Customer Satisfaction Index of Airports for Round-III (January-June) 2019 vis-a-vis Round-II (July-December) 2018

Rank	Airport	Customer Satisfaction Index		Difference between R-III 2019 & R-II 2018
		Round III (January-June) 2019	Round-II (July-December) 2018	
1	Udaipur	4.81	4.80	0.01
2	Vadodara	4.80	4.78	0.02
3	Gaya	4.77	4.75	0.02
4	Madurai	4.75	4.72	0.03
5	Jodhpur	4.73	4.70	0.03
6	Dehradun	4.72	4.74	-0.02
7	Jammu	4.66	4.65	0.01
8	Aurangabad	4.66	4.64	0.02
9	Bhuntar	4.65	4.64	0.01
10	Khajuraho	4.59	4.62	-0.03
11	Surat	4.56	4.58	-0.02
12	Agartala	4.56	4.52	0.04
13	Hubli	4.56	4.52	0.04
14	Vijayawada	4.55	4.52	0.03
15	Belgaum	4.55	4.53	0.02
16	Kangra	4.53	4.55	-0.02
17	Bhopal	4.52	4.50	0.02
18	Tirupati	4.52	4.48	0.04
19	Prayagraj	4.51	4.25	0.26
20	Rajkot	4.50	4.48	0.02
21	Bhavnagar	4.50	4.30	0.20
22	Leh	4.49	4.30	0.19
23	Rajhamundry	4.48	4.40	0.08
24	Jamnagar	4.46	4.45	0.01
25	Tuticorin	4.42	4.40	0.02
26	Silchar	4.42	4.40	0.02
27	Bhuj	4.42	4.44	-0.02
28	Shillong	4.38	4.44	-0.06
29	Gorakhpur	4.30	4.21	0.09
30	Dibrugarh	4.28	4.21	0.07
31	Pant Nagar	4.21	4.14	0.07
32	Kanpur	4.20	4.17	0.03
33	Jabalpur	4.20	4.17	0.03
34	Jorhat	4.20	4.16	0.04
35	Agra	4.18	4.15	0.03
36	Tezpur	4.10	-	-
37	Dimapur	4.10	4.05	0.05
38	Imphal	4.07	4.01	0.06
39	Lilabari	4.06	4.05	0.01
40	Shimla	4.05	4.11	-0.06
41	Bhatinda	4.05	3.98	0.07
42	DIU	4.03	3.80	0.23
43	Cuddapah	4.03	3.92	0.11
44	Porbandar	4.01	3.82	0.19
45	Gwalior	3.97	3.83	0.14
46	Bikaner	3.96	3.84	0.12
47	Aggati	3.92	3.84	0.08
48	Ludhiana	3.70	3.67	0.03
49	Raipur*	-	4.86	-
50	Trichy*	-	4.82	-
51	Port Blair*	-	4.69	-
52	Ranchi*	-	4.40	-
	AVERAGE	**4.37**	**4.35**	**0.02**

* ACI ASQ survey is conducted at the airport wef Q1 2019