



AIRPORTS AUTHORITY OF INDIA

Coimbatore International Airport

Notice Inviting EOI

For Inviting Expression of Interest to Operate

APP BASED CAB AGGREGATOR SERVICE

at

Coimbatore International Airport, Coimbatore

September 2021

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COST of EOI - Rs 10,000/- (Inclusive of GST, Non-refundable)

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DISCLAIMER

The information contained in this NOTICE INVITING E-EOI document (the “e-EOI”) or subsequently provided to Applicant(s), whether in documentary form, by or on behalf of the Authority, is provided to Applicant(s) on the terms and conditions set out in this e-EOI and such other terms and conditions subject to which such information is provided.

This e-EOI is neither an agreement nor an offer by the Authority but an invitation to the prospective Applicants or any other person. The purpose of this e-EOI is to provide interested parties with information that may be useful to them in the formulation of their financial application pursuant to this e-EOI. This e-EOI includes statements, which reflect various assumptions and assessments arrived at by the Authority in relation to the subject Concession. Such assumptions, assessments and statements do not purport to contain all the information that each applicant may require. This e-EOI may not be appropriate for all persons, and it is not possible for the Authority, its employees or advisors to consider the investment objectives, financial situation and particular needs of each party who reads or uses this e-EOI. The assumptions, assessments, statements and information contained in this e-EOI may not be complete, accurate, adequate or correct. Each Applicant should therefore, conduct its own assessment, due diligence and analysis and should check the accuracy, adequacy, correctness, reliability and completeness of the assumptions, assessments, statements and information contained in this e-EOI and obtain independent advice from appropriate sources.

Information provided in this e-EOI to the Applicant(s) is on a wide range of matters, some of which may depend upon interpretation of law. The information given is not intended to be an exhaustive account of statutory requirements and should not be regarded as a complete or authoritative statement of law. The Authority accepts no responsibility for the accuracy or otherwise for any interpretation or opinion on law expressed herein.

The Authority, its employees and advisors make no representation or warranty and shall have no liability to any person, including any Applicant, under any law, statute, rules or regulations or tort, principles of restitution or unjust enrichment or otherwise for any loss, damages, cost or expense which may arise from or be incurred or suffered on account of anything contained in this e-EOI otherwise, including the accuracy, adequacy, correctness, completeness or reliability of the e-EOI and any assessment, assumption, statement or information contained therein or deemed to form part of this e-EOI arising in any way for participation in the bidding process.

The Authority also accepts no liability of any nature whether resulting from negligence or otherwise howsoever caused arising from reliance of any Applicant upon the statements contained in this e-EOI.

The Authority may, in its absolute discretion but without being under any obligation to do so, update, amend or supplement the information, assessment or assumptions contained in this e-EOI.

The issue of this e-EOI does not imply that the Authority is bound to select all the Proposals for bidding process for the Concession and the Authority reserves the right to reject all or any of the Applications or Bids without assigning any reasons whatsoever.

The Applicant shall bear all its costs associated with or relating to the preparation and submission of its Application including but not limited to preparation, copying, postage, delivery fees, expenses associated with any demonstrations or presentations which may be required by the Authority or any other costs incurred in connection with or relating to its Application. All such costs and expenses will remain with the Applicant and the Authority shall not be liable in any manner whatsoever for the same or for any other costs or other expenses incurred by an Applicant in preparation for submission of the Application, regardless of the conduct or outcome of the Bidding process.

The Applicant shall be wholly responsible for any statements/documents/ records, etc. submitted pursuant to this e-EOI and ensure accuracy thereof. The Authority or its employees shall accept no responsibility or liability for any deficiency that may be made by the Applicant. Any false declaration made by the Applicant shall invite action as may be decided by the Authority including termination of Concession, debarring, forfeiture of EMD and/or Security Deposit. The Applicant shall also indemnify the Authority and its employees from actions arising out of this e-EOI.

AIRPORTS AUTHORITY OF INDIA
DEPARTMENT OF COMMERCIAL

EOIs are invited for award of APP BASED CAB AGGREGATOR license at **Coimbatore International Airport.**

INTRODUCTION

- 1) Airports Authority of India is (“AAI”) is the largest Airport Operator in India providing Modernization, Air Navigation, Operation and Management of 125 plus Airports across India.
- 2) AAI is desirous of participation of eligible entities in the subject e-EOI **APP BASED CAB AGGREGATOR** at **Coimbatore International airport**.
- 3) AAI came into existence on 1st April 1995. AAI has been constituted as a Statutory Authority under the Airports Authority of India Act, 1994. The main functions of AAI include:
 - Design, development, operation and maintenance of passenger terminals
 - Development and management of cargo terminal at international and domestic airports
 - Provision of passenger facilities at terminals like Duty Free Outlets, Travel Retail Outlets, F&B facilities, Executive Lounges, Ground transportation facilities (Maxi Cab, Radio Taxi etc.) and other non-aero activities like; Money Exchange Counters, Trolley Services and information systems.
- 4) Since its inception in 1995, Airports Authority of India (AAI) has been at the helm of affairs in the development of airport infrastructure and management and control of airport operations and air navigation services in India. Over the past two decades AAI has been on the forefront of modernising and developing airside and terminal side infrastructure and improving its services at airports to deliver a better travel experience to passengers. These measures have resulted in improved air safety and passenger satisfaction as is reflected in passenger experience survey results.
- 5) During the Financial **Year 2019-20**, AAI has recorded a Total Revenue of Rs.**12837.44** crores and a Profit After Tax (PAT) of **Rs.1985.09** crores.
- 6) The spurt in air traffic has brought new opportunities as well as challenges for AAI in terms of expanding airport infrastructure and passenger amenities.
- 7) Major Airlines and Passenger Traffic data of the airport is placed at **ANNEXURE .P.** of this EOI.

NOTICE INVITING EOI

1. EOI in the prescribed form are invited (online) for granting License at Coimbatore International Airport for the following:

Name of the Facility (with location)	Cost of EOI (Rs.)	Earnest Money Deposit (Rs.)
<p>License for “Application based Cab Aggregator Services”</p> <p>Location: Coimbatore International Airport</p> <p>Space for “Service & facilitation Counters”: Total 10.24 Sqm(One counter inside terminal building & One counter at Pick-up point)</p> <p>Period of License: Three (03) Years</p>	<p>Rs. 10,000/- (Rupees Ten Thousand Only)</p>	<p>Rs. 3,00,000/- (Rupees Three Lakhs only)</p>

- i. **NAME OF LICENSE: - Application based Cab Aggregator Service -**
Application based Cab Aggregator (ABCA) is the Service provider or an operator who acts as a digital intermediary or market place for a passenger to connect with a driver by means of a mobile phone/web application software or by any other advance technology for the purpose of transportation.
- ii. **Fixation of MMG / License Fee per month for the first year**
 - a. The prospective licensee to submit the details of trips / pickups carried from the concerned airport through their app during last twelve months, duly certified by the Chartered Accountant / Statutory Auditor.
 - b. MMG for the first year will be equal to Rate per trip X [Number of average monthly pickups + 10% of Number of average monthly pickups, carried during last twelve (12) months] of the respective applicant.
 - c. MMG shall be fixed separately/differently for the respective licensees, depending upon their individual business potential at the particular airport. That

is to say that different licensee may have different MMG, based on their respective trip data of the last 12 months.

- d. Monthly License Fee shall be payable to AAI "Rate per trip x Actual number of trips / pickups per month **OR** MMG, whichever is higher"
- e. Applicable / payable Rate per trip to AAI for **Coimbatore International Airport** airport is Rs. **25** per trip / pickups.
- f. Licensee must ensure that no additional charges are levied to the passengers other than the above prescribe charges in the name of Airport in any manner.
- g. Above Rate per trip is exclusive of GST and Other taxes as applicable.
- h. The licensee shall submit the details of trips / pickups carried from the concerned airport through their app every month, duly certified by the Chartered Accountant / Statutory Auditor.
- i. In addition to CA certified trips details, the licensee shall also submit system generated details of trips / pickups carried from the concerned airport, every month.
- j. In addition to MMG / license fee, Licensee is liable to pay all Government Taxes including GST at applicable rates declared by Government of India / State Government / UT from time to time.

iii. In addition to MMG / License fee, Licensee is liable to pay: -

- a. Applicable space rent & Utility charges for "**Service & facilitation counters**" allotted.

Space Rent:

As on date, the applicable space rent inside terminal building is @ **2200** per Sqm. per month and for space **(outside terminal building)** at pick-up point is @ Rs. **1470 per Sqm** per month (rate applicable for F.Y. **2021-22**). This is subject to **7.5 %** annual compound escalation then rounded off nearest to Rs.10/- w.e.f. 1st April of every year or as decided by Airports Authority of India (AAI) from time to time. The space rent is subject to revision at the discretion of AAI from time to time and such increase of space rent shall be payable by the licensee without any protest or dispute.

- b. 10% of space rent or at the rate as decided by AAI from time to time shall also be payable by the successful licensee towards utility/facilitation charges.
- c. The licensee shall pay the charges for the consumption of the electricity and water consumed for the purpose of use of the said license as becomes due and payable and in accordance with the directions of the Authority and at the rates as fixed by AAI from time to time.

- d. **In addition to MMG, Licensee has to pay parking fee** to the parking contractor, as per the terms & conditions of prevailing Car parking license at the respective airport.
- 2) **Location Details:** Indicative drawing of concession area layout along with detailed schedule of premises specifying area is at **Appendix 3 & 4**
- 3) **Period of Concession:** (03) Three Years
- 4) **Rate of Escalation:** Annual escalation in the license fee/MMG shall be linked with passenger growth of **Coimbatore** airport, in the following manner:

S. No.	Passenger Growth (in the preceding 12 months from the month in which escalation is due)	Annual Escalation
1.	Up to 5% (including negative growth)	5%
2.	Greater than 5% and up to 18%	10%
3.	Greater than 18%	15%

- a) The first annual escalation will be applicable after completion of one year + six months' license period. Thereafter the same will be applicable after completion of subsequent one-year period there from. Even if, on account of any delay whatsoever, licensee could not commence business operations on the expiry of gestation period stipulated in the LOIA, for the purpose of calculation of date on which 18 months of license are completed (date on which first escalation is applied) shall be deemed from next day of expiry of gestation period stipulated in the LOIA.
5. The prospective applicants are requested to go through the EOI conditions and visit the site / airport to assess the feasibility of business / undergo proper diligence study and thereafter may bid in the EOI. No reduction in license fee will be entertained by AAI at any stage for whatever reasons.
6. Participants are advised not to give any conditional EOI and adhere to the terms and conditions indicated in the EOI documents provided by AAI. Conditional EOIs would be summarily rejected.
7. **Business Incubation Period** shall mean a period of **10 days** from the date of issuance of LOIA to the selected applicant. The selected applicant will be under

obligation to complete all the formalities/ conditions of award as specified in the LOIA.

8. Handing Over of Sites:

- a. Sites will be handed over to the selected applicant upon fulfilment of conditions of award within the stipulated time of business incubation period.
- b. If the licensee fails to complete the conditions of award which are pre-requisite for handing over of site, then the gestation period will be deemed to have commenced on **11th day** of issuance of LOIA i.e. immediately after expiry of business incubation period. However, actual handing over of sites shall only be done after completion of all conditions of award.
- c. In case EOI process has been completed and successful applicant has been awarded LOIA, but, license period of incumbent licensee is not over, then, date of hand over of site should not be later than 7th day of expiry of incumbent license or expiry of business incubation period (whichever is later). However, in extreme circumstances, if due to some reason, the vacant site could not be made available, the Airport Director in consultation with concessionaire can identify an alternate location for commencement of concession/ license. Rebate shall not be considered in such a case.

9. Gestation Period:

- a. Gestation period of **30 Days**, reckoned from the date of handing over of sites, shall be permissible.
- b. No gestation period is to be permitted in case of renewal/award of the concession/ license in favour of the existing licensee in the same place (i.e. same area as well as location). However, where there is change in location or due to suspension of the business to carry-out modification at the existing area etc. in the concession/ license premises, normal gestation period, as defined above, may be permitted.

10. Eligibility Criteria:

- a. The APPLICANT must be a company registered under the Companies Act of 1956 / 2013 (Central Act 18 of 2013). Copy of certificate of registration to be submitted.
- b.
 - i. **For Kolkata & Chennai airports**

Applicant should have **Two years'** experience in operating Application based Cab Aggregator / Maxi Cabs / Radio Taxi / Car Rentals **through App. in the same city/airport** where EOI has been invited.

Certified copy from Chartered accountant for having minimum **5000** trips per month **generated from / via app.** in that particular city (from where experience has been claimed) to be submitted.

ii. **For rest other airports**

Applicant should have **One-year** experience in operating Application based Cab Aggregator / Maxi Cabs / Radio Taxi / Car Rentals **through App. in the same city / airport** where EOI has been invited.

Certified copy from Chartered accountant for having minimum **2000** trips per month **generated from / via app.** in that particular city (from where experience has been claimed) to be submitted.

c. Having a designated point of contact in that particular city (from where experience has been claimed).

d. Having following security feature: -

i. Location sharing facility with minimum 02 individuals.

ii. SOS feature in App.

iii. Having either a web or a phone application or call centre based real time customer support and grievance redressal mechanism having an operational telephone number or an email address of a grievance redressal officer.

A self-certification/self-declaration mentioning the above security features shall be submitted in Technical Bid.

11. Financial Eligibility Criteria

The parties should have an annual gross turnover of amount equal to **Rs. 5 Crore** in any of the last **3 financial years** during which experience has been claimed. The turn over details should be duly certified by a Chartered Accountant.

12. SELECTION MODEL: -

- a) The license to be awarded through EOI to all the intended App based Cab Aggregators, willing to operate the service at the airport.
- b) The license to be awarded through EOI process on first-come first-serve basis, in place of regular competitive bidding.
- c) Thereafter, the allotment of license may be considered on the request of an APP based CAB aggregator fulfilling the eligibility conditions and other terms and conditions of EOI.

13. Only one EOI document shall be sold to a single party.

14. Any applicant falling under the following categories is not eligible:

- a. De-barred/black listed by CBI or AAI or Undertakings/ Departments like; Railway, Defence, or any other Department of Govt. of India, State Govt. Deptt. etc. A declaration to this effect is also to be submitted by the party with EOI documents.
- b. Parties facing action with AAI under PPE Act/ or “Chapter-VA Eviction of unauthorized occupants etc of Airport premises of the AAI Act,1994” as amended by Act 2003 and the Rules framed thereunder.
- c. Parties either an individual or a business establishment, who has been ordered by a Court of Law to pay the outstanding dues of AAI at any of the airports as a whole and has not paid such dues to AAI shall also not be eligible for the e-EOI.
- d. If the entity participating in any of the EOIs is a Private or public limited company, and any of the Directors of such company is also a Director of any other company or partner of a concern or a Sole Proprietor having established business with AAI and has outstanding dues payable to the Authority, except the dues pertaining to the current quarter, i.e. the quarter in which the EOI is invited then the said entity shall not be allowed in AAI tenders/EOIs.

