



No. AAI/ER/RTI/PIO/2025/426

Dated : 07/08/25

**Speed Post**

To  
Shri Muzibur Rahman,

Subject : Information under RTI Act. 2005.

Sir,

Reference is made to your RTI application regn no. AAIKO/R/T/25/00090 dated 14-07-25.

Enclosed herewith please find information which is received in respect of your above mentioned RTI application.

Encl : As above.

Sincerely Yours,

*H.S. Biswas*  
07/08/25  
(H.S. Biswas)

General Manager(CNS-ER)/PIO-RHQ-ER,  
NSCBI Airport, Kolkata-52

However, if you are not satisfied with the reply/information, you have the option to file an appeal within 30 days from the date of receipt of reply/information to the First Appellate Authority. The details of First Appellate Authority is given below :

To  
Smt Nivedita Dubey, RED(ER)/First Appellate Authority (FAA),  
Airports Authority of India, Regional Head Quarters,  
Eastern Region, N.S.C B.I. Airport, Kolkata-700 052.



भारतीय विमानपत्तन प्राधिकरण  
AIRPORTS AUTHORITY OF INDIA



क्रमांक : भाविप्रा/रापु/ई-21 / 3251

दिनांक: 06/08/2025  
07

सेवा में,  
पी आई ओ, पू.क्षे.मु.,  
भारतीय विमानपत्तन प्राधिकरण  
ने.सु.च.बो.अं. अवाई अड्डा,  
कोलकाता-52

**विषय:- सूचना के अधिकार अधिनियम 2005 के तहत जानकारी प्रदान करने बाबत।**

महोदय,

सूचना के अधिकार अधिनियम 2005 के तहत मो. मुजिबर रहमान के आवेदन क्रमांक AAIKO/R/T/25/00090 दिनांक 14/07/2025 में मांगी गयी रायपुर विमानतल से संबंधित जानकारी निम्नानुसार है:-

Sl. No.	Sought Information	Reply
1.	Whether the parking contract awarded to M/s Anjaney Enterprises (Tender No. AAI/RPR/ COMML/STPARKING/2024) is currently valid?	Yes.
2.	If not valid, please provide the date of expiry or termination of that contract.	N/A
3.	Provide details who is currently operating the vehicle parking facility at Raipur Airport.	M/s Anjaney Enterprises.
4.	Provide details whether a new license/tender has been issued for the parking facility after the expiry of the last contract. If yes, please provide the tender number, name of the awarded party, duration of contract, and license fee details.	Tender no.: 2024_AAI_214094_1 Name of the awarded party: M/s Anjaney Enterprises Duration of Contract: 5 Years License Fee : Rs. 32,71,101/- plus GST.
5.	If the current operation is being run on an extention or ad-hoc basis, please provide a copy of the extension/approval order and its terms.	N/A
6.	Provide details of amount (monthly or annually) is being received by AAI from the parking contractor.	Monthly License Fee: Rs. 32,71,101/- Plus GST
7.	What are the terms and conditions imposed on the parking contractor regarding the following: A. Issuance of printed/manual receipts of slips. B. Display of parking charges at the site C. Grievance redressal mechanism D. CCTV surveillance E. Availability of digital payment options.	Available in the Tender document, which is available on AAI Website.

स्वामी विवेकानन्द हवाई अड्डा, रायपुर (छ.ग.)-492015,  
Swami Vivekananda Airport, Raipur (C.G.)-492015.

दूरभाष- 0771-2418167,  
Phone - 0771-2418167,

फैक्स- 0771-2418168  
Fax . - 0771-2418168



भारतीय विमानपत्तन प्राधिकरण  
AIRPORTS AUTHORITY OF INDIA



8	Provide details whether AAI has received any complaints or grievances regarding the parking facility or contractor in the past 12 months. If yes, kindly provide a summary of such complaints and action taken .	Whenever the parking contractor is found violating the terms and conditions of the agreement, appropriate action is taken in accordance with the provisions of the agreement.
9.	Project information who is the designated officer responsible for grievance redressal related to public parking at Raipur Airport. Please provide their name, designation, and contract details.	Escalation matrix is enclosed herewith for your reference at <b>Annexure A</b>
10	Provide me details of the current parking charges applicable at Raipur Aiport for all types of vechicles (two-wheelers, four-wheelers, commercial vehicles etc.) including: a. Hourly rates b. Full day (24-hour) rates c. Any slab-wise breakup, if applicable	Available in the tender document.

संलग्न:-यथोपरि।

भवदीय,

*M. K. L. H.*  
08/12/25  
(के.के. लहरे)

कार्यकारी विमानपत्तन निदेशक/पीआईओ

**Annexure - A**

**Escalation Matrix**

Query Level	Query Level Guidance	Contract person
General	Day to Day issues	Vehicle Parking Manager Contact No. – 8840086036 anjaneyenterprises@gmail.com
Initial	In case of unsatisfied response or absence of contact person at previous levels	Duty Terminal Manager - tm.rpr@aai.aero
Secondary	In case of unsatisfied response or absence of contact person at previous levels	HOD Terminal Operations - tm.rpr@aai.aero
Final	In case of unsatisfied response or absence of contact person at previous levels	Airport Director apdraipur@aai.aero