



भारतीय विमानपत्तन प्राधिकरण
AIRPORTS AUTHORITY OF INDIA

No. AAI/ER/RTI/PIO/2026/1050

Date : 06.05.2026.

To,
Shri Athmesan Pachat
Kunnath House, Pallikkal Post,
Malappuram Dist,
Pin – 673634.

Subject : Information under RTI Act. 2005.

Sir,

Reference is made to your online RTI application with Registration No. AAIKO/R/X/26/00006 dated 25-02-2026.

Enclosed herewith please find information which is received in respect of your above mentioned RTI application.

Enclo : As state above.

Sincerely Yours,

(Basanta Kumar Bhuyan)
General Manager(Fin)/ PIO-RHQ-ER
NSCBI Airport, Kolkata

However, if you are not satisfied with the reply/information, you have the option to file an appeal within 30 days from the date of receipt of reply/ information to the First Appellate Authority. The details of First Appellate Authority is given below:

To
Shri Himadri Shekhar Biswas, Officiating RED(ER)/First Appellate Authority (FAA),
Airports Authority of India, Regional Head Quarters, Eastern Region, N.S.C B.I.
Airport, Kolkata-700 052



भारतीय विमानपत्तन प्राधिकरण
AIRPORTS AUTHORITY OF INDIA

संदर्भ क्रमांक: एएआई/ईआर/पीबी/आरटीआई/2025-26/109
Ref. No.: AAI/ER/PB/RTI/2025-26/109

दिनांक: 05.05.2026
Date: 05.05.2026

को/ To,
जीएम (सीएनएस-ईआर)/पीआईओ-आरएचक्यू ईआर/ The GM (CNS-ER)/PIO-RHQ ER,
भारतीय विमानपत्तन प्राधिकरण/ Airports Authority of India
एनएससीबीआई हवाई अड्डा/ NSCBI Airport,
कोलकाता-700052/ Kolkata-700052

विषय/Sub : श्री एथमसान पचात के संबंध में आरटीआई अधिनियम 2005 के तहत मांगी गई जानकारी प्रस्तुत है।/ Furnishing of Information sought under RTI Act 2005 -in r/o Shri Athmesan Pachat-reg.

सरा/मैडम, Sir/ Madam

कृपया श्री एथमसान पचात, मालपुरम के पंजीकरण संख्या AAIKO/R/T/26/00006, दिनांक 25.02.2026 के अनुसार दिए गए आर टी आई आवेदन का संदर्भ लें, जो इस कार्यालय को पत्र क्रमांक AAI/ER/RTI/PIO/2026/939, दिनांक 24.03.2026 द्वारा दिनांक 24.03.2026 को ई-मेल के माध्यम से प्राप्त हुआ था।

Reference may please be made to the RTI application of Shri Athmesan Pachat, Malapuram, vide Letter No. AAIKO/R/T/26/0006, dated: 25.02.2026, which were received by RHQ letter no AAI/ER/RTI/PIO/2026/939, दिनांक- 24.03.2026 to this office via e-mail on 24.03.2026.

S.No./क्र.स.	Information Sought/मांगी गयी जानकारी	Information Supplied/जानकारी प्रदान की गई
1.	Please provide the latest official policy documents, circulars, notifications, and tariff orders issued by AAI governing vehicle entry charges (access fees / parking fees) for vehicles entering all AAI-managed (Please airport compound include for the purpose of dropping off or picking up passengers. dates of issue, effective dates, and full text of fees imposed).	The Custodian of Information sought is CHQ.
2.	For each AAI-managed airport, please list the exact fees and conditions (if any) charged to vehicles entering the airport for a) Dropping off passengers at departure/arrival areas b) Picking up passengers from arrival/terminal areas Specify the fees, grace period, and whether any discounts apply depending on the airport.	The relevant information sought in respect of Sri Vijaya Puram Station are attached herewith.
3.	Provide copies of all agreements, contracts, or authorizations given by AAI to third-party contractors to collect vehicle entry fees or parking fees at all AAI airports. (Please include contract copies, fee sharing arrangements, and scope of enforcement).	As per The Right to Information Act, 2005 (ACT NO. 22 OF 2005) [As on the 18th November, 2025] CHAPTER II RIGHT TO INFORMATION AND OBLIGATIONS OF PUBLIC AUTHORITIES 11. Third party information



