



भारतीय विमानपत्तन प्राधिकरण
AIRPORTS AUTHORITY OF INDIA

No. AAI/ER/RTI/PIO/2026/ 116 3

Date : 04.08.2026.

To,
Sh. Naga Prakash N
D 701 Vaishnavi Oasis,
Kismathpur Road Bandlaguda Jagir,
Hyderabad, Telengana,
Pin – 500086.
(email id: nnagaprakash@gmail.com)

Subject : Information under RTI Act. 2005.

Sir,

आपके ऑनलाइन RTI आवेदन (रजिस्ट्रेशन नंबर AAIKO/R/T/26/00116 दिनांक 23-06-2026) के संदर्भ में।

Reference is made to your online RTI application with Registration No. AAIKO/R/T/26/00116 dated 23-06-2026.

इसके साथ संलग्न दस्तावेज़ में आपके आरटीआई आवेदन के संबंध में प्राप्त जानकारी दी गई है।

Enclosed herewith please find information which is received in respect of your RTI application.

भवदीय/ Yours Sincerely,

अनुलग्नक/Encl : यथोक्त/As stated above.

(बसंत कुमार भुयां /Basanta Kumar Bhuyan)

महाप्रबंधक (वित्त)/पीआईओ-क्षे.मु.-पू.क्षे./GM(Fin)/ PIO-RHQ-ER
एनएससीबीआई हवाई अड्डा, कोलकाता/NSCBI Airport, Kolkata

However, if you are not satisfied with the reply/information, you have the option to file an appeal within 30 days from the date of receipt of reply/ information to the First Appellate Authority. The details of First Appellate Authority is given below:

To
Shri Vikram Singh, RED(ER)/First Appellate Authority (FAA), Airports Authority of India, Regional Head Quarters, Eastern Region, N.S.C B.I. Airport, Kolkata-700 052.



भारतीय विमानपत्तन प्राधिकरण
AIRPORTS AUTHORITY OF INDIA



क्रमांक :आविप्रा/रापु/ई-21/ 1514

दिनांक: 30/07/2026

सेवा में,

पी आई ओ, पू.क्षे.मु.,
भारतीय विमानपत्तन प्राधिकरण
ने.सु.च.बो.अं. हवाई अड्डा,
कोलकाता-52

विषय:- सूचना के अधिकार अधिनियम 2005 के तहत जानकारी प्रदान करने बाबत।

महोदय,

सूचना के अधिकार अधिनियम 2005 के तहत श्री नागा प्रकाश एन के आवेदन क्रमांक AAIKO/R/T/26/00116 दिनांक 23/06/2026 में मांगी गयी रायपुर विमानतल से संबंधित जानकारी निम्नानुसार है:-

1	State/UT-wise number of passengers who availed wheelchair assistance while travelling on international flights operating from airports in India during the calendar year 2025.	Does not pertain to Swami Vivekanand Airport, Raipur as it is a domestic airport.
2	If State/UT-wise information is not maintained, kindly provide airport-wise data for each international airport indicating: (a) Number of passengers availing wheelchair assistance on international departures. (b) Number of passengers availing wheelchair assistance on international arrivals.	
3	Kindly provide airport-wise data, if maintained by AAI, regarding the number of passengers who availed wheelchair assistance at international terminals of airports managed by AAI during the calendar year 2025.	
4	Please specify whether AAI maintains any: State/UT-wise database, Airport-wise database, or Consolidated database containing information on passengers availing wheelchair assistance on international flights.	
5	Kindly provide the number of incidents reported during the calendar year 2025 involving: (a) Rejection or denial of wheelchair assistance requests.	Nil Nil



भारतीय विमानपत्तन प्राधिकरण
AIRPORTS AUTHORITY OF INDIA



	(b) Failure to provide pre-booked wheelchair assistance.	01 complaint available in record. Wheel Chair request was not put up to appropriate authority
	(c) Complaints regarding non-availability, delay, or inadequate wheelchair assistance at airports.	
6	For the incidents mentioned above, kindly provide: (a) Airport-wise breakup of such incidents, if maintained. (b) Number of complaints disposed of and pending. (c) Details of advisories, circulars, directions, or corrective measures issued by AAI regarding provision of wheelchair assistance.	Record of such incidents are not maintained as Wheel Chairs are managed and operated by Airlines. With regards to complaint raised, 01 complaint raised with DTM Operations, Raipur with status as Disposed - 01 Pending - Nil Not available
7	Kindly provide the number of wheelchairs available and deployed at each international airport managed by AAI during the calendar year 2025, along with prescribed norms, guidelines, or standards regarding wheelchair provisioning and assistance.	Does not pertain to Swami Vivekanand Airport, Raipur as it is a domestic airport.
8	If the information sought in Item No. 1 is not available or maintained by your office, kindly provide written confirmation and indicate the public authority, if any, that maintains such records.	Details not available

भवदीय,

W. K. Singh
20/11/26

कार्यकारी विमानपत्तन निदेशक/पीआईओ
भाविप्रा, रायपुर

विषय: आर.टी.आई. अधिनियम, 2005 के अंतर्गत सूचना
Subject: Information under RTI ACT 2005.

