

Government of India  
Airports Authority of India  
Safdarjung Airport, New Delhi

Dated: 24/06/2025

To



Registration Number : AAOIN/R/T/25/00226

Dear Sir/Madam

I am to refer to your Request for Information under RTI Act 2005, received vide letter dated 24/04/2025 and to say that *The pointwise reply of the said RTI are as follows :-*

- 1. M/s Unisys India Private Limited is responsible for the development, maintenance and operations of the AirSewa website on behalf of MoCA. The Record of Expenditure incurred by GoI is not available in this office.*
- 2. The AirSewa website is functional.*
- 3. The requisite information is not available in this office.*
- 4. There are no technical issues. The portal is functional..*

In case, you want to go for an appeal in connection with the information provided, you may appeal to the Appellate Authority indicated below within **thirty days** from the date of receipt of this letter.

**Anurag Sharma**  
FAA & Executive Director (IT)  
Address: R G Bhawan, New Delhi  
Phone No.: 24645858

Yours faithfully

  
(Prabhakar Bajpai)  
CPIO & GM (IT)  
Phone No.: 24632950  
Email : prabhakar@aai.aero  
Safdarjung Airport  
New Delhi-110003

श्री श्री गणेशाय नमः  
प्रधानमंत्री, भारत सरकार  
नया दिल्ली-110002  
दिनांक: 15/08/2023

**ACTION HISTORY OF RTI REQUEST No.AAOIN/R/T/25/00226**

**Applicant Name**



**Text of Application**

Hi sir, Please reply to below query. i am eager waiting for reply. Name and details of the vendor/agency responsible for the development, maintenance, and operations of the AirSewa website. Total expenditure incurred by the Government of India for the development and maintenance of the AirSewa website till date. The date since when the AirSewa website has been non-functional or facing issues. The reason(s) for the AirSewa website being non-functional or inaccessible to the public. Details of actions taken by the Ministry to resolve the issue and ensure restoration of the service. Expected timeline for the full restoration or relaunch of the AirSewa website, if available. Copies of any correspondence, file notings, or reports concerning the technical issues with the AirSewa website and the accountability of the vendor/agency responsible.

**Reply of Application**

SN.	Action Taken	Date of Action	Action Taken By	Remarks
1	RTI REQUEST RECEIVED	23/05/2025	Nodal Officer	MOCAN/R/E/25/00203
2	REQUEST FORWARDED TO CPIO	28/05/2025	Nodal Officer	Forwarded to CPIO(s) : (1) Prabhakar Bajpai

[Print](#)

*SMC (ii)  
P/s discuss  
29/5/25*

Summary of Findings

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The following information was obtained from the review of the records of the subject. The information is being provided to you for your information and is not to be disseminated outside your agency. The information is being provided to you for your information and is not to be disseminated outside your agency.

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**Sub: Seeking information under RTI Act-2005 for Request No. AAOIN/R/T/25/00226**

Sir,

Kindly refer to your RTI application number AAOIN/R/T/25/00226 which was forwarded to this office by MoCA, received in this office on 28.05.2025, the requisite information, which has been sought under RTI Act-2005 is as under:-

Sl. No	Question	Response
1	Name and details of the vendor/agency responsible for the development, maintenance and operations of the AirSewa website.  Total Expenditure incurred by GoI for the development and maintenance of the Airsewa Website till date.	M/s Unisys India Private Limited is responsible for the development, maintenance and operations of the AirSewa website on behalf of MoCA.  The Record of Expenditure incurred by GoI is not available in this office.
2	The date since when the AirSewa website has been non-functional or facing issues.The reason(s) for the AirSewa website being non-functional or inaccessible to the public.	The AirSewa website is functional.
3	Details of Action taken by the Ministry to resolve the issue and ensure restoration of the service. Expected timeline for the full restoration or relaunch of the AirSewa website, if available.	The requisite information is not available in this office .
4	Copies of any correspondence, file notings or reports concerning the technical issues with the AirSewa website and the accountability of the vendor/agency responsible.	There are no technical issues. The portal is functional.

**Copy to :-**  
First Appellate Authority, AAI

**Public Information Officer**  
आय. ऑफिस (पु. सू.) / General Manager (IT)  
भारतीय विमानपत्तन प्राधिकरण / AAI Authority of India  
राजीव गांधी भवन / Rajiv Gandhi Bhawan  
सफ़दरजंग हवाई अड्डा / Safdarjung Airport  
नई दिल्ली-110003 / New Delhi-110003

