950 Ext. 3513

- In order to facilitate the Vendors / Bidders, the AAI Help desk services shall be available on all working days (except Sunday) between 0800-2000 hours and shall assist users related to the use of the CPP portal. The details of the help desk services along with other useful information regarding e-tender process are given at the link <https://www.aai.aero/en/Tender/Apply>.
- The AAI help desk numbers are intended only for queries related to the ease of use on CPP Portal and help needed on the operation of the Portal. However AAI shall not be responsible for any reason to bidders for not submitting the bids in the CPP Portal. The above Helpdesk services shall remain closed on all Govt. Gazetted Holidays.
- The critical dates for this tender are as given below.

S. No.	Activity	Date	Time in IST
		From	
	<i>Published Date</i>	01.02.2020	1030
	Bid Document Download / Sale Start Date	01.02.2020	1030
	Clarification Start Date	01.02.2020	1030
	Clarification End Date	10.02.2020	1400
	AAI response to bidder queries	13.02.2020	1800
	Bid Submission Start Date	14.02.2020	1600
	Bid Submission End Date	24.02.2020	1600
	Bid Opening Date	25.02.2020	1630
	Date of Opening of financial bids	25.03.2020	
	Date & Time of Reverse Auction	Will be intimated after opening of Financial Bid.	

- Worksite for the project will be Delhi.