



भारतीय विमानपत्तन प्राधिकरण
AIRPORTS AUTHORITY OF INDIA
क्षेत्रीय मुख्यालय, दक्षिणी क्षेत्र, चेन्नई
REGIONAL HEADQUARTERS, SOUTHERN REGION, CHENNAI



सूचना अधिकार - समयबद्ध / RTI - TIME BOUND

सं./ Ref: भाविप्रा/द. क्षेत्र / सूचना अधिकार /2023 AAI/SR/RTI/2023/T-76 दिनांक / Date : 13.06.2023

सेवा में / To

श्री / Shri. Pradip Kumar
Bihar

विषय / Sub : सूचना अधिकार अधिनियम, 2005 के अंतर्गत माँगी गई सूचना श्री प्रदीप कुमार के आवेदन के संबंध में /
Information under RTI Act, 2005- Application of / Shri. Pradip Kumar -reg

संदर्भ /Ref : AAICH/R/T/23/00076 dated 17.05.2023

महोदय / महोदया / Sir/ Madam,

कृपया आपके ऑनलाइन के माध्यम से प्राप्त सूचना अधिकार के अनुरोध के संबंध में।
Reference may please be made to your online RTI Request as above.

इस संबंध में उक्त सूचना के संरक्षक द्वारा प्रदान की गई अपेक्षित सूचना कृपया इसके साथ संलग्न है। In this regard, the
information furnished by the custodian of information is attached herewith.

यदि आप उक्त उत्तर/सूचना से संतुष्ट नहीं हैं, तो आपके द्वारा प्रथम अपीलीय प्राधिकारी के समक्ष 30 दिनों के अंदर अपील
किया जा सकता है। In case, you are not satisfied with the reply/information, you may prefer an
appeal within 30 days to the First Appellate Authority.

प्रथम अपीलीय प्राधिकारी के संबंध में विवरण निम्न है:-
The details of FAA are given below.

एस.जी. पणिक्कर / S G Panicker,
क्षेत्रीय कार्यपालक निदेशक / प्रथम अपीलीय प्राधिकारी
Regional Executive Director/First Appellate Authority
भारतीय विमानपत्तन प्राधिकरण / Airports Authority of India,
क्षेत्रीय मुख्यालय, दक्षिणी क्षेत्र / Regional Headquarters, Southern Region,
चेन्नई हवाई अड्डा / Chennai Airport
चेन्नई / Chennai - 600 016
दूरभाष / Phone No.: 044-22561234
ई मेल / Email : redsr@aai.aero

भवदीय / Yours faithfully,


(**वेणकटेश्वर एल / VENKATESHWAR L**)
महाप्रबंधक (सं.दि.नि. द.क्षेत्र)
General Manager (CNS-SR)
जन सूचना अधिकारी - सूचना अधिकार
PUBLIC INFORMATION OFFICER-RTI

संलग्न/Encl.: यथोपरि/As above

Reply to RTI query from Shri. PRADIP KUMAR (Registration No. : AAICH/R/T/23/00076 dated: 17.05.2023)