यह क्षेत्रीय मुख्यालय के पत्र संख्या AAI/ER/RTI/PIO/2026/114 दिनांक 25.06.2026 के संदर्भ में है, जिसके माध्यम से श्री नागा प्रकाश एन, द्वारा दिनांक 23.06.2026 को प्रस्तुत आरटीआई आवेदन पंजीकरण संख्या AAIKO/R/T/26/00116 इस कार्यालय को सूचना का अधिकार अधिनियम, 2005 के प्रावधानों के अंतर्गत सूचना उपलब्ध कराने हेतु प्रेषित किया गया है। This is in reference to the Regional Headquarters letter no. AAI/ER/RTI/PIO/2026/114 dated 25.06.2026, and whereby the RTI application bearing Registration No. AAIKO/R/T/26/00116 dated 23.06.2026, submitted by Sh. Naga Prakash N, was forwarded to this office with a request to provide the information under the provisions of the RTI Act, 2005.

देवघर एयरपोर्ट के संबंध में मांगी गई सूचना का उत्तर प्रचालन विभाग से प्राप्त हुआ है जो कि निम्न प्रकार है:- The reply to the information sought regarding Deoghar Airport has been received from the Operation Dept., which is as follows:

क्रम संख्या Sl No	मांगी गयी जानकारी Sought Information	उत्तर Reply
1.	State/Union Territory wise number of passengers who availed wheelchair assistance while travelling on international flights operating from airports in India during the calendar year 2025. If State/UT-wise information is not maintained, kindly provide airport-wise data for each international airport in India indicating: a) Number of passengers availing wheelchair assistance on international departures and b) Number of passengers availing wheelchair assistance on international arrivals during the calendar year 2025.	यह देवघर हवाई अड्डे पर लागू नहीं होता, क्योंकि यह एक घरेलू हवाई अड्डा है। Does not pertain to Deoghar Airport as it is a domestic Airport.
2.	Kindly provide airport-wise data, if maintained by AAI, regarding the number of passengers who availed wheelchair assistance at international terminals of airports managed by AAI during the calendar Year 2025. Please specify whether AAI maintains any State/UT-wise airport-wise, or consolidated database containing information on passengers availing wheelchair assistance on international flights operating from airports in India. Kindly provide the number of incidents reported during the calendar year 2025 involving:	यह देवघर हवाई अड्डे पर लागू नहीं होता, क्योंकि यह एक घरेलू हवाई अड्डा है। Does not pertain to Deoghar Airport as it is a domestic Airport

क्रम संख्या SI No	मांगी गयी जानकारी Sought Information	उत्तर Reply
	a) Rejection or denial of wheelchair assistance requests b) Failure to provide pre-booked wheelchair assistance and c) Complaints regarding non-availability, delay, or inadequate wheelchair assistance at airports.	
3.	For the incidents mentioned in Item No. 5 kindly provide: a) Airport-wise breakup of such incidents, if maintained b) Number of complaints disposed of and pending and c) Details of any advisories, circulars, directions, or corrective measures issued by AAI regarding the provision of wheelchair assistance at airports. Kindly provide the number of wheelchairs available and deployed at each international airport managed by AAI during the calendar Year 2025, along with any prescribed norms, guidelines, or standards regarding wheelchair provisioning and assistance. If the information sought in Item No. 1 is not available or not maintained by your office, kindly provide a written confirmation to that effect and indicate the name of the public authority, if any, that maintains such records. I request that the information, wherever available, be provided in electronic form (PDF) by e-mail. Further, if the information sought is not held by your office but is available with another public authority, kindly transfer this application or the relevant portions thereof to the concerned public authority under Section 6(3) of the Right to Information Act, 2005, within the prescribed time and inform me accordingly.	यह देवघर हवाई अड्डे पर लागू नहीं होता, क्योंकि यह एक घरेलू हवाई अड्डा है। Does not pertain to Deoghar Airport as it is a domestic Airport.

यदि अनुमोदित हो, तो उपरोक्त के अनुसार उत्तर को PIO, ER, कोलकाता को अग्रेषित किया जा सकता है। If approved, the reply as above may be forwarded to PIO, ER, Kolkata.

अनुमोदनार्थ प्रस्तुत है। Submitted for kind approval, please.

पुष्पा-बली कुमारी
15/07/26
पुष्पांजली कुमारी

वरिष्ठ प्रबन्धक (मा सं)

1.25 बमर्जी
जय बनर्जी 15/07/2026

का विमानपत्तन निदेशक (देवघर हवाई अड्डा)

का० विमानपत्तन निदेशक

Off. Airport Director

आ० वि० प्रा०/AAI.

देवघर एयरपोर्ट, देवघर

Dated: - 09 July 2026

To,

Shri Naga Prakash N
D-701, Vaishnavi Oasis
Kismathpur Road
Bandlajuda jagir,
Hyderabad, Pin: -500086

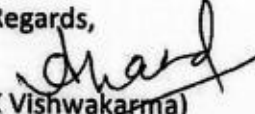
Sub.: Reply under Right to Information Act, 2005- reg.

Sir,

Please refer to the RTI Application with registration number AAIKO/R/T/26/00116 of Shri Naga Prakash N D-701, Vaishnavi Oasis Kismathpur Road Bandlajuda jagir, Hyderabad, Pin: -500086

Accordingly, information received from custodian is attached herewith for your kind information.

