भारतीय विमानपत्तन प्राधिकरण
AIRPORTS AUTHORITY OF INDIA

No. AAI/CHQ/Tariff/RTI/2019/ July 29, 2025

Ms. Shilpa Raj

Subject: Seeking Information under Right to Information Act, 2005 – Request of Ms. Shilpa Raj - Reg.

Sir,

Reference your online RTI Request with Registration No. AAOIN/R/T/25/00278 dt. 10.07.2025, seeking information under RTI Act, 2005.

The information sought by you and reply thereof is as under:

Sl. No	INFORMATION SOUGHT	REPLY FROM JVC-TARIFF CELL
1.	CUTE Charges (Common User Terminal Equipment)	
a)	Kindly provide a description of what the CUTE charge is meant for.	Based on details of fare charges (Cochin to Delhi Flight) mentioned in the RTI, the information sought pertains to or is closely related to functions of Airports Economic Regulatory Authority of India (AERA). Hence, the RTI request has been transferred to the concerned Dte. under RTI Act, 2005 for providing requisite information to the applicant directly.
b)	Please share the authority or agency that determines the amount, along with the relevant rules, circulars, or notifications authorising this fee.	-do-
c)	Please clarify whether the CUTE charge is refundable in the event of ticket cancellation. If it is non-refundable, provide the regulatory basis or justification.	-do-
d)	d) If refundable, kindly provide a copy of the policy or circular stating the same.	-do-

The Reply of RTI has been sent to the applicant on 05/08/2025.

05/08/25

राजीव गांधी भवन, सफदरजंग हवाईअड्डा, नई दिल्ली – 110 003
Rajiv Gandhi Bhawan, Safdarjung Airport, New Delhi – 110 003

दूरभाष : 24632950
Telephone: 24632950

2.	Regional Connectivity Charge / UDAN Surcharge.	
a)	Please share the circulars, orders or policy documents that mandate the collection of this charge from passengers not travelling on UDAN routes.	Information sought pertains to Regional Connectivity Scheme (RCS) Directorate. Hence, the RTI request has been transferred to the concerned Dte. under RTI Act, 2005 for providing requisite information to the applicant directly.
b)	Is there any provision in the policy framework that allows passengers to opt out of contributing to the UDAN scheme? If not, please provide the rationale or note explaining why the contribution is made mandatory.	-do-
3.	Aviation Security Fee (ASF)	
a)	Kindly specify the authority or agency to whom the ASF amount is remitted.	Information sought pertains to National Aviation Security Fee Trust (NASFT) Directorate. Hence, the RTI request has been transferred to the concerned Dte. under RTI Act, 2005 for providing requisite information to the applicant directly.
b)	Please provide a detailed list of services covered under this fee, along with a relevant policy document or circular.	-do-
c)	Please provide documentation or policy notes that explain why similar security fees are not charged in other transport sectors such as metro rail.	-do-
d)	If the fee covers only aviation security (e.g., CISF), please clarify whether there is any policy decision or proposal to charge passengers separately for other essential services such as aircraft crew assistance, cargo handling, and airport cleaning/maintenance services.	-do-

	Kindly share any related file notes or considerations.	
e)	Provide the reason or policy under which the ASF remains non-refundable in the event of flight cancellation.	-do-
4.	User Development Fee (UDF) and Arrival UDF	
a)	Please clarify the specific purpose of these charges and share the circulars or tariff orders authorising them.	Based on details of fare charges (Cochin to Delhi Flight) mentioned in the RTI, the information sought pertains to or is closely related to functions of Airports Economic Regulatory Authority of India (AERA). Hence, the RTI request has been transferred to the concerned Dte. under RTI Act, 2005 for providing requisite information to the applicant directly.
b)	Please state whether these fees are refundable if a passenger cancels the ticket or does not board the flight. Include guidelines or rules on refundability.	-do-
c)	Are such infrastructure development charges levied on users in other public sectors like metro, railway, or banking? If not, kindly share policy justification for imposing them in civil aviation.	-do-
5. a)	Other Has the Ministry conducted any impact assessment, cost audit, or evaluation report on the cumulative burden of such charges on passengers? If yes, kindly share a copy of the report(s).	The information sought pertains to or is closely related to functions of Ministry of Civil Aviation (MoCA). Hence, the RTI request has been transferred to the concerned Dte. under RTI Act, 2005 for providing requisite information to the applicant directly.

In case, the applicant is not satisfied with the reply, he may file an appeal to Sh. L. Kuppulingam, Executive Director (JVC / Tariff), First Appellate Authority, Airports Authority of India (AAI), Joint Venture Cell, C- Block, Rajiv Gandhi Bhawan, Safdarjung Airport, New Delhi – 110 003, under section 19(1) of the RTI Act within the time limit specified in the RTI Act.

Yours faithfully,

(RAJESH KHANNA)
GENERAL MANAGER (FIN-JVC/TARIFF) // CPIO

Encls.: as above

Copy to:

1. Nodal Officer, Airport Economic Regulatory Authority (AERA), AERA Building, Administrative Complex, Safdarjung Airport, New Delhi-110 003, for providing part information in r/o Point # 1- a), b), c) & d) and 4 a), b) & c) to the applicant.
2. Mr. Atulya Agarwal, G.M. (RCS) // CPIO, Airports Authority of India, RG Bhawan, Safdarjung Airport, New Delhi-110 003, for providing part information in r/o Point # 2- a) & b) to the applicant.
3. Mr. ~~J. Balasekar,~~ M K Gupta G.M. (NASFT) // CPIO, Airports Authority of India, RG Bhawan, Safdarjung Airport, New Delhi-110 003, for providing part information in r/o Point # 3- a), b), c), d) & e) to the applicant.
4. Nodal Officer, Ministry of Civil Aviation (MoCA), RG Bhawan, B-Block, New Delhi-110 003, with a request to provide the requisite part information directly to the applicant in r/o Point # 5.