S. No	Airport	1.How many airports (airports), national airports, international airports and others are operated (recognized) by the Government of India. Out of that, how many airports, International airports and others have wheelchairs available for disabled people. Available in what number? Kindly tell me with full details.	2. There is a provision of ramp for disabled people in all the airports, national airports, international airports and others operated by the Government of India. If yes, please provide ramp photo. Kindly tell me with full details.	3.Disabled adapted accessible toilets are available in all airports operated by the Government of India, national airports, international airports and others. Kindly tell me with full details.	4. Moving chairs are available for disabled people in all airports, national airports,international airports and others operated by the Government of India. Available in what number? Kindly tell me with full details.	5.What kind of arrangements have been made for the compliance of the Disabled Rights Act 2016 in all the airports, national airports, international airports and others operated by the Government of India. Kindly tell me with full details.	6. How are the disabled people being benefited under all the airports, national airports,international airports and others operated by the Government of India. Kindly give information.	7. For the compliance of Sections 19, 20, 21, 22 and 23 of the Disabled Rights Act 2016,what kind of work has been done in all the airports (airports), national airports,international airports and others operated by the Government of India. Kindly tell me with full details.
1	Calicut	Calicut International Airport have Wheel Chairs available for facilitating disable People. 73 no. of wheel chairs available as on 31/05/2023. Details: AAI- 6 ; MI- Room - 2; AIASL -16; Indo-Thai -28; Indigo-9; Spicejet-12	Ramps have been provided on kerbs leading to car parking on cityside, 13 no ramps from first lane to terminal buiding. All aerobridges, all access gates connecting from Airside to Terminal Building and Immigration Counters.	Yes. Nine no. of toilets for divyangjan are available at Calicut International Airport. Details: Domestic Arrival-01; Domestic Departure-01; International Departure-04; International Arrival-03	No. Wheel chairs are being provide by the Airlines, Airport and Ground Handling Agencies.	Barrier free facilities provided for differently abled personnel are provided at Calicut International Airport. Facilities like Vehicle Drop Zone with Parking Signage for Divyanjans, Provision of Ramps, Reserved Seating arrangements, accessible toilets with grab rails, Staircases with Hand rail extension, accessible lifts/elevators and self check-in kiosks with braille and audio assistance, accessible drinking water facility, tactile flooring for visually challenged people from one departure gate till May I Help You counter, Provision of ramps for bus boarding by Airlines, Aerobridges for hassle-free movement for passengers with reduced mobility.	Two nos. 'May I Help You counters' were set-up for providing assistance to senior citizens and persons with Disability for hassle-free movement through Airport and for providing information to them in coordination with concerned Airlines.	Section 19 to 22 : Complied as per AAI policy guidelines Sect 23: Grievances are being addressed through Public Grievance Officer.
2	Coimbatore	Wheelchairs are available with Airlines & GHAs AIASL- 21, Indigo - 20, Bird Airport Service - 14, Ganga Hospital - 1.		Depature - 02(Check in area - 01, SHA- 01) Arrival -02 (Domestic-01, International-01)	Not available	The following facilities are available at the airport in compliance with the Disabled Rights Act 2016: 1) Accessible toilets 2) Accessible ramp 3) Accessible telephone 4) Tactile flooring 5) Reserved parking 6) Reserved drop and pickup location 7) May I Help You counters 8) Accessible drinking water facility		Section 19 to 22 : Complied as per AAI policy guidelines Sect 23: Grievances are being addressed through Public Grievance Officer.

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 संयुक्त महासंचालक (संचालन) / Joint General Manager (Operations)
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 हे.नू. ए.डी. इण्डियन एअरलाइन्स बिल्डिंग / R. No. SP. E. Indian Airlines Complex
 चेन्नई एअरपोर्ट, चेन्नई - 600 016 / Chennai Airport, Chennai-600016

3	Trichy	26 nos.	Ramp facility available.	Accessible toilets are available at prominent locations in NITB and city side	07 nos.	Accessibility Standards and Guidelines issued by Ministry of Civil Aviation is being implemented and followed at Trichy International Airport.	Accessibility Standards and Guidelines issued by Ministry of Civil Aviation is being implemented and followed at Trichy International Airport.	Section 19 to 22 : Complied as per AAI policy guidelines Sect 23: Grievances are being addressed through Public Grievance Officer.
4	Vizag	Wheel chairs available	available from entrance to exit gate	11 No's	Not available	Accessible in parking area pickup points, tactile flooring special washrooms for disable persons brail points in lifts and may i help you counters	All required facilitice for disable people are been provided	Section 19 to 22 : Complied as per AAI policy guidelines Sect 23: Grievances are being addressed through Public Grievance Officer.
5	Madurai	Total 40 Nos Wheelchairs are available at the Madurai Airport.	Disabled friendly ramps are available in all the prominent locations at the Madurai Airport. Photos of the available facilities are attached herewith for your ready reference .	Disabled friendly accessible Toilets are available at the Madurai Airport. Photos of the available facilities are attached herewith for your ready reference.	Total 40 Nos Wheelchairs are available at the Madurai Airport.	NA	Additional Staffs have been deployed by the Airlines to provide help to the disabled persons. 'May I Help you' staff have been deployed at the Madurai Airport by AAI for aiding the disabled people.	Section 19 to 22 : Complied as per AAI policy guidelines Sect 23: Grievances are being addressed through Public Grievance Officer.
6	Vijayawada	Available	Available	Available	Available at Vijayawada Airport (Total- 20)	Facilities available for Disabled passengers at Vijayawada Airport 1. Tactile paving is provided for assistance of visually challenged persons 2. Ensured availability of Wheelchairs with Airlines 3. RAMP has been created for easy movement of wheel chair 4. Ambu-lift is been available at Vijayawada Airport for wheelchair transportation to Aircraft.	Facilities available for Disabled passengers at Vijayawada Airport 1. Tactile paving is provided for assistance of visually challenged persons 2. Ensured availability of Wheelchairs with Airlines 3. RAMP has been created for easy movement of wheel chair 4. Ambu-lift is been available at Vijayawada Airport for wheelchair transportation to Aircraft.	Section 19 to 22 : Complied as per AAI policy guidelines Sect 23: Grievances are being addressed through Public Grievance Officer.