The disputed amounts which are referred for Dispute Resolution / Arbitration by the Competent Authority shall not be considered as outstanding dues provided the agency has furnished an additional validated Security Deposit (in addition to the Security Deposit as per the terms & conditions of the existing license / concession) equivalent to 50% of the value of the disputed amount or as stipulated in the agreement. The period of this Security Deposit of disputed dues under arbitration shall be minimum 2 years from the date of DRC / Arbitration and further renewable.

In the event of specific Order / judgment from a Judicial Court / Arbitral Tribunal staying / withholding the realization of certain dues, the adherence to the above condition will be exempted and regulated in accordance with the specific orders.

- e. A declaration to the effect that the applicant does not fall under the categories a), b), c), and d) above has to be submitted in the EOI. **(Refer: Annexure: G).** Following declaration will also be part of **Annexure: G**

“I/ We declare that “No raid/seizure/search has been carried out and/or pending by a Regulatory Authority in respect of the license granted by AAI in

any of the Airport premises either against me and/or any member of the consortium or against our/its Affiliates or against any of the Directors/Managers/Employees” (In case if raids/seizure/search conducted, please furnish all such relevant details).”

15. EOI documents indicating full details of the licence can be seen in the e-EOI documents uploaded on the NIC CPP E-tendering Portal at etenders.gov.in
- a) The e-Tendering process is online at NIC CPP E-Tendering Portal at etenders.gov.in
 - b) The bids shall be submitted only on the NIC CPP E-tendering Portal at etenders.gov.in
 - c) The bids shall not be accepted in any other form
 - d) Applicants are requested / advised to get themselves acquainted for e-Tendering participation requirement themselves at NIC CPP E-Tendering Portal at etenders.gov.in as mentioned above.
 - e) Clarification needed, if any, may be sent through NIC CPP E-Tendering Portal only.
 - f) Cost of EOI fees amounting to **Rs. 10,000/- (Rupees Ten Thousand Only)**, shall be paid by the applicant before the scheduled time of e-EOI submission **through Online Payment Gateway on CPP Portal in favor of “AIRPORTS AUTHORITY OF INDIA**. No other mode of payment shall be acceptable.
 - g) The amount of Earnest Money Deposit (EMD) of **Rs. 3,00,000/- (Rupees Three Lakhs Only)** shall be paid by the Applicants before the scheduled time of e-EOI submission **through Online Payment Gateway on CPP Portal in favor of “AIRPORTS AUTHORITY OF INDIA** . No other mode of payment shall be acceptable.
 - h) A copy of the proof / documents of the above payments (i.e. cost of EOI document and EMD) is to be uploaded (i.e. scanned copy) along with the technical bid documents to be submitted by the applicants(online).
 - i) Non-submission of cost of EOI document and EMD shall lead to disqualification of Applicants.
 - j) EOI shall be submitted in one bid system as follows: -

Technical bid – Earnest Money Deposit (EMD) and other documents as required under **Clause 3** of the General Information and Guidelines of Notice Inviting EOI.

16. **Critical Dates:**

1.

S. No.	Activity	Scheduled Dates and Time
1.	Download/Sale of e-Tender Document from NIC CPP portal	From 13.09.2021 to 04.10.2021 Up to 1700 Hrs.
2.	Submission of queries related to e-Tender, if any; on NIC CPP portal only.	UP TO 20.09.2021 BY 1700 Hrs.
3.	Reply to the queries by AAI on NIC CPP portal	By 27.09.2021 BY 1700 Hrs.
4.	Pre bid meeting with the prospective bidders, if required	N/A
5.	Online submission of Bids / Proposal(s) (Technical Bid as well as Financial Bid) on e-tender portal	UP TO 04.10.2021 BY 1700 Hrs.
6.	Opening of Technical Bids / Proposal(s) (online only)	ON 05.10.2021 AT 1700 Hrs.

2. In case applicant withdraws from EOI process before opening of technical bid date and time, 10% of EMD amount shall be forfeited.

3. After last date of submission of EOI, at any stage if an agency withdraws from EOI process, entire EMD amount shall be forfeited.

4. AAI reserves to itself the right to reject the conditional EOI without assigning any reason thereto.

5. AAI reserves to itself the right to reject any or all the EOI without assigning any reason thereof and to call for any other detail or information from any of the Applicant(s).

6. On acceptance of the EOI, the name of the authorize representative(s) of the applicant who would be responsible for taking instructions from authorized official of the AAI is to be intimated.

AIRPORT DIRECTOR
COIMBATORE INTERNATIONAL AIRPORT

“EOI Submission guidelines to the applicants”

EOI Participation Requirements: Interested applicants willing to participate through e-EOI process are required to register themselves in the GOI Central Public Procurement Portal <https://etenders.gov.in/>

For special Instructions to the Contractors/Applicants for the e-submission of the bids online through e-Procurement Portal <https://etenders.gov.in/>

Applicants Manual Kit available for download at <https://etenders.gov.in/>

For any technical assistance with regard to the functioning of the portal, the applicants may contact the Help desk according to escalation matrix given below:

CPP Portal under GePNIC, Help Desk Services

- 1. For any technical related queries, please call the Helpdesk at 24 x 7 Help Desk Numbers: 0120-4200462, 0120-4001002**

Note- Applicants are requested to kindly mention the URL of the Portal and tender/EOI Id in the subject while emailing any issue along with the Contact details. For any issues/clarifications relating to the tender/EOI(s) published, kindly contact the respective tender/EOI Inviting Authority.

Tel : 0120-4200462, 0120-4001002

Mobile: 91 8826246593

E-Mail: support-eproc@nic.in

- 2. For any Policy related matter / Clarifications, please contact Dept of Expenditure, Ministry of Finance.**

E-Mail: cPPP-doe@nic.in

- 3. For any Issues / Clarifications relating to the publishing and submission of AAI tender/EOI(s)**

- a. In order to facilitate the Vendors / Applicants as well as internal users from AAI, help desk services have been launched between 0800-2000 hours for the CPPP under GePNIC <https://etenders.gov.in/>. The help desk services shall be available on all working days (Except Sunday and Gazetted Holiday) between 0800-2000 hours and shall assist users on issues related to the use of Central Public Procurement Portal (CPPP).

- b. Before submitting queries, applicants are requested to follow the instructions given in “**Guidelines to Applicants**” and get their computer system configured according to the recommended settings as specified in the portal at “**System Settings for CPPP**”.

4. **In case of any issues faced, the escalation matrix is as mentioned below:-**

Sl. No.	Support Persons	Escalation Matrix	e-mail id	Help Desk number	Timings
1.	Help Desk team	Instant support	eprochelp@aai.aero	01124632950, extn. 3512	0800-2000 Hrs. (MONSAT)
2.	Sh. Sanjeev Jha, SM (IT)	After 4 hours of issue	etendersupport@aai.aero	011-24632950, Extn.-3523	0930-1800 Hrs. (MONFRI)
3.	Bid Manager	After 12 hours	commercialvocb@aai.aero	0422-2592361 Extn.-124	0930-1800 Hrs. (MONFRI)
4.	GM (IT)	After 3 days	gmitchg@aai.aero	011-24657900	0930-1800 Hrs. (MONFRI)
5.	Commercial In-Charge	After 3 days	commercialvocb@aai.aero	0422-2592361 Extn.-124	0930-1800 Hrs. (MONFRI)

***The Helpdesk services shall remain closed on all Govt. Gazetted Holidays.**

1. The above-mentioned help desk numbers are intended only for queries related to the issues on eprocurement portal and help needed on the operation of the portal.

2. For queries related to the Tender / EOIs published on the portal, applicants are advised to contact concerned Bid Manager of AAI.

GENERAL INFORMATION AND GUIDELINES

1. E-EOI Documents are not transferable.
2. EOI shall be submitted through online only at e-portal by the applicant.
3. Each page of EOI should be signed by the applicant or person authorized by the applicant. The authorization (Power of Attorney) should be on non-judicial stamp paper of Rs.100/- or as applicable duly attested by Notary Public (Format as per **Annexure: B**). The EOI shall contain the following documents specified as under (Applicants shall upload scanned copy of following documents along with authorization letter in readable form at NIC CPP E-Tendering Portal at etenders.gov.in as a part of EOI): -
 - a) Details of the concern and legal status that is whether it is a company under the Companies Act. Details to be provided as per **Annexure: D**
 - b) Self-attested copies of the PAN card, GST registration. In case any or all the provisions mentioned above are not applicable, the party should give a declaration to that effect. Non submission will not be considered as exemption. AAI reserves the right to confirm the legal applicability of the provisions before accepting the declaration of non-applicability as submitted by the party.
 - c) Copies of (duly audited and certified by a chartered Accountant) Profit and Loss Account / Balance sheet, and Annual Report.
 - d) Self-attested copies of Memorandum and Articles of Association.
 - e) The Applicants are required to furnish Earnest Money Deposit of **Rs. 3,00,000/- (Rupees Three Lakhs Only)** through Online Payment Gateway on CPP Portal in favor of "AIRPORTS AUTHORITY OF INDIA" as per the details already provided in the NIET/EOI). A copy of document indicating payment of EMD is to be uploaded in the technical bid. Non-payment of EMD by the stipulated date & time shall lead to disqualification of applicants(s).

Note: EMD in the form of cash/Demand Draft or any other form shall not be accepted. Prospective Applicants shall also note that they are not required to contact any AAI employee or submit any documentary evidence of submission of EMD to any AAI employee during the process of the EOI. In no scenario, the prospective applicants are required to submit/contact any AAI employee for physical submission of any documents before opening of the bids. EOIs/bids without EMD shall not be considered.

Refund of EMD:

EMD of unsuccessful applicants received shall be refunded online through the same mode only. The refund of EMD to applicants who fail to qualify the eligibility /technical stage shall be initiated automatically within 15 days of opening of EOI.

f) **No Dues Certificate:**

i. **Self-Declaration of Dues:**

The party should submit the details of contracts held (current and past) at all AAI controlled airports and offices and the details of disputed and undisputed dues there on along with the details of Security Deposit and mode of Security Deposit (**Refer Annexure G**).

ii. **No Dues Certification from AAI:**

The party should also enclose the no dues certificate issued by AAI (Up to **30th June 2021**) in respect of all airports under its control. Only signed certificate will be valid. Photocopy of the signed certificate to be attested by the applicant at the time of EOI submission. Format as per **Annexure: I**

iii. If the entity participating in the e-EOI is a company, and any of the Directors of such company is also a director of any other company or partner of a concern or a Sole Proprietor having established business with AAI and has outstanding dues payable to the Authority, then the said entity shall not be allowed in AAI e-EOIs. A declaration to this effect has to be submitted by the party / Applicant. (**Refer Annexure: G**)

g) Form of unconditional acceptance duly signed (enclosed as **Annexure: C** along with EOI documents).

h) Declaration to the effect that no raid/seizure/search has been carried out and/or pending by a Regulatory Authority in respect of the license granted by AAI in any of the Airport premises either against me and/or any member of the consortium or against our/its affiliates or against any of the Directors/Managers/Employees”

i) Declaration giving the details of blacklisting or debaring by AAI, or any Government of India department, any Central or State public sector undertakings. (NIL statement also to be filed). (**Refer Annexure: G**).

j) Declaration of cases / action initiated by AAI under PPE Act or “Chapter-VA Eviction of unauthorized occupants etc of Airport premises of the AAI Act,1994” as amended by Act 2003 and the Rules framed thereunder with AAI. (NIL statement also to be filed). (**Refer Annexure: G**)

k) Declaration in respect of near relatives working in AAI, as per **Annexure: H**.

- l) Certificate from Chartered Accountant/Statutory Auditor in respect of Financial Capacity, as per **Annexure: E**.
- m) Letter of Undertaking by Applicant, as per **Annexure: F**
- n) Documents supporting eligibility criteria.
- o) Scanned copy of complete set of e-EOI document containing **83** no. of pages (duly signed and stamped by the authorized person)
- p) "Certified details of Gross Turnover of **Rs. 5 Crore/-** out of which **Rs. 2.5 Crore** from the business for which experience has been claimed and net worth to be submitted by the Applicant duly certified by Chartered Accountant / Statutory Auditor"
- q) Details of trips / pickups carried from the **Coimbatore International Airport** through their app during last twelve months, duly certified by the Chartered Accountant / Statutory Auditor.
- r) Declaration as per **Annexure- O**

4. Undertaking

I / We have carefully read and understood the terms and conditions of the licence as contained in EOI Documents issued by the Airports Authority of India (AAI) including the following: -

- i. Earnest Money Deposit of **Rs. 3,00,000/- (Rupees Three Lakh Only)** liable to be forfeited by AAI, if on award of license, I/We do not accept the award or do not fulfil any of the conditions stipulated in e-EOI documents, within prescribed time.
- ii. On account of non-acceptance of award or on account of non-completion of e-EOI conditions within the prescribed time, I / We shall be **liable to be** debarred by AAI for further participation in the EOIs at its airports or at any other place under the control of AAI, for a period of **one (01) year**.
- iii. In case the documents submitted by my/ or a company along with e-EOI are false / incorrect, the e-EOI of my/our company will be liable to be rejected by giving reasons. In addition, AAI reserves its right to forfeit the EMD of my/our company and debar my/our company from participation in the further EOI/Tenders of AAI, for a period of **three (03) years**.
- iv. AAI reserves itself the right to reject the conditional offer without assigning any reason thereto.

- v. The AAI does not bind itself to accept the highest or any e-EOI and reserves to itself the right of accepting the whole or any part of the e-EOI and the Applicant shall be bound to provide the service at the rate quoted.

Important: AAI reserves the right to verify, refer any document to the concerned authority for confirmation from case to case basis.

Note:

One set of scanned copy of complete technical documentation comprising of documents as listed at clause 3 (a to r) above shall be uploaded in the technical bid.

5. It may be noted that the Earnest Money Deposit of the successful applicant may be forfeited and the applicant shall be liable to be debarred for further participation in AAI's EOI (s) / e EOI(s) for a period of **one (01) year**, on account on non-completion of the following:
 - a) Acceptance of the offer within seven (07) days from the date of issuance of the award letter addressed to the party.
 - b) Payment of advance license fee for one month within 15 days from the date of issuance of the award letter.
 - c) Payment of Security Deposit within 15 days from the date of issuance of award letter as prescribed in the draft agreement of this EOI.
 - d) Execution of the Agreement within 15 days from the date of issuance of award letter (on stamp paper of appropriate value, related costs to be borne by the licensee).
 - e) Commencement of the facility within gestation period.
6. E - EOI(s) will remain valid for a period of 180 days from the date of opening of the EOI. If any Applicant withdraws during the validity period, his Earnest Money Deposit will be forfeited and the said applicant will be debarred from participating in any EOI of AAI for **One (01) year**.
7. The Applicant(s) shall give the list of his near relatives employed in AAI.