Regards,


(A.K Vishwakarma)

RTI Nodal Officer
Patna Airport

Encl: -

1. Information copy
2. RTI application

Copy to: -

PIO, (RHQ)-ER Kolkata

निदेशक विमानपत्तन का कार्यालय जयप्रकाश नारायण अन्तर्राष्ट्रीय हवाई अड्डा पटना -800014



Office of the Airport Director
JPNI Airport, Patna-800014

RTI Application Reg. No. — AAIKO/R/T/26/00116

Sub: Information furnished under Right to information Act-2005

RTI Reply		
Point No.	Information Sought	Information Provided.
1.	State/Union Territory-wise number of passengers who availed wheelchair assistance while travelling on international flights operating from airports in India during the calendar year 2025. If State/UT-wise information is not maintained, kindly provide airport-wise data for each international airport in India indicating (a) Number of passengers availing wheelchair assistance on international departures and (b) Number of passengers availing wheelchair assistance on international arrivals during the calendar year 2025.	There is no international movement from JPNI Airport Patna.
2.	Please specify whether AAI maintains any State/UT-wise, airport-wise, or consolidated database containing information on passengers availing wheelchair assistance on international flights operating from airports in India. Kindly provide the number of incidents reported during the calendar year 2025 involving: a) Rejection or denial of wheelchair assistance requests. b) Failure to provide pre-booked wheelchair assistance and c) Complaints regarding non-availability, delay, or inadequate wheelchair assistance at airports.	There is no international movement from JPNI Airport Patna.
3.	For the incidents mentioned in Item No. 5, kindly provide: (a) Airport-wise breakup of such incidents, if maintained. (b) Number of complaints disposed of and pending and (c) Details of any advisories, circulars, directions, or corrective measures issued by AAI regarding the provision of wheelchair assistance at airports.	Not Applicable

4.	Kindly provide the number of wheelchairs available and deployed at each international airport managed by AAI during the calendar year 2025, along with any prescribed norms, guidelines, or standards regarding wheelchair provisioning and assistance. If the information sought in Item No. 1 is not available or not maintained by your office, kindly provide a written confirmation to that effect and indicate the name of the public authority, if any, that maintains such records. I request that the information, wherever available, be provided in electronic form (PDF) by e-mail. Further, if the information sought is not held by your office but is available with another public authority, kindly transfer this application or the relevant portions thereof to the concerned public authority under Section 6(3) of the Right to Information Act, 2005, within the prescribed time and inform me accordingly.	Not Applicable
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Signature of HOD

Name – Jawed Akhter

Designation – JGM(Operations)



भारतीय विमानपत्तन प्राधिकरण AIRPORTS AUTHORITY OF INDIA

Ref.: No.- AAI/CB/RTI/2026-27/ 3384-85.

Date: 30.06.2026

To
Shri. Naga Prakash
D-701 Vaishnavi Oasis,
Kismathpur Road Bandlaguda Jagir,
Hyderabad, Pin: 500086
Mail ID- nnagaprakash@gmail.com

Subject: Request for information under Right to Information Act 2005.

Sir,

Reference may please be made towards 01 nos. RTI application vide applicant Name: Sh. Naga Prakash N, bearing RTI application No. AAIKO/R/T/26/00116 dated 23.06.2026.
The reply i.r.o. Cooch Behar Airport is furnished below: -

Sl. No.	Query	Reply
A	State/Union Territory wise number of passengers who availed wheelchair assistance while travelling on international flights operating from airports in India during the calendar year 2025.If State/UT-wise information is not maintained, kindly provide airport-wise data for each international airport in India indicating: Number of passengers availing wheelchair assistance on international departures and	Not applicable, Cooch Behar being domestic Civil Airport
B	Failure to provide pre-booked wheelchair assistance and	NA
C	Complaints regarding non-availability, delay, or inadequate wheelchair assistance at airports. For the incidents mentioned in Item No. 5, kindly provide: a) Airport-wise breakup of such incidents, if maintained	NIL
	b) Number of complaints disposed of and pending and	NA
	c) Details of any advisories, circulars, directions, or corrective measures issued by AAI regarding the provision of wheelchair assistance at airports. Kindly provide the number of wheelchairs available and deployed at each international airport managed by AAI during the calendar year 2025, along with any prescribed norms, guidelines, or standards regarding wheelchair provisioning and assistance. If the information sought in Item No. 1 is not available or not maintained by your office, kindly provide a written confirmation to that effect and indicate the name of the public authority, if any, that maintains such records. I request that the information, wherever available, be provided in electronic form (PDF) by e-mail.	Not applicable, Cooch Behar being domestic Civil Airport

For information and necessary action please.

(Subhasish Paul)
Offetg. Airport Director
AAI, Cooch Behar Airport

Copy to:

The PIO-RHQ-ER, AAI, NSCBI Airport, Kolkata-700052.

विमानपत्तन निर्देशक / Airport Director
भारतीय विमानपत्तन प्राधिकरण Airports Authority of India
कूचबिहार हवाई अड्डा/CoochBehar Airport
कूचबिहार-736101/CoochBehar-736101

कोचबिहार हवाईअड्डा, कोचबिहार -736101 (पश्चिम बंग) दूरभाष/ फैक्स : 03582-222518,
Cooch Behar Airport, Cooch Behar-736101 (West Bengal) Phone/Fax: 03582-222518,
E-mail: andcoochbehar@aai.aero

भाविप्रा/रांची/मा.सं./आर टी आई/फाइल-11/2026 /1239

केवल ईमेल द्वारा
दिनांक: 01/07/2026

सेवा मे/To,
Shri Naga Prakash N,
D-701 Vaishnavi Oasis, Kismathpur Road Bandlaguda Jagir,
Hyderabad-500086

E-mail ID- nnagaprakash@gmail.com

विषय: सूचना का अधिकार अधिनियम, 2005 के तहत सूचना से संबंधित ।

Subject: Information under RTI Act, 2005 reg.

