

**Customer Satisfaction Index of 53 Airports for Round-I(January-June) 2014
Vis-a -Vis Round-IV (July-December) 2013**

(on five points scale)

Rank No.	Airport	Customer Satisfaction Index		Difference between Round-I(2014) and Round-IV(2013)
		Round-I(Jan-June) 2014	Round-IV (July-Dec.) 2013	
1	Jodhpur	4.71	4.69	0.02
2	Trichy	4.69	4.66	0.03
3	Bhubaneswar	4.65	4.63	0.02
4	Chandigarh	4.65	4.67	-0.02
5	Udaipur	4.60	4.64	-0.04
6	Raipur	4.56	4.43	0.13
7	Aurangabad	4.55	4.49	0.06
8	Madurai	4.55	4.59	-0.04
9	Indore	4.54	4.58	-0.04
10	Bhopal	4.53	4.56	-0.03
11	Dehradun	4.52	4.55	-0.03
12	Portblair	4.52	4.50	0.02
13	Coimbatore	4.51	4.55	-0.04
14	Varanasi	4.50	4.54	-0.04
15	Bagdogra	4.49	4.22	0.27
16	Amritsar	4.42	4.38	0.04
17	Visakhapatnam	4.41	4.45	-0.04
18	Tirupati	4.40	4.42	-0.02
19	Porbandar	4.38	4.35	0.03
20	Manglore	4.38	4.12	0.26
21	Surat	4.37	4.40	-0.03
22	Kangra	4.35	4.31	0.04
23	Vadodara	4.34	4.41	-0.07
24	Hubli	4.32	4.36	-0.04
25	Bhuj	4.30	4.23	0.07
26	Bhavnagar	4.20	4.25	-0.05
	Average	4.16	4.06	0.10
27	Kullu	4.15	NA	NA
28	Agartala	4.13	4.17	-0.04
29	Jamnagar	4.11	4.07	0.04
30	Rajahmundry	4.05	3.88	0.17
31	Jammu	4.05	3.84	0.21
32	Rajkot	4.02	3.94	0.08
33	Mysore	4.02	NA	NA
34	Ranchi	4.01	4.04	-0.03
35	Barapani	3.97	3.48	0.49
36	Leh	3.95	3.78	0.17
37	Patna	3.95	3.76	0.19
38	Agra	3.95	3.76	0.19
39	Khajuraho	3.95	3.29	0.66
40	Pondicherry	3.92	NA	NA
41	Gaya	3.91	3.61	0.30
42	Tuticorin	3.87	3.44	0.43
43	Jabalpur	3.85	3.50	0.35
44	Silchar	3.79	3.50	0.29
45	Vijayawada	3.78	3.68	0.10
46	Dibrugarh	3.75	3.76	-0.01
47	Allahabad	3.60	3.42	0.18
48	Dimapur	3.43	3.10	0.33
49	Imphal	3.42	3.25	0.17
50	Jorhat	3.33	3.41	-0.08
51	Agatti	2.78	2.56	0.22
52	Gorakhpur *	NA	3.68	NA
53	Kandala *	NA	NA	NA

* No schedule flight was operated at Gorakhpur and Kandala airports during Round-I