8. The successful applicant shall intimate the names of the persons employed by him or going to employ, who are **near relatives*** of AAI employees, or are ex-employees of AAI who have separated from AAI in the past two years.

***Note:** "By the term near relative is meant wife, husband and dependent parents, grandparents, children, grandchildren, brothers, sisters, uncle, aunts, cousins and their corresponding in laws".

9. **Fraud & Corrupt Practices and Penalty:**

- a) Even if the applicant satisfies every criterion as per the guidelines set forth above, but at any stage during the EOI process, or after the issuance of LOIA to the successful applicant, or after the execution of concession agreement or during the subsistence thereof, AAI at its discretion can disqualify the applicant or terminate the concession (as the case maybe), if the applicant/licensee:
- i. has been debarred by any state or central government or government agency in India and the same is subsisted at the time of submission of EOI; or
 - ii. has made misleading or false representation in the forms, statements and attachments submitted; or
 - iii. the applicant does not respond promptly and thoroughly to requests for supplementary information requested by AAI for the evaluation of the Proposal; or
 - iv. One or more of the eligibility criterion have not been met by the Applicant; or
 - v. The Applicant has made a material misrepresentation; or
 - vi. The Applicant has engaged in a corrupt, fraudulent, coercive, undesirable or restrictive practice;
 - vii. The applicant or its affiliates or a person or entity having legal relationship with applicant committed any fraud or forgery by way of submission of any kind of documents/ bank guarantee/ Security Deposit etc. (during the EOI process and thereafter) with this or any other EOI/ contract with Airports Authority of India or any PSU or Government Departments during the last 5 years;
- b) Then the LOIA or the draft Agreement, as the case may be, shall, notwithstanding anything to the contrary contained therein or in this EOI Document, be liable to be terminated by a communication in writing by AAI to the agency without AAI being liable in any manner whatsoever to the agency. In such an event, AAI shall forfeit and appropriate the EMD and Performance Security and debar the agency from AAI Tenders/EOIs for any period not succeeding subject to minimum of **three (03)**

years, as the case may be without prejudice to any other right or remedy that may be available to AAI in this regard.

- c) If such an event occurs after the issuance of LOIA and during the contract period, then AAI reserves the right to take any such measure as may be deemed fit in the sole discretion of AAI, including annulment of the contract and forfeiture of the Security amount.
- d) Proposals shall be deemed to be under consideration immediately after they are opened until such time that AAI makes an official intimation of award/rejection to the Applicants. While the Proposals are under consideration, Applicants and/or their representatives or other interested parties are advised to refrain from contacting, by any means, AAI and/or their employees/representatives on matters relating to the Proposals under consideration.

10. Conflict of Interest

A Bidder shall not have a conflict of interest (the "Conflict of Interest") that affect the Bidding process. Any Bidder found to have a conflict of Interest shall be disqualified. A Bidder shall be deemed to have a Conflict of Interest affecting the Bidding process, if:

- i. The bidder, or its Affiliate (or any constituent thereof) and any other Bidder or any Affiliate thereof (or any Constituent thereof) have common controlling shareholders or other ownership interest:

Provided that this disqualification shall not apply in cases where the direct or indirect shareholding of a Bidder, its Member or an Affiliate thereof (or any shareholder thereof) having a shareholding of more than 20% (twenty percent) of the aggregate issued, subscribed and paid up share capital of such Bidder, Member or Affiliate, (as the case may be) in the other Bidder, its Member or an Affiliate is less than 20% (twenty percent) of the aggregate issued, subscribed and paid up equity share capital thereof; provided further that this disqualification shall not apply to any ownership by the Authority, a bank, insurance company, pension fund or a public financial institution referred to in section 2 (72) of the Companies Act, 2013;

For the purposes of this clause, indirect shareholding held through 01(One) or more intermediate persons shall be computed as follows:

- (A) where any intermediary is controlled by a person through management control or otherwise, the entire shareholding held by such controlled intermediary in any other person (the "Subject person" shall be taken in to account for computing the shareholding of such controlling person in the subject person; and
- (B) Subject always to sub-clause (A) above, where a person does not exercise control over an intermediary, which has shareholding in the subject person, the computation of indirect shareholding of such person in the subject person shall be undertaken on a proportionate basis; provided, however, that no such shareholding shall be reckoned under this sub-clause if the shareholding of such

person in the intermediary is less than 26% (twenty-six percent) aggregate issued, subscribed and paid up equity shareholding of such intermediary; or

- ii. a Bidder/Nominated Entity has nominated the same Nominated Entity or Nominated personnel as another Bidder; or
- iii. a constituent of such Bidder is also a constituent of another Bidder; or
- iv. such Bidder or any Affiliate thereof receives, has received, or has entered into an agreement to receive, any direct or indirect subsidy, grant, concessional loan, or subordinated debt from any other Bidder, or any Affiliate thereof or has provided or has entered into an agreement to provide any such subsidy, grant, concessional loan or subordinated debt to any other Bidder, its Member or any Affiliate thereof; or
- v. such Bidder has the same legal representative for purposes of a Bid as any other Bidder; or
- vi. such Bidder or any Affiliate thereof, has a relationship with another Bidder or any Affiliate thereof, directly or indirectly or through a common third party/ parties, that puts either or both of them in a position to have access to each other's information, or to influence the Bid of either or each other; or such Bidder or any Affiliate thereof, has participated as a consultant to the Authority in the preparation of any documents, design or technical specifications of the project.

Explanation:

In case a Bidder is a Consortium, then the term Bidder as used in this Clause shall include each Member of such Consortium and the term Affiliate with respect to a Bidder shall include an Affiliate of each Member of that Consortium.

Note:

Regarding conflict of interest, AAI shall place reliance upon the declaration to be submitted by the bidder/applicant in the form of acceptance of AAI's tender conditions/other documents forming part of technical bids.

In the event, the declaration submitted by the bidder / applicant towards there being no conflict of interest, is found incorrect/false, such incorrect declaration would be treated as submission of false/incorrect document and it would amount to material misrepresentation made by the bidder/applicant. In such event, punitive actions shall be taken by AAI as per provision of tender documents/license agreement.

11. Set-Off Clause:

"In the event of a default or breach in payment of license fee or interest amount or any other amount due with the licensee of whatever nature as per the provision of this contract, AAI is hereby authorized to adjust such amount from time to time to the fullest extent, with prior notice of 7 (seven) days to the licensee, by set off and apply any or all amount at any time held with AAI as security deposit or bank guarantee or any other amount as part of this contract or from any other expired/closed/terminated contracts of licensee with AAI. This is without prejudice to any rights and remedies available with AAI to recover the dues from licensee as prescribed by Law."

Explanation 1: - For the purposes of this agreement, set off means adjustment of any outstanding due(s) of Licensee, with any amount in form of BG /SD or otherwise, held by AAI in relation to any other agreement, at any AAI airport/airport premises.

Explanation 2 - Outstanding dues shall mean and include any amount accrued / due against the licensee under this or any other agreement at any of AAI airport / airport premises.

12. Exit Clause, Dispute Resolution, Arbitration & Litigation.

a) **Normal termination:**

The contract will deem to be terminated on the last date as given in the agreement provided the extension or renewal is approved by the competent authority on or before the last date and communicated the party in writing and duly accepted. The liability of the party will continue to be payable along with the delayed interest (at the rate mentioned in the contract) till the same is settled. The contractor cannot claim the dues to be time barred or ultra vires even after the contract is deemed to have terminated by operation of this clause.

b) **Termination for cause:**

If the party or AAI has invoked the internal dispute resolution clause (as per which the dispute referred to the DRC is to be completed within a period of 45 days) and the same remains unresolved after the specified time period, it will be deemed that the notice period for the termination has commenced from the next date within which the dispute should have been resolved. No extra notice period. If such termination happens to fall within 50 % of the contract period, then the party is liable to pay AAI the values of license fee equal to the amount of current license fee for the **four months** as demurrage charges. The agreement should also provide for invocation of arbitration clause only after the internal dispute mechanism has been exhausted. However, the notice for termination will deem to have commenced irrespective of the arbitration proceedings.

c) **Termination for convenience:**

Either party, AAI on one part and the contractor on the other party can serve the notice for termination by giving the requisite notice period. The notice by AAI to be served only after obtaining the approval of the acceptance authority. Similarly, the notice given by the party should be approved by the acceptance authority. However, the date on which notice was received at AAI will be the

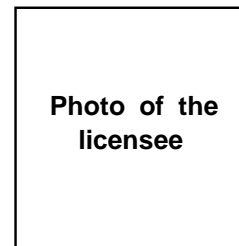
commencement of the notice period and the administrative time required for the approval will not be added. If the concession/license has been terminated within 50% of the license period or the party has not served the requisite notice of **60 days**, for surrender of license/concession after completion of 50% licence period, then the Security Deposit equivalent to current license fee/MMG shall be forfeited as demurrage charges, as per the details below:

Sr. No	If termination of License occurs	Security deposit equivalent to current license fee /MMG to be forfeited (in months)
1	Before 50% of the License Period	4
2	Between 50% to 75% of the License Period	3
3	Between 75% to 100% of the License Period	2

NOTE: If the licensee does not operate the license up to 50% of the contract period then the party is liable to be debarred for **one year** from the date of issuance of orders.

- d) **Termination for regulatory / legislative or supervisory requirements:** If any provision on law or legislation of India makes it mandatory to stop/prohibits the continuation of any contract at any particular location or otherwise, then it will be deemed to be closed from the date of such enactment. No compensation is payable by AAI.
13. All the above guidelines will form part & parcel of the Notice inviting E-EOI.
 14. AAI reserves the right to extend the date of submission / opening of the EOI as well as to extend the validity of the E-EOI if situation warrants and with sufficient reasons.
 15. AAI reserves right to reject any or all e-EOI(s) in part or in full without assigning any reason.

Draft Licence Agreement



SUBJECT: Grant of License for _____ at _____ AIRPORT,

THIS CONCESSION AGREEMENT (“Agreement”) made and executed at _____ on this _____ day of _____ Two Thousand _____ by and between:

The Airports Authority of India, a body corporate constituted by the Central Government under the Airports Authority (Act 55 of 1994) and having its corporate office at New Delhi and branch office at _____ Airport, represented by Airport Director, _____ Airport, _____, hereinafter called the ‘Authority’ (which term shall, unless excluded by or is repugnant to the context, be deemed to include its Chairman, or Member, Executive Directors, Airport Director, officers or any of them specified by the Chairman in this behalf, and shall also include its successors and assigns) of FIRST PART; and

_____, Company incorporated under the Company Act 1956 / 2013, represented by _____ and having its registered office at _____ (hereinafter called the “Concessionaire/Licensee” (which shall, unless excluded by or is repugnant to the context, be deemed to include its heirs, authorized official/officer, successor and assigns) of the SECOND PART.

WHEREAS the Authority is entitled in ‘Law’ to grant license at its _____ Airport for the purpose of _____ so as to provide amenities and facilities to the passengers and visitors at _____ airport and is in possession of space, more fully described in the schedule hereunder and in the plan annexed to this agreement, hereinafter referred to as the premises.

WHEREAS the Licensee is desirous to render the services to the Authority on the terms & conditions mentioned hereunder:

AND WHEREAS the Authority is agreeable to grant the license.

NOW, THEREFORE, this indenture witnesses:

1. That the license for the said facility shall be valid for the period of Three (03) years from _____ to _____, unless terminated earlier on account of following;
 - a. By giving 60 days of notice in writing without assigning any reason.
 - b. Terminated by AAI on a short notice on account of unsatisfactory performance.
 - c. Termination on expiry of the specified time period allotted for unresolved internal dispute resolution.

2. That in consideration, Licensee shall pay the Authority every month in advance by way of license fee on or before 10th day of English calendar month as under:

Year	Amount of Monthly License Fee
1 st Year	_____ + GST applicable on time
2 nd Year	_____ + GST applicable on time
3 rd Year	_____ + GST applicable on time

3. Rate of Escalation:

- a. **Annual escalation** in the license fee/MMG shall be linked with passenger growth at Coimbatore airport in the following manner:

S. No.	Passenger Growth (in the preceding 12 months from the month in which escalation is due)	Annual Escalation
1.	Up to 5% (including negative growth)	5%
2.	Greater than 5% and up to 18%	10%
3.	Greater than 18%	15%

- b. The first annual escalation will be applicable after completion of one year + six months' license period. Thereafter the same will be applicable after completion of subsequent one-year period there from. Even if, on account of any delay whatsoever, licensee could not commence business operations on the expiry of gestation period stipulated in the LOIA / EOI, for the purpose of calculation

of date on which 18 months of license are completed (date on which first escalation is applied) shall be deemed from next day of expiry of gestation period stipulated in the LOIA / EOI.

4. AAI shall raise bill on or before 10th of every month. The concessionaire has to make the payment of Licence Fees, etc. by 25th of the same month, failing which interest on delayed payment at the rate of 9% per annum shall be charged from the due date for delay period of up to 30 days and if delay is for more than 30 days, then interest at the rate of 18% per annum shall be charged from the due date, for entire delay period.
5. In addition to MMG / License fee, Licensee is liable to pay: -
 - a. Applicable space rent & Utility charges for “**Service & facilitation counters**” allotted.
Space Rent:
As on date, the applicable space rent inside terminal building is @ ----- per Sqm. per month and for space (Paved land) at pick-up point is @ Rs. ----- per annum (rate applicable for F.Y. -----). This is subject to **7.5 %** annual compound escalation then rounded off nearest to Rs.10/- w.e.f. 1st April of every year or as decided by AAI from time to time. The space rent is subject to revision at the discretion of the Airports Authority of India from time to time and such increase of space rent shall be payable by the licensee without any protest or dispute.
 - b. 10% of space rent or at the rate as decided by AAI from time to time shall also be payable by the successful applicant towards utility/facilitation charges.
 - c. That in addition to the above said licence fee, licensee shall pay all charges towards consumption of electricity and water as may be due as determined by the Authority and at the rate(s) fixed by it from time to time. Such charges shall be paid within the date(s) specified in the bill(s). The Licensee shall have to provide his own meter(s) for the purpose, failing which Licensee shall be billed on assessed consumption. In default of payment of said charges, the Authority may without prejudice to its other rights disconnect or cause to be disconnected the water and electricity to the said premises without any notice and the Licensee shall not be entitled to any compensation whatsoever on account of any such disconnection.
 - d. **In addition to MMG, Licensee has to pay parking fee & other fee, if any,** to the parking contractor, as per the terms & conditions of prevailing Car parking license at the respective airport.