महोदय/Sir,

उपरोक्त विषय के संबंध में इस कार्यालय को प्रेषित आपके आरटीआई आवेदन पंजीकरण संख्या AAIKO/RT/26/00116 दिनांक 23.06.2026 का संदर्भ ग्रहण करें ।

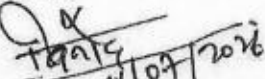
इस संबंध में उक्त आरटीआई द्वारा मांगी गयी भा.वि.प्रा., बिरसा मुंडा हवाई अड्डा, रांची से संबंधित जानकारी निम्नलिखित है:-

Information sought (as per original RTI text)	Reply
a) Number of passengers availing wheelchair assistance on international departures and b) Number of passengers availing wheelchair assistance on international arrivals during the calendar year 2025. Kindly provide airport-wise data, if maintained by AAI, regarding the number of passengers who availed wheelchair assistance on international terminals of airports managed by AAI during the calendar year 2025. Please specify whether AAI maintains any State/UT-wise or consolidated database containing information on passengers availing wheelchair assistance on international flights operating from airports in India. Kindly provide the number of incidents reported during the calendar year 2025 involving: a) Rejection or denial of wheelchair assistance requests b) Failure to provide pre-booked wheelchair assistance and c) Complaints regarding non-availability, delay, or inadequate wheelchair assistance at airports. For the incidents mentioned in Item No.5, kindly provide : a) Airport-wise breakup of such incidents, if maintained b) Number of complaints disposed of and pending and c) Details of any advisories, circulars, directions, or corrective measures issued by AAI regarding the provision of wheelchair assistance at airports. Kindly provide the number of wheelchairs available and deployed at each international airport managed by AAI during the calendar year 2025, along with any prescribed norms, guidelines, or standards regarding wheelchair provisioning and assistance.	Birsa Munda Airport, Ranchi operates only Domestic flights. Hence, the query does not pertain to this airport.

आरटीआई अधिनियम, 2005 के प्रावधानों के अनुसार प्रथम अपीलीय प्राधिकारी (एफएए) का विवरण नीचे दिया गया है:

नाम : श्री हरगोविंद मीणा
पदनाम : क्षेत्रीय कार्यपालक निदेशक (पूर्वी क्षेत्र) / प्रथम अपीलीय प्राधिकारी (एफएए)
पता : प्रचालन कार्यालय भवन, भा वि प्रा, पूर्वी क्षेत्र, ने.सु.चं.बो.अं.हवाई अड्डा, कोलकाता-700052.

भवदीय,


(विनोद कुमार)

विमानपत्तन निदेशक/ पी.आई.ओ.

प्रतिलिपि:

- क्षेत्रीय कार्यपालक निदेशक- (पूर्वी क्षेत्र) ।
- महाप्रबंधक (वित्त-पूर्वी क्षेत्र)-लो.सु.अ.- क्षेत्रीय मुख्यालय- पूर्वी क्षेत्र

*** हिंदी पत्रों का स्वागत है ***

कार्यालय: विमानपत्तन निदेशक बिरसा मुंडा हवाईअड्डा, राँची-834002 टेलि: 0651-2253395 ईमेल: apd_verc@aaiaero
O/o The Airport Director Birsa Munda Airport, Ranchi-834002 Tel: 0651- 2253395 E-mail : apd_verc@aaiaero



भारतीय विमानपत्तन प्राधिकरण
AIRPORTS AUTHORITY OF INDIA

संदर्भ क्रमांक: एएआई/ईआर/पीबी/आरटीआई/2025-26/ 116
Ref. No.: AAI/ER/PB/RTI/2025-26/ 116

दिनांक: 06.07.2026
Date: 06.07.2026

को/ To,
जीएम (सीएनएस-ईआर)/पीआईओ-आरएचक्यूईआर/ The GM (CNS-ER)/PIO-RHQ ER,
भारतीय विमानपत्तन प्राधिकरण/ Airports Authority of India
एनएससीबीआई हवाई अड्डा/ NSCBI Airport,
कोलकाता-700052/ Kolkata-700052

विषय/Sub : श्री नागा प्रकाश एन के संबंध में आरटीआई अधिनियम 2005 के तहत मांगी गई जानकारी प्रस्तुत है।/ Furnishing of Information sought under RTI Act 2005 -in r/o Shri Naga Prakash N-reg.

महोदय/ Sir,

कृपया श्री नागा प्रकाश एन के अवेदन पत्र संख्या AAIKO/R/T/26/00116, दिनांक 23.06.2026 के अनुसार दिए गए आर टी आई आवेदन का संदर्भ लें, जो इस कार्यालय को RHQ पत्र क्रमांक AAI/ER/RTI/PIO/2026/114 दिनांक- 25.06.2026 और दिनांक 25.06.2026 को ई-मेल के माध्यम से प्राप्त हुआ था।

Reference may please be made to the RTI application of Shri. Naga Prakash N vide Letter No.AAIKO/R/T/26/00116, Dated: 23.06.2026, which were received by RHQ letter no AAI/ER/RTI/PIO/2026/114, Dated: 25.06.2026 to this office via e-mail on 25.06.2026.

