



No. AAI/ER/RTI/PIO/2026/908

भारतीय विमानपत्तन प्राधिकरण
AIRPORTS AUTHORITY OF INDIA

Dated : 11.03.2026

To,
Shri. Satvik Gothwal
L-317 & L-316,
Mahipalpur Extension,
PIN - 110037
New Delhi

Subject : Reply of Information under RTI Act. 2005.

Sir,

Reference is made to your online RTI application with Registration no.AAIKO/R/E/26/00014 dated 31/01/2026.

Enclosed herewith please find information which is received in respect of your above mentioned RTI application.

Encl : As state above.

Sincerely Yours,


(M. H. Adil)
General Manager(Engg)/ PIO-RHQ-ER
NSCBI Airport, Kolkata

However, if you are not satisfied with the reply/information, you have the option to file an appeal within 30 days from the date of receipt of reply/ information to the First Appellate Authority. The details of First Appellate Authority is given below:

To
Shri Himadri Shekhar Biswas, Officiating RED(ER)/First Appellate Authority (FAA),
Airports Authority of India, Regional Head Quarters,
Eastern Region, N.S.C B.I. Airport, Kolkata-700 052



Airport Authority of India
भारतीय विमानपत्तन प्राधिकरण

RHQ-ER, NSCBI Airport, Kolkata- 700052
आरएचक्यू-ईआर, एनएससीबीआई एयरपोर्ट, कोलकाता- 700052

Ref. No.- AAI/ER/Commercial/RTI/2026/4

Dated: 11/03/2026

To

General Manager (ENGG) / PIO-RHQ-ER
AAI, NSCBI Airport, Kolkata-700 052.

Subject: Request for information under Right to Information Act 2005.

Sir,

Reference may please be made towards RTI application by Sh. Satvik Gothwal, bearing RTI Application No. AAIKO/R/E/26/00014 dated 31.01.2026 respectively. The reply in respect of Raipur Airport is furnished below: -

Sl. No.	Sought Information	Reply
1.	Kindly provide certified copies of file noting and evaluation sheets relating to the tender process for the following facilities:	
	a. Cafeteria at SHA Ground Floor awarded to Hotel Kian and b. Snack bar facility at First Floor SHA and Arrival Area awarded to Hotel Kian.	The documents sought are attached as Annexure A and Annexure B
2.	Kindly provide details of any complaints, if received, during the evaluation or awarding of the above-mentioned tenders, including copies of such complaints and related correspondence, if any.	May please find attached the complaint dated 20 th September, 2023 as Annexure C
3.	Kindly provide copies of legal opinions, if any, obtained in connection with the above-mentioned tenders.	Legal opinion was obtained from Legal department, RHQ-ER during tender process of license for cafeteria at SHA Ground floor. Legal Department, RHQ-ER had sought guidance from CHQ. CHQ had convened the following on 20/10/2023 "Once it has been decided that M/s Kian is an allied firm of M/s SRPL, further necessary action be taken quoting relevant provision of NIT/RFP. Further letter dt 18.10.2023 of M/s Kian shall also be analyzed under relevant para of concealment of facts in NIT/RFP".

श्रीविक गोथवाल
11/03/26

Sl. No.	Sought Information	Reply
4.	Kindly provide copies of file noting and supporting documents related to the processing, evaluation, and finalization of the above-mentioned tenders.	Already provided in reply of question at Sr. No. 1
5.	Kindly provide CHQ email dated 26 March 2025 on subject of Participation of SRPL and other agencies at AAI airports or similar subject.	The said mail is an internal communication of AAI which has no public interest. Hence, the information can not be provided.

This is for your kind information, please.

