

Corporate Communications Directorate

AMAR UJALA

DELHI

5 NOVEMBER 2025

डीजीसीए ने हवाई यात्रा की टिकट वापसी प्रक्रिया को अधिक यात्री-अनुकूल बनाने के लिए नियमों में बदलाव का जो प्रस्ताव दिया है, वह लागू होने पर यात्रियों को निस्संदेह राहत देगा। विमानन कंपनियों को अधिक जवाबदेह बनाने तथा यात्रियों का भरोसा जीतने के लिए ऐसे और कदमों की दरकार है।

ताकि भरोसा बना रहे

भा

रात के विमानन नियामक नागरिक उड्डयन महानिदेशालय (डीजीसीए) ने हवाई यात्रा की टिकट वापसी की प्रक्रिया को यात्रियों के अधिक अनुकूल, पारदर्शी व कुशल बनाने के लिए नियमों में बदलाव लाने का जो प्रस्ताव दिया है, वह उन

यात्रियों के लिए बड़ी राहत लेकर आया है, जो विमानन कंपनियों की मनमानी से पहले ही प्रस्ता है। एक वक़्त था, जब हवाई यात्रा को क्लिष्टता से जोड़ा जाता था, लेकिन आर्थिक विकास के साथ ही अब यह आम लोगों का भी पसंदीदा परिवहन बन गया है। गौरतलब है कि देश में पिछले एक दशक में वाणिज्यिक विमानों की संख्या त्करोवन दोगुनी हुई है, और इसके साथ ही भारत, अमेरिका और चीन के बाद दुनिया का तीसरा सबसे बड़ा घरेलू विमानन बाजार बनकर उभरा है। अंतरराष्ट्रीय वायु परिवहन संघ के आंकड़ों पर नज़र डालें, तो 2024 में भारत में घरेलू और अंतरराष्ट्रीय मार्गों पर रिकॉर्ड त्करोवन 20 करोड़ यात्रियों ने

उड़ान भरी। लेकिन, चिंता की बात यह रही है कि जिस तेज़ी से हवाई यात्रा करने वालों की तादाद बढ़ी है, उसी अनुपात में विमानन कंपनियों की तरफ से मनमानी वसूली भी बढ़ती दिखी है। एक और बात, फिलहाल देश के हवाई यात्रा बाजार में इंडिगो और एयर इंडिया एयरलाइंस का ही प्रभुत्व दिखता है। विकल्पों का यह अभाव भी कहीं न कहीं विमानन कंपनियों को अपनी मर्जी से किराया वसूलने के लिए प्रोत्साहित करता है। बात यह है कि हवाई किराया सरकार तय नहीं करती, और इसे पूरी तरह से कंपनियों के विवेक पर छोड़ा गया है। डायनामिक फेयर के नाम पर विमानन कंपनियां इसका पूरा फायदा भी उठाती हैं। दरअसल, यह पूरा एल्गोरिदम मांग एवं पूर्ति के फॉर्मूले पर काम करता है। इसमें दिक्कत यह छिपी है कि यात्रा एजेंट एक ही रूट पर बार-बार सर्च करके मांग को कृत्रिम तौर पर बढ़ा भी सकते हैं। डीजीसीए ने नए नियमों का जो प्रारूप पेश किया है, उसके अनुसार, यात्री द्वारा उड़ान बुक करने के बाद 48 घंटों तक बगैर किसी अतिरिक्त शुल्क के टिकट रद्द या संशोधित कर



सकेगे। इसके अतिरिक्त 21 कार्बोनिक्स के भीतर रिफंड मिलने और ट्रेवल एजेंटों द्वारा बुक किए गए टिकटों के रद्दीकरण के संदर्भ में जो राहतें यात्रियों को दी गई हैं, वे स्वागतयोग्य हैं, लेकिन कुछ और मामले भी हैं। दिल्ली, मुंबई सरीखे महानगरों को छोड़ दें, तो उड़ानों का विलंबित या रद्द होना बढ़ रहा है। संचालक एयरलाइंस द्वारा मुआवजे का प्रावधान होने के बावजूद उन्हीं की आड़ लेते हुए ये कंपनियां यात्रियों को सुविधाएं देने में जिस तरह से आनाकानी करती हैं, उस पर भी ध्यान देना होगा। फिलहाल डीजीसीए से यही अपेक्षा है कि वह जल्द से जल्द इन नियमों को लागू करे और इनका सख्त अनुपालन भी सुनिश्चित करए, क्योंकि हवाई यात्रियों को निजी कंपनियों के विवेक पर नहीं छोड़ा जा सकता।



Corporate Communications Directorate

BUSINESS LINE

DELHI

5 NOVEMBER 2025

IndiGo reports ₹2,582 cr Q2 net loss on forex impact

Our Bureau

New Delhi

Currency fluctuations, along with a traditionally-weak quarter, dragged down airline major IndiGo's (Inter-Globe Aviation) net profit in the second quarter of FY26. Consequently, the airline reported a net loss of ₹2,582 crore for the quarter ended September 30, 2025. The loss was primarily due to the impact of currency movement on dollar-based future obligations.

However, excluding the impact of currency fluctuations, IndiGo recorded a

	Sep 2024	Sep 2025	y-o-y change (%)
Profit/ loss	-987	-2,582	-161.7
Revenue from operations	16,977	18,555	9.3
Passengers ferried	2.78 crore	2.88 crore	3.6

net profit of ₹104 crore, compared with a net loss of ₹754 crore during the same period last year.

Total revenue for the quarter stood at ₹19,599 crore, reflecting a 10 per cent increase on a year-on-year basis. Similarly, revenue from operations rose 9.3 per cent to ₹18,555 crore, while passenger ticket revenue grew 11.2 per cent to ₹15,967

crore, and ancillary revenue rose 14.2 per cent to ₹2,141 crore.

REVENUE DRIVERS

According to IndiGo's CEO Pieter Elbers, the airline's optimised capacity deployment helped deliver a 10 per cent topline growth and an operational profit of ₹104 crore despite seasonal weakness.

Elbers cited that the year began with significant external challenges across the industry, but operations stabilised in July, followed by a strong recovery through August and September. He pointed out that despite temporary disruptions such as Delhi's runway closure, IndiGo restored its capacity to planned levels by mid-September. The airline has scaled up its operational plans for the second half of the fiscal year and raised its full-year capacity growth guidance to the early teens.

Elbers noted that IndiGo's stretch product continues to perform strongly on high-de-

mand domestic routes such as Delhi-Mumbai, and is now gaining traction on newer routes, including Bengaluru and Hyderabad.

IndiGo reported total expenses of ₹22,081 crore, an 18.3 per cent increase. During Q2FY26, EBITDAR, excluding foreign exchange impact, stood at ₹3,800 crore, reflecting a 20.5 per cent margin, compared with ₹2,667 crore (15.7 per cent) in the year-ago quarter.

Elbers said IndiGo expects to receive its first Airbus A321XLR by year-end, and will launch new flights to Athens from Delhi and Mumbai in mid-January 2026.



Corporate Communications Directorate

BUSINESS LINE

DELHI

5 NOVEMBER 2025

DGCA starts review of airlines' operations



New Delhi: India's aviation safety regulator has begun holding quarterly review meetings with all domestic airlines, starting Tuesday. Accordingly, the meetings — spread over three days — will focus on safety performance, implementation of flight duty time limitations norms, and adherence to on-time performance standards. The first such meeting was held on Tuesday. "This is a quarterly review where the DGCA assesses the overall safety ecosystem of the airlines," an industry insider told *businessline*. According to the source, the initial sessions were held with representatives of Air India and IndiGo. [our](#)



Corporate Communications Directorate

BANGALORE MIRROR

BANGALORE

4 NOVEMBER 2025

Hydroponic ganja worth ₹37.88 crore seized at B'luru airport

In a major drug bust, the Bengaluru Customs Air Intelligence Unit (AIU) intercepted a passenger arriving from Bangkok via Dubai at Kempegowda International Airport's Terminal 2 on October 29, 2025.

During inspection, officials discovered hydroponic ganja concealed within the passenger's baggage. The

seized contraband is estimated to be worth Rs 37.88 crore in the illicit market.

Customs officials have initiated legal action against the passenger under the provisions of the Narcotic Drugs and Psychotropic Substances (NDPS) Act, 1985.

Further investigation is underway to trace the source and intended recipients of the narcotics. **BMB**



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BUSINESS STANDARD

DELHI

5 NOVEMBER 2025

Ex-IndiGo CCO Sanjay Kumar joins Spicejet as Executive Director

Sanjay Kumar, who has worked with major airlines IndiGo and AirAsia India in senior roles, joined SpiceJet as Executive Director on Monday to lead its next phase of growth, the budget carrier announced on Tuesday. Kumar served as Chief Commercial Officer (CCO) for 12 years. SpiceJet has been undergoing a tough time for the last several years amid fund constraints, which has forced it to significantly reduce its flight network. In a statement, Ajay Singh, SpiceJet's Chairman and Managing Director said, "We are delighted to welcome Sanjay back to the SpiceJet family. His deep understanding of the aviation business and proven leadership will be invaluable as we chart a new course for SpiceJet."

BS REPORTER



Corporate Communications Directorate

BUSINESS STANDARD

DELHI

5 NOVEMBER 2025

IndiGo net loss widens by 161% on ₹ depreciation

The country's largest airline flies into the red again after reporting record profit in Q1

DEEPANK ARTEL

New Delhi, 4 November

India's largest airline IndiGo — which declared a record profit in the first quarter of this financial year — on Tuesday reported a 161 per cent jump in its consolidated net loss for the second quarter of 2025-26 (Q2FY26) against the same period last year, primarily due to rupee depreciation and continued outflow of foreign direct investment (FDI) amid US imposition of tariffs.

The loss widened to ₹2,811 crore in the second quarter of FY26, against the loss of 966.7 crore reported during the same period last year.

"Our exposure to foreign exchange risks is primarily due to (a) recall lease liabilities and maintenance obligations that are denominated in US dollars.

While we have some dollar-denominated assets in the form of deposits, the net exposure as of the end of September is approximately \$1 billion dollars. This would amount to a foreign exchange loss of around \$100 crore for every rupee's depreciation at the quarter-end," said IndiGo's chief financial officer (CFO) Gaurav Negi during the earnings conference call with analysts. "We saw ₹2.48 depreciation at the end of September quarter, as compared to the end of June quarter. So, we ended up with about ₹2,400 crore foreign exchange loss," he mentioned.

