



भारतीय विमानपत्तन प्राधिकरण  
AIRPORTS AUTHORITY OF INDIA

No. AAI/ER/RTI/PIO/2026/1012

Date : 21.04.2026

To,  
Shri Rajendra Prasad V  
Plot No.23 to 30, Flat No.G1,  
Satyam Heights, Hill View Residency II,  
Rajeev Gandhi Nagar, Nizampet KV Rangareddy,  
PIN-500090, Andhra Pradesh

Subject : Information under RTI Act. 2005.


Sir,

Reference is made to your online RTI application with Registration no. AAIKO/R/E/25/00124 dated 01.12.2025.

Enclosed herewith please find information which is received in respect of your above mentioned RTI application.

Encl : As state above.

Sincerely Yours,

  
( Basanta Kumar Bhuyan )  
General Manager(Fin)/ PIO-RHQ-ER  
NSCBI Airport, Kolkata

However, if you are not satisfied with the reply/information, you have the option to file an appeal within 30 days from the date of receipt of reply/ information to the First Appellate Authority. The details of First Appellate Authority is given below:

To  
Shri Himadri Shekhar Biswas, Officiating RED(ER)/First Appellate Authority (FAA),  
Airports Authority of India, Regional Head Quarters,



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संदर्भ सं / Ref. No. भा.वि.प्रा/बाग/आरटीआई/25-26/ 2344

दिनांक / Date .....17.02.2026.....

सेवा/ To

महाप्रबन्धक (अभियांत्रिकी - पूर्वी क्षेत्र)/ पीआईओ  
The General Manager (Engg-ER)/PIO,  
पूर्वी क्षेत्र ने सु च बो अंतरराष्ट्रीय हवाई अड्डा,  
Eastern Region, N.S.C.B.I. Airport,  
कोलकाता/Kolkata -700052

विषय/Subject:- सूचना अधिकार अधिनियम 2005 के अंतर्गत मांगी गई सूचना/ Information under RTI Act -2005.

महोदय/Sir

क्षेत्रीय मुख्यालय-पूर्वी क्षेत्र, कोलकाता के पीआईओ के द्वारा प्रेषित पत्र संख्या : AAI/ER/RTI/PIO/2025/766  
दिनांक: 12.12.2026 के मेल के आलोक में, आरटीआई आवेदक श्री. राजेंद्र प्रसाद वी के आरटीआई आवेदन संख्या :  
AAIKO/R/E/25/00124 दिनांक : 01.12.2025 द्वारा मांगी गई बागडोगरा हवाई अड्डे से संबंधित प्रत्युत्तर निम्नवित है।

क्रम संख्या SI No	मांगी गई जानकारी/ Information Sought	बागडोगरा एयरपोर्ट का जवाब/ Reply for Bagdogra Airport
1.	<p>It's very unfortunate that while travelling from Mumbai to Bagdogra in 6E 5287 on 13.11.2025 via PNR 02PUPV I lost my trolley bag as it did not arrive in checked in luggage (6E 0312348104). I have attached Boarding Pas and Property Irregularity Report.</p> <p>I have done the mail to the Indigo authorities on 13<sup>th</sup> Nov 2025 only, but after so many days also I did not get anything neither a response nor any compensation.</p> <p>Please update me the status of my complaint.</p>	<p>The matter pertains to M/s Indigo. Upon seeking their response in the said matter, M/s Indigo furnished the following reply :-</p> <p>"Mr. Rajendra Prasad's baggage case is still open with us and we are still looking into the case. Our Mishandled Baggage Cell from HQ will shortly be in touch with passenger in closing the case."</p>

धन्यवाद / Thanking you,

भवदीय/ Yours faithfully,

[नवीद नाज़िम/Naveed Nazim]

निदेशक विमानपत्तन/Airport Director  
बागडोगरा हवाईअड्डा/Bagdogra Airport