6. That the Licensee shall pay all rates, assessments, out goings and other taxes as leviable on the Licensee in 'Laws'.
7. That the Licensee shall make payment of license fee etc. either by cheque/demand drafts drawn on local banks or through RTGS/NEFT. No outstation cheque shall be accepted in payment of license fee etc.
8. That the licensee shall deposit a sum of Rs. _____/- (Rs. _____ only) i.e. an amount equal to **Four months** of license (based on First year license fee) fee as Security Deposit in the form of Demand Draft / Pay order / RTGS/NEFT/ Bank Guarantee from a Nationalized/Scheduled Bank (Bank Guarantee from Co-operative Banks, even scheduled co-operative banks, shall not be acceptable) in favour of Airport Director, AAI, Coimbatore Airport. Bank Guarantee should be valid for the entire period of license plus six (06) months. In the event of the Licensee committing any breach of the terms & conditions of the license agreement, the Authority may without prejudice to other rights and remedies be entitled to forfeit the Security Deposit or any part thereof. In such an event he shall pay in the same manner as stated above such additional sum immediately as he may be called upon by the Authority to pay, so that the Security Deposit shall at all times during the continuance of these presents, be for the same amount. On the expiration or earlier determination of the license the Authority shall return the Security Deposit or part thereof which has not been forfeited as aforesaid, to him, without interest.

Licensee shall have to maintain Security deposit as under: -

Sr. No	Period	Amount of SD equivalent to
1	At the beginning of license	Four months MMG
2	After four months	Average monthly Licensee fee paid during last four months multiplied by four
3	After 12 months and thereafter every year	Average monthly Licensee fee paid during last four months multiplied by four

9. That the Licensee shall also liable to make the payment **Rs. 50,000/-** towards security deposit in respect of electricity charges. The said security deposit will cover SD towards all types of utilities such as Electricity, Water, Data Port, Telephone etc.
10. That the Licensee shall equip himself with all necessary permits, licenses and such other permissions as may be required under the law in force at any time with regard to the operation of the subject license.

11. That the Licensee shall maintain such regular and proper account books along with other supporting documents regarding sales effected by the Licensee in the said premises and said accounts/documents shall all the times be kept open for inspection by Authority in such manner as may be prescribed. The Licensee shall provide to the Authority, if so required by the Authority, Statements of audited Accounts in such manner and within such period as the Authority may prescribe. Licensee shall be liable to share invoicing details live with AAI.
12. That the Licensee shall have no right to object as and when the Authority decides to grant additional License for similar Facility at the airport premises where the Licensee is rendering such services.
13. That Authority shall provide bare space for the subject service and other expenses of any kind for establishment and rendering of the services shall be incurred by the Licensee. However, provisions of electricity, water and drainage connections, as the case may be, if so required, for the smooth operation of the services shall be provided by the Authority.
14. All the times during the currency of the license agreement, it shall be the responsibility of the licensee to obtain proper fire insurance coverage including theft and burglary in respect of all the movable and immovable assets stored or used in the licensed premises and authority shall not be responsible for any loss or damage caused to the licensee on any accounts whatsoever.
15. That Licensee shall operate the subject facility by charging the rate from users, as may be approved in advance by the Authority. Licensee shall exhibit the said approved charges at a conspicuous place inside the licensed premises.
16. That the Authority reserves to itself the right to change the location of the premises at any time and may at its discretion, call upon the Licensee to vacate the site and may give him an alternative premise for the purpose of this license. In such a case, the Licensee shall be bound to vacate the premises immediately and accept the said alternate premises. The entire expenditure on such shifting shall be borne by him and the licensee shall not be entitled to claim any compensation or revision in the license fee on that score.
17. The Licensee shall use the premises for the bona fide purpose as provided in the Agreement, more particularly described in the enclosed schedule, for the use of all passengers and bona fide visitors to the Airport and Officers of the Authority and the staff of various Airlines using the Airport and for no other purpose.
18. The Licensee shall not erect or display any advertisement or signboards except after obtaining the prior approval in writing of the Authority.

19. The licensee must necessarily operate the contract for minimum 50 % of the total period of the contract failing which the licensee may be debarred from participating any EOI in AAI for minimum period of **01 (one) year**.
20. That in case if at any stage during the currency of the agreement, AAI finds that the party had bagged the contract by submitting any false/wrong document or concealed any information/document, in such an eventuality the SD/BG lying deposited with the AAI shall be forfeited and the licensee shall be debarred for **three years** for participation in AAI EOI. However, in case the licence is terminated due to any illegal activity which is punishable under any of the laws of the land then the party will be debarred till the case is cleared by the concerned legal authority of the land.
21. The Licensee shall not terminate the license before the expiry of the period of the license except by giving 60 days' notice in writing, otherwise the Licensee shall be liable to pay to the Authority (without any demur or question) such amount of money as the Authority may decide as due to it by the Licensee. The license can be terminated by the Authority by giving 60 days' notice in writing without assigning any reason thereto.

22. Set-Off Clause:

"In the event of a default or breach in payment of license fee or interest amount or any other amount due with the licensee of whatever nature as per the provision of this contract, AAI is hereby authorized to adjust such amount from time to time to the fullest extent, with prior notice of 7 (seven) days to the licensee, by set off and apply any or all amount at any time held with AAI as security deposit or bank guarantee or any other amount as part of this contract or from any other expired/closed/terminated contracts of licensee with AAI. This is without prejudice to any rights and remedies available with AAI to recover the dues from licensee as prescribed by Law."

Explanation 1: - For the purposes of this agreement, set off means adjustment of any outstanding due(s) of Licensee, with any amount in form of BG /SD or otherwise, held by AAI in relation to any other agreement, at any AAI airport/airport premises.

Explanation 2 - Outstanding dues shall mean and include any amount accrued / due against the licensee under this or any other agreement at any of AAI airport / airport premises."

23. Exit Clause in this contract shall be as follows: -

A. Normal termination: -

The contract will deem to be terminated on the last date as given in the agreement provided the extension or renewal is approved by the competent authority on or before the last date and communicated to the party in writing and duly accepted. The liability of the party will continue to be payable along with the delayed interest (at the rate mentioned in the contract) till the same is settled. The contractor cannot claim the dues to be time barred or ultra vires even if after the contract is deemed to have terminated by operation of this clause.

B. Termination for cause: -

If the party or AAI has invoked the internal dispute resolution clause (as per which the dispute referred to the DRC is to be completed within a period of **45** days) and the same remains unresolved after the specified time period, it will be deemed that the notice period for the termination has commenced from the next date within which the dispute should have been resolved. No extra notice need be served by either party and the contract will terminate after the expiry of the notice period. If such termination happens to fall within **50%** of the contract period, then the party is liable to pay AAI the value of license fee equal to the amount of current license fee for the **four (04)** months as demurrage charges. The agreement should also provide for invocation of arbitration clause only after the internal dispute mechanism has been exhausted. However, the notice for termination will deem to have commenced irrespective of the arbitration proceedings.

C. Termination for convenience: -

Either party, AAI on one part and the contractor on the other party can serve the notice for termination by giving the requisite notice period. The notice by AAI to be served only after obtaining the approval of the acceptance authority. Similarly, the notice given by the party should be approved by the acceptance authority. However, the date on which notice was received at AAI will be the commencement of the notice period and the administrative time required for the approval will not be added. If the concession/license has been terminated within 50% of the license period or the party has not served the requisite notice of 60 days, for surrender of license/concession after completion of 50% licence period, then the Security Deposit equivalent to current license fee/MMG shall be forfeited as demurrage charges, as per the details below:

Sr. No	If termination of License occurs	Security deposit equivalent to current license fee /MMG to be forfeited (in months)
1	Before 50% of the License Period	4
2	Between 50% to 75% of the License Period	3
3	Between 75% to 100% of the License Period	2

NOTE: If the licensee does not operate the license up to 50% of the contract period then the party is liable to be debarred for one year from the date of issuance of orders.

- D.** Termination for regulatory / legislative or supervisory requirements: If any provision of law or legislation of India makes it mandatory to stop / prohibits the continuation of any contract at any particular location or otherwise then it will have deemed to be closed from the date of such enactment.
- 24.** No compensation is payable by AAI. Exponential penalty on licensees @ double the licence fee per month in the form of damage charge can be imposed on licensees unauthorized occupying the premises after expiry of contract period.
- 25.** In the event of any default, failure, negligence or breach, in the opinion of the Authority on the part of the Licensee in complying with all or any of the conditions of the license agreement, the Authority will be entitled and be at liberty to determine the license forthwith and resume possession of the premises without payment of any compensation or damages and also forfeit in full or in part the amount deposited by the Licensee for due performance of Agreement.
- 26.** LOIA, Acceptance of LOIA and EOI conditions shall form part and parcel of the license agreement.
- 27.** The Authority and the Licensee further agree that they are bound by the General Terms & Conditions, Special / Service level Terms and Conditions, Concession Layout, Schedule of Premises, found in **Appendix '1, 2, 3 & 4'** respectively annexed hereto.

Signed by _____ Airport Director, Airports Authority of India,

_____ Airport, for and on behalf of The Airports Authority of India, in the

presence of:

WITNESS:

1. _____

2. _____

Signed by _____ for and on behalf of

_____ in the presence of:

GENERAL TERMS AND CONDITIONS.

The Authority hereby covenants with the licensee as follows:

- (1) The Licensee, his servants and agents shall be entitled to use all ways, paths and passages as may from times to time be maintained on the said airport ground subject to such rules and regulations as may be imposed by the lawful authorities of the airport ground.
- (2) The Licensee paying the licence fee and performing the covenants herein contained and, on his part, to be performed shall and may peacefully possess and enjoy the premises with the use of the ways, paths and passages as aforesaid during the said term without any lawful interruption from or by the Authority or any person claiming under the Authority.
- (3) Any notice required to be served on the licensee under this agreement shall be deemed to have been served if delivered at or sent by registered post to his last known address or to his authorized representative or agent. Similarly, any notice to be given to the Authority under this agreement shall be deemed to have been served if delivered at or sent by registered post to the Authority.
 - a) The period of notice given under this Agreement will count from the date of receipt of notice by either side.
- (4) Subject as herein before otherwise provided, all notices to be given on behalf of the Authority and all other actions to be taken on behalf of the Authority, may be given or taken on behalf of the Authority by the Airport Director of the Airport or by any other officer for the time being authorized by or entrusted with the functions, duties and powers of the said Airport Director, in respect of the Airport under his charge.
- (5) (a) The Licensee shall not, unless with the written consent of the Authority, create a subcontract of any description with regard to this license or any part thereof, nor shall be without such written consent as aforesaid, assign or transfer his license or any part thereof.
 - (b) The Licensee shall use the premises only for the purpose indicated in this agreement and for no other purpose whatsoever.
- (6) The Licensee his agents and servants shall observe, perform and comply with all rules and regulations of the shop and Establishment Act, Factories Act, Industrial Disputes Act, Minimum Wages Act and the provisions of any statutory law applicable to the licensee including any rules and regulations made by the Authority, Civil Aviation Department or any other Department of government and or local body or Administration in force from time

to time and to the business which the licensee is allowed to carry on under this agreement and to the area in which the said premises are located.

(7) (a) The Licensee shall indemnify the Authority from/against any claims made or damages suffered by the Authority by reason of any default on the part of the licensee in the due observance and performance of the provisions of any law which may be related to the purpose of this agreement and to the area in which premises are located.

(b) The Authority shall not be responsible in any way for loss or damage by any means causes to the licensee's stock or property.

(8) The Licensee shall at his own cost maintain the premises in a proper state of cleanliness and abide by such directions as may be given by the Authority and such other departments as may be entrusted by the rules and regulations with the works of inspection and enforcement about the conditions of sanitation, cleanliness and hygiene. If the premises is not maintained in reasonably clean condition by the licensee, Airport Director shall have powers to get the premises cleaned at the risk & cost of the licensee and recover liquidated damages at the rate of Rs.____ /- per day for each default up to ____ days & thereafter Rs.____ /- per day and can take other actions including termination of the licence

(9) The licensee shall comply with the requirements of all standard health clauses including those given below:

- a. The Airport Health Officer/ Medical Officer of AAI or persons authorized by them may without notice, enter the premises any time and inspect the premises, materials, instruments and implements etc. used by the licensee.
- b. All instructions given by the Airport Health Officer/Medical Officer of AAI or any persons authorized by them in the maintenance of public health of the Airport including sanitation control prevention of infectious diseases, control and prevention of nuisance from insects, rodents or any other source shall be carried out by them and his agent and servants.
- c. The licensee shall notify to the Airport Health Officer whenever any person working under him is suffering or suspected to be suffering or convalescing from any infectious disease. The Airport Health Officer may medically inspect the said person or any person who is suspected to have been in contact with the person and take any precautionary and preventive measures considered necessary.
- d. The licensee his agents and servants shall not without consent of the Airport Health Officer, interfere with injure, destroy or render useless any work executed or any materials or things placed in, under or upon any land or building by or under the orders of the Airport Health Office with the object of preventing the breeding or entry of mosquitoes or maintenance of sanitation.

- e. The licensee, his agents and servants shall not abuse the water sources, and drainage facilities in the airport area so as to create a nuisance or in sanitary situation prejudicial to public health.
 - f. In the event of any default, failure, negligence or breach in the opinion of the Authority, on the part of the licensee in complying with either of these conditions specified in the foregoing sub-clause (a) to (c), the Authority will be entitled and be at liberty to determine the licensee forthwith and resume a possession of the premises without payment of any compensation or damages and forfeit in full or in part the amount deposited by the licensee for due performance of the agreement.
- (10) The licensee shall employ only such servants as shall have good character and as well behaved and skilful in their business. He shall furnish the Authority in writing with the names, parentage, age, residence and specimen signature or thumb impression of all servants whom he proposes to employ for the purpose of this agreement before they are so employed and the Authority shall be at liberty to forbid the employment of any person whom it may consider undesirable. The servants employed by him shall be under the general discipline of the Authority and shall conform to such directions as may be issued by the Authority in respect of point or routes of entry to and exit from the premises and in respect of the use of toilet and wash rooms. He shall also have the character of all persons employed by him verified by the police to the satisfaction of the Authority, before the employment.
- (11) (a) The licensee would be required to install adequate number (as may be determined by Fire Officer or any other officer of AAI depending upon the area of the licensed premises) of minimum a 2.5 kg CO₂ fire extinguisher in the licensed premises at his cost before commencement of business.
- (b) No wooden partition / inflammable material shall be permitted in the licensed premises. The material to be used for partition / fabrication of the shop / office premises shall be as per the specification given by AAI and to be got approved by AAI in advance.
- (c) Licensee shall not use a naked light or cause or permit any such light to be used in the licensed premises.
- (12) The licensee shall not damage the premises for any part of the Airport premises and in the event of any damage being caused to the same intentionally or otherwise, by the licensee, or his employees or invitees or customers, the Authority shall be entitled to repair the damage or make the requisite replacement and call upon the licensee to replacement and call upon the licensee to reimburse cost thereof which the licensee undertakes to pay forthwith on demand.

