

देशभर में कई हवाई अड्डों पर चेक-इन प्रणाली में आई खराबी, उड़ानों में देरी

वाराणसी एयरपोर्ट पर यात्रियों को विंडोज में गड़बड़ी का संदेश, माइक्रोसॉफ्ट ने दावों को बताया तथ्यहीन
अमर उजाला ब्यूरो

नई दिल्ली। देशभर में कई हवाई अड्डों पर बुधवार सुबह चेक-इन प्रणाली अचानक ठप हो गई, जिससे यात्रियों को भारी परेशानी का सामना करना पड़ा। सूत्रों के मुताबिक, सिस्टम में तकनीकी खामी की वजह से कई उड़ानों में देरी हुई।

वाराणसी हवाई अड्डे पर यात्रियों को दिखाए गए संदेश में दावा किया गया कि माइक्रोसॉफ्ट विंडोज में वैश्विक स्तर पर बड़ी तकनीकी खराबी आई है, जिसका असर एयरपोर्ट के आईटी और चेक-इन सिस्टम पर पड़ा है। इसी संदेश में बताया गया कि एयरलाइंस ने फिलहाल मैनुअल चेक-इन और खोर्डिंग प्रक्रिया लागू कर दी है। तकनीकी दिक्कत का असर इंडिगो, स्पाइसजेट, अकासा एयर और एअर इंडिया एक्सप्रेस जैसी चार प्रमुख एयरलाइंस पर पड़ा। इसी तरह हैदराबाद में राजीव गांधी अंतरराष्ट्रीय हवाई अड्डे पर बुधवार सुबह कामकाज में भारी रुकावट आई, जिससे यात्रियों में



बंगलुरु के हवाई अड्डे पर उड़ानों के बारे में जानकारी लेते यात्री। एजेंसी

तकनीकी खराबी का सही कारण पता नहीं

दिल्ली इंटरनेशनल एयरपोर्ट लि. (डायल) ने सुबह 7:30 बजे सोशल मीडिया पर पोस्ट कर बताया कि कुछ घंटे एयरलाइंस को चुनौतियों का सामना करना पड़ रहा है, जिसके कारण उड़ानों में देरी और शेड्यूल में बदलाव हो सकते हैं। ग्राउंड स्टाफ सभी एजेंसियों के साथ मिलकर स्थिति को सामान्य करने की कोशिश कर रहा है। फिलहाल, तकनीकी खराबी का सही कारण पता नहीं चल पाया है।

अफरा-तफरी मची रही। हालांकि, माइक्रोसॉफ्ट ने कहा, विंडोज सिस्टम में किसी भी तरह की गड़बड़ी दर्ज नहीं

हुई है। रियल-टाइम मॉनिटरिंग वेबसाइट डाउनलोडिटेक्टर पर भी किसी गड़बड़ी की रिपोर्ट नहीं दिखाई दी।

चालक दल में कमी, इंडिगो की 100 से ज्यादा उड़ानें रद्द

मुंबई। इंडिगो ने चालकदल के सदस्यों की कमी के कारण बुधवार को 100 से ज्यादा उड़ानों को रद्द कर दिया। इसमें बंगलुरु और मुंबई हवाई अड्डों से उड़ानें शामिल हैं। अकेले बंगलुरु में 42 उड़ानें रद्द करनी पड़ीं। सूत्रों ने बताया कि इंडिगो को विमान संचालन के लिए चालकदल के जरूरी सदस्य नहीं मिल पा रहे थे। इसलिए उड़ानों में देरी हुई।

■ इंडिगो एयरलाइंस के प्रवक्ता ने कहा, पिछले कुछ दिनों में तकनीकी दिक्कतों, हवाई अड्डों पर भीड़ और परिचालन जरूरतों जैसे कई कारणों से हमारी कई उड़ानों में देरी हुई है और कुछ रद्द भी हुई हैं।

■ नागर विमान महानिदेशालय (डीजीसीए) इंडिगो की उड़ानों में रुकावट की जांच कर रहा है। डीजीसीए ने मौजूदा स्थिति के कारण बताने को कहा है। साथ ही, उड़ानें रद्द न हों इसके लिए योजना बनाने के लिए कहा है। डीजीसीए ने कहा कि वह अभी स्थिति की जांच कर रहा है। एजेंसी



Corporate Communications Directorate

BUSINESS LINE

DELHI

4 DECEMBER 2025

UDAN scheme: ₹109 crore released for 3 airports in TN

Our Bureau
Chennai

The Centre has released ₹109 crore for three airports in Tamil Nadu under the Regional Connectivity Scheme-UDAN.

While Salem has already been operationalised under the scheme and received ₹24 crore, development at Neyveli and Vellore is complete, and they have been allocated ₹26 crore and ₹59 crore, respectively. Licensing is underway for the two airports, Union Minister of State for Civil Aviation Murlidhar Mohol told the Rajya Sabha on Monday.

68 ROUTES FOR TN

The Minister said Tamil Nadu had been awarded 68 UDAN routes, of which 26 have been operationalised while 12 are yet to commence. Delays/cancellations are mainly due to various ex-



traordinary reasons, such as weather, technical, operational, ATC, ramp and airport issues. This could not have been avoided even if all reasonable measures had been taken by the airline, he said.

The industrial town of Hosur in Tamil Nadu was removed from the Centre's Regional Connectivity Scheme (RCS) - UDAN scheme due to the 150 km restriction under the concession agreement with BIAL, he said.



Corporate Communications Directorate

BANGALORE MIRROR

BANGALORE

3 DECEMBER 2025

Late movers face fines, towing at Bengaluru Airport

In a major clampdown on mounting chaos at the arrival gates, Kempegowda International Airport has announced that vehicles lingering beyond the eight-minute free pick-up window will face steep penalties—and even towing—starting December 8. Bengaluru International Airport Ltd (BIAL), the airport operator, revealed that the decision comes amid rising congestion, rampant unauthorised halts and growing safety concerns at the terminal forecourts. The new system aims to introduce stricter discipline and restore order to one of the city's busiest transit points.

According to BIAL, both Terminal 1 and Terminal 2 will im-

plement a segregated lane system designed to curb misuse of the arrival pick-up curb. While private cars will continue to enjoy a free entry, any stop beyond eight minutes will activate charges: Rs 150 for 8–13 minutes, Rs 300 for 13–18 minutes, and after that, vehicles will be towed to the nearest police station with additional fines imposed.

Commercial vehicles—including yellow-board taxis and electric cabs—will not be allowed to wait at the arrival kerb at all. Instead, they must use designated parking zones, where the first 10 minutes of parking will be complimentary. Taxis serving T1 must move to P3 and P4, while those serving T2 should head to P2. Hari Marar, MD and CEO of BIAL, said the surge in passenger traffic, especially during the travel season, has made such measures unavoidable.

“This isn't mere enforcement. It's about safeguarding travellers, improving flow and ensuring a trustworthy, orderly system,” he said, urging cooperation from both passengers and cab operators. Airport authorities noted a growing trend of cars loitering near arrival gates, stopping on ramps, or waiting along the roadside—behaviours that have caused unnecessary bottlenecks and increased the risk of accidents.

To maintain smooth operations, passengers have been advised to use only authorised pick-up points and registered cab services such as Airport Taxi, Uber, Ola, OHM electric cabs, Quick Ride and WTI. Any instance of lane blocking, unauthorised halting or overstaying the permitted window will invite penalties for both private motorists and commercial operators. — **BMB**

एयरपोर्ट लोकार्पण की तिथि को लेकर असमंजस बरकरार



ग्रेटर नोएडा, 3 दिसम्बर (देशबन्धु)। नोएडा इंटरनेशनल एयरपोर्ट का 15 दिसंबर से पहले लोकार्पण हो पाएगा, इसकी तस्वीर अभी साफ नहीं हो पायी है। माना जा रहा है कि एयरोड्रम लाइसेंस मिलने के बाद ही एयरपोर्ट के उद्घाटन की संभावित तिथि तय हो पाएगी। एयरोड्रम लाइसेंस के लिए नागरिक उड्डयन सुरक्षा ब्यूरो की तरफ से यमुना इंटरनेशनल एयरपोर्ट लिमिटेड को रिपोर्ट बुधवार तक नहीं सौंपा गया। दूसरी तरफ प्रधानमंत्री नरेंद्र मोदी के संभावित कार्यक्रम को लेकर जेवर विधायक की तरफ से जोरशोर से तैयारियां की जा रही हैं। इसी क्रम में

- जेवर विधायक प्रधानमंत्री की प्रस्तावित रैली को लेकर तैयारी में जुटे
- नोएडा इंटरनेशनल एयरपोर्ट पर विधायक धीरेन्द्र सिंह ने की समीक्षा बैठक
- सुरक्षा, ट्रैफिक व पार्किंग प्रबंधन को दुरुस्त करने के निर्देश

बुधवार को जेवर विधायक धीरेन्द्र सिंह ने नोएडा इंटरनेशनल एयरपोर्ट पहुंचकर विभिन्न विभागों के अधिकारियों के साथ विस्तृत समीक्षा बैठक की। विधायक धीरेन्द्र सिंह ने एयरपोर्ट परिसर से लेकर आसपास के

सभी मार्गों तक तैयारियों को पुख्ता करने के निर्देश दिए। उन्होंने कहा कि सुरक्षा व्यवस्था, ट्रैफिक मूवमेंट, वैरिकेडिंग, भीड़ नियंत्रण और वैकल्पिक रूट प्लान को समय से पहले पूरी तरह व्यवस्थित कर लिया जाए।

विधायक ने विशेष रूप से लोगों की सुविधाओं पर जोर देते हुए पार्किंग स्थलों की सुचारू आवाजाही और पार्किंग से सभा स्थल तक आने-जाने की व्यवस्था को बेहतर बनाने के निर्देश दिए। वहीं, सभा से जुड़े मंच, विश्राम क्षेत्र, बैठने की व्यवस्था, एंटी-एग्जिट प्वाइंट सहित अन्य सभी व्यवस्थाओं की प्रगति की विस्तृत जानकारी ली।

जेवर विधायक ने की एयरपोर्ट प्रभावित किसानों के युवाओं को स्थायी नौकरी देने की मांग

ग्रेटर नोएडा। नोएडा इंटरनेशनल एयरपोर्ट परियोजना से प्रभावित किसान परिवारों के युवाओं को दीर्घकालिक रोजगार दिलाने की मांग को लेकर जेवर विधायक धीरेन्द्र सिंह ने बुधवार को अधिकारियों के साथ विस्तृत बैठक की। विधायक ने स्पष्ट कहा कि जिन किसानों ने विकास कार्यों के लिए अपनी भूमि दी है, उनके परिवारों के युवाओं को नौकरी न सिर्फ सुनिश्चित हो, बल्कि 60 वर्ष की आयु तक स्थायी रूप से सुरक्षित होनी चाहिए।

नियाल पर होगी रोजगार की पूरी जवाबदेही

बैठक में धीरेन्द्र सिंह ने जोर देकर कहा कि प्रभावित परिवारों के युवाओं को किसी भी परिस्थिति में नौकरी से न हटाया जाए और उनकी सेवा शर्तें पूरी तरह संरक्षित रहें। उन्होंने याद दिलाया कि किसानों ने विकास की कीमत जमीन देकर चुकाई है, इसलिए प्रशासन और कंपनी दोनों की जिम्मेदारी है कि वे युवाओं के भविष्य की गारंटी सुनिश्चित करें। विधायक ने प्रस्ताव रखा कि इन सभी रोजगार संबंधी शर्तों की पूर्ण जिम्मेदारी नोएडा इंटरनेशनल एयरपोर्ट लिमिटेड (नियाल) की होगी। साथ ही कंपनी को पारदर्शी भर्ती प्रक्रिया अपनाने हुए प्रभावित गांवों के युवाओं के लिए अलग कोटा निर्धारित करने का सुझाव दिया। अधिकारियों ने बैठक में उठाई गई मांगों पर सहमति जताते हुए आश्वासन दिया कि किसानों के साथ किए गए वादों को पूरा किया जाएगा। उन्होंने बताया कि जल्द ही रोजगार नीति का औपचारिक दस्तावेज तैयार कर जारी किया जाएगा, ताकि किसी भी प्रकार की भ्रम की स्थिति न रहे। विधायक धीरेन्द्र सिंह की यह पहल किसानों के बीच सकारात्मक संदेश के रूप में उभर रही है।

Sadahalli underpass work by Jan; lone signal on airport road to go

BENGALURU, DHNS

The National Highways Authority of India (NHAI) is set to begin work on a 700-metre-long underpass at Sadahalli in northern Bengaluru, which will remove the only signal between Hebbal and the Kempegowda International Airport.

The Rs 35-crore project is expected to start by early January and take 15 months to complete.

The six-lane underpass will sit about six metres below the road level and include drainage, a median strip and landscaping, said KB Jayakumar, Project Director (Bengaluru), NHAI.

"Sadahalli is the gateway to the city of Bengaluru. We want to make it seamless and aesthetically pleasing," he told *DH*.

Pending for years, the underpass will eliminate the signal for airport-bound vehicles, he noted.

It will be located about 500 metres from the Sadahalli toll plaza towards the city, with a surface-level circular roundabout to offer "seamless connectivity" for local traffic.

Construction will use the cut-and-cover method for approximately 50 metres. To ease congestion during the work, the NHAI is creating four service lanes on each side of the highway.

"There are already two lanes. We will add two more using 3-4 metres of the green patch," Jayakumar said.



The Sadahalli toll plaza, with a tollable distance of just 22.12 km, handles one lakh vehicles and earns around Rs 1 crore a day. *DH* FILE PHOTO

UPI relief for non-FASTag users

Non-FASTag users will get a 75% discount on the penalty if they pay toll charges via UPI, the NHAI said.

Vehicles entering a toll plaza without a valid, functional

FASTag are normally charged double the toll. With UPI, they will be charged 1.25 times.

"We've installed dynamic QR codes at all toll plazas," the official added.

Busiest toll plaza

Despite a tollable distance of just 22.12 km, the toll plaza on National Highway 44 generates Rs 95 lakh to Rs 1 crore in daily revenue, driven largely by vehicles heading to and from the airport, according to the NHAI. With daily traffic of nearly one lakh, it is the busiest toll plaza in Karnataka.

By comparison, another NH 44 toll plaza with a tollable distance of 72 km up to the Andhra Pradesh border generates only Rs 36 lakh a day.

"This toll plaza mainly serves airport traffic. Not many trucks pass

through it. Other commercial traffic from Hyderabad to Chennai now uses the Satellite Town Ring Road (STRR)," an NHAI official stated.

Despite heavy volumes, the toll plaza doesn't have high wait times. "The infrastructure is adequate for now, but we'll decide on expanding the booths once the underpass is ready," the official added.

Cars, jeeps, vans and other light motor vehicles pay Rs 120 for a single journey and Rs 180 for a return journey within a day. A monthly pass for 50 single journeys will cost Rs 3,970.



Corporate Communications Directorate

DECCAN HERALD

BANGALORE

3 DECEMBER 2025

Cab drivers plan protest over airport overstaying fee; eye 15 mins of free pickup time

But passengers believe
levy will help end chaos
at the arrival zones

ASRA MAVAD
BENGALURU, DHNS



Many drivers avoid airport trips as they make little profit from it. Such a penalty will drive more away and especially affect those who are not associated with any cab aggregator platforms. DH FILE PHOTO

vehicles will get eight minutes of free stay. They will be charged Rs 150 for 8 to 13 minutes and Rs

300 for 13 to 18 minutes. Vehicles staying beyond 18 minutes will be towed to the nearest police

station, with fines added.

Commercial vehicles must wait at designated parking zones, where they will get 10 minutes of complimentary parking.

"Ten minutes is not enough. Even last year, when this rule was introduced, we had protested due to the time limit. We believe 15 minutes would be ideal. If they cannot make it 15 minutes, they will have to call back the order. If not, we will protest," said G Narayanaswamy, president of Karnataka Chalakara Okkoota.

He plans to meet Transport Minister Ramalinga Reddy on Wednesday and will write to BIAL authorities condemning the rules.

BIAL CEO clears the air

Hari Marar, Managing Director and CEO of BIAL, said the airport would have an overstaying fee, not an access fee.

"When we introduced a similar measure last year, it was misinterpreted. We received



backlash and retracted it. Hence, the wording here is important. Access to the airport is always free," he told DH.

He said the decision has support from the Transport Department and Bengaluru police.

Drivers fear the fee will worsen the cab shortage.

"Currently, the cab situation at the airport is not great. Many

drivers avoid airport trips as they make little profit from it. Such a penalty will drive more away and especially affect those

who are not associated with any cab aggregator platforms," said Sarathi Sabarinath, president of Karnataka Drivers Union.

Cab drivers hope BIAL will roll back the levies, as it did in May 2024 after protests.

Passengers believe the fee will reduce chaos at arrival zones, often crowded by private taxis. Some have reported hooliganism, harassment and fraud by drivers.

"Terminal 1 is crowded by cab drivers. They park their cars there and often make it difficult to reach the taxi you have booked. Also, some of these drivers are rude and try to scam unassuming passengers," said frequent flyer, Aishwarya S.

Bengaluru International Airport Limited's decision to reintroduce an overstaying fee at the Kempegowda International Airport's arrival zone has drawn opposition from cab drivers.

From December 8, private

ABOUT 70% OF FUNDING TO COME FROM DEBT

Adani to invest ₹1.35 L cr in airports expansion by 2030

● New runway at Navi Mumbai airport to be added

MIHIR MISHRA AND PR SANJAI
December 3

THE ADANI GROUP plans to invest ₹1.35 lakh crore (\$15 billion) to boost passenger capacity at its airports to 200 million annually in the next five years, people familiar with the matter said, helping power India's aviation boom as it prepares to list its airport unit.

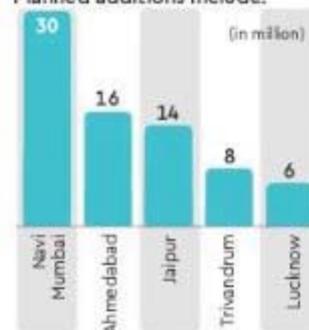
The plan involves adding terminals, taxiways, and a new runway at the Navi Mumbai airport, which is set to open December 25, said the people, who asked not to be identified as the plans are private. Alongside, the group will undertake capacity upgrades at Ahmedabad, Jaipur, Thiruvananthapuram, Lucknow and Guwahati airports, they said.

About 70% of funding will come from debt raised over five years, with the rest in equity, the people said.

The expansion ties in with

RAPID SCALE-UP

Planned additions include:



Source: People familiar with plans

a projected increase in India's air traffic, with passenger numbers expected to more than double to 300 million annually by 2030. By scaling up capacity to two-thirds of that number, Adani is positioning itself as a key facilitator of this growth, while strengthening its case for a planned initial share sale for its airports unit.

The expansion—to boost total passenger capacity by more than 60%—excludes 20 million at Navi Mumbai and

11 million at Guwahati, opening this month, they said.

A representative for the Adani Group didn't immediately respond to an emailed request for comments.

The upgrades focus on six airports leased during India's second privatisation phase in 2020, previously managed by the state-run Airports Authority of India. India began privatizing airports in 2006, with GMR Airports and GVK Power & Infrastructure acquiring New Delhi and Mumbai. Adani

later bought GVK's stake.

The government now plans to privatise 11 more airports, bundling loss-making facilities with profitable ones. Adani Airport Holdings, India's largest operator by number of airports, and GMR Airports, the largest by passenger traffic, are expected to lead the bidding.

India is also building a second airport in Delhi to meet demand, while targeting 400 airports nationwide by 2047, from 160 now. **BLOOMBERG**



● Govt to privatise 11 more airports, bundling loss-makers with profitable hubs

● Airport privatisation began in 2006, when GMR took Delhi and GVK took Mumbai



Corporate Communications Directorate

FREE PRESS JOURNAL

MUMBAI

3 DECEMBER 2025

OVERSTAY ROW

KI Airport to charge vehicles for overstaying at arrival point from Dec 8

NT Correspondent

BENGALURU

Kempegowda International Airport will levy an entry fee on vehicles that overstay the eight-minute free limit in the arrival pick-up area from December 8.

The airport's operator, BIAL, on Tuesday announced that it is introducing enhanced pick-up measures to streamline passenger movement, reduce congestion and improve safety.

"Bangalore International Airport Ltd is introducing a lane segregation system to enforce discipline, prevent unauthorised parking and reduce dwell times. This will ease kerbside congestion and deter misuse of the pick-up zone in front of the terminals," a statement said.

Under the new lane segregation system, entry to the designated arrival pick-up zones in T1 and T2 will be free for all private cars (white-board vehicles). However, charges will apply for misuse or overstaying beyond the prescribed time limits, it said.

