



भारतीय विमानपत्तन प्राधिकरण
AIRPORTS AUTHORITY OF INDIA

No. AAI/JVC/RTI/2025/1803

Date: 08.10.2025

Abdul Moiz

Subject: Information under Right to Information Act, 2005

Sir,

Reference may kindly be made to your online RTI Request Regn. No. AAOIN/R/X/25/00066 dated 22.09.2025 (Question No. 14 pertaining to IGI Airport, New Delhi) transferred from Airport Director, Kolkata Airport on 22.09.2025 for providing information under RTI Act 2005.

The information sought by you and reply thereof is as under:

I request the following information under the Right to Information Act 2005 with respect to Indira Gandhi International Airport New Delhi for the last five financial years 2019-20 to 2023-24

S. No.	Information Sought	IGIA Delhi
14	Please provide the details of any complaints received from passengers in the last five financial years along with the action taken reports.	The information is not available in the form in which it is sought with JVC-Engg.

In case, the applicant is not satisfied with the reply, he/she may file an appeal to Sh. L. Kuppulingam, Executive Director (PPP/JVC), First Appellate Authority, Airports Authority of India (AAI), Joint Venture Cell, C – Block, Rajiv Gandhi Bhawan, Safdarjung Airport, New Delhi-110003, under Section 19(1) of the RTI Act within the time limit specified in the RTI Act.

(Signature)

(A. Prakash)

General Manager

Joint Venture Cell / CPIO

Copy to:

Shri Praveen Kumar Asiwali, Jt. GM (ES/RTI), RTI Cell CHQ.