The tariff imposition on India and the continued FDI outflow in the second quarter led to the sharp rupee depreciation, he said.

Negi mentioned that the company has actively been taking steps to mitigate these exposures by hedging part of its foreign currency outflow and has \$800 million positioned in its hedge book. "We have recognised the pain in hedging of about ₹200 crore in this quarter. In the coming years, we will continue to enhance the position," he stated. "Additionally, we've continued to scale up our international operations and enhance our brand globally, we



Turbulent quarter

Q2FY26	change (%)	
	Q-o-Q	Y-o-Y
Total income	15600	9.50
Total expenses	22036	14.50
Net profit/loss	-2582	PTL*
		161.6*

*PTL— Profit before tax

Source: IndiGo

expect the natural hedge — the dollar inflows from international revenue — to increase. This will provide us further insulation from currency fluctuation over time," he said.

IndiGo reported an adjusted EBITDA (earnings before interest, taxes, depreciation and amortisation) — which is excluding the impact of foreign exchange movement and hedging gains — of ₹3,800 crore, a margin of about 20 per cent.

"This is compared to adjusted EBITDA of about ₹2,700 crore at a margin of about 16 per cent that was recorded in the same period last year," Negi noted. While the aircraft lease liabilities are long-term in nature and are payable for eight to ten years, from a cash flow standpoint, IndiGo recognises the currency impact at the end of each reporting period based on accounting standards. The company's total income increased by 10.4 per cent Y-o-Y to 15,600 crore. "In terms of top line, the quarter was marked by operational performance exceeding our earlier expectations due to stronger than anticipated performance in August and September, especially in the domestic market," Negi mentioned.



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5 NOVEMBER 2025

डीजीसीए ने शुरू कीं मासिक समीक्षा बैठकें

विमानन नियामक नागर विमानन महानिदेशालय (डीजीसीए) ने मंगलवार से विमान कंपनियों के अधिकारियों के साथ तीन दिवसीय समीक्षा बैठकें शुरू कीं। सूत्रों ने यह जानकारी दी। बैठकों में समय पर कार्य निष्पादन, उड़ान की समय सीमाएं, ग्राहक शिकायतों का निवारण तथा विमान कंपनियों के समक्ष आने वाले मुद्दों सहित विभिन्न विषयों पर चर्चा होने की उम्मीद है। सूत्रों ने बताया कि ये डीजीसीए द्वारा आयोजित मासिक समीक्षा बैठकें हैं। मंगलवार को एयर इंडिया और इंडिगो के लिए समीक्षा बैठकें होंगी।

भाषा



Corporate Communications Directorate

BUSINESS STANDARD

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5 NOVEMBER 2025

स्पाइसजेट में कार्यकारी निदेशक बने इंडिगो के पूर्व सीसीओ

प्रमुख एयरलाइंस इंडिगो और एयरएशिया इंडिया में वरिष्ठ पदों पर काम कर चुके संजय कुमार स्पाइसजेट में कार्यकारी निदेशक के रूप में शामिल हुए हैं और कंपनी की वृद्धि के अगले चरण का नेतृत्व करेंगे। स्पाइसजेट ने मंगलवार को यह घोषणा की। सोमवार को पदभार ग्रहण करने वाले कुमार स्पाइसजेट के अध्यक्ष और प्रबंध निदेशक अजय सिंह को रिपोर्ट करेंगे।

उन्होंने इंडिगो में 12 वर्षों तक मुख्य वाणिज्यिक अधिकारी और तीन वर्षों तक मुख्य रणनीति एवं राजस्व अधिकारी के रूप में कार्य

किया। वे एक वर्ष से अधिक समय तक एयरएशिया इंडिया के मुख्य परिचालन अधिकारी भी रहे। स्पाइसजेट ने कहा कि कुमार की भारत में कम लागत वाले विमानन परिदृश्य को नया रूप देने में महत्वपूर्ण भूमिका रही है। स्पाइसजेट पिछले कई वर्षों से आर्थिक तंगी के कारण मुश्किल दौर से गुजर रही है। इस कारण उसे अपने उड़ान नेटवर्क में भारी कटौती करनी पड़ी है। विमानन विश्लेषण फर्म सिरियम के अनुसार, एयरलाइन अभी प्रति सप्ताह लगभग 1,303 उड़ानें संचालित करती है।

बीएस



Corporate Communications Directorate

DAINIK BHASKAR

DELHI

5 NOVEMBER 2025

घाटे में इंडिगो... 2,582 करोड़ का घाटा, जून तिमाही 2,176 करोड़ मुनाफे में थी

भास्कर न्यूज | मुंबई

देश की सबसे बड़ी एयरलाइन इंडिगो को चलाने वाली इंटरग्लोब एविएशन फिर घाटे में आ गई। जुलाई-सितंबर तिमाही में कंपनी को 2,582 करोड़ का घाटा हुआ। इसके उलट अप्रैल-जून तिमाही में कंपनी ने 2,176 करोड़ रुपए का मुनाफा कमाया था। हालांकि जुलाई-सितंबर 2024 में कंपनी को 987 करोड़ रुपए का घाटा हुआ था। वैसे बीती तिमाही इंडिगो की आय 9% बढ़कर 18,555 करोड़ रुपए हो गई, जो दिखाता है कि कंपनी का बिजनेस बढ़ रहा है, लेकिन खर्च बढ़ने से कंपनी घाटे में रही। कंपनी मैनेजमेंट ने कहा कि विमानों की डिलीवरी में देरी जैसी सफाई चैन की दिक्कतें बनी हुई हैं। फिर भी मार्च 2026 तक फ्लीट विस्तार रफ्तार फकड़ेगा। विश्लेषकों ने चेताया है कि यदि अक्टूबर-दिसंबर तिमाही में भी कंपनी घाटे में रही

मुनाफे से घाटे में आने की 3 बड़ी वजह

1. ग्रैंट एंड व्हिस्टनी समय पर इंजन की सफाई नहीं कर पाई, जिससे 100 से ज्यादा विमान ग्राउंडेड हो गए। इससे ऑपरेशन क्षमता घटकर 70% रह गई।
2. डॉलर के मुकाबले रुपए की वैल्यू गिरकर 88 से भी नीचे आ जाने की वजह से इंडिगो को विदेशी मुद्रा में 1,000 करोड़ से भी ज्यादा का नुकसान हुआ।
3. ईंधन लागत 10% घटी, पर रखरखाव, एयरपोर्ट शुल्क, स्टाफ खर्च 34% बढ़कर 16,119 करोड़ हो गया। कुल खर्च 18% बढ़ा, जबकि आय 9% बढ़ी।

तो इसके शेयर गिर सकते हैं। हालांकि लंबी अवधि में बाजार हिस्सेदारी मजबूत रहेगी।



Corporate Communications Directorate

DESHBANDHU

DELHI

5 NOVEMBER 2025

तैयारी

डीजीसीए के नए नियम देंगे यात्रियों को राहत

हवाई टिकट में गलती पर नहीं लगेगा अतिरिक्त शुल्क

नई दिल्ली, 4 नवम्बर (एजेसियां)। नागर विमानन महानिदेशालय ने यात्रियों की सुविधा को ध्यान में रखते हुए नए रिफंड और बुकिंग सुधार नियमों का मसौदा जारी किया है। नई व्यवस्था लागू होने के बाद टिकट रद्द कराने या बदलाव करने की प्रक्रिया पहले से आसान होगी। साथ ही यात्रियों को तय समय के भीतर बिना किसी अतिरिक्त शुल्क के रिफंड भी मिलेगा।

डीजीसीए का यह कदम हवाई यात्रा को और पारदर्शी व उपभोक्ता-हितैषी बनाने की दिशा में एक अहम बदलाव माना जा रहा है। नागरिक उड्डयन महानिदेशालय ने नए रिफंड व टिकट सुधार नियमों के मसौदे पर हितधारकों से 30 नवम्बर तक सुझाव और आपत्तियां मांगी हैं। प्रस्तावित नियमों का मकसद यात्रियों को टिकट बुकिंग, रद्दीकरण और रिफंड से जुड़ी लंबे समय से चली आ रही परेशानियों से राहत दिलाना है। इस महीने के अंत तक इस पर अंतिम फैसला



48 घंटे में सुधार व 21 दिनों में रिफंड की गारंटी

आने की संभावना है। अगर यह नियम लागू हो गया तो हवाई यात्रियों के लिए यह एक बड़ा तोहफा साबित होगा। नए नियमों के लागू होने के बाद एयरलाइन कंपनियों को भी यात्रियों के प्रति

बुकिंग के बाद मिलेगी सुधार की सुविधा

डीजीसीए के नए ड्राफ्ट के मुताबिक, यात्रियों को अब 48 घंटे का लुक-इन ऑप्शन मिलेगा। यानी फ्लाइट टिकट बुक करने के बाद यदि किसी जानकारी में गलती रह जाए, तो यात्री 48 घंटे के भीतर बिना किसी शुल्क के टिकट कैंसिल या सुधार कर सकेंगे। हालांकि यह सुविधा तभी लागू होगी जब उड़ान की तारीख घरेलू फ्लाइट के लिए कम से कम 5 दिन बाद और अंतरराष्ट्रीय फ्लाइट के लिए 15 दिन बाद की हो। इससे यात्रियों को छोटी गलतियों के कारण होने वाले अतिरिक्त खर्च या पेनाल्टी से राहत मिलेगी।

अधिक पारदर्शी और जवाबदेह बनाने की दिशा में बढ़ना होगा। डीजीसीए के नए नियमों के अनुसार, यदि टिकट एयरलाइन की

वेबसाइट से बुक किया गया है, तो यात्री बुकिंग के 24 घंटे के भीतर अपने नाम में हुई गलती बिना किसी शुल्क के सुधार सकते हैं।



Corporate Communications Directorate

DESHBANDHU

DELHI

5 NOVEMBER 2025

संजय कुमार स्पाइसजेट के कार्यकारी निदेशक नियुक्त

नई दिल्ली। विमान सेवा कंपनी स्पाइसजेट ने मंगलवार को इंडिगो के शीर्ष प्रबंधन में शामिल पूर्व अधिकारी संजय कुमार को कार्यकारी निदेशक के पद पर नियुक्त करने की घोषणा की। स्पाइसजेट ने एक प्रेस विज्ञप्ति में बताया कि श्री कुमार की नियुक्ति 03 नवंबर से प्रभावी हो गई है। वह कंपनी के चेयरमैन और प्रबंध निदेशक अजय सिंह को रिपोर्ट करेंगे। अपनी नयी भूमिका में वह एयरलाइंस के विस्तार, परिचालन और कारोबारी बदलावों की जिम्मेदारी संभालेंगे। यह नियुक्ति ऐसे समय में की गई है जब स्पाइसजेट आर्थिक तंगी से उबरने की कोशिश कर रही है। श्री कुमार 12 साल तक इंडिगो के मुख्य वाणिज्यिक अधिकारी के पद पर और तीन साल से अधिक समय के लिए मुख्य रणनीतिकार एवं राजस्व अधिकारी रहे। वह इंटरग्लोबल टेक्नोलॉजी व्दोसंट और एयर एशिया इंडिया में भी शीर्ष पदों पर रह चुके हैं।



Corporate Communications Directorate

DECCAN HERALD

BANGALORE

4 NOVEMBER 2015

Air India flight diverted to Mongolia over tech issue

MUMBAI, DHNS: An Air India flight, operating from San Francisco to Delhi via Kolkata, had to be diverted to Ulaanbaatar, the capital of Mongolia, due to a technical snag.