भारतीय विमानपत्तन प्राधिकरण
AIRPORTS AUTHORITY OF INDIA

		Provided that except in the case of trade or commercial secrets protected by law, disclosure may be allowed if the public interest in disclosure outweighs in importance any possible harm or injury to the interests of such third party.
4.	What are the prescribed free time limits allowed (if any) for vehicles entering AAI airports for pick-up or drop-off before a fee is charged? a) For private vehicles b) For commercial vehicles (e.g., cabs, taxis, app-based vehicles) c) For vehicles carrying disabled persons, senior citizens, pregnant women, and other vulnerable groups.	The following vehicles are allowed for free pick-up or drop-off is given below. a) 08 minutes free pickup and drop off for private vehicle. b) 08 minutes free drop off only for commercial vehicles. c) 08 minutes free pickup and drop off for disabled persons, senior citizens, pregnant women, and other vulnerable groups.
5.	Provide all needing records of special exemptions or extensions given (e.g, increased free time limits) for vehicles with assistance, and the justification for such exemptions.	The relevant information sought in respect of Sri Vijaya Puram Station are attached herewith.
6.	Please limit specify in pick-up/drop-off the rules and penalties, including fines, levied on vehicles that overstay beyond the free zones at all AAI airports. (Provide copies of circulars/orders these penalties). that authorize	The relevant information sought in respect of Sri Vijaya Puram station are attached herewith.
7.	Provide the details of total complaints or grievances received by AAI headquarters in the year 2025 related to vehicle entry/parking fees at AAI airports, and the action taken in response to those complaints. (Please include dates, airport names, summary of complaint, and resolution).	The Custodian of Information sought is CHQ.
8.	Please provide details of the total number of complaints received by all the airports managed by AAI in 2025 regarding vehicle entry/parking fees. Please include the action taken on those complaints, summary of the complaint and resolution in the reply.	04 nos. of complaints were received at VSI Airport in 2025 regarding vehicle parking, and the matter was escalated to the authorized agency for resolution.
9.	Provide copies of internal compliance audits, inspection reports, or reviews conducted by AAI to ensure that vehicle entry/parking charges are collected strictly according to official policy (and not arbitrarily charged).	Inspections has been conducting time to time as per AAI vehicle parking policy.
10	Basic criteria for imposing entry fees at AAI airports for Dropping off and picking up passengers	The relevant information sought in respect of Sri Vijaya Puram station are attached herewith.

धन्यवाद/ Thanking You.

हवाई अड्डा निदेशक / The Airport Director
वीएसआई हवाई अड्डा, श्री विजया पुरम, VSI Airport, Sri Vijaya Puram

विमानपत्तन निदेशक / Airport Director
भारतीय विमानपत्तन प्राधिकरण / Airports Authority of India
वीर सावरकर अंतर्राष्ट्रीय हवाई अड्डा / V.S.I Airport
श्री विजय पुरम / Sri Vijaya Puram

केवल ईमेल द्वारा

दिनांक: 12.03.2026

13

भाविप्रा/रांची/मा.सं./आर टी आई/फाइल-11/2026/433-34

सेवा मे/To,

महाप्रबंधक (अभियांत्रिकी)-लो.सू.अ.- पूर्वी क्षेत्र

भारतीय विमानपत्तन प्राधिकरण/Airports Authority of India,

प्रचालन कार्यालय भवन/Operational Building,

ने.सु.चं.बो.अं.हवाई अड्डा/ N.S.C.B.I. Airport,

कोलकाता-700052/Kolkata-700052.

विषय: सूचना का अधिकार अधिनियम, 2005 के तहत सूचना से संबंधित ।

Subject: Information under RTI Act, 2005 reg.

