



# Corporate Communications Directorate

THE ASSAM TRIBUNE

GUWAHATI

17 NOVEMBER 2024

## LGBI Airport serves over 1.74 lakh passengers during festive rush

The airport manages an average of approximately 17,500 passengers each day, with 127 aircraft traffic movements

### STAFF REPORTER

GUWAHATI, Nov 16: Lokpriya Gopinath Bordoloi International (LGBI) Airport, Guwahati, processed over 1.74 lakh passengers since November 6, 2024. The airport successfully managed 1,202 flights, ensuring smooth operations for passengers.

On November 14, LGBI Airport recorded its highest passenger count of the year, with over 20,413 passengers passing through the terminal and 146 Aircraft Traffic Movements (ATMs).

In the same festive week,

the airport witnessed the second-highest passenger movement on November 10, when the airport served 20,016 passengers with 131 flight movements.

Notably, LGBI Airport achieved its highest-ever international passenger traffic in October, with 7,651 passengers with 104 Aircraft Traffic Movements.

Normally, LGBI Airport manages an average of approximately 17,500 passengers each day, with 127 Aircraft Traffic Movements (ATMs). The smooth and seamless passenger movement of over 1.74

lakh travellers is a testament to the dedication and hard work of all the airport stakeholders, including AAI, CISF, Immigration, Customs, airline partners and the LGBI Airport team.

“LGBI Airport’s strategic expansion and enhanced connectivity have played a pivotal role in driving this positive momentum. As Guwahati continues to grow as a major economic hub in the Northeast, LGBI Airport is well-positioned to serve as a vital gateway for both domestic and international travellers,” an airport spokesperson said.



# Corporate Communications Directorate

HARI BHUMI

DELHI

18 NOVEMBER 2024

## देव दीपावली पर एयरपोर्ट में विमानों का शतक

वाराणसी। देव दीपावली पर इस साल बाबतपुर एयरपोर्ट का पिछला रिकॉर्ड टूट गया। इस साल देव



दीपावली पर विमानों ने शतक लगाया। एक दिन में 55 विमान उतरे और 55 विमान गए। बीते साल 28 नवंबर

को देव दीपावली पर 60 विमानों से 10562 यात्रियों की आवाजाही हुई थी, लेकिन इस देव दीपावली पर 110 विमान से 16 हजार से अधिक यात्रियों की आवाजाही हुई है।



## Corporate Communications Directorate

THE HINDUSTAN TIMES

DELHI

18 NOVEMBER 2024

### RBI CRACKDOWN ON PERSONAL LOANS, KYC HITS OFF-ROLL WORK

**Shayan Ghosh &  
Devina Sengupta**

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**MUMBAI:** The Reserve Bank of India's (RBI) push for stricter compliance with know-your-customer (KYC) norms, and its crackdown on the surge in personal loans have had an unlikely fallout: a dip in demand for off-roll workers. These are employees who work for banks and non-bank lenders but are on the payrolls of large staffing companies that supply such workers. The RBI's strictures have had a two-pronged impact on such hiring, industry officials and a banker said.

First, the regulator wants KYC to be more of an in-house activity, lowering demand for off-roll staff. Second, curbs against unsecured loans have also meant fewer third-party workers are needed to act as feet-on-street on behalf of the lenders.

"When a regulator comes down on a sector, the direct impact is on the jobs that are getting created," said Lohit Bhatia, president of workforce management at staffing company Quess Corp. According to Bhatia, the regulator's decision to plug the flow of unsecured loans from fintechs and NBFCs (non-banking financial companies) to new-to-credit customers may not have the desired effect as such borrowers may move towards money lenders and unorganized players.

The BFSI sector is one of the biggest employers of third-party workforce provided by staffing firms.

FMCG, manufacturing, e-commerce and quick commerce companies also hire such off-roll staff in large numbers. These workers are typically lower in hierarchy and help a company stay cost efficient. Sales teams at junior levels are often drawn from this pool.

The regulator has been turning up the heat to strictly enforce KYC guidelines, which mandate banks and other lenders to ask for proofs of address and identity from customers before opening bank accounts.