"The airport will give eight minutes (much higher than international standards) of free use of the zone for all users, beyond which there will be a charge of Rs 150 for over-stays from 8-13 minutes and Rs 300 for 13-18 minutes. Any vehicle overstaying beyond 18 minutes will be towed to the nearest police station, and applicable fines and towing charges will be levied," it stated.

BIAL said that all commercial vehicles, including yellow-board taxis and elec-



tric cabs, are required to wait for passengers only at designated parking zones.

"To facilitate a seamless pick-up experience, the first 10 minutes of parking will be complimentary. Commercial vehicles arriving at Terminal 1 should proceed to the P4

and P3 parking zones, while those serving Terminal 2 are directed to the P2 parking zone," it said.

Speaking on the initiative, Hari Marar, MD and CEO of BIAL, said that with passenger traffic continuing to rise, especially during the travel

season, it is essential to maintain discipline at pick-up zones—not as enforcement, but as a way to protect travellers, ensure orderly movement and strengthen trust in the system.

"When passengers and cab operators follow the designated process, the experience becomes quicker, safer and more convenient for everyone involved. We look forward to the support of all stakeholders in making the airport experience seamless and well organised," he added. BIAL said it has recently observed an increase in unauthorised halts, roadside pick-ups and vehicles waiting outside arrival gates and exit ramps, leading to crowding and avoidable delays, while also posing safety risks and disrupting traffic flow.



Chennai Airport grapples with flight disruptions

HD Bureau

CHENNAI

Chennai International Airport witnessed a wave of cancellations and delays that disrupted the travel plans of thousands of passengers today. At least 12 domestic flights were cancelled and 10 others—including several international services—were delayed. Operators of the cancelled flights included IndiGo, which aborted a flight from Kochi scheduled to land around 00:25 and cancelled its return leg as well. Flights to and from cities such as Guwahati, Bhubaneswar, Jaipur, Mumbai and Coimbatore were among those shelved until noon.

Airport officials insisted weather was not a factor in the cancellations, attributing the disruptions to “operational constraints” cited by the airline. The airline did not elaborate further on the nature of those constraints.

On a day already marked by turbulence in the skies over southern India, the ca-

ncellations followed a broader pattern of disruption triggered by a volatile weather system. In the days prior, the approaching Cyclone Ditwah forced airlines including IndiGo and Air India to cancel over 50 flights across regional and national routes, and the carrier had issued travel advisories urging passengers to monitor developments closely.

Airports at major hubs such as Tiruchirappalli, Madurai and Puducherry had also seen flight suspensions or diversions as the storm neared the coast.

Despite the cyclone’s weakening, authorities in Chennai remained cautious after the system lingered over the Bay of Bengal and brought intermittent rainfall, strong winds and coastal surges to parts of Tamil Nadu and Puducherry. The India Meteorological Department had flagged a red alert for the Chennai region as the cyclone’s remnants drifted northwards and edged close to the coast.



Corporate Communications Directorate

HINDUSTAN

DELHI

4 DECEMBER 2025

नोएडा एयरपोर्ट से उड़ानों में देरी संभव



- बकास ने डीजीसीए को अब तक रिपोर्ट नहीं भेजी
- एयरोड्रम लाइसेंस मिलने में देरी की आशंका

ग्रेटर नोएडा, वरिष्ठ संवाददाता। नोएडा इंटरनेशनल एयरपोर्ट से उड़ानें शुरू करने में देरी हो सकती है। इसका कारण नागरिक उड्डयन सुरक्षा ब्यूरो (बकास) की ओर से नागरिक उड्डयन महानिदेशालय (डीजीसीए) को रिपोर्ट नहीं सौंपना बताया गया है। ऐसे में एयरोड्रम लाइसेंस मिलने में देरी की आशंका है।

मुख्यमंत्री योगी आदित्यनाथ ने बीते शुक्रवार को एयरपोर्ट का निरीक्षण किया था। समीक्षा बैठक में दो दिसंबर तक डीजीसीए को सुरक्षा उपकरणों से जुड़ी

रिपोर्ट सौंपने और चार दिसंबर तक एयरोड्रम लाइसेंस जारी होने की बात सामने आई थी, लेकिन अब इसमें थोड़ी देरी होने का अनुमान है। बकास की रिपोर्ट में पिछले दिनों कई आपत्तियां मिली थीं, जो एयरपोर्ट की सुरक्षा के लिहाज से काफी अहम हैं। इनमें एयरपोर्ट के बाहर सात किलोमीटर क्षेत्रफल की वाउंड्री वॉल, कंक्रीट के 14 वॉच टॉवर, टर्मिनल के चार द्वार संचालित न होना समेत कई बिंदु थे। हालांकि, अधिकारियों ने आपत्तियों को दुरुस्त करने का दावा किया है, लेकिन

बकास ने सिक्वोरिटी क्लियरेंस पर अपनी रिपोर्ट अब तक डीजीसीए को नहीं भेजी है। इसी रिपोर्ट के आधार पर व्यावसायिक यात्री विमान सेवा शुरू करने के लिए जरूरी एयरोड्रम लाइसेंस प्राप्त होगा। एयरोड्रम लाइसेंस मिलने के बाद ही एयरपोर्ट से विमान सेवा शुरू करने की तिथि घोषित होगी। अब तक 15 दिसंबर तक उड़ानें शुरू करने का दावा किया गया था। उद्घाटन के लिए प्रधानमंत्री की जनसभा की तैयारियां भी तेजी से चल रही हैं। हालांकि, मौजूदा स्थिति में उद्घाटन में देरी के संकेत हैं।

पहले चरण का निर्माण कार्य पूरा: एयरपोर्ट का पहला चरण 1334 हेक्टेयर में पूरा किया गया है। इनमें 3900 मीटर लंबा रनवे, एयर ट्रेफिक कंट्रोल (एटीसी) टावर और टर्मिनल बिल्डिंग शामिल है।

Airports see chaos as IndiGo cancels at least 200 flights

Jagriti Chandra
NEW DELHI

IndiGo passengers faced chaos on Wednesday as the airline cancelled at least 200 flights and delayed several others by up to 12 hours, triggered by skewed pilot scheduling and cabin crew no-shows in Mumbai, prompting an official apology. The tipping point was reached following weeks of delays.

There was sloganeering against the airline at Delhi airport as passengers gathered at the boarding gate to protest a six-hour delay of a flight to Rajkot. The flight was scheduled to take off at 5.40 a.m. and finally departed at 11.30 a.m. There were similar scenes at other airports such as Mumbai, where passengers were forced to return after



Amid cancellation or delay of flights, passengers in large numbers waiting at the Mumbai airport on Wednesday. SPECIAL ARRANGEMENT

waiting for five to eight hours. For instance, the Mumbai-Patna flight scheduled for 11.15 a.m. was delayed multiple times with the latest update suggesting an 8 p.m. departure.

In Bengaluru, 62 IndiGo flights were cancelled for the second consecutive day. As many as 31 IndiGo flights were cancelled in Hyderabad. In Delhi, 37 flights were cancelled.

The crisis in pilot availability, blamed by its pilots on poor planning, is so severe that rostering teams have been appealing to them for the past several weeks to cancel leaves and the management has even offered to pay 1.5 times the salary to those who forego their privilege leave.

CONTINUED ON
» PAGE 12

IndiGo cancels over 200 flights; chaos at airports

But this has not helped matters and the airline was forced to cancel 200 flights on Wednesday and 130 flights on Tuesday, pilots were informed.

Government data showed that only 35% of the airline's flights were on time on December 2, and only 49.5% were on time on December 1.

The crisis was triggered by the full implementation of the rest and duty norms for pilots from November 1, which was delayed by the government by a year to help airlines plan their crew requirement as they had warned of widespread flight cancellations. The implementation came only after pilot bodies approached the Delhi High Court and obtained an order in April 2025.

In a press statement the airline acknowledged this was among "a multitude of unforeseen operational challenges" that resulting in "significant disruption across the network" over the past two days for which it apologised to its customers.

These reasons, it said, included "minor technology glitches, schedule changes linked to the winter season, adverse weather conditions, increased congestion in the aviation system and the implementation of updated crew rostering rules".

This had a "compounding impact on our operations" in a way the airline had not anticipated, IndiGo said. In order to restore normalcy, the airline will be making adjustments to its schedules over the next 48 hours, implying further cancellations.

Rest and duty hours

The new norms for pilot rest and duty hours framed to combat concerns over mounting fatigue, against which airlines waged a two-year long battle, were to be implemented in two phases as per a Delhi High Court order in April 2025. While a large number of provisions including raising of weekly rest hours from 36 hours to 48 hours were rolled out from July 1, the remaining provisions restricting the utilisation of pilots during night hours were to be implemented from November 1.

It is since the implementation of the latter that the airline has been grappling with shortages and making requests to pilots to cancel their leaves.

Pilot body Airline Pilot's Association (ALPA) India, which had raised some of these issues before the DGCA last week, in a press statement warned on Wednesday that airlines must not cite the new norms to obtain a rollback of these norms as the airline had "failed at proactive resource planning".



Corporate Communications Directorate

THE HINDU

DELHI

4 DECEMBER 2025

New airport tariff formula will impact flyers: Govt. tells SC

**Krishnadas Rajagopal
Jagriti Chandra**
NEW DELHI

The Union government teamed up with airport tariff regulator Airport Economic Regulatory Authority of India (AERA) in the Supreme Court to appeal a Telecom Disputes Settlement and Appellate Tribunal (TDSAT) decision redefining the way tariffs are calculated for two of the busiest airports in India saying it would burden passengers and airlines with more than ₹50,000 crore in dues.

The Union government and the AERA have argued in the Supreme Court that the TDSAT-approved for-

**Appeal concerns
TDSAT decision
redefining how tariffs
are calculated for
two Indian airports**

mula would result in dues worth ₹50,000 crore in airport charges from the period 2009-2014 and may also impact future tariffs, raising passenger fares considerably in the two airports.

The TDSAT, in a July 1 decision, held both aeronautical and non-aeronautical revenue must be considered together for calculating aeronautical charges, commonly known as 'single-till' mechanism.



Corporate Communications Directorate

THE HINDUSTAN TIMES

DELHI

4 DECEMBER 2025

Hindustan Times

Chaotic scenes at airports as hundreds left stranded

Gargi Shukla, Yogesh Naik and Dheeraj Bengrut

etters@hindustantimes.com

NEW DELHI/MUMBAI/PUNE: "No updates, no message — just chaos," said Vishal M, one of the several IndiGo passengers across the country whose travel plans were disrupted on Wednesday after the domestic carrier cancelled at least 150 flights due to operational disruptions.

"The bare minimum is to inform passengers when a flight is cancelled," Vishal said after his Pune-Delhi flight was cancelled. Flyers across India similarly reported that they were stuck at airports and even inside aircraft for hours as they waited for updates on whether their flight was taking to the skies or being cancelled/delayed. "I lost two connecting flights to Kochi because of this," said Neha Mulay, who was set to travel on a Bengaluru-bound flight from Pune at 5.55am before the flight was delayed for four hours and then cancelled.

Chaos unfolded at Delhi's Indira Gandhi International (IGI) Airport after nearly 42 IndiGo flights were cancelled and around 100 were delayed until 5pm.

Vaishnavi Pathak (28) said that she had a Nashik-bound connecting flight at 6.25pm, however, three hours before her scheduled departure she was

SOME PASSENGERS REPORTED THAT THEY RECEIVED NO COMMUNICATION FROM THE AIRLINE ABOUT THE CHANGING STATUS OF THEIR FLIGHT

informed that her flight had been cancelled. "I was told that the flight has been cancelled by the Air Traffic Control (ATC) and not IndiGo due to pollution. My original booking was for Delhi to Nashik but they gave another flight ticket from Delhi to Mumbai after making me wait for more than an hour," she said.

While Vaishnavi was fortunate to find a Maharashtra-bound flight on the same day, others struggled to find any respite. "Do you have anything in the evening or tonight or maybe early morning," asked 27-year-old Roshni Chhetri at IndiGo's ticket counter at Terminal 3. In return, the reply she received was: "Nothing can be arranged today."

At Mumbai's Chhatrapati Shivaji Maharaj International Airport (CSMIA), the delays and cancellations left many passengers stranded. "Many were looking for water and food," said a CSMIA official, requesting anonymity. "Our staff, along with the Central Industrial Security

Force, was giving water to the passengers and pacifying them. But the IndiGo staffers were finding it tough to give answers."

One passenger, who did not wish to be identified, told HT: "I was supposed to travel to Chennai on flight 6E 927 at 11.50 am, but could not board till 4.30pm."

Some passengers reported that they received no communication from the airline about the changing status of their flight.

Dipayan B said his Pune-Agartala flight was cancelled without any prior message from the carrier. "I found out only after reaching the airport. Customer care wasn't answering. The helpdesk queue was huge," Dipayan said.

Another traveller Alifiya Khan noted that her Pune-Delhi flight was declared cancelled by the ground staff, only for the airline to later mark it as delayed. "I waited five hours, staff told me it was cancelled and processed a refund, but my phone showed the flight was still delayed," Khan said.

In Bengaluru, where 42 flights were cancelled, passengers reported the lack of arrangements for food and water.

"My passengers are frantically calling me to know how this happened. I am in a dilemma. I don't know how to answer my clients now," Pokarna, who runs Pragathi Communication & Travel Connect, told news agency PTI.



Corporate Communications Directorate

THE INDIAN EXPRESS

DELHI

4 DECEMBER 2025

Engineer among four held for stealing cables from Jewar airport site

Express News Service
Noida, December 3

THE GREATER Noida Police has arrested four men, including an on-site engineer of Tata, for allegedly stealing newly installed aluminium cables from the site of the Noida International Airport in Uttar Pradesh's Jewar. Seven bundles of aluminium cables worth Rs 15 lakh, a truck bearing a fake number plate and a Maruti Swift car have been recovered from the accused.

According to officials, the arrests were made during a routine check on the intervening night of Tuesday and Wednesday, near the Gautam Buddha University intersection. The accused have been identified as Shivam Sharma (22) who was working as a site engineer at the airport's terminal building project; Irshad Ahmed (23), truck

driver; Mohammad Siraj (21) who assisted the truck driver; and Izhar aka Sonu (26), scrap dealer. While Shivam is a resident of Aligarh, Irshad and Mohammad live in Siddharthnagar, and Izhar is from Delhi.

Additional DCP (Greater Noida) Sudheer Kumar said that officers from the Ecotech police station were conducting a check, when they made the arrest and recovered the items.

"They were carrying the stolen aluminum wires in a truck which had a duplicate number plate. During questioning, they confessed to having stolen the wires from the airport site and revealed that they were going to sell it as scrap," Kumar said.

He added that a case was registered under BNS sections 317(5) (disposal of stolen property), 318(4) (cheating), 3(5) (common intention).



Corporate Communications Directorate

MINT

DELHI

4 DECEMBER 2025



About 70% of funding for Adani's expansion will come from debt raised over five years. AP

Adani plans \$15 bn airports expansion

The Adani Group plans to invest \$15 billion to boost passenger capacity at its airports to 200 million annually in the next five years, people familiar with the matter said, helping power India's aviation boom as it prepares to list its airport unit.

The plan involves adding terminals, taxiways and a new runway at the Navi Mumbai airport, which is set to open on 25 December, said the people, who asked not to be identified as the plans are private. Alongside, the group will undertake capacity upgrades at Ahmedabad, Jaipur, Thiruvananthapuram, Lucknow and Guwahati airports, they said. About 70% of funding will come from debt raised over five years, with the rest in equity, the people said.

The expansion ties in with a projected increase in India's air traffic, with passenger numbers expected to more than double to 300 million annually by 2030. BLOOMBERG

दिल्ली एयरपोर्ट पर इंडिगो की 38 उड़ानें रद्द



कैंसिल फ्लाइट
42 बेंगलुरु **33** मुम्बई **19** हैदराबाद

नई दिल्ली, 3 दिसम्बर (नवोदय टाइम्स): इंदिरा गांधी इंटरनेशनल (आईजीआई) एयरपोर्ट पर बुधवार के दिन की शुरुआत चेक इन सिस्टम में आई खराबी से हुई। इसकी वजह से फ्लाइट ऑपरेशन प्रभावित हुआ और यात्री परेशान रहे। स्थिति की गंभीरता का अंदाजा इसी बात से लगाया जा सकता है कि दिल्ली में इंडिगो को 38 फ्लाइट कैंसिल करनी पड़ी जबकि उसकी 85 प्रतिशत फ्लाइट का ऑपरेशन प्रभावित हुआ। यात्रियों को यही पता नहीं चल पा रहा था कि उनकी फ्लाइट कितने विलंब से उड़ेगी।

यात्रियों में मची अफरातफरी देखकर दिल्ली एयरपोर्ट को एडवाइजरी जारी करनी पड़ी। कमोवेश ऐसे ही हालात हैदराबाद, बेंगलुरु व मुम्बई एयरपोर्ट पर बने। बेंगलुरु एयरपोर्ट पर इंडिगो की कई सेवाएं ऑपरेशनल दिक्कतों के कारण रद्द करनी पड़ीं। कुल 42 फ्लाइट यहां कैंसिल हुईं। इनमें 22 आने वाली तथा 20 जाने वाली फ्लाइट शामिल हैं। मुम्बई में 33 उड़ानें रद्द करनी

चेक इन काउंटरों पर लगी लंबी लाइनें

सिस्टम में गड़बड़ी के चलते चेक इन काउंटरों पर यात्रियों की लंबी-लंबी कतारें लग गईं। कई यात्रियों ने यात्रा में हो रहे विलंब को लेकर अपना गुस्सा सोशल मीडिया पर भी निकाला। कई ऐसे लोग भी थे जिन्हें कनेक्टिंग फ्लाइट लेनी थी, मगर फ्लाइट डिले होने के कारण वह ऐसा नहीं कर पाए। दिल्ली के एयरपोर्ट पर सुबह चेक-इन सिस्टम गड़बड़ाते ही यात्रियों की भीड़ जमा हो गई। इस दौरान सर्वाधिक इंडिगो और इसके बाद स्पाइसजेट, अकासा एयर, एयर इंडिया एक्सप्रेस के यात्री प्रभावित हुए। इंडिगो एयरलाइंस ने अपना बयान जारी कर बताया कि तकनीकी समस्याओं, हवाई अड्डे पर भीड़भाड़ और परिचालन संबंधी आवश्यकताओं सहित विभिन्न कारणों से उसकी कुछ उड़ानें प्रभावित हुईं।

पड़ीं। हैदराबाद के राजीव गांधी इंटरनेशनल एयरपोर्ट पर इंडिगो की 19 फ्लाइट को कैंसिल करना पड़ा।

बताया जा रहा है कि इंदौर में भी 11 फ्लाइट को कैंसिल करना पड़ा। इस बीच नागर विमानन महानिदेशालय (डीजीसीए) ने कहा है कि वह इंडिगो की उड़ानों में हुए व्यवधान की स्थिति की जांच कर रहा है और रद्दीकरण और देरी को कम करने के लिए उठाए जाने वाले कदमों का भी मूल्यांकन किया जा रहा है। उधर एयरपोर्ट अथॉरिटीज ने (शेष पृष्ठ 9 कालम 4 पर)

दिल्ली एयरपोर्ट पर...

मैनुअल प्रोसेस शुरू कर स्थिति संभालने की कोशिश की, मगर सुबह के पीक आवर्स के चलते परेशानी बढ़ती गई। सबसे ज्यादा प्रभावित इंडिगो एयरलाइंस हुई। देशभर में उसकी कुल 200 से अधिक उड़ानें प्रभावित हुईं। एयरपोर्ट अधिकारियों की मानें तो दिल्ली में इंडिगो की अधिकांश उड़ानें देरी से रवाना हो रही हैं। यह स्थिति अन्य एयरपोर्ट पर भी बनी हुई है। सूत्रों का कहना है कि समस्या का मूल कारण इंडिगो के पास कृ सदर्स्टों का अभाव होना है। हालांकि इंडिगो इससे इनकार करता आ रहा है। इंडिगो की उड़ानों में देरी के कारण दिल्ली एयरपोर्ट की समय सारिणी बुरी तरह प्रभावित हुई है। करीब 85 प्रतिशत उड़ानें विलंब से हैं। उड़ान संख्या 6ई 6827 को मुम्बई से दिल्ली के लिए सुबह 11 बजे उड़ान भरनी थी, लेकिन शाम 5 बजे जाकर बोर्डिंग शुरू हुई।



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AIRPORTS AUTHORITY OF INDIA

Corporate Communications Directorate

THE TIMES OF INDIA

DELHI

4 DECEMBER 2025

Chaos at IGI as IndiGo flights late, cancelled or rescheduled

Khushi.Bhuta@timesofindia.com

New Delhi: Chaos gripped IGI Airport on Tuesday and Wednesday as multiple IndiGo flights were delayed, rescheduled or cancelled, leaving passengers stranded and travel plans disrupted.

