



भारतीय विमानपत्तन प्राधिकरण  
AIRPORTS AUTHORITY OF INDIA  
चेन्नै विमानपत्तन 600016  
CHENNAI AIRPORT:: CHENNAI-600016



सूचना का अधिकार अधिनियम प्रकोष्ठ  
R.T.I. CELL

No. AAM/RTI/DIRCA/R/E/20/00017/GM(F)/

Dated 13.03.2020

**RTI REPLY**

Sub: RTI Application dated 17/02/2020 of **Sh. THANNOLI**- Reg.

The information with respect to the above RTI Application received from the treated PIO is as under:

S.N.	Query	Reply
1.	Whether Airport Authority of India in any way related to the Parking space provided in the airport.	AAI has granted license to Operate Vehicle parking to M/s. Omega Enterprises through tender.
2.	If not, who is responsible for the parking space provided.	Management of Parking space is the responsibility of M/s. Omega Enterprises.
3.	Whether the toll booths present at the entrance of the airport works under Airports authority of India.	Toll booths are property of AAI. Staffs are deployed by the licensee M/s. Omega Enterprises.
4.	If not, the tolls booths works under which department.	Refer point No.3
5.	Whether the drop/pickup space present outside the International Departure have any time limitations for the car. If so in what ways you are communicating this information to the customers or passengers who are coming inside the facility. Also please mention in what languages the messages are communicated.	Vehicles are permitted to drop passengers in the Departure level. No parking is permitted here. Any vehicles found parked/ staying beyond reasonable time will be penalised. The same has been communicated in the website of AAI in the link <a href="https://www.aai.aero/en/airports/passenger-info/chennai/Park-&amp;-Fly">https://www.aai.aero/en/airports/passenger-info/chennai/Park-&amp;-Fly</a> . Implementation of the current parking policy was also communicated through English newspapers The Hindu and Indian express dated 14.0.7.2019 and Tamil Edition of the Indian Express dated 15.07.2019.



6.	If i am going to drop the passengers inside airport, when i am crossing the toll booth, there is no employee available in the booth and the gate is opened or if the toll booth employee is there but he/she simply ignores the car passing inside without giving any signal to stop the car even though the car is passing her very slowly and also the gate is opened. How a common person know that he have to wait in the toll booth until the employee has to comes and give the entry slip.	Parking licensee has deployed manpower in the entry booths leading to parking area since the charges are levied only from those vehicles using parking area. The booths are to be manned 24x7 basis for issuing entry token to incoming vehicles. Entry to departure is not manned since no fee is levied from those vehicle.
7.	If the toll booth employee missed to give the entry slip, how should a common person know that he have to wait only limited time in pickup/drop area.	Private vehicles is the only category permitted to use pick up/drop area in the road infront of terminal building apart from AAI licensee for car rental services. No charges are levied from such vehicles for pick up/drop in those areas. Hence token is not issued to the vehicles using the road leading to pick up / drop area Infront of Terminal. There is no specific time limitation however overstaying is not permitted and such vehicles will be penalised. Details provided in AAI website in the link mentioned in SI.No.05 above.
8.	Which department is responsible to get fine or penalty from common people for parking vehicle in pickup/drop space more than the limited time.	The Vehicle Parking Licensee M/s. Omega Enterprises is authorized to collect fine from non-complying vehicles.
9.	If the toll booth employee missed to give the entry slip, i parked my vehicle more than 10 minutes in the pickup/drop area and the security has locked my vehicle. Whether i should pay any fine amount. If so what is the fine amount and where it is mentioned in airport premises.	10 minutes restriction is not in place now. However Parking is not permitted in the pickup/drop area. The same is mentioned in website of AAI in the link mentioned in Sr.05 above. Applicable Fine needs to be paid to M/s. Omega Enterprises. No parking Fine is displayed in LED Boards in the curb area of Terminal building.

महाप्रबंधक (वित्त एवं लेखा)/ General Manager (F&A)

जन सूचना अधिकारी/Public Information Officer

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