## Corporate Communications Directorate

THE HINDU

CHENNAI

17 NOVEMBER 2024

### Shuttle services from terminals at airport



The Chennai International Airport got 13 shuttle services to facilitate smoother commuting between the terminals and the pick-up points. This will enhance passenger convenience and ensure a safe and secure transit experience across the airport premises and the multi-level car parking on the airport's western side. The buggies were launched by C. V. Deepak, director of Chennai International Airport, on November 7.



## Corporate Communications Directorate

RAJASTHAN PATRIKA

JAIPUR

17 NOVEMBER 2024

### रात 10 बजे रवाना हुई अंतिम फ्लाइट दिल्ली-जोधपुर फ्लाइट में खराबी, 8 घंटे एयरपोर्ट पर अटके रहे यात्री

पत्रिका न्यूज नेटवर्क  
patrika.com

**जोधपुर.** दिल्ली से जोधपुर आने वाली एयर इंडिया की फ्लाइट तकनीकी खराबी के कारण 7 घंटे देरी से जोधपुर पहुंची। ऐसे में वापस दिल्ली जाने के लिए अंतिम फ्लाइट ने रात 10 बजे उड़ान भरी। यहां जोधपुर एयरपोर्ट और उधर दिल्ली एयरपोर्ट पर यात्री 8 से 9 घंटे तक फंसे रहे।

दरअसल, एयर इंडिया की इस फ्लाइट का जोधपुर पहुंचने का समय दोपहर 2.20 बजे था, लेकिन दिल्ली में उड़ान भरने के समय ही तकनीकी खराबी हो गई। इससे यात्री रात 8 बजे तक इसमें फंसे रहे। रात 8 बजे फ्लाइट ने दिल्ली से उड़ान भरी, जो रात 9.20 बजे जोधपुर पहुंची। यहां से उसकी



दिल्ली से जोधपुर पहुंची फ्लाइट से बाहर आते यात्री।

#### 4 घंटे विमान में रहे यात्री

दिल्ली फ्लाइट से जोधपुर पहुंचे यात्रियों ने बताया कि वे करीब चार घंटे फ्लाइट में ही फंसे रहे। उनको किसी प्रकार का खाना-पीना नहीं दिया गया। विरोध किया तो उनके लिए व्यवस्था की

गई। लम्बे समय बाद यह एयरपोर्ट रात को भी खुला। जोधपुर एयरपोर्ट से शाम 5.30 बजे अंतिम फ्लाइट हैदराबाद के लिए है। बहुत लम्बे समय बाद रात को फ्लाइट रवाना हुई।

रवानगी का शेड्यूल समय दोपहर 3 बजे का था और यात्री दोपहर

एक बजे से इंतजार कर रहे थे। यह फ्लाइट रात 10 बजे रवाना हुई।



# Corporate Communications Directorate

THE TIMES OF INDIA

HYDERABAD

17 NOVEMBER 2024

## Flyer claims bomb in his bag at RGIA, sparks panic

TIMES NEWS NETWORK

**Hyderabad:** A flyer created panic at the Rajiv Gandhi International Airport (RGIA) after claiming there was a bomb in his bag. After security officials conducted a drill at the airport, it turned out to be a hoax.

At around 1am on Saturday, the Bangkok-bound passenger was undergoing pre-flight security checks when he told airline staff there was a bomb in his bag.

The staff immediately alerted the Central Industrial Security Force (CISF), which reached the spot and took the passenger into custody.

According to the protocol, an anti-sabotage drill was conducted at various places at the airport, including the aircraft. After the CISF officials gave clearance, the flight



**ANTI-SABOTAGE DRILL HELD**

took off. "No other flights were affected due to this incident," RGIA inspector KBalaraju told **STOI**.

Meanwhile, CISF officials informed the local police, who also reached the spot. When asked for the details of the passenger, the police said, "He is still in the custody of the CISF and they are yet to hand him over to us."

For almost a month, RGIA has been on alert due to threats from an unknown social media user who has not yet been traced.



# Corporate Communications Directorate

BUSINESS STANDARD

DELHI

18 NOVEMBER 2024

## **Sirius India Airlines looks to raise \$100 mn for expansion**

Air charter services operator Sirius India Airlines has said it looks to raise \$100 million through debt and other instruments for fleet and services expansion as it sees demand soaring from across segments. The company said it is aiming to have a fleet of 50 private jets by financial year 2027 and spread its wings to other markets such as the Far East, Southeast Asia and East Africa as part of the long-term business plan.

