

FOLLOWING A GLITCH EARLIER THIS MONTH AT DELHI AIRPORT THAT AFFECTED HUNDREDS OF FLIGHTS

AAI Lines Up ₹15k cr for Tech Upgrades

Public sector unit set to spend on new air traffic control towers, modernising systems

Arindam Majumder

New Delhi: The Airports Authority of India (AAI) plans to spend about ₹15,000 crore over the next five years to upgrade surveillance and navigational technology after a technical glitch forced airlines to delay or cancel hundreds of flights at the Delhi airport earlier this month.

The spending will go towards building new air traffic control towers across the country and upgrading aging systems used by controllers for communicating with pilots. The state-run airport operator would also invest in systems to gather more accurate weather information.

Flight Fix

AAI has identified aging systems; To draw up tenders, appoint vendors, train staff and replace them on time

Legacy messaging system to be replaced with modern AMHS by Jan, handling more messages reliably

Austrian co Frequentis installing platform; hardware in place, network connections and controller training underway

"We have collected data, identifying units and technologies which are close to the end of their life cycle," said a government official. "Instead of following an ad-hoc approach, AAI will draw up tenders, identify vendors, finish training, and be ready to install the new systems before the existing one gets expired."

On November 6, a malfunction in the Automatic Messaging Switching System (AMSS) at the Indira Gandhi International Airport in New Delhi severely disrupted the process of receiving and

transmitting aeronautical messages such as flight plans, departure and arrival details, delays and cancellation messages, and meteorological information.

As the system eventually became non-functional, controllers at India's busiest aviation hub had to manually follow up with airlines, reconfirm flight plans before giving approvals for take-off, landing, or overflying. This significantly slowed down the system, leading to cancellation of over 300 flights.

A Parliamentary Standing Com-

mittee had in August warned that surveillance and communication systems at major airports like Delhi and Mumbai have experienced performance degradation, including slowness and system lag, directly impacting operational efficiency and safety.

"India's automation systems must align with global benchmarks, particularly the European and American standards," the committee said.

AAI is in the process of replacing the legacy system with the latest

Automatic Messaging Handling System (AMHS) by January, officials said. AMHS is capable of handling more messages per hour and is considered more reliable.

The system is being installed by Frequentis, an Austrian company. While the hardware installation has been completed, the process of connecting around 80 airports to the network will be followed by training of controllers.

"The process has been delayed and was supposed to be operational by May 2025. But certain processes which had to be agreed between both AAI and the vendor company took time. AAI has now told the vendor Frequentis to complete the installation by January," the official said.

AAI has also drawn up plans to upgrade the capacity of training facilities at its civil aviation training college in Allahabad to fast-track the training of controllers amid growing air traffic in the country.

Parliamentary committee had flagged degrading surveillance and communication systems at major airports, impacting safety and efficiency





Corporate Communications Directorate

THE HINDUSTAN TIMES

DELHI

24 NOVEMBER 2025

Delhi airport's systems to be upgraded by Jan

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NEW DELHI: Days after a major system glitch left over 900 flights delayed at the Indira Gandhi International airport, the Airports Authority of India (AAI) is set to upgrade the computer systems at Delhi's Air Traffic Control (ATC) by January next year, a project that was originally slated for completion by mid-2026.

An official privy to the development said that the new system — the Aeronautical Message Handling System (AMHS) — had already been installed at the Delhi ATC, and was currently in the process of being commissioned. It would be ready to use in two months, he added.

In the meantime, air traffic controllers are being trained according to the requirements of the AMHS. "The training is currently ongoing," the official said. "The new system will operate parallelly with the existing sys-

THIS COMES DAYS AFTER IGI WAS PLUNGED INTO CHAOS DUE TO A SYSTEM FAILURE. THE PROJECT WAS INITIALLY SLATED FOR MID-2026

tem (Automatic Message Switching System) for the initial few days before fully taking over operations," the official added.

The Automatic Message Switching System (AMSS) has two servers — the primary and backup. However, both servers rely on a common switch. The switch distributes real-time information to both the servers.

"If the primary unit fails, the backup takes over, but both rely on the same switch," another official said.

On November 6, however, both

the main and backup server units collapsed due to a single point of failure. The airport was plunged into chaos with its air traffic communication suffering a system failure, disrupting close to 65% of all flights and leaving thousands of passengers stranded.

Therefore, in the interim, the AAI has rushed in emergency hardware changes, including installation of new primary and secondary servers along with an entirely new switch.

"Though the impact on flights was controlled within hours, our systems were fully recovered and secured last week by the Electronics Corporation of India Limited," the second official said, adding that "why the glitch occurred is being ascertained".

"When the issue occurred, we initially didn't know whether the problem was with the switch or the servers. When the main server failed, operations shifted to the backup server, but full control could not be estab-

lished," the official added, adding that stand-alone controls had to be reinstalled on the spot to restore the system.

Officials informed that temporary safeguards were capable of preventing the kind of disruption triggered on November 6. The rebuilt configuration ensures that the backup can function in case the primary system faces another fault.

Notably, glitches are not uncommon in computer systems, even in ATC infrastructure, but this was the first incident that took more than 24 hours to be resolved, raising questions on the nature of the failure.

Union civil aviation minister Ram Mohan Naidu took stock of the ATC on November 7 and directed that a detailed analysis be undertaken. Naidu also instructed officials to plan for system advancements, including additional or fallback servers to strengthen air traffic control operations.



