



भारतीय विमानपत्तन प्राधिकरण  
AIRPORTS AUTHORITY OF INDIA

NO.AAC/RTI/2026/ 27  
Shri Athmesan Pachat,

March 24, 2026.

**Subject: Supply of Information under RTI Act, 2005.**

Sir,

This has reference to the RTI Application No. DIRKA/R/X/26/00004 dated 25/02/2026 along with its enclosure received by this office on being transferred from AAI CHQ, New Delhi with Reference Number : AAOIN/R/E/26/00172 on the above subject along with the instruction to reply to the applicant in respect of Para 2 and 8 of the aforementioned RTI Application.

The reply to the queries in respect of Point No.2 & 8 of the RTI Application, specific to AAI, NSCBI Airport, Kolkata are as under :-

| Sl. No. | Information Sought.  | Reply.  |
|---------|--|---|
| 2.      | <p>For each AAI-managed airport, please list the exact fees and conditions (if any) charged to vehicles entering the airport for :</p> <p>a) Dropping off passengers at departure/arrival areas.</p> <p>b) Picking up passengers from arrival/terminal areas.</p> <p>Specify the fees, grace period, and whether any discounts apply depending on the airport.</p> | <p>No charges applicable for dropping and pick-up of passengers for private vehicles upto eight minutes.</p> <p>For commercial vehicles Rs.60/- access fee is applicable.</p>   |
| 8.      | <p>Please provide details of the total number of complaints received by all the airports managed by AAI in 2025 regarding vehicles entry/parking fees. Please include the action taken on those complaints, summary of the complaints and resolution in the reply.</p>   | <p>The complaint (s) received in respect of Vehicle Entry/Exit, Parking Fee, Access Fee in 2025 are 03(three) is numbers dated 12.02.2025, 18.02.2025 and 20.03.2025, respectively.</p> <p>The nature of the complaints were identical in each case which primarily argued the monetary charges.</p> <p>Based on the action taken by the licensee, these complaints were disposed of.</p> |

.....2/-

  
24/03/2026



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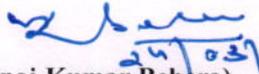
- 2 :-

As per Section 19 of the Right to Information Act 2005, if you are not satisfied with the reply you can file an appeal with the First Appellate Authority within 30 days of the issue of this order, whose particulars are as under :-

**Shri Vikram Singh**  
**Airport Director,**  
**Airports Authority of India,**  
**Operational Office, NSCBI Airport,**  
**Kolkata-700052.**

Thanking you,

Yours faithfully,

  
**(Manoj Kumar Behera)**  
**General Manager (Ops.-ASM)/CPIO**