

Tender Fee: Rs. 1120/-



AIRPORTS AUTHORITY OF INDIA

TRIVANDRUM AIRPORT ,KERALA – 695 008

TENDER DOCUMENT

Supply and Installation of IP based AMSS Servers-Storage-Network
Devices at Trivandrum Airport.

TENDER NO. : AAI/TV/CNS/AMSS/2018-19

Tender ID : 2018_AAI_17607

Date: 05.11.2018

Cost of tender document: Rs. 1120/- (Inclusive of GST @ 12%) (Non-refundable)

Estimated Cost : Rs. 89, 90,000/- **(Including all taxes)**

Last date of submission of tender: 22.11.2018 [10 00 Hrs]

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SECTION – I

NOTICE INVITING TENDER

E- Tenders from eligible bidders are invited by Jt. General Manager- CNS, AAI, Trivandrum Airport, **Trivandrum-695008** on behalf of Chairman, Airports Authority of India (AAI) for the works as detailed below:

1. Details of works: Supply and Installation of IP based AMSS Servers-Storage-Network Devices at Trivandrum Airport, Trivandrum.
2. Total Estimated Cost: **Rs. 89,90,000/- (Eighty-Nine Lakhs Ninety Thousand only)**
3. Earnest Money Deposit (EMD): **Rs. 1, 79,800/- (Rupees One Lakh Seventy-Nine Thousand Eight hundred only)**

4. Eligibility Criteria

- 4.1 AAI is looking for the bidder for “Supply and Installation of IP based AMSS Servers-Storage-Network Devices at Trivandrum Airport”. The bidder shall be an established Company registered in India having experience of providing such hardware/devices. The company shall be in operation for a period of 3 years in India as on date of submission of bid. Bidder should be registered under the Indian companies act.
- 4.2 Bidder firm shall submit an undertaking stating its firm or its partners or its Directors have not been black listed or any case is pending or any complaint regarding irregularities is pending in India by any Indian State/Central Governments Departments or Public Sector Undertaking of India as on date of bid submission.

4.3 Annualized average financial turnover:

Bidder should have annualized average financial turnover of **Rs. 26, 97,000/- (30% of the estimated cost)** or equivalent during last three financial years, ending on 31st March 2018. As a proof of financial turnover, copy of abridged Balance Sheet along with Profit & Loss account of the firm (bidder) for last three years should be submitted. A Certificate from Statutory Auditor / CA stating shall also be accepted as a proof of financial Turnover, net worth and profitability.

4.4 Proof of execution of works:

Vendor should have successfully executed similar work of supply and installation of hardware for any system, for any Central/ State Government/ Semi Government/ Public Sector/private companies, in last seven years of value specified as below –

(i) At least three works, each of **Rs. 35,96,000 /-** (40% of the estimated cost)

OR

(ii) Two works, each of **Rs. 44,95,000/-** (50% of the estimated cost)

OR

(iii) One work of **Rs. 71,92,000 /-** (80% of the estimated cost)

4.5. Experience certificate:

Bidder must submit performance/experience certificates in respect of the works claimed against experience as mentioned **under Para 4.4**. These certificates should be issued by the client agencies for which the works have been carried out. Such performance/experience certificates shall clearly indicate the following:

Completion Certificates from the client; OR Work Order + Self Certificate of Completion (Certified by the Statutory Auditor); OR Work Order + Phase Completion Certificate (for ongoing projects) from the client.

The bidders shall submit the TDS certificate for experience in the private sector (within India).

4.6. The bidder should have **valid PAN/GST No.** registration as applicable.

5. Last Date of submission of bid shall be the reference for assessing the eligibility criteria.

6. **This tender is invited through the electronic tendering process and can be purchased offline & downloaded from the Central Public Procurement Portal with URL address <http://etenders.gov.in/eprocure/app>. A copy of the tender is also available on AAI website www.aai.aero. Please note that the submission of the tender is only through the e- Procurement portal <http://etenders.gov.in> .The tenders will not be accepted in any other form. Further it may be noted that the tenders which are duly submitted on e-Procurement portal shall only be final and tenders just saved without submission / publish will not be available to the evaluation committee. Bidders are requested to go through the e-Procurement portal for guidelines, procedures & system requirements. In case of any technical difficulty, bidders may contact on the following help desk numbers & email ids.**

(Help Desk Services)

- Any Queries relating to the process of online bid submission or queries relating to CPP portal Technical Assistance, please call the Helpdesk , on following Telephone Numbers

Tel: +91- 120-4200462, +91-120-4001002, +91-8826246593. & Email Address: support-eproc@nic.in.