- (13) The licensee shall not store or bring or keep in the premises heavy articles so as to injure or damage the premises or keep goods of combustible or inflammable nature unless required for executing the licence.
- (14) (a) The licensee shall not use electrical heater, toaster and other allied appliances in the premises for preparation of tea, coffee and for heating of food etc.
unless specifically provided under the agreement to perform contractual obligations.
- (b) The licensee hereby agrees to provide necessary training to the employees posted in the licensed premises for handling fires extinguisher as provided in the terminal/licensed premises.
- (c) The licensee will, during the continuance of this licence insure against any claim for workmen's compensation or otherwise of all persons employed by him in connection with his business to be carried on as aforesaid with such insurance company as the Authority shall approve of and shall produce for inspection on demand by the Authority all policies in respect thereof and the receipts from time to time for current premium.
- (15) In the case of such breach of the terms of this licence as minor offences and complaints coming to its notice for which in the opinion of the Authority this agreement need not be terminated, the Authority may at its discretion recover compensation from the licensee up to the limit of the Security deposit of the licensee. The decision of the Authority in this respect will be final and binding on the licensee.
- (16) The licensee shall not hold or permit to be held any public or private auction in the licensed premises.
- (17) The Licensee shall sell articles in the premises at prices which shall be marked on the articles or on tags attached thereto and it shall not be in excess of the retail prices/fair prices fixed by the manufacturers or Government or any other local authority whichever is lower or controlled price in case such case controlled price has been fixed by any authority and in all other cases, not exceeding the reasonable market rates for similar goods. The Authority can after giving reasonable opportunity to the Licensee to show cause, itself fix the price of any article or articles, if, in its opinion, the prices charged are unreasonable or exorbitant and thereupon the Licensee shall sell only at the price so fixed by the Authority and he/she shall also be liable to refund to any customers any amount in excess paid by such customer for any articles in excess of the price so fixed.

- (18) It shall be obligatory for the licensee to keep in stock and in case they are intended for distribution, distribute the same and display, literature, produced and released by the Publications Division of Government of India and/or Tourism Department of the Central Government or of the State Government within whose jurisdiction the Airport is situated on such terms and conditions as may be fixed by the said Publications Divisions or said Tourist Department.
- (19) The licensee shall not stock, sell, display, exhibit for sale any books, magazines, newspapers or periodicals, statues, idols or other articles which are repugnant to morals or indecent and immoral, improper or otherwise objectionable in character, it being expressly agreed that the decision of the Authority shall be conclusive in this behalf and absolutely binding on the licensee and shall not be subject to any dispute or review. Apart from any other legal / disciplinary action, the licensee shall immediately remove such book, journal or articles from premises, if, as decided by the Authority it is objectionable in any manner to keep, exhibit or sell the same.
- (20) The licensee shall maintain a complaint book in a prominent place in the premises and in such a way that it is easily accessible to any person who wishes to record any complaint and the said book shall be open for inspection fortnightly by the Airport Director of the Authority or his authorized representative.
- (21) If because of any strike or lock-out in the Airport or in any airline, the licensee is unable to function or his business is affected, the Authority shall not be liable for any loss which the licensee may suffer in such an event. However, rebate in the licence fee due to ban on visitor entry at the airport and due to natural calamities and due to declaration of the closure of the airport for total operation shall be granted as per the merit of the case and policy laid down by AAI from time to time.
- (22) In the event of the Licensee being prohibited from selling one or more articles in the premises because of Government Laws/Rules/Regulations/Orders, the Authority shall not be liable for any loss suffered by the Licensee in such an event the Licensee shall not be entitled to any reduction in the fees payable to the Authority or permission for sale of additional items.
- (23) The Licensee shall deposit duplicate keys of the premises with the Authority whenever the Airport Director Demands and permit the Authority to make use of the keys during the emergency. The licensee shall not remove or replace the lock on the outer door or change the locking device on the said outer door of the shop.
- (24) The Authority do not recognize any Association of the Traders and in case any negotiation / bargain necessary with regard to the clarification of the terms and conditions of the licence or modification thereof such negotiations should be

sought by the licensee alone and no collective representation / bargaining will be entertained.

- (25) On expiry of the licence period or on termination of the licence by the Airport Authority on account of any breach on the part of the licensee, the licensee shall deliver the possession of the premises in good condition and in peaceful manner along with furniture, fittings, equipment and installations, if any, provided by the Authority. Further, licensee shall remove his / their goods and other materials from the premises immediately, failing which Authority reserve its right to remove such goods / materials at the cost & risk of the Licensee and demand payment for such removal. If such payment is not made within 10 days, Authority shall be at liberty to dispose off the goods / materials of the Licensee by public auction to recover the cost. The licensee shall not be entitled to raise any objection in such an eventuality.

After the contract expires, the concessionaire shall stop business and shall be given a maximum of 07 days to vacate the premises (after settlement of dues). The onus of clearing all the dues and vacating the premises within 07 days lies on the licensee. If the agency fails to vacate the premises within 07 days of expiry of contract, twice of normal notified space rent of that area shall be charged from date of expiry to the date of vacation.

If agency fails to vacate even after 15 days, the agency ceases to claim any ownership of the un-cleared materials. AAI shall make arrangements to remove the leftovers and charge the costs incurred to the agency/adjusted from available SD along with outstanding dues if any. Taking over document has to be signed after clearance of premises by the concessionaire.

- (26) The licence herewith granted shall not be construed in any way as giving or creating any other right or interest in the said space / building(s)/ land/ garden/ tank/ premises to or in favour of the licensee but shall be construed to be only as a licence in terms and conditions herein contained.
- (27) The Authority, its servants and agents shall at all times have the absolute right of entry into the said premises.
- (28) The provision of the Airports Authority of India Act, 1994 as amended by Act 2003 and the rules framed there under (Chapter VA – Eviction of Unauthorized Occupants etc. of Airport Premises) which are now in force or which may hereafter come in force shall be applicable for all matters provided in the said Act.
- (29) All disputes and differences arising out of or in any way touching or concerning this Agreement (except those the decision whereof is otherwise herein before expressly provided for or to which the AAI ACT, 1994 and the rules framed there-under which are now enforce or which may here-after come into force are

applicable), shall, in the first instance, be referred to a Dispute Resolution Committee (DRC) setup at the airports, for which a written application should be obtained from the party and the points clearly spelt out. In case the dispute is not resolved within 45 days of reference, then the case shall be referred to the sole arbitration of a person to be appointed by the Chairman / Member/ RED of the Authority. The award of the arbitrator so appointed shall be final and binding on the parties. The Arbitration & Conciliation Act 1996 as amended up to date shall be applicable. Once the arbitration clause has been invoked, the DRC process will cease to be operative. It will be no bar that the Arbitrator appointed as aforesaid is or has been an employee of the Authority and the appointment of the Arbitrator will not be challenged or be open to question in any Court of Law, on this account.

Before making a reference to Dispute Resolution Committee, the licensee will have to first **deposit 50% of the disputed amount** (in the form of BG **(Additional Bank Guarantee with validity of minimum two years from the date of making reference to DRC, and further extendable)** / DD/PO/NEFT) with AAI and the consent shall be given by the licensee for acceptance of the recommendations of the Dispute Resolution Committee.

The case shall be referred to the sole Arbitrator by the Chairman / Member / RED of the Authority, subject to the condition that the licensee shall have to deposit **50% of the disputed amount** (in the form of BG **(Additional Bank Guarantee with validity of minimum two years from the date of making such reference, and further extendable)** DD / PO / RTGS / NEFT) with AAI as condition precedent before making reference to the Arbitration for adjudication of dispute.

During the arbitral and Dispute resolution proceedings, the licensee(s) shall continue to pay the full amount of license fee/dues regularly as per the award/agreement and perform all covenants of the agreements.

- (30) It would be the responsibility of the licensee to obtain all necessary security clearance from BCAS/any other regulatory agency as required.
- (31) In case of any dispute where legal action is compelled to be initiated by any of the party, jurisdiction of the court shall be the city / town / district where the airport is located.

SERVICE LEVEL TERMS & CONDITIONS FOR APP Based CAB AGGREGATOR SERVICE

1. Licensee shall be facilitated by AAI to carry out operation of pick-up passengers from designated pickup points / parking area.
2. Licensee shall be having following security feature: -
 - i. Location sharing facility with minimum 02 individuals.
 - ii. SOS feature in App.
 - iii. Either a web or a phone application or call centre based real time customer support and grievance redressal mechanism having an operational telephone number or an email address of a grievance redressal officer.
3. Specific pick up location for each category of CAB operators to be designated at the airport.
4. Licensee shall be allowed to use designated parking space located within the airport parking for parking of ----- number of Cabs at any given time as per terms & conditions of Car parking license.
5. Licensee will be provided with designated pick-up zones, on the city side of the arrivals terminals, to accommodate ----- number of cabs as per approval by Airport Director.
6. Licensee will be provided with designated space for “**Service & Facilitation Counters**” (One inside terminal building and one outside the terminal building at pick-up point) of the arrivals terminals, provided the space for “**Service & Facilitation Counters**” is demanded by the licensee.
7. AAI shall provide suitable number of informative / directional signages, with details of AAI authorized Licensed Cab/Taxi operators in the visibly prominent locations to ensure maximum view of passengers, including pick up/parking area (inside & outside terminal building) for the Licensee.
8. Licensee undertakes that its mobile based App shall communicate its drivers to move out of drop area immediately on the taxi dropping a passenger at airport curb side.
9. Licensee shall ensure that all pick-ups must take place only at the designated pickup points.

-
10. Licensee has to pay parking fee to the parking contractor, as per prevailing parking rate at the respective airport.
 11. Licensee shall not engage in any business at airport other than in the exercise of the rights and privileges herein granted unless otherwise granted by airport in writing.
 12. Licensee shall not indulge in any type of soliciting for taxi service at Airport other than the operations model which is detailed in this license.
 13. Licensee shall take necessary stringent actions to prevent its drivers/subscribers/partners from picking up passengers/customers from areas other than designated boarding area.
 14. No taxicab will be permitted to be utilized as a personal pick up vehicle. All taxicab pick-ups will be considered a commercial transaction and will be charged a fee as specified in the license.
 15. Billing to be done monthly. The licensee shall submit the details of trips / pickups carried from the concerned airport through their app every month, duly certified by the Chartered Accountant / Statutory Auditor on mutually agreed date in the next month, failing which Rs. 1000/- per day for every excess day shall be charged as penalty. Billing for any positive difference between MMG & (Rate per trip x number of trip) for the previous month or the penalty, if any, will be done in the subsequent month.

In addition to CA certified trips details, the licensee shall also submit system generated details of trips / pickups carried from the concerned airport, every month.
 16. The services provided by the operator will be in a professional manner and in accordance with the policy applicable within the country and the agency shall exercise reasonable diligence and professional skills and care in the performance of services and obligations under the agreement.
 17. Licensee shall implement a rating mechanism for its associated drivers.
 18. Licensee shall ensure that all vehicles/ drivers comply with Motor Vehicle Act 1988, as amended from time to time, provisions and relevant directives of R.T.O/ Transport Commissioner especially valid commercial driving license/ Registration certificate of vehicles/Insurance as per vehicle capacity and other applicable law.
 19. Licensee shall ensure to fulfil all the applicable guidelines/provisions prescribed under Information Act, 2000 (IT Act) and further amendments from time to time.

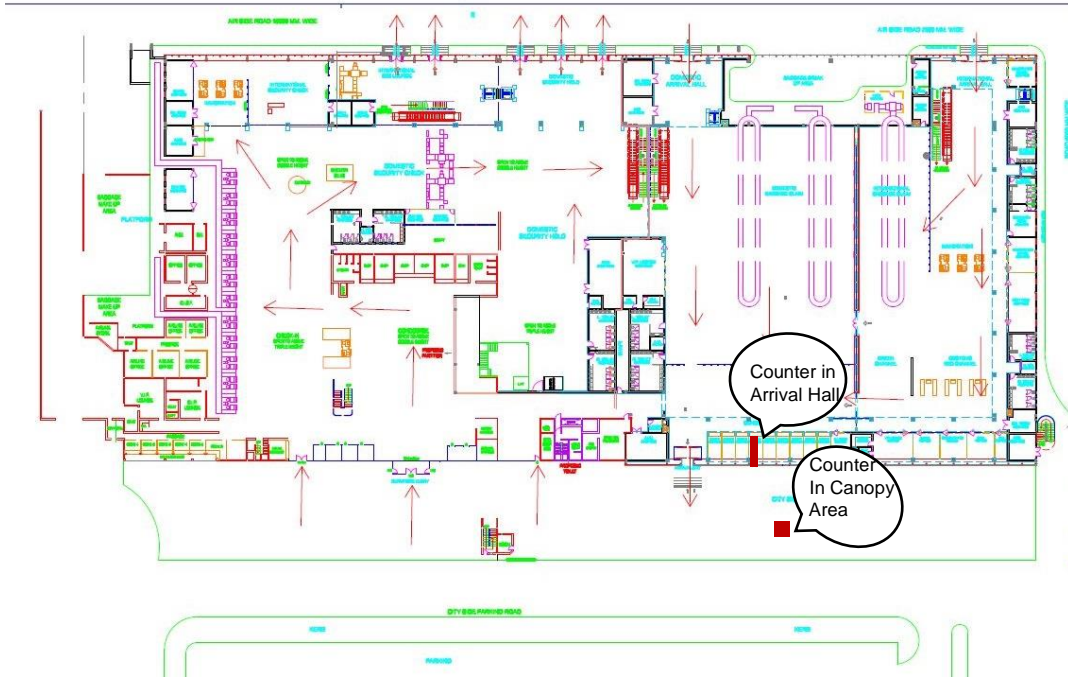
20. If any complaint is received by AAI from any passenger on any Cab/services utilized for Airport pick-up, its resolution must be shared with AAI by the licensee as and when required by AAI along with action taken report within fifteen working days failing which, Rs. 1000/- per day for every excess day shall be charged as penalty.
21. The services provided by the licensee / operator are on a non-exclusive basis.
22. The licensee will keep AAI indemnified against any claim from Vehicle owner, driver, passenger and third party for any loss suffered arising out of any breach of Letter of award / agreement, applicable laws and its obligation related to the same under the LAW.
23. Licensee shall protect, indemnify, and save harmless airport, and/ or its employees from any damage or penalty suffered, imposed, or incurred by reason of the violation, disregard, or breach of any applicable law, order, or regulation, or by reason of any act or neglect, or omission of Licensee, or by employee of the licensee in relation to the premises.
24. In case any of state government formulates law or an act regulating aggregator taxi /Application based taxi, the licensee shall obtain such permit / license within 60 days of the enactment of law and shall submit copy to AAI.
25. Licensee shall comply, at its own cost and expense, with all Central, State and Local laws now or hereafter in force, which may be applicable to the operation of its business, shall obtain and pay for all necessary licenses and permits; and shall pay all fees and charges assessed under all applicable laws and rules.
26. Licensee undertakes to deploy sufficient manpower to ensure 24X7 unhindered and smooth operations of their activities from Airport without anyway hampering passenger movement, usage of parking area & other facilities.
27. Licensee shall observe and comply with all rules and regulations which may from time to time during the term of this Agreement be promulgated by AAI for the safety and security, care, operation, maintenance and protection of the Airport and all laws and rules and regulations applicable to the operation of Licensee business operations.
28. AAI shall strictly enforce its rules and regulations, including but not limited to the restrictions upon the solicitation of passengers and use of the commercial lane and staging areas, to prevent encroachment upon and /or unfair competition with the rights and privileges granted to Licensee under this license.

