



# **AIRPORTS AUTHORITY OF INDIA**

## **DEPARTMENT OF OPERATIONS**

### **RHQ SR CHENNAI**

# **Expression of Interest (EOI) for Operation of Medical Inspection Room (MI Room) at Calicut, Mysuru and Kadapa Airports.**

## **INTRODUCTION**

Airports Authority of India (AAI) , a Mini Ratna Public Sector Undertaking under the Ministry of Civil Aviation was formed by the merger of International Airports Authority of India (IAAI) & National Airports Authority of India (NAA) by an act of Parliament and came into existence on 01.4.1995 with a view to accelerate the integrated development, expansion & modernization of the Operational, Terminal & Cargo facilities at the Airports in the country conforming to International standard, Controlling and Managing Airports in India .

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This Notice Inviting EOI Contains Pages serially numbered including index & cover page=Total 23 pages.

Sd/-  
JGM(OPS)  
AAI, RHQ-SR

# **AIRPORTS AUTHORITY OF INDIA**

## **NOTICE INVITING EXPRESSION OF INTEREST**

1. Airports Authority of India invites **Expression of Interest (EOI)** from reputed local leading **Health Service Providers** i.e., Hospitals /Nursing homes for **Operating Medical Inspection Room (MI Room) at Calicut, Mysuru and Kadapa Airport** for a period of three (03) years.
2. Detail document of EOI may be obtained from AAI Web site [www.aai.aero](http://www.aai.aero).
3. Health Service Providers may submit their EOI for one, more than one, or all Airports listed under Annexure-I.
4. **The duly filled “SEALED EOI” completed in all respect should reach either by registered post or by person at the O/o Regional Executive Director, SR Operational Office Building, Airports Authority of India, 3<sup>rd</sup> Floor, RHQ-SR, Chennai:600027 by 21.04.2026, 1300 Hrs.**
5. **PROCEDURE TO APPLY:**
  - i. The duly filled “SEALED EOI” completed in all respect should reach either by registered post or by person in an ‘**ENVELOPE**’ duly sealed and SUPERSCRIBING - “**Expression of Interest (EOI) for Operations of Medical Inspection Room at ..... Airport**” shall be submitted to the O/o Regional Executive Director, SR Operational Office Building, Airports Authority of India, 3<sup>rd</sup> Floor, RHQ-SR, Chennai-600027 by **21.04.2026,1300 Hrs.**
  - ii. Health service provider showing interest for all three airports shall submit envelopes separately for each airport.
6. **Envelope (Technical bid) shall contain: Technical Eligibility shall contain duly Signed/self- attested copies of the following documents required under eligibility conditions as specified in the EOI documents.**
  - i. Copy of valid Registration Certificate of the Health Service Provider, issued by appropriate authority (Central Govt./ State Govt. / Regulatory Body / Municipal Corporation, etc.)
  - ii. Details of super-specialty treatment facilities of Health Service Provider.
  - iii. Willingness for deputing Doctor/trained Paramedics /Emergency Medical Technician (EMT)/Personnel holding BSC (Nursing)/Diploma (Nursing) & Self-declaration, on letter head, mentioning number of beds in hospital/ nursing home.
  - iv. The duly filled and signed Unconditional Acceptance letter of AAI’s EOI

- v. Conditions in support of their meeting Criteria.
- vi. GST Registration (copy)
- vii. PAN Copy
- viii. Duly sealed and signed EOI document

**IMPORTANT NOTE:**

- The Envelopes shall be opened by the internal committee of AAI.
- A list of airports under region shall be shared through EOI. Health service provider showing interest for all/maximum airports shall be given preference for MoU/Agreement.
- The Preference for selection of Health Service Provider shall be given in the order mentioned below in case more than one health service provider shows interest for equal no of airports.
  - i) Preference will be given to AAI Empaneled Health Service Provider.
  - ii) If all Health Service Providers are AAI Empaneled, then preference will be given to Health Service Provider having more numbers of beds at any one location.

**7. CRITICAL DATES:**

S. No	Activity	Date	Time
1	Publishing Date	01.04.2026	1300 hrs
2	EOI Document Download / Sale start Date	01.04.2026	1300 hrs
3	Bid Submission Start Date	01.04.2026	1300 hrs
4	Bid Submission End Date	21.04.2026	1300 hrs
5	Opening of envelope (Eligibility & Technical bids)	21.04.2026	1500 hrs

- 8. AAI reserves the right to accept or reject any or all applications without assigning any reason. AAI also reserves the right to call off the process at any stage without assigning any reason.
- 9. Not more than one EOI shall be submitted by a Health Service Provider or by a firm of Health Service Providers for one airport. No two or more concerns in which an individual is interested, as Proprietor and/or partner shall apply for the execution of the same works. If they do so, all such EOI shall be liable to be rejected.
- 10. EOI, in which any of the particulars and prescribed information is missing or is incomplete, in any respect and/or prescribed conditions are not fulfilled, shall be considered non-responsive and are liable to be rejected.