Air India said the aircraft landed safely at Ulaanbaatar "A1174 of November 2, operating from San Francisco to Delhi via Kolkata, made a precautionary landing at Ulaanbaatar, Mongolia, after the flight crew suspected a technical issue en route. The aircraft landed safely at Ulaanbaatar and is undergoing the necessary checks," an Air India spokesperson said.

"We are working closely with our partners to support all passengers while we make efforts to get everyone on their way to the destination at the earliest opportunity. At Air India, the safety of passengers and crew remains top priority," the spokesperson added.



Corporate Communications Directorate

DECCAN HERALD

BANGALORE

4 NOVEMBER 2025

Limited airspace concerns plague B'loru's 2nd airport plan

Will follow up with defence ministry panel, says M B Patil

ASRA MAVAD
BENGALURU, DHNS

As plans for Bengaluru's second airport gather speed, concerns over the limited availability of airspace in the city plague the state government.

The Airport Authority of India's (AAI) report on the upcoming airport highlights that the "aircraft movement will be constrained due to restricted airspace" at all three sites proposed by the government — two adjacent land parcels on Kanakapura Road near Harohalli, of 4,800 acres and 5,000 acres, and a 5,200-acre area on Kumigal Road near Nelamangala.

"Bengaluru has too many establishments that have already established their claim over the airspace in the city. About half

of Bengaluru's airspace is under the Hindustan Aeronautics Limited (HAL), almost going up to Coimbatore. In the north, it all comes under the air force station at Yelahanka. Their airspace apparently extends up to Hassan. So now, we have to specifically earmark airspace for the second airport," a senior official from the industries ministry told *DH*.

The Kempegowda International Airport (KIA) faced similar concerns at the time of its establishment.

"A small portion of the airspace was earmarked for the airport back then. A similar thing needs to be done for the new airport. This remains a challenge, and we will require support from the defence sector. We'll have to work out some kind of agreement where the defence sector can use the

airspace at a particular time and height, while allowing us to make use of the rest of the time," the official said.

To move ahead with the project at the proposed Kanakapura locations, the instrument flight procedures (IFPs) will depend on IFPs at HAL airport and TIAL airport in Hosur. For the Nelamangala location, it will be dependent on the IFPs of HAL, IAF-Yelahanka and KIA.

Aircraft operations from Nelamangala location will hamper aircraft operations at

the aforementioned three airports, thus restricting the capacity of the proposed airport, the report said.

"We will follow due process with the committee of the defence ministry to get airspace," Industries Minister M B Patil told *DH*.

The runway length proposed for the greenfield airport is 4,500 m x 45 m for the primary runway and 4,000 m x 45 m for the secondary parallel runway.

However, acquisition of land for the airport is not pos-



The site in Karenahalli on Kanakapura main road identified for the second international airport, on the outskirts of Bengaluru, on 11.11.2020

sible before getting regulatory clearance from the ministry of civil aviation, assessment and removal of obstacles as per the obstacle limitation surfaces (OLS) survey and mandatory no objection certificate (NOC) from the authorities concerned.

The state government will need to conduct topographic and OLS surveys using aerial LiDAR technology.

All three locations comprise both hard and soft rocky terrain, "presenting significant challenges during execution," stated the AAI report.

While the locations near Kanakapura have hills on the eastern and western sides, the Nelamangala location features hills on the north-eastern and western sides.

These obstacles must be "evaluated to determine whether they pose potential obstacles to safe air navigation. Any hill within the site boundary that is identified as an obstacle will require leveling," said the report. The process will move forward once a consultancy firm takes up the project.



Corporate Communications Directorate

DAINIK JAGRAN

DELHI

5 NOVEMBER 2025

दूसरी तिमाही में इंडिगो को 2,582 करोड़ रुपये का घाटा

नई दिल्ली, प्रेस: देश की सबसे बड़ी विमानन कंपनी इंडिगो फिर घाटे में पहुंच गई है। कंपनी ने मंगलवार को बताया कि चालू वित्त वर्ष की दूसरी तिमाही (जुलाई-सितंबर 2025) तिमाही में उसके 2,582.10 करोड़ रुपये का नुकसान हुआ है। इसका प्रमुख कारण उच्च विदेशी मुद्रा हानि और खर्च रहा है। कंपनी ने उम्मीद जताई है कि इस वर्ष दिसंबर में उसके बड़े में लंबी रोज वाला पहला एयरबस ए321 एक्सएलआर विमान शामिल हो जाएगा।

जुलाई-सितंबर 2024 में कंपनी को 986.7 करोड़ रुपये का घाटा हुआ था। हालांकि, चालू वित्त वर्ष पहली तिमाही में कंपनी को 2,176.30 करोड़ रुपये का लाभ हुआ था। वित्त वर्ष परिणामों की घोषणा के बाद एक वर्चुअल मीडिया ब्रीफिंग में इंडिगो के सीईओ पीटर एल्बर्स ने कहा कि हमने परिचालन प्रदर्शन में बहुत अच्छा काम किया है। चौथी तिमाही में कंपनी की कुल आय 19,599.5 करोड़ रुपये रही है जो पिछले वर्ष समान अवधि की 17,759 करोड़ रुपये से अधिक है।



Corporate Communications Directorate

RS DAINIK JAGRAN

DELHI

5 NOVEMBER 2025

मंगोलिया में फंसे 228 यात्रियों के लिए जाएगा विशेष विमान

नई दिल्ली : एअर इंडिया मंगोलिया के उलानबटोर में फंसे 228 यात्रियों को वापस लाने के लिए विशेष विमान भेजेगी। सोमवार को सैन फ्रांसिस्को-दिल्ली की उड़ान को तकनीकी समस्या के कारण उलानबटोर में इमरजेंसी लैंडिंग हुई थी। एयरलाइन ने बताया कि राहत उड़ान बुधवार सुबह यात्रियों को लेकर वापस लौटेगी। सूत्रों के अनुसार विमान में 245 लोग सवार थे, जिनमें 228 यात्री और 17 चलाक दल के सदस्य थे। एयरलाइन ने एक बयान में कहा कि एअर इंडिया उड़ान संख्या एआइ174 के यात्रियों को ले जाने के लिए एक राहत उड़ान संचालित करेगी। राहत उड़ान बोइंग 787 ड्रीमलाइनर विमान से संचालित की जाएगी। (पेट)



Corporate Communications Directorate

THE ECONOMIC TIMES

DELHI

5 NOVEMBER 2025

Q2 SCORECARD

IndiGo Net Loss Widens to ₹2,582 cr on Weaker Rupee

Airline takes a ₹2,900 cr forex hit due to maintenance & lease liabilities

Our Bureau

New Delhi: IndiGo, India's largest airline, reported a more than twofold widening of consolidated net loss in the September quarter as foreign exchange losses due to a weaker rupee amid US tariffs offset revenue growth. Net loss in the three months ended September increased to ₹2,582 crore, from ₹96.7 crore a year earlier.

Total revenue grew 10% to ₹25,500 crore helped an increase in passenger traffic. "Our exposure to foreign exchange risks is primarily due to (aircraft) lease liabilities and maintenance obligations that are denominated in US dollars," said Gaurav Negi, chief financial officer, during an earnings call with analysts. "While we have some dollar-denominated assets in the form of deposits, the net exposure as of the end of September is approximately \$9 billion. This would amount to a foreign exchange loss of around ₹900 crore for every rupee's depreciation at the quarter-end," he said.

On the rupee's movement against the US dollar, Negi said, "We saw ₹1.18 depreciation at the end of September quarter, as compared to the end of June quarter. So we ended up with about ₹2,900 crore

in foreign exchange loss." Excluding the impact of the adverse currency movement, IndiGo would have ended the quarter with an operational profit of ₹104 crore compared to an operational loss a year earlier, he said. US tariffs and continued outflow of foreign direct investment from India last quarter sharply impacted the rupee, inflating costs for IndiGo.

Negi highlighted that IndiGo has been taking steps to mitigate these exposures by hedging part of its foreign currency outflow and has \$350 million positioned in its hedge book. "We have recognised the gain on hedging of about ₹300 crore in this quarter. In the coming year, we will continue to enhance

our position," he said. "Additionally, as we continue to scale up our international operations and enhance our brand globally, we expect the natural hedge—the dollar inflows from international revenue—to increase. This will provide us further insulation from currency fluctuation over time," he added.

During the quarter, the airline, run by InterGlobe Aviation, reported an adjusted Ebitda, excluding the impact of foreign exchange losses and hedging gains, of ₹3,800 crore at a margin of about 30%. "This is compared to adjusted Ebitda of about ₹2,700 crore at a margin of about 15% that was recorded in the same period last year," Negi said.

