



भारतीय विमानपत्तन प्राधिकरण
AIRPORTS AUTHORITY OF INDIA

NO.AAC/RTI/2024/ 03

January 13, 2025.

Sh. Hrithik Majumder,

Subject : Supply of Information under RTI Act, 2005.

Sir,

This has reference to the RTI Application bearing No.DIRKA/R/E/25/00001 dated 02/01/2025 on the above subject received from AAI CHQ, New Delhi on 02/01/2025 with Reference Number : AAOIN/R/E/24/02973 instructing AAI, NSCBI Airport, Kolkata to furnish the information pertaining to Kolkata Airport.

Accordingly, the reply to the queries specific to NSCBI Airport, Kolkata are as under :-

Sl. No.	Information sought	Reply
6.	What are the total passenger traffic and cargo statistics for Kolkata for the past three years ?	Details available at AAI website link provided below : https://www.aai.aero/en/business-opportunities/aai-traffic-news For ready reference, the sought data is provided hereunder :- Total PAX in FY 2021-22 to 2023-24 at Kolkata Airport : 48.59 million Total Cargo in FY 2021-22 to 2023-24 at Kolkata Airport : 425775 MT
8.	Provide details of facilities available for passengers with disabilities at Kolkata.	Details enclosed as per Annexure-I
13.	Provide details of the noise pollution monitoring measures implemented at Kolkata.	i) 04 (four) nos. Noise Monitoring Terminals (NMTs) have been installed in the nearest residential area under the four nos. flight paths of two runway 01L-19R as per DGCA CAR. ii) Noise pollution due to aircraft operation is being monitored since Aug-2024. iii) Work is awarded to M/s. ACOEM ECOTECH INDUSTRIES PRIVATE LIMITED in OPEX model for 05 (five) years vide Gem Contract No.GEMC-511687711818404 dated 12.04.2024. (Annexure-II).

.....2/-

Sl. No.	Information sought	Reply
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पीआईओ, एन.एस.सी.बी.आई. हवाई अड्डा, कोलकाता - 700052
PIO, N.S.C.B.I. AIRPORT, KOLKATA - 700052



भारतीय विमानपत्तन प्राधिकरण
AIRPORTS AUTHORITY OF INDIA

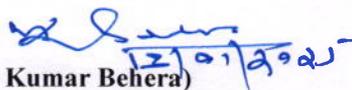
15.	Provide the budget allocated for the construction and maintenance of new terminals at Kolkata.	a. Budget allocated for construction of new terminals at Kolkata for the FY 2025-26 is Rs.40.50 crores. b. Budget allocated for maintenance of new terminals at Kolkata for the FY 2025-26 is Rs.11.90 crores.
17.	Provide a list of private airlines operating at Kolkata and their contractual terms.	i) Indigo. ii) Alliance Air. iii) Air India. iv) India One Air. v) Air India Express. vi) Akasa Air. vii) Spicejet. The above Airlines are operating at Kolkata Airport on payment of prescribed traffic and non-traffic rates.

As per Section 19 of the Right to Information Act 2005, if you are not satisfied with the reply you can file an appeal with the First Appellate Authority within 30 days of the issue of this order, whose particulars are as under :-

Dr. P.R. Beuria,
Airport Director,
Airports Authority of India,
Operational Office, NSCBI Airport,
Kolkata-700052.

Thanking you,

Yours faithfully,


(Manoj Kumar Behera)
General Manager (Ops.-ASM)/PIO,
AAI, NSCBI Airport, Kolkata.

Encls. (Annexures).

