



भारतीय विमानपत्तन प्राधिकरण AIRPORTS AUTHORITY OF INDIA

No. AAI/JVC/RTI/2025/1756

Date: 03.09.2025

Shri Pankaj

Subject: Information under Right to Information Act, 2005

Sir,

Reference may kindly be made to your online RTI Request Regn. No. AAOIN/R/E/25/01315 dated 11/08/2025 received by this office on 11/08/2025 for providing information under RTI Act 2005.

The information sought by you and reply thereof is as under:

Under the provisions of the RTI Act, 2005, I request certified copies and detailed information for the following queries pertaining to operations of InterGlobe Aviation Ltd (IndiGo), flight 6E5391 (Mumbai to Chennai) and 6E5341 (Chennai to Mumbai) on 7th Dec 2019. Please ensure itemized responses for each query in the attached document, point by point in your reply.

S. No.	Information Sought	Reply																																			
	Flight Delay: 6E5391 (7th December 2019, CSMIA Mumbai to Chennai)																																				
1	What was the original scheduled departure time of flight 6E5391 on 7th December 2019, and what time was it rescheduled to?	The information sought does not pertain to JVC-Engg.																																			
2	Give a list of every subsequent reschedule of 6E5391 on 7th December 2019 clearly mentioning the revised Departure time?																																				
3	Provide a clear reason for every subsequent reschedule of 6E5391 & on 7th December 2019 from 18:40 till its final departure at 20:25 as per table below?																																				
<table><tr><th colspan="7">6E5391 on 7th Dec 2019 Mumbai to Chennai</th></tr><tr><th>Original Departure time</th><th>1st Reschedule</th><th>2nd Reschedule</th><th>3rd Reschedule</th><th>4th Reschedule</th><th>5th Reschedule</th><th>6th Reschedule</th></tr><tr><td>18:40</td><td>? mention revised departure time</td><td>? mention revised departure time</td><td>? mention revised departure time</td><td>? mention revised departure time</td><td>? mention revised departure time</td><td>? mention revised departure time</td></tr><tr><td></td><td>? at what time this revision was made</td><td>? at what time this revision was made</td><td>? at what time this revision was made</td><td>? at what time this revision was made</td><td>? at what time this revision was made</td><td>? at what time this revision was made</td></tr><tr><td></td><td>? mention the reason for this Reschedule</td><td>? mention the reason for this Reschedule</td><td>? mention the reason for this Reschedule</td><td>? mention the reason for this Reschedule</td><td>? mention the reason for this Reschedule</td><td>? mention the reason for this Reschedule</td></tr></table>		6E5391 on 7 th Dec 2019 Mumbai to Chennai							Original Departure time	1 st Reschedule	2 nd Reschedule	3 rd Reschedule	4 th Reschedule	5 th Reschedule	6 th Reschedule	18:40	? mention revised departure time	? mention revised departure time	? mention revised departure time	? mention revised departure time	? mention revised departure time	? mention revised departure time		? at what time this revision was made	? at what time this revision was made	? at what time this revision was made	? at what time this revision was made	? at what time this revision was made	? at what time this revision was made		? mention the reason for this Reschedule	? mention the reason for this Reschedule	? mention the reason for this Reschedule	? mention the reason for this Reschedule	? mention the reason for this Reschedule	? mention the reason for this Reschedule	
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5	Provide the officially recorded reason for the delay of 6E5391 on 7th Dec 2019.																																			
6	Provide the officially recorded reason for the delay of Indigo Aircraft VT-ITV for every other Flight it served on 7th Dec 2019, ie 6E5344, 6E6183.																																			
7	Provide the officially recorded IATA/ICAO delay codes for the delay of 6E5391 on 7th Dec 2019. Clarify was it attributed to delay code 93, or delay codes 71 to 79?																																			
8	Provide the recorded consolidated reason for the 6E5391 flight on 7th Dec 2019 been rescheduled from 18:40 to its final departure at 20:25.																																			
9	Confirm whether 6E5391(Mumbai to Chennai) was operated by aircraft VT-ITV, and if it was delayed due to the late arrival of incoming flight 6E5341(Chennai to Mumbai) pairing the same aircraft VT-ITV.																																			
10	If 6E5391 originally scheduled for 18:40 on 7th dec 2019, finally departed at 20:25 and delay in incoming flight 6E5341 (aircraft VT-ITV) accounted for over 80% of the delay, and only 20% was due to air traffic congestion, what final reason gets logged in the flight delay records for 6E5391?																																			
11	What time did flight 6E5341 on 7th Dec 2019 landed in Mumbai and what was its reason to be late from Chennai?																																			
12	What time did flight 6E5391 on 7th Dec 2019 landed in Chennai what was its reason to be late from Mumbai for 105 minutes?																																			
13	By how many minutes was flight 6E5391 on 7th Dec 2019 delayed to reach its destination Chennai? 105 minutes from its original arrival time in Chennai ? if not mention exact minutes?																																			
14	Provide certified copies of Mandatory Delay Reporting Forms submitted by Indigo Airlines to DGCA for flight 6E5391 on 7th Dec 2019																																			
15	Provide certified copies of Mandatory Delay Reporting Forms submitted by Indigo Airlines to DGCA for flight 6E5341 on 7th Dec 2019.																																			
16	for flight 6E5341 and 6E5391 on 7th Dec 2019, Flight movement and operational logs including: Aircraft registration numbers for both flights. Scheduled and actual off-																																			