Corporate Communications Directorate

MINT

DELHI

24 NOVEMBER 2025

₹17K cr

THE AMOUNT the Airports Authority of India plans to invest by 2029 to expand airspace capacity, including upgrading and building ATC towers at 65 airports.



Corporate Communications Directorate

MINT

DELHI

24 NOVEMBER 2025

AAI to track project progress in real time

State-owned Airports Authority of India (AAI), which makes significant capital expenditure every financial year, will soon put in place an online monitoring system to track the progress of its projects on a real-time basis, according to a senior official. Apart from developing and maintaining airports, AAI provides air traffic management services.

A senior AAI official told *PTI* that the online monitoring system, for which work has been going for one year, will be launched in the coming weeks.

The focus is to monitor projects on a real-time basis and that the progress can be checked round-the-clock to ensure that there are no delays in implementation, the official said. **PTI**

Airports Authority pavilion at IITF 2025 attracts youth



PIONEER NEWS SERVICE
■ New Delhi

The Airports Authority of India (AAI), a cornerstone of civil aviation in India, is participating in the India International Trade Fair at Bharat Mandapam from November 14 to 27, 2025. AAI has established an interactive pavilion (Hall No 1, 19 G) that has already become a revelation among visitors, particularly the aspiring youth of India.

The AAI Pavilion fittingly showcases the advancements in civil aviation that have been realised under the visionary leadership of our Narendra Modi and the proactive initiatives of the Government of India.

The pavilion features displays that highlight the core strengths of AAI, encompassing Air Navigation Services, state-of-the-art airport infrastructure, and various technological upgrades and sustainability initiatives that AAI has adopted since its inception.

The ATM-CNS Console within the pavilion

provides visitors with an experience of the communication between air traffic control and pilots, while the diverse fire equipment used during emergencies sparks interest. Similarly, the airport models, interactive screens about airports, artwork, various schemes, quiz zones, and selfie points are designed to engage the youth who aspire to play a significant role in the aviation industry and contribute to national development.

Throughout the past week, the pavilion has attracted numerous visitors from all walks of life. Students are excited by the displays, and the officials at the stalls are effectively explaining AAI's role in aviation and providing curated guidance to the visitors.

Indian aviation is all set to become the 3rd largest Civil Aviation Market in the world. For the thriving and booming aviation industry, the AAI Pavilion at IITF 2025 sets the right template going forward to achieve Viksit Bharat 2047 goals of the country.



Corporate Communications Directorate

THE STATESMAN

KOLKATA

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AAI pavilion inaugurated at IITF 2025 showcasing India's aviation innovations:

Airports Authority of India (AAI) inaugurated its pavilion at the 44th India International Trade Fair (IITF) 2025 at Bharat Mandapam, Pragati Maidan. Inaugurated by Civil Aviation Minister Shri Kinjarapu Rammohan Naidu, the pavilion highlights AAI's technological advancements, airport modernisation, UDAN scheme, and air connectivity initiatives under the theme "Ek Bharat, Shrestha Bharat." Features include interactive kiosks, digital flip books, AI-powered selfie zones, and a live ATC demonstration. The pavilion offers an immersive experience for visitors, students, and media, reflecting AAI's commitment to innovation, safety, and India's vision for a Viksit Bharat @ 2047.

Rio flags off Air India Express at Dimapur airport

Aircraft features Tsungkotepsu warrior shawl



Nagaland Chief Minister Neiphiu Rio, airline officials, and others during the flagging-off of Air India Express at Dimapur airport on Saturday. – Photo: Bhadra Gogoi

CORRESPONDENT

DIMAPUR, Nov 22: Nagaland Chief Minister Neiphiu Rio flagged off Air India Express, a newly inducted Boeing 737-8 aircraft featuring a livery Tsungkotepsu warrior shawl, at the Dimapur airport today.

Inaugurating the 'selfie point' at the airport, Rio stated that Nagaland is pleased to welcome Air India Express with a special Tsungkotepsu-

themed livery as the tourist partner for Nagaland tourism and Hornbill Festival.

"This collaboration marks an important step in strengthening connectivity, enhancing the visitors' experience and showcasing Nagaland to the rest of the country and also to the world," he said. Rio stressed that it is a corporate partnership that will provide greater opportunities for tourism, cultural exchange, and

economic growth.

Aloke Singh, MD, Air India Express, said his organisation was honoured to partner with the Nagaland Government for the Hornbill Festival. He said the Tsungkotepsu livery is a tribute to Nagaland's artistic legacy. The Air India Express will offer 15 per cent discount for bookings from or to Dimapur made till December 10, applicable for travel till December 15.



Corporate Communications Directorate

THE MORNING STANDARD

DELHI

24 NOVEMBER 2025

Anti-drone systems at all civilian airports, shortly

MUKESH RANJAN @ New Delhi

THE Union Ministry of Home Affairs (MHA) and the Bureau of Civil Aviation Security (BCAS) at a joint meeting, held recently, have decided to deploy anti-drone systems at all major and minor civil airports in view of "a possible war-like situation emerging in future," officials said on Sunday.

According to them, initially it has been decided to install the system at major airports like Delhi, Mumbai, Amritsar and also Jammu and Srinagar. The decision has been taken in view of the experience gathered during 'Operation Sindoor' and also due to global military escalations that have featured an increased use of drones.

