

ASQ Rating of 11 AAI airports in ACI-ASQ survey for Qtr-III (July-September) 2016 over QII (April-June) 2016

Name of the airport	Qtr-III (July-September) 2016		Qtr-II (April - June) 2016		Difference in ASQ rating of Qtr-III 2016 over Qtr-II 2016
	ASQ RATING	RANK	ASQ RATING	RANK	
Lucknow	4.93	15	4.66	36	0.27
Jaipur	4.79	27	4.70	32	0.09
Kolkata	4.73	29	4.72	31	0.01
Pune	4.70	32	4.65	38	0.05
Chennai	4.62	39	4.66	37	-0.04
Goa	4.40	66	4.86	19	-0.46
Guwahati	4.39	67	4.37	71	0.02
Trivandrum	4.38	68	4.90	17	-0.52
Srinagar	4.26	95	4.58	41	-0.32
Calicut	4.17	126	3.85	211	0.32
Ahmedabad	3.70	240	4.33	81	-0.63
Average of 11 airports	4.46		4.57		-0.11
World average	4.15		4.16		-0.01

MOU Targets set for excellent rating for the year 2016-17 is 4.80 on five points scale.