Facilities available for PRM at NSCBI Airport, Kolkata			
S. No.	Location	Facility	Availability
External Environment			
1	Vehicle Drop Zone on city side kerb	Blister tiles on crossing	Yes
		Parking signage with White on Blue contrast marking on ground	Available with yellow contrast
		Appropriate signage	Yes
		Provision of ramp (<1:10) with S.S railing	Ramp without S S railing
		Tactile pathway towards assistance desk	Yes
		Accessible lift signage	Yes
2	Auto/ Shuttle/ Bus drop off area	Provision of ramp (<1:10) with S.S railing	Yes
		Tactile pathway towards assistance desk	Yes
		Appropriate signage	Yes
Internal Environment			
1	Check-in Area	Counter (750mm high) for special assistance	Yes
		Divyangjan friendly seating with sign	Yes
		Low height (750mm) pay phone service	Yes
		Lever tap with lever length extending 150-200mm	Yes
		Fold grab rail adjacent to L type grab rail	Yes
2	Ticketing counter	At least one counter built with a portion not higher than 750mm above floor level.	Yes
		Counter to be projected out by 150mm to provide more knee space for passenger on wheel chair	Yes
3	Security check area	DFMD panel width (850-1000mm) to be provided	Yes
		Wheel chair friendly frisking	Yes
		Signage	Yes
4	Waiting lobby/ Food court area	Warning tactile of 300mm width	Yes
		Accessible lift	Yes
5	Security hold area	Divyangjan friendly seating with sign	Yes
		Low height (750mm) and 400-600mm wide laptop desk for Divyangjan	Yes
6	Staircases	Warning tactile of 300mm width at an offset of 300mm from edge of the riser	Yes
		Hand rail extension to 300mm at the end of staircase with braille sticker signifying the location and direction.	Yes
		Provision of contrast bands (yellow) at the edge of the treads of staircase	Yes
7	Drinking water fountain	Provision of tap at a height of 750-900mm from floor level.	Yes
		In case of wall mounted water fountain, provision to be made in an alcove.	Yes
8	Accessible Toilets		Yes
9	Bus Boarding area	Provision of ramp (<1:10) with S.S. handrail	Available without handrail
		Warning tactile of 300mm width at the edge of the ramp.	Yes
10	Airline issues	Bus service with ramp	Yes
		Passenger transfer to aircraft through ramp module	Yes
11	Baggage claim area	Demarcation of priority space (1500 x 1500mm) for Divyangjan near baggage claim belt visible from arrival corridor.	Yes
12	Information Desk	Provision of accessible counter at a height of 750mm and knee space for 400mm width minimum from the edge of counter	Yes
		Provision of accessible counter signage adjacent to the counter.	Yes

अनुबंध | Contract



अनुबंध क्रमांक | Contract No: GEMC-511687711818404
 अनुबंध तिथि | Contract Generated Date : 12-Apr-2024
 बोली/आरए/पीबीपी संख्या | Bid/RA/PBP No.: GEM/2023/B/4180992

संगठन विवरण Organisation Details	खरीदार विवरण Buyer Details
प्रारूप Type : Central PSU मंत्रालय Ministry : Ministry of Civil Aviation विभाग Department : Airports Authority of India (AAI) संगठन का नाम Organisation Name : Airports Authority of India कार्यालय क्षेत्र Office Zone : Airports Authority Of India , Nscbi Airport	पद Designation : Manager EE संपर्क नंबर Contact No. : - ईमेल आईडी Email ID : buycon716.aai.wb@gembuyer.in जीएसटीआईएन GSTIN : - पता Address : AIRPORTS AUTHORITY OF INDIA , NSCBI AIRPORT , KOLKATA, KOLKATA, WEST BENGAL-700052, India

वित्तीय स्वीकृति विवरण Financial Approval Detail	भुगतान प्राधिकरण विवरण Paying Authority Details
आईएफडी सहमति IFD Concurrence : No प्रशासनिक अनुमोदन का पदनाम Designation of Administrative Approval : Airport Director वित्तीय अनुमोदन का पदनाम Designation of Financial Approval : General Manager Finance	भुगतान का तरीका Payment Mode : GPA - Challan पद Designation : MANAGER FINANCE ईमेल आईडी Email ID : pao5.aai.wb@gembuyer.in जीएसटीआईएन GSTIN : 19AAACA6412D1Z5 पता Address : AIRPORTS AUTHORITY OF INDIA , NSCBI AIRPORT , KOLKATA, NORTH 24 PARAGANAS, WEST BENGAL-700052, India भुगतान समयसीमा Payment Timelines : Payments shall be made to the seller within 30 days of issue of consignee receipt-cum-acceptance certificate (CRAC) and on-line submission of bills (This is in supersession of 10-days time as provided in clause 12 of GeM GTC)

