

ASQ Rating of 11 AAI airports in ACI-ASQ survey for Qtr-IV (October-December) over Qtr-III (July-September) 2016

Name of the airport	Qtr-IV (October-December) 2016		Qtr-III (July-September) 2016		Difference in ASQ rating of Qtr-IV 2016 over Qtr-III 2016
	ASQ RATING	RANK	ASQ RATING	RANK	
Pune	4.78	29	4.70	32	0.08
Lucknow	4.76	31	4.93	15	-0.17
Kolkata	4.73	33	4.73	29	0.00
Ahmedabad	4.66	38	3.70	240	0.96
Trivandrum	4.66	37	4.38	68	0.28
Srinagar	4.59	41	4.26	95	0.33
Chennai	4.57	43	4.62	39	-0.05
Jaipur	4.49	55	4.79	27	-0.30
Guwahati	4.39	66	4.39	67	0.00
Goa	4.30	93	4.40	66	-0.10
Calicut	4.23	115	4.17	126	0.06
Average of 11 airports	4.56		4.46		0.10
World average	4.16		4.15		0.01

MOU Targets set for excellent rating for the year 2016-17 is 4.80 on five points scale.