



AIRPORTS AUTHORITY OF INDIA
DIRECTORATE OF OPERATIONS

Ref No. – AAI/NER/OPS/MIROOM/2026-02

**Expression of Interest (EOI) for Operation of Medical
Inspection Room (MI Room) for following 10 North
Eastern Region (NER) Airports:**

(1) Agartala	(2) Imphal	(3) Dimapur
(4) Silchar	(5) Shillong	(6) Jorhat
(7) Lilabari	(8) Rupsi	(9) Tezu
(10) Donyi Polo (Itanagar)		

INTRODUCTION

Airports Authority of India (AAI), a Mini Ratna Public Sector Undertaking under the Ministry of Civil Aviation was formed by the merger of International Airports Authority of India (IAAI) & National Airports Authority of India (NAA) by an act of Parliament and came into existence on 01.04.1995 with a view to accelerate the integrated development, expansion & modernization of the Operational, Terminal & Cargo facilities at the Airports in the country conforming to International standard, Controlling and Managing Airports in India.

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This Notice Inviting EOI Contains Pages serially numbered including index & cover page = 22 Total pages.

General Manager (Operations), NER

AIRPORTS AUTHORITY OF INDIA

NOTICE INVITING EXPRESSION OF INTEREST

1. Airports Authority of India invites **Expression of Interest (EOI)** from reputed local leading **Health Service Providers i.e., Hospitals /Nursing homes for operating Medical Inspection Room (MI Room) at Airports in North Eastern Region for 03 (Three) years period. (Name of North Eastern Region Airports attached as Annexure-I).**
Further any clarification/queries may be asked at opsrhqner@aai.aero
2. Detailed EOI document may be obtained from AAI Web site www.aai.aero.
3. Health Service Providers may submit their EOI for one, multiple, or all Airports listed under Annexure-I.
4. **The duly filled “SEALED EOI” completed in all respect should reach either by registered post or by person at the O/o GM(Ops), Airports Authority of India, Regional Head Quarters - North Eastern Region, Guwahati, Assam - 781015 by 1600 Hrs 15.04.2026.**
5. The documents required under eligibility criteria must be **SEALED in ENVELOPE SUPER SCRIBING- “Expression of Interest (EOI) for Operation of Medical Inspection Room at Airport(s) in North Eastern Region.**

Envelope - (Technical Eligibility) shall contain duly signed /self-attested copies of the basic documents required under eligibility conditions as specified in the EOI documents.

- i. Registration Certificate of the Hospital / Nursing Home with appropriate authority (Central Govt./ State Govt. / Regulatory Body / Municipal Corporation, etc).
 - ii. Details of facilities of Hospital / Nursing Home.
 - iii. Documents for having **50 beds capacity** of Hospital / Nursing Home.
 - iv. The Unconditional Acceptance of AAI’s EOI Conditions in support of their meeting criteria.
6. The sealed Envelope shall be opened at the fixed time as per the below-mentioned Critical Dates by the Committee constituted at the Office of GM(OPS). Additionally, any interested participants or their duly authorized representatives who wish to be present at the time of opening of the EOI may also attend.

CRITICAL DATES: -

S. No.	Activity	Date and Time
1.	Uploading/Downloading of EOI	31.03.2026 (1600 Hrs)
2.	Last date for submission of EOI	15.04.2026 (1600 Hrs)
3.	Opening of Technical Bid	15.04.2026 (1600 Hrs)

7. AAI reserves the right to accept or reject any or all applications without assigning any reason. AAI also reserves the right to call off the process of tendering at any stage without assigning any reason.

General Manager (Operations), NER

AIRPORTS AUTHORITY OF INDIA
EXPRESSION OF INTEREST for
Operation of MI Room at Airports under
North Eastern Region

Airports Authority of India invites **Expression of Interest (EOI)** from reputed local leading Health Service Providers i.e., Hospitals /Nursing homes **for operating Medical Inspection Room (MI Room) at Airports in North Eastern Region for 03 (three) years period.**
(Name of North Eastern Region Airports attached as Annexure-I).

Being a Health Service Provider at an Airport may enhance the business opportunity for the selected entity, as AAI may permit the Hospital/Nursing Home to advertise its services by displaying signboards at strategic locations within the Airport premises depicting “Free Medical Facility provided in association with Airports Authority of India”.