परिचित विवरण | Consignee Details

क्र.सं. S.No	परिचित नाम & पता Consignee Name & Address	सेवा विवरण Service Description
1	संपर्क Contact : - ईमेल आईडी Email ID : buycon716.aai.wb@gembuyer.in जीएसटीआईएन GSTIN : - पता Address : AIRPORTS AUTHORITY OF INDIA , NSCBI AIRPORT , KOLKATA, KOLKATA, WEST BENGAL-700052, India	Custom Bid for Services - Noise mapping and noise monitoring system In NSCBI Airport Kolkata

सेवा प्रदाता विवरण | Service Provider Details

जेम विक्रेता आईडी GeM Seller ID :	8E42200001283127
कंपनी का नाम Company Name :	ACOEM ECOTECH INDUSTRIES PRIVATE LIMITED
संपर्क नंबर Contact No. :	07229044210
ईमेल आईडी Email ID :	biswajit.roy@acoem.com
पता Address :	PLOT NO.: 57, SECTOR 2, PITHAMPUR INDUSTRIAL AREA, Dhar, MADHYA PRADESH-454775, -
एमएसएमई सत्यापित MSME verified :	Yes
एमएसएमई पंजीकरण संख्या MSME Registration number :	UDYAM-MP-17-0001197
एमएसएमई सामाजिक श्रेणी MSE Social Category :	General
एमएसएमई लिंग श्रेणी MSE Gender :	OTHERS
जीएसटीआईएन GSTIN:	23AADCE5055812B (R), (M)

*जिसके नाम के पक्ष में GST/TAX इनवॉइस पेश किया जाएगा | GST / Tax invoice to be raised in the name of - Consignee

सेवा विवरण | Service Details

सेवा प्रारंभ दिनांक (नवीनतम) Service Start Date (latest by): 19-Apr-2024	सेवा समाप्ति तिथि Service End Date : 18-Apr-2029
श्रेणी नाम Category Name : Custom Bid for Services	

बिलिंग चक्र | Billing Cycle: quarterly

विवरण Description	The quantity of procurement "1" indicates Project based or Lumpsum based hiring.	Lumpsum Cost of Service in totality
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	1	76922133
Regulatory/ Statutory Compliance of Service	YES	
Compliance of Service to SOW, STC, SLA etc	YES	

कुल राशि (रुपये) | Total Amount (Formula):
 (1*Lumpsum Cost of Service in totality)