Suraj Singh, a Pune resident, said his elderly relatives were stuck at Delhi airport for six hours while travelling from Raipur to Chandigarh with a layover in Delhi. "We were supposed to meet for a family reunion dinner in Chandigarh and travel to Naldehra the next day but that isn't happening because of the flight delay," he said. Singh also expressed concern about his upcoming IndiGo flight from Pune to Chandigarh, fearing further delays and disruptions in his travel plans.

A similar ordeal was faced by 19-year-old student Soham Raut, who missed an exam to attend a relative's wedding. He was travelling from Amritsar to Mumbai via Delhi, but his flight departed late from Amritsar, leaving him and 18 others stranded in Delhi. Raut said they were promised to be adjusted on an alternative flight, but seats weren't available. He was later offered a 4 am flight the next day but that too got cancelled. "Indigo's customer care is not reachable, and I don't know what to do," he said, adding that he has already missed the haldi ceremony.

For Pankaj Kumar from Cuttack, Odisha, the delay added to his worry for his parents, whose flight from Delhi to Bhubaneswar was cancelled. "We were provided no help—just another ticket and 22 hours of waiting," he said.

IndiGo attributed the disruptions to "unforeseen operational challenges, including minor glitches, winter schedule changes, adverse weather, increased aviation congestion and updated crew rostering rules."

► **Related report on P16**



Corporate Communications Directorate

THE ASIAN AGE

DELHI

4 DECEMBER 2025

IndiGo cancels 200+ flights over pilots, crew shortage

DGCA probes, asks airline for facts, mitigation plans

AGE CORRESPONDENT
NEW DELHI, DEC. 3

The IndiGo passengers faced a major inconvenience on Wednesday as over 200 flights were cancelled and over 150 delayed at multiple airports due to issues including pilot and crew shortages due to the new roster system. The airline attributed the cancellations to technical and operational reasons and announced calibrated schedule adjustments for the next 48 hours to normalise the operations. As part of the calibrated adjustments, there will be cancellations and rescheduling of

▶ **THE REVISED** rest duty norms that came into effect from November 1 limit the number of night landings for crew, leading to a shortage

flights. The Directorate General of Civil Aviation (DGCA) is currently investigating the situation and evaluating measures along with the airline to reduce cancellations and delays in order to minimise inconvenience being caused to passengers, the aviation watchdog said. IndiGo has been asked to report to DGCA headquarters to present the facts leading

to the current situation along with plans to mitigate the ongoing delays and cancellations.

"A multitude of unforeseen operational challenges, including minor technology glitches, schedule changes linked to the winter season, adverse weather conditions, increased congestion in the aviation system and the implementation of updated crew rostering rules (flight duty time limitations) had a negative compounding impact on our operations in a way that was not feasible to be anticipated," IndiGo said in a statement.

■ **Turn to Page 4**

IndiGo cancels 200+ flights over pilots & crew shortage

■ **Continued from Page 1**
The airline said that it has initiated calibrated adjustments to our schedules. "These measures will remain in place for the next 48 hours and will allow us to normalise our operations and progressively recover our punctuality across the network..."

The disruptions that began on late Tuesday evening reached a pinnacle on Wednesday, with airports witnessing chaos as hundreds of passengers faced hardships due to services getting cancelled and getting delayed for long. Passengers posted visuals and videos of chaos at various airports due to delays and cancellations.

The revised rest duty norms that came into effect from November 1 limit the number of night landings for crew, leading to a shortage. The airlines were given much time to prepare for this change in roster. Incidentally, IndiGo, which operates around 2,300 domestic and international flights daily, is already facing a shortage of pilots.

The latest FDTL norms, which entail an increased weekly rest period to 48 hours, extension of night hours and limiting the number of night landings to only two as against six

earlier, were initially opposed by IndiGo and Air India, saying this would lead to a crew shortage leading to disruptions in flights. However, they had to follow the norms following the Delhi high court's directives.

While the first phase of these FDTL norms came into force in July, the second phase, which restricted the night landing to two from six earlier, was implemented from November 1. The norms were originally to be put in place from March 2024, but airlines, including IndiGo, sought a step-by-step implementation, citing additional crew requirements.

The DGCA said IndiGo had reported 1,232 flight cancellations in November, out of which 755 were due to crew/FDTL constraints, 92 due to ATC system failure, 258 due to airport or airspace restrictions, and 127 for other reasons.

As corrective measures, the DGCA said, IndiGo is strengthening crew planning and rostering while adhering to FDTL norms, enhancing coordination with ATC and airports to manage capacity constraints, and improving turnaround and disruption management processes.



Corporate Communications Directorate

BUSINESS LINE

DELHI

4 DECEMBER 2025

Pilot shortage hits IndiGo operations across the country, with widespread delays and cancellations

Our Bureaus

Mumbai/Bengaluru

The non-availability of enough pilots led to major delays and last-minute cancellations of IndiGo flights across its network on Tuesday and Wednesday.

The pilot shortage issue emerged with the implementation of new flight duty time norms and the addition of services in the winter schedule from November 1.

On Tuesday, 65 per cent of IndiGo's flights were delayed — the highest among all major airlines. The disruption continued into Wednesday with cancellations and delays at all major airports. In Mumbai, there were 33 cancellations and 51 delays by Wednesday evening. In Bengaluru and Delhi, there were 62 and 42 flight cancellations respectively.

"Originally, my flight from Delhi to Bengaluru was to depart at 2.15 pm, but it was rescheduled four times. Finally, I was put on a 5.10 pm flight.



FLIGHT WOES. Stranded passengers at Mumbai airport on Wednesday as a pilot crunch at IndiGo led to 200 cancellations

IndiGo staff was not responsive and even the flight information display boards were not updated. Customers were in the dark. I missed my meeting and the entire day was ruined," Sharanya Kumar, a Bengaluru resident, said.

OPERATIONAL STRAIN

IndiGo said the disruption was the result of a multitude of unforeseen operational challenges, including minor technology glitches, schedule changes linked to the winter season, adverse weather conditions, increased congestion in the aviation system and the implementation of updated crew rostering rules (Flight

Duty Time Limitations). All these had a negative compounding impact on operations in a way that could not be anticipated, it said.

"To contain the disruption and restore stability, we initiated calibrated adjustments to our schedules. These measures will remain in place for the next 48 hours and will allow us to normalise our operations and progressively recover our punctuality across the network. Our teams are working round the clock to ease customer discomfort and ensure that operations stabilise as quickly as possible. Further, affected customers are being offered al-

ternate travel arrangements to reach their destination or a refund, as applicable," the airline added.

FORECAST ERROR

According to aviation sources, IndiGo misjudged the number of pilots it would need to operate flights under the new duty time norms. "Perhaps IndiGo anticipated that the implementation would get deferred beyond November, but that did not happen," a source said.

"In certain circumstances, the rules permit pilots to operate extra flights beyond their duty time. However, pilots have to consent to that. If they refuse, the airline has to look for alternate crew and that causes delays. Also, because of the shortage, the rostering team has been requesting pilots to operate flights earlier than their original schedule. This is happening daily and leading to a domino effect. The problem is that schedules are tight, and there are not many buffers," said a senior pilot.

IndiGo cancels 300 flights in 2 days as new FDTL rules bite

Airline has struggled to manage pilot duty rosters since last month

DEEPAK PATEL
New Delhi, 3 December

India's largest airline IndiGo has cancelled over 300 flights over the past two days and delayed hundreds more as a mounting pilot shortage disrupted operations following enforcement of the new flight duty time limitation (FDTL) rules, said aviation industry sources on Wednesday.

The carrier operates over 2,300 flights a day, meaning

Air turbulence

- 7% of IndiGo's flights scrapped over the past 48 hours
- 38 IndiGo flights cancelled in Delhi; 33 in Mumbai
- 61% of the 1,232 flight cancellations by the airline last month were due to FDTL issues

nearly 7 per cent of services have been scrapped over the past 48 hours.

IndiGo's on-time perform-



evening, the airline said it had initiated "calibrated adjustments" to its schedules, effectively cancelling a portion of flights, over the next two days to normalise operations.

The spokesperson attributed the cancellations and delays to minor glitches, adverse weather, airport congestion and the implementation of FDTL rules. Turn to Page 7 ▶

■ Airbus cuts jet delivery target on panel issues P8 ▶

ance slumped to 35 per cent on Tuesday, Ministry of Civil Aviation data showed. In a statement on Wednesday

IndiGo cancels 300 flights in 2 days as new FDTL rules bite

The Directorate General of Civil Aviation (DGCA) on Wednesday evening said that IndiGo cancelled 1,232 flights last month, with 61 per cent of them attributed to flight duty time limitation (FDTL) issues. "IndiGo has been asked to report to the DGCA headquarters to present the facts leading to the current situation along with plans to mitigate the ongoing delays and cancellations," the regulator mentioned.

The regulator also said it is currently investigating the situation and is evaluating measures along with the airline to mitigate the situation.

Industry sources said that at Delhi airport alone, at least 38 IndiGo flights, both domestic and international, were cancelled between midnight and 5 pm on Wednesday. At Mumbai airport, at least 33 flights were dropped in the same period.

Overall, more than 300 flights have been cancelled nationwide over Tuesday and Wednesday, they said.

The Directorate General of Civil Aviation's (DGCA's) revised FDTL rules entered their second and final phase on 1 November, bringing into effect the last set of seven clauses deferred during the July rollout. Phase two introduced tighter caps on cumulative flying hours, stricter limits on duty periods during early-morning "window of circadian low" operations, and a hard ceiling on the number of consecutive night duties permitted.

Industry sources said the airline

has struggled to manage pilot duty rosters since phase two took effect.

The regulator had informed the Delhi High Court in February this year that the phase 1 (comprising 15 clauses) would be implemented from July 1 and the phase 2 (comprising seven clauses) would be implemented from November 1. This means that IndiGo had more than nine months to prepare for this situation, a government official said on Wednesday.

Air India, SpiceJet and Akasa Air are facing far less disruption from the new FDTL norms. SpiceJet's active fleet has shrunk to barely a couple of dozen aircraft because many jets remain grounded amid financial constraints, which eases pressure on its duty roster. Akasa Air has a sizable pool of pilots, and Boeing's aircraft deliveries to the airline have been slower than usual over the past couple of years due to supply-chain and regulatory issues.

Air India, meanwhile, is operating below potential capacity as many older aircraft are regularly pulled out of service for cabin upgrades, while deliveries of new planes from both Boeing and Airbus have been delayed due to supply-chain challenges.

With these carriers collectively operating fewer aircraft and simpler schedules, the tighter FDTL limits are constraining them far less than IndiGo, whose large and high-frequency network relies heavily on

maximum crew availability.

IndiGo issued two statements on Wednesday.

In a statement at around 1 pm, the spokesperson said the carrier had experienced several "unavoidable flight delays and some cancellations" in the past few days due to a range of issues, including technology problems, airport congestion and operational requirements. "Our teams are working diligently to ensure that operations normalise as soon as possible," the spokesperson said.

A second statement, released around 6 pm, "acknowledged" that operations had been "significantly disrupted" across the network for the "past two days".

"A multitude of unforeseen operational challenges including minor technology glitches, schedule changes linked to the winter season, adverse weather conditions, increased congestion in the aviation system and the implementation of updated crew rostering rules (FDTL) had a negative compounding impact on our operations in a way that was not feasible to be anticipated," the spokesperson said.

"To contain the disruption and restore stability, we have initiated calibrated adjustments to our schedules. These measures will remain in place for the next 48 hours and will allow us to normalise our operations and progressively recover our punctuality across the network," the spokesperson added.

Airbus cuts jet delivery target over panel issues

Firm lowers 2025 target to 790 aircraft, 30 fewer than original goal

REUTERS
3 December

Airbus SE cut its 2025 aircraft delivery target after discovering production glitches on its bestselling A320 jet that require additional checks, a setback that underscores the planemaker's dependence on a still-shaky supplier network.

The company now aims to hand over about 790 aircraft this year, 30 fewer than its original goal. Airbus said it's revising the target due to a "recent supplier quality issue on fuselage panels impacting its A320 family delivery flow," though the company maintained its financial targets.

The announcement caps a difficult few days for Airbus that have weighed heavily on its stock. Late on Friday, the company called for an urgent software revision for a fleet of about 6,000 A320 aircraft after discovering a possible fault in the way the computers interact with flight controls. Then on Monday, Airbus disclosed quality issue on some panels that make up the fuselage of the same jet, forcing an arduous inspection of more than 600 units that are either already in service or at some stage of production.

"It has been obvious for a while that the ramp-up required to reach the original target was just too high," Dudley Shanley, analyst at Goodbody, said on Wednesday in a note.

It's the second straight year that Airbus has been forced to cut back its delivery goal, a closely watched metric that gives investors insight into the health of the supply chain and factory processes. Last year, Airbus cut the goal around mid-year by 30 to around 770 aircraft, and the company ended up making that target.



Wings in waiting

- November deliveries hit by fuselage panel defects, linked to a supplier's machining issue
- 628 aircraft require inspections, including 168 already in service
- Repairs involve removing and replacing panels; may take 3-5 weeks per aircraft
- While enjoying strong demand, Airbus struggles to meet industrial targets

For this year, the original goal was 820 units, which Airbus as recently as late October affirmed.

Airbus rose as much as 2.1 per cent in early Paris trading as investors took some relief in the fact that the company maintained its main financial targets for the year.

Following the discovery of out-of-spec panels, the planemaker is inspecting all affected aircraft, though it told buyers that a "significant portion" of the panels were expected to conform to specifications. The panels were provided by Sofitec Aero SL, a supplier based in Seville, Spain.

The one-two punch this week spooked

investors and triggered the planemaker's worst trading day since April. Airbus, along with rival Boeing Co, already was experiencing shortages in the supply chains for engines, frames and cabin interiors that were hindering deliveries.

The revision of 30 aircraft is equal to less than half a month's output. Airbus has been building so-called gliders — essentially aircraft without engines — after suppliers struggled to provide the equipment. Together with other supply shortages, that means that some aircraft are almost complete at their final assembly lines in places like Toulouse or Hamburg but can't yet be handed over to customers.

Airbus maintained its financial guidance and still targets adjusted earnings before tax and interest at around €7 billion and free cash flow before customer financing at about €4.5 billion.

"The pressures of quarterly results, sometimes the pressures of competition, probably the quality drops a little bit," Tony Fernandes, founder of AirAsia, said in a Dec. 2 interview with *Bloomberg Television*. "It's a good warning for everybody."

Lufthansa to inspect 11 recently delivered Airbus aircraft

Lufthansa on Wednesday said it will inspect 11 recently delivered aircraft for a possible fuselage panel flaw flagged by manufacturer Airbus earlier this week.

"Within the Lufthansa Group, this affects 11 recently delivered aircraft of this type as well as two production aircraft that have been successfully inspected by the manufacturer and are scheduled for delivery this week. Lufthansa will carry out the recommended inspection immediately," a spokesperson said.



Corporate Communications Directorate

DAINIK BHASKAR

DELHI

4 DECEMBER 2025

कू की कमी से जूझ रही देश की सबसे बड़ी एयरलाइन इंडिगो संकट... एक ही दिन में 130 से ज्यादा उड़ानें रद्द

भास्कर न्यूज़ | नई दिल्ली

देश की सबसे बड़ी एयरलाइन इंडिगो पहली बार एक बड़े परिचालन संकट से जूझ रही है। बुधवार को उसकी 130 से ज्यादा उड़ानें रद्द हो गईं। इसमें बंगलुरु से 42, दिल्ली से 38, मुंबई से 33, हैदराबाद से 19 फ्लाइट्स रद्द हुईं। सैकड़ों फ्लाइट देर से उड़ीं। इससे दिल्ली, बंगलुरु, अहमदाबाद, सूरत, इंदौर, हैदराबाद, वाराणसी समेत कई बड़े एयरपोर्ट्स पर हजारों यात्री फंस गए। लंबी कतारें लगीं। बीते दो दिन में कंपनी की 200 से ज्यादा उड़ानें रद्द की जा चुकी हैं।

कंपनी का कहना है कि कू की कमी, नई ड्यूटी टाइम नियमावली, कई एयरपोर्ट्स पर तकनीकी खराबी और सर्दियों के दौरान बड़े एयर ट्रेफिक के कारण यह समस्या आई। हालात को सामान्य करने के लिए इंडिगो ने आगे 48 घंटे के लिए अपनी उड़ानों के शेड्यूल में बदलाव करने की

चेक-इन सिस्टम भी बिगड़ा; 7 एयरपोर्ट पर पड़ा असर

इस बीच, बुधवार को दिल्ली, बंगलुरु, इंदौर, अहमदाबाद, हैदराबाद, वाराणसी, सूरत एयरपोर्ट्स पर ऑटोमेटिक चेक-इन सिस्टम बिगड़ गया। इससे इंडिगो, स्पाइसजेट, अकासा एयर और एअर इंडिया एक्सप्रेस की कई उड़ानें देरी से उड़ीं। इसके बाद मैनुअल चेक-इन और बोर्डिंग प्रक्रिया से स्थिति सामान्य हुई।

स्पूफिंग हो चुकी: पिछले महीने कई हवाई अड्डों पर जीपीएस स्पूफिंग की समस्या हुई थी। इसमें पायलट्स को गलत जीपीएस संदेश भेजे गए थे।

घोषणा की है। फिलहाल डीजीसीए ने जांच शुरू कर इंडिगो से रिपोर्ट मांगी है। डीजीसीए के मुताबिक कू की कमी मुख्य वजह है। - श्रेष्ठ पेज 10 पर

पेज एक का शेष

इंडिगो संकट... एक ही दिन में 130 से ज्यादा उड़ानें रद्द...

देश की 60% घरेलू उड़ानें इंडिगो के पास

• **आखिर इंडिगो से टैशन क्यों:** इंडिगो के पास सबसे ज्यादा 434 विमान हैं। एक दिन में 2300 से ज्यादा उड़ानें हैं। देश की 60% से अधिक घरेलू उड़ानें इसी के पास हैं।

• **कितनी उड़ानें प्रभावित:** इंडिगो एक महीने से विमानों के परिचालन संकट से जूझ रही है। नवंबर में इसकी 1232 उड़ानें रद्द हुईं। मंगलवार को 1400 उड़ानें देरी से चलीं।

• **अभी कितना स्टाफ है:** अभी इसके पास 5456 पायलट और 10212 केबिन कू मेंबर हैं। 41 हजार से ज्यादा स्थाई कर्मचारी हैं।

• **फिर कू की कमी क्यों है:** इंडिगो का कहना है कि नए फ्लाइट टाइम लिमिटेशन नियमों के कारण पायलट और कू की कमी हुई है। नए नियमों में पायलटों के उड़ान भरने के नियमों को घटाकर 8 घंटे प्रतिदिन कर दिया है। नाइट लैंडिंग 6 से घटाकर 2 कर दी है। कू के लिए 24 घंटे में 10 घंटे आराम का समय रखा है। कंपनी सूत्रों का कहना है कि इंडिगो का शेड्यूलिंग सिस्टम इस बदलाव के बाद अभी पूरी तरह स्थिर नहीं हुआ है, जिसके कारण कई महत्वपूर्ण रूट्स पर अचानक कू की भारी कमी हो गई।



Corporate Communications Directorate

DECCAN CHRONICLE

HYDERABAD

3 DECEMBER 2025

Indigo flight gets threat, diverted

DC CORRESPONDENT
HYDERABAD, DEC. 2

A threat mail warning of a bomb placed in an aircraft, received by the GMR customer support team at the Rajiv Gandhi International Airport (RGIA) on Tuesday morning, led to diversion of an IndiGo flight arriving from Kuwait to the city.

According to RGIA inspector S Kanakaiah, the email claimed that a woman onboard flight 6E1234, travelling from Kuwait to Hyderabad, was carrying explosives and would trigger a suicide blast after landing. Following protocol, the threat assessment committee reviewed the message and advised diversion of the aircraft as a precaution.

● **THE FLIGHT** was diverted to the Mumbai Airport, where CISF, local police and bomb squad conducted checks.

The flight was diverted to the Chhatrapati Shivaji Maharaj International Airport in Mumbai and landed around 7.30 am, where CISF, local police and bomb squad conducted thorough checks. The threat was later declared a hoax.

Based on a complaint from GMR officials, RGIA police have registered a case. The email was reportedly sent from an address under the name "Dawoodi Emails." "Our teams are working to trace the sender," Inspector Kanakaiah said.



Corporate Communications Directorate

DECCAN HERALD

BANGALORE

3 DECEMBER 2025

Air India Express starts Nagpur-B'luru twice daily service

MUMBAI, DHNS: The Air India Express is now operating twice-daily flights between Nagpur and Bengaluru, its largest hub, enhancing connectivity and offering greater convenience to travellers.