The following shall be the eligibility parameters for selection of Health Service Providers: -

1. Local leading Health Service Providers i.e. Hospitals/Nursing homes who have facilities/infrastructure for medical emergency services and have **minimum 50 (Fifty)** beds capacity.
2. The period of agreement with MI Room service provider shall be **Three (03) years.**
3. The agreement to be executed shall indicate the terminology of Health Service provider Agreement in place of the term “Contract”.
4. The Health service provider shall setup facility at the Airport to provide minimum treatment for all types of medical emergencies like orthopaedic, burns, heart related emergencies, Trauma & routine, emergencies etc. in MI room at airport.
5. All essential medicines & medicals equipment’s like thermometer, BP meter, Stethoscope, Glucometer, Oximeter, wheelchair, Stretcher, Oxygen gas cylinder, automated external defibrillator (AED - First Aid for person suffering sudden cardiac arrest), reclining bed, stools, furniture for doctor, curtain for partition or any other medical equipment deem fit for trauma/medical emergencies etc. shall have to be necessarily provided by concerned Health Service Provider in the MI room.
6. The Concerned Health Service Provide shall provide: -
 - a. List A- Injectable – Analgesics (Pain killer), Anti-emetics, Anti-spasmodic, Broncho dilators, Anti-hyperacidity.
 - b. List B –Oral medications – Analgesics (pain killer), Anti –pyretic (for fever), Anti- spasmodic (for Stomach-ache etc.), Anti-emetics (for vomiting), Antihypertensive, Glucose powder, ORS, Bandage, Betadine, Anti-

platelets, Eye ointment, Eye drops, Inhaler like Asthalin, Budicort.

7. The Health Service Provider shall stock medicines in adequate quantity which could be issued to the patients to take care for at least one/two days.
8. The Health Service Provider shall provide well-equipped Ambulance with life support for expeditious referral of the serious case to nearby hospitals as and when required and at the bare minimum possible time.
9. The Health Service Provider shall provide/deploy medical team minimum 01 MBBS Doctor and 01 Para Medical Staff during Operational hours of the Airport i.e. before Arrival of First flight to Departure of Last flight. Current Flight timings (As per Annexure-I) and as revised from time to time.
10. The Health Service Provider shall provide **Free of Cost first aid facility to Passengers/Airport staff.** The medical practitioners can extend consultancy to other stakeholders (AAI staff, Security staff, Airlines staff, concessionaire, contractual staff etc.) with consultancy fee of Rs. 100/-.
11. AAI shall allow Health Service Provider to advertise their Brand Name by displaying one sign board/display board at the location of MI room of size not exceeding 2 feet X 4 feet depicting "Free Medical Facility provided by (Name/Logo of the agency) in association with Airports Authority of India". Name/logo of the agency shall have equal prominence with regards to name of the facility and name of AAI.
12. The appropriate space (approximate 180 Sq. ft., 15' X 12') for MI unit shall be provided by AAI for free of cost. The size of the area will be as per availability and may increase or decrease at any time during the period of work. The charges towards electricity/utility bill shall be borne by the service provider as per actual.
13. AAI shall allow Hospital / Nursing Home to advertise their service by displaying sign board outside/near MI room of size not exceeding 2 ft X 4 ft depicting "Free Medical Facility provided by ----- in association with Airports Authority of India". Name/Logo of the agency shall have equal prominence with regards to Name of the facility and Name of AAI.
14. Health Service Provider shall deposit a sum of **Rs. 10,000/- (Rupees Ten thousand only)** as Security Deposit towards electricity charges and **additional sum of Rs. 10,000/- (Rupees Ten thousand only)** as Security Deposit against any damage to AAI property in the form of Demand Draft / Pay order / RTGS / NEFT / Bank Guarantee from Nationalized/Scheduled Commercial Banks as per Reserve Bank of India guidelines with validity up to the license period plus three months within 15 days from the date of LOIA. Bank Guarantee from Grameen Bank/co-operative banks shall not be accepted. No interest is payable by AAI on

security deposit. Details of Bank Account may be obtained from the O/o GM(OPS), RHQ, NER.

15. Health Service Providers may apply for a single Airport, multiple Airports, or all Airports under the North Eastern Region. Preference shall be given to bidders applying for all or maximum Airports. Health service provider showing interest for maximum/all airports in NER shall be given preference for MoU/Agreement.
16. The preference selection of Health Service Providers shall be given in order mentioned below in case more than one Health Service Providers shows interest for equal no. of Airports.
 - i. AAI empanelled Health Service Providers.
 - ii. If all Health Service Providers is AAI empanelled, then preference will be given to Health Service Providers having more numbers of beds at any one location.
17. The allocation of remaining airports to Health Service Providers who show interest in EOI shall be decided by AAI so as to allocate Health Service Provider to each Airport in the region.