महोदय/Sir,

उपरोक्त विषय के संबंध में इस कार्यालय को प्रेषित Shri Athmesan Pachat के आरटीआई आवेदन पंजीकरण संख्या AAIKO/R/X/26/00006 दिनांक 25.02.2026 का संदर्भ ग्रहण करें ।

इस संबंध में उक्त आरटीआई द्वारा मांगी गयी भा.वि.प्रा., बिरसा मुंडा हवाई अड्डा, रांची से संबंधित जानकारी निम्नलिखित है:-

Sl.no.	Information sought (as per original RTI text)	Reply
2.	For each AAI-managed airport, please list the exact fees and conditions (if any) charged to vehicles entering the airport for: a) Dropping off passengers at departure/arrival areas b) Picking up passengers from arrival/terminal areas Specify the fees, grace period, and whether any discounts apply depending on the airport.	Attached as annexure
8.	Please provide details of the total number of complaints received by all the airports managed by AAI in 2025 regarding vehicle entry/parking fees. Please include the action taken on those complaints, summary of the complaint and resolution in the reply.	Query is not specific

भवदीय,

04
विनाद
12/03/2026

(विनोद कुमार)

विमानपत्तन निदेशक/ पी.आई.ओ.

प्रतिलिपि:

1. क्षेत्रीय कार्यपालक निदेशक- (पूर्वी क्षेत्र) ।

*** हिंदी पत्रों का स्वागत है ***



भारतीय विमानपत्तन प्राधिकरण
AIRPORTS AUTHORITY OF INDIA



क्रमांक : भाविप्रा/रापु/ई-21 / 6721

दिनांक: 17/03/2026

सेवा में,

पी आई ओ, पू.क्षे.मु.,
भारतीय विमानपत्तन प्राधिकरण
ने.सु.च.बो.अं. अवाई अड्डा,
कोलकाता-52

विशय:- सूचना के अधिकार अधिनियम 2005 के तहत जानकारी प्रदान करने बाबत।

महोदय,

सूचना के अधिकार अधिनियम 2005 के तहत श्री Athmesan Pachat के आवेदन क्रमांक AAIKO/R/X/26/00006 दिनांक 25/02/2026 में मांगी गयी बिंदु क्रमांक 2 एवं 8 की रायपुर विमानतल से संबंधित जानकारी निम्नानुसार है:-

Sl. No.	Questions	Reply
1.	For each AAI-merged airport, please list the exact fees and conditions (if any) charged to vehicles entering the airport for: a) Dropping off passengers at departure /arrival areas b) Picking up passengers from arrival/terminal areas Specify the fees, grace period and whether any discounts apply depending on the airport.	The Parking Charges for Raipur Airport is attached as Annexure -"A".
2.	Please provide details of the total number of complaints received by all the airports managed by AAI in 2025 regarding vehicle entry/parking fees. Please include the action taken on those complaints, summary of the complaint and resolution in the reply.	The details of complaints along with action taken in those complaints are attached as Annexure -"B".

संलग्न:- यथोपरि।

भवदीय,

21/03/2026

विमानपत्तन निदेशक/पीआईओ
भाविप्रा, रायपुर

सं: भा.वि.प्रा/जे.एच./ई-7/2025-26/202

दिनांक: 18.03.2026

सेवा में,
सीपीआईओ, पूर्वी क्षेत्र,
भारतीय विमानपत्तन निदेशक,
ने. सु. च. बो. अं. हवाई अड्डा,
कोलकाता -52

विषय: सूचना का अधिकार अधिनियम की धारा 6 (1) के तहत जानकारी।

महोदय,

उपरोक्त विषय के संदर्भ में Shri Athmesan Pachat, Kunnath House, Pallikkal Post, Dist. Malappuram, Pin373634 प्राप्त आरटीआई आवेदन क्र. AAIKO/R/X26/00006 दिनांक 25.02.2026, प्राप्त हुआ जिसके संदर्भ में वीर सुरेन्द्र साई हवाई अड्डा, झारसुगुड़ा की जानकारी निम्नानुसार है:

Sl.no	आरटीआई आवेदक द्वारा प्रश्न / Query by the RTI applicant	उत्तर / Reply										
2.	For each AAI-managed airport, please list the exact fees and conditions (if any) charged to vehicles entering the airport for: a) Dropping off passengers at departure/arrival areas. b) Picking up passengers from arrival/terminal areas. Specify the fees, grace period, and whether any discounts apply depending on the airport.	Permissible free pick up/drop time for Jharsuguda Airport is 06 minutes for private vehicle. Beyond 06 min, the parking tariff for Jharsuguda Airport for time slab of 0-30 min is Rs.30 for private car.										
8.	Please provide details of the total number of complaints received by all the airports managed by AAI in 2025 regarding vehicle entry / parking fees. Please include the action on those complaints, summary of the complaint and resolution in the reply. (If this information is not available at the AAI headquarters, please forward this application in part to the concerned authorities under section 6(3) of RTI Act,2005)	Numbers of complaints received in 2025: 05 no.s complaint. <table><tr><th>Complaint summary</th><th>Action and Resolution</th></tr><tr><td>Impractical entry time limit and unfair charges</td><td>Vehicle details requested, enquired and informed vide mail to the complainant regarding free time and charges.</td></tr><tr><td>Toll collection and misbehaviour from toll booth persons</td><td>Vehicle details requested from complainant, enquired and found to be commercial vehicle which is chargeable was informed to the complainant vide mail.</td></tr><tr><td>Exit within access time but charged at parking booth</td><td>Matter took up to the agency and agency replied due to malfunction of the machine the complainant was charged mistakenly. The amount has been refunded to the complainant by the agency.</td></tr><tr><td>Illegal demand of money and unacceptable behavior from toll booth persons</td><td>Vehicle details requested like complete vehicle number and type of vehicle used during travel. After enquiry, the said vehicle is registered as commercial vehicle. And also informed that free time is valid only for private vehicle not for commercial vehicle to pick up the passenger in the lane.</td></tr></table>	Complaint summary	Action and Resolution	Impractical entry time limit and unfair charges	Vehicle details requested, enquired and informed vide mail to the complainant regarding free time and charges.	Toll collection and misbehaviour from toll booth persons	Vehicle details requested from complainant, enquired and found to be commercial vehicle which is chargeable was informed to the complainant vide mail.	Exit within access time but charged at parking booth	Matter took up to the agency and agency replied due to malfunction of the machine the complainant was charged mistakenly. The amount has been refunded to the complainant by the agency.	Illegal demand of money and unacceptable behavior from toll booth persons	Vehicle details requested like complete vehicle number and type of vehicle used during travel. After enquiry, the said vehicle is registered as commercial vehicle. And also informed that free time is valid only for private vehicle not for commercial vehicle to pick up the passenger in the lane.
Complaint summary	Action and Resolution											
Impractical entry time limit and unfair charges	Vehicle details requested, enquired and informed vide mail to the complainant regarding free time and charges.											
Toll collection and misbehaviour from toll booth persons	Vehicle details requested from complainant, enquired and found to be commercial vehicle which is chargeable was informed to the complainant vide mail.											
Exit within access time but charged at parking booth	Matter took up to the agency and agency replied due to malfunction of the machine the complainant was charged mistakenly. The amount has been refunded to the complainant by the agency.											
Illegal demand of money and unacceptable behavior from toll booth persons	Vehicle details requested like complete vehicle number and type of vehicle used during travel. After enquiry, the said vehicle is registered as commercial vehicle. And also informed that free time is valid only for private vehicle not for commercial vehicle to pick up the passenger in the lane.											



भारतीय विमानपत्तन प्राधिकरण
AIRPORTS AUTHORITY OF INDIA

75
Azadi Ka
Amrit Mahotsav



		Unrealistic time limit, blocked exit and delays, systematic explanation.	Vehicle details requested like complete vehicle number and type of vehicle used during travel but the complaint has not provided the complete details. Further, complainant has been intimated regarding free time for pick-up/drop in lane.
--	--	--	--

धन्यवाद,

भवदीय
प्रमुख निदेशक
(उपेन्द्र नाथ धौडिया)
कार्यवाहक विमानपत्तन निदेशक एवं
जन सूचना अधिकारी



भारतीय विमानपत्तन प्राधिकरण AIRPORTS AUTHORITY OF INDIA



Ref: AAI/CB/RTI/2025-26/ 3 2 2 8.