S.No./क्र.स.	Information Sought/मांगी गयी जानकारी	Information Supplied/जानकारी प्रदान की गई
Sir/Madam, kindly provide the following information under the provisions of the Right to Information Act, 2005: State/ Union Territory-wise number of passengers who availed wheelchair assistance while travelling on International flights operating from airports in India during the calendar year 2025. If State/ UT-wise information is not maintained, kindly provide airport-wise data for each international airport in India indicating:		
a	Numbers of passengers availing wheelchair assistance on international departures and	मांगी गई सूचना एयरलाइन ऑपरेटर से संबंधित है तथा यह एयरपोर्ट ऑपरेटर के कार्यक्षेत्र/अधिकार-क्षेत्र से संबंधित नहीं है। The information sought pertains to the Airline Operator and does not fall within the purview of the Airport Operator.
b	Numbers of passengers availing wheelchair assistance on international arrivals during the calendar year 2025. Kindly provide airport-wise data, if maintained by AAI, regarding the number of passengers who availed wheelchair assistance	मांगी गई सूचना एयरलाइन ऑपरेटर से संबंधित है तथा यह एयरपोर्ट ऑपरेटर के कार्यक्षेत्र/अधिकार-क्षेत्र से संबंधित नहीं है।



भारतीय विमानपत्तन प्राधिकरण
AIRPORTS AUTHORITY OF INDIA

at international terminals of airports managed by AAI during the calendar year 2025. Please specify whether assistance on international Flights operating from airports in India. Kindly provide the number of incidents reported during the calendar year 2025 involving: - Rejection or denial of wheelchair assistance requests - Failure to provide pre-booked wheelchair assistance and - Complaints regarding non-availability, delay, or inadequate wheelchair assistance at airports. For the incidents mentioned in Item No 5, kindly provided: - Airport-wise breakup of such incidents, if maintained - Number of complaints disposed of and pending and - Details of any advisories, circulars, directions, or corrective measures issued by AAI regarding the provision of wheelchair assistance at airports. Kindly provide the number of wheelchair assistance and deployed at each international airport managed by AAI during the calendar year 2025, along with any prescribed and assistance. If the information sought in Item No. 1 is not available or not maintained by your office, kindly provide a written confirmation to that effect and indicate the name of public authority, if any, that maintains such records. I request that the information, wherever available, be provide in electronic form (PDF) by e-mail. Further, if the information sought is not held by your office but is available with another public authority, kindly transfer this application or the relevant portions thereof to concerned public authority under Section 6(3) of the Right to Information Act, 2005, within the prescribed time and inform me accordingly.	The information sought pertains to the Airline Operator and does not fall within the purview of the Airport Operator. As per the records available, no passenger complaint regarding rejection, denial, failure, or delay in the provision of wheelchair assistance by any Airline was received during the calendar year 2025. उपलब्ध अभिलेखों के अनुसार, कैलेंडर वर्ष 2025 के दौरान किसी भी एयरलाइन द्वारा व्हीलचेयर सुविधा प्रदान करने में अस्वीकृति, इंकार, विफलता अथवा विलंब के संबंध में कोई यात्री शिकायत प्राप्त नहीं हुई।
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धन्यवाद/ Thanking You.

हवाई अड्डा निदेशक/ The Airport Director
वीएसआई हवाई अड्डा, श्री विजया पुरम, VSI Airport, Sri Vijaya Puram

विमानपत्तन निदेशक / Airport Director
भारतीय विमानपत्तन प्राधिकरण / Airports Authority of India
वीर सावरकर अंतर्राष्ट्रीय हवाई अड्डा / V.S.I Airport
श्री विजय पुरम / Sri Vijaya Puram



भारतीय विमानपत्तन प्राधिकरण
AIRPORTS AUTHORITY OF INDIA

Ref. No.: AAI/VEPY/APD/RTI Reply/2026/ 8022

Date: 13.07.2026

To,
The PIO,
RHQ, ER,
Airports Authority of India,
NSCBI Airport,
Kolkata - 52

Subject : Information under Right to Information Act, 2005

Sir / Madam,

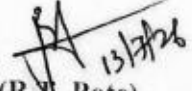
Reference may please be made to online RTI Application with registration no. AAIKO/R/T/26/0016 dated 23.06.2026 received from Sh. Naga Prakash N and forwarded to this office vide email dated 25.06.2026.

In this regard, the information pertaining to Pakyong Airport is submitted hereunder.

The reply i.r.o. Pakyong Airport may kindly be treated as NIL.

Submitted for kind perusal and onward action please.

Kind regards,


(B. V. Pote)

Officiating Airport Director,
Pakyong Airport



भारतीय विमानपत्तन प्राधिकरण
AIRPORTS AUTHORITY OF INDIA

Ref.NO-AAI/DBR/RTI/APD/2026/224

Date: - 22.07.2026

To,
Shri Basanta Kumar Bhuyan
General Manager (Fin)/PIO-RHQ-ER,
NSCBI Airport, Kolkata-52

Subject- आरटीआई आवेदन संख्या AAIKO/R/T/26/00116 दिनांक 23.06.2026 के संबंध में।

महोदय/महोदया,
Sir/Madam,

Attached herewith please find the RTI reply forwarded with the vide registration no. AAIKO/R/T/26/00116, दिनांक 23.06.2026, received in this office by mail dated: 25.06.2026.