On Monday, the inaugural flight from Nagpur took off at 10:00 hrs and landed in Bengaluru at 12:05 hrs, while the first flight from Bengaluru to Nagpur departed at 07:25 hrs and arrived at 09:30 hrs.

To commemorate the occasion, a special ceremony was held at Nagpur's Dr Babasaheb Ambedkar International Airport, where the first guests received a celebratory boarding pass.

"With the commencement of our operations from Nagpur today, alongside our upcoming launch from the new Navi Mumbai International Airport, we are further strengthening our presence across Maharashtra. These additions reinforce our focus on enhancing connectivity between non-metro cities and our major hubs, particularly Bengaluru, which continues to grow as our key domestic hub," said Alope Singh, managing director, Air India Express.

"This expanded network enables guests to enjoy seamless one-stop access across India, the Gulf, South Asia, and Southeast Asia. As we scale our network, we look forward to welcoming more travellers to 'Xplore More, and Xpress More with Air India Express," he added.

इंडिगो की 200 उड़ानें रद्द, सैकड़ों उड़ानों में घंटों की देरी

नई दिल्ली, प्रेस : कू मेंबर्स की भारी कमी से जूझ रही देश की सबसे बड़ी एयरलाइन इंडिगो को बुधवार को देशभर में अपनी करीब 200 उड़ानें रद्द करनी पड़ीं, जबकि सैकड़ों फ्लाइटें घंटों देरी से उड़ीं। इससे जिन यात्रियों की कनेक्टिंग फ्लाइटें थीं, उन्हें सबसे ज्यादा दिक्कत झेलनी पड़ीं। इस बीच, एयरलाइन ने परिचालन सामान्य करने के लिए अगले 48 घंटे के लिए कैलिब्रेटेड शेड्यूल एडजेस्टमेंट की घोषणा की है। इसके तहत फ्लाइटों को रद्द और पुनर्निर्धारण किया जाएगा।

सूत्रों ने बताया-दिल्ली, बेंगलुरु, मुंबई और हैदराबाद सहित विभिन्न हवाईअड्डों पर 200 इंडिगो फ्लाइटें



आइजीआइ एयरपोर्ट पर परेशान यात्री • सी. सुधी षाटक

रद्द की गईं। बेंगलुरु में 42, दिल्ली में 38, मुंबई में 33, हैदराबाद में 19 उड़ानें रद्द की गईं। अकेले दिल्ली एयरपोर्ट पर ही इंडिगो की 85 प्रतिशत उड़ानें देरी से संचालित हुईं। पिछले माह फ्लाइट ड्यूटी टाइम

- कू मेंबर्स की कमी से इंडिगो का परिचालन हुआ बाधित
- चेक-इन में तकनीकी समस्या के कारण भी उड़ानों में विलंब
- दिल्ली एयरपोर्ट पर ही इंडिगो की 85% उड़ानें हुईं विलंबित

लिमिटेशन (एफडीटीएल) लागू होने के बाद से एयरलाइन को पायलटों की भारी कमी से जूझना पड़ रहा है। इंडिगो प्रतिदिन लगभग 2,300 घरेलू और अंतरराष्ट्रीय उड़ानें संचालित करती है। एयरलाइन ने कहा कि

अप्रत्याशित चुनौतियों ने दो दिनों में परिचालन को बाधित किया है। साथ ही यात्रियों को असुविधा के लिए माफी मांगी है। कहा कि यात्रियों को वैकल्पिक उड़ान या किराया वापसी की सुविधा दी जा रही है।

उधर, विभिन्न हवाई अड्डों पर चेक-इन सिस्टम में दिक्कत के चलते कई उड़ानें लेट हुईं। इंडिगो, स्पाईसजेट, अक्कासा एयर, एयर इंडिया एक्सप्रेस की फ्लाइटों पर इसका असर पड़ा। सूत्रों के अनुसार, 'भाइक्रोसाफ्ट विंडो' की सेवाएं बाधित होने से ऐसा हुआ। इसके बाद एयरलाइनों ने मैन्युअल चेक-इन और बोर्डिंग प्रक्रियाएं लागू कीं।

इंडिगो की उड़ानें रद्द होने से टर्मिनल के अंदर दिनभर यात्री होते रहे परेशान घंटों इंतजार करने के बाद भी उड़ान रद्द होने का यात्रियों को सताता रहा डर

जागरण संवाददाता, नई दिल्ली: बुधवार का दिन आइजैअड एयरपोर्ट के लिए परेशानियों से भरा रहा। इंडिगो की उड़ानों में एक के बाद उड़ानों में विलंब का सिलसिला जो सुबह शुरू हुआ, वह पूरे दिन रहा। टर्मिनल के अंदर यात्री परेशान रहे। उड़ान में कितना और विलंब होगा, क्या उड़ान रद्द हो जाएगी, उधर टर्मिनल से बहर घर में उनके स्वजन को इस बात की चिंता सताए जा रही थी कि विलंब का यह ग्रफ कहां तक और बढ़ेगा और कहीं ऐसा तो नहीं होगा कि अंत में घंटों की प्रतीक्षा के बाद उनकी उड़ान रद्द कर दिया जाएगा। परेशान यात्रियों व उनके स्वजन ने अपने पीड़ा को इंटरनेट मीडिया पर बयां किया।

पंकज पारिक नामक यूजर एक्स पर पोस्ट करते हैं कि उनके माता पितानी की बुधवार की उड़ान मंगलवार को थी। अरुसोस की बात है कि उनकी उड़ान को रद्द किया गया। बाद में अनुरोध पर उसे रिशेड्यूल करके बुधवार की तिथि दी गई। यह उड़ान करीब साढ़े चार बजे की थी। तब समय पर करीब तीन घंटे पहले वे बुधवार को एयरपोर्ट पहुंचे। माता पितानी एयरपोर्ट पर फंस गए। अब डर इस बात का है कि कहीं यह

इंटरनेट मीडिया पर परेशान यात्री डालते रहे वीडियो

नई दिल्ली, प्रो: देश की सबसे बड़ी एयरलाइन इंडिगो की विभिन्न हब्स/अड्डों पर करीब 200 उड़ानें रद्द होने और कई के घंटों देरी से संचालित होने के बाद इंटरनेट मीडिया पर यात्रियों के वीडियो भी प्रसारित हुए। इसमें वे एयरलाइन के कर्मचारियों के साथ बहस करते दिखाई दिए। अपने समयबद्धता के लिए जानी जाने वाली इंडिगो ने मंगलवार को 35 प्रतिशत का आन टाइम परफॉर्मेंस (ओटीपी) स्कोर दर्ज किया। यानी एक ही दिन में इसकी 1,400 से ज्यादा फ्लाइट्स में देरी हुई।

डीजीसीए कर रहा बयान की जाह: विमानन नियामक संस्था डीजीसीए ने कहा कि वह इंडिगो की उड़ानों में व्यवधान की जांच कर रहा है। साथ ही एयरलाइन के साथ कंसोलेशन और देरी को कम करने के उपायों पर विचार कर रहा है। इंडिगो द्वारा प्रदान की गई हलिया अपरेशनल परफॉर्मेंस रिपोर्ट का हवाला देते हुए डीजीसीए ने कहा कि नवंबर में कुल 1,232 उड़ानें रद्द की गईं, जिनमें से 755 उड़ानें एफडीटीएल के कारण क्रू मेंबर्स की कमी के चलते रद्द की गईं। डीजीसीए ने बनाए है हात

ही में सख्त रोटर नियम: क्रू मेंबर्स की ध्यान की समस्या से निजात दिलाने के लिए हल ही डीजीसीए ने फ्लाइंग इयूटी टाइम लिमिटेशन (एफडीटीएल) बनाया है। इसके तहत पायलट और कैबिन क्रू के लिए उड़ान के घंटे, इयूटी टाइम और आराम के समय पर सख्त पाबंदियां लगाई गई हैं। साप्ताहिक विश्राम अवधि को 48 घंटे तक बढ़ा दिया गया है। रात की लैंडिंग को संख्य को पहले के छह की बजाय अब सप्ताह में सिर्फ दो कर दिया गया है। हर 24 घंटे में कम से कम 10 घंटे का आराम अनिवार्य है।

उड़ान भी रद्द न हो जाए।

सुशंत तनेजा नामक यूजर ने पोस्ट करते हुए लिखा कि उनकी मुंबई की उड़ान पांच घंटे विलंबित रही। बाद में टिकट को रद्द करना पड़ा। वापस रश नामक यूजर पोस्ट करते हैं कि गोवा की उड़ान पांच बजे की थी। इसे लेने वे बजे एयरपोर्ट पहुंचे। अब सात बजने को हैं, उड़ान का कोई अंता पता नहीं है। इससे बाद की उड़ानों

में टिकट की दर सस्ती थी, यदि ऐसा ही करना था तो मुझे पहले बता दिया गया होता तो मैं बाद की उड़ानों में टिकट बुक करता। लगभग एक अतिरिक्त परेशानी, झर-उधर भटकते रहे: जिन यात्रियों का चेकइन हो चुका था, उन्हें टिकट रद्द कराने का विकल्प तो मिला, लेकिन टिकट रद्द कराने के बाद भी वे लोग के लिए घंटों इंतजार करते रहे। विरेंद्र सिंह खटा

को चरणसी से चंडीगढ़ की यात्रा करनी थी। नई दिल्ली से उनकी कनेक्टिंग फ्लाइट थी। पहले तो वाराणसी से नई दिल्ली उनकी उड़ान करीब तीन घंटे की देरी से खाना हुई। किसी तरह वे नई दिल्ली पहुंच गए। लेकिन उनकी असली परेशानी तब शुरू हुई जब वहां उन्हें बताया गया कि उनकी चंडीगढ़ की कनेक्टिंग उड़ान रद्द कर दी गई है।

इंडिगो की 150 से अधिक उड़ानें रद्द, सैकड़ों घंटों देरी से उड़ीं

क्रू की कमी के वजह से देश की सबसे बड़ी एयरलाइन इंडिगो का परिचालन बाधित हुआ

चेक-इन सिस्टम में आई तकनीकी समस्या के कारण भी बुधवार सुबह फ्लाइटें लेट हुईं



मुंबई हवाई अड्डे के टर्मिनल-1 पर बुधवार को इंडिगो के काउंटर पर लगी यात्रियों की लंबी कतार। मिहडे

नई दिल्ली, प्रेस : क्रू मेंबर्स की भारी कमी से जूझ रही देश की सबसे बड़ी एयरलाइन इंडिगो को बुधवार को विभिन्न हवाई अड्डों पर अपनी 150 से अधिक उड़ानें रद्द करनी पड़ीं। यही नहीं, सैकड़ों फ्लाइटें घंटों देरी से उड़ीं।

इससे हवाई अड्डों पर अफरातफरी का माहौल रहा। यात्रियों को भारी परेशानी का सामना करना पड़ा। जिन यात्रियों की कनेक्टिंग फ्लाइटें थी, उन्हें ज्यादा दिक्कत झेलनी पड़ीं। इस बीच, एयरलाइन ने परिचालन सामान्य करने के लिए अगले 48 घंटों के लिए कैलिब्रेटेड शेड्यूल एडजस्टमेंट की घोषणा की है। इसके तहत फ्लाइटों का रद्दीकरण और पुनर्निर्धारण किया जाएगा।

पिछले महीने नया फ्लाइट ड्यूटी टाइम लिमिटेशन (एफडीटीएल) लागू होने के बाद से एयरलाइन को पायलटों की गंभीर कमी का सामना करना पड़ रहा है। बुधवार सुबह चेक-इन सिस्टम में खराबी से भी फ्लाइटें लेट हुईं।

इंडिगो, जोकि प्रतिदिन लगभग 2,300 घरेलू और अंतरराष्ट्रीय उड़ानें संचालित करता है, ने कहा कि अप्रत्याशित परिचालन चुनौतियों ने पिछले दो दिनों में एयरलाइन के परिचालन को बाधित किया है। एयरलाइन ने यात्रियों को इससे हुई असुविधा के लिए माफी मांगी है।

प्रभावित यात्रियों को वैकल्पिक यात्रा या रिफंड की पेशकश पेज>>6



Corporate Communications Directorate

RS DAINIK JAGRAN

DELHI

4 DECEMBER 2025

प्रभावित यात्रियों को वैकल्पिक यात्रा या रिफंड की पेशकश

प्रथम पृष्ठ से आगे

एयरलाइन के प्रवक्ता ने कहा, इन चुनौतियों में छोटी तकनीकी गड़बड़ियाँ, सर्दी के मौसम से संबंधित कार्यक्रम में बदलाव, प्रतिकूल मौसम की स्थिति, एयर पोर्ट पर भीड़ व फ्लाइट ड्यूटी टाइम लिमिटेशन (एफडीटीएल) का क्रियान्वयन शामिल हैं। हालात के मद्देनजर यात्रियों को वैकल्पिक यात्रा या रिफंड की पेशकश की जा रही है। सूत्रों ने बताया कि दिल्ली, बेंगलुरु, मुंबई व हैदराबाद सहित विभिन्न हवाई अड्डों पर 150 से अधिक इंडिगो फ्लाइटें रद्द की गईं। बेंगलुरु हवाई अड्डे पर 42, दिल्ली में 38, मुंबई में 33 व हैदराबाद में 19 उड़ानें रद्द की गईं। कई उड़ानें देरी से भी चलीं। अकेले दिल्ली से ही इंडिगो की 85 प्रतिशत उड़ानें देरी से रवाना हुईं।

इंटरनेट मीडिया पर यात्रियों के वीडियो भी प्रसारित हुए जिसमें वे एयरलाइन कर्मियों से बहस करते हुए दिखाई दिए। अपनी समयबद्धता के लिए जानी जाने वाली इंडिगो ने दो दिसंबर को 35 प्रतिशत का आन टाइम परफॉर्मैस स्कोर दर्ज

किया। नवीनतम एफडीटीएल नियमों में साप्ताहिक विश्राम अवधि 48 घंटे तक बढ़ाना, रात के घंटों का विस्तार करना व रात की लैंडिंग की संख्या को पहले के छह से दो तक सीमित करना आदि शामिल हैं। उधर, विभिन्न हवाई अड्डों पर चेक-इन सिस्टम में बुधवार सुबह आई तकनीकी समस्या के चलते भी कई उड़ानें लेट हुईं। इंडिगो के अलावा स्पाइसजेट, अकासा एयर, एयर इंडिया एक्सप्रेस एयरलाइनों की फ्लाइटों पर इसका असर पड़ा। सूत्रों के अनुसार, 'माइक्रोसाफ्ट विंडो की सेवाएं बाधित होने से ऐसा हुआ। इसके बाद एयरलाइनों ने मैनुअल चेक-इन और बोर्डिंग प्रक्रियाएं लागू कीं।

डीजीसीए कर रहा व्यवधान की जांच : विमानन नियामक संस्था डीजीसीए ने कहा कि वह इंडिगो की उड़ानों में व्यवधान की जांच कर रहा है। इंडिगो द्वारा प्रदान की गई हालिया सूचनाओं का हवाला देते हुए डीजीसीए ने कहा कि नवंबर में कुल 1,232 उड़ानें रद्द की गईं, जिनमें से 755 उड़ानें एफडीटीएल के कारण क्रू की कमी के चलते रद्द की गईं।

NEW RULES IN EFFECT FROM NOVEMBER 1

Pilot Rest Guidelines Give IndiGo Flyers Nightmares

Airline facing several flight cancellations and delays, showing its unpreparedness during peak travel season

Arindam Majumder

New Delhi: IndiGo has delayed or cancelled hundreds of flights in the past two days as India's largest airline struggles with new pilot rest and duty-hour norms, even a month after their implementation by the aviation regulator.

On Tuesday, just three out of 10 flights of IndiGo — where punctuality is a core service promise — departed on time. It upset passengers and underscored the airline's apparent lack of readiness to deal with the new rules during peak winter travel season.

The airline is likely to cancel more than 150 flights on Wednesday, adding to the around 130 flights cancelled the day before, said people familiar with the matter.

Flight Tracker

% of flights that arrived on time

IndiGo Air India Akasa



Source: Onom

'Operations will Normalise Soon'

►► From Page 1

The norms, implemented by the Directorate General of Civil Aviation (DGCA) from November 1 following a Delhi High Court mandate, cap the number of landings a pilot can perform between 12 am and 6 am while increasing weekly rest requirements.

Though IndiGo and other domestic carriers lobbied intensely for postponing the rules, DGCA enforced them with only limited relaxations.

A spokesperson for IndiGo cited technology glitches, adverse weather, airport congestion, and the new rules as reasons for the disruption. "To contain the disruption and restore stability, we have initiated calibrated adjustments to our schedules. These measures will remain in place for hours and will allow us to normalise our operations," the spokesperson said.

However, people involved in the airline's operations blamed poor planning for the flight disruptions. They said the airline didn't hire adequate pilots nor accelerated training to meet the new rest norms. It left the available pilots stretched thin through frequent reassignments, longer workdays, and extended deadheading — travelling as passengers to operate flights at another location.

An Air India spokesperson said that the airline has enough pilots to meet the increased requirements.

"IndiGo has always maintained around 4% crew as a buffer for extraordinary situations," said an official involved in crew planning. "With the increased requirement of crew due to the new rules, the buffer is zero. That the rules would take effect from November was known to all. Not planning accordingly was a strategic mistake."

Over the last year, IndiGo's owned fleet expanded by only 24 aircraft due to sluggish Airbus deliveries and grounding of over 40 planes following Pratt & Whitney engine issues. It also added more than 20 damp-lease aircraft or those flown by the lessor airline's pilots.

People said IndiGo, with its obsessive focus on cost control, stopped hiring new pilots and slowed the upgrade of first officers to captains.

Management's reluctance to hire stemmed from an internal study showing utilisation remained low at 57 hours per month, even though pilots are paid for a fixed 70 hours. Multiple officials, however, disagreed with this conclusion. "The average looked low because pilots in smaller bases like Lucknow and Jaipur flew less, but those in metros were fully utilised," one of the officials said.

'Operations will Normalise Soon' ►► 14



Corporate Communications Directorate

THE ECONOMIC TIMES

DELHI

4 DECEMBER 2025

Airbus Suffers a Hard Landing as Boeing Soars Again

TABLES TURN Production delays and glitches plague the European plane maker while the US rival emerges from years-long crisis

Bloomberg

As Boeing lurched from one crisis to the next last year, its European rival quietly went about churning out aircraft, with Airbus SE chief executive officer Guillaume Faury routinely reminding his staff to remain humble.

Faury was well aware how quickly the tables can turn in an industry that only knows two main players. And the past week brought an unwelcome reminder that Airbus, too, isn't immune to the production woes bedeviling aircraft manufacturing, with supply and worker shortages being acute issues years after the pandemic ended.

Early Wednesday, Airbus was forced to revise its aircraft delivery target for the year, an important metric the company had long maintained was achievable, even as

the warning alarms sounded louder: But after discovering that a little-known supplier from Spain had delivered out-of-spec aircraft panels, Airbus was finally forced into reverse.

It wasn't the only piece of bad news Airbus doled out in the last

few days. Late Friday, the France-based company called for an urgent software revision for a fleet of about 6,000 A320 aircraft, its most popular product after discovering a possible fault in the way the computers interact with flight controls. Three days later, Airbus disclosed the

quality issue on some metal panels that make up the fuselage of the same jet, forcing an arduous inspection of more than 600 units.

The one-two punch this week spooked investors and triggered the planemaker's worst trading day since April. And the stumble was made all the more glaring as Boeing enjoyed its best stock return in months after striking an optimistic note on its financial recovery.

On Tuesday, the US manufacturer laid out several upbeat predictions: from higher deliveries of its 737 and 787 models next year to finally being able to generate cash again after years of outflow. Investors lapped up the good news, pushing the stock as much as 10% higher.

Boeing has managed to extract itself from a yearslong crisis that began in late 2018 with the first of two aircraft crashes in rapid succes-

sion, was compounded by the Covid-19 crisis and then grew more acute still in early 2024, when sloppy workmanship led to another near-catastrophe on an airborne plane. Then late last year, a strike halted production for weeks and sapped the planemaker's resources.

But the iconic US company has mounted a comeback since then under the new leadership of CEO Kelly Ortberg, who's revitalised the company and made some significant management changes. Boeing also enjoyed the backing of the White House.

To be sure, Airbus' recent setbacks aren't likely to be on the level of the considerable meltdown that Boeing suffered last year.

But the delivery revision will still leave some airlines waiting even longer for their planes, at a time when carriers are seeking to urgently upgrade their fleets.