It is reliably learnt from of-

ficials that the anti-drone equipment will thwart any possible attack using rogue drones.

The system will be installed for the first time at civilian airports only, a senior official told this paper on Sunday.

The decision was arrived at after multiple high-level meetings. Though the MHA has been overseeing the project, a committee has been constituted by the BCAS, with members drawn from aviation regulator Directorate General of Civil Aviation (DGCA), Central Industrial Security Force (CISF) and other stakeholders.

Officials said the modalities and specifications of the equipment are currently being looked into and once everything is finalised, the MHA will coordinate with the Ministry

of Civil Aviation in implementing and commissioning the project.

However, officials said the entire project would be commissioned only in a phased manner, with sensitive airports

like Delhi, Mumbai, Amritsar, Srinagar and Jammu covered in the first phase followed by the scheme being rolled out in the remaining airports.

A senior official in the know said, "The authorities will fix deadlines for commissioning the equipment at different airports only after finalization of specifications... then airport operators will be directed to install the technology that fits our criteria. Models successfully existing at other airports outside India are also being examined for effective implementation."





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THE MORNING STANDARD

DELHI

24 NOVEMBER 2025

No more flight delays this winter as Kolkata airport gets CAT III ready

S LALITHA @NewDelhi

FLIGHT delays on foggy winter days will soon become a thing of the past at Kolkata's Netaji Subhash Chandra International Airport, as one of its runways is set to be CAT-III compliant from November 27. This upgrade will ensure that flights can land and take off even during near-zero visibility conditions at the airport.

Airport director Vikram Singh told this newspaper, "We have installed a CAT-III facility on both sides of our primary runway. While the 01R end of the runway has been equipped for operations under very low visibility six years ago, the opposite end, 19L, has now been upgraded as well and will be declared CAT-III compliant from Thursday." The other runway is CAT-I compliant.

Annually, 13 to 14 days from December to February have



severe fog, causing flight delays, he said. "With both ends of the runway now in a position to manage flight operations in poor visibility conditions, we hope to see no delays this winter," he added. The pilots too need to be trained to operate in a CAT-III environment. "Most airlines have incorporated this training nowadays," the director added.

The airport witnesses an average of 370 air traffic move-

Landing with minimum visibility of 50 metres

CAT III is a navigation system that permits flights to land with even a minimum visibility of 50 m and even less. A crucial component in the system is an Instrument Landing System (ILS) installed at the runway, which provides accurate guidance to pilots during landing. The ILS provides both lateral and vertical guidance.

ments (arrivals and departures) daily with nearly 70,000 passengers using the airport on a daily basis. While domestic flights from here connect most cities, it handles direct international flights to Singapore, Dubai, Thailand, Abu Dhabi and China. Due to the closure of airspace for Indian aircraft by Pakistan for the last seven months, Air India flights from San Francisco and Vancouver also stop here for refuelling.

मार्च 2026 से एडवांस्ड AMH सिस्टम से उड़ान भरेगी फ्लाइटें



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■ नई दिल्ली : हाल ही में IGI एयरपोर्ट पर एटीसी का ऑटोमैटिक मेसेज स्विचिंग सिस्टम (AMSS) फेल होने से फ्लाइटों के डिले और कैंसल होने की बड़ी समस्या खड़ी हो गई थी। भविष्य में इस तरह की समस्या खड़ी न हो, इसके लिए तैयारियों की जा रही है। एक दशक से भी पुराने AMSS को अब नए और एडवांस एरोनॉटिकल मेसेज हैंडलिंग सिस्टम (AMHS) में ट्रांसफर करने की कवायद शुरू की जा रही है। अगले साल फरवरी में नए सिस्टम से ट्रायल शुरू होंगे और मार्च से फ्लाइटें नए सिस्टम से उड़ान भरेगी।

एयरपोर्ट पर फेल हुए AMSS को AMHS में शिफ्ट करने की तैयारी

नागर विमानन मंत्रालय के सूत्रों का कहना है कि इंडियन पैसेंजर एक्विशन सिस्टम में लगे AMSS से AMHS में शिफ्ट करने की तैयारी तेज हो गई है। इसके लिए अगले साल मार्च की डेडलाइन तय की गई है। उम्मीद की जा रही है कि अगले साल मार्च की शुरुआत या मध्य तक देश में पैसेंजर एयर ट्रेफिक नए AMH सिस्टम से ही ऑपरेट होंगे। मौजूदा समय में अमेरिका समेत तमाम यूरोपियन देशों में पैसेंजर एयर ट्रेफिक को AMH सिस्टम से ही ऑपरेट किया जाता है। इस सिस्टम को आंशिक रूप से यहां भी लगाने की प्रक्रिया शुरू की गई थी, लेकिन इस पर अंतिम फैसला नहीं लिए जाने से यह पूरी तरह से नहीं लगाया जा सका। अब 6 और 7

नवंबर को दिल्ली एयरपोर्ट पर एटीसी के पुराने AMS सिस्टम के क्रैश होने के बाद एनबीटी ने सबसे पहले इस समस्या को हाईलाइट करते हुए 10 नवंबर को प्रमुखता से खबर छापी थी। जिसमें बताया गया था कि किस तरह से देश में पिछले 10 सालों में एयर ट्रेफिक डबल से भी अधिक हो चुका है। इसके बावजूद एक दशक से भी पुराने AMS सिस्टम का इस्तेमाल हो रहा है। इसके बाद अब इस पुराने सिस्टम को नए सिस्टम में शिफ्ट करने की तैयारियां शुरू हो गई हैं। जिसमें मंत्रालय के साथ मिलकर एयरपोर्ट अथॉरिटी ऑफ इंडिया (AAI) इस पूरे सिस्टम को लागू करने पर काम कर रहा है।