ऐडऑन के बिना कुल मूल्य Total Value without Addons(INR)	76922133
कुल ऐडऑन मूल्य Total Addon Value(INR)	0
ऐडऑन सहित कुल मूल्य Total Value Including Addons(INR)	76922133
अनुबंध की राशि Amount of Contract	
सभी शुल्क और करों सहित कुल अनुबंध मूल्य Total Contract Value Including All Duties and Taxes(INR)	76922133
मूल्य विभाजन की पेशकश की Price Break up offered : प्राइज ब्रेक अप ऑफर किए गए दस्तावेज लिंक Price Break up offered Document link	
एसएलए विवरण SLA Details	
<p>Preface : Agreement representing a Service Level Agreement ("SLA" or "Agreement") between the Buyer and Service Provider has been uploaded in bid section . The purpose of the agreement uploaded is to facilitate implementation of Services intended by the Buyer . Each documents as uploaded by buyer should be read in totality to conclude the requirement of Custom e Bid floated on portal .</p> <p>The Agreement uploaded in bid section will generally contain the Scope of Work, (SOW) , stakeholder's obligations, Special Terms and Conditions (STC) related to service delivery as formulated by the Buyer and Payment Terms etc of the service for mutual understanding of the stakeholders. The Agreement remains valid till completion of Scope of Services or end of contractual duration (whichever is earlier) unless either superseded by a revised agreement mutually endorsed by the stakeholders or terminated by either of the parties thereof.</p> <p>Guiding Principle : The Services contracts placed shall be governed by following set of Terms and Conditions :</p> <ol style="list-style-type: none"> 1. General Terms and Conditions for Goods and Services; 2. Buyer's Formulated Service Specific STC including the Service Level Agreement (SLA) for the service as uploaded with the bid in form of suitable matching document , <p>The above terms and conditions are in reverse order of precedence .Service specific STC supersede GTC, whenever there are any conflicting provisions. The above set of terms and conditions along with scope of work and service level agreement as enumerated in the document shall be construed to be part of the Contract between Buyer and Service Provider.</p> <p>Intended Objectives And Goals of SLA : The objective of Agreement (SLA) as uploaded in bid section is to ensure that all the commitments and obligations are in place to ensure consistent delivery of service to buyer by service provider. Generally The goals of an Agreement are to:</p> <ol style="list-style-type: none"> 1. Provide clear reference to service ownership, accountability, roles and/or responsibilities of both parties 2. Present a clear, concise and measurable description of service offered to the buyer 3. Establish Terms and Conditions for all the involved stakeholders, it also includes the actions to be taken in case of failure to comply with conditions specified 4. To ensure that all the parties understand the consequences in case of termination of services due to any of the stated reasons 5. The agreement will act as a reference document that both the parties have understood the above-mentioned terms and conditions and have agreed to comply by the same. The agreement can also be revised/ modified on mutual consent of the stakeholders. <p>Parties To The Agreement</p> <p>The main stakeholders associated with this agreement are:</p> <ol style="list-style-type: none"> 1. Buyer: Buyer Is responsible to provide clear instructions, approvals and timely payments for the services availed. 2. Service Provider: Service provider is responsible to provide all the required services in timely manner. Service provider may also include seller, any authorized agents, assignees, successors and nominees as described In the agreement <p>The responsibilities and obligations of the stakeholders have been outlined in this document. The document also encompasses service level /penalties in case of non-adherence to the defined terms and conditions. It is assumed that all stakeholders would have read and understood the same before signing the SLA document.</p> <p>ADVISORY WITH RESPECT TO SCOPE OF SERVICE</p> <p>Scope of Work (SOW) is the most important & crucial component of any bidding process. It is for this that the whole bidding process is entered upon to execute the scope of work and deliver outcomes that the Government strives for. Scope of work directly affects the performance of contract therefore utmost care should be taken to avoid ambiguity with respect to deliverable .</p> <p>For example , in case of Complex / Intricate Consulting Services , Some key guiding principles for drafting scope of work may be as under :</p> <ul style="list-style-type: none"> • "Detailed" specification of requirements is extremely critical – please ensure that even standard assumptions on scope of work are laid down and described . • Make sure that specifications are endorsed by key stakeholders . • Identify mandatory and non-mandatory requirements in scope of work . It should clearly provide the outcomes expected from solution/service delivery . • The scope of work should mention what the outcome is based upon – time or material? • A check should be made that the final specification of requirements : (a) addresses the targeted outcomes and business objectives . (b)meets the agreed stakeholder needs (c) covers whole-of-life of the contract deliverables . • The objective, structure and expected set of contents of each knowledge item/deliverable should be laid down, in as much detail as possible, rendering the best level of clarity to it. • The coverage of services needed in the form of activities like client visits, geographies to be studied, stakeholder meetings / interviews / workshops to be conducted, must be detailed out to avoid delivery compromises . • Buyer must ensure that the service provider complies with the Rule 144(xi) of General Financial Rules (GFR), 2017 and the product supplied, if any, must also comply with Make In India guidelines of DPIIT" <p>Important Note : Buyers authorities are advised to upload GAR report positively and without fail at appropriate place to ensure process complinace . Buyer may indicate about requirement Past Experience if so required by uploading the same at time of bid creation including approval of their competent authority . Service Providers's response may be assessed atime of technical evaluation.</p> <p>Price Variation Clause: "It is advisable to include Price Variation Clause in the long term contracts to take care of the Increase/decrease in prices of various ingredients which majorly affect the overall price of the service. Buyers are therefore advised to include the Price Variation Clause (PVC) in the bid document through ATC for long term contracts. The additional payment, if any, on account of PVC can be done offline till such time online functionality is developed on GeM."</p>	
शुद्धिपत्र Corrigendum	
<ol style="list-style-type: none"> 1. GeM-Bidding-Corr-5565743-1.pdf यहां क्लिक करें click here 2. तक बढ़ाया गया Extended Upto : 2023-12-06 17:00:00 3. GeM-Bidding-Corr-5565743-4.pdf यहां क्लिक करें click here 	