धन्यवाद एवं शुभकामनाएँ/ Thanks & Regards

Shailendra Kr. Singh 26

शैलेंद्र कुमार सिंह/ Shailendra Kr. Singh

उप महाप्रबंधक (वाणिज्य)/ DGM (Commercial)

भारतीय विमानपत्तन प्राधिकरण / Airports Authority of India

प्रादेशिक मुख्यालय - पूर्वी क्षेत्र, कोलकाता / Regional Headquarter - Eastern Region Kolkata

S. V. AIRPORT, RAIPUR

EVALUATION SHEET

1. Name of work(facility) : License for Cafeteria in Ground Floor SHA of NITB at S.V. Airport Raipur.
2. Period of License : 07 (Seven) Years.
3. E-Bid/Tender No. : E-Bid No. 2023_AAI_162701_1
4. Existing facility/new Facility : New Facility
5. Name of existing licensee : N/A
6. Present Revenue, if any : N/A
7. Minimum Reserved License fee : Rs. 9,01,600/- per month plus applicable taxes & charges.
8. The names of the newspaper in NIT notification was published with dates. : N/A
9. Date of application on e-portal and AAI website. : 28.07.2023
10. No. of Tender
- (a) Sold : 04 nos.
- (b) Received : 04 nos.
- (c) Opened : 04 nos.
- (d) Technical Bid : 04 nos.
- (e) Financial Bid : 04 nos.
11. Tender
- (a) Technical Bid opened : 19.08.2023
- (b) Financial Bid opened : 15.09.2023
- (c) Tender Valid upto : 180 days
- (d) Whether 1st/2nd call : 0 extension.
- In case of second or subsequent calls, details of MRLF reduction, if any, may be provided.

12. Details of Tenders received/Financial Bids.

S.N.	Name of Agency	Amount Quoted	Rating	Performance, in case of existing/ex-licensee (Satisfactory/Un-satisfactory)
1.	M/s Hotel Kian	Rs. 16,15,775/- p.m.	H-1	N/A
2.	M/s Anjaney Enterprises	Rs. 15,00,000/- p.m.	H-2	Satisfactory
3.	M/s Crunch Foods	Rs. 12,36,000/- p.m.	H-3	N/A
4.	M/s Devyani International Ltd.	Rs. 10,00,000/- p.m.	H-4	Satisfactory

13. Name(s) out the technically disqualified tenderers if any, with reasons in brief : N/A

14. Highest valid offer recommended For acceptance : M/s Hotel Kian has quoted Rs. 16,15,775/- (Rupees Sixteen Lakh Fifteen Thousand Seven Hundred Seventy Five Only) per Month i.e., 179.21% of MRLF Rs. 9,01,600/- per month plus applicable taxes & charges as per NIET.
15. Complaints received, if any, regarding Opening of Tender, if so, how dealt : Complaint dt- 01.09.2023 received in name of M/s Hotel Kian. Reply/ Clarification sought from M/s Hotel Kian wide letter dt- 06.09.2023. M/s Hotel Kian submitted their reply vide mail dt- 13.09.2023 that it is a proprietorship firm and it is not allied to any other company.
16. Whether the tendered amount Proposed to be accepted is higher than MRLF/MMG. : Yes.
17. Competent Authority to decide the : The quoted amount Rs. 16,15,775/- (Rupees Sixteen Lakh Fifteen Thousand Seven Hundred Seventy Five Only) per month is 179.21% of MRLF of Rs. 9,01,600/- p.m. As per DOP para 4.5 (a) (i) 'In case competitive bid (not resulting in single tender) and quoted amount above MRLF APD Grade-II is the Competent Authority for approval.
18. Recommendation of Commercial Department. : Recommended for award of tender to M/s Hotel Kian at quoted license fee i.e. Rs. 16,15,775/- per month plus applicable taxes and charges as per revised DOP (2021) para 4.5 (a) (i).
Subd 18/9/23 (Amnt)
19. Financial Concurrence by Finance Department. : As per recommendation of AGM (Commercial) the proposal is financially concurred for Rs. 16,15,775/- plus applicable taxes and charges per month in favour of the H-1 Bidder M/s Hotel Kian which is 179.21% above the MRLF of Rs. 9,01,600/- p.m.. As per DOP 4.5 (a) (i) APD is the competent authority to approve the award.
Bhmd 19/9/23
J.K.M (ffn)
20. Recommended/Approval of competent Authority : यथा उरुतानेन |

