



भारतीय विमानपत्तन प्राधिकरण
AIRPORTS AUTHORITY OF INDIA

No. PLG./501/RTI/2024/1202

Date: 17.10.2024



Sub.: Seeking information under RTI Act, 2005.

Sir,

Reference is made to your RTI online application Registration No. AAOIN/R/E/24/02348/1 dated 19/09/2024 vide which you sought information. The request has been examined and the reply to your queries concerning Department of Planning/Airports Authority of India is as under:

S. No.	Question	Reply
1.	Kindly provide any information regarding your letter issued to all the Airports to use local language during Flight announcements and put all boards in local language with top.	As a best practice, all signages in AAI Airports have provision of three language of Hindi, Regional and English.
2.	If you have not issued any letter so far. Kindly provide your any plan to issue letter to all the Airports to use local language during Flight announcements and put all boards in local language with top.	As regard to Public address announcement, these are done by Airlines. Operations Directorate's Circular dated 09.02.2016 issued in this regard is enclosed herewith.

However, if you are not satisfied with the reply/information by CPIO/Custodian of the information, you may prefer an appeal before the First Appellate Authority, Shri Sujoy Dey, Executive Director (Arch.), Directorate of Planning, Airports Authority of India, Rajiv Gandhi Bhawan, New Delhi.

This is for your information please.

Yours faithfully

Anurag Mishra

17/10/2024

(Anurag Mishra)

General Manager (Arch)

Airports Authority of India
Department of Operations

Most Immediate
Corrigendum

No.OPS.720/Ops. Circular/2016/229

Dated: 09.02.2016

OPERATIONAL CIRCULAR No-2/2016

Subject: Announcements in Public Address System at AIRPORTS

In order to implement the uniform practice of making the announcements on Public Address System at AAI airports, it has been decided that announcements in Public Address System in AIRPORT should be made in **Local Language** followed by **Hindi and English**. Local Language may be decided as per location and State of the Airport.

All Airport Director are hereby advised for strict compliance of this circular with immediate effect at Airport in coordination with all AIRLINES.



(J.P ALEX)
Executive Director (Ops)

Distribution for compliance:

1. All REDs for circulation
2. APD Chennai & Kolkatta
3. GM (IT) for uploading on AAI website.

RTI REQUEST DETAILS (आरटीआई अनुरोध विवरण)

Registration Number (पंजीकरण संख्या) :	AAOIN/R/E/24/02348/1	Date of Receipt (प्राप्ति की तारीख) :	19/09/2024
Type of Receipt (रसीद का प्रकार) :	Online Receipt	Language of Request (अनुरोध की भाषा) :	English
Name (नाम) :	<input type="text"/>	Gender (लिंग) :	Male
Address (पता) :	<input type="text"/>		
State (राज्य) :	Chandigarh	Country (देश) :	India
Phone Number (फोन नंबर) :	+91-9988351695	Mobile Number (मोबाईल नंबर) :	<input type="text"/>
Email-ID (ईमेल-आईडी) :	<input type="text"/>		
Status (स्थिति) (Rural/Urban) :	Urban	Education Status :	Above Graduate
Is Requester Below Poverty Line ? (क्या आवेदक गरीबी रेखा से नीचे का है?) :	No	Citizenship Status (नागरिकता) :	Indian
Amount Paid (राशि का भुगतान) :	0 (Received by Airports Authority of India) (original recipient)	Mode of Payment (भुगतान का प्रकार) :	Payment Gateway
Does it concern the life or Liberty of a Person? (क्या यह किसी व्यक्ति के जीवन अथवा स्वतंत्रता से संबंधित है?) :	No(Normal)	Request Pertains to (अनुरोध निम्नलिखित संबंधित है) :	Anurag Mishra
Information Sought (जानकारी मांगी):	To CPIO Airport Authority of India New Delhi. Sub. Seeking information under RTI 2005. PLEASE READ FACTS ABOUT MY this RTI 1. Most of the Airports do not make Flight announcements		

and other announcements in local language.

2. Most of the Airports do not have boards in local language

3. According to Official language Act 1963 Amended 1976 and according to my RTI reply by Language department . Copy attached read last page of attached file. On all boards. local language should be on top followed by Hindi and English but some airports are violating the Act

4. The spirit of official language Act 1963 is to promote not only Hindi but also work in local languages.

5. Honorable Prime Minister has appealed to use local language in workplace

6. In order to make India strong and united it is necessary to use local language.

7. For the better communication with passengers it is necessary to make announcements in local language

8. Airports like Shaeed Bhagat Singh Airport Chandigarh and Kempegouda Airport Bangalore are not making flight announcements in respective local languages Punjabi and Kannada.

Therefore I seek information under RTI 2005

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With regards
Panditrao Dharenavar
1006B Sector Sector 41 B Chandigarh
9988351695

Original RTI Text
(मूल आरटीआई
पाठ): To
CPIO
Airport Authority of India
New Delhi.

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