

AIRPORTS AUTHORITY OF INDIA

Press Release

User friendly initiative for physically challenged by AAI

New Delhi- 11th, March, 2013

Airports Authority of India not only provides passenger facilities but also is equally sensitive towards the need of physically challenged persons.

Following facilities are provided to the physically challenged persons at AAI airports:-

- Free wheel chairs and ramps in the terminal building on city-side and airside at the airports.
- Toilets for physically challenged in each of the facilitation are with appropriate signage and lifts for free movements of wheel chairs.
- A separate ramp and a loading dock on the airside for wheel chairs movement into the commissary truck and to remote parked Aircraft.
- Allocated manned PCO booths for persons with disabilities and Parking slots in the car parking area at airports, for passengers driving their own vehicles.
- Barrier free booking facilities and security check enclosures are designed to permit movement of wheel chairs in the security check at the Airports.
- Disabled friendly Immigration Counters at International Airports are being designed to provide the facility.

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