Technicians work on an A320 fuselage at Airbus's plant in Hamburg, Germany

Corporate Communications Directorate

THE FINANCIAL EXPRESS

DELHI

4 DECEMBER 2025

Disruptions likely for 48 more hours; travellers complain of no updates from airline

IndiGo cancels more than 200 flights

NITIN KUMAR
New Delhi, December 3

INDIGO'S OPERATIONS REMAINED severely disrupted on Wednesday with more than 200 flights cancelled amid mounting crew shortages and cascading delays across major airports. The carrier operates around 2,300 flights daily.

Disruptions are expected to persist for another 48 hours as the airline may cancel and reschedule more services to stabilise operations.

According to sources, the cancellations spanned key hubs including Delhi, Bengaluru and Mumbai, where it struggled to mobilise adequate cockpit and cabin crew. Passengers *FE* spoke to at the Indira Gandhi International Airport in the Capital said that no ground staff were visible at the airport, frequent gate changes were being done with no updates by the airline on re-scheduled flight timings.

The situation, which had been deteriorating since early this week, worsened sharply

HIT BY FLIGHT DUTY NORMS

■ The cancellations spanned key hubs including Delhi, Bengaluru and Mumbai, where it struggled to mobilise adequate cockpit and cabin crew

■ IndiGo attributed the disruptions to a mix of "technology issues, airport congestion, and operational requirements"

■ The core of the problem, sources said, lies in an acute crew shortage, triggered by the second phase of the flight duty time limitation (FDTL) norms



DGCA summons carrier

THE DGCA on Wednesday took cognisance of the rising delays and cancellations at IndiGo and said it is investigating the situation and working with the carrier to identify measures that can reduce disruptions and minimise inconvenience to passengers,

reports **Nitin Kumar**.

The regulator has directed IndiGo to appear at its headquarters to present the reasons behind the operational breakdown and submit a comprehensive mitigation plan.

Continued on Page 12

on Tuesday and spilled into Wednesday resulting in scores of flights being grounded or departing behind schedule. On Tuesday,

IndiGo's on-time performance at six major airports slumped to 35%, whereas Air India clocked 67.2%, Air India Express 79.5%, SpiceJet

82.50% and Akasa Air 73.20%, according to the civil aviation ministry website.

The core of the problem, sources said, lies in an acute crew shortage, triggered by the second phase of the flight duty time limitation (FDTL) norms that came into force on November 1. The revised rules have introduced longer weekly rest periods, extended the definition of night hours and sharply restricted night landings from six earlier to two now.

Continued on Page 12

IndiGo cancels more than 200 flights

WITH A FLEET of 416 aircraft, of which 50 are currently grounded, IndiGo relies heavily on night-time operations, making it more vulnerable to FDTL-related constraints.

In a statement on Wednesday, IndiGo acknowledged that cancellations and delays had mounted in recent days. It attributed the disruptions to a mix of "technology issues, airport congestion, and operational requirements".

In a second statement later in the day, it said its network had been hit by "a multitude of unforeseen operational challenges," including minor tech glitches, winter-season schedule adjustments, adverse weather, congestion in the aviation system and updated crew-rostering rules. The airline apologised to passengers and said teams were working round the clock to ease discomfort.

IndiGo said it has initiated calibrated adjustments to its flight schedules for the next 48



hours. The measures, which include cancellations and rescheduling, are aimed at restoring stability and progressively lifting punctuality levels, it said. While the airline did not specify the number of flights likely to be affected, it indicated that the steps were necessary to contain disruptions that were not feasible to be anticipated.

IndiGo said alternative travel arrangements or refunds were being offered to affected passengers as it works to normalise operations as quickly as possible.

Separately, there were reports of a system outage at several airports on Wednesday morning adding to delays. According to a PTI report, a message displayed for passengers at Varanasi airport cited a major global Microsoft Windows outage and said airlines had shifted to manual check-in and boarding processes. However, Microsoft denied any such outage, calling the claim factually incorrect. Real-time monitoring platform Down detector also did not show any reports of disruption.

DGCA summons...

ACCORDING TO THE aviation regulator, the airline cancelled 1,232 flights in November, with crew and Flight Duty Time Limitation (FDTL) constraints forming the largest share of disruptions. Of the total cancellations, 755 were attributed to crew/FDTL issues, 258 to airport or airspace restrictions, 92 to ATC system failures, and 127 to other causes. Operational delays also rose sharply during the month, dragging IndiGo's on-time performance (OTP) down to 67.7%, compared with 84.1% in October. ATC congestion accounted for 16% of delays, followed by crew-related issues, which contributed 6%, airport facility shortages at 3%, and other factors at 8%.

The DGCA said it has issued further clarification to help the airline streamline implementation of the revised FDTL norms.

IndiGo said it is strengthening crew planning and rostering, enhancing coordination with ATC and airport operators, and improving turnaround and disruption-management processes.



Corporate Communications Directorate

FREE PRESS JOURNAL

MUMBAI

3 DECEMBER 2025

IndiGo faces ₹117 crore penalty related to ITC

PTI
NEW DELHI

IndiGo on Tuesday said it has been slapped with a penalty of Rs 117.52 crore related to input tax credit and the airline will challenge the ruling.

The penalty has been imposed on the airline by Joint Commissioner of Central Tax and Central Excise, CGST Kochi Commissionerate, Kerala.

According to a regulatory filing, the fine is related to the period 2018-19 to 2021-22.

"The department has denied input tax credit (ITC) availed by the company and has

issued a demand order along with penalty.

"The company believes that the order passed by the authorities is erroneous. Further, the company believes that it has a strong case on merits, backed by advice from external tax advisors," the filing said.

Further, the airline said it would contest the same before the appropriate authority and that there was no significant impact on its financials, operations or other activities.

Shares of the company fell 1.60 per cent to close at Rs 5,697.70 apiece.



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MUMBAI

3 DECEMBER 2025

AI under DGCA lens over lapses

Dhairya Gajara

MUMBAI

The Director General of Civil Aviation (DGCA) is probing an incident of Air India operating an Airbus A320 Neo aircraft without a requisite airworthiness certification. According to sources, the aircraft has been grounded and the airline officials concerned have been de-rostered.

The Indian aviation watchdog grounded the A320 aircraft, which was operated on at least eight routes without a requisite airworthiness review certificate (ARC). Air India had informed DGCA about the expired ARC on November 26, following which the probe was launched.



Corporate Communications Directorate

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MUMBAI

3 DECEMBER 2025

T'hapuram-bound flight lands in Mangaluru

NT Correspondent

MANGALURU

A Thiruvananthapuram-bound Air India Express flight from Riyadh made an emergency landing at Mangaluru International Airport (MglA) after a passenger onboard developed a sudden medical complication, officials said on Tuesday.

Flight IX 522, which was scheduled to fly directly to Thiruvananthapuram, alerted the Mangaluru airport's Operations Control Centre late on Monday about the passenger—reported to be in his late 30s—requiring urgent medical attention, they said.

Airport authorities immediately activated emergency protocols and coordinated with the medical team, CISF, immigration and customs to ensure rapid

response, officials said.

According to officials, upon landing, the airport's medical personnel boarded the aircraft, assessed the passenger's condition and arranged for immediate transfer to a tertiary-care hospital in the city. Relatives accompanying the passenger also disembarked to assist him.

According to airport sources, timely medical support provided onboard by the cabin crew helped stabilise the passenger before landing.

After the situation was brought under control, the aircraft resumed its journey and departed for Thiruvananthapuram at 2.05 am on Tuesday.

An MglA spokesperson said the coordinated response reflected the airport's readiness to handle medical contingencies.



Corporate Communications Directorate

FREE PRESS JOURNAL

MUMBAI

3 DECEMBER 2025

HYDERABAD

Flight diverted to Mumbai due to bomb threat

A Kuwait-Hyderabad IndiGo flight was diverted to Mumbai on Tuesday following a bomb threat email, police said here. The flight landed safely in Mumbai, they said. The Rajiv Gandhi International Airport (RGIA) here received the threat email claiming that 'certain anti-social elements are planning to carry out an attack using remote-controlled explosive devices on board the flight once it lands in Hyderabad.' Following the threat email, the authorities decided to divert the flight to Mumbai, where the aircraft landed safely, a police official said. Security checking was conducted, and nothing suspicious was found, he said. Further investigation is on.

संकट: तकनीकी खामी-क्यू मेंबर की कमी से इंडिगो की सौ उड़ानें रद्द, यात्री परेशान हवाई सफर में बाधा से हाहाकार

नई दिल्ली, वि.सं/एजेंसी। दिल्ली समेत देश के कई हवाई अड्डों पर बुधवार को हवाई सफर में बाधा आने से हाहाकार मच गया। विमानन कंपनी इंडिगो की उड़ान सेवाएं व्यापक पैमाने पर प्रभावित रहने से यात्री हलकान रहे। बीते 24 घंटे में सौ से अधिक उड़ानों को रद्द करना पड़ा। इनमें से 70 से अधिक उड़ानें बुधवार को रद्द की गईं।

इंडिगो ने एक बयान में बताया कि तकनीकी गड़बड़ी, सर्दी के कारण शेड्यूल में बदलाव, मौसम संबंधी दिक्कतें, एयर ट्राफिक सिस्टम पर बढ़ते दबाव और फ्लाइट इयूटी टाइम लिमिटेशन (एफडीटीएल) लागू होने के कारण उड़ान सेवा प्रभावित हुई है।

यात्री परेशान: इंडिगो की विमान सेवाएं रद्द होने के कारण लोगों को भारी परेशानी का सामना करना पड़ा। सिर्फ दिल्ली हवाई अड्डे से 40 उड़ानों को रद्द करना पड़ा। बेंगलुरु से 42, हैदराबाद से 19 उड़ानें रद्द हुईं। इसी तरह देश के प्रमुख एयरपोर्ट से करीब 700 विमानों का संचालन देरी से हुआ।

चालक दल की कमी: सूत्रों के अनुसार, उड़ान सेवा में बाधा के पीछे मुख्य वजह चालक दल की कमी है। इससे उड़ानों में देरी हुई और बड़ी संख्या में उड़ान रद्द की जा रही हैं। एफडीटीएल से जुड़े नियमों के बाद से इंडिगो को चालक दल की भारी कमी झेलनी पड़



बेंगलुरु हवाई अड्डे पर बुधवार को उड़ानें रद्द होने और देरी के चलते बड़ी संख्या में यात्री परेशान रहे। • एजेंसी

इन शहरों में सबसे ज्यादा असर

फ्लाइट रडार24 के डाटा के अनुसार, दिल्ली-मुंबई और बेंगलुरु एयरपोर्ट सबसे अधिक प्रभावित हुए हैं। इसके अलावा देहरादून, हैदराबाद, वाराणसी, सूरत, अहमदाबाद के हवाई अड्डों पर भी विमान देरी से उड़ान भर सके।
ये कंपनियां प्रभावित: इंडिगो के अलावा एयर इंडिया, अकासा और स्पाइसजेट की उड़ानें प्रभावित रही।

रहा है, जिससे परिचालन में देरी हो रही है। इंडिगो को उड़ान सेवा मंगलवार से प्रभावित होनी शुरू हुई थी, लेकिन बुधवार को स्थिति बेहद खराब हो गई।

जांच शुरू की: नागरिक उड्डयन महानिदेशालय (डीजीसीए) ने मामले की जांच शुरू कर दी है। डीजीसीए ने इंडिगो से मौजूदा हालात के कारण

48 घंटों में सामान्य हो सकते हैं हालात

इंडिगो का कहना है कि अलग-अलग कारणों का असर एयरलाइन के संचालन पर पड़ा रहा, जिसका पहले से अनुमान लगाना संभव नहीं था। अगले 48 घंटों तक उड़ानों के शेड्यूल में कैलिब्रेटेड एडजस्टमेंट किए जा रहे हैं। इन उपायों से संचालन को जल्द सामान्य करने में मदद मिलेगी। सभी टीमों दिन-रात काम कर रही हैं।

बताने को कहा। साथ ही उड़ान रद्द होने और देरी कम करने की योजना को विस्तृत जानकारी देने को कहा।

➔ सात घंटे तक इंतजार P06

700 विमान देरी से उड़ान भर सके देशभर में
40 उड़ानें दिल्ली के आईजीआई एयरपोर्ट पर प्रभावित रहीं

क्या गड़बड़ी हुई

1. तकनीकी खामी, सर्दियों में शेड्यूल में बदलाव और कर्मचारियों के रोस्टर संबंधी नियमों में बदलाव के चलते उड़ान में देरी या रद्द करना पड़ा
2. इंडिगो ने सर्दियों में उड़ानों की संख्या बढ़ाई है, लेकिन अनुयात में क्यू सदस्य नहीं बढ़े
3. तकनीकी खराबी के कारण एयर इंडिया और अन्य विमान कंपनियों का वेक इन सिस्टम प्रभावित रहा, जिसके कारण उड़ानों में देरी हुई

किराया दोगुना तक बढ़ा

इंडिगो की उड़ान में देरी के चलते यात्रियों को टिकट रद्द कर दूसरी कंपनी के विमान में मछेंगे दामों पर टिकट खरीदना पड़ा। इससे देश के बड़े शहरों के बीच टिकट के दामों में अचानक से भारी वृद्धि देखने को मिली। मुंबई से दिल्ली का किराया 20 से 36 हजार रुपये तक पहुंच गया।

इंडिगो के विमान रद्द होने के चलते अफरा-तफरी का माहौल, देशभर के हवाई अड्डों पर सेवाएं प्रभावित होने से यात्री बेहाल घंटों इंतजार के बाद भी नहीं मिला विमान



नई दिल्ली/बंगलुरु, प्रस/एजेसी। इंडिगो विमानों में देरी के कारण दिल्ली एयरपोर्ट पर विमान का इंतजार कर रहे यात्रियों ने सोशल माध्यम एक्स पर अपनी परेशानी जाहिर की है। उड़ान निरस्त होने या घंटों से देरी होने के चलते तमाम यात्रियों ने अपनी परेशानी सोशल माध्यम एक्स पर साझा की है। यात्रियों को उचित मदद नहीं मिली।

बंगलुरु एयरपोर्ट पर विमान का इंतजार कर रहे एक यात्री ने बताया कि हालात इतने खराब हैं कि एयरपोर्ट पर बैठने की जगह नहीं है। विमान लगातार रद्द हो रहे हैं। वहीं हर पल नए यात्री एयरपोर्ट पहुंच रहे हैं। हालात इस कदर खराब हैं कि जिसको जहां जगह मिल रही है, वहीं बैठकर विमान का इंतजार कर रहा। एयरपोर्ट पर खाने-पीने की चीजों को लेकर मारामारी मची है।

भरे पास कोई जवाब नहीं: टैबल एजेंट सुधीर पोकरना ने बताया कि उनसे जिसने टिकट कराई है वो लोग लगातार फोन कर रहे हैं। मुझे समझ नहीं आ रहा कि मैं लोगों को क्या जवाब दूं क्योंकि कुछ भी स्पष्ट नहीं है। हर कोई अपनी परेशानी बता रहा। मुझे समस्या के समाधान की मांग कर रहे लेकिन भरे पास कोई विकल्प नहीं है।

AI 2941	15:05	Delhi	15:35	Landed
AI 6058 <td>14:50</td> <td>Chennai</td> <td>15:47</td> <td>Delayed</td>	14:50	Chennai	15:47	Delayed
AI 5918 <td>15:55</td> <td>Prayagraj</td> <td>16:40</td> <td>Delayed</td>	15:55	Prayagraj	16:40	Delayed
AI 2596 <td>18:15</td> <td>Udaipur</td> <td>18:48</td> <td>Delayed</td>	18:15	Udaipur	18:48	Delayed
AI 345 <td>18:30</td> <td>Gandhinagar</td> <td>18:50</td> <td>Arrived</td>	18:30	Gandhinagar	18:50	Arrived
AI 4632 <td>17:20</td> <th>Delhi</th> <td>18:51</td> <td>Delayed</td>	17:20	Delhi	18:51	Delayed
AI 2067 <td>17:55</td> <td>Calicut</td> <td>19:16</td> <td>Delayed</td>	17:55	Calicut	19:16	Delayed
AI 4254 <td>15:25</td> <td>Kannur</td> <td>20:00</td> <td>Delayed</td>	15:25	Kannur	20:00	Delayed

मुंबई के छत्रपति शिवाजी महाराज एयरपोर्ट पर सेवाएं प्रभावित रही। • संवाद

यहां सेवाएं प्रभावित रहीं

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रिफंड की सुविधा मिली

विमानन कंपनी ने बयान जारी कर कहा कि प्रभावित यात्रियों को वैकल्पिक यात्रा विकल्प या रिफंड उपलब्ध कराया जा रहा है। साथ ही, यात्रियों से अनुरोध किया है कि एयरपोर्ट आने से पहले अपनी फ्लाइट की ताजा स्थिति हमारी वेबसाइट से जानें।

बच्चे-बुजुर्ग हुए मायूस

हैदराबाद एयरपोर्ट पर विमान के इंतजार में बैठे एक यात्री ने बताया कि उन्हें शादी में शामिल होने के लिए मुंबई जाना था। अचानक विमान रद्द हो गया है। दूसरा कोई विकल्प भी नहीं है। उन्होंने बताया कि बच्चे और बुजुर्ग सबसे ज्यादा परेशान हो रहे हैं, लेकिन कोई किसी की मदद करने वाला नहीं है।

समय पर संचालन ध्वस्त

नागरिक उड्डयन मंत्रालय की वेबसाइट के अनुसार मंगलवार को छह घंटे एयरपोर्ट पर इंडिगो विमानों के समय पर संचालन की व्यवस्था गिरकर 35 फीसदी हो गई है। एयर इंडिया की दर 67.2, एयर इंडिया एक्सप्रेस की 79.5 फीसदी रही है।

राज्यों का हाल...

बिहार: पटना एयरपोर्ट पर यात्रियों का हंगामा

पटना। विमानन कंपनी इंडिगो के सॉफ्टवेयर में तकनीकी समस्या आने के कारण बुधवार को पटना एयरपोर्ट के पांच विमान रद्द रहे। वहीं 29 विमानों का परिचालन प्रभावित रहा। इस दौरान यात्रियों ने एयरपोर्ट पर हंगामा भी किया। मगर एयरपोर्ट के

अधिकारियों और सीआईएसएफ के जवानों ने यात्रियों को समझा-बुझाकर शांत कराया। गुरुवार को भी इंडिगो के कुछ विमानों का परिचालन प्रभावित रहने की आशंका है। जानकारी के अनुसार, इंडिगो के क्रू रोस्टरिंग सॉफ्टवेयर में तकनीकी खराबी आ गई थी।

उत्तराखंड: देहरादून एयरपोर्ट पर भी विलंब

डोईवाला। देश के विभिन्न शहरों से बुधवार को जौलीग्रंट देहरादून आने वाली दस फ्लाइटें देरी से पहुंचीं। इसके पीछे तकनीकी खामों को कारण बताया गया है। देरी से यात्रियों को परेशानी का सामना करना पड़ा। एयरपोर्ट प्रशासन के मुताबिक सुबह 7:50 बजे इंडिगो की अहमदाबाद से

आने वाली फ्लाइट 8:55 बजे जौलीग्रंट हवाई अड्डे पर पहुंची। इसके बाद दिल्ली से सुबह 9:00 बजे आने वाली इंडिगो की फ्लाइट आधे घंटे देरी से पहुंची। पूर्वान्ह 11:10 बजे हैदराबाद से जौलीग्रंट हवाई अड्डे पहुंचने वाली फ्लाइट दोपहर 2:00 बजे जबकि दिल्ली से 3:20 पर पहुंचने वाली इंडिगो की फ्लाइट शाम 5:26 पर पहुंची।

यूपी: यात्रियों से भरा टर्मिनल, एक फ्लाइट रद्द

लखनऊ। परिचालन कार्यों से जुड़ा रहे इंडिगो की बुधवार को एक फ्लाइट निरस्त हो गई जबकि 19 लेट हुईं। दो फ्लाइटें तो पांच घंटे से ज्यादा लेट रहीं। शाम तक अन्य एयरलाइंस की मिलाकर कुल 22 फ्लाइटें लेट हुईं।

अमौसी स्थित एयरपोर्ट टर्मिनल-3 का डिपार्चर हॉल यात्रियों से खचाखच भरा रहा। एक्स पर फल्लव गुप्ता ने लिखा कि 82 वर्षीय रिटायर्ड प्रोफेसर को लखनऊ से जन्म जाना था। यहां से वह 6ई 2292 से दिल्ली गए। दिल्ली से जन्म जाने वाली 6ई 2293 बिना लिए चली गई।

आपबीती

दिल्ली एयरपोर्ट पर हालात बेहद खराब हैं। स्टाफ पिछले 12 घंटे से यात्रियों को झूठा दिलाशा दे रहा। मेरा विमान सात घंटे लेट है। कोई कुछ नहीं बता रहा। -अमोल शाह

मुंबई एयरपोर्ट पर जैसे हालात मैंने बुधवार को देखा वैसा नजारा कभी नहीं देखा था। इंडिगो के काउंटर पर लोग कतार में हैं, लेकिन उनकी मदद नहीं की जा रही। -जागृति चंद्रा

मैं दिल्ली एयरपोर्ट के लाउंज में अपना समय बर्बाद कर रहा हूं। मेरा विमान चार घंटे लेट है। कब जाएगा इसका कोई अंता पता नहीं है। -अमित राजावत

इंडिगो का विमान एक-एक घंटे लेट होकर पूरे 12 घंटे लेट हो गया है। मुंबई एयरपोर्ट पर लोग बाहर बैठे हैं। -रजत गुप्ता

एक दिन विमानों के रद्द होने और देरी से चलने की वजह से जो हालात बने हैं उस पर आगे की तैयारी करनी होगी। हम 2047 तक विकसित राष्ट्र बनने? -अतुल मोदानी

IndiGo chaos sends domestic airfares soaring to ₹1.3 lakh

Cancellations by airline at Hyderabad airport push passengers towards flights operating on time; business class ticket to Bhopal priced at ₹1.3 lakh; Delhi-bound flyers see fares touch ₹29,524

Siddharth Kumar Singh
HYDERABAD

A last-minute Air India ticket from Hyderabad to Bhopal touched ₹1.3 lakh on Wednesday as widespread IndiGo cancellations at Hyderabad's airport pushed passengers towards the few flights operating on schedule and drove fares sharply upward across several domestic routes.