If you are interested in this goodwill gesture and wish to boost the image of your hospital/nursing home, please **submit your EOI on or before 1600 Hrs of 15.04.2026.**

UNCONDITIONAL ACCEPTANCE LETTER

{To be submitted on Non- Judicial Stamp paper of Rs 100/-}

To,

General Manager (Operation)
Airports Authority of India
RHQ-NER, Guwahati
Assam – 781015

Sir,

ACCEPTANCE OF AAI'S EOI CONDITIONS

1. The documents for the **“Expression of Interest (EOI) for operations of Medical Inspection Room (MI Room) atAirport(s) in North Eastern Region for 03 (three) years period”** have been provided by Airports Authority of India and I/we hereby certify that I/we have inspected the site and read the entire terms and conditions of the EOI documents made available to me/us vide AAI website, which shall form part of the agreement and I/We shall abide by the conditions/clauses contained therein.
2. I/We hereby unconditionally accept the EOI conditions of AAI's EOI documents in its entirety for the above facility.
3. The contents of clauses of Notice Inviting EOI of the EOI documents have been noted wherein it is clarified that after unconditionally accepting the EOI conditions in its entirety, it is not permissible to upload any additional file or put any remark(s)/conditions(s) in the EOI Document and the same has been followed in the present case. In case, this provisions of the EOI if found violated after opening of EOI, I/We agree that the EOI shall be rejected, and AAI shall without prejudice to any other right or remedy be at liberty to cancel.
4. **‘That, I/We declare that I/We have not paid and will not pay any bribe to any officer of AAI for awarding this agreement at any stage during its execution and further if any officer of AAI asks for bribe/gratification, I will immediately report it to the Appropriate Authority in AAI’.**

Yours Faithfully

Dated:

(Signature of the health service provider)

GENERAL TERMS AND CONDITIONS

The Authority hereby covenants with the Licensee as follows:

1. The Licensee, his servants and agents shall be entitled to use all ways, paths and passages as may from time to time be maintained on the said Airport ground subject to such Rules and Regulations as may be imposed by the lawful authorities of the Airport ground.
2. The Licensee paying the charges towards the electricity consumption and performing the covenants herein contained and, on his part, to be performed shall and may peacefully possess and enjoy the premises with use of the ways, paths, and passages as aforesaid during the said term without any lawful interruption from or by the Authority or any person claiming under the Authority.
3. Any notice required to be served on the Licensee under this agreement shall be deemed to have been served if delivered at or sent by Registered Post to his last known address or to his authorized representative or agent. Similarly, any notice to be given to the Authority under this agreement shall be deemed to have been served if delivered at or sent by Registered Post to the Authority.
 - The period of Notice given under this Agreement will count from the date of receipt of notice by either side.
4. Subject as herein before otherwise provided, all notices to be given on behalf of the Authority and all other actions to be taken on behalf of the Authority, may be given or taken on behalf of the Authority by the Airport Director of the Airport or by any other Officer from the time being authorized by or entrusted with the functions, duties and powers of the said Airport Director, in respect of the Airport under his charge.
5. a) The Licensee shall not, unless with the written consent of the Authority, create a subcontract of any description with regard to this License or any part thereof, nor shall be without such written consent as aforesaid, assign or transfer his License or any part thereof.

b) The Licensee shall use the premises only for the purpose indicated in this Agreement and no other purpose thereof whatsoever.
6. The Licensee, his agents and servants shall observe, perform and comply with all the provisions of any statutory law applicable to the them including other Department of Government and or Local Body or Administration in force from time to time and to the business which the Licensee is allowed to carry on under this Agreement and to the area in which the said premises are located.

7. a) The Licensee shall indemnify the Authority from/against any claims made or damages suffered by the Authority by reason of any default on the part of the Licensee in due observance and performance of the provisions of any law which may be related to the purpose of this agreement and to the area in which premises are located.