एक अधिकारी ने बताया कि नया सिस्टम देश के दोनों बड़े एयरपोर्ट दिल्ली और मुंबई में लगेगा। मुंबई में इसका मास्टर सर्वर होगा और दिल्ली में भी बैकअप रहेगा। ताकि एक जगह का सिस्टम अगर किसी कारणवश फेल होता भी है तो दूसरे बैकअप सिस्टम से एयर ट्रेफिक सुचारू रूप से चलता रहे।

इसके बाद देश के तमाम एयरपोर्ट एटीसी को इस नए सिस्टम से रिप्लेस कर दिया जाएगा। फरवरी 2026 से इसका ट्रायल शुरू कर दिया जाएगा और मार्च के मध्य तक इसे पूरे देश में लागू कर दिया जाएगा।

Flyers leave behind 13k items at city airport in six months

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Ahmedabad: Simran Sharma (name changed) misplaced her smartwatch during security screening at Sardar Vallabhbhai Patel International (SVPI) Airport recently. Upon realising her watch was missing after landing in Mumbai, Sharma emailed the city airport's lost and found department. A day later, her watch was found and handed over to her brother at her request.

In another instance this month, two foreign nationals who landed at the city airport from Bengaluru left a ca-

LOST AND FOUND

bin bag behind. "The passengers forgot their baggage in the aircraft when they arrived from Bengaluru on Nov 3. They had an onward international flight two days later from the SVPI airport. The bag was located in time and handed over to them before they flew out," said an airport source.

Rushing to catch a flight often leads to passengers forgetting their belongings, a common occurrence among travellers. These incidents reflect the experiences of many flyers.

The SVPI airport recor-

TIPS FOR PASSENGERS

Source: Airport operator
Image: AI

- Check security trays before leaving
- Use one pouch for cables, chargers and ear pods
- Keep essentials together in organized compartments
- Make bags distinctive with straps, labels or markers
- Use a packing checklist and review high-value items
- Sweep your seat, seat-back pocket and overhead bin before exiting the aircraft
- Avoid hurried repacking at gates and washrooms
- Click a quick photo of key valuables for easy identification later



HOW TO CLAIM LOST ITEMS

RAISE A REQUEST

- Call: +91 72279 23238
- Email: lostfound.amd@adani.com

VERIFICATION

- Team checks details
- Responds within 48 working hours
- Hands over your item (once verified)

DOCUMENTS NEEDED

- Boarding pass
- Passport/govt ID
- Item details
- Signed letter from owner
- Photo ID (Passport/DL/Aadhaar/Voter ID)

CLAIM HOURS: Daily, 6am to 10pm

ded 13,000 items at its lost and found counter in the past six months (May to Oct) — a 30% increase from around 10,000 in the same period last year.

According to airport sources, everyday essentials top the list. Data cables (1,700) are the most common, followed by belts (600), chargers (400), neck pillows (300), watches (300), and ear pods (270).

"Most of these are left be-

hind in security trays, at charging points, or on aircraft seats. Passengers tend to be in a hurry, especially during the festival season rush," an official said.

Other items logged include rings, keys, laptops and seasonal accessories such as umbrellas. Once collected, the airport stores them for up to three months, with items tagged and documented.



Corporate Communications Directorate

THE TIMES OF INDIA

MUMBAI

23 NOVEMBER 2025

New high at airport with 1,033 flights in 24 hours

TIMES NEWS NETWORK

Mumbai: Mumbai airport set a new all-time record for aircraft movements on Nov 21, handling 1,033 flights in 24 hours. This surpassed the previous high of 1,032 movements recorded on Nov 11, 2023.

The airport managed 518 arrivals and 515 departures through the day, said an Airports Authority of India official. Traffic remained consistently heavy across most hours, with several time blocks touching or exceeding the mid-40s.

The busiest period of the day was 10:30-11:29 am which saw 49 aircraft movements. This was followed by 1:30-2:29 pm and 8:30-9:29 pm, both of which recorded 47 air traffic movements, that is landings and take offs.

The new peak reflects intensifying demand on India's second-busiest airport, which continues to operate at near-saturation levels with intersecting runways — so essentially only one runway is operational at any given time — and limited scope for expansion. The record also comes just weeks before Navi Mumbai International Airport begins commercial operations, a development expected to gradually redistribute traffic growth over time.

The Mumbai airport an average of about 950-979 flights a day. The air traffic numbers go up on days with high charter aircraft movement. The year-end travel surge, too, is expected to keep the numbers up in the coming weeks.