The high fare appeared on a late-night Air India service routed through Mumbai and Delhi. The journey, which was scheduled to take about nine hours, was listed at ₹1.03 lakh fare for economy, slightly higher for premi-



IndiGo cancelled nearly 200 flights on Wednesday. REUTERS

um economy, and ₹1.3 lakh for a business class seat. The airline's website also showed that only one seat was left at this fare. With no direct services available to Bhopal for the day, the cheapest alternative was a one-stop option priced at ₹12,599 with a total travel

time of about 12 hours.

The spike followed the cancellation of multiple IndiGo services operating between Hyderabad and major cities including Delhi, Bangalore, Visakhapatnam and Bhopal. A review of airline websites and travel portals showed a sharp

rise in fares for the limited flights still available, particularly those operated by Air India.

Visakhapatnam route

On the Visakhapatnam route, Air India had only one flight available, a two-stop service via Mumbai and Bangalore with a total travel time of about nine hours. The economy fare was listed at ₹69,787. For Bhubaneswar, the lowest fare was ₹27,417 for a nine-hour one-stop journey. Delhi-bound passengers faced fares ranging from ₹12,894 to ₹29,524.

On the Mumbai sector, the cheapest available ticket was ₹32,095 for a 12-hour two-stop service.



Corporate Communications Directorate

THE HINDU

DELHI

4 DECEMBER 2025

Why is volcanic ash a safety concern for flights?

How has the eruption of the Hayli Gubbi volcano in northern Ethiopia affected flights? What has the Director General of Civil Aviation ordered? How does the ash affect the engines of aircraft?

Jagriti Chandra

The story so far:

Last week, the Director General of Civil Aviation (DGCA), India's aviation regulator, ordered airlines to brace for the impact of volcanic ash travelling from Ethiopia after volcano Hayli Gubbi erupted for the first time in 12,000 years.

How did it travel?

Hayli Gubbi volcano in northern Ethiopia erupted on November 23 for the first time in nearly 12,000 years, sending thick plumes of ash up to 14 km into the sky, and across the Red Sea towards Yemen and Oman. It even drifted towards Iran. The volcanic ash reached India's western border on November 24 at 5.50pm and moved out of the country's airspace by

10.30pm on November 25. Moving at around 100-120 km/hour at an altitude of 15,000 to 25,000 feet the plume carried volcanic ash, sulphur dioxide and tiny particles of glass and rock, travelling over Rajasthan, parts of Gujarat, Delhi-NCR, Punjab and Uttar Pradesh before crossing over to China.

How does it impact aircraft?

A jet engine works by sucking in air, squeezing it, mixing it with fuel, burning it, and pushing hot gases out the back to produce thrust.

The engine runs extremely hot at temperatures of 1,600 degrees Celsius while turning very fast, with air racing through it at 600 mph. When volcanic ash gets into this environment, the silicate components melt and re-solidify at high temperatures creating a glassy deposit on

hot parts, which blocks tiny cooling holes choking off flow within the engine. This can lead to engines losing power or shutting down.

What did the DGCA order state?

The DGCA issued an advisory urging airlines to steer clear of affected altitudes and regions to ensure safety. Airlines were also advised to report any suspected impact of ash on engine performance or cabin smoke or odour. Airports were ordered to inspect runways for contamination and suspend or restrict flight operations, if need be.

Air India cancelled at least nine flights on November 24 and 25, including those originating from Dubai, Doha and Dammam and said it was carrying out precautionary checks on aircraft.

Akasa also cancelled flights to and from

Jeddah, Kuwait and Abu Dhabi.

How have flights been affected?

In 1982, a British Airways Boeing 747 flying at 37,000 ft enroute from London to Auckland flew through a volcanic ash cloud from Mount Galunggung near Jakarta. All four engines failed one after another due to the ash. As engines control the pressurisation system, the oxygen levels in the passenger cabin started to drop and passenger oxygen masks were deployed. With mountains blocking the way to the emergency airport, it seemed like the plane would have to ditch in the Indian Ocean. Luckily, after descending more than 25,000 feet, the pilots managed to restart one engine and then the other three, although one engine had to be shut down again. With enough power to reach the airport safely, the crew still faced the difficult task of landing with windscreens clouded almost completely by volcanic ash.

In 1989, a KLM Boeing 747-400 flying to Anchorage, Alaska, hit ash from the nearby Mount Redoubt eruption. All four engines shut down suddenly at 24,000 ft. The crew descended 14,000 ft and had to perform the engine restart procedure a number of times before it was able to successfully land the plane safely. But the engines worth \$80 million were severely damaged and had to be scrapped.

THE GIST

▼ Hayli Gubbi volcano in northern Ethiopia erupted on November 23 for the first time in nearly 12,000 years, sending thick plumes of ash up to 14 km into the sky.

▼ The DGCA issued an advisory urging airlines to steer clear of affected altitudes and regions to ensure safety.

▼ In 1989, a KLM Boeing 747-400 flying to Anchorage, Alaska, hit ash from the nearby Mount Redoubt eruption. All four engines shut down suddenly at 24,000 ft.

Why has Airbus ordered upgrades to its aircraft?

What happened on a JetBlue flight, which left some of the passengers injured? Are elevator aileron computers of the Airbus A320 family of aircraft susceptible to solar radiation? How many aircraft were affected in India? How long does it take to upgrade the software and hardware?

EXPLAINER

Murali N. Krishnaswamy

The story so far:

Airbus ordered software and hardware upgrades to an estimated 6,000 of its widely flown Airbus A320 family of aircraft across the world. This followed from an investigation of an inflight incident, on October 30, 2025, involving JetBlue flight B61230 from Cancun Mexico to Newark in the U.S., a distance of about 2,500 kilometres with a flight time of about three hours 30 minutes. The airline is a U.S.-based low-cost airline.

What happened to the Jetblue flight?

Flight B6-1230 was in U.S. airspace at about 35,000 feet when the aircraft experienced what was termed as an inflight upset that left some of the passengers injured and in need of medical aid on the ground. The crew, who reported flight control issues, decided to land in Tampa, Florida about 25 minutes after the incident, which was identified as an “uncommanded pitch-down event even as the autopilot was engaged”.

In investigations in the U.S., involving the Federal Aviation Administration as well as the National Transportation Safety Board, one of the aircraft’s two elevator aileron computers (ELAC) was identified to have been faulty.

What does the ELAC do?

The Airbus A320 family (like in the other Airbus aircraft families) has a fly-by-wire system, where flight crew moves/inputs through the sidesticks are converted to electronic signals. These are processed by the aircraft’s flight control computers. Of these, the ELACs control the elevator and aileron controls which make the aircraft pitch up or down or bank left or right.

What was the issue?

David Kaminski-Morrow, Air Transport Editor, FlightGlobal, told *The Hindu* that the issue relates to a possible vulnerability in a relatively new software update



A revamp: An Airbus A320 aircraft at IGI Airport, in New Delhi in 2016. FILE PHOTO

specifically developed for the A320 aircraft family. This software version is intended for the ELAC. The software upgrade incorporates new protective features for the aircraft’s ‘flight envelope’, which is intended to assist the pilot during abnormal situations.

Airbus believes that this system is susceptible to solar radiation where energetic particles entering the earth’s atmosphere can alter digital data and affect the avionics of aircraft, which, in turn, could corrupt information being transmitted by the ELAC flight-control computer and cause unexpected consequences. The nature of the suspected vulnerability in this case has not been disclosed, he said.

He said that Airbus feels that the software needs to be more resilient to such risks. The A320 operators affected

have been instructed to ensure that the ELAC is in a particular configuration which, in most cases, involves uninstalling the new software and going back to using a previous version. On November 28, Airbus, through an Alert Operators Transmission, advised airlines operating the Airbus A320 family with ELAC B hardware (software version LI04) to replace it with software version LI03+.

The European Union Aviation Safety Agency (EASA) also issued an emergency Airworthiness Directive highlighting the issue and recommendation.

What has happened in India?

India’s regulator, the Directorate General of Civil Aviation (DGCA), moved quickly to ensure that Airbus operators in India – Indigo, Air India and its low-cost subsidiary Air India Express – complied

with the directive. In a stringent order, it said that no aircraft should continue in service without meeting the required safety standards. The DGCA circular of November 29, put the number of affected aircraft in India at 338 jets: Indigo (200), Air India (113), Air India Express (25).

In the case of Indigo, the upgrade was done at the airline’s base stations in Delhi, Bengaluru, Mumbai, Chennai, Hyderabad and Kolkata. For Air India, the aircraft affected were a mix of new and older Airbus A320 variants and the upgrade was done at its base stations in New Delhi, Bengaluru, Mumbai, Hyderabad, Kolkata and Chennai. Air India Express had the “precautionary safety upgrade” done at base stations in Delhi, Bengaluru and Chennai. Contrary to expectations of major flight disruptions in India, the three operators completed the work quickly, with hardly any impact on schedules.

How has it been globally?

Aerospace firm Thales, the supplier of the ELAC, said that its hardware “complied fully with Airbus specifications and regulatory certifications, and that the vulnerable functionality involves software outside the company’s responsibility”.

Globally, most airlines have completed the work, with estimates of the number of aircraft left to be 100 or less. Several airlines revised the number of planes impacted as well as the time it would take for the work to be completed, which Airbus had estimated to be between two to three hours an aircraft. One operator, Colombia’s Avianca, stopped flight bookings until December 8, but has revised the date to December 5, after receiving software support from France for its Airbus fleet.

A media report said that the fix involved uploading the previous software version with a cable from a device called a data loader. In some instances, the delays to the upgrade have been due to airlines not having enough data loaders. In some older aircraft, the report said that new hardware would have to be installed, which would cause delays. An additional issue was airline maintenance capabilities as well as global supply chain issues.

THE GIST

▼ Flight B6-1230 was in U.S. airspace at about 35,000 feet when the aircraft experienced what was termed as an inflight upset that left some of the passengers injured and in need of medical aid on the ground.

▼ In investigations in the U.S., one of the aircraft’s two elevator aileron computers (ELAC) was identified to have been faulty.

▼ Aerospace firm Thales, the supplier of the ELAC, said that its hardware “complied fully with Airbus specifications and regulatory certifications, and that the vulnerable functionality involves software outside the company’s responsibility”.

Hindustan Times

Hunt for MH370 to resume

Over a decade ago, Malaysia Airlines Flight MH370 vanished without a trace, sparking one of aviation's most baffling mysteries. Despite years of multinational searches, investigators still do not know exactly what happened to the plane or its 239 passengers and crew. On Wednesday, Malaysia's government said American marine robotics company Ocean Infinity would resume a seabed hunt for the missing plane on December 30, reigniting hopes that the plane might finally be found.

On board MH370

227 passengers onboard
12 crew members

Latest search area

15,000 sqkm

Malaysia this year greenlit a "no-find, no-fee" contract with US marine robotics company Ocean Infinity to resume the seabed search operation at a new 15,000-square-kilometer site in the ocean. The latest search kicked off in March.



2.15am
Final spotting on military radars
Military radar showed the plane left its flight path to fly back over northern Malaysia and Penang Island, and then out into the Andaman Sea towards the tip of the Indonesian island of Sumatra. It turned south and contact was lost.

Two searches in vain

AREA WHERE DEBRIS HAS BEEN FOUND

A Malaysia, Australia and China launched an underwater search in a 120,000 sq km (46,332 sq miles) area in the southern Indian Ocean, based on data of automatic connections between an Inmarsat satellite and the plane.

How it ended

The search, which cost about \$143 million, was called off after two years in January 2017 with no traces of the plane found.

B In 2018, Malaysia accepted a "no-cure, no-fee" offer from Ocean Infinity for a search after studies suggested they narrowed down on the impact location. The search began in January 2018.

How it ended

That search covered 112,000 sq km (43,243 square miles) north of the original target area and also proved fruitless, ending in May 2018.

March 8, 2014, 12.41am Leaves Kuala Lumpur

The Boeing 777 went missing on its way from Kuala Lumpur to Beijing. Satellite data analysis showed the plane likely crashed somewhere in the southern Indian Ocean, off the coast of western Australia.

1.30am 'Good night, Malaysian 3-7-0'

The last transmission from the plane was about 40 minutes after it took off from Kuala Lumpur for Beijing. Captain Zaharie Ahmad Shah signed off with "Good night, Malaysian three seven zero", as the plane entered Vietnamese air space. Soon, its transponder was turned off, which meant it could not be easily tracked.

Called off in April

The search in the Indian Ocean was suspended due to bad weather. It is unclear if the company has new evidence of the plane's location.

What happens now?

Ocean Infinity will resume search intermittently for a total of 55 days, in targeted areas believed to have the highest likelihood of finding the missing aircraft.

30

likely parts of the plane have been collected along the coast of Africa and on islands in the Indian Ocean so far. However, investigators have said only three wing fragments were confirmed to be from MH370.

An inconclusive 'final' report

A 495-page Malaysia government report into the disappearance, published in July 2018, said the controls were likely deliberately manipulated to take it off course, but investigators could not determine who was responsible.



150 IndiGo flights cancelled as roster norms rock airline

Neha LM Tripathi

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NEW DELHI: IndiGo cancelled at least 150 flights on Wednesday, triggering chaotic scenes at major airports across India as the carrier's struggles to adapt to stringent new crew rostering rules meant even minor operational disruptions snowballed into a full-blown crisis that stranded thousands of passengers.

The airline apologised for the crippling disruption and warned travellers to brace for further cancellations through Friday, saying it had initiated "calibrated adjustments" to stabilise operations over the next 48 hours.

"We acknowledge that IndiGo's operations have been significantly disrupted across the network for the past two days, and we sincerely apologise to our customers for the inconvenience caused," an airline spokesperson said, attributing the debacle to a confluence of factors including technology glitches, adverse weather, increased congestion and the implementation of updated Flight Duty Time Limitations (FDTL) that came into force in



Queues at IndiGo counters at the Bengaluru airport on Wednesday.

REUTERS

November.

The immediate trigger, however, was an emergency Airbus A320 software patch rushed through over the weekend of November 29-30 that disrupted crew scheduling just as the airline was operating with minimal slack due to the FDTL rules. Data from the Directorate General of Civil Aviation (DGCA) shows the airline had already been under strain, having cancelled 1,232 flights in November—755 of them attributed to FDTL issues—with on-time performance dropping to 67.70% from 84.1% in October.

Compounding the aviation chaos, IndiGo's baggage systems at Delhi's Terminal 1 and Terminal 3 encountered problems on Wednesday. "While the issue at T3 was minor, T1 faced severe issues starting at around 1.30pm and going up to around

6pm," a government official said, adding that the baggage system had trouble providing information. The airline did not

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Chaos at airports as hundreds stranded → PS

What are DGCA's rostering rules? → PS

come development" but said the full text of the legal order and any revised directions under the Cyber Security Rules, 2024, remain awaited.

"For now, we should treat this as cautious optimism, not closure, until the formal legal direction is published and independently confirmed," the group said.

The government has maintained that 14 million users have downloaded the app, contributing information on around 2,000 fraud incidents daily. It said user numbers are rising quickly and the mandate was intended to speed up adoption and make the app easily accessible to citizens who may be less aware.

INDIGO CHAOS

comment on this aspect but several passengers stated ground crews were unavailable.

Tarmac erupted at airports in across the country with scenes of mounting passenger anger. At least 67 flights were cancelled at Delhi airport (37 departures and 30 arrivals), 42 at Bengaluru, 40 at Hyderabad (19 departures and 21 arrivals) and 33 at Mumbai (17 departures and 16 arrivals), according to airport officials. Social media was flooded with videos showing frustrated passengers reprimanding with airline staff.

IndiGo flyers across the country had similar experiences, with flights simply scrapped as they turned up to check in. "We've been told that there's a flight only after 5.30am on Thursday. We don't stay in Delhi and they have not given us any accommodation," said 76-year-old Gautam Patel in Delhi, who spent 40 hours travelling from Chicago with his 73-year-old wife, and were due to fly to Ahmedabad.

Many said they missed onward connections. "I lost two connecting flights to Kochi because of this," said Neha Mulay in Pune, who was set to travel on a Bengaluru-bound flight at 5.55am before it was delayed for four hours and then cancelled.

Mohd Manish Shah, one of the passengers who travelled from Delhi to Mumbai in 6E-064 on Monday, said his flight was delayed for five hours and the airline staff kept the passengers uninformed. "When I reached Gate 34 at 5:45 pm, the gate agents informed me the flight was delayed by 15 minutes. This message kept repeating without any transparency. When passengers sought clarity, a customer representative stated one crew

member had been called off at the last minute. We were then informed that the boarding would commence at 7.30pm. We were loaded onto buses to board the aircraft but had to wait in it for 30 minutes. The flight finally took off at 8.46pm."

Shah said he had to miss an important event due to the delay, for which he had paid a higher fare.

According to people aware of the matter, the carrier has been beset by an acute pilot shortage since new FDTL norms were implemented in two phases on July 1 and November 1. The rules, designed to combat fatigue and boost rest periods, mandate increased weekly rest periods to 48 hours, extension of night hours, and limiting the number of night landings to two, down from six earlier.

While the carrier had been managing the tighter crew constraints, people quoted above said the situation cascaded into crisis after the emergency Airbus software patch. The European Union Aviation Safety Agency issued an emergency airworthiness directive affecting approximately 6,000 A320-family aircraft globally after a JetBlue flight experienced an altitude drop on October 30, injuring passengers.

In India, 200 of IndiGo's 306 operational A320-family aircraft required the urgent software update. Though the airline completed the work and claimed "zero cancellation" at the time, a former airline official said the patch "did not lead to flight cancellations on Saturday but definitely delayed flights, causing expiry of the FDTL."

The official added that adverse weather around Chennai due to Cyclone Fengal on Sunday prevented the situation from improving. "The urgent safety mandate on A320 aircraft did not lead to flight cancellations on Saturday but definitely delayed flights, causing expiry of the FDTL. Moreover, airspace around Chennai had some impact on Sunday as well, not allowing the situation to get better," the official said.

The DGCA said on Wednesday it was investigating the situation and had summoned IndiGo to its headquarters "to present the facts leading to the current situation along with plans to mitigate the ongoing delays and cancellations."

The crisis has laid bare a critical vulnerability in IndiGo's core business strategy. The airline has built its success on operating an

almost exclusively Airbus A320-family fleet, a single-type approach that delivers cost savings through streamlined pilot training, simplified maintenance, reduced spare parts inventory and enormous bulk-purchase discounts and has been instrumental in helping IndiGo capture more than 60% of India's domestic market.

But when the Airbus emergency directive required more than half of IndiGo's operational fleet to be taken in for urgent maintenance, the airline had no alternative aircraft types to deploy, unlike rivals such as Air India which operate diverse fleets including Boeing 737, 777s and 787s.

The single-fleet strategy, long lauded as IndiGo's competitive advantage, had turned into a single point of failure.

IndiGo, which is known for its punctuality, recorded an on-time performance score of just 25% on Tuesday, according to official data—the lowest of all Indian airlines and a precipitous drop from the airline's typical 80%-plus performance at major Indian airports. Wednesday's figure would only be available on Thursday.

The airline, which operates around 2,300-2,300 flights daily to over 90 domestic and 45 international destinations, said its teams were "working around the clock to ease customer discomfort and ensure operations stabilise as quickly as possible".