PTI



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BUSINESS STANDARD

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18 NOVEMBER 2024

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PTI



# Corporate Communications Directorate

DAINIK BHASKAR

DELHI

18 NOVEMBER 2024

## अयोध्या की फ्लाइट बंद, दिल्ली से बदलनी होगी

एक की जगह चार घंटे लगेंगे



जयपुर | जयपुर से रामलला के दर्शन करने के लिए अयोध्या जाने वाले श्रद्धालुओं के लिए फिर संकट खड़ा हो गया है। अयोध्या के लिए संचालित एयर इंडिया एक्सप्रेस की एकमात्र फ्लाइट बंद हो गई है। एयर इंडिया ने अयोध्या की फ्लाइट को 15 जुलाई से शुरू किया था, जो 4 माह ही चली।

अब फ्लाइट से जाना है तो दिल्ली में बदलनी होगी। इसमें समय अधिक लगेगा। पहले जयपुर से महज 1 घंटे में श्रद्धालु अयोध्या पहुंच जाते थे। अब दिल्ली होकर जाने में 4 से 8 घंटे का समय लगेगा। इससे पहले फरवरी में स्पाइसजेट ने अयोध्या के लिए फ्लाइट शुरू की थी, जो महज 2 महीने में बंद हो गई थी।



# Corporate Communications Directorate

DAINIK BHASKAR

JAIPUR

17 NOVEMBER 2024

## अयोध्या की फ्लाइट बंद, दिल्ली से बदलना होगी एक की जगह चार घंटे लगेगे



जयपुर | राजधानी से रामलला के दर्शन करने के लिए अयोध्या जाने वाले श्रद्धालुओं के लिए फिर संकट खड़ा हो गया है। अयोध्या के लिए संचालित एयर इंडिया एक्सप्रेस की एकमात्र फ्लाइट बंद हो गई है। एयर इंडिया ने अयोध्या की फ्लाइट को 15 जुलाई से शुरू किया था, जो 4 माह ही चली। अब फ्लाइट से जाना है तो दिल्ली में बदलनी होगी। इसमें समय अधिक लगेगा। पहले जयपुर से महज 1 घंटे में श्रद्धालु अयोध्या पहुंच जाते थे। अब दिल्ली होकर जाने में 4 से 8 घंटे का समय लगेगा। इससे पहले फरवरी में स्पाइसजेट ने अयोध्या के लिए फ्लाइट शुरू की थी, जो महज 2 महीने में बंद हो गई थी।



# Corporate Communications Directorate

DAINIK BHASKAR

JAIPUR

17 NOVEMBER 2024

## दुबई की फ्लाइट को चेन्नई भेजा, 165 यात्री सात घंटे तक परेशान

जयपुर | जयपुर एयरपोर्ट पर शनिवार सुबह दुबई जाने के लिए पहुंचे 165 यात्रियों को भारी परेशानी का सामना करना पड़ा। ये सुबह 6:10 बजे जाने वाली फ्लाइट के लिए सुबह 5 बजे एयरपोर्ट पहुंच गए थे, लेकिन एयरक्राफ्ट नहीं होने से तय समय से करीब पौने 7 घंटे बाद दोपहर 12:50 बजे रवाना हुए।

दरअसल, एयर इंडिया एक्सप्रेस की फ्लाइट आईएक्स-195 रात 12:50 बजे जयपुर पहुंचती है और सुबह 6:10 बजे पर दुबई जाती है। शुक्रवार रात भी फ्लाइट तय समय पर जयपुर पहुंच गई थी। उधर, एयरलाइंस की जयपुर से शुक्रवार रात 10:25 बजे चेन्नई जाने वाली फ्लाइट आईएक्स-2692 में तकनीकी खराबी आ गई। ऐसे में फ्लाइट निर्धारित शेड्यूल पर उड़ान नहीं भर पाई। करीब 12 बजे तक एयरक्राफ्ट ठीक नहीं हुआ तो यात्रियों ने हंगामा कर दिया। इस पर एयरलाइंस ने दुबई से जयपुर पहुंची फ्लाइट को चेन्नई रवाना कर दिया। एयरलाइंस को उम्मीद थी कि चेन्नई वाले एयरक्राफ्ट को सुबह तक ठीक कर लिया जाएगा और दुबई भेज देंगे, लेकिन दोपहर 12 बजे बाद विमान ठीक हो सका। इसके बाद दोपहर 12:50 बजे दुबई के लिए रवाना हुआ।

