



भारतीय विमानपत्तन प्राधिकरण
AIRPORTS AUTHORITY OF INDIA

NO.AAC/RTI/2025/ 106

December 2, 2025.

Shahid Karim

Subject: Supply of Information under RTI Act, 2005.

Sir,

This has reference to the RTI Applications No. DIRKA/R/E/25/00054 dated 14/10/2025 & No.DIRKA/R/E/25/00049 dated 14/10/2025 and this office letter of even No.99 dated 21.11.2025 on the above subject.

The reply to the query of Point No. C1 is as under :-

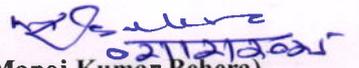
Sl. No.	Information Sought.	Reply.
C.	Compliance, Enforcement & Complaints	
1.	The total number of official complaints received, year-wise, regarding overcharging for non-packaged F&B items from FY 2019-20 onwards.	Since the information sought is for more than five financial years & quite voluminous in nature, you are requested to visit the Office of General Manager (Ops.-TM)/Dy. General Manager (Ops.-TM)/Public Grievance Officer for inspection of documents/records as per Section-2(j) (i) of RTI Act, 2005.

As per Section 19 of the Right to Information Act 2005, if you are not satisfied with the reply you can file an appeal with the First Appellate Authority within 30 days of the issue of this order, whose particulars are as under :-

Shri Vikram Singh
Airport Director,
Airports Authority of India,
Operational Office, NSCBI Airport,
Kolkata-700052.

Thanking you,

Yours faithfully,


(Manoj Kumar Behera)
General Manager (Ops.-ASM)/CPIO