

**RATING AND RANKING OF 11 AAI AIRPORTS IN ACI –ASQ SURVEY**

**QUARTER-I (JANUARY - MARCH) 2016 OVER QUARTER-IV (OCTOBER-DECEMBER) 2015**

Name of the airport	Qtr-I (January-March) 2016		Qtr-IV (October-December) 2015		Difference in ASQ rating of Qtr-I 2016 over Qtr-IV 2015
	ASQ RATING	RANK	ASQ RATING	RANK	
Trivandrum	4.87	17	4.27	85	0.60
Kolkata	4.80	26	4.78	25	0.02
Goa	4.79	29	4.65	30	0.14
Ahmedabad	4.74	31	4.47	52	0.27
Srinagar	4.72	33	4.77	27	-0.05
Chennai	4.66	36	4.51	41	0.15
Pune	4.62	40	4.52	39	0.10
Jaipur	4.60	42	4.78	26	-0.18
Guwahati	4.44	53	4.43	54	0.01
Calicut	3.79	215	3.74	215	0.05
Lucknow	Requested to redo the survey		4.91	15	-
World average	4.14		4.13		0.01
Average of AAI airports	4.60*		4.53**		0.11

\*-Average of 10 airports

\*\* - Average of 11 airports

**MOU Targets set for excellent rating for the year 2015-16 is 4.20 on five points scale.**