बिंदुवार उत्तर इस प्रकार है: -

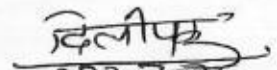
Sl. No	Query	Reply;
1.	Kindly provide the following information under the provisions of the Right to Information Act, 2005: State/Union Territory-wise number of passengers who availed wheelchair assistance while travelling on international flights operating from airports in India during the calendar year 2025. If State/UT-wise information is not maintained, kindly provide airport-wise data for each international airport in India indicating: a) Number of passengers availing wheelchair assistance on international departures and b) Number of passengers availing wheelchair assistance on international arrivals during the calendar year 2025. Kindly provide airport-wise data, if maintained by AAI, regarding the number of passengers who availed wheelchair assistance at international terminals of airports managed by AAI during the calendar year 2025. Please specify whether AAI maintains any State/UT-wise, airport-wise, or consolidated database containing information on passengers availing wheelchair assistance on international flights operating from airports in India. Kindly provide the number of incidents reported during the calendar year 2025 involving: a) Rejection or denial of wheelchair assistance requests b) Failure to provide pre-booked wheelchair assistance and c) Complaints regarding non-availability, delay, or inadequate wheelchair assistance at airports.	Darbhanga Airport is a domestic airport. Therefore, there are no direct international flight operations from/to Darbhanga Airport. Hence, not applicable for Darbhanga Airport.



भारतीय विमानपत्तन प्राधिकरण
AIRPORTS AUTHORITY OF INDIA

For the incidents mentioned in Item No. 5, kindly provide: a) Airport-wise breakup of such incidents, if maintained b) Number of complaints disposed of and pending and c) Details of any advisories, circulars, directions, or corrective measures issued by AAI regarding the provision of wheelchair assistance at airports. Kindly provide the number of wheelchairs available and deployed at each international airport managed by AAI during the calendar year 2025, along with any prescribed norms, guidelines, or standards regarding wheelchair provisioning and assistance. If the information sought in Item No. 1 is not available or not maintained by your office, kindly provide a written confirmation to that effect and indicate the name of the public authority, if any, that maintains such records. I request that the information, wherever available, be provided in electronic form (PDF) by e-mail. Further, if the information sought is not held by your office but is available with another public authority, kindly transfer this application or the relevant portions thereof to the concerned public authority under Section 6(3) of the Right to Information Act, 2005, within the prescribed time and inform me accordingly.	Darbhanga Airport is a domestic airport. Therefore, there are no direct international flight operations from/to Darbhanga Airport. Hence, not applicable for Darbhanga Airport.
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धन्यवाद।


विमानपत्तन निदेशक

भारतीय विमानपत्तन प्राधिकरण
दरभंगा विमानपत्तन, दरभंगा - 846005

विमानपत्तन निदेशक / AIRPORT DIRECTOR
दरभंगा हवाई अड्डा / DARBHANGA AIRPORT
भारतीय विमानपत्तन प्राधिकरण
AIRPORTS AUTHORITY OF INDIA



भारतीय विमानपत्तन प्राधिकरण
AIRPORTS AUTHORITY OF INDIA



सं: भा.वि.प्रा/जे.एच./ई-7/2026-27/ 486

दिनांक: 23.07.2026

सेवा में,
सीपीआईओ, पूर्वी क्षेत्र,
भारतीय विमानपत्तन प्राधिकरण,
ने. सु. च. बो. अं. हवाई अड्डा,
कोलकाता -52

विषय: सूचना का अधिकार अधिनियम की धारा 6 (1) के तहत जानकारी।
महोदय,

उपरोक्त विषय के संदर्भ में Shri Naga Prakash N, D-701 Vaishnavi Oasis, Kismathpur Road Bandlaguda Jagir, Hyderabad, Pin-500086 से प्राप्त आरटीआई आवेदन क्र. AAIKO/R/T/26/00116 दिनांक 23.06.2026 प्राप्त दिनांक 22.07.2026, जिसके संदर्भ में वीर सुरेन्द्र साई हवाई अड्डा, झारसुगुड़ा की जानकारी निम्नानुसार है:

Sl. No.	Information Sought	Reply
	Application under the Right to Information Act, 2005 seeking information regarding utilization of wheelchair assistance and incidents of rejection/denial of wheelchair assistance on international flights operating from Airports in India during the calendar year 2025. Sir/Madam, kindly provide the following information under provisions of the Right to Information Act, 2005:	
1	State/Union Territory-wise number of passengers who availed wheelchair assistance while travelling on international flights operating from airports in India during the calendar year 2025. If State/UT-wise information is not maintained, kindly provide airport-wise data for each international airport in India indicating (a) Number of passengers availing wheelchair assistance on international departures (b) Number of passengers availing wheelchair assistance on international arrivals during the calendar year 2025.	No international flights operate from VSS Airport, Jharsuguda
2	Kindly provide airport-wise data, if maintained by AAI, regarding the number of passengers who availed wheelchair assistance at international terminals of airports managed by AAI during the calendar year 2025	N/A
3	Please specify whether AAI maintains any State/UT-wise, airport-wise, or consolidated database containing information on passengers availing wheelchair assistance on international flights operating from airports in India.	N/A
4	Chair assistance on international flights operating from airports in India. Kindly provide the number of incidents reported during the calendar year 2025 involving: (a) Rejection or denial of wheelchair assistance requests (b) Failure to provide pre-booked wheelchair assistance (c) Complaints regarding non-availability, delay, or inadequate wheelchair assistance at airports.	N/A