Corporate Communications Directorate

AMAR UJALA

DELHI

24 NOVEMBER 2025

बहरीन-हैदराबाद उड़ान में बम की धमकी, मुंबई भेजी

हैदराबाद। बहरीन से हैदराबाद आने वाली गल्फ एयर की उड़ान जीएफ-274 में रविवार तड़के बम होने की सूचना से हड़कंप मच गया। विमान को एहतियातन मुंबई डायवर्ट कर दिया गया। मुंबई में विमान की सुरक्षित लैंडिंग के बाद सुरक्षा जांच की गई।

पुलिस ने बताया कि जांच में विमान में कोई संदिग्ध वस्तु नहीं पाई गई। विमान में 154 यात्री सवार थे। सुरक्षा जांच के बाद उड़ान सुबह 11:31 बजे हैदराबाद पहुंची। पुलिस ने धमकी भरा ईमेल भेजने वाले की पहचान करने के लिए जांच शुरू कर दी है। एजेंसी

दून जा रहे विमान से पक्षी टकराया, क्षतिग्रस्त

जौलीग्रॉंट। मुंबई से देहरादून आ रही इंडिगो की फ्लाइट से पक्षी टकरा गया। इससे विमान के अगले हिस्से को क्षति पहुंची है। इस प्लेन में कुल 186 हवाई यात्री सवार थे, सभी सुरक्षित हैं। इंडिगो की उड़ान संख्या आईजीओ-5032 एयरबस-320 शाम को मुंबई से देहरादून आ रही थी। एयरपोर्ट पर लैंडिंग से पहले विमान के अगले हिस्से से पक्षी टकरा गया। हालांकि शाम करीब 6:30 बजे यह फ्लाइट दून एयरपोर्ट पर सुरक्षित उतर गई। इसके बाद इंजीनियरों ने चेक किया तो पता चला कि विमान के अगले हिस्से से पक्षी टकराया है, जिससे कुछ नुकसान हुआ है। पैसेंजर्स को उतारने के बाद इस विमान को एयरपोर्ट पार्किंग में मरम्मत के लिए खड़ा किया गया है। दून एयरपोर्ट से इस उड़ान से मुंबई जाने वाले हवाई यात्रियों के लिए कंपनी ने दूसरे विमान की व्यवस्था की। व्यूरो

IndiGo to push domestic, global expansion in 2026, says CEO

SPREADING WINGS. The airline gears up to launch operations from Navi Mumbai and Jewar airports

Rohit Vaid
New Delhi

Advancing its domestic and international expansion plans for 2026, IndiGo is poised to become the first airline to launch commercial operations at two of India's upcoming airports.

The carrier is set to serve as the launch airline at both the Navi Mumbai International Airport (NMIA) and the Noida International Airport in Jewar (NIA). Speaking to *businessline*, Pieter Elbers, IndiGo's CEO, said the airline is advancing both its domestic and international expansion plans for 2026.

VAST ROUTE NETWORK
"Our vast route network of over 90 domestic and more than 45 international destinations, along with new long-haul services to European gateways including Amsterdam, Manchester, Copenhagen and London Heathrow — with Athens commencing in January 2026 — reflect our commitment to meeting growing travel demand," he said. Besides, IndiGo is rein-



BUCKING TREND. Despite global headwinds, India's domestic market has maintained steady growth in 2025, says IndiGo CEO Pieter Elbers

forcing its presence in Asia by establishing links to cities such as Guangzhou, Siem Reap, Hanoi and Denpasar.

Apart from its international expansion, IndiGo has recently added new domestic airports, including Adampur, Hindon and Purnea, supporting regional connectivity. According to Elbers, the airline remains on track to induct one aircraft per week from its order book of over 900 aircraft and has undertaken additional damp lease arrangements to ensure operational readiness during peak months. To sup-

port long-haul operations, IndiGo has a strategic damp lease arrangements with Norse Atlantic Airways, which currently operates four Boeing 787-9 aircraft on European routes, with two more expected soon.

GLOBAL HEADWINDS
"These steps will allow us to serve 50 international destinations by the end of FY26," he added. Furthermore, he cited that despite global headwinds and challenges within the Indian aviation sector, India's domestic market has

maintained steady growth in 2025. Elbers attributed this to economic growth, increased travel from tier-2 and tier-3 cities, a growing middle class, and a sustained preference for air travel as an efficient mode of transport.

Looking ahead, he reiterated IndiGo's goal of becoming a global airline by 2030 which is guided by the strategic plan, 'Towards New Heights and Across New Frontiers'.

"The induction of the Airbus A321XLR in the coming months, and the A350-900 from 2028, are key milestones that will enable non-stop long-haul routes to Europe and other markets," he explained.

Additionally, IndiGo aims to increase international capacity to 40 per cent of total capacity by FY30.

Notably, the airline is also investing in employee training and skill development to support long-haul operations.

Moreover, digitisation and artificial intelligence are being deployed to enhance operational efficiency, optimise fuel consumption, and auto-

mate data-driven decision-making. Elbers emphasised that IndiGo's "India-first" identity will remain central to its global expansion.

"Our roots are unmistakably Indian, while we operate globally. The network is already strengthening India's position as a hub for trade and tourism," he said.

GROWTH STRATEGY

As per the airline, new international routes are expected to open corridors for Indian exporters, MSMEs, and cultural exchange, with destinations such as Athens and Siem Reap forming part of this growth strategy.

In addition, the airline has strengthened global partnerships and codeshare agreements with 12 carriers.

Recently, IndiGo, Delta Air Lines, Air France-KLM, and Virgin Atlantic signed a memorandum of understanding to establish a global partnership, and agreements with KLM, Aegean Airlines and China Southern Airlines have been expanded to enhance connectivity across Europe, North America, Australia and Asia.