Date: 25.03.2026

To

पीआईओ- क्षेत्रीय मुख्यालय- पूर्वी क्षेत्र/ PIO-RHQ-ER
एएआई, एनएससीबीआई एयरपोर्ट/ AAI, NSCB I Airport
कोलकाता-700052/ Kolkata-700052.

विषय: सूचना का अधिकार अधिनियम 2005 के तहत जानकारी के लिए अनुरोध।
Subject: Request for information under Right to Information Act 2005.

महोदय,

कृपया आवेदक श्री अथमेशन पचत द्वारा दायर आरटीआई आवेदन संख्या AAIKO/R/X/26/00006 दिनांक 25.02.2026 का संदर्भ लें।

Sir,

Reference may please be made towards 01 nos. RTI application vide applicant Name: Shri. Athmesan Pachat, bearing RTI Application No. AAIKO/R/X/26/00006 dated 25.02.2026 respectively.

The reply i.r.o. Cooch Behar Airport is furnished below: -

Sl. No.	Query	Reply
2	For each AAI-managed airport, please list the exact fees and conditions (if any) charged to vehicles entering the airport for: a) Dropping off passengers at departure/arrival areas b) Picking up passengers from arrival/terminal areas Specify the fees, grace period, and whether any discounts apply depending on the airport.	NIL No car parking contract available at Cooch Behar Airport
8	Please provide details of the total number of complaints received by all the airports managed by AAI in 2025 regarding vehicle entry/parking fees. Please include the action taken on those complaints, summary of the complaint and resolution in the reply.	NIL

कृपया सूचना और आवश्यक कार्रवाई के लिए प्रस्तुत किया गया है।
Submitted for information and necessary action please.

सुभाषिष पाल
25/03/26
सुभाषिष पाल

कार्यवाहक हवाई अड्डा निदेशक
विमानपत्तन प्राधिकरण, भारत
भारतीय विमानपत्तन प्राधिकरण, Airports Authority of India
कूचबिहार हवाई अड्डा/CoochBehar Airport
कूचबिहार-736101/CoochBehar-736101

कोचबिहार हवाई अड्डा, कोचबिहार-736101 (पश्चिम बंग) दूरभाष/ फैक्स : 03582-222518,
Cooch Behar Airport, Cooch Behar-736101 (West Bengal) Phone/Fax: 03582-222518,
E-mail: apdcoochbehar@aai.aero

विषय: आर.टी.आई. अधिनियम, 2005 के अंतर्गत सूचना
Subject: Information under RTI ACT 2005.

यह क्षेत्रीय मुख्यालय के पत्र संख्या AAI/ER/RTI/PIO/2026/939 दिनांक 24.03.2026 के संदर्भ में है, जिसके माध्यम से श्री श्री अथ्मेसन पचाट द्वारा दिनांक 25.02.2026 को प्रस्तुत आरटीआई आवेदन (पंजीकरण संख्या AAIKO/R/X/26/00006) इस कार्यालय को सूचना का अधिकार अधिनियम, 2005 के प्रावधानों के अंतर्गत सूचना उपलब्ध कराने हेतु प्रेषित किया गया है। This is in reference to the Regional Headquarters letter no. AAI/ER/RTI/PIO/2026/939 dated 24.03.2026, and whereby the RTI application bearing Registration No. AAIKO/R/X/26/00006 dated 25.02.2026, submitted by Shri Athmesan Pachat, was forwarded to this office with a request to provide the information under the provisions of the RTI Act, 2005.