IndiGo said affected customers were being offered alternate travel arrangements to reach their destinations or refunds, as applicable. The airline requested customers to check the latest flight status at its website before heading to the airport.

As of December 2, IndiGo had a total of 416 aircraft in its fleet, with 366 in operations and 50 on ground, up from 47 the previous month, according to aircraft fleet tracking website Planespotters.net.

The Airline Pilots Association of India, which represents over 800 pilots, criticised what it called "a failure of proactive resource planning" by dominant airlines. "Despite sufficient time being accorded, most airlines started preparing rather late, failing to properly adjust crew rosters 15 days in advance as required," the association said in a statement, suggesting the crisis pointed to "an initial managerial underestimation or delay in the strategic planning necessary to provision crew accordingly".



Corporate Communications Directorate

THE HINDUSTAN TIMES

DELHI

4 DECEMBER 2025

Strict rostering rules

FDL (Flight Duty Time Limitation) is DGCA's framework regulating flight crews' hours. Airlines must navigate crew schedules in consonance with these rules

What the rules say

WEEKLY REST Pilots must get 48 consecutive hours' rest a week to help them recover from fatigue.

RESTRICTED NIGHT LANDINGS Pilots can perform a maximum of 2 landings during night operations (between midnight and 6am).

CONSECUTIVE NIGHT DUTIES Airlines cannot roster flight crew members for more than two consecutive nights with a duty period within the night operations.

Limits to duty periods

Flight duty-period (FDP) limit: Pilots are not allowed to fly more than one hour over and above the flight time, as well as pre-flight and post-flight duties.

Ultra-long haul flights: For pilots operating ultra long haul routes (like to the US and Canada), an additional 24 hour rest period is mandated after two consecutive flights.





Corporate Communications Directorate

THE INDIAN EXPRESS

DELHI

4 DECEMBER 2025

DGCA initiates probe as IndiGo faces disruptions, 38 flights cancelled in Delhi

Express News Service
New Delhi, December 3

AVIATION REGULATOR Directorate General of Civil Aviation (DGCA) is investigating the widespread disruption plaguing the flight operations of India's largest airline IndiGo, which led to the cancellation of at least 38 flights at Delhi's Indira Gandhi International Airport (IGIA) on Wednesday.

The regulator has also asked IndiGo to detail the reasons behind the large number of flight delays and cancellations, and sought a plan from the carrier to mitigate the crisis.

At airports across India, over 150 IndiGo flights are estimated to have been cancelled, with many more facing long

delays on Wednesday.

Flights departing from Delhi's IGIA were delayed by an average of 50 minutes, according to live flight tracking website Flightradar24. Arrivals were relatively smooth with an average delay of 12 minutes.

IndiGo has been hit with flight disruptions over the past few days due to a combination of factors—primarily crew shortage being faced by the carrier following the implementation of new crew rest and duty norms.

Additionally, some technology-related issues and congestion at airports has added to the cascading delays and flight cancellations, according to the airline.

"The Directorate General of

Civil Aviation is currently investigating the situation and evaluating measures along with the airline, to reduce cancellations and delays, in order to minimise inconvenience being caused to passengers... IndiGo has been asked to report to DGCA, Headquarters, to present the facts leading to the current situation along with plans to mitigate the ongoing delays & cancellations," the DGCA said in statement Wednesday night.

While IndiGo did not elaborate on the calibrated adjustments, which will be in place for 48 hours, sources indicated that it would involve rescheduling and cancellation of some flights to stabilise operations in line with crew availability.

चालक दल की किल्लत से इंडिगो की 100 से अधिक उड़ानें रद्द

जनसत्ता ब्यूरो
नई दिल्ली, 3 दिसंबर।

देश की सबसे बड़ी एअरलाइन इंडिगो को गंभीर परिचालन संकट की वजह से बुधवार को विभिन्न हवाई अड्डों पर 100 से अधिक उड़ानें रद्द करनी पड़ीं और कई सेवाएं काफी देरी से संचालित हुईं।

एअरलाइन ने अपने संचालन को सामान्य करने के लिए अबले 48 घंटों तक उड़ानों के 'संतुलित समायोजन' को लागू करने की घोषणा की। इसके तहत उड़ानों की संख्या घटाई जाएगी या उनके निर्धारित समय में बदलाव किया जाएगा। सूत्रों ने कहा कि परिचालन संकट की वजह से इंडिगो की 100 से अधिक उड़ानें रद्द की गईं। बेंगलुरु हवाई अड्डे पर 42, दिल्ली हवाई अड्डे पर 38, मुंबई हवाई अड्डे पर 33 और हैदराबाद हवाई अड्डे पर 19 उड़ानें रद्द करनी पड़ीं। इसके अलावा देश भर में इंडिगो की कई उड़ानें कई-कई घंटों की देरी से रवाना हुईं जिससे यात्रियों को भारी परेशानी का सामना करना पड़ा। इंडिगो ने इस पर जारी बयान में कहा कि पिछले दो दिन से उसके नेटवर्क में 'अप्रत्याशित परिचालन चुनौतियां' सामने आई हैं। इनमें तकनीकी दिक्कतें, सर्दियों के कारण समय-सारिणी में

डीजीसीए ने शुरू की जांच, समाधान योजना का ब्योरा मांगा

नई दिल्ली, 3 दिसंबर (भाषा)।

विमानन क्षेत्र के निष्क्रमक डीजीसीए ने बुधवार को कहा कि इंडिगो की उड़ानों में बड़े स्तर पर हो रही देरी और रद्दीकरण की जांच शुरू कर दी गई है।

नागर विमानन महानिदेशालय (डीजीसीए) ने एअरलाइन से मौजूदा स्थिति के कारणों और अगले दिनों में सेवाओं को सामान्य करने की उसकी योजना का विस्तृत ब्योरा भी पेश करने को कहा है। देश की सबसे बड़ी एअरलाइन इंडिगो ने विभिन्न हवाई

अड्डों पर 100 से अधिक उड़ानें रद्द की, जबकि कई उड़ानें बहुत देर से संचालित हुईं। इसके लिए चालक दल की कमी को विम्मेदार बताते हुए



अगले 48 घंटों के लिए उड़ान कार्यक्रम में 'संतुलित समायोजन' की घोषणा की गई है। डीजीसीए ने बयान में कहा कि वह इस स्थिति की जांच कर रहा है और एअरलाइन के साथ मिलकर ऐसे कदम खूँड रहा है, जिनसे उड़ानों के रद्दीकरण एवं देरी को कम किया जा सके और यात्रियों को होने वाली असुविधा को घटाया जा सके।

बदलाव, मौसम, हवाई परिवहन में भीड़भाड़ और चालक दल की तैनाती के नए नियम शामिल हैं।

एफडीटीएल के नियम पावरलॉट और चालक दल के काम के घंटे और विश्राम की अवधि तय करते हैं, ताकि उनकी सुरक्षा और थकान प्रबंधन किया जा सके। नए नियम मार्च, 2024 से ही लागू होने वाले थे लेकिन एअरलाइंस ने अतिरिक्त चालक दल की जरूरत का हवाला देते हुए

चरणबद्ध क्रियान्वयन की मांग की थी। दिल्ली उच्च न्यायालय के निर्देश के बाद डीजीसीए ने इन्हें जुलाई और फिर नवंबर से लागू किया। एक सूत्र ने कहा कि दूसरे चरण के नियम लागू होने के बाद से ही इंडिगो को चालक दल की किल्लत का सामना करना पड़ रहा है। इसकी वजह से हवाई अड्डों पर एअरलाइन की उड़ानें रद्द हुई हैं और देरी से संचालित हो रही हैं।

नवंबर में इंडिगो की 1200 से अधिक उड़ानें हुईं रद्द

जनसत्ता ब्यूरो
नई दिल्ली, 3 दिसंबर।

अलग-अलग वजहों से नवंबर में इंडिगो एअरलाइन की 1200 से अधिक उड़ानें रद्द की गईं। उड़ानों के रद्द होने की सबसे बड़ी वजह से चालक दल की ड्यूटी से जुड़ी दिक्कतें रही जबकि हवाई अड्डों और हवाई क्षेत्रों से जुड़ी समस्याओं के कारण इस दौरान 250 उड़ानें निरस्त कर दी गईं। विमानन निष्काय, हालात पर लगातार नजर रख रहा है और इंडिगो से स्पष्ट सौंपने को कहा गया है।

नागरिक उड्डयन महानिदेशालय (डीजीसीए) की ओर से जारी बयान के मुताबिक, नवंबर में इंडिगो की कुल 1232 उड़ानें रद्द हुईं हैं। इनमें 755 चालक दल की ड्यूटी से जुड़ी दिक्कतों की वजह से हुईं जबकि दूसरे कारण के तौर पर हवाई अड्डों और हवाई क्षेत्रों में पावर्दियों से संबंधित समस्याएं हैं। इस वजह से 258 उड़ानें रद्द कर दी गईं। हवाई यातायात नियंत्रण (एटीसी) प्रणाली में खराबी के कारण 92 उड़ानें जबकि 127 उड़ानें अन्य कारणों से से रद्द की गईं। नवंबर में विमानन कंपनी की 67.70 फीसद उड़ानें समय पर संचालित हुईं और अक्टूबर में यह आंकड़ा 84.1 फीसद था। देरी के मुख्य कारण हवाई यातायात नियंत्रण, चालक दल, हवाई अड्डों की सुविधा सहित अन्य थे।

हवाई अड्डों पर 'चेक-इन' प्रणालियों में आई दिक्कत, उड़ानों में हुईं देरी

तकनीकी खामियों के कारण बुधवार सुबह देश के कई हवाई अड्डों पर उड़ानों में देरी हुई। 'चेक-इन' प्रणालियों में आई इस समस्या की वजह से उड़ानों में देरी हुई। एक सूत्र ने यह जानकारी दी। हवाई अड्डों पर सूचना प्रौद्योगिकी सेवाएं प्रभावित होने की वजह से विमानन कंपनियों ने 'सामान्य चेक-इन' और 'बोर्डिंग' प्रक्रिया लागू कर दी। सूचना प्रौद्योगिकी संबंधी समस्या के कारण इंडिगो, स्पाइसजेट, अकासा एअर और एअर इंडिया एक्सप्रेस की सेवाएं प्रभावित हुई हैं। दिल्ली इंटरनेशनल एअरपोर्ट लिमिटेड (डायला) ने सुबह सात बजकर 40 मिनट पर 'एक्स' पर एक पोस्ट में कहा, कुछ घरेलू एअरलाइंस वर्तमान में परिचालन चुनौतियों का सामना कर रही हैं, जिससे देरी या विमान सेवाओं के समय में खदताव जैसी चुनौतियां सामने आ सकती हैं।

IndiGo flights hit by pilot rest rules, weather, leaves

DGCA probing disruption, working with IndiGo to minimize inconvenience

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IndiGo's operations were thrown into disarray on Wednesday as a growing pilot shortage and a surge in crew leave requests delayed flights by hours and crippled schedules across major hubs, including Bengaluru and Mumbai.

The disruption comes just weeks after stricter flight-duty and rest norms took full effect on 1 November.

"A multitude of unforeseen operational challenges including minor technology glitches, schedule changes linked to the winter season, adverse weather conditions, increased congestion in the aviation system and implementation of updated crew rostering rules (Flight Duty Time Limitations) had a negative compounding impact on our operations in a way that was not feasible to be anticipated," IndiGo said in a statement on Wednesday evening.

India's largest airline said that its network was affected "for the past two days", adding that calibrated adjustments were being made and normalisation was expected in 48 hours.

In a separate statement, the aviation regulator, directorate general of civil aviation (DGCA) said it is investigating the situation and evaluating measures along with the airline to reduce cancellations and delays, in order to minimize inconvenience being caused to passengers. "Indigo has been asked to report to DGCA, headquarters, to present the facts leading to the current situation along with plans to mitigate the ongoing delays & cancellation," it said.

New flight duty time limitations (FDTL) norms are designed to prevent pilot fatigue by regulating flight and duty hours in the interest of flight safety. These include extending weekly rest periods to 48 hours from 36 hours, an additional hour counted as night-duty period, and stricter limits on cumulative flying hours and night landings. The new rules effectively mean IndiGo would need more pilots.



The first phase of the new rules were implemented on 1 July, and the second on 1 November.

The new rules impacted IndiGo the most because of its outsized reach. Of the nearly 1,000 domestic routes, IndiGo operates across about 600, according to analysts at Anand Rathi.

Executives at Air India said its airlines had no cancellations due to crew rostering. Other air-

ber, IndiGo's chief financial officer Gaurav Negi said the new crew rostering norms would increase costs, and may impact the bottom line.

According to Mark D. Martin, CEO, Martin Consulting and an aviation safety expert, the first phase of the new rostering rules were implemented on 1 July, and the second on 1 November. Martin said while there would be some short-term cost implications for IndiGo under the new norms, the implementation dates were pre-announced.

"There was enough time to assess the situation and make arrangements—the flight network need not have been disrupted," Martin said. "It is poor planning. While there would be a cost angle to these additional hirings, the fact is IndiGo had time to adjust its crew roster, make new hires."

For an extended version of this story, go to [livemint.com](https://www.livemint.com)

DELAY DILEMMA

RECENT revisions include weekly rest periods extended to 48 hours from 36 hours

NIGHT-duty period also got redefined—from 0000-0500 hours to 0000-0600 hours

THERE are now also stricter limits on cumulative flying hours and night landings

lines like Akasa and SpiceJet have not seen any significant cancellations either.

Data from the DGCA showed IndiGo had 1,232 flight cancellations in November, with 755 of those caused by crew and FDTL norms.

At a post-results earnings call on 4 Novem-



Corporate Communications Directorate

MINT

DELHI

4 DECEMBER 2025

Airbus cuts target after jet issues



The planemaker cut its commercial delivery target by 4% to around 790 jets. **BLOOMBERG**

Airbus cut its full-year commercial delivery target by 4% to around 790 jets on Wednesday but maintained its financial goals, sending its shares bouncing higher as the European planemaker cleared the air over its latest industrial setback.

The decision to act came a day after chief executive officer (CEO) Guillaume Faury confirmed “weak” November deliveries due to a fuselage quality problem and said Airbus would decide on the impact for the rest of the year “in the hours and days” to come.

The problem affects the thickness of some fuselage panels machined by one of two outside suppliers, but is not being treated as an immediate safety issue because the parts can still cope with more than the maximum stresses they could meet. The company had previously targeted around 820 deliveries for 2025, up 7% from last year.

Analysts said the decision to maintain financial goals illustrated the profitability of Airbus’ main cash cow, the A320, which recently overtook the Boeing 737 as the industry’s most-delivered model, and support from Defence and Helicopters. **REUTERS**

Corporate Communications Directorate

MILLENNIUM POST

DELHI

4 DECEMBER 2025

DGCA STEPS IN

Crew crisis grounds over 100 IndiGo flights

MPOST BUREAU

MUMBAI/ NEW DELHI: IndiGo cancelled more than 100 flights at various airports, and scores of services were delayed on Wednesday as the country's largest airline grappled with significant operational disruptions mainly due to crew shortage.

Aviation watchdog DGCA said it is investigating IndiGo flight disruptions and has asked the airline to submit the reasons for the current situation as well as the plans to reduce flight cancellations and delays.



As part of the calibrated adjustments announced by IndiGo, there will be cancellations and rescheduling of flights, sources said on Wednesday, a day when airports witnessed chaos as hundreds of

passengers faced hardships due to services getting cancelled and delayed for long.

The airline, which operates around 2,300 domestic and international flights daily, on Wednesday said a "multitude

of unforeseen operational challenges" have significantly disrupted its operations across the network for the past two days, and apologised to the passengers for the inconvenience.

The challenges include

HIGHLIGHTS

» Aviation watchdog DGCA said it is investigating IndiGo flight disruptions and has asked the airline to submit the reasons for the current situation as well as the plans to reduce flight cancellations and delays

» The sources said over 100 IndiGo flights were cancelled at various airports, including Delhi, Bangalore, Mumbai and Hyderabad

"minor technology glitches, schedule changes linked to the winter season, adverse weather conditions, increased congestion in the aviation system and the implementation of updated crew rostering rules (Flight Duty Time Limitations) had a negative compounding impact on our operations in a way that was not feasible to be anticipated," an airline spokesperson said in a statement.

The sources said over 100 IndiGo flights were cancelled at various airports, including Delhi, Bangalore, Mumbai and Hyderabad. At least 42 flights were cancelled **Continued on P4**

Crew crisis

at the Bangalore airport, 38 flights at the Delhi airport, 33 at the Mumbai airport and 19 at the Hyderabad airport, they added.

Besides, scores of flights were delayed.

"IndiGo has been facing acute crew shortage since the implementation of the second phase of the FDTL (Flight Duty Time Limitations) norms, leading to cancellations and huge delays in its operations across the airports," a source said.

"The situation turned bad on Tuesday for the airline and the shortage turned worse on Wednesday with scores of flights cancelled and delayed from across

airports in the country," the source said, adding that there are crew rostering as well as baggage system issues.

Social media was flooded with videos showing frustrated passengers arguing with airline staff over the flight cancellations.

IndiGo, which is known for its punctuality, recorded an On Time Performance (OTP) score of 35 per cent on December 2, according to the latest official data.

Citing recent operational performance information provided by IndiGo, DGCA said a total of 1,232 flights were cancelled in November, including 755 flights due to crew and FDTL (Flight Duty Time Limitations) constraints.

As many as 258 flights were cancelled due to "airport/airspace restrictions", 92 flights were cancelled due to the ATC (Air Traffic Control) system failure and 127 flights on account of other reasons, the statement said.

WITH AGENCY INPUTS



Corporate Communications Directorate

MILLENNIUM POST

KOLKATA

3 DECEMBER 2025

A320 plane violations: AI grounds aircraft maintenance engineer

MUMBAI: Air India has grounded an aircraft maintenance engineer and has also set up a committee to decide on possible action against some pilots who were involved in operating an Airbus A320 neo plane multiple times without airworthiness certification in November, according to sources.

The Directorate General of Civil Aviation (DGCA) is probing the incident reported on November 26. The regulator had asked the airline to carry out an internal probe to fix the responsibility and ensure that such incidents do not occur in the future. Following the A320 neo aircraft-related developments, Air India's Accountable Manager and Director of Flight Operations Manish Uppal has



sent out a communication to all pilots, reminding them of their "responsibility" regarding document validation, the sources said.

However, some pilots are not happy with the communication, claiming that it amounts to "passing the buck" for the violations that have happened with respect to the A320 neo plane operations.

The sources said the four-year old aircraft A320 neo aircraft VT-TNQ belonging to

erstwhile Vistara was grounded for a long time and its airworthiness certificate had also expired. On November 24, the airline decided to take the aircraft off the ground and conducted a proven flight over Delhi. On the same day, the aircraft operated commercial services on Delhi-Bengaluru-Mumbai sector, they said.

The next day, the same aircraft operated commercial flights on Mumbai-Delhi-Mumbai, Mumbai-Hyderabad-Mumbai then again Mumbai-Hyderabad-Mumbai. After that, the plane was sent for maintenance on the same day and that was when the engineers found that there was no valid airworthiness certification, the sources said.

AGENCIES

Massive chaos as over 200 IndiGo flights cancelled

Insiders attribute it to Emirates' hiring spree

S LALITHA @ New Delhi

THOUSANDS of fliers across airports in the country on Wednesday had a harrowing time as crew shortage at IndiGo resulted in cancellation of at least 200 flights besides delaying many others. This was the second consecutive day that IndiGo failed to operate a large number of flights.

A massive recruitment drive by an international airline at Delhi and Mumbai this week is a key reason for it, said multiple sources. IndiGo attributed the disruption to multiple reasons, including unforeseen operational challenges.

The shortage is of both the cockpit and cabin crew, the sources stressed.

At Delhi's Indira Gandhi International Airport alone, 67 flights were cancelled, of which 37 were departures. Flights to Hyderabad, Mumbai, Kolkata and Srinagar were among those that were nixed.

Over 70 flights were cancelled from Mumbai and Bengaluru airport until Wednesday evening. The Rajiv Gandhi International Airport at Hyderabad witnessed irate scenes after 13 flights were cancelled to various cities apart from 18 incoming flights.

Airline sources said, "Emirates has been having a recruit-



Irate fliers at the Delhi airport | x

ment roadshow in Mumbai and Delhi the last two days and IndiGo crew have been making a beeline for it."

An aviation source blamed it on IndiGo mismanagement, which, however, attributed part of the problem to the DGCA's revised Flight Duty Time Limitations (FDTL) that kicked in from November 1. Increased weekly rest for pilots from 36 hours to 48 hours and limiting night landings by pilots to two instead of six are part of the revised FDTL mandate.