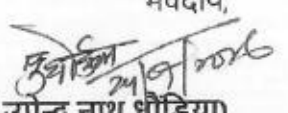
भारतीय विमानपत्तन प्राधिकरण
AIRPORTS AUTHORITY OF INDIA

75
Azadi Ka
Amrit Mahotsav



5	For the incidents mentioned in Item No. 5, kindly provide: (a) Airport-wise breakup of such incidents, if maintained (b) Number of complaints disposed of and pending (c) Details of any advisories, circulars, directions, or corrective measures issued by AAI regarding the provision of wheelchair assistance at airports.	N/A
6	Kindly provide the number of wheelchairs available, and deployed at each international airport managed by AAI during the calendar year 2025, along with any prescribed norms, guidelines, or standards regarding wheelchair provisioning and assistance.	N/A
7	If the information sought in Item No. 1 is not available or not maintained by your office, kindly provide a written confirmation to that effect and indicate the name of the public authority, if any, that maintains such records. I request that the information, wherever available, be provided in electronic form (PDF) by e-mail. Further, if the information sought is not held by your office but is available with another public authority, kindly transfer this application or the relevant portions thereof to the concerned public authority under Section 6(3) of the Right to Information Act, 2005, within the prescribed time and inform me accordingly.	N/A

धन्यवाद,

भवदीय,

(उपेन्द्र नाथ भौडिया)
कार्यवाहक विमानपत्तन निदेशक एवं
जन सूचना अधिकारी



भारतीय विमानपत्तन प्राधिकरण AIRPORTS AUTHORITY OF INDIA

संदर्भ. सं./No.: AAI/BA/HR/E-52/ 4093

दिनांक/Date: 24.07.2026

सेवा में/To,

महा प्रबंधक (वित्त - पू. क्षे. / पी.आई.ओ./The General Manager (Fin)/PIO,

क्षेत्रीय मुख्यालय-पू. क्षे./RHQ-ER,

भारतीय विमानपत्तन प्राधिकरण/ Airports Authority of India,

ने.सु.च.बो.अं. हवाई अड्डा/ N.S.C.B.I. Airport,

कोलकता-52/Kolkata-52.

विषय/Subject: आर.टी.आई. अधिनियम, 2005 के तहत जानकारी/ Information under RTI Act. 2005.

महोदय/sir,

उपर्युक्त विषय पर, Shri Naga Prakash N के ऑनलाइन पंजीकरण No. AAIKO/R/T/26/00116 दिनांक 23.06.2026 से प्राप्त आरटीआई आवेदन का संदर्भ लेते हैं।

Reference is made to the RTI application with registration No. AAIKO/R/T/26/00116 dated 23.06.2026 of Shri Naga Prakash N.

इस संदर्भ में, बिजु पटनायक अंतर्राष्ट्रीय हवाई अड्डा, भुवनेश्वर के संबंध में मांगी गई जानकारी नीचे दी गई है:

In this connection, the information as sought for, in respect of Biju Patnaik International Airport, Bhubaneswar is appended below:

RTI application with registration No. AAIKO/R/T/26/00116 dated 23.06.2026 of Shri Naga Prakash N.	Information sought for	Reply
	State/Union Territory-wise number of passengers who availed wheelchair assistance while travelling on international flights operating from airports in India during the calendar year 2025. If State/UT-wise information is not maintained, kindly provide airport-wise data for each international airport in India indicating: a) Number of passengers availing wheelchair assistance on international departures; and b) Number of passengers availing wheelchair assistance on international arrivals during the calendar year 2025.	No such data is maintained by AAI, Biju Patnaik International Airport, Bhubaneswar. Wheelchair assistance is provided and managed by the concerned Airlines Ground Handling Agencies.
	Kindly provide airport-wise data, if maintained by AAI, regarding the number of passengers who availed wheelchair assistance at international terminals of airports managed by AAI during the calendar year 2025.	No such information is maintained by AAI, Biju Patnaik International Airport, Bhubaneswar. The service is provided by the concerned Airlines Ground Handling Agencies.
	Please specify whether AAI maintains any State/UT-wise, airport-wise, or consolidated database containing information on passengers availing wheelchair assistance on international flights operating from airports in India.	No such database is maintained by AAI, Biju Patnaik International Airport, Bhubaneswar.
	Kindly provide the number of incidents reported during the calendar year 2025 involving: a) Rejection or denial of wheelchair assistance requests; b) Failure to provide pre-booked wheelchair assistance; and	No such data incidents are maintained by AAI, Biju Patnaik International Airport, Bhubaneswar.

