



भारतीय विमानपत्तन प्राधिकरण  
AIRPORTS AUTHORITY OF INDIA

NO.AAC/RTI/2026/ 04

January 7, 2026.

Shri Namit Shukla,

**Subject: Supply of Information under RTI Act, 2005.**

Sir,

This has reference to the RTI Application No. DIRKA/R/T/25/00046 dated 12/12/2025 on the above subject received by this office on being transferred from AAI CHQ, New Delhi with Reference Number : AAOIN/R/E/25/01915.

The reply to the queries specific to NSCBI Airport, Kolkata are as under :-

Sl. No.	Information Sought.	Reply.
1.	Please provide complete list of all AAI managed airports where breastfeeding feeding rooms lactation rooms or baby care nursing rooms have been established as of today.	Child care rooms are available in both Departure and Arrival Level of NSCBI Airport, Kolkata, for facilitating parents for providing essentials to their child/infant such as feeding, changing diapers etc.
2.	Please provide certified copies of AAI guidelines circulars standars or instructions issued regarding establishment and maintenance of breastfeeding feeding rooms baby care rooms diaper changing stations or mother friendly facilities at airports.	As the matter pertains to AAI CHQ, New Delhi, the information may be sought from them.
3.	Please provide certified copies of all communications received by AAI from Ministry of Women and Child Development MWCD regarding establishment of breastfeeding feeding rooms or mother child friendly facilities at airports along with copies of replies or action taken reports submitted by AAI.	As the matter pertains to AAI CHQ, New Delhi, the information may be sought from them.
4.	Please provide airport use details of facilities available for mothers including dedicated feeding rooms baby changing stations seating washbasins sanitizers privacy measures safety arrangements and whether these facilities exist in both arrival and departure terminals.	Child care rooms are available in both Departure and Arrival Level of NSCBI Airport, Kolkata, for facilitating parents for providing essentials to their child/infant such as feeding, changing diapers etc. Currently, there area 04 Child care rooms in Departure level and 02 Child care rooms in Arrival level of NSCBI Airport, Kolkata.

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07/01/2026



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Sl. No.	Information Sought	Reply
5.	Please provide certified copies of inspection reports audit maintenance SOPs and complaints records relating to breastfeeding feeding room facilities at AAI airports along with action taken on such complaints.	No such inspection reports, audit maintenance SOPs are available as per official records.  Two nos. complaints were received in the last 01 year. Corrective action/remedial measures were taken for these complaints.

As per Section 19 of the Right to Information Act 2005, if you are not satisfied with the reply you can file an appeal with the First Appellate Authority within 30 days of the issue of this order, whose particulars are as under :-

Shri Vikram Singh  
Airport Director,  
Airports Authority of India,  
Operational Office, NSCBI Airport,  
Kolkata-700052.

Thanking you,

Yours faithfully,

  
(Manoj Kumar Behera)  
General Manager (Ops.-ASM)/CPIO