

### DETAILS OF THE APPLICATION

| Name & Address of the applicant   | Date of the Application | Date of Receipt | Date of Partial Reply | Date of Final Reply | REMARKS |
|---|-------------------------|-----------------|-----------------------|---------------------|---------|
| 1   | 2                       | 3               | 4                     | 5                   | 6       |
| Sh. Subhendu Hore<br>1 <sup>st</sup> Link Road,<br>Lane No. 3, House No. 15<br>P.O : Silchar<br>Dist : Cachar (Assam)<br>Pin : 788006 | 10/08/2016              | 28/11/2016      | ----                  | 07/12/2016          |         |

## RTI REQUEST DETAILS

|  |  |                                      |                                      |
|--|--|--------------------------------------|--------------------------------------|
| <b>Registration No. :</b>                                  | AAIGU/R/2016/50002   | <b>Date of Receipt :</b>             | 10/08 2016                           |
| <b>Type of Receipt :</b>                                   | Online Receipt   | <b>Language of Request :</b>         | English                              |
| <b>Name :</b>  | SUBHENDU HORE  | <b>Gender :</b>                      | Male                                 |
| <b>Address :</b>   | 1ST LINK ROAD LANE NO-3, HOUSE NO-15 P.O.SILCHAR,<br>DIST-CACHAR ASSAM, Pin:788006   |                                      |                                      |
| <b>State :</b>   | Assam  | <b>Country :</b>                     | India                                |
| <b>Phone No. :</b>   | +91-7086123383   | <b>Mobile No. :</b>                  | +91-9435522779                       |
| <b>Email :</b>   | ispitahore@gmail.com   |                                      |                                      |
| <b>Status(Rural/Urban) :</b>                               | Urban  | <b>Education Status :</b>            | Graduate                             |
| <b>Is Requester Below Poverty Line ? :</b>                 | No   | <b>Citizenship Status :</b>          | Indian                               |
| <b>Amount Paid :</b>                                       | 10   | <b>Mode of Payment :</b>             | Payment Gateway                      |
| <b>Does it concern the life or Liberty of a Person ? :</b> | No(Normal)   | <b>Request Pertains to :</b>         | Pradeep Kandooth                     |
| <b>Information Sought :</b>                                | <p>Dear sir,<br/>My flight AI-9738 of April21,2016 from Tezpur(Assam) to Silchar(Assam) was cancelled by Air India and it was suspended for indefinite period in this route.I booked my ticket through Yatra.com the reference no. of which is 050416F44000.Since the flight was cancelled by the airlines themselves, they should return the refundable amount,but sadly three months have passed still I have not received my refundable amount.I have sent mails to Air India as well as Yatra.com but have not received any convincing reply.So,getting no other way I request your interference in the matter and expect your earliest concern in this regard and get my refundable amount as early as possible.<br/>PNR-HPNRI<br/>Total fare-9264.00<br/>Payment mode-Debit card</p> |                                      |                                      |
| <b>Request document :</b>                                  |   |                                      |                                      |
|  |  | <input type="button" value="Print"/> | <input type="button" value="Close"/> |

Put up letter to APD/Tezpur.

*[Signature]*  
28/11

Sh. Anup Kr. Das

29/11/16



भारतीय विमानपत्तन प्राधिकरण  
AIRPORTS AUTHORITY OF INDIA

संदर्भ संख्या :

Ref. No. : AAI/NER/PIO/S.Hore/RTI-13(186)/

7049

दिनांक : .....

Date: 07/12/2016.

To,  
Shri Subhendu Hore  
1st Link Road,  
Lane No. 3, House NO. 15  
P.O : Silchar  
Dist : Cachar (Assam)  
Pin : 788006

SUB : - Reply under RTI Act, 2005.

Dear Sir,

Reference may please be made to your RTI Application dated 10/08/2016 regarding information under RTI Act, 2005.

In this regard, information received from the airline operator is enclosed herewith as **Annexure - I**.

Thanking you,

Yours Sincerely,

(Hari Kaumar R)

Jt.GM(Engg-Elcet)/APIO  
For PIO, RTI Cell, RHQ,NER

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ANNEXURE - I



A STAR ALLIANCE MEMBER

Date: 07.12.2016

To,  
Airport Director, AAI  
Tezpur

K/A: Mr. A.C Biswas, Deputy Director, AAI

Subject: information regarding RTI

This is reference to your letter no. AAI/TEZ/APD/23/424 dtd, 30<sup>th</sup> Nov'2016 on the above subject.

Due to operation flight 9I-738 of 21<sup>st</sup> April'2016 was cancelled.  
We have made an enquiry at Kolkata and the payment is under process.

Regards,

  
07/12/16

Chanchal Kr Mandal  
Station Manager  
AIL, Tezpur