J. LAKSHMANAN
 Joint General Manager (Operations)
 Airports Authority of India
 RHO, SR, Operational Office Complex
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7	Tirupati	Wheel chairs are Available for Passengers with Reduced Mobility. Indigo Airlines - 11Nos Air India Airlines - 07Nos Spicejet Airlines -06Nos	Ramp for Passengers with Reduced Mobility is available at Terminal building at Airside.	Accessible toilets for Passengers with reduced mobility are available at Terminal building.	Wheel chairs are Available for Passengers with Reduced Mobility. Indigo Airlines - 11Nos Air India Airlines - 07Nos Spicejet Airlines -06Nos	The below mentioned arrangements for PRM are made available at Tirupati Airport as per the guidelines of MOCA: 1) Accessible Route/ Approach. 2) Accessible Parking and drop off/pick-up point 3) Accessible Entrance to the Building. 4) Accessible Reception (Helpdesk). 5) Accessible Corridor/ Tactile Flooring. 6) Accessible lift with all features 7) Staircase with Handrails (Main passenger movement zone). 8) Accessible toilets. 9) Accessible Drinking Water Facility. 10) Signages. 11) Seating Spaces. 12) Ramps. 13) Aerobridge facility.	The disabled people being benefited by using facilities provided in Column 05.	Section 19 to 22 : Complied as per AAI policy guidelines Sect 23: Grievances are being addressed through Public Grievance Officer.
8	Hubli	Not available	Yes, Ramps for Specially abled people are provided at Departure entry, departure Exist, Arrival Entry and Arrival Exist	-	Yes, wheelchairs are provided by Airports Authority of India and by Airlines opertor. The number of Wheelchairs provided by AAI is 2 nos and Airlines Operator has 7 nos	-	The various facilities provided for specially abled people at airports, are listed below. 1. Dedicated Parking and drop-off/pick up point 2. Accessible Route/Approach 3. Accessible Entrance to the Building 4. Specially designed check-in counters 5. Reserved seating spaces 6. Tactile Ground Surface Indicators 7. Accessible Drinking Water Facility 8. Ambulift	Section 19 to 22 : Complied as per AAI policy guidelines Sect 23: Grievances are being addressed through Public Grievance Officer.
9	Tuticorin	Wheelchairs for disabled people are present in Tuticorin Airport provided by M/s INDIGO Airlines- 06Nos.	Available	Available in Departure Area	Wheelchairs for disabled people are present in Tuticorin Airport provided by M/s INDIGO Airlines - 06 Nos.	Wheelchairs are provided , Dedicated Washrooms, Ramps for easy movement, Reserved passenger chairs, Tactile flooring, Priority in Security Check procedure , Reserved Car Parking slot, Dedicated Alighting Zone near Deaparure Ramp	1. Wheelchairs are provided , 2. Dedicated Washrooms, 3. Ramps for easy movement, 4. Reserved passenger chairs, 5. Tactile flooring, 6. Priority in Security Check procedure , 7. Reserved Car Parking slot, 8. Dedicated Alighting Zone near Deaparure Ramp etc.	Section 19 to 22 : Complied as per AAI policy guidelines Sect 23: Grievances are being addressed through Public Grievance Officer.

