



भारतीय विमानपत्तन प्राधिकरण
AIRPORTS AUTHORITY OF INDIA

No. AAI/ER/RTI/PIO/2026/४७०

Date : 20.02.2026

To,
Shri Namit Shukla
1-J-5, Behind Community Hall,
Shakti Marg, Housing Board Colony,
Banswara, PIN – 327001,
Rajasthan

Subject : Information under RTI Act. 2005.

Sir,

Reference is made to your online RTI application Registration no. AAIKO/R/X /26/00001 dated 08.01.2026.

Enclosed herewith please find information which is received in respect of your above mentioned RTI application.

Encl : As state above.

Sincerely Yours,


(M. H. Adil)

General Manager(Engg)/ PIO-RHQ-ER
NSCBI Airport, Kolkata

However, if you are not satisfied with the reply/information, you have the option to file an appeal within 30 days from the date of receipt of reply/information to the First Appellate Authority. The details of First Appellate Authority is given below:

To
Shri Himadri Shekhar Biswas, Officiating RED(ER)/First Appellate Authority (FAA),
Airports Authority of India, Regional Head Quarters,
Eastern Region, N.S.C B.I. Airport, Kolkata-700 052



भारतीय विमानपत्तन प्राधिकरण
AIRPORTS AUTHORITY OF INDIA



सं: भा.वि.प्रा/जे.एच./ई-7/2025-26/ 157D

दिनांक: 12.02.2026

सेवा में,
सीपीआईओ, पूर्वी क्षेत्र,
भारतीय विमानपत्तन प्राधिकरण,
ने. सु. च. बो. अं. हवाई अड्डा,
कोलकाता -52

विषय: सूचना का अधिकार अधिनियम की धारा 6 (1) के तहत जानकारी।

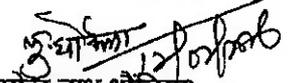
महोदय,

उपरोक्त विषय के संदर्भ में Shri Namit Shukla, 1-J-5, Behind Community Hall, Shakti Marg, Housing Board Colony, Banswara, Rajasthan, Pin-327001, प्राप्त आरटीआई आवेदन क्र. AAIKO/R/X/26/00001 दिनांक 08.01.2026, प्राप्त हुआ जिसके संदर्भ में वीर सुरेन्द्र साई हवाई अड्डा, झारसुगुड़ा की जानकारी निम्नानुसार है:

Sl. No.	Information Sought	Reply
1	Please provide certified copies of all circulars advisories letters guidelines or directives issued by the Ministry of Civil Aviation to Airports Authority of India AAI private airport operators and DGCA regarding breastfeeding feeding rooms baby care rooms lactation rooms diaper changing stations and mother child facilities at airports across India.	As per guidelines issued by MOCA.
2	Please provide certified copies of all communications received by MoCA from the Ministry of Women and Child Development MWCD regarding establishment of feeding rooms or mother child friendly facilities at airports along with certified copies of replies or action taken reports submitted by MoCA.	As per guidelines issued by MOCA and MOWCD.
3	Please provide certified copies of airport wise standards specifications and requirements prescribed by MoCA for feeding rooms lactation rooms baby care rooms diaper changing units hygiene safety privacy features maintenance procedures and any SOP or national guideline issued on this subject. If no such standards exist kindly state so clearly.	As per guidelines issued by MOCA
4	Please provide airport wise details AAI and private airports showing number location and availability of breastfeeding feeding rooms lactation rooms and baby care rooms including information on facilities such as seating washbasins sanitizers privacy arrangements safety features and maintenance status.	Baby care room available in SHA at VSS Airport, Jharsuguda. Seating and resting – Available Wash Basins – Not Available Maintenance Status – Well maintained.
5	Please provide certified copies of MoCA inspection reports audits compliance assessments complaints received on lack of breastfeeding facilities poor quality hygiene issues or inconvenience to breastfeeding mothers along with copies of action taken and any internal file noting or meeting records related to this subject.	No compliants received

धन्यवाद,

भवदीय


(उपेन्द्र नाथ धौडिया)

कार्यवाहक विमानपत्तन निदेशक एवं
जन सूचना अधिकारी



भारतीय विमानपत्तनप्राधिकरण
AIRPORTS AUTHORITY OF INDIA
गया हवाई अड्डा, गया/ Gaya Airport, Gaya

संख्या - भा.वि.प्रा./गया/मा.सं./आर.टी.आई/2026/2116.

दिनांक 16/02/2026

सेवा में,

जन सूचना अधिकारी/महाप्रबंधक (संचार), पूर्वी क्षेत्र,
भारतीय विमानपत्तन प्राधिकरण,
ने.सु.चं.बो.अं हवाई अड्डा,
कोलकाता - 700052.