2. देवघर एयरपोर्ट के संबंध में मांगी गई सूचना का उत्तर वाणिज्य विभाग से प्राप्त हुआ है जो कि निम्न प्रकार है:- The reply to the information sought regarding Deoghar Airport has been received from the Commercial Dept, which is as follows:

क्रम संख्या SI No	मांगी गयी जानकारी Sought Information	उत्तर Reply
1	For each AAI-managed airport, please list the exact fees and conditions (if any) charged to vehicles entering the airport for: (a) Dropping off passengers at departure/arrival areas (b) Picking up passengers from arrival/terminal areas Specify the fees, grace period, and whether any discounts apply depending on the airport.	देवघर हवाई अड्डा के संदर्भ में शुल्क संरचना एवं ग्रेस अवधि का विस्तृत विवरण संलग्न है। Detailed information regarding the fee structure and grace period for Deoghar Airport is enclosed herewith. (a) यात्रियों को छोड़ने के संबंध में / For Dropping Passengers: देवघर हवाई अड्डा पर आगमन/प्रस्थान क्षेत्र में यात्रियों को छोड़ने हेतु, यदि निजी वाहन 13 मिनट के भीतर हवाई अड्डा परिसर से बाहर निकल जाता है, तो कोई शुल्क देय नहीं है। At Deoghar Airport, no fee is charged for private vehicles if they exit the airport premises within 13 minutes at the arrival/departure area. (b) यात्रियों को लेने के संबंध में / For Picking Passengers: देवघर हवाई अड्डा पर आगमन/प्रस्थान क्षेत्र में यात्रियों को लेने हेतु, यदि निजी वाहन 13 मिनट

		के भीतर हवाई अड्डा परिसर से बाहर निकल जाता है, तो कोई शुल्क देय नहीं है। At Deoghar Airport, no fee is charged for private vehicles if they exit the airport premises within 13 minutes at the arrival/departure area. Further detail of fees, grace period with respect to Deoghar airport is Attached .
8	Please provide details of the total number of complaints received by all the airports managed by AAI in 2025 regarding vehicle entry/parking fees. Please include the action taken on those complaints, summary of the complaint and resolution in the reply.	वर्ष 2025 के दौरान देवघर हवाई अड्डा पर वाहन प्रवेश/पार्किंग शुल्क से संबंधित कुल 04 (चार) शिकायतें प्राप्त हुईं। सभी शिकायतों पर लागू प्रक्रियाओं के अनुसार कार्रवाई की गई तथा उनका संतोषजनक निस्तारण कर दिया गया है। A total of 04 (Four) complaints were received regarding vehicle entry/parking fees at Deoghar Airport during the year 2025. All complaints have been processed as per applicable procedures and have been resolved satisfactorily.

- यदि अनुमोदित हो, तो उपरोक्त के अनुसार उत्तर को PIO, ER, कोलकाता को अग्रेषित किया जा सकता है। If approved, the reply as above may be forwarded to PIO, ER, Kolkata.
- अनुमोदनार्थ प्रस्तुत है। Submitted for kind approval, please.

पुष्पा कुमारी 25/03/26
पुष्पाजली कुमारी

वरिष्ठ प्रबन्धक (मा सं)

जय बरुण 25/03/2026
जय बरुण

का विमानपत्तन निदेशक (देवघर हवाई अड्डा)

का विमानपत्तन निदेशक
Off. Airport Director
आर. वि. प्र. / AAI
देवघर एयरपोर्ट, देवघर



भारतीय विमानपत्तन प्राधिकरण AIRPORTS AUTHORITY OF INDIA

संदर्भ. सं./No.: AAI/BA/HR/E-52/ 1520

दिनांक/Date: 01.04.2026

सेवा में/To,

महा प्रबंधक (सिएनएस-पू. क्षे. / पी.आई.ओ./The General Manager (CNS-ER)/PIO,
क्षेत्रीय मुख्यालय-पू. क्षे./RHQ-ER,
भारतीय विमानपत्तन प्राधिकरण/ Airports Authority of India,
ने.सु.च.बो.अं. हवाईअड्डा/ N.S.C.B.I. Airport,
कोलकता-52/Kolkata-52.

विषय/Subject: आर.टी.आई. अधिनियम, 2005 के तहत जानकारी/ Information under RTI Act. 2005.