यथा उरुतानेन
19/09/2023
Airport Director
S.V. Airport, Raipur

S. V. AIRPORT, RAIPUR

EVALUATION SHEET

1. Name of work(facility) : License for Snack Bar in First Floor SHA and Snack Bar in Arrival Area of NITB at S.V. Airport Raipur.
2. Period of License : 07 (Seven) Years.
3. E-Bid/Tender No. : E-Bid No. 2023_AAI_175502_1
4. Existing facility/new Facility : N/A
5. Name of existing licensee : N/A
6. Present Revenue, if any : N/A
7. Minimum Reserved License fee : Rs. 3,47,000/- per month plus applicable taxes & charges.
8. The names of the newspaper in NIT notification was published with dates. : N/A
9. Date of application on e-portal and AAI website. : 23.11.2023
10. No. of Tender
- (a) Sold : 09 nos.
- (b) Received : 09 nos.
- (c) Opened : 09 nos.
- (d) Technical Bid : 09 nos.
- (e) Financial Bid : 09 nos.
11. Tender
- (a) Technical Bid opened : 15.12.2023
- (b) Financial Bid opened : 16.01.2024
- (c) Tender Valid upto : 180 days
- (d) Whether 1st/2nd call : 1st Call , 0 extension.
- In case of second or subsequent calls, details of MRLF reduction, if any, may be provided.

12. Details of Tenders received/Financial Bids.

S.N.	Name of Agency	Amount Quoted	Rating	Performance, in case of existing/ex-licensee (Satisfactory/Unsatisfactory)
1.	M/s Hotel Kian	Rs. 10,25,555/-	H-1	N/A
2.	M/s Parcom Enterprise	Rs. 8,73,000/-	H-2	N/A
3.	M/s Ocean Pearl Exports Pvt. Ltd.	Rs. 7,21,000/-	H-3	N/A
4.	M/s RBA Hospitality and Hotels Pvt. Ltd.	Rs. 7,19,786/-	H-4	Satisfactory
5.	M/s Vijay Wheels Pvt. Ltd.	Rs. 6,77,177/-	H-5	Satisfactory
6.	M/s Randhir Kishore Singh	Rs. 6,55,786/-	H-6	N/A

7.	M/s Aroon Food Services Pvt. Ltd.	Rs. 5,85,788/-	H-7	Satisfactory
8.	M/s Sunil Yadav	Rs. 4,52,500/-	H-8	N/A
9.	M/s Devyani International Ltd.	Rs. 4,02,600/-	H-9	Satisfactory

13. Name(s) out the technically disqualified tenderers if any, with reasons in brief : N/A
14. Highest valid offer recommended For acceptance : M/s Hotel Kian has quoted Rs. 10,25,555/- (Rupees Ten Lakh Twenty Five Thousand Five Hundred Fifty Five Only) per Month i.e., 295.55% of MRLF Rs. 3,47,000/- per month plus applicable taxes & charges as per NIET.
15. Complaints received, if any, regarding Opening of Tender, if so, how dealt : N/A
16. Whether the tendered amount Proposed to be accepted is higher than MRLF/MMG. : Yes.
17. Competent Authority to decide the : The quoted amount Rs. 10,25,555/- (Rupees Ten Lakh Twenty Five Thousand Five Hundred Fifty Five Only) per month is 295.55 % of MRLF of Rs. 3,47,000/- p.m. As per DOP para 4.5 (a) (i) 'In case competitive bid (not resulting in single tender) and quoted amount above MRLF APD Grade-II is the Competent Authority for approval.
18. Recommendation of Commercial Department. : Recommended for award of tender to M/s Hotel Kian at quoted license fee i.e. Rs. 10,25,555/- per month plus applicable taxes and charges as per revised DOP (2021) para 4.5 (a) (i).
19. Financial Concurrence by Finance Department. : The proposal is financially concurred for Rs 10,25,555/- p.m. in favor of the highest bidder M/s Hotel Kian as per recommendation of SM (Comm.) which is 295.55% above the MRLF of Rs 3,47,000/-. As per DOP 4.5 (a) (i), APD is the competent authority to accept the highest offer. Apart from the monthly LF, taxes and other charges are payable as applicable.
 16/10/24
 Sshandya
 16/10/24
 Jun (Fin)
20. Recommended/Approval of competent Authority :
 17/10/24
 Airport Director
 S.V. Airport, Raipur