विषय :- सूचना का अधिकार अधिनियम, 2005 के अधीन मांगी गई सूचना के संबंध में।

महोदय,

क्षेत्रीय मुख्यालय, कोलकाता के ई-मेल दिनांक 04/02/2026 के निर्देशानुसार आपके द्वारा सूचना का अधिकार अधिनियम के तहत मांगी गई सूचना आर.टी.आई. पंजीकरण संख्या AAIKO/R/X/26/00001 दिनांक 08/01/2026 का प्रत्युत्तर इस कार्यालय के संबंधित विभाग के अनुसार निम्नवत है :-

Sl. No	Question	Reply
1	Please provide certified copies of all circulars advisories letters guidelines or directives issued by the Ministry of Civil Aviation to Airports Authority of India AAI private airport operators and DGCA regarding breastfeeding feeding rooms baby care rooms lactation rooms diaper changing stations and mother child facilities at airports across India.	The information sought doesn't pertain to Operations department of AAI Gaya Airport.
2	Please provide certified copies of all communications received by MoCA from the Ministry of Women and Child Development MWCD regarding establishment of feeding rooms or mother child friendly facilities at airports along with certified copies of replies or action taken reports submitted by MoCA.	The information sought doesn't pertain to Operations department of AAI Gaya Airport.
3	Please provide certified copies of airport wise standards specifications and requirements prescribed by MoCA for feeding rooms lactation rooms baby care rooms diaper changing units hygiene safety privacy features maintenance procedures and any SOP or national guideline issued on this subject. If no such standards exist kindly state so clearly.	The information sought doesn't pertain to Operations department of AAI Gaya Airport.
4	Please provide airport wise details AAI and private airports showing number location and availability of breastfeeding feeding rooms lactation rooms and baby care rooms including information on facilities such as seating washbasins sanitizers privacy arrangements safety features and maintenance status.	The child care facility (1 no.) is available in Departure hall of Gaya Airport. Comfortable sofas/bed are provided for child care activities with provision of dedicated washroom facility. The dedicated room equipped with privacy measures.

5	Please provide certified copies of MoCA inspection reports audits compliance assessments complaints received on lack of breastfeeding facilities poor quality hygiene issues or inconvenience to breastfeeding mothers along with copies of action taken and any internal file noting or meeting records related to this subject.	The information sought doesn't pertain to Operations department of AAI Gaya Airport.
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सूचनार्थ हेतू प्रेषित है।

भुवदीय
शिवेश कुमार
(अवधेश कुमार) 16/02/26.
संयुक्त महाप्रबंधक (एटीएम)
कार्यो विमानपत्तन निदेशक/जन-सूचना अधिकारी
गयाजी हवाई अड्डा, गयाजी।



भारतीय विमानपत्तन प्राधिकरण AIRPORTS AUTHORITY OF INDIA

संदर्भ सं./No.: AAI/BA/HR/E-52/ 645

दिनांक/Date: 09.02.2026

सेवा में/To,

महा प्रबंधक (सिएनएस-पू. क्ष. / पी.आई.ओ./The General Manager (CNS-ER)/PIO,
क्षेत्रीय मुख्यालय-पू. क्ष./RHQ-ER,
भारतीय विमानपत्तन प्राधिकरण/ Airports Authority of India,
ने.सु.च.बो.अं. हवाईअड्डा/ N.S.C.B.I. Airport,
कोलकता-52/Kolkata-52.

(AAIKO/R/X/26/00001) RTI Application of **Shri. Namit Shukla** Dated-08-01-2026

विषय/Subject: आर.टी.आई. अधिनियम, 2005 के तहत जानकारी/ Information under RTI Act. 2005.

महोदय/Sir,

उपर्युक्त विषय पर, **Shri Namit Shukla** के ऑनलाइन पंजीकरण No. **AAIKO/R/X/26/00001** दिनांक **08-01-2026** से प्राप्त आरटीआई आवेदन का संदर्भ लेते हैं।

Reference is made to your RTI application with registration No. **AAIKO/R/X/26/00001** dated **08-01-2026** of **Shri Namit Shukla**.

इस संदर्भ में, बिजु पटनायक अंतर्राष्ट्रीय हवाईअड्डा, भुवनेश्वर के संबंध में मांगी गई जानकारी नीचे दी गई है:

In this connection, the information as sought for, in respect of Biju Patnaik International Airport, Bhubaneswar is appended below:

	Information sought for	Reply
RTI application with registration No. AAIKO/R/X/26/00001 dated 08-01-2026 of Shri Namit Shukla .	Please provide certified copies of all circulars advisories letters guidelines or directives issued by the Ministry of Civil Aviation to Airports Authority of India AAI private airport operators and DGCA regarding breastfeeding feeding room's baby care room's lactation rooms diaper changing stations and mother child facilities at airports across India.	The information pertains to CHQ/RHQ.
	Please provide certified copies of all communications received by MoCA from the Ministry of Women and Child Development MWCD regarding establishment of feeding rooms or mother child friendly facilities at airports along with certified copies of replies or action taken reports submitted by MoCA.	The information pertains to CHQ/RHQ.
	Please provide certified copies of airport wise standards specifications and requirements prescribed by MoCA for feeding rooms lactation rooms baby care rooms diaper changing units hygiene safety privacy features maintenance procedures and any SOP or national guideline issued on this subject. If no such standards exist kindly state so clearly.	The information pertains to CHQ/RHQ.
	Please provide airport wise details AAI and private airports showing number location and availability of breastfeeding feeding rooms lactation rooms and baby care	Comfortable - sofas are provided for seating along with provision for wash basin facilities; diaper changing stations and electric kettle. Curtains &



भारतीय विमानपत्तन प्राधिकरण
AIRPORTS AUTHORITY OF INDIA

	rooms including information on facilities such as seating washbasins sanitizers privacy arrangements safety features and maintenance status.	frosted glass are used as privacy measure. The baby care facility exists in both arrival & departure area at BPI Airport, Bhubaneswar.
	Please provide certified copies of MoCA inspection reports audits compliance assessments complaints received on lack of breastfeeding facilities poor quality hygiene issues or inconvenience to breastfeeding mothers along with copies of action taken and any internal file noting or meeting records related to this subject.	Inspections of baby care rooms are conducted by daily dedicated group to ensure Serviceability and cleanliness.