Corporate Communications Directorate

RS DAINIK JAGRAN

DELHI

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मुंबई से दून आ रहे विमान से पक्षी टकराया, यात्री सुरक्षित

ऋषिकेश: देहरादून एयरपोर्ट पर मुंबई से शाम 6:40 बजे आने वाली इंडिगो की फ्लाइट पर लैंडिंग से ठीक पहले पक्षी टकरा गया। जिसके चलते विमान के अगले हिस्से को नुकसान पहुंचा है। इंडिगो एयरलाइंस के इस विमान में 186 यात्री सवार थे। विमान की सुरक्षित लैंडिंग हुई। देहरादून हवाई अड्डे पर एक माह में दूसरी बार इस तरह की घटना हुई है। देहरादून एयरपोर्ट के निदेशक भूपेश सीएच नेगी ने इसकी पुष्टि करते हुए बताया कि पायलट की ओर से एयरपोर्ट प्रबंधन को लैंडिंग के दौरान पक्षी के टकराने की सूचना दी गई है। इसके बाद तकनीकी टीम ने जांच की तो विमान के नोज को नुकसान पहुंचा था। (जासं)

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धमकी के बाद हैदराबाद जा रही फ्लाइट मुंबई डायवर्ट

हैदराबाद : आरजीआइ हवाई अड्डे को रविवार को बहरीन से हैदराबाद जा रही एक उड़ान में बम होने की धमकी मिली, जिसके बाद विमान को मुंबई डायवर्ट कर दिया गया। यह विमान वहां सुरक्षित उतर गया। अधिकारी ने कहा कि धमकी एक अफवाह निकली। हवाई अड्डे के अधिकारियों द्वारा इस संबंध में दर्ज कराई गई शिकायत के आधार पर पुलिस ने केस दर्ज कर लिया है। एक पुलिस अधिकारी ने बताया कि हवाई अड्डे को मिले धमकी भरे ईमेल में दावा किया गया था कि बहरीन से हैदराबाद आ रही उड़ान में बम रखा गया है।

(पेट्र)



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IndiGo to Fly into Sensex on December 22; TaMo PV Out



Press Trust of India

New Delhi: InterGlobe Aviation, the operator of the country's largest airline IndiGo, will find a place in BSE's 30-share benchmark index Sensex from December 22, the BSE Index Services said on Saturday.

At the same time, Tata Motors Passenger Vehicles will be dropped from the index, it added.

The changes have been announced by BSE Index Services (formerly Asia Index) as a part of the reconstitution of its indices, effective at the market open on Monday, December 22.

In the BSE 100 index, IDFC First Bank will be included, replacing Adani Green Energy. Within the BSE Sensex 50, Max Healthcare Institute will be added, and IndusInd Bank will be removed.

Meanwhile, in the BSE Sensex Next 50 index, IndusInd Bank and IDFC First Bank will replace Max Healthcare Institute and Adani Green Energy.



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HINDUSTAN

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हवाई टिकट अंतिम घंटों में रद्द कराने पर रिफंड संभव

तैयारी

नई दिल्ली, एजेंसी। हवाई सफर करने वाले यात्रियों को जल्द बड़ी राहत मिल सकती है। इसके तहत विमान के उड़ान भरने से कुछ मिनट पहले टिकट रद्द कराने पर 80 फीसदी तक रिफंड मिल सकता है। केंद्र सरकार ऐसी व्यवस्था लाने की तैयारी में है, जिसमें हवाई टिकट में यात्रा बीमा पहले से शामिल होगा। बताया जा

रहा है कि केंद्रीय उड्डयन सचिव भारतीय एयरलाइन कंपनियों के साथ इस मामले पर बातचीत कर रहे हैं। इसमें इनबिल्ट इंश्योरेंस प्लान लाने की तैयारी की जा रही है। इसके लिए यात्रियों को कुछ भी भुगतान करने की आवश्यकता नहीं होगी। यात्रियों को यह बीमा अलग से नहीं खरीदना पड़ेगा। प्रीमियम का बोझ एयरलाइंस कंपनियां खुद उठाएंगी। एक बड़ी एयरलाइन इस मॉडल के लिए पहले ही बीमा कंपनियों से बातचीत कर चुकी

क्या हैं वर्तमान नियम

वर्तमान में जो नियम लागू हैं, उसके तहत अगर यात्री डिपार्टर के समय से तीन घंटे के अंदर टिकट रद्द करते हैं, तो उसे 'नो-शो' माना जाता है। इस स्थिति में कोई रिफंड नहीं दिया जाता है। अगर यात्री इसके लिए अपनी मेडिकल इमरजेंसी साबित करें तो ही एयरलाइन कंपनी कुछ रिफंड दे सकती है लेकिन वो भी पूरी तरह से उसकी मर्जी पर निर्भर करता है।

है। सूत्रों का कहना है कि अगर हर टिकट में लगभग 50 रुपये का बीमा प्रीमियम शामिल किया जाए तो यात्री उड़ान से 3-4 घंटे पहले टिकट रद्द करने पर भी 80%

तक का रिफंड हासिल कर सकते हैं। अभी कुछ ऑनलाइन ट्रेवल एजेंसियां पहले ही अंतिम मिनट में टिकट रद्द करने पर रिफंड की सुविधा देती हैं।

HINDUSTAN

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बहरीन-हैदराबाद उड़ान में बम की धमकी, मुंबई में उतरा विमान

मुसीबत

हैदराबाद, एजेंसी। हैदराबाद स्थित राजीव गांधी अंतरराष्ट्रीय (राजीआई) हवाई अड्डे पर बहरीन से आ रही एक उड़ान को रविवार को बम की धमकी मिलने के बाद मुंबई की ओर डायवर्ट कर दिया गया।

