

**ASQ Rating of 11 AAI airports in ACI-ASQ survey for QII (April-June)  
2016 over QI (January-March) 2016**

Name of the airport	Qtr-II (April - June) 2016		Qtr-I (January-March) 2016		Difference in ASQ rating of Qtr-II 2016 over Qtr-I 2016
	ASQ RATING	RANK	ASQ RATING	RANK	
Trivandrum	4.90	17	4.87	17	0.03
Goa	4.86	19	4.79	29	0.07
Kolkata	4.72	31	4.80	26	-0.08
Jaipur	4.70	32	4.60	42	0.10
Lucknow	4.66	36	4.74	-	-0.08
Chennai	4.66	37	4.66	36	0.00
Pune	4.65	38	4.62	40	0.03
Srinagar	4.58	41	4.72	33	-0.14
Guwahati	4.37	71	4.44	53	-0.07
Ahmedabad	4.33	81	4.74	31	-0.41
Calicut	3.85	211	3.79	215	0.06
Average of 11 airports	4.57		4.62		-0.04
World average	4.16		4.14		0.02

MOU Targets set for excellent rating for the year 2016-17 is 4.80 on five points scale.