सादर/Yours sincerely,

[प्रसन्ना प्रधान/ PRASANNA PRADHAN]

विमानपत्तन निदेशक/पी.आई.ओ./Airport Director/PIO
भुवनेश्वर/Bhubaneswar-20



भारतीय विमानपत्तन प्राधिकरण
AIRPORTS AUTHORITY OF INDIA



क्रमांक : भाविप्रा / रापु / ई-21 / 6342

दिनांक: 11/02/2026

सेवा में,
पी आई ओ, पू.क्षे.मु.,
भारतीय विमानपत्तन प्राधिकरण
ने.सु.च.बो.अं. अवाई अड्डा,
कोलकाता-52

विषय:- सूचना के अधिकार अधिनियम 2005 के तहत जानकारी प्रदान करने बाबत।

महोदय,

सूचना के अधिकार अधिनियम 2005 के तहत श्री नमित शुक्ला के आवेदन क्रमांक AAIKO/R/X/26/00001 दिनांक 08/01/2026 में मांगी गयी रायपुर विमानतल से संबंधित जानकारी निम्नानुसार है:-

Sl. No.	Questions	Reply
1	Please provide certified copies of all circulars advisories letters guidelines or directives issued by the Ministry of Civil Aviation to Airports Authority of India AAI private airport operators and DGCA regarding breastfeeding feeding rooms baby care rooms lactation rooms diaper changing stations and mother child facilities at airports across India.	Not Available at Station.
2.	Please provide certified copies of all communications received by MoCA from the Ministry of Women and Child Development MWCD regarding establishment of feeding rooms or mother child friendly facilities at airports along with certified copies of replies or action taken reports submitted by MoCA.	Not Available at Station.
3.	Please provide certified copies of airport wise standards specifications and requirements prescribed by MoCA for feeding rooms lactation rooms baby care rooms diaper changing units hygiene safety privacy features maintenance procedures and any SOP or national guideline issued on this subject. If no such standards exist kindly state so clearly.	Not Available at Station.
4.	Please provide airport wise details AAI and private airports showing number location and availability of breastfeeding feeding rooms lactation rooms and baby care rooms including information on facilities such as seating washbasins sanitizers privacy arrangements safety features and maintenance status.	Total 03 Baby Care Rooms Available at Raipur Airport. 01 Nos. -SHA 1 st Floor 01 Nos. -SHA Ground Floor 01 Nos. -Arrival Ground Floor
5.	Please provide certified copies of MoCA inspection reports audits compliance assessments complaints received on lack of breastfeeding facilities poor quality hygiene issues or inconvenience to breastfeeding mothers along with copies of action taken and any internal file noting or meeting records related to this subject.	No complaints received at Raipur Airport. No Audits/compliance assessment carried out at Raipur Airport.

भवदीय,
(Handwritten Signature)
11/02/2026
(के.के. लहरे)

कार्यकारी विमानपत्तन निदेशक / पीआईओ
भाविप्रा, रायपुर



भारतीय विमानपत्तन प्राधिकरण
AIRPORTS AUTHORITY OF INDIA

Ref.NO-AAI/DBR/RTI/APD/2026/206

Date: - 12.02.2026

To,
Md. Hafijuddin Adil
General Manager (Engg)/PIO-RHQ-ER,
NSCBI Airport, Kolkata-52

Subject- Regarding RTI Application No. AAIKO/R/X/26/00001 dated 08.01.2026.

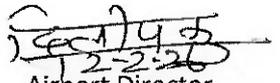
Sir,

Attached herewith please find the RTI reply forwarded with the vide registration no. AAIKO/R/X/26/00001 dated 08.01.2026, received in this office by mail dated: 03.02.2026.

The pointwise reply is as follows: -

SI. No	Query	Reply; At Darbhanga Airport
4.	Please provide airport wise details AAI and private airports showing number location and availability of breastfeeding feeding rooms lactation rooms and baby care rooms including information on facilities such as seating washbasins sanitizers privacy arrangements safety features and maintenance status.	Total number of available breastfeeding room are 2 Arrival -01 SHA -01 The following are the facilities: - -SOFA - SANITARY NAPKIN -AC -FAN -WASHBASIN -HANDWASH

Submitted for kind information please.


Airport Director
Darbhanga Airport
विमानपत्तन निदेशक / AIRPORT DIRECTOR
दरभंगा हवाई अड्डा / DARBHANGA AIRPORT
भारतीय विमानपत्तन प्राधिकरण
AIRPORTS AUTHORITY OF INDIA