b) The Authority shall not be responsible in any way for loss or damage by any means causes to the Licensee's stock or property.
8. The Licensee shall at his own cost maintain the premises in a proper state of cleanliness an abide by such directions as may be given by the Authority and such other departments as may be entrusted by the Rules & Regulations with the work of inspection and enforcement about the conditions of sanitation, cleanliness and hygiene. If the premises are not maintained in reasonably clean condition by the Licensee, Airport director shall have powers to get the premises cleaned at the risks and cost of the Licensee and recover liquidated damages at the rate of Rs. 500/- per day for each default up to 07 (seven) days and thereafter Rs. 1000/- per day and can take other actions including terminations of the Agreement.
9. The Licensee shall comply with the requirements of all standard health clauses including those given below:
 - a) The Airport Health Officer, wherever available/Medical Officer of AAI or persons authorized by them may without notice enter the premises any time and inspect the premises materials, instruments, implementations, etc. used by the Licensee.
 - b) All the instructions given by the Airport Health Officer, wherever available/Medical Health Officer of AAI or any person authorized by him in the maintenance of public health of the Airport including sanitation control, prevention of infectious diseases, control and prevention of nuisance from insects, rodents, or any other source, shall be carried by him and his agent and his servants.
 - c) The Licensee shall notify to the Airport Health Officer wherever available whenever any person working under him is suffering or suspected to be suffering or suspected to be suffering or convalescing from any infectious disease. The Airport Health Officer or Airport Director or her/his Authorized Representative may medically inspect the said person or any person who is suspected to have been in contact with the person and take any precautionary and preventive measures considered necessary.
 - d) The Licensee, his agents and servants shall not without consent of the Airport Health Officer wherever available, interfere with, injure or destroy or render useless any work executed or any materials or things placed in, under or upon any land or building by or under orders of the Airport Health Officer wherever available with the object of preventing the breeding or entry of mosquitoes or maintenance of sanitation.
 - e) The Licensee, his agents and servants shall not abuse the water sources, and drainage facilities in the Airport area so as to create a nuisance of unsanitary situation prejudicial to public health.

- f) In the event of any default, failure, negligence or breach in the opinion of the Authority, on the part of the Licensee in complying in either of these conditions specified in the forgoing sub-clause (a) to (e), the Authority will be entitled and be at liberty to terminate the License forthwith and resume a possession of the premises without payment of any compensation or damages and forfeit in full or in part the amount deposited by the Licensee for due performance of the Agreement.
10. The Licensee shall employ only such personnel as are of good character, well-behaved, and suitably skilled for the services under this Agreement. The Licensee shall furnish to the Authority, in writing, the names, parentage, age, residential address, and specimen signature or thumb impression of all personnel that it proposes to employ prior to such employment. The Authority shall be at liberty to prohibit the engagement of any person whom it considers undesirable. All personnel engaged by the Licensee shall be subject to the general discipline of the Authority and shall conform to the directions issued by the Authority in respect of entry and exit routes, points of access, and the use of toilets and washrooms. The Licensee shall ensure that the character and antecedents of all such personnel are duly verified by the Police, to the satisfaction of the Authority, prior to their employment.
11. The Licensee would be required to install adequate number (as may be decided by Fire Officer or any other Authorized Officer of AAI depending upon the area of the licensed premises) of minimum a 2.5 kg CO₂ fire extinguisher in the licensed premises at his cost before commencement of the business.
12. The Licensee shall not damage the premises or any part of the Airport premises. In the event any damage is caused to the same, whether intentionally or otherwise, by the Licensee or its employees, agents, invitees, or customers, the Authority shall be entitled to repair such damage or make the requisite replacement and call upon the Licensee to reimburse the cost thereof, which the Licensee undertakes to pay forthwith on demand.
13. The Licensee shall not store or bring or keep in the premises heavy articles so as to injure or damage the premises or keep goods of combustible or inflammable nature unless required for executing the agreement.
14. The Licensee shall not use electrical heater, toaster and other allied appliances in the premises for the preparation of tea, coffee and for heating of food etc.
15. In case of such breach of the terms of this license as minor offences and complaints coming to it notice for which in the opinion of the Authority this Agreement need not be terminated, the Authority may at its discretion recover compensation from the Licensee up to the limit of the security deposit of the Licensee wherever applicable. The decision of the Authority in this respect will be final and binding on the Licensee.

16. The Licensee shall not hold or permit to be holding any public or private auction in the licensed premises.
17. The Licensee shall maintain a complaint book in a prominent place inside the premises and in such a way that it is easily accessible to any person who wishes to record any complaint and the said book shall be open for inspection by the Airport Director, AAI.
18. The Licensee shall deposit duplicate keys of the premises with the Authority whenever the Airport Director demands and permit the Authority to make use of the keys during the emergency. The Licensee shall not remove or replace the lock on the outer door or change the locking device on the said outer door of the room.
19. On expiry of the agreement period or on termination of the agreement by the Authority on account of any breach on the part of the Licensee, the Licensee shall deliver in the possession of the premises in good condition and in peaceful manner along with furniture, fittings, equipment, and installations, if any, provided by the Authority. Further, Licensee shall remove his/their goods and other materials from the premises immediately, failing which Authority reserves its rights to remove such goods/materials at the cost and risk of the Licensee and demand payment for such removal. If such payment is not made within ten days, Authority shall be at liberty to dispose of the goods/materials of the Licensee by public auction to recover the cost. The Licensee shall not be entitled to raise any objection in such an eventuality.
20. The Authority, its servants and agents shall at all time have the absolute right of entry into the said premises.
21. The provision of the public premises (eviction of unauthorized occupants) Act, 1971 and the rules framed there under which are now in force or which may hereafter come into force shall be applicable for all matters provided in the said act.
22. (a) Before making a reference to Mediation Mechanism, the licensee will have to first deposit the disputed amount with AAI and the consent shall have to be obtained from the licensee for acceptance of the recommendations of the Mediation mechanism.