Rocky Flight

IndiGo Q2 FY26 results (₹ crore)

	Q2 FY26	Q1 FY26	Q2 FY26	Q2-Q1 chg (%)	Y-o-Y chg (%)
Total income	17,759	21,543	19,600	-9.0	10.4
Total expenses	18,666	19,232	22,081	14.8	18.3
Net profit/loss	-987	2,176	-2,582	NA	161.6*

Source: IndiGo
*Increase in net profit is 100% increase



Allow No Exceptions in Flight Duty and Rest Norms, Pilots' Body Urges Regulator

Press Trust of India

Mumbai: Pilots' grouping ALPA India on Tuesday urged aviation safety regulator DGCA to implement the new flight duty time and rest period norms for pilots in entirety, without any exception.

The Association of Air Line Pilots (ALPA) India said that such selective relaxations appear to serve the commercial interests of certain operators rather than uphold the primary mandate of the Directorate General of Civil Aviation (DGCA).

Dispensations and deferments are being accorded without meaningful consultation with the end-users, pilots, who are directly impacted by fatigue and safety-related implications of these regulations, the association added.

The regulator's revised CAR (Ci-

vil Aviation Requirement) 2024 related to the Flight Duty Time Limitations (FDTL) provides for more rest time for pilots, which the airlines initially opposed amid concerns over pilot fatigue.

Initially, the new norms were to come into force on June 1, 2024.

Earlier this year, the DGCA—in its affidavit before the Delhi High Court—said new FDTL norms will be implemented in a phased manner.

Of the 22 proposed clauses, 15 were implemented on July 1 this year, and the remaining ones, including two night landings in place of six in the earlier norms, were to be effective from November 1. The court's decision followed pleas filed by the Indian Commercial Pilots Association, Indian Pilots Guild and Federation of Indian Pilots on the regulator's revised FDTL norms.

DGCA to Hold Monthly Review Meet with Airlines

New Delhi: Aviation watchdog DGCA will be holding review meetings with executives of airlines for three days starting Tuesday, according to sources.

Various topics, including on-time performance, flight duty time limitations, redressal of customer grievances and issues faced by airlines, are expected to be discussed at the meetings.

The sources said these are monthly review meetings being convened by the DGCA.

On Tuesday, review meetings will be held for Air India and IndiGo, the sources said. —PTI



Corporate Communications Directorate

THE ECONOMIC TIMES

DELHI

5 NOVEMBER 2025

BOC Aviation and Akasa Sign Deal for 3 Aircraft

Mumbai: BOC Aviation has signed a sale-and-leaseback deal with Akasa Air for three Boeing 737-8 aircraft. The planes, powered by CFM LEAP-1B engines, will be delivered from January 2026 and leased on long-term operating terms. "The Boeing 737-8 is one of the world's most popular single-aisle jets, and this transaction leverages our ability to provide capital to support our customers' fleet expansion," said Paul Kent, chief commercial officer at BOC Aviation.

Priya Mehra, chief of governance and strategic acquisitions at Akasa Air, said the agreement fits with the it's growth plans. "Our fleet expansion is guided by a disciplined and sustainable approach, ensuring operational efficiency while expanding connectivity in domestic, international markets," she said. **Our Bureau**



Corporate Communications Directorate

THE FINANCIAL EXPRESS

DELHI

5 NOVEMBER 2025

SpiceJet appoints former IndiGo executive as ED

 DOMESTIC CARRIER SPICEJET on Tuesday announced the appointment of IndiGo's former chief strategy and revenue officer Sarjay Kumar as its executive director from November 5.

Corporate Communications Directorate

THE FINANCIAL EXPRESS

DELHI

5 NOVEMBER 2025

IndiGo loss widens 2.5x on forex hit & higher expenses

NITIN KUMAR
New Delhi, November 4

INTERGLOBE AVIATION (INDIGO) posted a consolidated net loss of ₹2,582 crore for the second quarter of FY26 — an increase of more than two-and-a-half times from ₹987 crore in the year-ago period — hit by higher forex losses and expenses. The net loss surpassed Bloomberg's estimate of ₹1,432 crore.

Excluding the impact of foreign exchange movement, IndiGo reported a net profit of ₹104 crore compared to a net loss of ₹754 crore last year. Its revenue from operations increased over 9% year-on-year (y-o-y) to ₹18,555 crore, surpassing Bloomberg's estimate of ₹18,266 crore.

For the quarter, passenger ticket revenues stood at ₹15,967 crore, an increase of 11%, while ancillary revenues rose 14% to ₹2,141 crore. Total expenses jumped 18% y-o-y to ₹22,081 crore.

Chief Executive Officer Pieter Elbers said the carrier delivered 10% revenue

HEADWINDS PERSIST

InterGlobe Aviation (IndiGo) consolidated financials
(₹ cr) ■ Q2FY25 ■ Q2FY26 ▲% change y-o-y



growth and an operational profit excluding forex impact.

"The year began with several challenges, particularly the runway closure in Delhi, which impacted our schedules and network performance," Elbers said in a post-earnings conference call. "However, we started to see a gradual recovery from July, and by mid-September, with the runway reopening, operations were back on track. Overall, we are satisfied with the recovery

momentum," he added. Looking ahead, the airline has scaled up its operational plans for the second half of FY26 to meet demand and continue driving growth. "With that, we have nudged up our capacity guidance for the full financial year to early teens growth," Elbers said.

Operationally, passenger yields, or the average fare earned per kilometre, improved to ₹4.69, up 3.2% from the year-ago period.



Corporate Communications Directorate

FREE PRESS JOURNAL

MUMBAI

4 NOVEMBER 2025

SIGNAL PROBLEM: AI flight makes emergency landing at Bhopal airport



OUR STAFF REPORTER

An Air India flight (AI 3487, A320 Neo, VT-EXD) from Delhi to Bhopal was diverted to Bhopal airport this evening after a warning was reported in the cargo hold.

Checking was still going on till the filing of the report. The flight was expected to take off after checking, according to the airport authorities. They said the flight had to make an emergency landing at Bhopal airport due to a signalling problem.

Following standard safety procedures, full emergency was declared at 19:30 IST. A few minutes later, the crew

confirmed that the warning had cleared and all aircraft systems were normal. The flight landed safely at 20:00 IST with 172 passengers on board. All operations were normal.

Airport director Ram Jawahri said, "The diversion was handled promptly by the Air Traffic Control, airport fire services and airlines at Bhopal airport. Operations were not affected. Checking is still continuing. The flight had to make an emergency landing due to a signalling problem as the plane was not getting perfect signals. After checking, it will be allowed to take off with passengers."

AI plane faces tech issue

Air India on Monday said that its flight from San Francisco to Delhi, via Kolkata, made a precautionary landing in Mongolia, after the flight crew suspected a technical issue. The airline said that the incident occurred when flight AI174, made a precautionary landing at Ulaanbaatar, Mongolia, after the flight crew suspected a technical issue en route.



Corporate Communications Directorate

FREE PRESS JOURNAL

MUMBAI

4 NOVEMBER 2025

Airfares in NE 'daylight robbery'



Former Manipur chief minister N Biren Singh on Monday expressed concern over airlines charging "exorbitant fares" between Imphal and Guwahati, and sought the civil aviation ministry's intervention. Singh claimed that fares for the 45-minute flight to Guwahati cost "more than the three-hour flight from Imphal to Delhi". "This is nothing short of daylight robbery against passengers who have no other travel option" Singh alleged.



Corporate Communications Directorate

HINDUSTAN

DELHI

5 NOVEMBER 2025

एयर इंडिया ने मंगोलिया भेजी राहत उड़ान

नई दिल्ली। एयर इंडिया ने मंगोलिया के उलान-बटोर में फंसे अपने 228 यात्रियों को लाने के लिए मंगलवार को एक राहत उड़ान खाना की। उड़ान बुधवार सुबह यात्रियों को लेकर दिल्ली लौटगी। अमेरिका के सैन फ्रांसिस्को से दिल्ली आ रही उड़ान एआई174 को विमान में तकनीकी खराबी के कारण सतर्कता बरतते हुए सोमवार को स्थानीय समय के अनुसार, रात 7:59 बजे उलान-बटोर में उतारा गया था।



Corporate Communications Directorate

HINDUSTAN

DELHI

5 NOVEMBER 2025

नोएडा एयरपोर्ट का परीक्षण फिर सफल

ग्रेटर नोएडा। नोएडा इंटरनेशनल एयरपोर्ट पर मंगलवार को रनवे पर कैलिब्रेशन फ्लाइट टेस्टिंग (ट्रकल) सफल रहा। एयरपोर्ट अथॉरिटी ऑफ इंडिया (एएआई) के छोटे विमान सीटी-एफआईएस ने हवाई क्षेत्र के साथ ही रनवे पर लैंडिंग और टेकऑफ कर आवश्यक सुरक्षा एवं नेविगेशन उपकरणों की जांच की।

नोएडा इंटरनेशनल एयरपोर्ट लिमिटेड के नोडल अधिकारी शैलेन्द्र भाटिया ने बताया कि एएआई का विमान मंगलवार को 25 मिनट हवाई क्षेत्र में घूमकर उपकरणों की जांच करते हुए एयरपोर्ट के रनवे पर सुरक्षित लैंडिंग की।



Corporate Communications Directorate

HINDUSTAN

DELHI

5 NOVEMBER 2025

हवाई यात्रियों की संख्या लगातार तीसरे महीने घटी

नई दिल्ली, एजेसी। देश के विमानन क्षेत्र में जुलाई-सितंबर की तिमाही में गिरावट दर्ज की गई और लगातार तीन महीने हवाई यात्रियों की संख्या में सालाना आधार पर कमी आई है।

नागरविमानन महानिदेशालय ने बताया कि सितंबर में घरेलू हवाई यात्रियों की संख्या 2.95% घटकर 126.43 लाख रह गई। इससे पहले अगस्त में यह 1.40% घटकर 129.47 लाख और सितंबर में 126.05 लाख रह गई थी।

जनवरी से सितंबर तक हवाई यात्रियों की संख्या पिछले साल की इसी अवधि के मुकाबले 4.12% बढ़कर 12 करोड़ 33 लाख 70 हजार पर पहुंच गई।

सितंबर में इंडियो में 81.27 लाख ने सफर किया। उसकी हिस्सेदारी 64.3% रही। एयर इंडिया की हिस्सेदारी 27.4% यानी 34.67 लाख यात्री रही। अकासा 5.3% के साथ तीसरे स्थान और स्पाइसजेट 1.9% के साथ चौथे स्थान पर रही।



Corporate Communications Directorate

HINDUSTAN

DELHI

5 NOVEMBER 2025

डीजीसीए कंपनियों संग करेगा मासिक समीक्षा

नई दिल्ली। विमानन नियामक नागर विमानन महानिदेशालय (डीजीसीए) मंगलवार से तीन दिन तक विमान कंपनियों के अधिकारियों के साथ समीक्षा बैठके करेगा। बैठकों में समय पर कार्य निष्पादन, उड़ान की समय सीमाएं, ग्राहक शिकायतों का निवारण तथा विमान कंपनियों के समक्ष आने वाले मुद्दों सहित विभिन्न विषयों पर चर्चा होने की उम्मीद है।

DGCA plans full airfare refund for medical emergency cancellations

The Hindu Bureau
NEW DELHI

The Directorate General of Civil Aviation (DGCA) has proposed revised airfare refund norms requiring airlines to issue a full refund or credit note if a passenger cancels a flight due to a medical emergency, among several other changes.

