



भारतीय विमानपत्तन प्राधिकरण AIRPORTS AUTHORITY OF INDIA

No. AAI/JVC/RTI/2026/1927

Date: 15.01.2026

Shri Manan More

Subject: Information under Right to Information Act, 2005

Sir,

Reference may kindly be made to your Online RTI Request Regn. No. AAOIN/R/E/25/01989 dated 25/12/2025 for providing information under RTI Act 2005:

The information sought by you and reply thereof is as under:

S. No.	Information Sought	Reply for Ahmedabad Airport	Reply for Hyderabad Airport
1	Retention Period of CCTV Footage Kindly provide the official policy regarding how many days CCTV footage is stored/backed up at Ahmedabad and Hyderabad airports.	The information sought does not pertain to JVC-Engg.	The information sought pertains to or is closely related to functions of GHIAL which is a third party. Hence, the RTI request has been transferred to the Chief Executive Officer (CEO) of GMR Hyderabad International Airport Limited ("GHIAL") under section 6(3) of RTI Act, 2005 with a request to provide the requisite information to the applicant directly under intimation to this Office.
2	Availability of CCTV Footage for 10th September 2025 - Whether CCTV footage of baggage handling/check-in counters on the said date is still available. - If not, kindly specify the reason and retention expiry date.		
3	Procedure for Accessing CCTV Footage - What is the process for a passenger to request CCTV footage for investigation of baggage theft/loss? - Which authority (Airport Director, CISF, Airline, or other) is responsible for providing such footage?		
4	Complaints and Investigation Records Kindly provide copies/details of any complaint records or investigation reports filed in relation to baggage theft/loss incidents on 10th September 2025 for IndiGo passengers.		

In case, the applicant is not satisfied with the reply, he/she may file an appeal to Sh. L. Kuppulingam, Executive Director (PPP/JVC), First Appellate Authority, Airports Authority of India (AAI), Joint Venture Cell, C – Block, Rajiv Gandhi Bhawan, Safdarjung Airport, New

Delhi-110003, under Section 19(1) of the RTI Act within the time limit specified in the RTI Act.

अप्रकाश (2)

(A. Prakash)
General Manager
Joint Venture Cell / CPIO

Copy to:

1. Chief Executive Officer, Rajiv Gandhi International Airport Limited, Shamshabad, Hyderabad-500108 (GHIAL) - With a request to provide the requisite information directly to the RTI Applicant. A copy of RTI application is enclosed herewith for your reference.
2. Shri Praveen Kumar Asiwal, Jt. GM (ES/RTI), RTI Cell CHQ.