(b) During the Mediation Mechanism, the licensee shall continue to pay the full amount of dues regularly as per the award/agreement and perform all covenants of the agreement.
23. **Dispute Resolution Clause:** All disputes or differences which may arise out of or in connection with or incidental to the Agreement(s) including any dispute or difference regarding the interpretation of terms and conditions of any clause(s) thereof shall be dealt with as provided

hereinafter:

(i) **Through Mediation:** All dispute(s), at the first instance, shall be referred to the Mediation Committee of Independent Experts (MCIE) or individual mediator for mediation as per AAI Mediation Policy and applicable laws. All cost of mediation, shall be borne equally by the parties. In case either party withdraws from the Mediation or the dispute(s) is not resolved within 120 days of reference to the Mediation, then the aggrieved party may invoke arbitration through sub para (ii) within 30 days from the date of receipt of Partial Settlement Agreement or Failure Report.

(ii) **Adjudication through Arbitration:** In case no final settlement has been arrived at between the parties after mediation or partially settled as per sub-Para (i) above, the unresolved dispute(s), on invocation by the aggrieved party *shall be referred for adjudication by arbitration.*

a. When the amount involved is above 25 crores, adjudication shall be made by Arbitral Tribunal comprising of 03 arbitrators. Each party to appoint one arbitrator and the two appointed arbitrators shall appoint the Presiding Arbitrator.

b. When the amount involved is Rs. 25 Crores and below shall be referred to a Sole Arbitrator to be appointed by Chairman/Member, AAI, after obtaining consent of the other party, as per format annexed at Annexure 'A'

Unless the contract has already been repudiated or terminated, the parties shall, in every case, continue to proceed to perform their respective obligations under the agreement. Arbitration proceedings shall be conducted in accordance with the provisions of the Arbitration and Conciliation Act, 1996, as amended from time to time. Fee payable to the Arbitrator(s) shall be as per Schedule-JV of the Arbitration & Conciliation Act, 1996 and shall be borne by both the parties equally.

No dispute shall be referred for resolution under this clause through arbitration in matters for which eviction & recovery procedure is provided under Chapter-VA of the Airports Authority of India Act, 1994.

Format Consent Letter

Dispute Resolution Clause — Para 23 ii (b)

To,

The Chairman/Member/Regional Executive Director,
Airports Authority of India

Sub: - Request of appointment of arbitrator under clause _____ of the agreement dated _____ for _____.

Sir/Madam.

1. We state that _____ (Contractor/agency) was awarded work/concession of _____ at _____ Airport _____ (Other location) of Airports Authority of India through Award letter dated _____.
2. Dispute related to ___ arose between us (Contractor/agency) and AAI.
3. On __ (date), dispute was referred to Mediations per AAI Mediation Policy and any settlement on the following claims/disputes was not reached between the parties:
 - i. _____
 - ii. _____
 - iii. _____
4. A concise statement along with claim in respect of each of such disputes is attached herewith.
5. In v i e w of the above, we invoke arbitration under clause _____ of the _____ agreement between us and AAI and as per provision to Section-12(5) of the Arbitration & Conciliation Act 1996, we hereby agree and request chairman/Member/Regional Executive Director AAI to appoint arbitrator from AAI's panel of arbitrators.
6. I/We also give my/our consent for appointing any of an arbitrator from AAI's approval panel of arbitrators, as per paragraph-5 above.

Thanking You,

(_____) Authorized Signatory

Encl: As above

24. As per BCAS AVSEC Circulars, as amended from time to time, the Licensee shall obtain the requisite security clearances from BCAS for issuance of AEPs/TAEPs for the Doctors and Paramedical staff engaged under this License. The Licensee shall be responsible for arranging Police Verification and security clearances for its agency and personnel at its own cost and risk. Airports Authority of India shall not be responsible for any delay in this regard.
25. The Licensee shall apply to RD, BCAS through the Airport Director, with all relevant supporting documents, for approval of its Security Programme and for processing of AEPs/TAEPs. It shall be the responsibility of the Licensee to obtain the required security clearance through the e-Sahaj portal and to secure BCAS approval of its Security Programme prior to commencement of work.