Sd/-  
JGM(OPS)  
AAI, RHQ-SR

# **AIRPORTS AUTHORITY OF INDIA**

## **EXPRESSION OF INTEREST for Operation of MI Room at Calicut, Mysuru and Kadapa Airport.**

Airports Authority of India invites **Expression of Interest (EOI)** from reputed local leading **Health Service Providers** i.e., Hospitals /Nursing homes for **Operating Medical Inspection Room (MI Room) at Calicut, Mysuru and Kadapa Airport** for a period of 03 (Three) years.

**Calicut, Mysuru and Kadapa Airports** have scheduled flight movement. As a Health Service Provider at the Airport, may enhance the business opportunity of the service provider. AAI will allow the service provider i.e. the Hospitals / Nursing Homes to advertise their services by displaying sign boards near MI room depicting “Free Medical Facility provided in association with Airports Authority of India”.

The following shall be the eligibility parameters for selection of health service provider: -

1. Local leading Health Service Providers i.e., Hospitals/Nursing homes who have facilities/infrastructure for emergency services and have **minimum 50 (Fifty)** beds capacity hospitals/Nursing homes.
2. The period of agreement of MI Room service shall be of **three (03) years**.
3. The Health Service Provider shall setup facility at the Airport to provide minimum treatment for all types of medical emergencies like orthopedic, burns, heart related emergencies, trauma & routine emergencies etc.
4. All essential medicines & medicals equipment's like thermometer, BP meter, Stethoscope, Glucometer, wheelchair, Stretcher, Oxygen gas cylinder, automated external defibrillator (AED - First Aid for person suffering sudden cardiac arrest), reclining bed, stools, furniture for doctor, curtain for partition or any other medical equipment deem fit for trauma/medical emergencies etc. shall have to be necessarily provided by concerned Hospital/ Nursing home in the MI room.
5. The Concerned hospital / Nursing home shall provide: -  
**List A-** Injectable – Analgesics (Pain killer), Anti-emetics, Anti-spasmodic, Broncho dilators, Anti-hyperacidity.  
**List B** –Oral medications – Analgesics (pain killer), Anti –pyretic (for fever), Anti-spasmodic (for Stomach-ache etc.), Anti-emetics (for vomiting), Anti- hypertensive, Glucose powder, ORS, Bandage, Betadine, Anti- platelets, Eye ointment, Eye drops, Inhaler like Asthalin, Budecort.
6. The Health Service Provider shall stock medicines in adequate quantity so as to be issued to the patients to take care for at least one/two days.

7. The Health Service Provider shall provide/deploy medical team with minimum 01 (One) MBBS Doctor and 01 (One) trained Para Medical Staff during flight timings as revised from time to time. The health service provider shall provide free of cost first aid facility to passengers and airport staffs. While medical practitioners are available at the Airport during their free time, can extend consultancy to other stakeholders (AAI staff /ASG/APSU staff/Airlines staffs, concessionaire, contractual staffs etc. working at Airport(s) with consultancy fee of Rs. 100/-.
8. AAI shall allow Health Service Provider to advertise their Brand Name by displaying one sign board/display board at the location on MI room of size not exceeding 2 feet X 4 feet depicting "Free Medical Facility provided by (Name/Logo) in association with Airports Authority of India". The goodwill accrued from this advertisement may help Hospital / Nursing Home to enhance their business in long run. Name/logo of the agency shall have equal prominence with regards to name of the facility and name of AAI.
9. The primary aim of Medical Inspection Room at Terminal Building of the Airport is to provide free emergency "Medical Assistance" to passengers & visitors who may need First Aid. The concerned hospital shall NOT charge anything from passengers for any treatment except when the passenger opts for hospital of their choice/hospital of the service provider for indoor treatment. Please note that Medical Inspection Room is to provide elementary medical facility to in-flight, transit or arriving passengers for minor ailments only. For emergency patients, duty doctors may advise / recommend the patient to avail the available medical facilities at their Hospital / Nursing Home or other Hospital / Nursing Home at city.
10. The Health Service Provider shall provide free well-equipped Ambulance for expeditious referral of the serious case to nearby hospitals.
11. Airports Authority of India will provide an appropriate space (approximate 180 sq. ft., 15'x12' for MI Room free of cost. The size of the area will be as per availability and may increase or decrease at any time during the period of work. The charges towards electricity/utility shall be borne by service provider as per the actual.
12. Health Service Providers may apply for a Single Airport, more than one or all Airports. Preference shall be given to bidders applying for all or more than one airport.