एक पुलिस अधिकारी ने यह जानकारी दी। पुलिस अधिकारी ने बताया कि विमान के मुंबई एयरपोर्ट पर सुरक्षित उतरने के बाद गहनता से जांच की गई। हालांकि, जांच के बाद अंततः बम की धमकी झूठी साबित हुई।

पुलिस अधिकारी ने बताया कि आरजीआई हवाई अड्डा अधिकारियों की शिकायत के आधार पर यहां मामला दर्ज कर लिया गया है। प्रकरण की जांच भी शुरू कर दी गई है।

देहरादून हवाई अड्डे पर विमान का नोज क्षतिग्रस्त



देहरादून एयरपोर्ट पर खड़ा इंडिगो का विमान। बीच नोज को नुकसान होने का अहसास पायलट को हुआ। रनवे और आसपास जांच की गई, लेकिन न किसी फंछी के अवशेष मिले और न कोई अन्य वस्तु। विमान से जाने वाले यात्रियों के लिए अन्य फ्लाइट की व्यवस्था की गई। संभवतः नोज पक्षी के टकराने से टूटी होगी।

डोईवाला (देहरादून)। मुंबई से देहरादून आ रही इंडिगो की फ्लाइट का नोज (अगला हिस्सा) जौलीग्रॉट एयरपोर्ट पर लैंडिंग के दौरान क्षतिग्रस्त हो गया। एयरपोर्ट निदेशक भूपेश नेगी के मूताधिक इंडिगो की उड़ान आईजीओ-5032 रविवार शाम 06:40 बजे लैंडिंग कर रही थी। इसी

हवाई अड्डे को भेजी गई थी ई-मेल: पुलिस के एक अधिकारी ने बताया कि हवाई अड्डे को मिले धमकी भरे ईमेल में दावा किया गया था कि बहरीन से हैदराबाद आ रहे विमान में बम रखा गया है। उन्होंने बताया कि

इसके बाद विमान को मुंबई की ओर मोड़ दिया गया, जहां उसे सुरक्षित उतार लिया गया। अधिकारी ने बताया कि वहां सुरक्षा जांच की गई और कुछ भी संदिग्ध नहीं मिला और बम की धमकी झूठी साबित हुई।

सुरक्षा

नियामक ने सभी विमान संचालकों, हवाई अड्डों और यात्रियों सहित सभी हितधारकों को एहितयाती उपायों को पुख्ता करने के लिए निर्देश

हवाई सफर में पावर बैंक सहित बिजली उपकरणों पर बढ़ाई सख्ती

जनसत्ता ब्यूरो
नई दिल्ली, 23 नवंबर।

हवाई सफर में लिथियम बैटरी, पावर बैंक समेत तमाम इलेक्ट्रॉनिक उपकरणों को ले जाने या इनमें इस्तेमाल पर सख्ती बढ़ा दी है। करीब एक महीने पहले एक उड़ान में यात्री के पावर बैंक में आग लगने की घटना के बाद विमानन नियामक ने सख्ती बढ़ाने के निर्देश दिए हैं। हाल ही में जारी निर्देश में नियामक ने सभी विमान संचालकों, हवाई अड्डों और यात्रियों सहित सभी हितधारकों को एहितयाती उपायों को पुख्ता करने और सतर्कता बढ़ाने के निर्देश दिए हैं ताकि शार्ट सर्किट की वजह से किसी घटना की आशंका न रहे।

डीजीसीए ने उड़ान के दौरान पावर बैंक के इस्तेमाल या उपकरणों को चार्ज करने से बचने



की भी हिदायत दी है। इलेक्ट्रॉनिक उपकरणों के लिए ज्यादातर लिथियम बैटरी का इस्तेमाल होता है जो हवाई सफर में सुरक्षा के लिहाज से ठीक नहीं है। कई बार सीट के उपर रखे गए समान के साथ लिथियम बैटरी होते हैं, जहां यात्रियों या चालक दल के सदस्यों की नजर आसानी से नहीं

डीजीसीए ने उड़ान के दौरान पावर बैंक के इस्तेमाल या उपकरणों को चार्ज करने से बचने की भी हिदायत दी है। इलेक्ट्रॉनिक उपकरणों के लिए ज्यादातर लिथियम बैटरी का इस्तेमाल होता है जो हवाई सफर में सुरक्षा के लिहाज से ठीक नहीं है। कई बार सीट के उपर रखे गए समान के साथ लिथियम बैटरी होते हैं, जहां यात्रियों या चालक दल के सदस्यों की नजर आसानी से नहीं

पहुंचती है। पावर बैंक और अतिरिक्त बैटरी सिर्फ अपने साथ के समान में रखने को कहा गया है और उड़ान के दौरान पावर बैंक का इस्तेमाल या चार्ज करने पर सख्ती बढ़ा दी गई है।

लिथियम बैटरी में ओवरचार्जिंग, खराब या पुराना होने या ले जाने के दौरान होने वाली गलती

की वजह से अंदरूनी शार्ट सर्किट की आशंका रहती है। लिथियम बैटरी की वजह से संभावित खतरे को कम करने के लिए उपकरण को गर्म होने से बचाने, आग लगने पर जल्दी पता लगाना, आग बुझाने के तरीकों और प्रशिक्षण दिया जाना चाहिए। हाल ही में दुनिया भर में हवाई जहाज में लिथियम बैटरी को आग लगने की संदिग्ध वजह के तौर पर देखा जा रहा है।