Later in the day, the DGCA said IndiGo had cancelled 1,232 flights in November, of which 755 were due to FDTL. "A large share of cancellations arose from crew/FDTL compliance and airport/airspace/ATC-related factors, many of which lie beyond the operator's direct control," the DGCA said citing IndiGo reports, adding it is probing the current cancellations.

इंडिगो में क़ू की कमी से 150 फ़्लाइटें रद्द

■ NBT रिपोर्ट, नई दिल्ली

दिल्ली और मुंबई एयरपोर्ट समेत देश भर में पिछले दो दिनों से एयर ट्रैफिक गंभीर रूप से बाधित है। देश की सबसे बड़ी एयरलाइन इंडिगो इस समय क़ू की गंभीर कमी का सामना कर रही है। इस कारण बड़ी संख्या में फ़्लाइटें घंटों देर से उड़ रही हैं और कई रद्द भी हो रही हैं। इन कारणों से दो दिनों में करीब 1,000 फ़्लाइटें प्रभावित हुई हैं। लगभग 150 उड़ानें रद्द भी करनी पड़ी हैं। इंडिगो योजना देश-विदेश में 2,500 से ज्यादा फ़्लाइटें ऑपरेट करता है। इस कारण नवंबर में इंडिगो की करीब 1232 फ़्लाइट्स रद्द हुई हैं। इंडिगो ने अपने बयान में कहा कि पिछले दो दिनों में पूरे नेटवर्क में कंपनी के ऑपरेशन काफी प्रभावित हुए हैं। मामूली तकनीकी खामियां, सर्दियों के शेड्यूल में बदलाव, खराब मौसम, एयर ट्रैफिक सिस्टम पर बढ़ता दबाव और पायलट्स के लिए नए रोस्टरिंग नियम लागू होने से ये चुनौती सामने आई हैं। कंपनी ने कहा कि फ़्लाइटों को सामान्य करने के लिए शेड्यूल में कुछ जरूरी बदलाव किए गए हैं। ये कदम अगले 48 घंटे तक लागू रहेंगे



दिल्ली में इंडिगो की 38 उड़ानें रद्द, यात्री परेशान

दिल्ली में इंडिगो एयरलाइंस की 38 फ़्लाइट प्रभावित हुई हैं। मंगलवार रात 12 बजे से लेकर बुधवार शाम तक ये फ़्लाइट्स इंदिरा गांधी इंटरनेशनल एयरपोर्ट से कैसल हुईं। उड़ानें रद्द होने से यात्री परेशान दिखे। 5 से 8 घंटे की देरी से नाराज यात्री इंडिगो टीम से सवाल-जवाब करते नजर आए।

ताकि परिचालन धीरे-धीरे पटरी पर लौट सके। इंडिगो की टीम यात्रियों को परेशानी कम करने और ऑपरेशन को जल्द स्थिर करने के लिए लगातार काम कर रही है।



Corporate Communications Directorate

THE PIONEER

DELHI

3 DECEMBER 2025

DGCA grounds AI A320 plane

PIONEER NEWS SERVICE
■ New Delhi

The Directorate General of Civil Aviation (DGCA) has grounded an Air India (AI) aircraft and an aircraft maintenance engineer after the airline reported that the aircraft had operated eight revenue sectors on an expired Airworthiness Review Certificate (ARC). The Airbus A320 remains grounded pending DGCA investigation.

AI has also set up a committee to decide on possible action against pilots who were involved in operating

THE LAPSE OCCURRED IN THE CONTEXT OF THE ONGOING MERGER OF VISTARA INTO AIR INDIA, THE MINISTRY SAID

the aircraft, sources said. The airline acting on DGCA's directions, has initiated an internal investigation to identify system gaps, accountability failures and corrective measures to prevent similar incidents in the future.

AI Accountable Manager and Director of Flight

Operations Manish Uppal has sent out a communication to all pilots, reminding them of their responsibility regarding document validation, sources said. However, some pilots are not happy with the communication, claiming that it amounts to "passing the buck" for the violations that have happened with respect to the A320 neo plane operations.

Earlier, in a press statement, the ministry explained that the lapse occurred in the context of the ongoing merger of Vistara into Air India.



Corporate Communications Directorate

THE PIONEER

DELHI

4 DECEMBER 2025

IndiGo disrupted by staff shortage

ASHOKE RAJ ■ New Delhi

Thousands of travellers across India faced chaos on Tuesday and Wednesday as IndiGo - the country's largest airline - grappled with massive delays and widespread cancellations caused by an acute crew shortage. With on-time performance plunging to just 35 per cent, passengers were left stranded for hours, missing business meetings, family events and crucial connections during one of the busiest travel periods of the year.

Airports in Delhi, Mumbai, Hyderabad and Bengaluru were among the hardest hit, with close to 200 flights cancelled by Wednesday afternoon and delays stretching up to eight hours. "For some flights, there was simply no cabin crew available," an airport official said, noting that attempts to shuttle staff across bases were falling short. "Things are out of hand. No one thought IndiGo - known for punctuality - would drop below even Alliance Air and SpiceJet."

The disruptions worsened after new Flight Duty Time Limitation (FDTL) norms took effect last month reducing workloads for crew but sharply reducing roster flexibility.

CONTINUED ON >> P4

check-ins, reservations and departure control - added to the gridlock, further slowing processing at a time when IndiGo was already wrestling with staff shortages.

IndiGo disrupted by staff shortage

In a statement, IndiGo acknowledged the disruptions and attributed them to "technology issues, airport congestion, and operational requirements." The airline said it was offering alternative flights or refunds where possible and added, "We regret the inconvenience caused to our valued customers... Our teams are working diligently to normalise operations." Frustrated passengers shared their experiences on social media. One traveller stuck in Hyderabad wrote, "I have been stranded since 3 a.m. and missed an important meeting." Another posted, "My Hyderabad-Udaipur flight was pushed from 1:55 PM to 2:55 PM and now 4:35 PM. Is this a joke? I was updated only three minutes before entering the airport."

At Delhi Airport, a slowdown linked to the widely used Amadeus system - responsible for



Corporate Communications Directorate

THE PIONEER

DELHI

4 DECEMBER 2025

DGCA questions IndiGo over flight cancellations in November

PIONEER NEWS SERVICE

■ New Delhi

The Directorate General of Civil Aviation (DGCA) on Wednesday questioned airline IndiGo over its drop in performance in November and has asked the airline to submit the reasons for the current situation as well as the plans to reduce flight cancellations and delays.

Citing recent operational performance information provided by IndiGo, DGCA said a total of 1,232 flights were cancelled in November, including 755 flights due

to crew and FDTL (Flight Duty Time Limitations) constraints.

As many as 258 flights were cancelled due to "airport/airspace restrictions", 92 flights were cancelled due to the ATC (Air Traffic Control) system failure and 127 flights on account of other reasons, the statement said.

In a statement, the DGCA said it is currently investigating the situation and evaluating measures along with the airline, to reduce cancellations and delays, in order to minimise inconvenience being caused to passengers.

"IndiGo has been asked to report to DGCA, Headquarters, to present the facts leading to the current situation along with plans to mitigate the ongoing delays & cancellations," it said.

"A large share of cancellations arose from crew/FDTL compliance and airport/airspace/ATC-related factors, many of which lie beyond the operator's direct control," DGCA said, and mentioned that the airline's overall On Time Performance in November was 67.7 per cent compared to 84.1 per cent in October.

While 16 per cent of the delays were due to ATC, 6 per cent were caused by "operations-crew", three per cent due to airport facility issues and eight per cent as a result of other factors, as per the statement.

According to the regulator, it had provided further clarification to IndiGo for streamlining the implementation of the revised FDTL norms.

The corrective measures proposed were strengthening crew planning and rostering while adhering to FDTL norms, enhancing coor-

dination with ATC and airports to manage capacity constraints and improving turnaround and disruption-management processes.

While the first phase of these FDTL norms came into force from July, the second phase, which restricted the night landing to two from six earlier, was implemented from November 1.

The norms were originally to be put in place from March 2024, but airlines, including IndiGo, sought a step-by-step implementation, citing additional crew requirements.



Corporate Communications Directorate

PUNJAB KESARI

DELHI

4 DECEMBER 2025

मांगी माफी एयरलाइन ने फ्लाइट ड्यूटी ऑडिट को बताया दोषी, हजारों यात्री परेशान

ऑपरेशन सिस्टम डाउन : इंडिगो की 200 उड़ानें रद्द

पंजाब केसरी/मुंबई, नई दिल्ली

देश की सबसे बड़ी एयरलाइन इंडिगो को गंभीर परिचालन संकट की वजह से बुधवार को विभिन्न हवाई अड्डों पर 100 से अधिक उड़ानें रद्द करनी पड़ीं और कई सेवाएं काफी देरी से संचालित हुईं। एयरलाइन ने अपने संचालन को सामान्य करने के लिए अगले 48 घंटों तक उड़ानों के 'संतुलित समायोजन' को लागू करने की घोषणा की। इसके तहत उड़ानों की संख्या घटाई जाएगी या उनके निर्धारित समय में बदलाव किया जाएगा।

सूत्रों ने कहा कि परिचालन संकट की वजह से इंडिगो की 100 से अधिक उड़ानें रद्द की गईं। बेंगलुरु हवाई अड्डे पर 42, दिल्ली हवाई



अड्डे पर 38, मुंबई हवाई अड्डे पर 33 और हैदराबाद हवाई अड्डे पर 19 उड़ानें रद्द करनी पड़ीं। इसके अलावा देशभर में इंडिगो की कई उड़ानें कई-कई घंटों की देरी से रवाना हुईं जिससे यात्रियों को भारी परेशानी का सामना करना पड़ा। इंडिगो ने इस पर जारी बयान में कहा कि पिछले दो दिन

से उसके नेटवर्क में 'अप्रत्याशित परिचालन चुनौतियां' सामने आई हैं। इनमें तकनीकी दिक्कतें, सर्दियों के कारण समय-सारिणी में बदलाव, खराब मौसम, हवाई परिवहन में भीड़भाड़ और चालक दल की तैनाती के नए नियम (एफडीटीएल) शामिल हैं। एफडीटीएल के नियम पायलटों और चालक दल के काम के घंटे और विश्राम की अवधि तय करते हैं, ताकि उनकी सुरक्षा और थकान प्रबंधन किया जा सके। नए नियम मार्च, 2024 से ही लागू होने वाले थे लेकिन एयरलाइंस ने अतिरिक्त चालक दल की जरूरत का हवाला देते हुए चरणबद्ध क्रियान्वयन की मांग की थी। दिल्ली उच्च न्यायालय के निर्देश के बाद डीजीसीए ने इन्हें जुलाई और फिर नवंबर से लागू किया।



Corporate Communications Directorate

SWATANTRA BHARAT

LUCKNOW

3 DECEMBER 2025

वैध प्रमाणपत्र के बगैर एयर इंडिया के विमान के उड़ान भरने की जांच शुरू : डीजीसीए

नई दिल्ली। विमानन नियामक डीजीसीए ने एयर इंडिया के एक ए320 नियो विमान को उड़ान भरने के वैध प्रमाणपत्र (एआरसी) के बगैर ही आठ उड़ानों पर संचालित किए जाने की घटना की जांच शुरू कर दी है। नागर विमानन महानिदेशालय (डीजीसीए) ने इस घटना में शामिल रहे सभी कर्मचारियों को जांच पूरी होने तक ड्यूटी से हटा दिया है और संबंधित विमान को तुरंत खड़ा करने के भी निर्देश दिए हैं। एआरसी वह वार्षिक प्रमाणपत्र है, जो किसी विमान के रखरखाव की स्थिति, रिकॉर्ड और सभी सुरक्षा मानकों की समीक्षा के बाद जारी किया जाता है। एयर इंडिया ने 26 नवंबर को डीजीसीए को सूचित किया था कि एआरसी के बगैर ही यह विमान आठ वाणिज्यिक उड़ानों पर गया था। नियमों के तहत एयर इंडिया को किसी विमान को एआरसी जारी

करने की अनुमति है। घटना में शामिल विमान पूर्ववर्ती एयरलाइन विस्तारा के बेड़े का हिस्सा था। इस एयरलाइन का नवंबर 2024 में एयर इंडिया में विलय हो गया था। डीजीसीए ने एक बयान में कहा कि विस्तारा-एयर इंडिया विलय के बाद एआरसी के नवीनीकरण की पहली प्रक्रिया वह खुद संचालित कर रहा है। कुल 70 विमान इस दायरे में आते हैं, जिनमें से 69 विमानों के प्रमाणपत्र पहले ही जारी किए जा चुके हैं। नियामक के निर्देश पर एयर इंडिया ने भी घटना की आंतरिक जांच शुरू की है, ताकि व्यवस्था में हुई चूक की पहचान की जा सके और भविष्य में ऐसी गलतियों को रोका जा सके। डीजीसीए ने कहा कि इस विमान के एआरसी का नवीनीकरण अब प्रक्रिया में है और सुरक्षा से जुड़े मामलों में किसी भी प्रकार की लापरवाही स्वीकार नहीं की जाएगी।

38 IndiGo flights cancelled at IGI Airport due to technical glitches

STATESMAN NEWS SERVICE

New Delhi, 3 December

IndiGo cancelled at least 38 flights from Delhi's Indra Gandhi International Airport between Tuesday midnight and Wednesday evening due to technical glitches and operational challenges.

Over 70 IndiGo flights were cancelled, with 42 flights from Bengaluru affected by a crew shortage and 32 flights from Mumbai also grounded.

Thousands of passengers faced frustration as flight cancellations and delays disrupted travel at major airports across India. Reports indicate



that the delays were mainly due to severe crew shortages, compounded by technical problems, airport congestion, and other operational challenges. On Wednesday evening, Delhi International Airport Limited (DIAL) stated, "From 00:00 hrs until now, 38 IndiGo flights, both domestic and international, have been cancelled."

Officials, meanwhile, attributed the cancellations to a crew shortage following the

implementation of the new Flight Duty Time Limitations (FDTL) from November 1. FDTL limits the maximum time pilots and flight crews can work to prevent fatigue and ensure safety. On Tuesday, data from the civil aviation ministry revealed that IndiGo's on-time performance (OTP) at metro airports fell to 35 percent.

Acknowledging the widespread disruptions, the airline released an official statement attributing the delays to "operational challenges", including technical issues, airport congestion, and other operational demands.



IndiGo havoc: 200 flights cancelled, up to 10-hr delay

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New Delhi: Lakhs of passengers have been hit by massive flight delays and cancellations at India's largest airline, IndiGo, since Tuesday, primarily due to a pilot shortage.

On Wednesday, over 200 flights were cancelled, after nearly over 100 cancellations daily for the past 4-5 days. Some of Wednesday's delays were up to 10 hours.

DGCA has asked the airline "to explain the unprecedented disruptions". Govt data showed on Tuesday (Dec 2)

PLANE FACTS

In Nov 2025, IndiGo cancelled **1,232** flights

Break-up Crew/FDTL constraints **755**

ATC system failure **92** Airport airspace restrictions **258**
Others **127**



its on-time performance, at 35%, was the lowest among all scheduled airlines in India.

► **Air fares soaring, P 16**

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Flying a million passengers every three days, the impact in terms of number of flyers hit is in lakhs.

The volume of public inconvenience and outcry on social media led the aviation authorities to act. Directorate General of Civil Aviation (DGCA) has called the airline's senior management Thursday "to explain the unprecedented disruptions" and also present a plan on how they hope to get back on track in the ongoing peak travel season when India has been witnessing over five lakh daily domestic passengers. "DGCA is investigating the situation and evaluating measures along with the airline to reduce cancellations and delays in order to minimise inconvenience being caused to pas-

sengers," an official said. IndiGo announced Wednesday evening it had "initiated calibrated adjustments", or flight cuts. "These measures will remain in place for the next 48 hours and will allow us to normalise our operations and progressively recover our punctuality across the network," the airline said, acknowledging its "oper-

IndiGo flight cuts send air fares soaring

Airline	Flight No.	Time	Origin	Destination	Status
IndiGo	6E 6058	14:50	Chennai	18:47	Delayed
IndiGo	6E 6938	15:55	Prayagraj	18:48	Delayed
AI	2596	18:15	Udampur	18:48	Delayed
IndiGo	6E 545	18:50	Gorakhpur	18:50	Arrived
IndiGo	6E 6022	17:20	Delhi	18:51	Delayed
IndiGo	6E 2067	17:35	Calicut	19:16	Delayed
IndiGo	6E 6294	13:25	Kannur	20:00	Delayed

DGCA had brought into effect more humane crew flight duty norms from Nov 1 following complaints of fatigue by cockpit crew which increased pilot requirements, leaving IndiGo struggling on that front

ations have been significantly disrupted across the network for the past two days".

Almost 62% of the 1,232 flights IndiGo cancelled in Nov were due to "crew constraints". DGCA had brought into effect more humane crew flight duty norms from Nov 1 following serious complaints of fatigue by cockpit crew of Indian carriers.

While this increased pilot requirement, the 62% cancellation data (for Nov) shows IndiGo is now struggling on that front. IndiGo's OTP crashed from 84.1% in Oct, 2025 to 67.7% last month. "The date for revised FDTL norms' implementation was known. The preparation for the same was definitely not in place," said industry sources.

IndiGo's flight cuts, and uncertainty over OTP has sent fares soaring. An economy class one-way (nonstop) Delhi-Bengaluru ticket for Friday and Saturday (Dec 5 & 6) was in the range of Rs 11,000 to Rs 43,145. Similarly, Mumbai-Kolkata was in the range of Rs 8,000 to Rs 19,000.

About the delays, IndiGo blamed "a multitude of unforeseen operational challenges, including minor technology glitches, schedule changes

linked to the winter season, adverse weather conditions, increased congestion in the aviation system, and the implementation of updated crew rostering rules (flight duty time limitations)", which, it said, had a negative compounding impact on operations in a way that was not feasible to be anticipated".

IndiGo's OTP has taken a hit for the past few weeks but things now seem to have hit the roof. Only 35% IndiGo flights (the airline operates over 2,200 daily) operated on time Tuesday (Dec 2). And Wednesday multiple airports, including Delhi, Mumbai, Hyderabad and Bengaluru, reported almost 200 flight cancellations by the afternoon.

Harried officials across airports said Wednesday IndiGo delays and cancellations were causing major issues.

Crew crunch hits IndiGo, over 70 flights cancelled

Airline also blames airport congestion, glitches

SHEKHAR SINGH
TRIBUNE NEWS SERVICE

NEW DELHI, DECEMBER 3

IndiGo's operations went into disarray for the second consecutive day on Wednesday, with more than 70 flights cancelled and scores delayed across major airports, including Bengaluru and Mumbai, as the airline struggled to find adequate crew to run its packed winter schedule, according to sources.

The crisis, which began building on Tuesday, intensified on Wednesday. Long queues, mounting delays and last-minute cancellations were reported at airports around the country, as the carrier grappled with what insiders described as an "acute crew shortage" triggered by the implementation of the second phase of the new Flight Duty Time Limitation (FDTL) rules.

The sources said the situation deteriorated overnight, with the disruption "turning worse on Wednesday" as staffing gaps widened and cancellations piled up. The airline, which operates close to 2,100 flights a day, was unable to maintain roster stability under the tightened duty-hour restrictions.

IndiGo admitted that its network had been significantly hit over the past 48 hours. In a statement, the airline said a series of "unavoidable challenges" had collided at once, minor technology



Flyers wait in queues at IndiGo ticketing kiosks to reschedule their flights at Kempegowda International Airport in Bengaluru on Wednesday. REUTERS

FLIGHT DUTY NORMS 'TRIGGERED' SHORTAGE

Insiders said an acute crew shortage was triggered by the implementation of the second phase of the new Flight Duty Time Limitation (FDTL) rules, which mandate longer weekly rest periods, extend night-flying hours and cap night landings at two instead of six.

INVESTIGATING MATTER, SAYS DGCA

The DGCA said it was investigating the matter and evaluating measures along with the airline in order to minimise inconvenience being caused to passengers. "IndiGo has

been asked to report to the DGCA, Headquarters, to present the facts leading to the current situation along with plans to mitigate the ongoing delays & cancellations," it said.

glitches, winter-related schedule shifts, bad weather, rising airport congestion and the updated crew-rostering norms. These factors, the spokesperson said, created a cascading impact that "was not feasible to anticipate".

The airline said it was now taking "calibrated schedule adjustments" for the next two days in a bid to restore control and bring punctuality back on track. The spokesperson said

teams were "working round the clock" to assist passengers with rebooking or refunds.

According to the Civil Aviation Ministry's on-time performance data for Tuesday, IndiGo logged a steep plunge to just 35 per cent across six major domestic airports, far behind rivals Air India (67.2 per cent), Air India Express (79.5 per cent), SpiceJet (82.5 per cent) and Akasa Air (73.2 per cent).