Specifically

	block times (SOBT/AOBT). Scheduled and actual take-off times (STOT/ATOT), Scheduled and actual landing times (SLDT/ALDT).
17	For Flight 6E5391 on 7th Dec 2019: All departure time revisions made after the initially scheduled 18:40 hrs departure. Each revised departure time (as per official records) and the stated reason for each change. The final departure time displayed on the Flight Information Display System (FIDS) prior to actual departure.
18	Complete turnaround time data log for 6E5391 at the origin airport on 7th Dec 2019, including: Time of on-block arrival of the inbound aircraft. Start and completion times for ground handling, refuelling, boarding, and pushback. Any ground holds and their reasons.
19	ATC slot allocation and revision records for Flight 6E5391 on 7th Dec 2019 at CSMIA, including: Original slot assignment. Revised slots with times and stated reasons. Any communications between Indigo Airlines and ATC/DGCA related to these slot changes.
20	Provide certified copy of the Daily Flight Delay Summary Report filed by IndiGo on 7th December 2019, for 6E5391.
21	Provide certified copy of the Daily Flight Delay Summary Report filed by IndiGo on 7th December 2019, for 6E5341.
22	Provide internal guidelines or rules governing how delay reasons are categorized, especially in cases where multiple contributing factors exist. Example (weather, congestion, technical, VIP movement, delay in coming of inbound aircraft, etc, etc).
23	Has any penalty, show-cause, or audit been conducted on IndiGo for misreporting delay causes since 2018? If YES provide certified copies of these communications to Indigo.
24	Flight Information Display System (FIDS) change history logs showing: All scheduled and revised departure times for 6E 5391 and 6E5341 on 7th Dec 2019 as displayed to passengers. The exact time when each change was made in the system. The final departure time shown before actual departure.
25	Gate assignment records for 6E 5391 and 6E5341 on 7th Dec 2019, including any gate changes and timestamps.
26	Full aircraft turnaround log for 6E 5391 on 7th Dec 2019, including: On-block time (arrival of inbound aircraft). Passenger disembarkation start/finish times. Cleaning, refuelling, catering, and baggage handling times. Boarding start/finish times. Door close and pushback times.
27	Full aircraft turnaround log for 6E 5341 on 7th Dec 2019, including: On-block time (arrival of inbound aircraft). Passenger disembarkation start/finish times. Cleaning, refuelling, catering, and baggage handling times. Boarding start/finish times. Door close and pushback times.
28	For Flight 6E 5391: Detailed list of each departure rescheduling from the original scheduled departure of 18:40 hrs, with corresponding reasons recorded in the airport operations log or A-CDM (Airport Collaborative Decision Making) system.
29	For Flight 6E 5341: Detailed list of each departure rescheduling from the original scheduled departure, with corresponding reasons recorded in the airport operations log or A-CDM (Airport Collaborative Decision Making) system.
30	ATC clearance and ground delay logs for both flights, including: Original ATC slot allocation. Any slot revisions with reasons (weather, congestion, technical, VIP movement, etc.). Any "ground hold" messages or flow control advisories issued to the airline.

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31	Apron movement logs showing pushback time, taxi-out start time, and wheels-off (airborne) time for both flights.	
32	Any internal reports filed by the airport operator regarding delays, gate holds, or irregular operations for these flights.	
	Turnaround Time Procedures	
33	Provide certified copy of the SOP or checklist mandated by DGCA, for aircraft turnaround, including standard timelines and sequence of activities (e.g., baggage unloading, refueling, cleaning, security, boarding) for flight 6E5391 on 7th Dec 2019. Provide its complete Data Log for flight 6E5391 on 7th Dec. 2019	
34	Provide certified copy of revised turnaround SOP or checklist mandated by DGCA or changes implemented for IndiGo from 2018 onward for A320neo aircraft with PRATT & WHITNEY engines, including adjustments for engine cooling time and performance degradation.	
35	Provide certified copy of Internal assessments, reports, or audits conducted by DGCA at CSMIA regarding IndiGo's turnaround performance compliance, particularly for delayed flights.	

In case, the applicant is not satisfied with the reply, he/she may file an appeal to Sh. L. Kuppulingam, Executive Director (PPP/JVC), First Appellate Authority, Airports Authority of India (AAI), Joint Venture Cell, C – Block, Rajiv Gandhi Bhawan, Safdarjung Airport, New Delhi-110003, under Section 19(1) of the RTI Act within the time limit specified in the RTI Act.

अप्रकाश

(A. Prakash)
General Manager
Joint Venture Cell / CPIO

Copy to:

Shri Praveen Kumar Asiwal, Jt. GM (ES/RTI), RTI Cell CHQ.