अतिरिक्त आवश्यक डेटा/दस्तावेज़: खरीदार | Additional Required Data/Document(s) : Buyer

1. Introduction about the project /services being proposed for procurement using custom bid functionality : [click here](#)
2. Instruction To Bidder : [click here](#)
3. Pre Qualification Criteria (PQC) etc If any required : [click here](#)
4. Scope of Work : [click here](#)
5. Special Terms and Conditions (STC) of the Contract : [click here](#)
6. Service Level Agreement (SLA) : [click here](#)
7. Payment Terms : [click here](#)
8. Penalties : [click here](#)
9. Quantifiable Specification / Standards of The Service/ BOQ : [click here](#)
10. Project Experience and Qualifying Criteria Requirement : [click here](#)
11. GEM Availability Report (GAR) : [click here](#)
12. Any other Documents As per Specific Requirement of Buyer -1 : [click here](#)
13. Buyers are requested to upload the format for price breakup of the lumpsum offering to be provided by the service provider (Please provide the format if financial upload required is selected as "Yes" while creating Bid) : [click here](#)

अतिरिक्त डेटा/दस्तावेज़: विक्रेता | Additional Data/Document(s) : Seller

1. Certificate (Requested in ATC) : [click here](#)
2. Compliance Documents In Respect Of Sow Etc : [click here](#)
3. Compliance Documents In Respect Of Specification And Standard Of Services : [click here](#)
4. Compliance Document In Respect Of Approach & Methodology : [click here](#)
5. Compliance Documents In Respect Of Pqc And Itb : [click here](#)
6. Compliance Documents In Respect Of Project Experience Of Firms : [click here](#)
7. Compliance Document In Respect Of Registration And Certification Of Service Provider Entity : [click here](#)
8. Compliance Documents In Respect Of Resource Qualification , Profiles & Past Experience /expertise : [click here](#)
9. Any Other Documents As Per Bid (i) : [click here](#)
10. Compliance Document In Respect Of Certification Of Resources . : [click here](#)

मूल्य द्विभाजन एक्सेल फ़ाइल विवरण | Price Bifurcation Excel File details: [Schedule of quantity](#)

ईपीबीजी विवरण | ePBG Detail

सहायक बैंक | Advisory Bank :

NA

ईपीबीजी प्रतिशत (%) | ePBG Percentage(%) :

NA

नियम और शर्तें | Terms and Conditions

1. General Terms and Conditions-

- 1.1 This contract is governed by the [General Terms and Conditions](#), conditions stipulated to this Product/Service as provided in the Marketplace.
- 1.2 This Contract between the Seller and the Buyer, is for the supply of the Goods and/ or Services, detailed in the schedule above, in accordance with the General Terms and Conditions (GTC) unless otherwise superseded by Goods / Services specific Special Terms and Conditions (STC) and/ or BID/Reverse Auction Additional Terms and Conditions (ATC), as applicable

2. Buyer Added Bid Specific Terms and Conditions-

2.1 Generic

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

2.2 Buyer Added Bid Specific ATC:

Buyer uploaded ATC document [Click here to view the file.](#)

2.3 Buyer Added Bid Specific ATC:

Buyer Added text based ATC clauses

Place: Kolkata

Date: 27.11.2023

Corrigendum-I

Name of work: Noise mapping and noise monitoring system in NSCBI Airport, Kolkata

GeM bid no. & Date: GEM/2023/B/4180992 dated 07.11.2023

Subject: Extension of time for submission of Original Insurance Security Bond against EMD, if not paid online.

Refer to the abovementioned bid no., it is to draw kind attention of all the interested bidders that the extension of time is follows

Sr. No	Description	Original critical date	Revised critical date
1	Bid Submission End Date	28/11/2023 up to 1700 hrs.	06/12/2023 up to 1700 hrs.
2	Last date and time of submission of Original Insurance Security Bond against EMD, if not paid online.	28/11/2023 up to 1800 Hrs	11/12/2023 up to 1200 hrs

All the remaining portion of the bid document stands unchanged.

Sd/-
Jt. GM (E-E)
NSCB! Airport, Kolkata

नोट: यह सिस्टम जनरेटेड फाइल है। कोई हस्ताक्षर की आवश्यकता नहीं है।

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