29. The concessionaire shall maintain a suggestion / complaint system on its app which shall be used at all times for marking any feedback / suggestion / complaints in relation to the services.
30. Licensee shall strictly comply & take necessary steps to prohibit its drivers / employees from using the Airport premises for following purpose:
 - a. Union gathering, illegal assembling and meetings, giving public speeches, or instigating other drivers for disruption of services;
 - b. Distributing leaflets, brochures, pamphlets or any other written or printed material pertaining to labour issues, Union issues or else;
31. Licensee shall not at any time, assign or transfer this license or any part hereof, or any right, power, or privilege hereunder granted.
32. Any lost / left-behind baggage/ belongings of the user found by the Cab driver in the taxis shall be deposited with the office of the duty terminal manager of the Airport within 24hours; provided however, that the Licensee and / or the Cab driver shall immediately intimate the duty terminal manager about such baggage / belongings as soon as it becomes aware of it.
33. In the event of any violation of above clauses by or on behalf of Licensee, or in the case that AAI considers any conduct on the part of Licensee, its agent, or employees, or of any person or occupant for the time being of the premises, to be objectionable or improper, AAI shall have the right to terminate this license in accordance with the provisions, subject to notice to Licensee. AAI may at its option grant Licensee a reasonable opportunity to cure, if deemed fit & proper on a case to case basis.
34. Any Additional features for new services as proposed by the Cab aggregator service provider has to be mutually agreed to by AAI.
35. Compliance of RTO regulations, Motor Vehicle Act & all other regulations shall be the domain of the licensee and AAI shall be indemnified by the licensee from such obligation.

(Signature of the Licensee)

CONCESSION AREA LAYOUT

TENTATIVE LOCATION OF FACILITATION COUNTERS



SCHEDULE OF PREMISES

APP BASED CAB AGGREGATOR FACILITY AT COIMBATORE INTERNATIONAL AIRPORT

- | | | |
|------------------|---|---|
| 1. AREA ALLOTTED | : | 10.24 Sqm |
| 2. LOCATION | : | One Counter in Arrival Hall (6.24 Sqm) & One
Canopy Area (4 Sqm) |
| 3. PURPOSE | : | APP BASED CAB AGGREGATOR SERVICE |

SIGNATURE OF THE LICENSEE

ANNEXURE: B

POWER OF ATTORNEY FOR SIGNING OF PROPOSAL

(To be executed on non-judicial Stamp paper of Rs 100/- or as per applicable State Laws and duly notarised)

Know all men by these presents, we..... (name of the company and (address of the registered office) do hereby irrevocably constitute, nominate, appoint and authorize

Sh/ Smt. (name), son/daughter/wife ofaged years and presently residing at, who is presently employed with us and holding the position of, as our true and lawful attorney (hereinafter referred to as the "Attorney") to do in our name and on our behalf, all such acts, deeds and things as are necessary or required in connection with or incidental to submission of our Proposal for pre-qualification and submission of our

Bid for the [NAME OF LICENSE] facility at..... Airport,, India (the "Concession") proposed by AAI including but not limited to signing and submission of all Proposals, Bids and other documents and writings, participate in Pre-Proposals and other conferences and providing information/ responses to the AAI, representing us in all matters before the AAI, signing and execution of all contracts including the Concession Agreement and undertakings consequent to acceptance of our Financial Proposal, and generally dealing with the AAI in all matters in connection with or relating to or arising out of our Financial Proposal for the said Concession and/ or upon award thereof to us and/or till the entering into of the Concession Agreement with the AAI.

AND we hereby undertake and agree to ratify and confirm and do hereby ratify and confirm all acts, deeds and things done or caused to be done by our said Attorney pursuant to and in exercise of the powers conferred by this Power of Attorney and that all acts, deeds and things done by our said Attorney in exercise of the powers hereby conferred shall and shall always be deemed to have been done by us.

IN WITNESS WHEREOF WE... THE ABOVE NAMED PRINCIPAL HAVE EXECUTED THIS POWER OF ATTORNEY ON THIS DAY OF 20.....

For

(Signature, name, designation and address)

Witnesses:

1.

2.

.....

(Signature)

(Name, Title and Address of the Attorney)

(Notarised and accepted)

Notes:

- *The mode of execution of the Power of Attorney should be in accordance with the procedure, if any, laid down by the applicable law and the charter documents of the executants (s) and when it is so required, the same should be under common seal affixed in accordance with the required procedure.*
- *Wherever required, the Applicant should submit for verification the extract of the charter documents and documents such as a board or shareholders' resolution/ power of attorney in favour of the person executing this Power of Attorney for the delegation of power hereunder on behalf of the Applicant.*
- *For a Power of Attorney executed and issued overseas, the document will also have to be legalised by the Indian Embassy and notarised in the jurisdiction where the Power of Attorney is being issued. However, the Power of Attorney provided by Applicants from countries that have signed The Hague Legalization Convention 1961 are not required to be legalised by the Indian Embassy if it carries a conforming Apostille certificate.*

**ACCEPTANCE LETTER
(To be submitted in applicant letter head)**

To,
Airport Director,
Airports Authority of India
Coimbatore International Airport

Subject: Acceptance of AAI's EOI Conditions

Sir,

The EOI documents for the **App Based Cab Aggregator License** at **Coimbatore International Airport**

Airport have been provided to me/us by Airports Authority of India and:

- 1) I/We hereby certify that I/We have inspected the sites and read the entire terms and conditions of the EOI documents made available to me/us. Which shall form part of the contract agreement and I/We shall abide by the conditions/Clauses contained therein.
- 2) We are enclosing and submitting here with our original Proposal, along with the information and documents as per the requirements of the EOI Document, for your evaluation and consideration.
- 3) I/We hereby unconditionally accept the EOI conditions of AAI's EOI documents in its entirety for the above facility.
- 4) The contents of Clause **16(4)** of Notice inviting EOI of the EOI Documents have been noted wherein it is clarified that AAI reserves the rights to reject the conditional EOIs without assigning any reason thereto.
- 5) I/ We hereby undertake that, all information provided in the Proposal and in its Appendices is true and correct.
- 6) I/We shall make available to AAI any additional information it may find necessary or require to clarify, supplement or authenticate the Proposal within such time as may be prescribed by AAI.
- 7) I/We acknowledge the right of AAI to reject our Proposal without assigning any reason or otherwise and hereby waive our right to challenge the same on any account whatsoever.

- 8) I/We certify that I/we or any of my/our constituents or my/our predecessor entity have neither failed to perform on any contract, as evidenced by imposition of a penalty or a judicial pronouncement or arbitration award, nor been expelled from any contract nor have had any contract terminated for breach on our partner have I/ we or any of my/our constituents or my/our predecessor entity defaulted in complying with any statutory requirements.
- 9) I/ We hereby declare that:
 - a. I / We have examined and have no reservations to the EOI Document, including the Addendum (if any) issued by AAI.
 - b. I /We have not directly or indirectly or through any agent engaged or indulged in any corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice, as defined in Clause 9 of the EOI Document, in respect of any EOI or request for proposal issued by or any agreement entered into with AAI or any other public sector enterprise or any government, Central or State; and
 - c. I / We hereby certify that I / we have taken steps to ensure that, in conformity with the provisions of Clauses 9 (a) to (d) of the EOI Document, no person acting for us or on our behalf has engaged or will engage in any corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice.
 - d. I/ We do not have any conflict of interest in accordance with Clause 10 of the EOI Document.
- 10) I/We declare that we satisfy and meet the requirements as specified in the EOI Document and eligible to submit a Proposal in accordance with the terms of this EOI Document.
- 11) I / We hereby irrevocably waive any right which we may have at any stage at law or howsoever otherwise arising or accruing to challenge or question any decision taken by AAI in connection with the selection of the Applicant, or in connection with the EOI process itself, in respect of the award of above mentioned concession and the terms and implementation thereof.
- 12) I / We understand that, except to the extent as expressly set forth in the Agreement, I/we shall have no claim, right or title arising out of any documents or information provided to us by AAI or in respect of any matter

arising out of or concerning or relating to the Empanelment process including the award of work.

- 13) I / We confirm having submitted the EOI Processing Fee of **RS. 10,000/- (Rupees Ten Thousand Only)** to AAI in accordance with the EOI Document. The copy of payment receipt is attached.
- 14) I / We confirm having submitted the EMD of **Rs 3,00,000/- (Rupees Three Lakh only)** to AAI in accordance with the EOI Document. The copy of payment receipt is attached.
- 15) I / We agree and understand that the Proposal is subject to the provisions of the EOI Documents. In no case, I / We shall have any claim or right of whatsoever nature if the contract is not awarded to me / us or our Proposal is not opened.
- 16) I / We agree and undertake to abide by all the terms and conditions of the EOI Document.

Dated thisDay of, 20__.

Name & Address of the Applicant:	
Name, Signature & Seal of the Authorized Representative	

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ANNEXURE: D

Details of Applicant

1.	Details of Applicant	
(a)	Name:	
(b)	Country of Incorporation:	
(c)	Address of the corporate headquarters and its branch office(s), if any, in India:	
(d)	Date & Details of incorporation and/or commencement of business:	
2	Brief description of the Company including details of its main lines of business and proposed role and responsibilities in this Concession:	
3	Details of individual(s) who will serve as the point of contact / communication for the AAI:	
(a)	Name & Designation	
(b)	Correspondence Address	
(c)	Email	
(d)	Tel / Fax No	
4	Particulars of the Authorised Signatory of the Applicant:	
(a)	Name & Designation	
(b)	Correspondence Address	
(c)	Email	

(d)	Tel / Fax No	
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(Signature of Authorized Signatory)

Name: [•]

Designation: [•]

Date:

Seal or Stamp of Applicant

ANNEXURE: E

Certificate from Chartered Accountant/Statutory Auditor in respect of Technical Capacity & Experience

Based on the audited records of the company, this is to certify that (Name of Applicant) has an operating experience of at least _____ () years in _____ business and has presence in the _____ in the following locations.

No	Location	Location	Date of commencement of Business

We further certify that, based on the audited accounts ... (name of Applicant) has a turnover from _____, as per details below.

Financial Year	Turnover (in INR lakh)
Total	Rs lakh

Average annual turnover during the above three financial years from _____ is INR _____ lakhs.

Signature

Name & Membership No of Chartered Accountant/Statutory Auditor

Seal of the CA / audit firm:

Date

ANNEXURE: F

FORMAT FOR LETTER OF UNDERTAKING

[SELF-DECLARATION OF THE APPLICANT THAT THE FURNISHED INFORMATION FOR EXPERIENCE IS TRUE, TO BE SUBMITTED ON COMPANY LETTER HEAD]

Sir,

I, _____, on behalf of _____ do hereby affirm and declare that the information provided for claiming the relevant experience for the bid and the documents provided is true and correct to the best of my knowledge and belief and nothing material has been concealed therein.

I understand that concealment of facts and giving false information is a punishable offence and the agency _____ can be barred and legal action may be taken as per the relevant provisions of law.

Yours faithfully,

Signature of the applicant

Name _____

Designation (with seal) _____

DECLARATION

I _____ (Name, Designation & Company Name with Address), do hereby solemnly affirm and state as follows:

- 1) I/We are having/had the following contracts at Airports/Offices controlled by Airports Authority of India:

Sr No.	Airport Name	Facility / Contract	Contract Period		Details of Security Deposit	Dues (Disputed / Undisputed)
			From	To		

(In case of no contracts in AAI controlled Airports, indicate NIL)

- 2) I/We are not debarred / blacklisted by CBI or AAI or undertakings/ Departments like Railways, Defence or any other department of Government of India or State Government. (In case if you have been debarred / blacklisted, submit all the details).
- 3) I/We have not faced/are not facing any action under PPE Act or “Chapter-VA Eviction of unauthorized occupants etc of Airport premises of the AAI Act, 1994” as amended by Act 2003 and the Rules framed thereunder, with AAI. (In case if you have faced/are facing action under PPE Act with AAI, submit all the details).
- 4) I/We have never been ordered by a Court of Law to pay the outstanding dues to AAI at any of the airports (In case if you have been ordered by Court of Law, submit all the details).
- 5) I/ We declare that none of the Directors/Partners/ Sole Proprietor of our company is also a Director of any other company or partner of a concern or a Sole Proprietor having established business with AAI and has dues with AAI”. (In case if you fall under anyone of the above category, please furnish all such relevant details).
- 6) I/We do not have any conflict of interest as detailed in clause 10 of general terms and conditions of EOI document.

- 7) I/ We declare that “No raid/seizure/search has been carried out and/or pending by a Regulatory Authority in respect of the license granted by AAI in any of the Airport premises either against me and/or any member of the consortium or against our/its affiliates or against any of the Directors/Managers/Employees” (In case if raids/seizure/search conducted, please furnish all such relevant details).

All the facts stated above are true and correct to the best of my knowledge, belief and information.

Date:

Signature of the applicant with Seal

❏

ANNEXURE: H

LIST OF NEAR RELATIVES EMPLOYED IN AIRPORTS AUTHORITY OF INDIA

Sl. No.	Name of the employee	Designation	Relationship with Applicant(s)	Place of Posting

SIGNATURE OF Applicant

NB:

- 1) In case of NIL report, Performa must have filled with NIL report and submitted duly signed by the Authorized Signatory.
- 2) In case the above space is not adequate, the details, additional sheets duly signed by Authorized signatory may be attached.

ANNEXURE: I

FORMAT OF OUTSTANDING DUES/ NO DUES CERTIFICATE

1. Name of Contract :
2. Agreement No. :
3. Stipulated Date of Start of Contract :
4. Actual Date of Start :
5. Date of Completion / Termination :
6. Amount of SD available with validity period:
7. Amount of Outstanding Dues upto mm/dd/20.(Disputed and undisputed amounts to be shown separately

Item	Disputed Amount (Rs)	Un-disputed Amount (Rs.)	Remarks
License Fee			
Space Rent			
Utility Charges			
Interest			
Any other item			
Total			

8. Details of any arbitration/litigation

Signature of Airport
Director Name: [•]
Designation: [•]
..... Airport

Note: A separate certificate has to be produced in respect of each contract

ANNEXURE: J

For Refund of EMD, following is to be submitted by the applicants: -

BENEFICIARY DETAILS FOR NEFT / RTGS FUNDS TRANSFER

Sr. No.	Particulars	Information Required
1.	Name of the Account Holder i.e. Applicant	
2.	PAN/TAN No. of the Party i.e. Applicant	
3.	Name of the Bank	
4.	Address of the Bank	
5.	Bank Account No.	
6.	Type of the Bank Account	
7.	MICR Code of the Bank	
8.	IFSC Code of the Bank	

Note: - In addition to above, scanned copy of cancelled cheque may please be enclosed.

