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आजादी का
अमृत महोत्सव

भारतीय विमानपत्तन प्राधिकरण
AIRPORTS AUTHORITY OF INDIA

No. AAI/JVC/RTI/2025/1674

Dated: 01.07.2025

Shri Ajit Singh Gaur

Subject: Information under Right to Information Act, 2005

Sir,

Reference may kindly be made to your online RTI Request Regn. No. AAOIN/R/E/25/00938 dated 07.06.2025 received by this office on 07.06.2025 for providing information under RTI Act 2005.

The information sought by you and reply thereof is as under:

S. No.	Information Sought	Reply
1	As per OMDA Para No:- 8.5.11 a complaint register (for passengers of workers who are working at IGI Airport) should be maintained at IGI Airport. And its report will be maintained by JVC. Its detailed report will also be uploaded on DIAL website with complaint number. I want to know whether this report is on the website or not. Please provide me its detailed report or copy of registered complaints and rectifications of complaints.	The information sought for Delhi Airport pertains to or is closely related to functions of DIAL which is a third party. Hence, the RTI request has been transferred to the Chief Executive Officer (CEO) of Delhi International Airport Limited ("DIAL") under section 6(3) of RTI Act, 2005 with a request to provide the requisite information to the applicant directly under intimation to this Office.

In case, the applicant is not satisfied with the reply, he/she may file an appeal to Sh. L. Kuppulingam, Executive Director (PPP/JVC), First Appellate Authority, Airports Authority of India (AAI), Joint Venture Cell, C - Block, Rajiv Gandhi Bhawan, Safdarjung Airport, New Delhi-110003, under Section 19(1) of the RTI Act within the time limit specified in the RTI Act.

अचल कुमार

(A. Prakash)
General Manager
Joint Venture Cell / CPIO

Copy to:

Chief Executive Officer, Delhi International Airport Limited, UDAN Bhawan, Opposite Terminal - 3, Indira Gandhi International Airport, New Delhi-110037 - With a request to provide the requisite information directly to the RTI Applicant. A copy of RTI application is enclosed herewith for your reference.