



PRESS RELEASE

AAI Strengthens Medical and Emergency Preparedness at Airports

New Delhi, October 5, 2026: Continuing the nationwide “Yatri Seva Abhiyan 2026”, the Airports Authority of India (AAI), under the aegis of the Ministry of Civil Aviation, undertook focused initiatives to strengthen medical preparedness, emergency response and passenger assistance systems across its airports. The initiative reaffirmed AAI’s commitment to passenger safety, timely assistance and effective preparedness during medical and emergency situations.

As part of the initiative, airport teams inspected medical inspection rooms and medical facilities, with emphasis on the availability and readiness of first-aid arrangements. Ambulances were also reviewed to ensure operational readiness, while emergency contact displays were checked for accessibility and accuracy.

Special attention was given to strengthening emergency response mechanisms. Emergency contact response systems and designated ambulance access routes were tested to assess their readiness and facilitate timely movement of medical assistance whenever required.

AAI teams also reviewed arrangements for wheelchair support, coordinating with relevant stakeholders to ensure seamless assistance for passengers requiring additional support. The exercise highlighted the importance of effective coordination among airport personnel, medical teams, service partners and other stakeholders in responding promptly to passenger needs.

As part of the preparedness initiative, airports were encouraged to conduct short, non-disruptive drills or table top exercises to assess emergency response procedures and identify potential gaps. The exercises enabled teams to review established protocols, strengthen coordination and ensure familiarity with response mechanisms without disrupting normal airport operations or passenger movement.

The availability and readiness of emergency equipment and medicines, as applicable, were also verified, with identified gaps recorded for appropriate corrective action. The initiative reinforced the importance of regular inspections, testing and continuous improvement in maintaining a high level of emergency preparedness.

Through these efforts, AAI reiterated its commitment to providing safe, responsive and passenger-centric airport services. The initiative under 'Yatri Seva Abhiyan 2026' further reflects the campaign's guiding principles of "Seva and Sankalp" and "Service with Smile", placing passenger safety, accessibility and well-being at the centre of airport operations.

*Issued by Corporate Communications Directorate, AAI
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Non-disruptive short drill exercise at Trichy Airport



Reviewing Wheelchair arrangements for passengers at Ranchi Airport



Medical assistance for passengers at Kishangarh Airport