यात्रियों ने एयरलाइंस के खिलाफ सख्त कार्रवाई की मांग की है। दुबई जा रहे शुभम ने बताया कि एयरलाइंस ने यात्रियों को समय पर एयरपोर्ट तो बुला लिया, लेकिन एयरक्राफ्ट की व्यवस्था नहीं कर पाई। नियामक एजेंसी डीजीसीए को एयरलाइंस पर सख्त कार्रवाई करनी चाहिए।



# Corporate Communications Directorate

DAINIK JAGRAN

DELHI

18 NOVEMBER 2024

## औसतन 24 मिनट की देरी से विमान भर रहे उड़ान

आइजीआइ एयरपोर्ट से संचालित होने वाली उड़ानों के प्रस्थान में विलंब का सिलसिला जारी है। इनमें अधिकांश ऐसी उड़ानें रहीं, जिन्हें दूसरे शहरों से यहां आकर उड़ान भरनी थी। शनिवार मध्य रात्रि से रविवार शाम तक आइजीआइ पर प्रस्थान से जुड़ी उड़ानों में औसतन करीब 24 मिनट की देरी दर्ज की गई। करीब 200 उड़ानों में विलंब की स्थिति पांच मिनट से लेकर एक घंटे या इससे अधिक रही। विलंबित समय का ग्राफ पिछले कुछ दिनों से लगातार ऊपर की ओर जा रहा है। दिल्ली के कोहरे के साथ अन्य स्थानों का खराब मौसम या कोहरा भी उड़ानों पर असर डाल रहा है। उदाहरण के लिए यदि पटना में कोहरा है और दिल्ली का मौसम साफ भी हो, तो भी उड़ान में विलंब होगा, क्योंकि पटना से दिल्ली

आगमन में विलंब की स्थिति रहेगी। एयरपोर्ट संचालन से जुड़ी एजेंसी का कहना है कि इस बार कोहरे का असर पिछली बार के मुकाबले कम होना चाहिए। ऐसा इसलिए होगा, क्योंकि कम दृश्यता में भी रनवे पर सुगम संचालन संभव बनाने वाली कैट-3 तकनीक की सुविधा से लैस सभी रनवे काम कर रहे हैं। केवल एक रनवे पर कैट-3 की सुविधा नहीं है और उसके पीछे संसाधनों की कमी नहीं, बल्कि तकनीकी कारण हैं। पिछली बार की घटनाओं से इस बार काफी सबक लिया गया है। यदि पायलट दक्ष हैं, तो वे शून्य दृश्यता में भी यहां से उड़ानों का संचालन कर सकते हैं। साथ ही दृश्यता का स्तर कम होते ही लो-विजिबिलिटी प्रोटोकाल शुरू कर दिया जाता है, ताकि उड़ानों के संचालन में कोई दिक्कत नहीं हो।

**ET EXCLUSIVE** **CAMPBELL WILSON**  
CEO, AIR INDIA

# ‘Want to Make Air World Class, with an Indian Heart’

Air India CEO says airline has to be customer-centric & performance-driven

**Kala Vijayraghavan & Arindam Majumder**

**Mumbai | New Delhi:** The Tata Group can now fully concentrate on the critical task of building the new Air India with the distractions and uncertainties of the Vistara merger behind it, Campbell Wilson, CEO of Air India, said.

“I think we’ve articulated the broad aspiration as being a world-class carrier with an Indian heart,” he told ET in an exclusive chat two days after the official merger of Vistara with Air India on November 12.

The new Air India’s operational practices, standards and business approach will be largely modelled on Vistara, Wilson said. “With a lot of Vistara people coming into Air India, together with a lot of people coming from outside Vistara and Air India altogether, the intention is very much to make Air India not just like Vistara but better.”

