



भारतीय विमानपत्तन प्राधिकरण
AIRPORTS AUTHORITY OF INDIA

No. AAI/ER/RTI/PIO/2025/313

Dated : 16/06/25

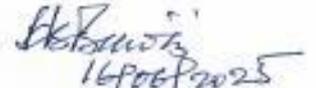
To
Shri Dharmendra Patel,
Subject : Information under RTI Act. 2005.

Sir,
Reference is made to your RTI application no. AAIKO/R/T/25/00060 dated 13-05-25.

Enclosed herewith please find information which is received in respect of your above mentioned RTI application.

Encl : As above.

Sincerely Yours,


16/06/2025
(H.S. Biswas)

General Manager(CNS-ER)/PIO-RHQ-ER,
NSCBI Airport, Kolkata-52

However, if you are not satisfied with the reply/information, you have the option to file an appeal within 30 days from the date of receipt of reply/information to the First Appellate Authority. The details of First Appellate Authority is given below :

To
Smt Nivedita Dubey, RED(ER)/First Appellate Authority (FAA),
Airports Authority of India, Regional Head Quarters,
Eastern Region, N.S.C B.I. Airport, Kolkata-700 052.



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क्रमांक : भाविप्रा/रापु/ई-21 /2318

दिनांक: 10/06/2025

सेवा में,
पी आई ओ, पू.क्षे.मु.,
भारतीय विमानपत्तन प्राधिकरण
ने.सु.च.बो.अं. अवाई अड्डा,
कोलकाता-52

विषय:- सूचना के अधिकार अधिनियम 2005 के तहत जानकारी प्रदान करने बाबत।

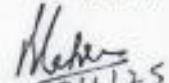
महोदय,

सूचना के अधिकार अधिनियम 2005 के तहत श्री धर्मेन्द्र पटेल के आवेदन क्रमांक AAIKO/R/T/25/00060 दिनांक 13/05/2025 में मांगी गयी रायपुर विमानतल से संबंधित जानकारी निम्नानुसार है:-

Sl. No.	Sought Information	Reply
1.	One complaint has been filed by Dharmendra Patel that is myself against the Parking vendor at Raipur Airport dated 7 th April 2025.	Copy attached.
2.	Till now what action has been taken by the authority.	
3.	Kindly share me a copy of investigation.	Copy attached.
4.	Till now how many complaint received against the same vendor.	Ministry of law of justice regarding RTI ACT, 2005. The Gazette of India extraordinary notification chapter 2 clause no. 8 para (d) may kindly refer- Information including commercial confidence, trade secrets or intellectual property, the disclosure of which would harm the competitive position of a third party, unless the competent authority is satisfied that larger public interest warrants the disclosure of such information.
5.	Why the vendor charging fees for every pick up and drop.	
6.	Kindly share me a copy of agreement between parking vendor and Raipur Airport Authority.	

संलग्न:- यथोपरि।

भवदीय,


10/6/25
(कै.के लहरे)

कार्यकारी विमानपत्तन निदेशक/पीआईओ



भारतीय विमानपत्तन प्राधिकरण
AIRPORTS AUTHORITY OF INDIA



संदर्भ संख्या/भाविप्रा/रा.पु./वाणिज्य/2025/224-27

दिनांक 08.04.2025

To,

M/s S.S. Multiservices,
Office no.710, Zion Building,
Plot No.273, Sector-10,
Kharghar, Navi Mumbai-410210

**Sub: Non-Issuance of Parking Receipt at the Parking Exit Gate at S.V.Airport,
Raipur.**

Sir,

Vide email dated 07.04.2025, complaint was received from Shri Dharmendra Patel (vehicle bearing no. CG 04 NB 5402) that the payment of Rs.60/- was charged inspite of the fact that the vehicle entered the Airport at 6.16PM and the time of exit was 6.20PM, which is less than dwell time of 5 minutes and regarding Non-Issuance of Payment Receipt inspite of payment made at the exit counter, which is violation of the contract.

In view of above, clarification may kindly be given within 7(Seven) days' from the date of issue of this letter, why your parking employees not issued the payment receipt at the exit gate inspite of accepting payment from the above mentioned vehicle.

If your reply is not satisfactory then, this office will impose penalty as per NIET. Award Letter, License Agreement etc.

Thank you.

(S. Ghosh)
AGM (Commercial)
Airports Authority of India
S.V. Airport, Raipur

Copy to:

- 1.Airport Director – for information.
- 2.PA to CVO, AAI
- 3.Dharmendra Patel



SS MULTI SERVICES
REGISTERED CONTRACTOR



+91 9321171220

ssmultiservices187@gmail.com

Nhai Toll Plaza, Airport Parking, Railway Parking, BMC, CIDCO Pay & Park, Sand Mines, Crusher Plant.

Ref.: SSS/254/AAI/Raipur/23

Date: 15.04.2025

To,
The AGM (Commercial),
Airport Authority of India,
S. V. Airport, Raipur (Chattisgarh).

Sub: *In reply to complaint regarding non-issuance of parking receipt at the parking exit gate at S. V. Airport, Raipur - reg.*

Ref.: Your office letter no. 224-27 dated 08.04.2025.

R/Sir,

With reference to your letter regarding the complaint of Sh. Dharmendra Patel concerning the alleged non-issuance of a parking receipt at the exit gate of S.V. Airport, Raipur, we wish to clarify the matter as follows:-

We have been operating the parking facility at S.V. Airport, Raipur, since October 2024 and no such incident has been previously reported. The user, with vehicle number CG04-NB-5402, approached the exit gate and inquired about the fare of the parking time and exited the parking premises without collecting the receipt.

Submitted please.

Regards

3.14.25
S S Multiservices
Kharghar, Mumbai