26. EXIT CLAUSE:

- a) **Normal Termination:** - The agreement will deem to be terminated on the last date as given in the agreement provided by the extension or renewal as approved by the Competent Authority on or before the last date and communicated to the party in writing and duly accepted. The liability of the party will continue to be payable along with the delayed interest till the same is settled. The Licensee cannot claim the dues to be time barred or ultra vires even if after the agreement is deemed to have terminated by operation of this clause.
- b) **Termination for Cause:** - If the party or AAI has invoked the internal dispute resolution cause (as per which the dispute referred to the DRC is to be completed within a period of 45 days) and same remains unresolved after the specified time period, it will be deemed that the notice period for the termination has commenced from the next date within which the dispute should have been resolved. No extra notice needs to be served by both party and the agreement will terminate after the expiry of the notice period. If such termination happens to fall within 50% of the contract period then the party is liable to pay AAI 50% of the total security deposit as demurrage charges. The agreement should also provide for invocation of arbitration clause only after the internal dispute mechanism has been exhausted. However, the notice for termination will deem to have commenced irrespective of the arbitration proceedings.
- c) **Termination for Convenience:** - Either party, AAI on one part and the Licensee on the other part can serve the notice for termination by giving the requisite notice period. The notice by AAI to be served only after obtaining the approval of the acceptance authority. Similarly, the notice given by the party shall be approved by the acceptance authority. However, the date on which notice was received at AAI will be the commencement of the notice period and the administration time required for the approval will not be added. If the party has served the notice, then the party is liable to pay demurrage charges equal to the 50% of the total security deposit.
- d) **Termination for Regulatory/Legislative or Supervisory requirement:** - If any provision of law or legislation of India makes it mandatory to stop/prohibits the continuation of any agreement at any particular location or otherwise then it will be

deemed to be closed from the date of such enactment. No compensation is payable by AAI.

e) **Exponential Penalty**

Exponential Penalty on the Licensee as deemed fit in the form of damage charges can be imposed on the Licensee unauthorized occupying the premises after expiry of agreement period.

27. In case any dispute where legal action is compelled to be initiated by any of the party, jurisdiction of the court shall be the city/town/district where the airport is located.

28. **Extension of Agreement:** -The License may be extended by the Authority after taking approval from the Competent Authority for a maximum period of six months on same terms and conditions.

28. **Rebate Clause:** No rebate on any ground is permissible under this EOI.

LICENSE AGREEMENT

SUB: LICENSE FOR "HEALTH SERVICE PROVIDER" AT AIRPORT(S)

THIS AGREEMENT IS MADE ON THIS DAY OF BETWEEN

AIRPORTS AUTHORITY OF INDIA, a body corporate constituted by the Central Government under the Airports Authority Act (Act 55 of 1994) and having its Corporate office at Rajiv Gandhi Bhawan, Safdarjung Airport New Delhi- 110 003 and Regional Headquarter – North Eastern Region, Airports Authority of India, Guwahati:781015, hereinafter called the "AUTHORITY" (which term shall unless excluded by or is repugnant to the context, be deemed to include its Chairman, or Member, Executive Directors, Airport Director, Officers or any of them specified by the Chairman in this behalf and shall also include its successors and assigns)**ONE PART.**

AND

..... represented by of the other part, hereinafter called the "Health service provider" (which term shall unless excluded by or is repugnant to the context be deemed to include its heirs, representative, successors and assign of the Health service provider.) **OTHER PART.**

WHEREAS the Authority is entitled in 'Law' to grant License atAirport(s) for the purpose of **License FOR "HEALTH SERVICE PROVIDER" ATAIRPORT(S)**, so as to provide amenities and facilities to the passengers and visitors at airport and is in possession of space, more fully described in the schedule hereunder and in the plan annexed to this agreement, hereinafter referred to as the premises.

WHEREAS the Health service provider is desirous to render the services to the Authority on the terms & conditions mentioned hereunder:

AND WHEREAS the Authority is agreeable to grant the Agreement.

NOW, THEREFORE, this indenture witnessed:

1. That this agreement for the said facility shall be valid for the period of **03(Three) YEAR** from..... to unless terminated on account of following:
 - a. By giving **60 days'** notice in writing from either side without assigning any reasons.
 - b. Termination by AAI on a short notice (10 days) in writing on account of unsatisfactory performance.
 - c. Termination on expiry of the specified time period allotted for unresolved internal dispute resolution.
2. Licensee shall pay all chargers towards consumption of electricity as may be due as determined by the Authority and the rate(s) fixed by it from time to time. Such charges shall be paid within the date(s) specified in the bill(s). The Health service provider shall have to provide his own meter(s) for the purpose, failing which Health service provider shall be billed on assessed consumption. In default of payment of said charges, the Authority may without prejudice to its other rights disconnect or cause to be disconnected

electricity to the said premises without any notice and the Health service provider shall not be entitled to any compensation whatsoever on account of any such disconnection.