RTI Registration No. AAIKO/R/X/26/00001 dated 08.01.2026 from Shri Namit Shukla

Questions	Reply
<p>1. Please provide certified copies of all circulars advisories letters guidelines or directives issued by the Ministry of Civil Aviation to Airports Authority of India AAI private airport operators and DGCA regarding breastfeeding feeding rooms baby care rooms lactation rooms diaper changing stations and mother child facilities at airports across India.</p>	<p>Matter pertains to RIHQ/ CHQ.</p>
<p>2. Please provide certified copies of all communications received by MoCA from the Ministry of Women and Child Development MWCD regarding establishment of feeding rooms or mother child friendly facilities at airports along with certified copies of replies or action taken reports submitted by MoCA.</p>	<p>Matter pertains to RIHQ/ CHQ.</p>
<p>3. Please provide certified copies of airport wise standards specifications and requirements prescribed by MoCA for feeding rooms lactation rooms baby care rooms diaper changing units hygiene safety privacy features maintenance procedures and any SOP or national guideline issued on this subject. If no such standards exist kindly state so clearly.</p>	<p>Matter pertains to RIHQ/ CHQ.</p>
<p>4. Please provide airport wise details AAI and private airports showing number location and availability of breastfeeding feeding rooms lactation rooms and baby care rooms including information on facilities such as seating washbasins sanitizers privacy arrangements safety features and maintenance status.</p>	<p>At present, Two (02) Baby Care Rooms are available at Deoghar Airport. One located in SHH and other in arrival hall. Both are functional right now. Baby care room in SHH is well equipped with Bed, sitting arrangement, toilet, washbasin, diaper changing station, sanitizer diaper, water bottle, powder, lotion etc. In Arrival area baby care room diaper changing station, sitting arrangement, diaper, lotion, sanitizer, water bottle, powder etc are available. Maintenance of these rooms is carrying out by outsourced agency.</p>
<p>5. Please provide certified copies of MoCA inspection reports audits compliance assessments complaints received on lack of breastfeeding facilities poor quality hygiene issues or inconvenience to breastfeeding mothers along with copies of action taken and any internal file noting or meeting records related to this subject.</p>	<p>No inspection by MoCA has been conducted.</p>

Shukla
19-1-26

[1toD(Ops)]

Deoghar Airport, Deoghar

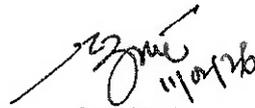
Deoghar Airport
AAI Operator
Deoghar

RTI Registration No. AAIKO/R/X/26/00001 dated 08.01.2026 from Shri Namit Shukla

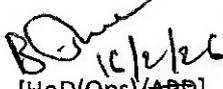
Questions	Reply
1. Please provide certified copies of all circulars advisories letters guidelines or directives issued by the Ministry of Civil Aviation to Airports Authority of India AAI private airport operators and DGCA regarding breastfeeding feeding rooms baby care rooms lactation rooms diaper changing stations and mother child facilities at airports across India.	Doesn't pertain to Pakyong Airport
2. Please provide certified copies of all communications received by MoCA from the Ministry of Women and Child Development MWCD regarding establishment of feeding rooms or mother child friendly facilities at airports along with certified copies of replies or action taken reports submitted by MoCA.	Doesn't pertain to Pakyong Airport
3. Please provide certified copies of airport wise standards specifications and requirements prescribed by MoCA for feeding rooms lactation rooms baby care rooms diaper changing units hygiene safety privacy features maintenance procedures and any SOP or national guideline issued on this subject. If no such standards exist kindly state so clearly.	Doesn't pertain to Pakyong Airport
4. Please provide airport wise details AAI and private airports showing number location and availability of breastfeeding feeding rooms lactation rooms and baby care rooms including information on facilities such as seating washbasins sanitizers privacy arrangements safety features and maintenance status.	Pakyong Airport has 2 Child care rooms is maintained by AAI located in Departure area and SHA area with sanitizers, seating facility, privacy measures and safety arrangement available in both Child care rooms. Wash basin is available in Child care room (SHA).
5. Please provide certified copies of MoCA inspection reports audits compliance assessments complaints received on lack of breastfeeding facilities poor quality hygiene issues or inconvenience to breastfeeding mothers along with copies of action taken and any internal file noting or meeting records related to this subject.	Doesn't pertain to Pakyong Airport.

Namit Shukla
SML/ATM
08/02/2026
 [HoD(Ops)/APD]

Questions	Reply
1. Please provide certified copies of all circulars advisories letters guidelines or directives issued by the Ministry of Civil Aviation to Airports Authority of India AAI private airport operators and DGCA regarding breastfeeding feeding rooms baby care rooms lactation rooms diaper changing stations and mother child facilities at airports across India.	Policy matter, pertains to CHQ
2. Please provide certified copies of all communications received by MoCA from the Ministry of Women and Child Development MWCD regarding establishment of feeding rooms or mother child friendly facilities at airports along with certified copies of replies or action taken reports submitted by MoCA.	Policy matter, pertains to CHQ
3. Please provide certified copies of airport wise standards specifications and requirements prescribed by MoCA for feeding rooms lactation rooms baby care rooms diaper changing units hygiene safety privacy features maintenance procedures and any SOP or national guideline issued on this subject. If no such standards exist kindly state so clearly.	Policy matter, pertains to CHQ
4. Please provide airport wise details AAI and private airports showing number location and availability of breastfeeding feeding rooms lactation rooms and baby care rooms including information on facilities such as seating washbasins sanitizers privacy arrangements safety features and maintenance status.	Policy matter, pertains to CHQ
5. Please provide certified copies of MoCA inspection reports audits compliance assessments complaints received on lack of breastfeeding facilities poor quality hygiene issues or inconvenience to breastfeeding mothers along with copies of action taken and any internal file noting or meeting records related to this subject.	Policy matter, pertains to CHQ