महोदय/Sir,

उपर्युक्त विषय पर, Shri Athmesan Pachant के ऑनलाइन पंजीकरण No. AAIKO/R/X/26/00006 दिनांक 25.02.2026 से प्राप्त आरटीआई आवेदन का संदर्भ लें।

Reference is made to your RTI application with registration No. AAIKO/R/X/26/00006 dated 25.02.2026 of Shri Athmesan Pachant.

इस संदर्भ में, बिजु पटनायक अंतर्राष्ट्रीय हवाईअड्डा, भुवनेश्वर के संबंध में मांगी गई जानकारी नीचे दी गई है:

In this connection, the information as sought for, in respect of Biju Patnaik International Airport, Bhubaneswar is appended below:

	Information sought for	Reply
RTI application with registration No. AAIKO/R/X/26/00006 dated 25.02.2026 of Shri Athmesan Pachant.	For each AAI-managed airport, please list the exact fees and conditions (if any) charged to vehicles entering the airport for: a) Dropping of passengers at departure/arrival areas b) Picking up passengers from arrival/terminal areas specify the fees, grace period, and whether any discounts apply depending on the airport. Specify the fees, grace period and whether any discounts apply depending in the airport.	a. No fee is applicable for dropping of passengers at departure/arrival areas for private vehicles. b. No fee is applicable for picking up passengers from arrival/terminal area for private vehicles. No free time concept from entry to exit for commercial vehicle at Arrival Area is available. Access Fee Rs. 40/- is levied for commercial vehicle for entering in Arrival Area for picking up passengers. However, No charge is applicable for commercial Vehicle for dropping of passengers.
	Please provide details of the total number of complaints received by all the airports managed by AAI in 2025 regarding vehicle entry/parking fees. Please include the action taken on those complaints, summary of the complaint and resolution in the reply.	Two complaints were received regarding vehicle entry/parking fees from passengers/airport users at Bhubaneswar Airport. 1. In complaint dated: 17.06.2025 relating to non issue of parking ticket. It was investigated and found that parking ticket was issued by parking staff. The complaint was closed and amicably resolved. 2. In complaint dated 18.08.2025 relating to double-charging the parking fees. It was investigated and found faults of parking agency. Penalty was imposed on parking Agency and the extra fees collected from the complainant was refunded.



भारतीय विमानपत्तन प्राधिकरण
AIRPORTS AUTHORITY OF INDIA

		to him. The complaint was resolved and closed.
--	--	--

सादर/Yours sincerely,

प्रसन्ना

[प्रसन्ना प्रधान/ PRASANNA PRADHAN]

विमानपत्तन निदेशक/पी.आई.ओ./Airport Director/PIO
भुवनेश्वर/Bhubaneswar-20



भारतीय विमानपत्तन प्राधिकरण
AIRPORTS AUTHORITY OF INDIA

गयाजी हवाई अड्डा, गयाजी/ Gaya Ji Airport, Gaya Ji

संख्या – भा.वि.प्रा./गया/मा.सं./आर.टी.आई./2026/105.

दिनांक 23/04/2026

सेवा में,

जन सूचना अधिकारी/महाप्रबंधक (संचार), पूर्वी क्षेत्र,
भारतीय विमानपत्तन प्राधिकरण,
ने.सु.चं.बो.अं हवाई अड्डा,
कोलकाता – 700052.

विषय :- सूचना का अधिकार अधिनियम, 2005 के अधीन मांगी गई सूचना के संबंध में।

महोदय,

क्षेत्रीय मुख्यालय, कोलकाता के ई-मेल दिनांक 17/04/2026 के निर्देशानुसार आपके द्वारा सूचना का अधिकार अधिनियम के तहत मांगी गई सूचना आर.टी.आई. पंजीकरण संख्या **AAIKO/R/X/26/00006** दिनांक 25/02/2026 का प्रत्युत्तर इस कार्यालय के संबंधित विभाग के अनुसार निम्नवत है :-