3. That the Licensee shall pay all rates, assessment, outgoing and other taxes as levied on the Licensee in 'Laws'.
4. That the Licensee shall make payment of the electricity bill etc. by cheque/demand drafts drawn on local banks. No outstation cheques shall be accepted.
5. That in the event of failure to pay the charges by due dates, the authority may without prejudice to other rights and remedies be entitled to charge penal interest @ 12% per annum be payable on all delayed payments for the first month and thereafter @18% per annum for maximum of two months thereafter. During this period, the Licensee shall be issued notice for clearance of outstanding dues. If the Licensee fails to clear the dues within the said period of 02 (two) months, the agreement shall be terminated and the dues along with the penal interest as deemed fit shall be realized.
6. That the Licensee shall deposit a sum of **Rs 10,000/- (Rupees Ten thousand only) as Security Deposit towards electricity charges and additional sum of Rs. 10,000/- (Rupees Ten thousand only) as Security Deposit against any damage to AAI property** in the form of **Demand Draft/Pay order / RTGS / NEFT /Bank Guarantee** from a nationalized/scheduled commercial bank not being a Co-operative or Grameen bank in favour of **Airport Director, Airports Authority of India**, with validity up to the license period plus three months within 15 days from the date of LOIA. In the event of the Licensee committing any breach of the terms and conditions of the agreement, the Authority may without prejudice to other rights and remedies are entitled to forfeit/adjust the total amount of Security Deposit or any part thereof. In such an event he shall pay in the same manner as stated above such additional sum immediately as he may be called upon by the Authority to pay so that the Security Deposit shall always during the continuance of these presents, be for the same amount. On the expiration or earlier determination of the Agreement the Authority shall return the Security deposit or part thereof which has not been forfeited as aforesaid to him, without interest. No interest is payable by AAI on security deposit. Details of Bank Account may be obtained from the O/o GM(OPS), RHQ, NER.
7. That the Licensee shall equip himself with all necessary permits, licenses and such other permissions as may be required under the law in force at any time with regard to the operation of the subject agreement.
8. That the Licensee shall have no right to object as and when the Authority decides to grant additional agreement for similar facility at the Airport premises where the Licensee is rendering such services.

9. That the Authority shall provide bare space for the subject services and other expenses of any kind for establishment and rendering of the services shall be incurred by the Licensee. However, provisions of electricity, water, and drainage connections, as the case maybe, if so required, for the smooth operation of the services shall be provided by the Authority.
10. That the Authority reserves to itself the right to change the location of the premises at any time and may at its discretion, call upon the Licensee to vacate the site & may give him an alternative premise for the purpose of this agreement. In such a case, the Licensee shall be bound to vacate the premises immediately & accept the said alternate premises. The entire expenditure on such shifting shall be borne by Licensee & the Licensee shall not be entitled to claim any compensation.
11. That the Licensee shall use the premises for the bonafide purpose as provided in the agreement, more particularly described in the enclosed scheduled, for the use of all ailing passengers and bonafide visitors to the Airport & officers of the Authority & the staff of various Airlines using the Airport & for no other purpose.
12. The Licensee shall not erect or display any advertisement or signboards except after obtaining the prior approval in writing of the Authority.
13. That the Licensee shall not terminate the agreement before the expiry of the period of the agreement except by giving 60 days' notice in writing, otherwise the Licensee shall be liable to pay to the Authority (without any demur or question) such amount of money as the Authority may decide as due to it by the Licensee . The agreement can be terminated by the Authority by giving 60 days' notice in writing without assigning any reasons thereto.
14. In the event of any default, failure, negligence or breach, in the opinion of the Authority on the part of the Licensee in complying with all or any of the condition of the agreement, the Authority will be entitled and be at liberty to determine the agreement forthwith and resume possession of the premises without payment of any compensation or damages and also forfeit in full or in part the amount deposited by the Licensee for due performance of agreement.
15. The Authority and the Licensee further agree that they are bound by the General Terms and Conditions, annexed hereto.