13. **Electricity/Utility Deposit:** The Health service provider shall deposit of Rs.10,000 as Electricity/Utility Charges Deposit required to be paid offline in form of Bank Guarantee (BG) from Nationalized or scheduled bank (but not from co- operative or Gramin bank) as per format Which shall be provided by AAI to the selected agency. OR to be paid through online electronic mode (NEFT/RTGS). On the Electricity Deposit deposited, no interest shall be payable. **Security Deposit of the work shall be refunded only after six months from the date of completion of agreement.**

AAI Bank & Account Details for preparation of NEFT/ RTGS are as follows:

<b>A/C HOLDER NAME</b>	<b>AIRPORTS AUTHORITY OF INDIA</b>
<b>A/C NUMBER</b>	<b>40533447477</b>
<b>BANK NAME</b>	<b>STATE BANK OF INDIA</b>
<b>BRANCH</b>	<b>MEENAMBAKKAM AIRPORT BRANCH, CHENNAI- 600027</b>
<b>IFSC</b>	<b>SBIN0005789</b>

*AAI has arranged for verification of Bank Guarantees received from Vendors/Customers/Concessionaries through Structured Financial Messaging System (SFMS) of ICICI Bank. The system will operate on pan India basis. While submitting the documents to the BG issuing bank, the bidder will also submit letter to the issuing bank as per the format Which shall be provided by AAI to the selected agency. Based on the inputs received from the bidder, the BG confirmation message through SFMS will be triggered to the beneficiary bank i.e ICICI bank and on the basis of unique identifier code, the BG conformational mail will be received in the BG verification email ID: [bgv.rhqs@aaiaero](mailto:bgv.rhqs@aaiaero)*

14. Health provider shall depute extra manpower (01 doctor/ 01 Paramedic staff) during Monthly drills and other emergency exercises at airport.

**EOI should be submitted on or before 21.04.2026 by 1300 Hrs.**

Sd/-  
JGM (OPS)  
AAI, RHQ SR

**UNCONDITIONAL ACCEPTANCE LETTER**

**{To be submitted on Non- Judicial Stamp paper of Rs 100/-}**

Regional Executive Director  
Airports Authority of India  
Operational office building, 3<sup>rd</sup> Floor,  
RHQ SR Chennai-600027.

Sir,

**ACCEPTANCE OF AAI'S EOI CONDITIONS**

The documents for the “**Expression of Interest (EOI) for operations of Medical Inspection Room (MI Room) at.....Airport(s),**” have been provided by Airports Authority of India and I/we hereby certify that I/we have inspected the site and read the entire terms and conditions of the EOI documents made available to me/us vide AAI website, which shall form part of the contract agreement and I/We shall abide by the conditions/clauses contained therein.

I/We hereby unconditionally accept the EOI conditions of AAI's EOI documents in its entirety for the above facility.

The contents of clauses of Notice Inviting EOI of the EOI documents have been noted wherein it is clarified that after unconditionally accepting the EOI conditions in its entirety, it is not permissible to upload any additional file or put any remark(s)/conditions(s) in the EOI Document and the same has been followed in the present case. In case, this provisions of the EOI if found violated after opening of EOI, I/We agree that the EOI shall be rejected, and AAI shall without prejudice to any other right or remedy be at liberty to cancel.

**'That, I/We declare that I/We have not paid and will not pay any bribe to any officer of AAI for awarding this contract at any stage during its execution and further if any officer of AAI asks for bribe/gratification, I will immediately report it to the Appropriate Authority in AAI'.**

Yours Faithfully

Date:

(Signature of the health service provider)

## **GENERAL TERMS AND CONDITIONS**

The Authority hereby covenants with the Licensee as follows:

1. The Licensee, his servants and agents shall be entitled to use all ways, paths and passages as may from time to time be maintained on the said Airport ground subject to such Rules and Regulations as may be imposed by the lawful authorities of the Airport ground.
2. The Licensee paying the charges towards the electricity consumption and performing the covenants herein contained and, on his part, to be performed shall and may peacefully possess and enjoy the premises with use of the ways, paths, and passages as aforesaid during the said term without any lawful interruption from or by the Authority or any person claiming under the Authority.
3. Any notice required to be served on the Licensee under this agreement shall be deemed to have been served if delivered at or sent by Registered Post to his last known address or to his authorized representative or agent. Similarly, any notice to be given to the Authority under this agreement shall be deemed to have been served if delivered at or sent by Registered Post to the Authority who should invariably acknowledge the notice.
  - The period of Notice given under this Agreement will count from the date of receipt of notice by either side.
4. Subject as herein before otherwise provided, all notices to be given on behalf of the Authority and all other actions to be taken on behalf of the Authority, may be given or taken on behalf of the Authority by the Airport Director of the respective Airport(s) or by any other Officer from the time being authorized by or entrusted with the functions, duties and powers of the said Airport Director, in respect of the Airport under his charge.
5.
  - a) The Licensee shall not, unless with the written consent of the Authority, create a subcontract of any description with regard to this License or any part thereof, nor shall be without such written consent as aforesaid, assign or transfer his License or any part thereof.
  - b) The Licensee shall use the premises only for the purpose indicated in this Agreement and no other purpose thereof whatsoever.
6. The Licensee, his agents and servants shall observe, perform and comply with all the provisions of any statutory law applicable to the Licensee including other Department of Government and or Local Body or Administration in force from time to time and to the business which the Licensee is allowed to carry on under this Agreement and to the area in which the said premises are located.
7.
  - a) The Licensee shall indemnify the Authority from/against any claims made or damages suffered by the Authority by reason of any default on the part of the Licensee in due observance and performance of the provisions of any law which may be related to the purpose of this agreement and to the area in which premises are located.