It has also made airlines directly responsible for refunding passengers in cases where tickets were purchased through travel agents or online portals.

The proposals are part of the draft regulations on "Refund of Airline Tickets to Passengers of Public Transport Undertakings," for which the regulator has invited stakeholder comments until November 30.

The airline must ensure that the refund process is completed within 21 work-



Travellers without disabilities may have to pay for wheelchairs to ensure availability to those who need them the most. FILE PHOTO

ing days, the DGCA said.

Additionally, the aviation regulator has recommended extending the current 24-hour window for passengers to amend air tickets free of charge to 48 hours, provided such a change is made at least five days before the date of departure for domestic flights

and 15 days before international flights. Earlier, the window applied up to seven days before departure without distinction between domestic and international travel.

Separately, the DGCA has also notified its revised norms for air travellers for differently abled passen-

gers. Key changes include allowing airlines to levy a fee for wheelchair from travellers who have no disabilities with the aim to ensure the limited inventory is available to those who need them the most. This is an important amendment as airlines say the rules curb the misuse of wheelchairs by able-bodied passengers.

Inclusive travel

Airports will have to ensure ambulifts are available to enable easier embarking and disembarking of wheelchair-borne passengers. In case neither ambulifts or aerobridges are available, airports have to provide a towable ramp.

Airport also have to ensure there are adequate signages to demarcate areas for use by differently abled such as reserved cab drop-off points.



Corporate Communications Directorate

THE HINDU

DELHI

5 NOVEMBER 2025

IndiGo's Q2 net loss widens to ₹2,582 crore

IndiGo reported a net loss of ₹2,582 crore for the second quarter of FY2026, widening 161% from ₹986 crore in the same period last year. The widening of losses was attributed partly to currency fluctuations. Total income for the quarter ended September 2025 was ₹19,599 crore, an increase of 10.4% over the same period last year. Total expenses were ₹22,081 crore, an increase of 18.3% over the same quarter last year.



Corporate Communications Directorate

THE HINDUSTAN TIMES

DELHI

5 NOVEMBER 2025

IndiGo posts ₹2,582 cr net loss in Sept quarter

NEW DELHI: InterGlobe Aviation, the parent of the country's largest airline IndiGo, on Tuesday reported a net loss of ₹2,582.10 crore for the three months ended September, as the bottom line was mainly impacted by currency movements.

The airline's loss in the year-ago period stood at ₹86.7 crore.

According to a regulatory filing, the company raked in a total income of ₹19,599.5 crore in the second quarter of the current financial year, higher than

₹17,759 crore recorded in the same period a year ago.

In a release, the airline said that, including the impact of currency movement pertaining to dollar-based future obligations, the net loss for the September quarter aggregated to ₹2,582.10 crore. "Excluding the impact of currency movement, IndiGo reported a net profit of ₹1,039 million as compared to a net loss of ₹7,539 million during the same period last year," it added.

PTI



Corporate Communications Directorate

THE HINDU

CHENNAI

4 NOVEMBER 2025



Air India flight rerouted to Mongolia over technical glitch

Air India's San Francisco to Delhi flight was diverted to Mongolia's Ulaanbaatar on Monday due to a suspected technical glitch after flying for 11 hours. The airline said that the Boeing 777-300 aircraft was undergoing checks, and it was making efforts to take passengers to their destination. "AI 174 of November 2, operating from San Francisco to Delhi via Kolkata, made a precautionary landing at Ulaanbaatar, Mongolia, after the flight crew suspected a technical issue en route," said the airline's press statement. The aircraft made a safe landing in Mongolia. AI 174 has been flying the route via Kolkata ever since the closure of Pakistan airspace in April.



Corporate Communications Directorate

THE INDIAN EXPRESS

DELHI

5 NOVEMBER 2025

AI flight to bring back passengers from Mongolia

AIR INDIA on Tuesday said it will operate a relief flight to bring back passengers of flight AI174 from San Francisco to Delhi, which made a precautionary landing in Ulaanbaatar, Mongolia, on Sunday. The airline said the flight is scheduled to return with the stranded passengers on Wednesday morning. As per the airline, local authorities and the Indian Embassy in Mongolia have been assisting the passengers and crew, including by arranging hotel accommodation. The San Francisco-Delhi flight, operating via Kolkata, made a precautionary landing at Ulaanbaatar International Airport after the crew reported a suspected technical issue mid-flight. ENS

Corporate Communications Directorate

LOKSATYA

DELHI

5 NOVEMBER 2025

एयर-टिकट बुकिंग से 48 घंटे के भीतर फ्री कैंसिलेशन मिलेगा

**DGCA जल्द ला
सकता है हवाई यात्रा के
नए नियम, 30 नवंबर
तक सुझाव मांगे**

नई दिल्ली

अब एयर पैसेजर्स को टिकट बुक करने के 48 घंटे के अंदर बिना किसी एक्स्ट्रा चार्ज के कैंसिल या चेंज करने का मौका मिल सकता है। डायरेक्ट जनरल ऑफ सिविल एविएशन (DGCA) ने इन नियमों को लाने के लिए एक ड्राफ्ट जारी किया है। DGCA ने लोगों से इसके लिए 30 नवंबर तक सुझाव मांगे हैं। अगर सब ठीक रहा तो जल्द ही नियम बनेगा, लेकिन ये कब से लागू होंगे, ये अभी तय नहीं हुआ है।

बुकिंग के बाद 48 घंटे का 'लुक-इन' पीरियड मिलेगा। यानी सोचो-समझो, पसंद न आए तो टिकट कैंसिल कर दो। नम में कोई



एरर हो तो 24 घंटे के अंदर फ्री में सुधार करा सकते हैं। मेडिकल इमरजेंसी में भी एयरलाइन रिफंड दे सकती है।

पैसेजर ने टिकट एयरलाइंस की वेबसाइट से डायरेक्ट बुक की हो या ट्रेवल एजेंट या किसी पोर्टल से, रिफंड की जिम्मेदारी एयरलाइन की होगी। ऐसा इसलिए क्योंकि एजेंट उनका ही एक्सटेंशन है। रिफंड 21

बुकिंग दिनों में देना होगा। अगर टिकट में अमेंडमेंट कर रहे हैं, तो सिर्फ नए फ्लाइट का फेयर डिफरेंस लगेगा। लेकिन ये सुविधा तभी मिलेगी, जब फ्लाइट की डिपॉजिट डेट बुकिंग से कम से कम 5 दिन (डोमेस्टिक) या 15 दिन (इंटरनेशनल) दूर हो।

अभी एयरलाइन अपने हिस्साब से फीस लगाती है

कितनाभारत में एयर टिकट कैंसिलेशन के लिए कोई स्टैंडर्ड 48 घंटे का ग्रेस पीरियड नहीं है। ज्यादातर एयरलाइंस अपनी पॉलिसी के मुताबिक फीस लगाती हैं। रिफंड प्रोसेस भी धीमा है, और पैसेजर्स को परेशानी होती है। खासकर ट्रेवल एजेंट्स या पोर्टल्स से बुकिंग में रिफंड में देरी आम बात है। DGCA का ये प्रपोजल इन प्रॉब्लम्स को सॉल्व करने के लिए है, ताकि पैसेजर्स को फ्लिटर गाइडलाइंस मिले।

ग्राहकों को फायदा, लेकिन एयरलाइन पर असर

इंडस्ट्री एक्सपर्ट्स का मानना है कि ये चेंज पैसेजर्स को एम्पावर करेगा और ट्रस्ट बढ़ाएगा। हालांकि, कुछ एयरलाइंस को लगता है कि इससे उनके रेवेन्यू पर असर पड़ सकता है। एक एविएशन एनालिस्ट ने कहा, ये अमेरिका और यूरोप के रूल्स से इन्स्पायर्ड लगता है, जहां 24 घंटे का फ्री कैंसिलेशन स्टैंडर्ड है।



Corporate Communications Directorate

MINT

DELHI

5 NOVEMBER 2025

Air travel pain relief

Frustrated by airline ticket cancellation charges, refund delays and charges for a wrong-name entry even though the airline is to blame? Pretend not. The Directorate General of Civil Aviation (DGCA) has proposed changes to relieve air passengers of such pain points. They would, for instance, now have a 48-hour 'look-in' period to cancel a ticket without charge or change a flight by paying just the fare difference. Also, the draft rules propose mandating airlines to complete refunds within 21 days and allow passengers to cancel tickets on account of medical emergencies. These are all thoughtful interventions. While any regulator ought not to interfere in the commercial decisions of companies, low competition in Indian skies and a high number of complaints over such issues had made it imperative to intervene. For a licensed market with just two large players, this arguably amounts to just a light-touch approach. Surge pricing, some fliers fear, could get amplified if airlines use AI to maximize fare revenues. The antidote to such woes is greater competitive intensity, but we have slim odds of that in the near future. Airlines should sharpen their focus on flier satisfaction anyway.

Corporate Communications Directorate

MINT

DELHI

5 NOVEMBER 2025

IndiGo eyes more foreign flights as forex losses sting

By Anshu Singh
anshu.singh@economictimes.com
 02/11/2025

India's largest airline IndiGo is looking to fly more overseas routes that generate foreign currency, following a sharp decline in its foreign exchange reserves after three losses in a row.

The airline's loss crisis jumped over a billion in the September quarter, as more than in the June quarter, and even more than a year earlier. Operating and fuel losses overall are not too significant, but the airline saw its net loss increase significantly.