डीजीसीए ने सभी हितधारकों को लिथियम बैटरी, पावर बैंक, लिथियम बैटरी वाले लैपटाप, मोबाइल फोन को ले जाने में अधिक एहितयात बरतने और विमानन कंपनियों को सुरक्षा जोखिम प्रबंधन प्रक्रिया की समीक्षा कर, उन्हें अधिक पुख्ता करने के निर्देश दिए हैं। उकपरणों के तापमान में बढ़ोतरी के जोखिम कम करने के लिए उचित तरीके अपनाने के साथ ही यात्रियों

द्वारा लिथियम बैटरी ले जाने पर सुरक्षा को लेकर जोखिम की समीक्षा और संभावित नतीजों के बारे में जागरूकता बढ़ाने को कहा गया है। चालक दल के सदस्यों को नई तकनीक के उपकरणों के बारे में अद्यतन जानकारी होने और अधिक सतर्क रहने के निर्देश दिए हैं। ऐसी किसी घटना की आशंका होने पर बचाव के लिए आग बुझाने के पुख्ता इंतजाम रखने को कहा गया है।

आग लगने की घटना होने पर प्रभावी संचार तंत्र और इसके असर का मूल्यांकन करने का भी सुझाव दिए हैं। अचानक धुआं या आग लगने की स्थिति में थोड़ी भी देरी सुरक्षा के लिए खतरे का सबब बन सकता है। डीजीसीए सहित अन्य एजेंसियों को भी कहा है कि पिछली घटनाओं से सबक लेते हुए सुरक्षा को लेकर कर्मियों को प्रशिक्षण देने की भी कवायद की गई है।



Corporate Communications Directorate

THE TIMES OF INDIA

AHMEDABAD

23 NOVEMBER 2025

Soon, up to 80% refund for last-min air ticket nixing

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New Delhi: Cancelling one's air ticket just hours before flight departure time means losing the entire booking amount, even if it's due to pressing reasons. This may, however, change soon. Govt is planning to roll out an inbuilt travel insurance component in air tickets within the next two to three months that could mean getting anywhere up to 80% refund for last-minute exigency cancellations.

Currently, a cancellation within three hours of departure time is treated as a no-show, and no refund is given. If passengers are able to prove their medical emergency for a last-minute cancellation, airlines may give a full refund. But, this is discretionary.

Sources said aviation secretary is in talks with Indian carriers to see how best the inbuilt insurance plan can be



FAIR FARE

rolled out at no cost to passengers, with the premium being borne by airlines through their arrangement with insurance companies. As of now, insurance is an add-on service that travellers can buy if they opt for the same.

A leading airline has begun talks with insurance companies to offer it as an inbuilt component. "We are exploring whether an insurance element can be added in the lowest fare (category) so passengers get some refund. Details are

being worked out," said a senior official of the carrier.

"Our very rough estimate is that a reasonable premium amount of about Rs 50 on every ticket can lead to refunds of up to 80% on tickets cancelled up to four hours before departure time," said a source close to the development.

According to online travel agencies, insurance companies dive into historical cancellation data that includes the ratio of last-minute cancellations and the reasons for doing so. If the ratio is low, the reward outweighs the risk for them. Higher the chances of getting a claim, higher is the premium. Accordingly, there are tailor-made insurance products that people can opt for.

Apart from this inbuilt insurance being planned by aviation ministry, DGCA is in the process of changing its current refund rules to make them more passenger-friendly.



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HYDERABAD

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Airline cabin crew member alleges rape by colleague

Hyderabad: A woman cabin crew member of a private airline has alleged that her 60-year-old colleague raped her during an official trip to Bengaluru. Begumpet police registered a case based on her complaint and later transferred it to Bengaluru police for further investigation.

According to the survivor, who is in her 20s, the two flew from Begumpet Airport to Bengaluru on Nov 18 for official duties. After checking into a hotel, they went out to explore the city, visited restaurants and consumed alcohol.

She stated that once they returned to the hotel, the accused allegedly locked the room door, confined her and raped her. She managed to resist his further advances and escaped.

The survivor flew back to Hyderabad and approached Begumpet police, who booked the accused under Section 63 (rape) of the Bharatiya Nyaya Sanhita. The accused is reportedly married. TNN



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MUMBAI

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Soon, up to 80% refund likely for last-minute air ticket cancellation

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KEEPING A CHECK

tions. Currently, a cancellation within three hours of departure time is treated as a no-show, and no refund is given. If passengers are able to prove their medical emer-

gency for a last-minute cancellation, airlines may give a full refund. But, this is purely discretionary.

Sources say the aviation secretary is in discussions with Indian carriers to see how best the inbuilt insurance plan can be rolled out at no cost to passengers, with the premium being borne by airlines through their arrangement with insurance companies. As of now, insurance is an add-on service that travellers can buy if they opt for the same.

Airline officials say online travel agencies (OTA) "nudge" travellers to take insurance while booking tickets. "We are working out the math with insurance companies. Eventually, these companies have to figure out the risk-reward ratio to see what they can offer. In case of last-minute cancellations, insurance companies will have to pay the refund. If two-three out of 200-300 people do so for genuine reasons, the math will work out," said an airline official.