- b) The Authority shall not be responsible in any way for loss or damage by any means causes to the Licensee's stock or property.
8. The Licensee shall at his own cost maintain the premises in a proper state of cleanliness and abide by such directions as may be given by the Authority and such other departments as may be entrusted by the Rules & Regulations with the work of inspection and enforcement about the conditions of sanitation, cleanliness and hygiene. If the premises is not maintained in reasonably clean condition by the Licensee, Airport director shall have powers to get the premises cleaned at the risks and cost of the Licensee and recover liquidated damages at the rate of Rs. 500/- per day for each default up to 07 (seven) days and thereafter Rs. 1000/- per day and can take other actions including terminations of the License.
9. The Licensee shall comply with the requirements of all standard health clauses including those given below:
- a) The Airport Health Officer, wherever available/Medical Officer/Airport Director of AAI or persons authorized by Airport Director may without notice enter the premises any time and inspect the premises materials, instruments, implementations, etc. used by the Licensee.
  - b) All the instructions given by the Airport Health Officer, wherever available/Medical Health Officer/ Airport Director of AAI or any person authorized by Airport Director in the maintenance of public health of the Airport including sanitation control, prevention of infectious diseases, control and prevention of nuisance from insects, rodents, or any other source, shall be carried by him and his agent and his servants.
  - c) The Licensee shall notify to the Airport Health Officer wherever available or Airport Director whenever any person working under him is suffering or suspected to be suffering or suspected to be suffering or convalescing from any infectious disease. The Airport Health Officer wherever available or Airport Director or her/his Authorized Representative may medically inspect the said person or any person who is suspected to have been in contact with the person and take any precautionary and preventive measures considered necessary.
  - d) The Licensee, his agents and servants shall not without consent of the Airport Health Officer wherever available or Airport Director, interfere with, injure or destroy or render useless any work executed or any materials or things placed in, under or upon any land or building by or under orders of the Airport Health Officer wherever available or Airport Director with the object of preventing the breeding or entry of mosquitoes or maintenance of sanitation.
  - e) The Licensee, his agents and servants shall not abuse the water sources, and drainage facilities in the Airport area so as to create a nuisance of unsanitary situation prejudicial to public health.
  - f) In the event of any default, failure, negligence or breach in the opinion of the Authority, on the part of the Licensee in complying in either of these conditions specified in the forgoing sub-clause (a) to (e), the Authority will be entitled and be at liberty to terminate the Licensee forthwith and resume a possession of the premises without payment of any compensation or damages and forfeit in full or in part the amount deposited by the Licensee for due performance of the Agreement.

10. The Licensee shall employ only such servants as shall have good character and as well behaved and skillful in their business. The Licensee furnish the Authority in writing with the names, parentage, age, residence, and specimen signature or thumb impression of all servants whom he proposes to employ for the purpose of the Agreement before they are so employed, and the authority shall be at liberty to forbid the employment of any person whom the licensee may consider undesirable. The servants employed by him shall be under the general discipline of the Authority and shall conform to such directions as may be issued by the Authority in respect of points or routes of entry to and exit from the premises and in respect of the use of toilet and wash rooms. He shall also have the character of all persons employed by him verified by the Police to the satisfaction of the Authority before the employment.
11. The Licensee would be required to install adequate number (as may be decided by Fire Officer or any other Authorized Officer of AAI depending upon the area of the licensed premises) of minimum a 2.5 kg CO<sub>2</sub> fire extinguisher in the licensed premises at his cost before commencement of the business.
12. The Licensee shall not damage the premises for any part of the Airport premises and in the event of any damage being caused to the same intentionally or otherwise by the Licensee, or his employees or invitees or customers, the Authority shall be entitled to repair the damage or make the requisite replacement and call upon the Licensee for replacement and call upon the licensee to reimburse cost thereof with the Licensee undertakes to pay forthwith on demand.
13. The licensee shall not store or bring or keep in the premises heavy articles so as to injure or damage the premises or keep goods of combustible or inflammable nature unless required for executing the license.
14. The Licensee shall not use electrical heater, toaster and other allied appliances in the premises for the preparation of tea, coffee and for heating of food etc.
15. In case of such breach of the terms of this license as minor offences and complaints coming to its notice for which in the opinion of the Authority this Agreement need not be terminated, the Authority may at its discretion recover compensation from the Licensee up to the limit of the security deposit of the Licensee wherever applicable. The decision of the Authority in this respect will be final and binding on the Licensee.
16. The Licensee shall not hold or permit to be holding any public or private auction in the licensed premises.
17. The Licensee shall maintain a complaint book in a prominent place inside the premises and in such a way that it is easily accessible to any person who wishes to record any complaint and the said book shall be open for inspection by the Airport Director, AAI.