[HoD(Ops)]

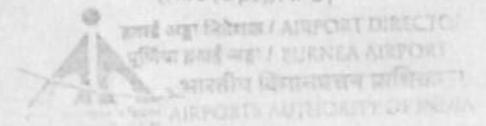
Questions	Reply
<p>1. Please provide certified copies of all circulars advisories letters guidelines or directives issued by the Ministry of Civil Aviation to Airports Authority of India AAI private airport operators and DGCA regarding breastfeeding feeding rooms baby care rooms lactation rooms diaper changing stations and mother child facilities at airports across India.</p>	<p>Provision of Child Care Room facility in the airport passenger terminals are as per the AAI policy guidelines issued by the Corporate Headquarters of Airports Authority of India. Centralized AAI policy is followed for all AAI managed airports in the planning and provision of all passenger facilities.</p>
<p>2. Please provide certified copies of all communications received by MoCA from the Ministry of Women and Child Development MWCD regarding establishment of feeding rooms or mother child friendly facilities at airports along with certified copies of replies or action taken reports submitted by MoCA.</p>	<p>Provision of Child Care Room facility in the airport passenger terminals are as per the AAI policy guidelines issued by the Corporate Headquarters of Airports Authority of India. Centralized AAI policy is followed for all AAI managed airports in the planning and provision of all passenger facilities.</p>
<p>3. Please provide certified copies of airport wise standards specifications and requirements prescribed by MoCA for feeding rooms lactation rooms baby care rooms diaper changing units hygiene safety privacy features maintenance procedures and any SOP or national guideline issued on this subject. If no such standards exist kindly state so clearly.</p>	<p>Provision of Child Care Room facility in the airport passenger terminals are as per the AAI policy guidelines issued by the Corporate Headquarters of Airports Authority of India. Centralized AAI policy is followed for all AAI managed airports in the planning and provision of all passenger facilities.</p>
<p>4. Please provide airport wise details AAI and private airports showing number location and availability of breastfeeding feeding rooms lactation rooms and baby care rooms including information on facilities such as seating washbasins sanitizers privacy arrangements safety features and maintenance status.</p>	<p>VSI Airport, Sri Vijaya Puram (Port Blair) is a Civil Enclave jointly managed by the Indian Navy (INS Utkrosh) and AAI. There are total 03 Nos. of Child Care Rooms for passengers in the Terminal Building. Their locations are as follows: a) 01 Child Care Room in Domestic SHA (Lower Ground Floor) b) 01 Child Care Room in Domestic SHA (Upper Ground Floor) c) 01 Child Care Room in International SHA</p> <p>Child Care Rooms have full privacy and a dedicated staff for providing assistance along with the facilities of baby feeding rooms, diaper changing stations, wash basins and toilets equipped with sanitization products for use.</p>
<p>5. Please provide certified copies of MoCA inspection reports audits compliance assessments complaints received on lack of breastfeeding facilities poor quality hygiene issues or inconvenience to breastfeeding mothers along with copies of action taken and any internal file noting or meeting records related to this subject.</p>	<p>Provision of Child Care Room facility in the airport passenger terminals are as per the AAI policy guidelines issued by the Corporate Headquarters of Airports Authority of India. No complaints received regarding Child Care Rooms at VSI Airport, Sri Vijaya Puram (Port Blair).</p>


[HoD(Ops)/APP]

Questions	Reply
<p>1. Please provide certified copies of all circulars advisories letters guidelines or directives issued by the Ministry of Civil Aviation to Airports Authority of India AAI private airport operators and DGCA regarding breastfeeding feeding rooms baby care rooms lactation rooms diaper changing stations and mother child facilities at airports across India.</p>	<p>Doesn't pertain to AAI, Purnea Airport</p>
<p>2. Please provide certified copies of all communications received by MoCA from the Ministry of Women and Child Development MWCD regarding establishment of feeding rooms or mother child friendly facilities at airports along with certified copies of replies or action taken reports submitted by MoCA.</p>	<p>Doesn't pertain to AAI, Purnea Airport</p>
<p>3. Please provide certified copies of airport wise standards specifications and requirements prescribed by MoCA for feeding rooms lactation rooms baby care rooms diaper changing units hygiene safety privacy features maintenance procedures and any SOP or national guideline issued on this subject. If no such standards exist kindly state so clearly.</p>	<p>Pertains to AAI Policy matter.</p>
<p>4. Please provide airport wise details AAI and private airports showing number location and availability of breastfeeding feeding rooms lactation rooms and baby care rooms including information on facilities such as seating washbasins sanitizers privacy arrangements safety features and maintenance status.</p>	<p>Dedicated Baby Care Rooms are available at both the Arrival Area and the Security Hold Area (SHA)—one at each location. These facilities are equipped with chairs, a baby diaper changing station, wash basin, sanitizer, Flight Information Display System (FIDS), PA System, etc.</p>
<p>5. Please provide certified copies of MoCA inspection reports audits compliance assessments complaints received on lack of breastfeeding facilities poor quality hygiene issues or inconvenience to breastfeeding mothers along with copies of action taken and any internal file noting or meeting records related to this subject.</p>	<p>Doesn't pertain to AAI, Purnea Airport</p>

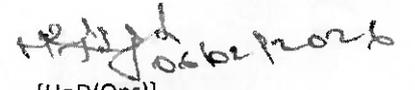


(HoD(Ops)/APD]