- Before submitting queries related to system, bidders are requested to follow the instructions given in e-procurement portal and get their computer system configured according to the recommended settings for the e-procurement portal.
 - In order to facilitate the Vendors / Bidders, the AAI Help desk services shall be available on all working days (except Sunday) between 0800-2000 hours and shall assist users related to the use of the CPP e-Procurement portal.
 - The above-mentioned help desk numbers are intended only for queries related to the ease of use on e-procurement portal. However, AAI shall not be responsible for any reason to bidders for not submitting the bids in the e-procurement portal.
8. In case of any Technical issues faced, the escalation matrix is available on the AAI website.

(CPPP under GePNIC, Help Desk Services)

8.1 For any technical related queries please call the Helpdesk. The 24 x 7 Help Desk Number 0120- 4200462, 0120-4001002

Note- Bidders are requested to kindly mention the URL of the Portal and Tender Id in the subject while emailing any issue along with the Contact details. For any issues/clarifications relating to the tender(s) published kindly contact the respective Tender Inviting Authority.

Tel: 0120-4200462, 0120-4001002.

Mobile: 91 8826246593

E-Mail: support-eproc@nic.in

8.2 For any Policy related matter / Clarifications Please contact Dept. of Expenditure, Ministry of Finance.

E-Mail: cppp-doe@nic.in

8.3 For any Issues / Clarifications relating to the publishing and submission of AAI tender(s)

a. In order to facilitate the Vendors / Bidders as well as internal users from AAI, Help desk services have been launched between 0800-2000 hours for the CPPP under GePNIC <http://etenders.gov.in>. The help desk services shall be available on all working days (Except Sunday and Gazetted Holiday) between 0800-2000 hours and shall assist users on issues related to the use of Central Public Procurement Portal (CPPP).

b. Before submitting queries, bidders are requested to follow the instructions given in “**Guidelines to Bidders**” and get their computer system configured according to the recommended settings as specified in the portal at “**System Settings for CPPP**”.

8.4 In case of any issues faced, the escalation matrix is as mentioned below:

SL. No.	Support Persons	Escalation Matrix	E-Mail Address	Contact Numbers	Timings*
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Supply and Installation of IP based AMSS Servers-Storage-Network Devices at
Trivandrum Airport.

1.	Help Desk Team	Instant Support	eprochelp@aai.aero	011-24632950, Ext-3512 (Six Lines)	0800-2000 Hrs. (MON - SAT)
2.	Sanjeev Kumar, Mgr.(IT)	After 4 Hrs. of Issue	etendersupport@aai.aero or sanjeevkumar@aai.aero	011-24632950, Ext-3523	0930-1800 Hrs. (MON-FRI)
3	S. Nita, AGM(IT)	After 12 Hrs.	snita@aai.aero	.	0930-1800 Hrs (MON-FRI)
5.	General Manager(IT)	After 03 Days	gmitchq@aai.aero	011-24657900	0930-1800 Hrs. (MON-FRI)

- 8.5** The above mentioned help desk numbers are intended only for queries related to the issues on e-procurement portal and help needed on the operation of the portal.
For queries related to the tenders published on the portal, bidders are advised to contact concerned Bid Manager of AAI

Note: The above mentioned help desk numbers are intended only for queries related to the issues on e-procurement portal and help needed on the operation of the portal. For queries related to the tenders published on the portal, bidders are advised to contact concerned Bid Manager of AAI.

The Helpdesk services shall remain closed on all Govt. Gazetted Holidays.

9. The critical dates for this tender are as given below:

Sr. No.	Activity	Date		Time in IST
		From	To	
i.	Download of Tender Document and payment of tender fee from E-tender portal	05.11.2018	21.11.2018	1030 hrs.
ii.	Submission of queries by bidders	06-11-2018	21.11.2018	1100 hrs.
iii.	Uploading of replies of queries received up to 21.11.2018 at 1100 hours on procurement portal	06.11-2018	21.11.2018	1730 hrs.
iv.	Online Submission of Bids (all the envelopes) on e-tender portal	06.11.2018	22.11-2018	Up to 1000 hrs.
v.	Opening of Eligibility Cum Technical Bids	23.11.2018	-	1100 hrs.

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Trivandrum Airport.

vi.	Opening of financial Bids	-	-	To be intimated later
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10. Clarifications/queries if any may be uploaded on procurement portal as per critical dates mentioned above in MS Excel sheet. Clarifications/queries should be in the following format

Sl.No	Tender Page No	Tender Clause / Para No.	Tender Clause	Bidder's Query

11. In case of any query related to this tender, bidders are requested to contact Bid Manager. Bid Manager Details are mentioned below.

Name: C D RAVEENDRAN,
Designation: Deputy General Manager (CNS)
Contact (O): 0471-2702555
Mobile: 9447120221
Email: raveen@aai.aero.

Issued on : **05th November 2018**

Airports Authority of India,
Trivandrum Airport