18. The Licensee shall deposit duplicate keys of the premises with the Authority whenever the Airport Director demands and permit the Authority to make use of the keys during the emergency. The Licensee shall not remove or replace the lock on the outer door or change the locking devise on the said outer door of the shop.
19. On expiry of the license period or on termination of the license by the Authority on account of any breach on the part of the Licensee, the licensee shall deliver in the possession of the premises in good condition and in peaceful manner along with furniture, fittings, equipment, and installations, if any, provided by the Authority. Further, Licensee shall remove the goods and other materials from the premises immediately, failing which Authority reserves its rights to remove such goods/materials at the cost and risk of the Licensee and demand payment for such removal. If such payment is not made within ten days, Authority shall be at liberty to dispose of the goods/materials of the Licensee by public auction to recover the cost. The Licensee shall not be entitled to raise any objection in such an eventuality.
20. The Authority, its servants and agents shall at all time have the absolute right of entry into the said premises.
21. The provision of the public premises (eviction of unauthorized occupants) Act, 1971 and the rules framed there under which are now in force or which may hereafter come into force shall be applicable for all matters provided in the said act.
22. (a) Before making a reference to Mediation Mechanism, the licensee will have to first deposit the disputed amount with AAI and the consent shall have to be obtained from the licensee for acceptance of the recommendations of the Mediation mechanism.  
  
(b) During the Mediation Mechanism, the licensee(s) shall continue to pay the full amount of dues regularly as per the award/agreement and perform all covenants of the agreement.
23. **Dispute Resolution Clause:** All disputes or differences which may arise out of or in connection with or incidental to the Agreement(s) including any dispute or difference regarding the interpretation of terms and conditions of any clause(s) thereof shall be dealt with as provided hereinafter:
  - (i) **Through Mediation:** All dispute(s), at the first instance, shall be referred to the Mediation Committee of Independent Experts (MCIE) or individual mediator for mediation as per AAI Mediation Policy and applicable laws. All cost of mediation, shall be borne equally by the parties. In case either party withdraws from the Mediation or the dispute(s) is not resolved within 120 days of reference to the Mediation, then the aggrieved party may invoke arbitration through sub para (ii) within 30 days from the date of receipt of Partial Settlement Agreement or Failure Report.

**(ii) Adjudication through Arbitration:** In case no final settlement has been arrived at between the parties after mediation or partially settled as per sub Para (i) above, the unresolved dispute(s), on invocation by the aggrieved party shall be referred for adjudication by arbitration.

a. When the amount involved is above 25 crores, adjudication shall be made by Arbitral Tribunal comprising of 03 arbitrators. Each party to appoint one arbitrator and the two appointed arbitrators shall appoint the Presiding Arbitrator.

b. When the amount involved is Rs. 25 Crores and below shall be referred to a Sole Arbitrator to be appointed by Chairman/Member, AAI, after obtaining consent of the other party, as per format annexed at Annexure 'A' Unless the contract has already been repudiated or terminated, the parties shall, in every case, continue to proceed to perform their respective obligations under the agreement. Arbitration proceedings shall be conducted in accordance with the provisions of the Arbitration and Conciliation Act, 1996, as amended from time to time. Fee payable to the Arbitrator(s) shall be as per Schedule-JV of the Arbitration & Conciliation Act, 1996 and shall be borne by both the parties equally. No dispute shall be referred for resolution under this clause through arbitration in matters for which eviction & recovery procedure is provided under Chapter-VA of the Airports Authority of India Act, 1994.

**Format Consent Letter**

Dispute Resolution Clause — Para 2 ii (b)

To,  
The Chairman/Member/Regional Executive Director,  
Airports Authority of India  
-----

Sub: - Request of appointment of arbitrator under clause \_\_\_\_\_ of the  
\_\_\_\_\_ agreement dated \_\_\_\_\_ for \_\_\_\_\_.

Sir/Madam.

1. We state that \_\_\_\_\_ (Contractor/agency) was awarded work/concession of  
\_\_\_\_\_ at \_\_\_\_\_ Airport  
\_\_\_\_\_ (other location) of Airports Authority of India through Award  
letter dated \_\_\_\_\_.

2. Dispute related to \_\_\_\_\_ arose between us (Contractor/agency) and AAI.

3. On \_\_\_\_\_ (date), dispute was referred to Mediations per AAI Mediation Policy  
and any settlement on the following claims/disputes was not reached between the parties:

- (i)
- (ii)
- (iii)

4. A concise statement along with claim in respect of each of such disputes is attached  
herewith.

5. In view of the above, we invoke arbitration under clause \_\_\_\_\_ of the  
\_\_\_\_\_ agreement between us and AAI and as per provision to  
Section-12(5) of the Arbitration & Conciliation Act 1996, we hereby agree and request  
chairman/Member/Regional Executive Director AAI to appoint arbitrator from AAI's panel of  
arbitrators.

