

**Score and Rank of 11 AAI airports in ACI-ASQ Survey for Qtr.-IV (Oct-Dec.) 2014 viz-a-viz Qtr.-III (July-Sept) 2014 and for 2014 over 2013
(on five point scale)**

Name of the airport	Qtr-IV (Oct-Dec) 2014		Qtr-III (July-Sept) 2014		Difference in rating of Qtr-IV -2014 over Qtr-III-2014	2014		2013		Difference in rating of 2014 over 2013
	CSI	RANK	CSI	RANK		CSI	RANK	CSI	RANK	
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(11)
Kolkata	4.66	30	4.66	27	0	4.49	37	3.75	184	0.74
Jaipur	4.63	31	4.41	41	0.22	4.32	60	3.96	136	0.36
Ahmedabad	4.39	56	4.38	46	0.01	4.32	59	4.13	87	0.19
Pune	4.34	63	4.23	82	0.11	4.2	91	4.06	110	0.14
Trivandrum	4.33	68	4.3	65	0.03	4.29	68	4.08	105	0.21
Lucknow	4.33	66	4.21	89	0.12	4.26	74	4.13	86	0.13
Chennai	4.31	71	4.31	60	0	4.26	75	3.94	146	0.32
Goa	4.3	74	4.21	91	0.09	4.18	100	4.01	126	0.17
Guwahati	4.27	81	4.32	59	-0.05	4.27	71	4.09	100	0.18
Calicut	4.18	107	4.16	102	0.02	4.09	124	3.71	179	0.38
Srinagar	4.15	115	4.34		-0.19	4.23	81	4.12	89	0.11
World Average	4.11		4.07							
World Highest	4.97*		4.98*							
Average of 11 airports	4.35		4.32			4.26		4.00		

* SIN- Singapore

MOU Targets set for excellent rating for the year 2014-15 is 4.20 on five point scale.