IndiGo has also revised its capacity guidance to "mid-teens", an improvement over the "double-digit growth" it had said at the start of the year.

Ethers said that optimised capacity deployment has already enabled it to deliver a 10% growth in revenue and, excluding the impact of the

currency movement, an operational profit of ₹101 crore as compared to an operational loss last year.

"The year began with significant operational challenges across the industry but we saw stabilisation in July and a strong recovery through August and September. Looking ahead, we have stabilised our operational plans for the second half to meet demand and continue driving growth. With that, we have revised up our capacity guidance for the full financial year 2026 to early teens growth," he said.

The second half of the year is being seen as seasonally better for travel, thanks to a quiet holiday season and the wedding season.



IndiGo's net loss jumped over a billion in the September quarter.

ing domestic market traffic in the seasonally weaker quarter, marked by weather-related disruptions and geo-political tensions in the June quarter, revenue stood at ₹20,497 crore. Revenue rose up 1% over the year-ago period.

Excluding the impact of fuel changes, IndiGo made a profit of ₹104 crore during the September quarter, against a ₹2,517 crore profit in the June quarter, and a loss of ₹24 crore a year ago.

Ethers said during the media call there was a small positive from hedging against the dollar. "Loss on account of currency fluctuations and lease obligations, which were in dollars, are a source of non-oper-

IndiGo eyes more foreign flights as foreign exchange losses sting

FROM PAGE 1

ing profit to loss."

The IndiGo fleet had 17 aircraft at the end of the September quarter, one more than in the June quarter, and seven more than a year earlier. Operating and fuel losses overall are not too significant, but the airline saw its net loss increase significantly.

IndiGo has also revised its capacity guidance to "mid-teens", an improvement over the "double-digit growth" it had said at the start of the year.

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The second half of the year is being seen as seasonally better for travel, thanks to a quiet holiday season and the wedding season.



Chief executive Peter Ethers said that as a strategy, the airline was looking at "internationalisation".

Grounded aircraft, which include only the Pratt & Whitney-powered planes, continue to remain in the 10s, Ethers expects the situation to have

stabilised. "This stabilises the fleet. There is no significant impact on the bottom line," he said.

Earlier, the airline had

guided that it had passed its design ceiling from the mid-70s in the first and second quarters of the previous financial year.

IndiGo is expected to collect one annual energy award over the next five years, even as it ramps up the induction of wide-body aircraft, mostly from Airbus, targeting increased long-haul international routes.

The airline's yield fell to ₹14.59 in the September quarter from ₹14.58 in the June quarter and ₹14.55 a year earlier. Yield has averaged

reverse that the airline sees per passenger, per hour flown.

The load factor, or passenger density, calculated on the number of seats filled with paying passengers, declined

by 2.1 points to 83.4, but remained flat against a year earlier.

For April-June, the available seat kilometres (ASK), a measure of an airline's passenger-carrying capacity, dipped to 4.2 bil-

lion, against the sequential 4.3 billion, indicating increased seat capacities. In contrast, the

revenue passenger kilometres (RPK) declined sequentially from 35.7 billion to 34 billion, corresponding to a lower passenger load factor. This indicates lower demand.

Total operating revenue generated per hour flown, or the revenue per hour flown, fell 5% sequentially to ₹1.25 in the September quarter versus ₹1.30 in April-August 2024, the year-ago quarter.

IndiGo had a total cash balance of ₹55,945 crore, comprising ₹28,217 crore in free cash and ₹27,728 crore in restricted cash. The restricted cash liability was ₹49,032 crore. The total debt (including the capital lease) operating lease liability) is ₹74,805 crore.

OPTIMISM AHEAD

SECOND half of the year seen as better for travel, thanks to holiday season and the wedding season.

THE airline saw a decrease in yield to ₹14.59 in the September quarter.

TURN TO PAGE 2



Corporate Communications Directorate

MINT

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5 NOVEMBER 2025

review meetings with executives of airlines for three days starting Tuesday, persons aware of the plan said. Various topics, including on-time performance, flight duty time limitations, redressal of customer grievances and issues faced by airlines, are expected to be discussed at these monthly review meetings. On Tuesday, review meetings will be held for Air India and IndiGo. **PTI**

DGCA to hold monthly review meetings with airlines

New Delhi: Aviation watchdog DGCA will be holding



Corporate Communications Directorate

MILLENNIUM POST

DELHI

5 NOVEMBER 2025

IndiGo posts ₹2,582 crore net loss in Q2

NEW DELHI: InterGlobe Aviation, the parent of the country's largest airline IndiGo, on Tuesday reported a net loss of Rs 2,582.10 crore for the three months ended September, as the bottom line was mainly impacted by currency movements. The airline's loss in the year-ago period stood at Rs 986.7 crore.

According to a regulatory filing, the company raked in a total income of Rs 19,599.5 crore in the second quarter of the current financial year, higher than Rs 17,759 crore recorded in the same period a year ago.

In a release, the airline said that, including the impact of currency movement pertaining to dollar-based future obligations, the net loss for the September quarter aggregated to Rs 2,582.10 crore. "Excluding the impact of currency movement, IndiGo reported a net profit of Rs 1,039 million as compared to a net loss of Rs 7,539 million during the same period last year," it added. 71



भारतीय विमानपत्तन प्राधिकरण
AIRPORTS AUTHORITY OF INDIA

Corporate Communications Directorate

MILLENNIUM POST

DELHI

5 NOVEMBER 2025

DGCA to hold monthly review meets with airlines



NEW DELHI: Aviation watchdog DGCA will be holding review meetings with executives of airlines for three days starting Tuesday, according to sources.

Various topics, including on-time performance, flight duty time limitations, redressal of customer grievances and issues faced by airlines, are expected to be discussed at the meetings.

The sources said these are monthly review meetings being convened by the DGCA.

On Tuesday, review meetings will be held for Air India and Indigo, the sources said.

The country's civil aviation market is one of the world's fastest growing markets and airlines as well as airports are expanding their capacities to cater to the rising traffic demand.

In recent times, there have been instances of airlines facing hoax bomb threats, technical issues with aircraft, flight cancellations and delays, among other issues.



Corporate Communications Directorate

THE MORNING STANDARD

DELHI

5 NOVEMBER 2025

Air India flyers endure 60-hr ordeal after emergency landing in Mongolia

S LALITHA @ New Delhi

A 16-hour journey turned into a 60-hour ordeal for 228 passengers aboard Air India's San Francisco-Delhi (AI 174) flight, which was diverted to Mongolia after a midair technical snag on Monday. The Boeing 777 landed safely at the New Ulaanbaatar International Airport, but passengers were stranded for two days before an alternative flight was arranged from Delhi on Wednesday to bring them back.

More than 60% of the passengers were elderly many returning home on the direct flight chosen by their children for convenience. "I was sleeping when a loud sound from the left side of the aircraft woke me up," a young woman passenger requesting anonymity told this newspaper. "A traveller with a technical background alerted the crew that it was an engine issue and soon the captain announced a diversion to Mongolia." Fear gripped passengers during the descent. "A woman clutched her two-month-old baby, saying she wanted to pro-

It was 2 am and minus seven degrees when we arrived. We had to drag our luggage 300 metres to the hotel in the freezing cold. An elderly man even tripped and fell on the road

A passenger

Given the circumstances, we did the best that we could. We do not have a base there and have never flown there. Air India has mobilised all its resources to look after the passengers

A source from Air India



Passengers waiting at New Ulaanbaatar International Airport | EXPRESS

tect him, whatever happens," the flyer recalled. The flight landed safely, but confusion followed. Engineers attempted repairs, and conflicting announcements were made—first declaring the plane unsafe, then saying the crew would fix

it again. Passengers were later deboarded after visa formalities, with help from the Indian Embassy in Mongolia, which assisted elderly flyers. They were taken by bus to hotels in freezing minus 7 degrees Celsius weather. "We had to drag our luggage 300 metres to the hotel. An elderly man tripped and fell on the road," she said.

Food and accommodation were basic, and many stepped out the next morning to buy warm clothes. "Hundreds of calls poured in from worried families," the passenger said.

Speaking on the matter, an Air India source said, "Given the circumstances, we did our best. We don't have a base in Mongolia and have never flown there." For many, the experience ended with one sentiment: "Never again on Air India."



Corporate Communications Directorate

THE MORNING STANDARD

DELHI

5 NOVEMBER 2025

SC likely to hear AI pilot father's plea on Nov 7

EXPRESS NEWS SERVICE | New Delhi

THE Supreme Court is scheduled to hear on November 7 the writ petitions filed by Pushkaraj Sabharwal, the father of late Captain Sumeet Sabharwal who served as the pilot-in-command of the Air India flight that crashed in Ahmedabad, and the Federation of Indian Pilots (FIP) seeking direction for the constitution of a panel for a judicially monitored probe into the accident.

According to the cause list, a two-judge bench, headed by Justice Surya Kant, is likely to hear the pleas.

This newspaper reported on October 16 that Pushkaraj and Federation of Indian Pilots had moved the apex court seeking direction for the constitution of a panel for a judicially monitored probe into the crash. A writ petition running into 267 pages was filed on October 10 in the Supreme Court against the Centre, DGCA and the Director General of the Aircraft Accident Investigation Bureau (AIB).



Corporate Communications Directorate

NAVBHARAT TIMES

DELHI

5 NOVEMBER 2025

48 घंटे में एयर टिकट कैंसल करने पर नहीं लगेगा चार्ज!



AI Image

■ NBT रिपोर्ट : एयरलाइंस को लेकर हवाई यात्रियों की बढ़ती शिकायतों के बीच, नागरिक उड्डयन महानिदेशालय (DGCA) ने एयरलाइन टिकट के रिफंड को लेकर कई उपाय निर्धारित किए हैं। TOI के मुताबिक, प्रमुख प्रस्तावों में से एक है टिकट कैंसलेशन या संशोधन के लिए 48 घंटे की 'लुक-इन चार्ज' शुरू करना, जिसमें कोई अतिरिक्त

शुल्क नहीं लिया जाएगा। 48 घंटे पूरे होने के बाद टिकट में बदलाव करने पर सामान्य कैंसलेशन शुल्क लगेगा।

DGCA के अनुसार, टिकट बुकिंग के 5 दिनों के भीतर उड़ान भरने वाली घरेलू उड़ानों और बुकिंग के 15 दिनों के भीतर उड़ान भरने वाली अंतरराष्ट्रीय उड़ानों पर यह सुविधा लागू नहीं होगी।



Corporate Communications Directorate

THE PIONEER

DELHI

5 NOVEMBER 2025

DGCA eyes fairer air ticket refunds

RAJESH KUMAR ■ New Delhi

The Directorate General of Civil Aviation (DGCA) has proposed new rules for ticket cancellation under the draft Civil Aviation Requirement (CAR), including an option to cancel tickets without any charges within 48 hours of booking, a requirement for airlines to specify the refund amount in case of cancellation and the refund of charges such as the User Development Fee (UDF) if a ticket is not utilised. The DGCA has sought comments from stakeholders on the draft CAR till November 30.