Tata Sons has consolidated Vistara into Air India to create a full-service airline while AirAsia India has been integrated into Air India Express to compete in the no-frills segment. Air India and Air India Express together operate 298 aircraft, flying to



**It’s vital that former Vistara staff, legacy Air India employees, and new hires work together to shape this new identity, which is now our priority**

and from 55 destinations in India and 48 abroad.

“Internationally, such mergers often take 5-8 years, yet we accomplished it in just over two,” Wilson said. “And it’s not just this merger that we did within two years, Air India Express and Air Asia India merger happened in October even as we are transforming Air India.” Air India had set up a war room ahead of the operational merger, officially activating it the Friday before the Monday (November 11) midnight cutoff.

## Smooth Merger Process

►► From Page 1

“It ran intensively through Monday and into Tuesday, ensuring the successful transition of aircraft and systems,” Wilson said. “A pleasant surprise in such a complex merger, where minor glitches are often expected...the process couldn’t have gone more smoothly.”

Full stabilisation will take some time, he said. “Merging an airline is an incredibly intricate task due to its operational, regulatory, and international dimensions, as well as the scale of people and locations involved.”

The airline “has to be customer-centric, customer-focused and customer-obsessed. It has to be operationally and financially robust and it has to have a performance-oriented culture, where excellence is part of the DNA,” Wilson said.

“Our primary goal is to ensure stable operations, fostering a comfortable and collaborative environment where everyone is happy, productive, and focused on the future rather than immediate concerns. From there, the focus shifts to our customers — delivering consistent, high-quality

service, whether on board the aircraft or through other channels,” he said.

Vistara, in its nearly 10 years of journey, had earned rave reviews from its consumers for its high standards.

### VISTARA’S BEST PRACTICES

Air India will adopt many of its practices, Wilson said. For instance, it has followed the Vistara policy of having a station manager level officer in every shift at large airports like Delhi and Mumbai.

Singapore Airlines (SIA), Tata’s joint venture partner in Vistara, now holds a 25.1% stake in Air India, along with representation on the board.

“In practice, much of SIA’s DNA is already embedded in Vistara, thanks to shared practices and a workforce shaped by its business ethos. Many individuals who have grown within Vistara bring this expertise to Air India, and with my 26 years at Singapore Airlines, I am deeply familiar with their approach as well,” Wilson said. “For SIA, Air India’s success is directly tied to its own due to their stake. This partnership is poised to evolve in many ways, fostering both friendship and cooperation.”



# Corporate Communications Directorate

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HINDUSTAN

DELHI

18 NOVEMBER 2024

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## 100 विमानों ने देरी से उड़ान भरी

नई दिल्ली। मौसम में बदलाव के साथ रविवार को एयरपोर्ट पर भी विमानों ने देरी से उड़ान भरी। एयरपोर्ट की वेबसाइट के मुताबिक लगभग 100 विमानों ने रविवार को देरी से उड़ान भरी। इनमें से 20 विमानों ने अंतर्राष्ट्रीय उड़ान भरी जबकि लगभग 80 ने घरेलू उड़ान भरी। एयरपोर्ट अधिकारियों का कहना है कि इस देरी का कारण कोहरा नहीं रहा है। दिल्ली एयरपोर्ट पर एक भी विमान का डाइवर्जन नहीं हुआ और सभी विमान सकुशल एयरपोर्ट पर उतरे हैं।

## Boeing issues layoff notices to 400-plus workers



File

**ASSOCIATED PRESS**  
SEATTLE, NOVEMBER 17

BOEING HAS delivered layoff notices to more than 400 members of its professional aerospace labour union, part of thousands of cuts planned as the company struggles to recover from financial and regulatory trouble as well as an eight-week strike by its machinists' union.

The pink slips went out last week to members of the Society of Professional Engineering Employees in Aerospace, or SPEEA, *The Seattle Times* reported. The workers will remain on the payroll through mid-January. Boeing announced in October that it planned to cut 10 per cent of its workforce, about 17,000 jobs, in the coming months.

CEO Kelly Ortberg told employees the company must "reset its workforce levels to align with our financial reality." The Society of Professional Engineering Employees in Aerospace, or SPEEA, union said the cuts had affected 438 members.