(Beneficiary's i.e. Applicant's Name & Signature)

Date:

Place:

FORM OF BANK GUARANTEE

(To be executed on Non-Judicial Stamp Paper of Rs.100/- / or as applicable as per State Govt Laws by the successful Applicant)

WHEREAS by a License Agreement dated _____ made between AIRPORTS AUTHORITY OF INDIA, the Licensor (hereinafter called "the AUTHORITY) of the one part and _____ (hereinafter) referred to as "the Licensee") of the other part, the Authority has granted to the Licensee the license for operating the _____ (complete name and place of work) and the License Fee and Royalty and other charges and for the due and performance of the covenants and conditions as stated or contained in the said License Agreement.

1. Now therefore in consideration of the promises aforesaid and at the request of the licensee we, _____ do, hereby irrevocably and unconditionally undertake to pay to you, the Authority on demand and without demur or protest and- without reference to the Licensee, any sums of money at any time or from time to time demanded by the Authority on account of the License Fee and Royalty and other outstanding dues/ charges due from the Licensee (inclusive of any costs or expenses and interest) and or by way of losses and damages caused or that would be caused to the Authority by reason of any breach by the Licensee of any of the terms or conditions of the said License Agreement and AAI shall be the sole judge for this demand: PROVIDED that our liability under this Guarantee shall be limited to a sum of (Rupees.....) and extended for the amount increased from time to time as aforesaid.
2. Notwithstanding any right the Licensee may have against the Authority or any dispute raised by the Licensee or any suit or proceedings pending in any Court /Tribunal/ any statutory authorities relating thereto or before any Arbitrator(s), your written demand stating that the amount is due to the Authority as stated herein above shall be conclusive evidence to us that the amount demanded by you, the Authority is payable under the terms of the said License Agreement without any consent or knowledge of the licensee.
3. We shall not be discharged or released from the aforesaid undertaking and guarantee by any variation(s) or any of the terms & conditions of the said License Agreement made between the Authority and the Licensee and or any act of omission on part of AAI or any indulgence to the Licensee by the Authority or any forbearance whether as to payment, time performance or otherwise or to enforce any of the terms

and conditions of the said License Agreement without our consent and knowledge.

4. This Guarantee shall be a continuing guarantee and binding on us and our successors and assignee(s) and shall not be discharged or affected by any change in the constitution of _____ or that of the Licensee or the Authority.
5. We further confirm that the Guarantee has been issued with due observance and compliance of the appropriate Exchange Control laws and Foreign Exchange Regulations and applicable laws as in force in India.
6. This Guarantee shall be valid till _____ and you have the right to encash this Guarantee up to _____ from the said date unless extended on demand by AAI.

NOTWITHSTANDING anything contained herein:

- i. Our liability under this Guarantee shall be limited to a sum of _____ during the currency of the contract and **6 months thereafter.**
- ii. This bank guarantee shall be valid up to _____ and you have the right to encash this guarantee up to **180 days from the said date.**
- iii. We are liable to pay the guarantee amount or any part thereof under this bank guarantee amount or any part thereof under this bank guarantee only and if you serve upon as a written claim or demand on or before _____

For Bank name

Dated
Place:
Witnesses:

Appendix-1 of ANNEXURE: K

BG Verification through SFMS

1. AAI has made arrangement for Verification of Bank Guarantee received by AAI from prospective successful bidder through Structured Financial Messaging System (SFMS) of ICICI bank. The prospective successful bidder may submit BG in accordance with bank details: -

CORPORATE NAME : AIRPORTS AUTHORITY OF INDIA
BANK NAME : ICICI BANK
IFSC CODE : ICIC0000007
BG ADVISING MESSAGE : IFN 760COV (BG ISSUE)
IFN 767COV (BG AMENDMENT)
UNIQUE IDENTIFIER CODE : AAICOIMBATORE (to be mentioned in field 7037 of the BG advising message code)

2. While submitting the documents to BG issuing bank, the bidder will also submit letter to the issuing bank as per the format mentioned in Appendix-2 of ANNEXURE: A.

3. While submitting the original BG document, the bidder shall attach copy of the SFMS BG confirmation message sent by the BG issuing bank to ICICI bank.

Appendix-2 of ANNEXURE: K

Advisory: For Bidder and its BG issuing Bank Branch

1. It is to be noted that along with physical BG; we have also activated an online facility to view the issued BG cover message transmitted to ICICI Bank through SFMS platform.

a). For availability of BG in this platform, it is necessary that BG issuing/amending bank send the BG advice in the form of message format IFN 760COV (BG Issuance)/IFN 767COV (BG Amendment) via SFMS (Structured Financial Messaging System) as provided by RBI.

b). In the event of BG issuing/amending bank not sending the message IFN 760COV/IFN 767COV or **committing any error while capturing the details** at least in the below field, **BG confirmation through online portal would not be updated.**

2. Request you to notify your bank (BG issuing bank) to update below details at a time of submission of BG issuance/amendment request to their respective banks:

BG advising message – IFN 760COV/IFN 767COV via SFMS
IFSC CODE: ICIC0000007
Corporate Name- Airport Authority of India

Field Number
7037

Particulars (to be mentioned in Row1)
AAICOIMBATORE

Please note that the issuing bank while issuing/amending the BG, should ensure that the above information is correctly captured in the message i.e. IFN 760COV/IFN 767COV.

Appendix-3 of ANNEXURE: K

Request Letter: Transmission of Bank Guarantee Cover Message <to be submitted by applicant to BG issuing Bank>

Date: _____

The Manager,

(Bank),

(Branch)

Sub: Inclusion of unique identifier code of AAI while transmitting BG cover messages where beneficiary bank is ICICI Bank (IFSC-ICIC0000007)

Dear Sir/Madam,

I/We, _____, request you to include unique identifier AAICOIMBATORE in field 7037 of the SFMS cover messages IFN COV 760 (for BG issuance) and IFN COV 767 (for BG amendment) while transmitting the same to the beneficiary bank (ICICI Bank- IFSC-ICIC0000007).

Thanking You,

(Bidder)

ANNEXURE: L

For Successful applicant only

(Letter of understanding from the Depositor to be submitted along with Bank Guarantee to AAI)

The Branch Manager,

..... Bank,

.....

**Sub: My/Our bank Guarantee No.dated.....for
Rs.....Issued in favour of s AAI A/c NO.....**

Sir,

The subject Bank Guarantee is obtained from your branch for the purpose of Security/Earnest money on account of contract awarded/to be awarded by M/s Airports Authority of India to me/us.

I hereby authorize the AAI in whose favour the deposit is made to encash / close the subject bank guarantee before maturity/on maturity towards adjustment of dues without any reference/consent/notice from me/our side and the bank is fully discharged by making the payment to Airports Authority of India.

Signature of the
Depositor

Place:

Date:

CHECKLIST FOR APPLICANTS

S.No.	Particulars	Detail
1.	Type of Facility / Concession	Application Based Cab Aggregator Services
2.	Period of license/ concession	03 years
3.	EOI Fee	Rs.10,000/-
4.	AAI Bank Details for EOI Fee/EMD	Online mode only through CPP Portal
5.	Beneficiary name: Bank Name: Bank Address: Account No.: IFSC Code:	
6.	Earnest Money Deposit	Rs 3,00,000/-
7.	Gross area for license	Not applicable
8.	MMG	Not applicable
9.	Revenue Share (%)	Not applicable
10.	Eligibility Criteria	As per Clauses above
11.	Technical Qualification	As per Clauses above
12.	Financial Qualification	As per Clauses above
13.	Space Rent for AC space	As per Clauses above
14.	Space Rent for Non-AC space	As per Clauses above
15.	Applicable Space Rent	As per Clauses above
16.	Utility Charges	As per Clauses above

17.	Electricity & Water Charges	As per Clauses above
18.	CAM Charges (Master Concessionaire)	As per Clauses above
19.	Applicable Govt. taxes (GST, etc.)	As per Clauses above
20.	Gross Turnover	As per Clauses above
21.	Experience Certificates	As per Clauses above
22.	Incubation Period	As per Clauses above
23.	Gestation Period	As per Clauses above
24.	Security Deposit Towards LF	As per Clauses above
25.	Security Deposit Towards Electricity Charges	As per Clauses above

Critical Dates

S. No.	Particulars	Details
26.	Last download/sale date of EOI document	From 13.09.2021 to 04.10.2021 Up to 1700 Hrs.
27.	Last date of submission of queries to EOI Document on CPP portal	UP TO 20.09.2021 BY 1700 Hrs.
28.	Reply to the queries by AAI on CPP Portal	By 27.09.2021 BY 1700 Hrs.
29.	Last date for online submission of EOI/ proposals on e-EOI portal	UP TO 04.10.2021 BY 1700 Hrs.
30.	Technical Bid Opening date	ON 05.10.2021 AT 1700 Hrs.

FORMAT OF INTEGRITY PACT

The Licensee shall sign and submit Integrity Pact (as the case may be) in the prescribed format along agreement.

Following have been appointed as Independent External Monitors (IEMs) for this pact.

1. Shri. J.K. Khanna, IPS (Retd), A-102, Sector – 55, Noida – 201307 (U.P)
Email: jkkhannaips@yahoo.com
2. Shri Ramabhadran Ramanujam, IAS (Retd), 44/24, Third Trust Cross Street, Mandavelipakkam, Chennai-600028, Email: raamaanuj@gmail.com

FORMAT OF INTEGRITY PACT

(To be submitted by Licensee within the Business Incubation Period after issuance of LOIA by Authority)

This Pact made this day of between Airports Authority of India, a body corporate constituted by the Central Government under the Airports Authority of India Act,1994 and having its Corporate Office at Rajiv Gandhi Bhawan, New Delhi, and offices atin India, hereinafter called the Authority (which term shall unless excluded by or is repugnant to the context, be deemed to include its Chairman, or Member, Executive Directors, Airport Directors, officers. or any of them specified by the Chairman in this behalf, and shall also include its successors and assigns) of the one part

AND

.....represented by of the other part, hereinafter called the "Bidder/Contractor" (which term shall unless excluded by or is repugnant to the context be deemed to include its heirs, representatives, successors and assigns of the Bidder/ Contractor)

WHEREAS the Authority intends to award, under laid down organizational procedures, EOI/contract for The Authority, while discharging its functions on business principles, values proper compliance with all relevant laws and regulations, and the principles of natural justice, ethics, equity, fairness and transparency in its relations with the Bidders/ Contractors.

WHEREAS the Authority is desirous to make its business mechanism more transparent, thus to ensure strict adherence of the aforesaid objectives/goals, the Authority hereby adopts the instrument developed by the renowned international nongovernmental organization "Transparency International" (TI) headquartered in

Berlin (Germany).The Authority will appoint an Independent External Monitor (IEM) who will monitor the EOI process and the execution of the contract for compliance with the principles mentioned above.

AND WHEREAS the Bidder/ applicant is submitting a EOI to the Authority for In response to the Notice Inviting EOI dated Contractor is signing the contract for execution of

NOW, therefore,

To avoid all forms of corruption by following a system that is fair, transparent and free from any influence/prejudiced dealings prior to, during and subsequent to the currency of the contract to be entered into with a view to

Enabling the Authority to obtain the desired said stores/equipment/execution of works at a competitive price in conformity with the defined specifications by avoiding the high cost and the distortionary impact of corruption on public procurement, and

Enabling Authority to abstain from bribing or indulging in any corrupt practice in order to secure the contract by providing assurance to them that their competitors will also abstain from bribing and other corrupt practices and the Authority will commit to prevent corruption, in any form, by its officials by following transparent procedures.

The parties hereto hereby agree to enter into this Integrity Pact and agree as follows:

1. Commitments of the Authority;

- 1.1 The Authority undertakes that no official of the Authority, connected directly or indirectly with the contract, will demand, take a promise for or accept, directly or through intermediaries, any bribe, consideration, gift, reward, favour or any material or immaterial benefit or any other advantage from the BIDDER, either for themselves or for any person, organization or third party related to the contract in exchange for an advantage in the bidding process, bid evaluation, contracting or implementation process related to the contract.
- 1.2 The Authority will, during the pre-contact stage, treat all BIDDERS alike, and will provide to all BIDDERS the same information and will not provide any such information to any particular BIDDER which could afford an advantage to that particular BIDDER in comparison to other BIDDERS.
- 1.3 All the officials of the Authority will report to the appropriate authority office any attempted or completed breaches of the above commitments as well as any substantial suspicion of such a breach.

2. In case any such preceding misconduct on the part of such official(s) is reported by the BIDDER to the Authority with full and verifiable facts and the same is prima facie found to be correct by the Authority, necessary disciplinary proceedings, or any other action as deemed fit, including criminal proceedings may be initiated by the Authority and such a person shall be debarred from further dealings related to the contract process. In such a case while an enquiry is being conducted by the Authority the proceedings under the contract would not be stalled.

3. Commitments of Bidders/Contractor.

The Bidder/Contractor commits itself to take all measures necessary to prevent corrupt practice, unfair means and illegal activities during any stage of its bid or during any pre-contract or post-contract stage in order to secure the contract or in furtherance to secure it and in particular commit itself to the following -

- 3.1 The Bidder/Contractor will not offer, directly or through intermediaries, any bribe, gift, consideration, reward, favour, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement to any official of the Authority, connected directly or indirectly with the bidding process, or to any person, organization or third party related to the contract in exchange for any advantage in the bidding, evaluation, contracting and implementation of the contract.
- 3.2 (i) The Bidder/Contractor further undertakes that it has not given, offered or promised to give, directly or indirectly any bribe, gift, consideration, reward, favour, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement to any official of the Authority or otherwise in procuring the Contract or forbearing to do or having done any act in relation to the obtaining or execution of the contract or any other contract with the Authority for showing or forbearing to show favour or disfavour to any person in relation to the contract or any other contract with the Authority.

(ii) The Bidder /Contractor has not entered and will not enter with other bidders into any undisclosed agreement or understanding, whether formal or informal. This applies in particular to prices, specification, certifications, subsidiary contracts, submission or non-submission of bids or any actions to restrict competitiveness or to introduce cartelization in the bidding process.
- 3.3 The Bidder/Contractor shall, when presenting his bid, disclose the name and address of agents and representatives and Indian BIDDERS shall disclose their foreign principals or Affiliates/affiliates.