"While the Government is committed not to interfere in the commercial practices of airlines, the volume of complaints necessitates affirmative action to safeguard the interests of the traveling public. The matter has been discussed in several meetings with airlines, with no improvement in the refund system. It is now considered

THE DGCA HAS SOUGHT COMMENTS FROM DIFFERENT STAKEHOLDERS ON THE DRAFT TILL NOVEMBER 30

that the onus rests with the Government to set minimum benchmarks for refund policies to address the growing dissatisfaction among passengers regarding refund procedures adopted by some airlines," the draft reads.

It further states, "Airline shall not levy any additional charge for correction in name of the same person when the error is pointed out by the passenger within 24 hours of making the booking, when ticket is booked directly through airline website."

According to the DGCA, an airline shall provide a 'Look-in option' for a period of 48 hours after booking a ticket.

"During this period, passengers can cancel or amend

the ticket without any additional charges, except for the normal prevailing fare for the revised flight for which the ticket is sought to be amended," it said. Airlines are also required to clearly announce the refund amount and its breakdown on the ticket or a separate form. All statutory taxes and fees, including UDF, Airport Development Fee (ADF), or Passenger Service Fee (PSF), must be refunded in case of ticket cancellation, non-utilisation, or no-show. This applies to all fare types, including promotional or special fares, even if the basic fare is non-refundable.

Another proposal is that airlines may refund the tickets or provide a credit shell in case of ticket cancellations by the passenger arising due to a medical emergency. The DGCA has proposed these changes in the rules on which stakeholder comments will be sought.

Corporate Communications Directorate

THE PIONEER

DELHI

5 NOVEMBER 2025

IndiGo flies into red on forex headwinds

PRESS TRUST OF INDIA
New Delhi

The country's largest airline IndiGo on Tuesday reported a loss of ₹2,582.80 crore in the September quarter as higher forex losses and expenses impacted the bottom line, and it expects to induct its first long range Airbus A321 XLR aircraft in December.

The airline, which had a loss of ₹985.7 crore in the year-ago period, said hedging actions and more revenues in foreign currencies from international operations will help cushion the currency movements.

It had a profit of ₹2,076.30 crore in the June quarter.

Expanding its international network, IndiGo will be bringing in more planes on damp leases, and currently, the number of aircraft on ground (AOG) is in the 40s, with Chief Financial Officer Gaurav M Negi, in an analysts call, saying the number is expected to remain range-bound till the end of the year.

"We have done very well on the operational performance," IndiGo CEO Peter Ebers said during a virtual media briefing soon after announcement of the financial results.

According to a regulatory filing, InterGlobe Aviation, the parent of IndiGo, raked in a total income of ₹19,999.5 crore in the second quarter



of the current financial year, higher than ₹17,259 crore recorded in the same period a year ago.

In a release, the airline said that, including the impact of currency movement pertaining to dollar-based future obligations, the net loss for the September quarter aggregated to ₹2,582.80 crore.

"Excluding the impact of currency movement, IndiGo reported a net profit of ₹1,039 million as compared to a net loss of ₹7,539 million during the same period last year," it added.

The net of supplementary rentals and aircraft repair and maintenance jumped 18.9 Per cent to ₹3,263 crore while the foreign exchange loss stood at ₹2,892.1 crore in the latest September quarter.

In the year-ago period, foreign exchange loss was at ₹240.5 crore.

Total expenses in the September quarter climbed

18.3 Per cent to ₹22,081.2 crore. "Total income for the quarter ended September 2025 was ₹155,995 million, an increase of 10.4 Per cent over the same period last year.

For the quarter, our passenger ticket revenues were INR 159,667 million, an increase of 8.2 Per cent and ancillary revenues were INR 21,611 million, an increase of 14.2 Per cent compared to the same period last year," the release said. The airline's yield or rupee earned per kilometre rose 3.2 Per cent to ₹4.69 in the latest September quarter from ₹4.55 in the year-ago period.

Ebers said the airline's optimized capacity deployment has enabled us to deliver a 10 per cent growth in topline revenue, excluding the impact of currency movements, an operational profit of ₹104 crore compared to an operational loss last year.



Corporate Communications Directorate

THE STATESMAN

DELHI

5 NOVEMBER 2025

BRIEFLY

Passenger tries to open emergency exit of flight at airport:



Mumbai: Panic spread at Lal Bahadur Shastri International Airport on Monday evening when a passenger aboard an Air India flight allegedly tried to open the aircraft's emergency exit before its takeoff. The passenger was detained and handed over to the police for interrogation. The incident occurred as the Mumbai-bound flight was taxiing from the apron towards the runway, officials said on Tuesday.



Corporate Communications Directorate

THE STATESMAN

KOLKATA

4 NOVEMBER 2025

AI flight lands in Mongolia over suspected tech issue:



New Delhi: Air India on Monday said that its flight from San Francisco to Delhi, via Kolkata, made a precautionary landing in Mongolia, after the flight crew suspected a technical issue. The airline said that the incident occurred when flight AI174, on November 2, operating from San Francisco to Delhi via Kolkata, "made a precautionary landing at Ulaanbaatar, Mongolia, after the flight crew suspected a technical issue en route".



Corporate Communications Directorate

THE TIMES OF INDIA

CHENNAI

4 NOVEMBER 2025

AI flight with 245 on board diverted to Mongolia after suspected snag

TIMES NEWS NETWORK

New Delhi: An Air India Boeing 777 (VT-AEH) operating a San Francisco-Delhi flight via Kolkata, with 245 people — 226 passengers and 17 crew members — on board, was diverted to Mongolia after pilots suspected a “technical issue”.

An AI spokesperson said the aircraft landed safely at Ulaanbaatar and was undergoing the necessary checks, and expressed regret over “the inconvenience caused to the passengers due to the unforeseen situation”.

In an update around 10 pm, the airline said: “(Passengers) were served meals on board and have been disembarked. Hotel arrangements have been made for their stay after clearing immigration procedures at the airport while Air India makes alternative arrangements to fly them to their destination Delhi at the earliest.”

The 16-year-old Boeing 777-200 long range took off from San Francisco at 2.25pm Sunday for Kolkata.

In such situations, the airline concerned sends an alternate aircraft with engineers and material to fly home the diverted passengers and crew. The engineering team rectifies the aircraft and then flies it home.



Corporate Communications Directorate

THE TIMES OF INDIA

DELHI

5 NOVEMBER 2025

No charges on cancellation in 48 hrs: DGCA

TIMES NEWS NETWORK

New Delhi: Air travellers may soon be able to get refunds from airlines within 21 days even if the ticket is bought through a travel agent. Passengers may also be allowed to cancel or amend tickets without any additional charges, except fare difference, within 48 hours of booking tickets if their domestic or international flight departure date is at least five and 15 days, respectively, away.

The Directorate General of Civil Aviation has proposed to implement a slew of passenger-friendly measures in what has become a pain point for the latter over the years.

► **'Refund in 21 days', P 19**

'Airlines must complete refunds within 21 days'

► **Continued from P 1**

DGCA has proposed to implement a slew of passenger-friendly measures. These include airlines not being allowed to levy any "additional charge for correction in the name of the same person when the error is pointed out by the passenger within 24 hours of making the booking, when the ticket is booked directly through the airline website". And that "airlines may refund tickets or provide a credit shell in case of ticket cancellations by passengers arising due to medical emergencies".

The DGCA has proposed these changes in the rules titled "refund of airline tickets to passengers" on which stakeholder comments will be sought and after considering the same, the final amended rule will be issued.

The draft issued by DGCA

chief Faiz Ahmed Kidwai says: "Issue of refund of tickets by airlines has become a major source of grievance among airline passengers. Large number of complaints are regularly received which can broadly be divided into: delay in refund of unused tickets; amount refunded by airlines against cancelled tickets and policy of not refunding ticket amount but adjusting against tickets to be purchased by the passenger for future travel in the same airline that too valid for a limited time."

Accordingly, the regulator has proposed to bring about some changes. "In case of purchase of a ticket through travel agent/portal, onus of refund shall lie with airlines as agents are their appointed representatives. The airlines shall ensure that the refund process is completed within 21 working days."



Corporate Communications Directorate

THE TIMES OF INDIA

DELHI

5 NOVEMBER 2025

Flyer tries to open emergency exit ahead of takeoff, detained

Varanasi: A passenger on an Akasa Air Varanasi-Mumbai flight was detained on Monday after allegedly trying to open the plane's emergency exit before takeoff.

Flight QP 1497 was scheduled to depart for Mumbai at 6.45pm Monday from Lal Bahadur Shastri International Airport. When the aircraft was taxiing towards the runway, Jaunpur native Sujit Singh allegedly attempted to open the plane's emergency exit.

Following an alert from the cabin crew, the pilot informed Air Traffic Control and brought the plane back to the apron. The crew offloaded Sujit and handed him over to CISF. The flight departed at 7.45pm after security clearance. Sujit reportedly told investigators that he had tried to open the exit "out of curiosity", Phoolpur SHO Praveen Kumar Singh said Tuesday.

Sujit was booked under BNS Section 125 (endangering human life or the personal safety of others through rashness or negligence) and released Tuesday evening after police verified his credentials, the SHO said.

On Sept 22, CISF had taken into custody nine passengers of AI Express' Bengaluru-Varanasi flight at LBSI Airport and handed them over to Phoolpur Police after one of them attempted to open the cockpit. [TWS](#)



Corporate Communications Directorate

THE TIMES OF INDIA

DELHI

5 NOVEMBER 2025

Air India sends aircraft to fly home passengers stranded in Mongolia

Tour News Network

New Delhi: Air India sent a Boeing 787 Dreamliner on Tuesday from Delhi to Ulaanbaatar to fly home the 345 people of a flight from San Francisco (SFO) that had to land in the Mongolian capital on Monday following a suspected snag.