RTI Registration No. AAIKO/R/X/26/00001 dated 08.01.2026 from Shri Namit Shukla

Questions	Reply
1. Please provide certified copies of all circulars advisories letters guidelines or directives issued by the Ministry of Civil Aviation to Airports Authority of India AAI private airport operators and DGCA regarding breastfeeding feeding rooms baby care rooms location rooms diaper changing stations and mother child facilities at airports across India.	Relevant guidelines from AAI - Commercial Instruction No. 58/2024 dated 25.06.2024 regarding "Policy for Award of License for Managing and Operating Baby Care Room Facility at the Airports"
2. Please provide certified copies of all communications received by MoCA from the Ministry of Women and Child Development MWCD regarding establishment of feeding rooms or mother child friendly facilities at airports along with certified copies of replies or action taken reports submitted by MoCA.	Copies of all communications received by B. M. Airport, Ranchi from the Ministry of Women and Child Development MWCD, through AAI HQ, regarding establishment of breastfeeding feeding rooms or mother child friendly facilities are attached.
3. Please provide certified copies of airport wise standards specifications and requirements prescribed by MoCA for feeding rooms location rooms baby care rooms diaper changing units' hygiene safety privacy features maintenance procedures and any SOP or national guideline issued on this subject. If no such standards exist kindly state so clearly.	No such guidelines for airport wise standards, specifications and requirements prescribed by MoCA are available.
4. Please provide airport wise details AAI and private airports showing number location and availability of breastfeeding feeding rooms lactation rooms and baby care rooms including information on facilities such as seating washbasins sanitizers privacy arrangements safety features and maintenance status.	There are 03 nos. of Childcare rooms (01 in SHA Ground Floor, 01 in SHA First Floor and 01 in Arrival) and 01 baby feeding/nursing room (in Arrival) available at B. M. Airport, Ranchi. Facilities such as seating arrangements, bed with mattress and pillows, washbasins and Hand wash etc are available. Since the rooms are equipped with separate door lock arrangements, privacy and safety features are ensured. All such baby care rooms are being maintained as per airport standards.
5. Please provide certified copies of MoCA inspection reports audits compliance assessments complaints received on lack of breastfeeding facilities poor quality hygiene issues or inconvenience to breastfeeding mothers along with copies of action taken and any internal file noting or meeting records related to this subject.	Comprehensive inspections of Terminal Buildings (For all passenger facilities, including Baby Care rooms) are carried out periodically. MoCA inspection or audits for compliance assessment has not been carried out for B. M. Airport, Ranchi.


[HoD(Ops)]

मनोज प्रसाद सिंह / Manoj Prasad Singh
उप महाप्रबंधक (प्रयाजन) / Dy General Manager (OPS)
भारतीय विमानपत्तन प्राधिकरण / Airports Authority of India
बिरसा मुण्डा विमानपत्तन, राँची / Birsa Munda Airport, Ranchi

No. WW-16/18/2018-WW(e-59446)
Government of India
Ministry of Women and Child Development
(Women Welfare Division)

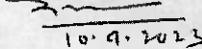
Ground Floor, Jeevan Tara Building
Sansad Marg, New Delhi
Dated: 10.04.2023

OFFICE MEMORANDUM

Subject : W.P. (C) No.7356 of 2018 Master Avyaan Rastogi & Anr. Vs Union of India & Anr.

The undersigned is directed to refer to this Ministry's OM of even number dated 08.11.2021 and D.O letter dated 05.04.2017 (copies enclosed) on the above mentioned subject wherein it was requested that feeding rooms/ changing rooms for women and children in public places may be operationalised and maintained, in compliance of the judgement of the Hon'ble High Court of Delhi.

2. An ATR and outcome report was also requested by this Ministry, which has not been received so far.
3. It is informed that a similar case regarding feeding rooms and child care rooms to infants and mothers at public places, has been registered in the Hon'ble Supreme Court of India [WP(C) No. 950/2022-Maatr Sparsh an initiative by Avyaan Foundation vs UoI].
4. It is, therefore, requested to furnish an action taken and outcome report on setting up of such feeding rooms/ changing rooms, to the Ministry at the earliest.
5. This issues with the approval of competent authority.


10.4.2023
(Daya Shankar)

Deputy Secretary to the Government of India
Tel. : 011-23073119

Enclosure : As above.

To,

Secretary to the Government of India,
Ministry of Civil Aviation,
Rajiv Gandhi Bhawan, Safdarjang Airport,
New Delhi.

No. WW-16/18/2018-WW (e-59446)
Government of India
Ministry of Women and Child Development
(Women Welfare Division)

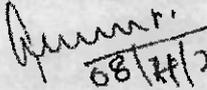
A-Wing, Room No.313,
Shastri Bhawan, New Delhi-1,
Dated : 08.11.2021

Office Memorandum

Subject : W.P. (C) No.7356 of 2018 in the matter of Master Avyaan Rastogi & Anr. Vs Union of India & Anr – regarding.

The undersigned is directed to refer to D. O. Letter of even number dated 05.04.2017 (copy enclosed) issued by the Ministry of Women & Child Development as well as to the order dated 06.11.2019 passed by Hon'ble High Court of Delhi in WP(C) No. 7356 / 2018 on the subject mentioned above (copy enclosed) and to say that the Hon'ble High Court has directed to set up and maintain feeding rooms/ changing rooms for women and children in public places. Accordingly, it is once again requested that such feeding rooms/ changing rooms should be operationalised and duly maintained as early as possible, and an action taken and outcome report in this regard may kindly be furnished to this Ministry at the earliest.