20th September 2023

To

The Chairman

Airports Authority of India
Rajiv Gandhi Bhawan
Safdarjung Airport
New Delhi – 110003

Subject: Illegally and unilaterally opening of technical and financial bid of M/s Hotel Kian by the Airport Director, Raipur for the tender for "Cafeteria on the Ground Floor, SHA at Raipur Airport"

Tender ID- 2023_AAI_162701_1

Respected Sir,

I, Pardeep Kumar, R/o H.No.368, Kapashera, New Delhi – 110097 hereby drawn your kind attention to my previous letter / complaint dated 01.09.2023 address to the Chairman, AAI and copy forwarded to the Member (HR), AAI; Chief Vigilance Officer, AAI & others regarding illegal participation of M/s Hotel Kian in the tender for "Cafeteria on the Ground Floor, SHA at Raipur Airport". I also wish to draw your kind attention to the identical complaint dated 12.09.2023 addressed to the Regional Executive Director (Eastern Region) and copy forwarded to the Airport Director, Raipur Airport on the same issue.

On searching the Government eProcurement Portal, I was very much surprised to note that all the technical and financial bids including the financial bid of M/s Hotel Kian have been opened for financial evaluation ignoring the points raised in my complaints dated 01.09.2023 and 12.09.2023 made to the Chairman, AAI, and the Regional Executive Director (Eastern Region).

On the subject, I am forced to bring to your kind notice the undermentioned facts which were required to be thoroughly examined at station level as well as RHQ level and CHQ level to reach at a conclusion whether the points / issues raised in my complaints are genuine and worthwhile to stop grabbing the contract in an illegal manner:

- i) Whether annual turnover shown in the Profit & Loss Accounts and Balance Sheets of M/s Hotel Kian are from the operation of business?
- ii) Whether monthly salary drawn by Sh. Satvik Gothwal as a Director of M/s Mahesh Sunny Enterprises Pvt Ltd and rental income from Godown (warehouse) can be treated as business and will be taken into considered for ascertaining the annual turnover of the proprietary firm.
- iii) M/s Saptagiri Restaurant Pvt Ltd headed by Sh. Birkam Singh, recently debarred by Chennai Airport and Amritsar Airport as well. While Sh. Birkam Singh is holding 26.7% (10,010 shares) in M/s Mahesh Sunny Enterprises Pvt Ltd, Sh. Satvik Gothwal prop. of M/s Hotel Kian and Director on the board of M/s Mahesh Sunny Enterprises Pvt Ltd holding a share of 23% (8,675 shares).
- iv) Thus, M/s Mahesh Sunny Enterprises Pvt Ltd, M/s Saptagiri Restaurant Pvt Ltd and M/s Hotel Kian are directly or indirectly related to each other. Therefore, be considered and treated as allied firm.

