



भारतीय विमानपत्तन प्राधिकरण
AIRPORTS AUTHORITY OF INDIA

संदर्भ संख्या: भा. वि. प्रा/तिरुच्चि/आर.टी.ऐ
Ref. No: AAI/TR/RTI/ 4471-73

दिनांक:
Dated: 14/07/2026

सेवा में / To:
MR. NAGA PRAKASH N, TELENGANA

ईमेल द्वारा / By EMAIL : nnagaprakash@gmail.com

& ऑनलाइन आरटी आई पोर्टल में अपलोड
/ Upload in Online RTI portal

महोदय / Sir,

विषय: आरटीआई अधिनियम 2005 के तहत सूचना – तत्संबंधी।

Sub: Information under RTI ACT 2005 – Reg.

संदर्भ आपके ऑनलाइन आरटीआई आवेदन पंजीकरण संख्या के साथ किया जाता है /

Reference is made to your Online RTI application bearing Registration No. AAICH/R/T/26/00117/14 dated 23.06.2026, on the subject.

इस संबंध में, इस कार्यालय से संबंधित जानकारी नीचे दी गई है / In this connection, the reply / information for your above referred RTI application dated 23.06.2026 in respect of Trichy Airport, is furnished below:

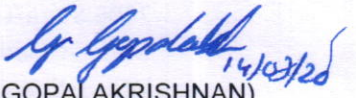
Sl.No.	RTI Query	Information provided i/r/o AAI, Trichy Airport
1	Kindly provide the following information under the provisions of the Right to Information Act, 2005.State/Union Territory-wise number of passengers who availed wheelchair assistance while travelling on international flights operating from airports in India during the calendar year 2025. If State/UT-wise information is not maintained, kindly provide airport-wise data for each international airport in India indicating: a) Number of passengers availing wheelchair assistance on international departures b) Number of passengers availing wheelchair assistance on international arrivals during the calendar year 2025. Kindly provide airport-wise data, if maintained by AAI, regarding the number of passengers who availed wheelchair assistance at international terminals of airports managed by AAI during the calendar year 2025. Please specify whether AAI maintains any State/UT-wise, airport-wise, or consolidated database containing information on passengers availing wheelchair assistance on international flights operating from airports in India.	(a) Wheel chair assistance services is being provided to the passengers by the concerned airlines only. However, wheel chair assistance is being provided by the Terminal Management of AAI on need basis to passengers. (b) Wheel chair assistance services is being provided to the passengers by the concerned airlines only. However, wheel chair assistance is being provided by the Terminal Management of AAI on need basis to passengers.
2	Kindly provide the number of incidents reported during the calendar year 2025 involving: a) Rejection or denial of wheelchair assistance requests b) Failure to provide pre-booked wheelchair assistance Reply: Not Applicable as the service pertains to airlines only. c) Complaints regarding non-availability, delay, or inadequate wheelchair assistance at airports.	(a) NIL (b) Date Not available with AAI, as the service pertains to concerned airlines only. (c) NIL



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3	For the incidents mentioned in Item No. 5, kindly provide: a) Airport-wise breakup of such incidents, if maintained b) Number of complaints disposed of and pending c) Details of any advisories, circulars, directions, or corrective measures issued by AAI regarding the provision of wheelchair assistance at airports.	(a) NIL, as per the available records. (b) NIL, as per the available records. (c) Not Available.
4	Kindly provide the number of wheelchairs available and deployed at each international airport managed by AAI during the calendar year 2025, along with any prescribed norms, guidelines, or standards regarding wheelchair provisioning and assistance. If the information sought in Item No. 1 is not available or not maintained by your office, kindly provide a written confirmation to that effect and indicate the name of the public authority, if any that maintains such records.	The wheel chairs available with AAI and the airlines operating at Trichy Airport is mentioned below: AAI – 10 M/s. Birds (GHA) – 30 (IX, AK, OD, UL) M/s. AIASL (GHA) – 15 (TR) M/s. Agile (GHA) – 16 (IndiGo)

In case, you want to go for an appeal in connection with the information provided, you may appeal to the **REGIONAL EXECUTIVE DIRECTOR / First Appellate Authority, SOUTHERN REGION, AIRPORTS AUTHORITY OF INDIA, Chennai – 600 027** within thirty days from the date of receipt of this letter.


(G GOPALAKRISHNAN)

AIRPORT DIRECTOR (Offg.) & PUBLIC INFORMATION OFFICER

प्रतिलिपि: पी.आई.ओ- द.क्ष, भा.वि.प्रा., चेन्नई - 600 027 - कृपया जानकारी के लिए अग्रेषित किया गया
Copy forwarded for kind information to: **PIO-SR, A.A.I, RHQ-SR, Chennai – 600 027.**

आंतरिक : एस.एम.(आईटी) – भा.वि.प्रा वेब पोर्टल* में अपलोड करने के लिए।

Internal : **SM(IT)** - to upload in AAI Web portal* for compliance under Section 4 of RTI Act.

*<https://www.aai.aero/en/rti/appeals-and-responses/Southern%20Region>