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 चेन्नई एअरपोर्ट, चेन्नई - 600016
 - Airport -

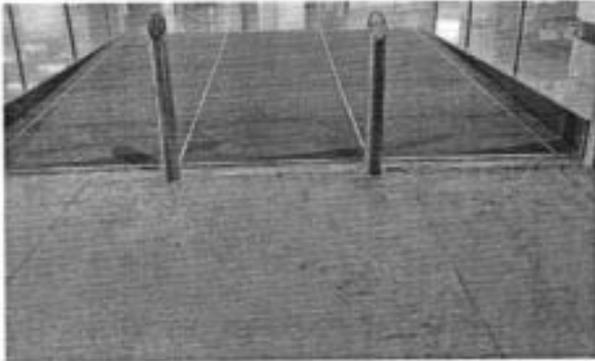
15	Puducherry	Airport having one Wheel chair	In Terminal building(arrival and Departure Gate) and Technical Block Entrance, the ramp is there for disabled person.	No of Disabled adapted accessible toilets-5 nos (SHA-1,Departure-1,Arrival-1 and Carparking -1,Staff-1)	Spicejet Having 6 nos transport chairs	In Arrival and Departure gate the ramp is there for disable persons.Separate Parking allotted in front of Terminal Bulding for Parking Vehicle of Disabled persons	1.Wheel chair Facility, 2.Separate Restrooms(5nos) available at SHA,Arrival,Departure, staff and Car Parking. 3.Separate Parking allotted in front of Terminal Bulding for Parking Vehicle of Disabled persons.	Section 19 to 22 : Complied as per AAI policy guidelines Sect 23: Grievances are being addressed through Public Grievance Officer.
16	Rajahmundry	10 no.s of wheel chairs are being available which are provided and operated by Airlines (M/s Indigo)	Available	03 no.s of toilets available each in SHA, Departure and Arrival hall	10 no.s of wheel chairs are being available which are provided and operated by Airlines (M/s Indigo)	1. Accessible Parking 2. Accessible Entrance to the Building 3. Accessible Corridor / Tactile flooring 4. Accessible toilets 5. Signage		Section 19 to 22 : Complied as per AAI policy guidelines Sect 23: Grievances are being addressed through Public Grievance Officer.
17	Kalaburgi	Domestic Airport. Number of Wheelchairs Avaialble are 02 with AAI and additional to that wheelchairs are available with airlines.	Available	Yes, they are available in Depature Hall and Arrival Hall	2 no of Moving chairs available			Section 19 to 22 : Complied as per AAI policy guidelines Sect 23: Grievances are being addressed through Public Grievance Officer.


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 Chennai Airport, Chennai-600016

ANNEXURE – 1 (RTI Registration No. AAICH/R/T/23/00076 dated: 17.05.2023)

Photos of ramp and disabled-friendly accessible toilets available at Southern Region Airports

1. Calicut

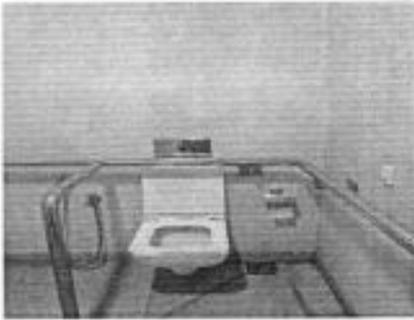
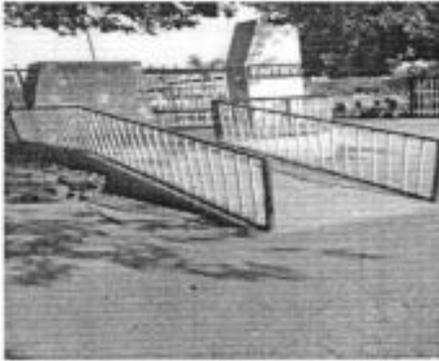


2. Coimbatore




R. MANOJAN
Regional Director (Operations) / Regional Manager (Operations)
National Airports Authority of India
Region - South, Regional Office Coimbatore / RAO, SR, Operational Office Coimbatore
Chennai - 600 016 / Chennai Airport, Chennai - 600 016

3. Trichy



4. Vizag




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ई.यु. ए.डी. प्रचालन कार्यालय कॉम्प्लेक्स / RHO, SR, Operational Offices Complex
चेन्नई एअरपोर्ट, चेन्नई - 600 016 / Chennai Airport, Chennai-600 016