- v) The Office Memorandum No. F.1/20/2018-PPD dated 02.11.2021 issued by the Ministry of Finance, Government of India Department of Expenditure also provides that *"All concerns which comes within the sphere of effective influence of the debarred firms shall be treated as allied firms"*.
- vi) The Commercial Manual 2019 further stipulates that tendering agency / bidder can be disqualified in case, *"the applicant or its associates or a person or entity having legal relationship with applicant committed any fraud or forgery by way of submission of any kind of documents/ bank guarantee/ Security Deposit etc (during the tender process and thereafter) with this or any other tender/ contract with Airports Authority of India or any PSU or Government Departments during the last 5 years;"*.

It would not be out of place to mention here that M/s Saptagiri Restaurant Pvt Ltd and M/s Syona Spa represented by Sh. Karan Singh had participated in the tender for Spa / Wellness and Massage Chair Facility at Amritsar and Chennai Airport in the recent past with the collusion of each other to grab the contract illegally and on payment of a handful amount of licence fees to AAI. Based on the complaints lodged to the Chairman, AAI and Chief Vigilance Officer, AAI, enquiries were conducted, and both the agencies were **found guilty of submitting misleading or false representation and making material misrepresentation as also found in Conflict of Interest to each other**. Therefore, the tenders of both the agencies were immediately cancelled / rejected by Airport Director, Chennai Airport and Airport Director, Amritsar Airport and debarred them for a period of three (03) years from participation in future tenders of AAI.

Further, M/s Saptagiri Restaurant Pvt Ltd and M/s Syona Spa prop. Sh. Karan Singh and one of the employees of M/s Saptagiri Restaurant Pvt Ltd had also participated in the tender for Spa / Wellness and Massage Chair Facility at Raipur Airport also at the same time in collusion with each other to grab the tender illegally and on payment of throwaway licence fee to AAI. Once this information came to my knowledge, I immediately lodged complaints to the Chairman, AAI and the Chief Vigilance Officer, AAI. Enquiries were conducted and it emerged that both the parties have participated in the tender in collusion with each other and are violating the terms of **"Conflict of Interest"** and have made misleading or false representation and have made material misrepresentation. It is unfortunate to bring to your kind notice that Airport Director, Raipur Airport though cancelled the tenders of both the parties immediately stating "Administrative Reasons" but did not take any punitive action as provided in NIT and Commercial Manual 2019. Thereby, the action of Airport Director and Commercial In-charge, Raipur to provide undue favour to Sh. Bikram Singh and his company (M/s Saptagiri Restaurant Pvt Ltd) was uncalled for and misuse of powers vested with them.

The above action of APD and Commercial In-charge, Sh. Suresh Kumar Sahoo loudly speaks and clearly indicates that both are **playing hand-in-gloves with Sh. Bikram Singh**. Now, I have further reliably learnt that In-spite of my complaints to the Chairman, AAI and Chief Vigilance Officer, AAI and Regional Executive Director (ER) about the lapses / short comings, Airport Director, Raipur Airport is erred to provide Sh. Satvik Gothwal S/o Sh. Bikram Singh and prop. of M/s Hotel Kian to provide undue favour at any cost in awarding the contract in their favour. Airport Director should have taken legal opinion either from RHQ or CHQ of AAI before taking any final decision in the matter. In the instant case Airport Director,

Raipur Airport neither want any enquiry into the matter nor any interference either of RHQ or CHQ.

I shall be highly obliged, if your good office is kind enough to keep the tendering process in abeyance till a detailed enquiry into the matter is held at the appropriate level by RHQ / CHQ of AAI and action as per NIT to reject the tender and debar them is taken.

Thanking you

Yours faithfully

Pardeep

Pardeep Kumar

H.No.368, Kapashera

New Delhi – 110097

Mob.: +91-9643435943

Email: pardeepyadav368@gmail.com

Copy to:

1. The Member (HR), AAI
2. The Chief Vigilance Officer, AAI
3. The Executive Director (Comml.), AAI
4. Regional Executive Director (ER)

} to hold a detailed inquiry into the matter and appropriate action is taken to reject the tender of M/s Hotel Kian and debar them at the earliest.