2. This issues with the approval of competent authority.


08/11/2021

(Mirtyunjay Kumar)
Under Secretary to the Government of India
Tel. : 011-23381970

Enclosure : As above.

To:
The Secretary,
Ministry of Civil Aviation,
Rajiv Gandhi Bhawan, Safdarjang Airport,
New Delhi.

124043/2017/O/O SECRETARY, WCD

लीना नायर
Leena Nair

सचिव
भारत सरकार
महिला एवं बाल विकास मंत्रालय
शास्त्री भवन, नई दिल्ली - 110001

Secretary
Government of India
Ministry of Women & Child Development
Shastri Bhawan, New Delhi-110001
Website : <http://www.wcd.nic.in>

D.O.No.17/98/2017-WW

Date: 5th April, 2017

Dear Choubey,

I would like to draw your attention on the representation of Shri V. Rajagopal, Baltimore, USA addressed to Hon'ble Prime Minister regarding establishment of Baby Feeding Cubicles (BFC) at all Airports, all Major Railway Stations and Bus Stops to help young mothers to feed their infants with utmost privacy (copy enclosed).

2. The said representation mentions that lack of facility for mother breastfeeding is a big bane for all our young embarrassing women to feed the infants. Hence, Baby Feeding Cubicle or separate room is required to be set up in all Airports, all major Railway Stations and Bus Stops. This essential service will be a great boon and memorable social service to lakhs of travelling women and innocent babies.

3. I would like to request you to look into the matter personally and also to consider for establishment of Baby Feeding Cubicles or separate rooms at all Airports.

With regards,

Yours sincerely,

Leena Nair
(Leena Nair)

Shri R.N. Choubey,
Secretary,
Ministry of Civil Aviation,
Rajiv Gandhi Bhawan,
Safdarjung Airport,
New Delhi - 110003.

124043/2017/O/SECRETARY, WCD
119028/2017/O/SECRETARY, WCD

Subject: International women's day
To: app1pmo@gov.in

Date: 08/03/17 03:07 AM
From: Rajagopal Velamrao (rajve144@gmail.com)

To

Shri. Narendra Modi

Hon'ble Prime Minister of India

PMO, Razo Course Road

New Delhi

8th March 2017

Respected Sir,

Pranam URGENT PRIORITY

On the International Womens' Day, I humbly appeal to your goodness to ensure the Baby Feeding Cubicle (BFC) established in all Airports and all major Railway stations and Bus stations to help the young mothers to feed the infants with utmost privacy so that the crying baby receives the milk without any disturbance. Lack of such a facility is a big bane for all our young embarrassing women to feed the infants. This essential service will be a great boon to lakhs of travelling women and innocent babies. An order from you will boost the morale of all our Indian women. This will be your great gift to women on this day, which will be memorable social service. All women will ever be ever grateful to you as they know your basic compassion to all those in distress and need of help.

Sir, I hope this essential service for women will be provided by you

With warm regards,

Yours faithfully,

V. Rajagopal
Baltimore, USA

V. Rajagopal
Former Director, CPCRI
President, Society for Hunger Elimination (SHE)
Flat 102, Sri Katakaham
18-4-60 Railway Colony
Sri Pada Eureka Residency
TIRUPATI - 517 501, A.P
Tel. No. 0877-2287063
mobile: 0944 120 0217
E mail ID: rajve144@gmail.com

'MAKING INDIA HUNGER-FREE IS MORAL/SOCIAL RESPONSIBILITY
OF EVERY AFFORDABLE CITIZEN WITH DIVINE BLESSINGS'

1581699



भारतीय विमानपत्तन प्राधिकरण
AIRPORTS AUTHORITY OF INDIA

E.File No.AAI/11041/48/2022-COMMERCIAL/34-55 Dated : 25.6.2024

Commercial Instruction No.58/2024

Sub : Policy for Award of License for Managing and Operating Baby Care Room Facility at the Airports

The Competent Authority has approved the New Policy for Award of Licence for Managing and Operating Baby Care Room Facility at the Airports.

2. The approved Policy provisions are appended as per Annexure I.
3. The above Policy comes into force with immediate effect.
4. All other terms and conditions shall be as per prevalent Commercial Manual provisions and policy(ies) in vogue.
5. All the new Tenders shall be called as per the above policy.

This commercial instruction is available at AAI Website under following path:

[www.aai.aero/en=>Emp Login=> Circulars & Orders \(double Click\) =>Check Circulars only =>Department type \(Commercial\) => Search](http://www.aai.aero/en=>Emp Login=> Circulars & Orders (double Click) =>Check Circulars only =>Department type (Commercial) => Search)

(Radhika R.)