6. I/We also give my/our consent for appointing any of an arbitrator from AAI's approval  
panel of arbitrators, as per paragraph-5 above.

Thanking You,

( \_\_\_\_\_ ) Authorized signatory

Encl: As above

24. As per BCAS AVSEC Circular amended from time to time, the service provider should obtain security clearance from BCAS for obtaining AEPs for the Doctors & the Paramedical staffs. Airports Authority of India shall not be responsible for any delay in this regard. The service provider with all the relevant documents shall apply to RD-BCAS through Airport Director.

## 25. EXIT CLAUSE:

- a) **Normal Termination:** - The contract will deem to be terminated on the last date as given in the agreement provided by the extension or renewal as approved by the Competent Authority on or before the last date and communicated to the party in writing and duly accepted. The liability of the party will continue to be payable along with the delayed interest (at the rate mentioned in the contract) till the same is settled. The Licensee cannot claim the dues to be time barred or ultra vires even if after the contract is deemed to have terminated by operation of this clause.
- b) **Termination for Cause:** - If the party or AAI has invoked the internal dispute resolution cause (as per which the dispute referred to the DRC is to be completed within a period of 45 days) and same remains unresolved after the specified time period, it will be deemed that the notice period for the termination has commenced from the next date within which the dispute should have been resolved. No extra notice needs to be served by both party and the contract will terminate after the expiry of the notice period. If such termination happens to fall within 50% of the contract period then the party is liable to pay AAI 50% of the total security deposit as demurrage charges. The agreement should also provide for invocation of arbitration clause only after the internal dispute mechanism has been exhausted. However, the notice for termination will deem to have commenced irrespective of the arbitration proceedings.
- c) **Termination for Convenience:** - Either party, AAI on one part and the licensee on the other part can serve the notice for termination by giving the requisite notice period. The notice by AAI to be served only after obtaining the approval of the acceptance authority. Similarly, the notice given by the party shall be approved by the acceptance authority. However, the date on which notice was received at AAI will be the commencement of the notice period and the administration time required for the approval will not be added. If the party has served the notice, then the party is liable to pay demurrage charges equal to the 50% of the total security deposit.

d) **Termination for Regulatory/Legislative or Supervisory requirement:** - If any provision of law or legislation of India makes it mandatory to stop/prohibits the continuation of any contract at any particular location or otherwise then it will be deemed to be closed from the date of such enactment. No compensation is payable by AAI.

e) **Exponential Penalty**

Exponential Penalty on licensees as deemed fit in the form of damage charges can be imposed on licensees unauthorized occupying the premises after expiry of contract period.

26. In case any dispute where legal action is compelled to be initiated by any of the party, jurisdiction of the court shall be the city/town/district where the airport is located.

27. **Extension of License:** -The License may be extended by the Authority after taking approval from the Competent Authority for a maximum period of six months on same terms and conditions.

28. **Rebate Clause:** No rebate on any ground is permissible under this EOI.

## LICENCE AGREEMENT

**SUB: LICENCE FOR “HEALTH SERVICE PROVIDER” AT .....AIRPORT(S)**

THIS AGREEMENT IS MADE ON THIS ..... DAY OF..... BETWEEN

**AIRPORTS AUTHORITY OF INDIA**, a body corporate constituted by the Central Government under the Airports Authority Act (Act 55 of 1994) and having its Corporate office at Rajiv Gandhi Bhawan, Safdarjung Airport New Delhi- 110 003 and Regional office at Operational Office Building, Airports Authority of India, 3<sup>rd</sup> Floor Chennai:600027 , hereinafter called the “AUTHORITY“ (which term shall unless excluded by or is repugnant to the context, be deemed to include its Chairman, or Member, Executive Directors, Airport Director, Officers or any of them specified by the Chairman in this behalf and shall also include its successors and assigns)..... **ONE PART.**

AND

..... represented by..... of the other part, hereinafter called the “LICENSEE” (which term shall unless excluded by or is repugnant to the context be deemed to include its heirs, representative, successors and assign of the Licensee.) ..... **OTHER PART.**

WHEREAS the Authority is entitled in ‘Law’ to grant license at..... Airport(s) for the purpose of **LICENCE FOR “HEALTH SERVICE PROVIDER” AT .....AIRPORT(S)**, so as to provide amenities and facilities to the passengers and visitors at airport and is in possession of space, more fully described in the schedule hereunder and in the plan annexed to this agreement, hereinafter referred to as the premises.

WHEREAS the Licensee is desirous to render the services to the Authority on the terms & conditions mentioned hereunder:

AND WHEREAS the Authority is agreeable to grant the Licence.