The aircraft, AI 88, is expected to be on Wednesday morning, the 281 passengers and 17 crew members to ICA, said an AI spokesperson. The diverted flight was on its way to Delhi via Kolkata. The alternate aircraft took off around 4pm, according to flight tracking sites.

The over 16-year-old Boeing 787-900 long range had taken off from SFO at 2.26pm (local time) on Sunday. Once the diverted flight landed in Ulaanbaatar, the Indian embassy in Mongolia arranged for transit visas, which enabled everybody on board to leave the airport and go to hotels arranged by AI.

Ulaanbaatar is an off-airport for AI as it doesn't fly there and, therefore, has no staff stationed in Mongolia. Given the limitation, some stranded passengers started unhappy. "There is no one from AI to help us here. There has been vague information about when we will return home," said PK Sengupta, former president of BCCCL Ltd.

According to the AI spokes-

An AI spokesperson said Air India, along with local authorities and the Indian embassy, had been looking after the passengers and crew. Guests have been kept informed about the arrangements being made to fly them to Delhi

person, "Air India, along with local authorities and the Indian embassy have been looking after the passengers and crew... Guests have been kept informed about the arrangements being made to fly them to Delhi."

The embassy posted on X on Tuesday afternoon, "On receipt of information from Air India, one hour prior to taking a court of justice officials were immediately deployed at the airport to facilitate the migration and boarding of the 281 passengers plus crew members... The passengers are being looked after."

In June 2023, one SFO-Delhi flight was diverted to Mangkok in Russia and 216 passengers finally reached home 67 hours after leaving SFO. AI had given them a full refund and also a voucher for future travel. July 2024 saw another flight diverting to the Siberian city of Krasnoyarsk following a snag. This time, AI could send an alternate aircraft fairly quickly



Corporate Communications Directorate

THE TIMES OF INDIA

DELHI

5 NOVEMBER 2025

Easterlies, VIP movement and GPS spoofing cause air traffic congestion at IGIA

Savabh.Sinha
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New Delhi: Despite all four runways being operational, IGIA Airport witnessed significant air traffic congestion on Tuesday evening and some incoming flights had to be diverted to Jaipur. Flight tracking site Flightradar24 listed the city airport in the

second spot on Tuesday night on its global list of airport disruptions, with Kathmandu topping the list. At least seven flights of IndiGo and Air India alone were diverted.

Several pilots and air traffic controllers said delays were primarily due to the wind flow changing to easterlies when aircraft land from the Dwaraka/Gurgaon side and take off

towards Vasant Kunj. The situation was aggravated by some VIP flight movements.

Sources say GPS spoofing was also happening, "distracting" pilots. "Most aircraft follow GPS based area navigation arrivals and departures. When spoofing happens, it degrades the navigational capabilities of an aircraft. In times like this, the onus of main-

taining separation falls on air traffic controllers, leading to excessive workload and exchange of communication between cockpits and ATC," said senior pilots. Spoofing corrupts GPS signals and gives a wrong indicator to pilots of their actual position. A plane may be flying over Baghdad and spoofing could show it's over Ankara, a pilot explained.

IndiGo issued a travel advisory on X at 8.31pm. "Due to air traffic congestion in Delhi, flight operations are currently impacted... extended wait times, both on the ground and onboard, may cause inconvenience, and we sincerely appreciate your patience..."

IGIA has four runways, but they don't have independent flight movement — aircraft

movement on one is dependent on movement on others. For instance, when an aircraft is landing on runway 10 and is 1.5 minutes or 2-2.5 nautical miles away from touchdown, no aircraft is cleared to take off from runway 9 until the former has touched down and there's no possibility of it going around.

When westerlies blow — planes landing from the Va-

sant Kunj side and taking off towards Gurgaon, the spacing between aircraft is reduced and hourly runway capacity is more. The four runways then can handle 42-44 arrivals plus 40-42 departures per hour or a total of up to 85-86. During easterly time, the capacity drops and they can handle up to 37 arrivals plus 40-42 departures per hour or a total of

up to 80-81 flights per hour.

This winter, IGIA is witnessing 1,526-1,550 daily flights. "When a VVIP movement happens, for a few minutes, flight movement from all other runways is impacted. Such closures lead to flights stacking up. A half-hour closure, for instance, can lead to a backlog that may take three-four hours to clear," said a source.



Corporate Communications Directorate

THE TIMES OF INDIA

DELHI

5 NOVEMBER 2025

Guj airport technician held for stealing

A 28-year-old contractual electrical supervisor at Rajkot International Airport was arrested for allegedly stealing gold jewellery and cash from a passenger's luggage. Local Crime Branch (LCB) of Zone-1 arrested Jayraj Khachar and recovered the stolen valuables. Probe revealed that he stole from another flyer's luggage in Oct. 1994



Corporate Communications Directorate

THE TIMES OF INDIA

DELHI

5 NOVEMBER 2025

Weak Rupee widens IndiGo Q2 loss to ₹2,582 cr

New Delhi: A weaker rupee has led to IndiGo reporting a loss of ₹2,582 crore in July-Sept quarter, as opposed to a loss of ₹987 crore in Q2 last fiscal. In Q1 of this fiscal, the airline had reported a profit of ₹2,176 crore. For Q2, it reported a total revenue of ₹19,599.5 crore, 10% more than same period last year. 1/14

Aviation veteran Sanjay Kumar joins SpiceJet

New Delhi: Indian aviation industry veteran Sanjay Kumar has joined SpiceJet as executive director. Kumar has been in the industry for almost 35 years. In his 2nd stint at SpiceJet which started Nov 3, Kumar will "lead the airline's strategic initiatives focused on expansion, operational excellence, and business transformation." 1/14

Smuggling cartel busted: 5 held with 2.4kg gold at airport

Times News Network

Chennai: A smuggling network's latest trick, using a first-time flyer to dodge Chennai customs, came undone early Sunday when sleuths caught the woman with 2.4 kg of gold worth ₹2.8 crore concealed in her dress. Four regular couriers accompanying her were also arrested.

The incident occurred in the early hours of Sunday when customs officials from the air intelligence unit were checking passengers who arrived from Kuala Lumpur, Malaysia, based on specific inputs. A woman flyer was intercepted, and during interrogation, she admitted to having hidden gold in her dress. Five gold bars of 24 karat purity were seized from her, valued at ₹2.8 crore.

Inquiries revealed that four other co-passengers had taken her to Malaysia on a tourist visa and handed her the gold upon their return to India. Of the four passengers, two were wo-

TOI



GOLD WORTH ₹2.8CR SEIZED

men, and all five were arrested. "The idea is that customs will stop the regular flyers as usual for frisking, and the new flyer can escape with the gold. This is becoming a modus operandi," said a customs official. The woman flyer was promised a monetary benefit if the operation was successful.

All five have been remanded to judicial custody.

Customs sleuths suspect that gold is being smuggled despite lower profits by the hawala network for illegal cash transactions. Further inquiry is ongoing. In the last one week, customs sleuths have caught at least four persons for smuggling gold in small quantities.



Corporate Communications Directorate

THE TIMES OF INDIA

MUMBAI

4 NOVEMBER 2025

Mum airport to remain shut for 6hrs on Nov 20

Mumbai: No flights will land or take off at the Mumbai airport for six hours on Nov 20 as both the runways will be temporarily closed to carry out the annual post-monsoon runway maintenance work. Airlines have been informed about this closure in advance and no flights have been scheduled during the closure period.

The airport's two runways will be temporarily non-operations from 11 am to 5 pm, said Mumbai International Airport Ltd (MIAL). "The scheduled closure is to ensure safety, reliability and compliance with global aviation standards," MIAL stated. TNN



Corporate Communications Directorate

THE TRIBUNE

DELHI

5 NOVEMBER 2025

Near-miss over Arabian Sea 'exposes' ATC failures

SHEKHAR SINGH

TRIBUNE NEWS SERVICE

NEW DELHI, NOVEMBER 4

A potential mid-air disaster over the Arabian Sea was narrowly averted earlier this year, but what the investigation has since uncovered is far more chilling than the incident itself. A series of cascading failures within India's Air Traffic Control (ATC) system, from missing hotline recordings and faulty automation to ignored log-books and undefined duties, almost allowed two interna-

Hotline recordings missing, logbooks neglected: AAI

FREE TICKET CANCELLING WITHIN 48 HRS ON CARDS

The DGCA has proposed allowing air passengers to cancel or modify their flight tickets without extra charges within 48 hours of booking.

tional flights to come dangerously close to each other thousands of feet above the ocean. According to the final

CONTINUED ON PAGE 9

Near-miss over Arabian Sea 'exposes' ATC failures

FROM PAGE 1

report by the Aircraft Accident Investigation Bureau (AAIB), the incident occurred around 2.30 am on May 4 when an Air Arabia passenger flight from Sharjah and an AeroLogic cargo jet from Frankfurt came close to each other after entering Indian airspace at the same altitude.

The Air Arabia flight ABY405, carrying 166 persons, and AeroLogic flight BONE22, with two crew members, both crossed the waypoint

'PARAR', the boundary between Muscat and Mumbai airspace, separated by three minutes. The required gap at that altitude is 10 minutes.

Investigators found that the Muscat controllers had failed to take the Air Arabia flight to a higher level before the hand-over. The Mumbai controller, who should have been monitoring the incoming traffic, was busy handling calls on the hotline "in the absence of a dedicated coordinator". This meant that the lapse went unnoticed

until the planes were too close.

What followed was a scramble to avert disaster. The Mumbai controller quickly issued turning and descent instructions to the faster AeroLogic cargo jet to create space between the two aircraft. Fortunately, the move worked.

However, the probe has revealed flaws in the system. Despite all radar and communication systems working normally, no automated conflict alert was triggered in Mumbai's Oceanic Control Centre.

The report said the flight plan of the AeroLogic jet "may not have been present in the system" as it was stuck in an error queue, meaning the software never recognised the aircraft. This prevented the system from warning controllers. Besides, the AAIB found the recordings of the hotline conversations between Mumbai and Muscat were missing. The recording system was down because of an ongoing replacement of the EPABX facility at the Mumbai ATC complex.