Sl. No	Question	Reply
1	Please provide the latest official policy documents, circulars, notifications and tariff orders issued by AAI governing vehicle entry charges (access fees/ parking fees) for vehicles entering all AAI – managed airport compound for the purpose of dropping off or picking up passengers. (please include dates of issue, effective dates and full text of fees imposed.)	Policy document is shared in AAI website along with commercial Manual 2025.
2	For each AAI managed airport, please list the exact fees and conditions (if any) charged to vehicles entering the airport for: a) Dropping off passengers at departure / arrival areas. b) Picking up passengers from arrival/ terminal areas. Specify the fees, grace period and whether any discounts apply depending on the airport.	Is mentioned in the policy document, however further illustration is attached.
3	Provide copies of all agreements, contracts or authorizations given by AAI to third-party contractors to collect vehicle entry fees or parking fees at all AAI airports. (Please include contract copies, fee sharing arrangements and scope of enforcement).	Third Party agreements are fiduciary in nature and may not be shared under RTI act 8 1(e)
4	What are the prescribed free time limits allowed (if any) for vehicles entering AAI airports for pick-up or drop-off before a fee is charged? a) For private vehicles b) For commercial vehicles (e.g. cabs, taxis, app-based vehicles) c) For vehicles carrying disabled persons, senior citizens, pregnant women and other vulnerable groups.	The Prescribed free time at Gaya Airport is 6 minutes for private vehicles, for commercial vehicles doing pick up, business no free time is there, there is no special time for .physically challenged passengers except 6 minutes however necessary assistance if required/ requested is provided.
5	Provide all records of exemptions or extensions given (e.g. increased free time limits) for vehicles with passengers needing special assistance and the justification for such exemptions.	Data not available.

6	Please specify the rules and penalties, including fines, levied on vehicles that overstay beyond the free time limit in pick-up/ drop-off zones at all AAI airports. (Provide copies of circulars/ orders that authorize these penalties).	May refer to Policy document Vehicle Parking Commercial Manual 2025.
7	Provide the details of total complaints or grievances received by AAI headquarters in the year 2025 related to vehicle entry/ parking fees at AAI airports and the action taken in response to those complaints. (Please include dates, airports names, summary of complaint and resolution).	May Refer to Headquarter.
8	Please provide details of the total number of complaints received by all the airports managed by AAI in 2025 regarding vehicle entry/ parking fees. Please include the action taken on those complaints, summary of the complaint and resolution in the reply.	Total Complaints received in 2025 = 2, both have been resolved/ closed.
9	Provide copies of internal compliance audits, inspection reports, or reviews conducted by AAI to ensure that vehicle entry/ parking charges are collected strictly according to official policy (and not arbitrarily charged).	Not available at Gaya Airport
10	Basic criteria for imposing entry fees at AAI airports for Dropping off and picking up passengers.	May refer to Policy document Vehicle Parking Commercial Manual 2025.

सूचनार्थ हेतु प्रेषित है।

भुवदीय
 अवधेश कुमार
 (अवधेश कुमार) 23/4/26.
 कार्यो विमानपत्तन निदेशक/जन-सूचना अधिकारी -
 गयाजी हवाई अड्डा, गयाजी।



भारतीय विमानपत्तन प्राधिकरण
AIRPORTS AUTHORITY OF INDIA

Ref. No.: AAI/VEPY/APD/RTI Reply/2026/ 4997

Date: 20.04.2026

To,
The PIO,
RHQ, ER,,
Airports Authority of India,
NSCBI Airport,
Kolkata - 52

Subject : Information under Right to Information Act, 2005

Sir / Madam,

Reference may please be made to online RTI Application with registration no. AAIKO/R/X/26/00006 dated 25.02.2026 received from Sh. Athmesan Pachat and forwarded to this office vide letter / email dated 24.03.2026.

In this regard, the information pertaining to Pakyong Airport is submitted hereunder in serial order.

2. a) Nil for the year 2025.
- b) Nil for the year 2025.
8. Nil for the year 2025.

Submitted for kind perusal and onward action please.

Kind regards,

(R. T. Pote)
Officiating Airport Director,
Pakyong Airport