**NOW, THEREFORE, this indenture witnessed:**

1. That this license for the said facility shall be valid for the period of **03(Three) YEAR** from..... to unless terminated on account of following:
  - a. By giving **60 days’** notice in writing from either side without assigning any reasons.
  - b. Termination by AAI on a short notice (10 days) in writing on account of unsatisfactory performance.
  - c. Termination on expiry of the specified time period allotted for unresolved internal dispute resolution.

2. Licensee shall pay all charges towards consumption of electricity as may be due as determined by the Authority and the rate(s) fixed by it from time to time. Such charges shall be paid within the date(s) specified in the bill(s). The Licensee shall have to provide his own meter(s) for the purpose, failing which licensee shall be billed on assessed consumption. In default of payment of said charges, the Authority may without prejudice to its other rights disconnect or cause to be disconnected electricity to the said premises without any notice and the Licensee shall not be entitled to any compensation whatsoever on account of any such disconnection.
3. That the licensee shall pay all rates, assessment, outgoing and other taxes as levied on the Licensee in 'Laws'.
4. That the Licensee shall make payment of the electricity bill etc. by cheque/demand drafts drawn on local banks. No outstation cheques shall be accepted.
5. That in the event of failure to pay the charges by due dates, the authority may without prejudice to other rights and remedies be entitled to charge penal interest @ 12% per annum be payable on all delayed payments for the first month and thereafter @18% per annum for maximum of two months thereafter. During this period, the licensee shall be issued notice for clearance of outstanding dues. If the licensee fails to clear the dues within the said period of 02 (two) months, the contract shall be terminated and the dues along with the penal interest as deemed fit shall be realized.
6. That the Licensee shall equip himself with all necessary permits, licenses and such other permissions as may be required under the law in force at any time with regard to the operation of the subject license.
7. That the Licensee shall have no right to object as and when the Authority decides to grant additional license for similar facility at the Airport premises where the licensee is rendering such services.
8. That the Authority shall provide bare space for the subject services and other expenses of any kind for establishment and rendering of the services shall be incurred by the Licensee. However, provisions of electricity, water, and drainage connections, as the case may be, if so required, for the smooth operation of the services shall be provided by the Authority.
9. That the Authority reserves to itself the right to change the location of the premises at any time at its discretion, call upon the Licensee to vacate the site & may give him an alternative premise for the purpose of this license. In such a case, the licensee shall be bound to vacate the premises immediately & accept the said alternate premises. The entire expenditure on such shifting shall be borne by licensee & the licensee shall not be entitled to claim any compensation or revision in the license fee on that score.
10. That the Licensee shall use the premises for the bonafide purpose as provided in the agreement, more particularly described in the enclosed scheduled, for the use of all ailing passengers and bonafide visitors to the Airport & officers of the Authority & the staff of various Airlines using the Airport & for no other purpose.

11. The Licensee shall not erect or display any advertisement or signboards except after obtaining the prior approval in writing of the Authority.
12. That the Licensee shall not terminate the license before the expiry of the period of the license except by giving 60 days' notice in writing, otherwise the Licensee shall be liable to pay to the Authority (without any demur or question) such amount of money as the Authority may decide as due to it by the licensee. The licensee can be terminated by the Authority by giving 60 days' notice in writing without assigning any reasons thereto.
13. In the event of any default, failure, negligence or breach, in the opinion of the Authority on the part of the licensee in complying with all or any of the condition of the license agreement, the Authority will be entitled and be at liberty to determine the license forthwith and resume possession of the premises without payment of any compensation or damages and also forfeit in full or in part the amount deposited by the licensee for due performance of agreement.
14. The Authority and the Licensee further agree that they are bound by the General Terms and Conditions, annexed hereto.

<p>Signature of Airport Director or his Authorized representative</p> <p>SIGNED BY SHRI..... .....</p> <p>FOR AND ON BEHALF OF THE AAI.</p> <p>IN THE PRESENCE OF:</p> <p><b><u>WITNESS</u></b></p> <p>1. Signature:</p> <p style="padding-left: 20px;">Name/Designation: ..... .....</p> <p>2. Signature:</p> <p style="padding-left: 20px;">Name/Designation: ..... .....</p>	<p>Signature of Licensee</p> <p>SIGNED BY SHRI..... .....</p> <p>FOR AND ON BEHALF OF .....</p> <p>IN THE PRESENCE OF:</p> <p><b><u>WITNESS</u></b></p> <p>1. Signature:</p> <p style="padding-left: 20px;">Name/Designation: .....</p> <p style="padding-left: 20px;">Address: .....</p> <p>2. Signature:</p> <p style="padding-left: 20px;">Name/Designation: .....</p> <p style="padding-left: 20px;">Address: .....</p>
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### **Special Terms & condition**

