



भारतीय विमानपत्तन प्राधिकरण
AIRPORTS AUTHORITY OF INDIA

No. AAI/ER/RTI/PIO/2025/717

Dated : 21-11-2025

To
Shri Bidish Das,

Subject : Information under RTI Act. 2005.

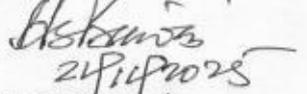
Sir,

Reference is made to your RTI Online application no. AAIKO/R/X/25/00022, Dated on 13-11-2025.

Enclosed herewith please find information which is received in respect of your above mentioned RTI application.

Enclo : As above.

Sincerely Yours,


(H.S. Biswas)

General Manager(CNS-ER)/PIO-RHQ-ER,
NSCBI Airport, Kolkata-52

However, if you are not satisfied with the reply/information, you have the option to file an appeal within 30 days from the date of receipt of reply/information to the First Appellate Authority. The details of First Appellate Authority is given below :

To
Smt Nivedita Dubey, RED(ER)/First Appellate Authority (FAA),
Airports Authority of India, Regional Head Quarters,
Eastern Region, N.S.C B.I. Airport, Kolkata-700 052



Airport Authority of India
भारतीय विमानपत्तन प्राधिकरण

RHQ-ER, NSCBI Airport, Kolkata- 700052
आरएचक्यू-ईआर, एनएससीबीआई एयरपोर्ट, कोलकाता- 700052

Ref. No.- AAI/ER/Commercial/RTI/2025/6

Dated: 20/11/2025

To

General Manager (CNS-ER) / PIO-RHQ-ER
AAI, NSCBI Airport, Kolkata-700 052.

Subject: Request for information under Right to Information Act 2005.

Sir,

Reference may please be made towards RTI application by Sh. Bidish Das, bearing RTI Application No. AAIKO/R/X/25/00022 dated 13.11.2025 respectively. The reply in respect of Airports under. Eastern Region is furnished below: -

Sl. No.	Query	Reply
01	Provide the Name of all Airports of India where Udan Yatri Cafe are currently present and operational.	Presently available at Bhubaneswar and Patna Airports only.
02	Provide the Name, Designation and Contact Details of Kolkata Netaji Subhash Chandra Bose Airport Domestic Terminal Highest Authority Official for dealing with Grievances related with Persons with Disability (Divyangjan).	This does not pertain to RHQ ER.
03	Provide the Details of all the Amenities, Support System and Privileges available for Person with Disability (Divyangjan) available in Kolkata Netaji Subhash Chandra Bose Airport Domestic Terminal.	This does not pertain to RHQ ER.
04	Provide the Number and Name of all Domestic Lounges available in Kolkata Netaji Subhash Chandra Bose Airport Domestic Terminal.	This does not pertain to RHQ ER.
05	Provide the Link (URL) of Webpage of Airports Authority of India for Lodging Grievances and Complaints.	The link for Lodging Grievances is https://www.aai.aero/en/corporate/public-grievance

This is for your kind information, please.

धन्यवाद एवं शुभकामनाएँ/ Thanks & Regards

Hindiji
अर वी एस मूर्ति/ R.V.S. Murthy

संयुक्त महाप्रबंधक (वाणिज्य) / JGM (Commercial)

भारतीय विमानपत्तन प्राधिकरण / Airports Authority of India
आर वी एस मूर्ति/ R.V.S. Murthy
प्रदेशिक मुख्यालय - पूर्वी क्षेत्र, कोलकाता / Regional Headquarter - Eastern Region Kolkata
संयुक्त महाप्रबंधक (वाणिज्य) / JGM (Commercial)
भा.वि.प्रा. क्षेत्र, पू.क्ष./A.A.I., RHQ, ER
ने.सु.च.अ. इवाई अड्डा/N.S.C.B.I. Airport
कोलकाता/Kolkata - 700052