Executive Director (Commercial)

Distribution:

1. EA to Chairman
2. Member (ANS)
3. Member (HR)
4. Member (OPS)
5. Member (PLANNING)
6. Chief Vigilance Officer
7. Executive Director (Finance)
8. Regional Executive Directors (NR/ER/WR/SR/NER)
9. Airports Directors, Chennai / Kolkata
10. Commercial-In-charge, RHQ (NR/WR/SR/ER/NER) Chennai/ Kolkata Airports
11. GM(IT), AAI, Safdarjung Airport - To upload the Commercial Instruction on AAI Website

Policy for Award of License for Managing and Operating Baby Care Room Facility at the Airports

A. ELIGIBILITY CRITERIA

1. Technical Eligibility Criteria:

The bidder must be a **Distributor / Retailer/ Supplier / Manufacturer / Marketer** of Baby Care Products such as Diapers, Baby Care Body Lotion, Baby Care Soap, Baby Care Talcum Powder, Baby Feed etc.

Note: Supporting documents shall be submitted.

2. Financial Eligibility Criteria:

- (i) The bidder must have an Annual Turnover of at least Rs. _____ [equivalent to 12 Months' MRLF or Rs. 1 Crore (For Airports with Annual Passenger Traffic of less than 1.5 Million in the preceding year) or Rs. 5 Crore (For Airports with Annual Passenger traffic of 1.5 Million or more in the preceding year), whichever is higher] in any one of the Financial Years during the last seven years, in accordance with audited financial statement duly certified by a statutory auditor. And;
- (ii) Net worth of the bidder should be positive as on date of publication of the NIT.

Note:

- Bidder shall ensure that all the certified documents undertaken/signed by Chartered accountants must contain Unique Document Identification Number (UDIN). [As mandated under the guidelines issued by The Council of the Institute of Chartered Accountants of India through the Gazette of India, dated 02nd August 2019].

B. REVENUE MODEL:

- (i) Fixed Monthly License Fees for tendered area.

Radhika

- (ii) Utility facilitation charges for the entire area, at the rate of 10% of AAI notified space rent.
- (iii) Utility Charges such as electricity consumption etc., based on applicable rates and actual consumption.

C. PERIOD OF LICENSE: Three (03) Years

D. MODE OF SELECTION/ AWARD OF CONCESSION

The concession shall be awarded through invitation of OPEN TENDER.

E. MRLF FIXATION METHODOLOGY

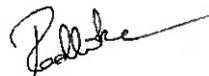
- (i) MRLF may be fixed as per the AAI notified space rent per SQM at the concerned Airport, if the licence to manage & operate Baby Care Room facility is being considered for the first time.
- (ii) Subsequently, If Baby Care Room Facility is to be awarded at some other location or same location (after expiry of first contract) in the same Airport, then MRLF may be fixed as per Chapter 7.3 of Commercial Manual.

F. SPECIAL TERMS & CONDITIONS-

- (i) The licensee has to mandatorily offer following facilities in the Baby Care Room:
 - a. Diaper changing station/Nursing Station.
 - b. Special feeding-friendly sofa/ chair (s).
 - c. Baby Crib/Cradle /Soft Toys /Electric Kettle /Mirror, Fan, LED Lights.
 - d. Complimentary Monthly supplies of Baby Lotion, Baby Wash, Hand Sanitizer, Tissue papers/Baby Wipes, Bottle Steriliser and Baby Diapers. Passengers will not be charged for consuming these items.
 - e. Washing Area (subject to the availability of water and drainage at the site).
- (ii) In lieu of providing these facilities free-of-cost to the passengers, the appointed licensee can undertake following activities:



- a. Branding on inner walls of baby care rooms subject to the prior approval of the Authority.
 - b. Display of Baby Care Product Range. Sale of Baby Care Products will not be permitted.
- (iii) The Baby Care Product range to be offered to the passenger on complimentary basis:
- a. Must have requisite approvals from the Government Authorities for sale and consumption.
 - b. The products must not be expired and safe to use on babies/infants.
- (iv) The licensee will indemnify, defend, save and hold harmless the Authority and its officers, servants, agents, Government Instrumentalities and Government owned and/or controlled entities/enterprises, ("Authority Indemnified Persons") against any and all suits, proceedings, actions, demands and third party claims for any loss, damage, cost and expense of whatever kind and nature arising out of any breach by the licensee of any of its obligations under this Agreement or any related agreement or on account of any defect or deficiency in the provision of Services by the Concessionaire, except to the extent that any such suits, proceedings, actions, demands and claims have arisen due to any negligent act or omission, or breach of this Agreement on the part of the Authority Indemnified Persons.
- (v) The licensee is permitted to display its name signage on the entrance door of the baby care room. Signage should display only the name of the licensee. Storefront signs should be compatible with the overall facility's design and should be of a compatible size, colour and illumination. Concessionaire's signs should be visible but not so vivid as to overwhelm any adjacent outlet's signs or the airport way finding signage. All signage installations require Authority approval. Baby care Rooms across all airports shall have uniform design, colour scheme and signage.
- (vi) The Licensee should ensure that there is no conflict with other commercial concessions (such as advertisement, retail facilities, etc.) operating at the airport. Advertisements inside the Baby Care Room Facility to be restricted to the Baby Care brand / products of the licensee; no other advertisement shall be displayed in the facility premises.
- (vii) Day to day cleanliness/hygiene and up-keep will be done by the Licensee. Also, in case any post-installation repair works are required



to be done any time during the period of the agreement, the same shall be undertaken by the licensee. Timely replenishment of the Baby Care Products for consumption by travelling mothers/ guardians inside the Baby Care Room Facility shall be the sole responsibility of the Licensee.

(viii) All the above guidelines will form part of the agreement.

A handwritten signature in black ink, appearing to read "P. Adhikari", written in a cursive style.