Eligible employees will receive career transition services and subsidised health care benefits for up to three months.

## एयर इंडिया एक्सप्रेस की जयपुर से अयोध्या जाने वाली फ्लाइट बंद

जयपुर @ पत्रिका. अयोध्या जाने वाले यात्रियों को अब जयपुर से एयर इंडिया एयरलाइंस की सीधी फ्लाइट नहीं मिलेगी। एयरलाइन कंपनी ने फ्लाइट बंद कर दी है।

रामभक्तों के लिए एयर इंडिया एक्सप्रेस ने सीधी उड़ान सेवा शुरू की थी। यह फ्लाइट अयोध्या से सुबह 9:05 बजे जयपुर के लिए रवाना होकर सुबह 10:40 बजे जयपुर एयरपोर्ट पहुंचती थी। वापसी



में यह जयपुर से अयोध्या के लिए दोपहर 12:25 बजे रवाना होती और दोपहर 2 बजे अयोध्या पहुंचती थी। ऐसे में अब यात्रियों को कनेक्टिंग फ्लाइट से सफर करना होगा।



# Corporate Communications Directorate

THE TIMES OF INDIA

AHMEDABAD

17 NOVEMBER 2024

## Air India hikes rates for 2nd bag on flights to UK, Europe

TIMES NEWS NETWORK

**New Delhi:** Europe and UK-bound Air India (AI) passengers will now have to pay more to check-in a second bag. As per AI's new rate structure, introduced on Oct 17, the lowest economy fare to the two places allows one check-in of 23kg. Those who wish to check-in two bags will have to opt for higher economy fare, the difference starting at about Rs 4,000 (one way).

Most big western airlines, like Lufthansa, allow a single check-in bag to economy flyers, & extra charges have to be paid for second bag. British Airways starts with a hand-bag-only economy fare and then has higher economy fare levels that allow two bags of up to 23kg each.

Earlier this year, AI did the same for domestic flights. Its base category of economy



**COSTLY AFFAIR**

fare allows baggage allowance of up to 15kg, down from earlier 25kg but in line with all other Indian carriers. Before 2022, state-owned AI used to offer higher baggage allowance to woo passengers and make up for its dilapidated cabin product and poor punctuality. Now, with Tatas in-

vesting billions of dollars in improving AI, the baggage allowance is in sync with big global airlines.

"AI offers travellers a more affordable 'value' fare option that provides one checked baggage weighing 23kg with limited travel flexibility. Travellers who seek more baggage allowance & higher travel flexibility can opt for the 'classic' and 'flex' fares that continue to offer two pieces of checked baggage weighing 23kg each in economy. 'Value' fares are available only for economy class bookings," a recent AI statement announced. AI has 264 weekly flights to and from Europe and UK.

An AI official said, "The difference is not much. The idea was, why should a person travelling with one check-in pay same as someone doing so with two check-in bags."



# Corporate Communications Directorate

THE TIMES OF INDIA

CHENNAI

17 NOVEMBER 2024

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THE TIMES OF INDIA

CHENNAI

17 NOVEMBER 2024

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## Flights to Kochi up this Sabarimala season

**Chennai:** The number of flights operated in a day from Chennai to Kochi has increased from five to eight to cater to pilgrims visiting Sabarimala. While seven flights were operated during the Sabarimala season last year, one more flight was added to the seasonal fleet this year to meet demands. Sabarimala is a four-hour drive from Kochi.

Eight flights arrive and depart between Chennai and Kochi daily. In addition, three flights from Bengaluru to Chennai have been extended to Kochi and a weekly flight to Ko-

chi departs in the early hours of Sunday. The airports authority said "irumudi" can be taken into the aircraft cabin as part of hand luggage as a special allowance to Sabarimala pilgrims since Oct 28. Irumudis, in which pilgrims carry ghee-filled coconuts as an offering to God, will be allowed on flights until Jan 25, 2025.

Airports authority sources said Air India Express, Indigo, and SpiceJet operate flights to Kochi from Chennai. Since Nov 1, Indigo started operating 40 flights per week to Kochi, SpiceJet operates 20. THE