1. The Health Service should be available to the Passengers all the time during flight operation/ round the clock basis 24x7.
2. Any renovation/ Modification work in the MI room proposed to be carried out should be subject to prior approval from AAI.
3. The change of Location of the MI Room shall be at the discretion of AAI, and it will be binding on the licensee
4. The licensee shall acquire necessary permit from the concerned authorities if any required for operating the license at their own cost.
5. Any dispute arising out of this contract the decision of the Airports Authority of India in the matter shall be final and binding
6. In the event of any default, failure negligence or breach in the opinion of the Authority on the part of the Licensee in complying with all or any of the conditions of the license agreement, the Authority will be entitled and at liberty to determine the licensee forthwith and resume possession of the premises without payment of any compensation or damages and also forfeit in full or in part the amount deposited by the licensee for due performance of the Agreement.
7. Licensee shall mandatorily provide the Injections, Medications & Ambulance as specified in the EOI. No request of relaxation in this regard shall be entertained.
8. In case of more than one bid/multiple response against EOI for Operation of MI Room at Southern Region Airport(s), preference shall be given to the service provider who shall provide the services at maximum Airports in the Southern Region.
9. Selection of the service provider shall be the discretion of AAI based on No. of beds/Facilities provided by hospitals of the service provider/bidding for maximum No. of Airport(s). The bidder shall have no objection to the selection procedure by AAI & decision of AAI shall be final and binding on the bidders.
10. **Admission to Site:** Necessary entry passes will be obtained by health service provider from the concerned issuing authorities for working in passenger and non-passenger areas. Applicable fees for obtaining the passes shall be paid by the health service provider. The health service provider has to make arrangement for obtaining AVSEC training, police verification and security clearance & Security Program for his agency and staff. Also, it is the duty of the health service provider to ensure that airport passes are treated with utmost sanctity and are not allowed outside the airport premises.
11. It is responsibility of agency to obtain Security clearance and approval of security program from BCAS and submit Security Program as per BCAS rules and shall bound to comply all rules and regulations related to security for working at Airport as per prescribed by BCAS. Agency has to apply for Security Clearance on line to BCAS through <https://esahaj.gov.in> within 15 days of award of contract. Simultaneously agency has to apply for provisional security clearance through CSO AAI Airport. If any criminal case against the agency, their Partner/Proprietor found during the course of contract, the same will be terminated immediately and no Airport Entry Passes will be issued to their Proprietor and Staff which are engaged for duty. In such case Security Deposit shall be forfeited.

12. Health service provider should react to any emergency call in the shortest possible time and provide emergency services. On request of AAI or any working agency at airport the health service provider should reach the site or aircraft with emergency medical kit and attend the emergency. A treatment/discharge report also to be prepared and submitted to AAI for each such case. A monthly report/return on all passenger related treatment also to be submitted to AAI for records.

13. **Penalties for Deficiency in Service:** The following Penalties as mentioned below are leviable in addition to the quoted license fee on the Health service provider for not providing service as intended in EOI on any receipt of complaints.

In case health service provider fails to pay the penalty same may be recovered from their Security deposits. Decision of the Airport Director will be final and binding in this regard.

<b>Sl. No.</b>	<b>Description</b>	<b>Leviable Rate</b>
1	Non-availability of doctor	Rs. 1000 /- Per recorded instance
2	Non-availability of Paramedics	Rs. 500 /- Per recorded instance
3	Non-availability of Ambulance/ Driver	Rs. 1000 /- Per recorded instance

**Annexure-A**

<b>S. No.</b>	<b>Name of Southern Region Airports</b>	<b>No. Of shift(s) Operation</b>
01	Calicut Airport	03
02	Mysuru Airport	02
03	Kadapa Airport	01

**CHECK LIST FORMAT TO BE SUBMITTED BY APPLICANTS  
ALONG WITH EOI**

**Name of work: Operation Of “Medical Inspection Room” (MI Room) at  
.....Airport**

<b>Documents to be submitted in Envelope – I (Technical Bid)</b>		
<b>S. N.</b>	<b>Parameter as per EOI</b>	<b>Attached (Yes / No)</b>
<b>1</b>	Copy of valid Registration Certificate of the Health Service Provider, issued by appropriate authority (Central Govt./ State Govt. / Regulatory Body / Municipal Corporation, etc.)	<b>Attached (Yes / No)</b>
<b>2</b>	Details of super-specialty treatment facilities of Health Service Provider.	<b>Attached (Yes / No)</b>
<b>3</b>	Willingness for deputing Doctor/trained Paramedics /Emergency Medical Technician (EMT)/Personnel holding BSC (Nursing)/Diploma (Nursing) & Self-declaration, on letter head, mentioning number of beds in hospital / nursing home.	<b>Attached (Yes / No)</b>
<b>4</b>	The duly filled and signed Unconditional Acceptance letter of AAI’s EOI Conditions in support of their meeting Criteria.	<b>Attached (Yes / No)</b>
<b>5</b>	GST Registration (copy)	<b>Attached (Yes / No)</b>
<b>6</b>	PAN (Copy)	<b>Attached (Yes / No)</b>
<b>7</b>	Duly sealed and signed EOI documents	<b>Attached (Yes / No)</b>

**(SIGNATURE OF HEALTH SERVICE  
PROVIDER WITH SEAL)**