SIGNED BY SHRI.....
Airport Director or his Authorized representative,
FOR AND ON BEHALF OF THE AAI

IN THE PRESENCE OF:

WITNESS

1. Signature:

Name/Designation:

2. Signature:

Name/Designation:

SIGNED BY

FOR AND ON BEHALF OF

SIGNATURE OF Health service provider

IN THE PRESENCE OF:

WITNESS

1. Signature:

Name/Designation:

Address:

2. Signature:

Name/Designation:

Address:

Special Terms & condition

- 1.** The Health Service should be available to the Passengers during Operational hours of the Airport i.e before Arrival of First flight to Departure of Last flight.
- 2.** Any renovation/ Modification work in the MI room proposed to be carried out should be subject to prior approval from AAI.
- 3.** The change of Location of the MI Room shall be at the discretion of AAI, and it will be binding on the Health service provider.
- 4.** The Health service provider shall acquire necessary permit from the concerned authorities if any required for operating the agreement at their own cost.
- 5.** Any dispute arising out of this agreement the decision of the Airports Authority of India in the matter shall be final and binding.
- 6.** In the event of any default, failure negligence or breach in the opinion of the Authority on the part of the Health service provider in complying with all or any of the conditions of the agreement, the Authority will be entitled and at liberty to determine the agreement forthwith and resume possession of the premises without payment of any compensation or damages and also forfeit in full or in part the amount deposited by the Health service provider for due performance of the Agreement.
- 7.** Licensee shall mandatorily provide the Injections, Medications, Number of Stretchers & Ambulance as specified in the EOI. No request of relaxation in this regard shall be entertained.
- 8.** In case of more than one bid/multiple response against EOI for Operation of MI Room at North Eastern Region Airport(s), preference shall be given to the service provider who shall provide the services at maximum Airports in the North Eastern Region.
- 9.** Selection of the service provider shall be the discretion of AAI based on No. of beds/Facilities provided by hospitals of the service provider/bidding for maximum No. of Airport(s). The bidder shall have no objection to the selection procedure by AAI & decision of AAI shall be final and binding on the bidders.

ANNEXURE-I

S. No.	Airport	Watch Hours	Contact Details
1	AGARTALA	DAILY - 0735 TO 2100 IST	APD – 9436123556, apdagartala@aai.aero Terminal Manager – 9402140030, tm_agt@aai.aero
2	DIMAPUR	TUE THU 1035-1610 IST SUN MON WED FRI SAT - 1110-1610 IST	APD – 9436211515, apd_dimapur@aai.aero Terminal Manager – 03862 242012, tm_dimapur@aai.aero
3	DONYI POLO (HOLLONGI)	MON – FRI - 0915 IST to 1610 IST SAT/SUN - 0945 IST- 1610 IST	APD – 9436850735, apdholongi@aai.aero Terminal Manager – 9863858091, tm.veho@aai.aero
4	IMPHAL	MON/TUE/THU/FRI: 0810 TO 1620 IST WED: 0640 TO 1855 IST SAT: 0640 TO 1620 IST SUN : 0810 TO 1855 IST	APD – 9436237721, apdimphal@aai.aero Terminal Manager – 9402880368, atmimphal@aai.aero
5	JORHAT	DAILY – 0730 TO 1500 IST (CIVIL TERMINAL)	APD – 9435478990, apdjorhat@aai.aero Terminal Manager – 8486167805, terminalvejt@aai.aero
6	LILABARI	TUE SUN: 0745-0910 IST THU: 1710-1855 IST SAT: 1345-1510 IST MON, WED, FRI CLOSED	APD – 9435385804, apdlbr@aai.aero Terminal Manager – 9531434451, tmlbr@aai.aero
7	RUPSI	MON / FRI – 11:30- 13:15 TUS -12:30-14:15 IST & 15:00-16:50 IST SUN - 12:30 TO 13:30 IST WED, THU, SAT CLOSED	OIC – 8486165987, oicrupsi@aai.aero Terminal Manager – 8486203009/ 03662291007
8	BARAPANI (SHILLONG)	MON WED FRI SUN 1005-1615 TUE THU SAT 1030-1615	APD – 9436332580, apdshillong@aai.aero Terminal Manager – 8794701580/ 0364 2307495, tm_vebi@aai.aero
9	SILCHAR	DAILY - 0615 -1630 IST (CIVIL TERMINAL)	APD – 9435700587, apdsilchar@aai.aero Terminal Manager – 7980787303/ 03841 282126, atm_silchar@aai.aero
10	TEZU	MON/FRI: 0825 - 0945 TUE/THU: 0805-1500 SAT: 0805-1240 WED, SUN CLOSED	APD –8258938164, apdtezu@aai.aero Terminal Manager – 6386308494, tm.tezu@aai.aero