- 3.4 The Bidder/Contactor shall, when presenting his bid disclose any and all the payments he has made or, is committed to or intends to make to agents/brokers or any other intermediary, in connection with this bid/contract.
- 3.5 The Bidder/Contractor further confirms and declares to the Authority that the BIDDER is the original manufacturer/integrator/ authorized government sponsored export entity of the stores and has not engaged any individual or firm or company whether Indian or foreign to intercede, facilitate or in any way to recommend to the Authority or any of its functionaries, whether officially or unofficially to the award of the contract to the BIDDER, nor has any amount been paid, promised or intended to be paid to any such individual, firm or company in respect of any such intercession, facilitation or recommendation.
- 3.6 The Bidder/Contractor, either while presenting the bid or during pre-contract negotiations or before signing the contract, shall disclose any payments he has made, is committed to or intends to make to officials of the Authority or their family members, agents, brokers or any other intermediaries in connection with the contract and the details of services agreed upon for such payments.
- 3.7 The Bidder/Contractor will not collude with other parties interested in the contract to impair the transparency, fairness and progress of the bidding process, bid evaluation, contracting and implementation of the contract.
- 3.8 The Bidder/Contractor will not accept any advantage in exchange for any corrupt practice, unfair means and illegal activities.
- 3.9 The Bidder / Contactor shall not use improperly, for purposes of competition or personal gain, or pass on to others, any information provided by the Authority as part of the business relationship, regarding plans, technical proposals and business details, including information contained in any electronic data carrier. The Bidder / Contactor also undertakes to exercise due and adequate care lest any such information is divulged.
- 3.10 The Bidder/Contractor will inform to the Independent External Monitor.
- i) If he receives demand for an illegal/undue payment/benefit.
 - ii) If he comes to know of any unethical or illegal payment/benefit.
 - iii) If he makes any payment to any Authority's Affiliate(s)

- 3.11 The Bidder/Contractor commits to refrain from giving any complaint directly or through any other manner without supporting it with full and verifiable facts.
- 3.12 The Bidder/Contractor shall not instigate or cause to instigate any third person to commit any of the actions mentioned above.
- 3.13 If the Bidder/Contractor or any employee of the Bidder/Contractor or any person acting on behalf of the Bidder/ Contractor, either directly or indirectly, is a relative of any of the officers of the Authority, or alternatively, if any relative of an officer of the Authority has financial interest/stake in the Bidder's/Contractor's firm, the same shall be disclosed by the Bidder/Contractor at the time filing of EOI. The term 'relative' for this purpose would be as defined in Section 6 of the Companies Act 1956.
- 3.14 The Bidder/Contractor shall not lend to or borrow any money from or enter into any monetary dealings or transactions, directly or indirectly, with any employee of the Authority.
- 3.15 That if the Bidder/ Contractor, during EOI process or before the award of the contract or during execution of the contract/work has committed a transgression in violation of section 2 or in any other form such as to put his reliability or credibility as Bidder/Contractor into question, the Authority is entitled to disqualify him from the EOI process or to terminate the contract for such reason and to debar the BIDDER from participating in future bidding processes.

4. Previous Transgression

- 4.1 The Bidder/Contractor declares that no previous transgression occurred in the last three years immediately before signing of this Integrity Pact, with any other company in any country in respect of any corrupt practices envisaged hereunder or with any Public Sector Enterprise in India or any Government Department in India that could justify Bidder's exclusion from the EOI process.
- 4.2 The Bidder/Contractor agrees that if it makes incorrect statement on this subject, he can be disqualified from the EOI process or the contract, if already awarded, can be terminated for such reason and he may be considered for debarment for future EOI/contract processes.
- 4.3 That the Bidder/Contractor undertakes to get this Pact signed by the subcontractor(s) and Affiliate(s) whose value of the work contribution exceeds Rs 0.5 Crores. (Rupees zero point five Crores.) and to submit the same to the Authority along-with the EOI document/ contract before contract signing.

- 4.4 That sub-contractor(s)/Affiliate(s) engaged by the Contractor, with the approval of the Authority after signing of the contract, and whose value of the work contribution exceeds Rs 0.5 Crs. (Rupees Zero point five Crs.) will be required to sign this Pact by the Contractor, and the same will be submitted to the Authority before doing/ performing any act/ function by such subcontractor(s)/ Affiliate(s) in relation to the contract/ work.
- 4.5 That the Authority will disqualify from the EOI process all Bidder(s) who do not sign this Pact or violate its provisions or fails to get this Pact signed in terms of section 4.3 or 4.4 above.
- 4.6 That if the Contractor(s) does/ do not sign this Pact or violate its provisions or fails to get this Pact signed in terms of Section 4.3 or 4.4 above. Authority will terminate the contract and initiate appropriate action against such Contractor(s).

5. Earnest Money, Security Deposit, Bank guarantee, Draft, Pay order or any other mode and its validity i/c Warranty Period, Performance guarantee/Bond.

While submitting bid, the BIDDER shall deposit an EMD/SD/BG/DRAFT/PAY ORDER ETC I/C WARRANTY PERIOD, PG/BOND, VALIDITY ETC, which is as per terms and conditions and details given in NIT / EOI documents sold to the Bidders.

6. Sanctions for Violations/Disqualification from EOI process and exclusion from future Contacts.

6.1 Any breach of the aforesaid provisions by the BIDDER or any one employed by it or acting on its behalf (whether with or without the knowledge of the BIDDER) shall entitle the Authority to take all or any one of the following actions, wherever required:

-

- (i) To immediately call off the pre contract negotiations without assigning any reason or giving any compensation to the BIDDER. However, the proceedings with the other BIDDER(s) would continue.
- (ii) To immediately cancel the contract, if already signed, without giving any compensation to the BIDDER.
- (iii) If the Authority has disqualified / debarred the Bidder from the EOI process prior to the award under section 2 or 3 or 4, the Authority is entitled to forfeit the earnest money deposited/bid security.
- (iv) To recover all sums already paid by the Authority, and in case of an Indian BIDDER with interest thereon at 2% higher than the prevailing Prime Lending

Rate of State Bank of India, while in case of a BIDDER from a country other than India with interest thereon at 2% higher than the LIBOR. If any outstanding payment is due to the BIDDER from the Authority in connection with any other contract or any other stores, such outstanding payment could also be utilized to recover the aforesaid sum and interest.

- (v) To encash the advance bank guarantee and performance bond/warranty bond, if furnished by the BIDDER, in order to recover the payments, already made by the BUYER, along with interest.
- (vi) To cancel all or any other Contracts with the BIDDER. The BIDDER shall be liable to pay compensation for any loss or damage to the Authority resulting from such cancellation/rescission and the Authority shall be entitled to deduct the amount so payable from the money(s) due to the BIDDER.
- (vii) To debar the BIDDER from participating in future bidding processes for a minimum period of three years, which may be further extended at the discretion of the Authority.
- (viii) To recover all sums paid in violation of this Pact by BIDDER(s) to any middleman or agent or broker with a view to securing the contract.
- (ix) In case where irrevocable Letters of Credit have been received in respect of any contract signed by the Authority with the BIDDER, the same shall not be opened.
- (x) Forfeiture of Performance Bond in case of a decision by the BUYER to forfeit the same without assigning any reason for imposing sanction for violation of this Pact.
- (xi) That if the Authority have terminated the contract under section 2 or 3 or 4 or if the Authority is entitled to terminate the contract under section 2 or 3 or 4, the Authority shall be entitled to demand and recover from the contractor damages equivalent to 5% of the contract value or the amount equivalent to security deposit or performance bank guarantee, whichever is higher.
- (xii) That the Bidder / Contractor agrees and undertakes to pay the said amount without protest or demur subject only to condition that if the Bidder/Contractor can prove and establish to the satisfaction of the Authority that the disqualification / debarment of the bidder from the EOI process or the termination of the contract after award of the contract has caused no damage to the Authority.

6.2 The Authority will be entitled to take all or any of the actions mentioned at para 6.1(i) to (xii) of this Pact also on the Commission by the BIDDER or any one employed by it or acting on its behalf (whether with or without the knowledge of

the BIDDER), of an offence as defined in Chapter IX of the Indian Penal code, 1860 or Prevention of Corruption Act, 1988 or any other statute enacted for prevention of corruption.

- 6.3 That if the Bidder/Contractor applies to the Authority for premature revocation of the debarment and proves to the satisfaction of the Authority that he has installed a suitable and effective corruption prevention system and also restored/recouped the damage, if any, caused by him, the Authority may, if thinks fit, revoke the debarment prematurely considering the facts and circumstances of the case, and the documents/evidence adduced by the Bidder/Contractor for first time default.
- 6.4 That a transgression is considered to have occurred if the Authority is fully satisfied with the available documents and evidence submitted along with Independent External Monitor's recommendations/suggestions that no reasonable doubt is possible in the matter.
- 6.5 The decision of the Authority to the effect that a breach of the provisions of this Pact has been committed by the BIDDER shall be final and conclusive on the BIDDER. However, the BIDDER can approach the Independent External Monitor(s) appointed for the purpose of this Pact.

7. Allegations against Bidders/Contractors/ Sub-Contractors/ Affiliates

That if the Authority receives any information of conduct of a Bidder/Contractor or Sub- Contractor or of an employee or a representative or an Affiliate(s) of a Bidder, Contractor or Sub- Contractor which constitute corruption, or if the Authority has substantive suspicion in this regard, the Authority will inform the Vigilance Department for appropriate action.

8. Independent External Monitor(s),

- 8.1 That the Authority has appointed competent and credible Independent External Monitor(s) for this Pact.
- 8.2 The task of the Monitor is to review independently and objectively, whether and to what extent the parties comply with the obligations under this Pact. He will also enquire into any complaint alleging transgression of any provision of this Pact made by the Bidder, Contractor or Authority.
- 8.3 That the Monitor is not subject to any instructions by the representatives of the parties and would perform his functions neutrally and independently. He will report to the Chairperson of the Board of the Authority.
- 8.4 That the Bidder / Contractor accepts that the Monitor has the right to access without restriction to all project documentation of the Authority

including that provided by the Bidder/Contractor. The Bidder/Contractor will also grant the Monitor, upon his request and demonstration of a valid interest, unrestricted and unconditional access to his project documentation including minutes of meeting. The same is applicable to Sub - Contractors and Affiliate(s). The Monitor is under obligation to treat the information and documents of the Authority and Bidder/ Contractor / Sub-Contractors/ Affiliate(s) with confidentiality.

- 8.5 That as soon as the Monitor notices, or believes to notice, a violation of this Pact, he will so inform the management of the Authority and request the management to discontinue or heal the violation, or to take other relevant action. The Monitor can in this regard submit his recommendations/ suggestions. Beyond this, the Monitor has no right to demand from the parties that they act in a specific manner, refrain from action or tolerate action.
- 8.6 That the Authority will provide to the Monitor sufficient information about all meetings among the parties related to the project provided such meetings could have an impact on the contractual relations between the Authority and the Contractor / Bidder. The parties offer to the Monitor the option to participate in such meetings.
- 8.7 That the Monitor will submit a written report to the Chairperson of the Board of the Authority within 2 weeks from the date of reference or intimation to him by the Authority and, should the occasion arise, submit proposals for correcting problematic situations.
- 8.8 That if the Monitor has reported to the Chairperson of the Board a substantiated suspicion of an offence under relevant Anti- Corruption Laws of India and the Chairperson has not, within reasonable time, taken visible action to proceed against such offence or reported it to the Vigilance Department, the Monitor may also transmit this information directly to the Central Vigilance Commissioner, Government of India.
- 8.9 The word 'Monitor' would include singular and plural.
- 8.10 A person signing Integrity Pact shall not approach the Courts while representing the matters to IEMs and he/ she will await their decision in the matter.

9. Facilitation of Investigation.

In case of any allegation of violation of any provisions of this Pact or payment of commission, the Authority or its agencies shall be entitled to examine all the documents including the Books of Accounts of the BIDDER and the BIDDER shall provide necessary information and documents in

English and shall extend all possible help for the purpose of such Examination.

10. Law and Place of Jurisdiction.

That this Pact is subject to Indian Law. The place of performance and jurisdiction is the Corporate Headquarter /the Regional Headquarter / office of the Authority, as applicable.

11. Other Legal Actions

11.1 That the changes and supplements as well as termination notices need to be made in writing.

11.2 That if the Bidder / Contractor is a partnership or a consortium, this Pact must be signed by all the partners and consortium members or their authorized representatives.

12. Pact duration (Validity)

12.1 That this Pact comes into force when both the parties have signed it. It expires for the Contractor 12 months after the final payment under the respective contract, and for all other Bidders 3 months after the contract is awarded.

12.2 That if any claim is made / lodged during this period, the same shall be binding and continue to be valid despite the lapse of this Pact as specified herein before, unless it is discharged/determined by Chairman of the Authority.

12.3 That should one or several provisions of this Pact turn out to be invalid; the remainder of this Pact shall remain valid. In this case, the parties will strive to come to an agreement to their original intentions.

13. Company Code of Conduct

Bidders are also advised to have a company code of conduct (clearly rejecting the use of bribes and other unethical behaviour) and a compliance program for the implementation of the code of conduct throughout the company.

14. The parties hereby sign this Integrity Pact at _____ on _____

Buyer	Bidder
Name of the Officer	CHIEF EXECUTIVE OFFICER
Designation	
Department /Ministry/PSU	
Witness	Witness
1. _____	1. _____
2. _____	2. _____

Applicant's Declaration on MMG

I hereby submit declaration in respect of trips/pickups by our Company from _____ airport and estimated MMG for my Company as under:

Details of pickup carried from airport during last twelve months	
Month	Number of pick-up
Month-01	
Month-02	
Month-03	
Month-04	
Month-05	
Month-06	
Month-07	
Month-08	
Month-09	
Month-10	
Month-11	
Month-12	
Average Monthly Pick up [A]	[Sum of the above]/12
Rate per trip payable to AAI (In INR) [B]	[As prescribed in EOI document]
MMG for the 1st Year (In INR) [C]	[A*1.1]*B
Monthly License Fee for the 1st year	Rate per trip * Actual number of trips/pick up per month OR MMG, whichever is higher

The details of trips / pickups carried from the airport for the above periods, duly certified by the Chartered Accountant / Statutory Auditor, are enclosed in support of above submission.

Date :

Name & Signature of the Applicant
Seal

Passenger Traffic Data at Coimbatore Airport for 2018-19, 2019-20 & 2020-21

S.No.	Financial Year	Passenger Traffic		
		Domestic	International	Total
1.	2018-19	27,63,672	2,37,210	30,00,882
2.	2019-20	26,04,603	2,38,232	28,42,835
3.	2020-21	8,20,154	26,495	8,46,649

Air India, Indigo Airlines, Go First, Sri Lankan Airlines, SpiceJet Airlines, Air Arabia and Scoot Air operate at this airport.