5. Madurai

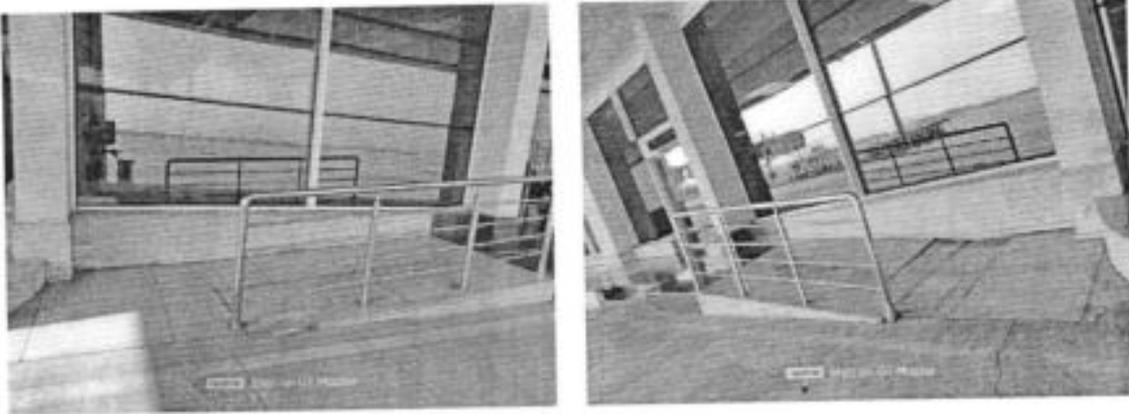


6. Vijayawada



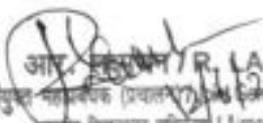
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7. Tirupati



8. Hubli

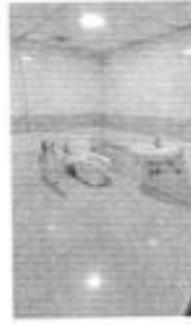


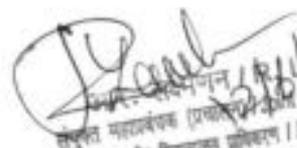

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9. Tuticorin

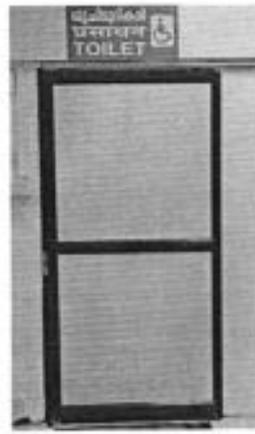


10. Belgaum




R. V. K. SHYAMAN
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चेन्नई एअरपोर्ट, चेन्नई - 600 016 / Chennai Airport, Chennai-600 016

11. Agatti



12. Salem

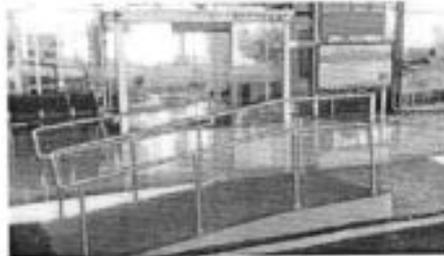



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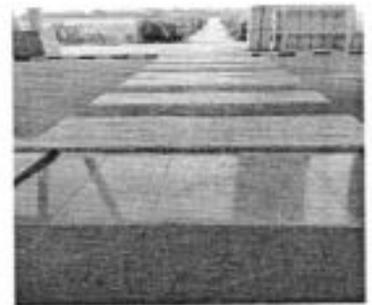
13. Kadapa



14. Mysore



15. Puducherry




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16. Rajahmundry




12/6/23
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चेन्नई अंतर्राष्ट्रीय, चेन्नई - 600016 / Chennai Airport, Chennai-600016

17. Kalaburagi



R. Lakshmanan
12/6/23
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ब्लॉक-६, ई.टी. रोड, एच.ए.ए. कॉम्प्लेक्स / BHQ SR Operational Offices Complex
चेन्नई एअरपोर्ट, चेन्नई - ६०००१६ / Chennai Airport, Chennai-600016