विमानपत्तन निदेशक
Airport Director

बी.प.अं. हवाई अड्डा
B.P.I. Airport

भुवनेश्वर
Bhubaneswar

ओडीशा-751020
Odisha-751020

दूरभाष: 0674-2596300
Ph: 0674-2596300

फैक्स: 0674-2596302
Fax: 0674-2596302



भारतीय विमानपत्तन प्राधिकरण AIRPORTS AUTHORITY OF INDIA

	• c) Complaints regarding non-availability, delay, or inadequate wheelchair assistance at airports.	
	For the incidents mentioned in Item No. 4, kindly provide: • a) Airport-wise breakup of such incidents, if maintained; • b) Number of complaints disposed of and pending; and • c) Details of any advisories, circulars, directions, or corrective measures issued by AAI regarding the provision of wheelchair assistance at airports.	No such information is maintained by AAI, Biju Patnaik International Airport, Bhubaneswar.
	Kindly provide the number of wheelchairs available and deployed at each international airport managed by AAI during the calendar year 2025, along with any prescribed norms, guidelines, or standards regarding wheelchair provisioning and assistance.	No such data is maintained by AAI, Biju Patnaik International Airport, Bhubaneswar.
	If the information sought in Item No. 1 is not available or not maintained by your office, kindly provide a written confirmation to that effect and indicate the name of the public authority, if any that maintains such records. I request that the information, wherever available, be provided in electronic form (PDF) by e-mail. Further, if the information sought is not held by your office but is available with another public authority, kindly transfer this application or the relevant portions thereof to the concerned public authority under Section 6(3) of the Right to Information Act, 2005, within the prescribed time and inform me accordingly.	It is confirmed that the information sought is not maintained by Biju Patnaik International Airport, Bhubaneswar. Wheelchair assistance is provided and managed by the concerned Airlines Ground Handling Agencies, who may maintain the relevant records.

सादर/Yours sincerely,

[प्रसन्ना प्रधान/ PRASANNA PRADHAN]

विमानपत्तन निदेशक/पी.आई.ओ./Airport Director/PIO

भुवनेश्वर/Bhubaneswar-20



भारतीय विमानपत्तन प्राधिकरण
AIRPORTS AUTHORITY OF INDIA

गयाजी हवाई अड्डा, गयाजी/ Gaya Ji Airport, Gaya Ji

संख्या - भा.वि.प्रा./गया/मा.सं./आर.टी.आई/2026/577

दिनांक 28/07/2026
30

सेवा में,

जन सूचना अधिकारी/महाप्रबंधक (संचार), पूर्वी क्षेत्र,
भारतीय विमानपत्तन प्राधिकरण,
ने.सु.चं.बो.अं हवाई अड्डा,
कोलकाता - 700052.

विषय :- सूचना का अधिकार अधिनियम, 2005 के अधीन मांगी गई सूचना के संबंध में।

महोदय,

क्षेत्रीय मुख्यालय, कोलकाता के ई-मेल दिनांक 22/07/2026 के निर्देशानुसार आपके द्वारा सूचना का अधिकार अधिनियम के तहत मांगी गई सूचना आर.टी.आई. पंजीकरण संख्या AAIKO/R/T/26/00116 दिनांक 23/06/2026 का प्रत्युत्तर इस कार्यालय के संबंधित विभाग के अनुसार निम्नवत है :-

Sl. No	Question	Reply
1	State/Union Territory-wise number of passengers who availed wheelchair assistance while travelling on international flights operating from airports in India during the calendar year 2025. If State/UT-wise information is not maintained, kindly provide airport-wise data for each international airport in India indicating: a) Number of passenger availing wheelchair assistance on international departure.	The information sought doesn't pertain to AAI Gaya Ji Airport.
2	b) Number of passengers availing wheelchair assistance on international arrivals during the calendar year 2025.	The information sought doesn't pertain to AAI Gaya Ji Airport.
3	Kindly provide airport-wise data, if maintained by AAI, regarding the number of passengers who availed wheelchair assistance at international terminals of airports managed by AAI during the calendar year 2025. Please specify whether AAI maintains any state/UT-wise, airport-wise, or consolidated database containing information on passengers availing wheelchair assistance on international flights operating from airports in India.	The information sought doesn't pertain to AAI Gaya Ji Airport. Further, AAI doesn't maintain any database for the wheelchair assistance service at Gaya ji Airport.
4	Kindly provide the number of incidents reported during the calendar year 2025 involving : a) Rejection or denial of wheelchair assistance requests b) Failure to provide pre-booked wheelchair assistance and c) Complaints regarding non-availability, delay, or inadequate wheelchair assistance at airports.	The information sought doesn't pertain to AAI Gaya Ji Airport.

5	For the incidents mentioned in Item no. 5, kindly provide: a) Airport-wise breakup of such incidents, if maintained b) Number of complaints disposed of and pending and c) Details of any advisories, circulars, directions, or corrective measures issued by AAI regarding the provision of wheelchair assistance at airports. Kindly provide the number of wheelchairs available and deployed at each international airport managed by AAI during the calender year 2025, along with any prescribed norms, guidelines, or standards regarding wheelchair provisioning and assistance. If the information sought in Item No.1 is not available or not maintained by your office, kindly provide a written confirmation to that effect and indicate the name of the public authority, if any, that maintains such records. I request that the information, wherever available, be provided in electronic form (PDF) by e-mail. Further, if the information sought is not held by your office but is available with another public authority, kindly transfer this application or the relevant portions thereof to the concerned public authority under Section 6(3) of the Rights to Information Act'2005, within the prescribed time and inform me accordingly.	The information sought doesn't pertain to AAI Gaya Ji Airport. The provisions of wheelchair assistance for Passengers at airport, are being made by their concerned Airline Operators.
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सूचनार्थ हेतू प्रेषित है।

भवदीय
अवधेश कुमार
 (अवधेश कुमार)
 संयुक्त महाप्रबंधक (एटीएम) 30/03/26
 कार्यवाहक विमानपत्तन निदेशक/जन-सूचना अधिकारी
 गयाजी हवाई अड्डा, गयाजी।