FAQs on Post Arrival RT-PCR

1. **Who are all to be tested on arrival?**
   i. Passengers from COUNTRIES AT RISK have to undergo RT-PCR testing on ARRIVAL irrespective of their vaccination status.

2. **What are the COUNTRIES AT RISK?**
   i. Countries in Europe including the United Kingdom
   ii. South Africa
   iii. Brazil
   iv. Botswana
   v. China
   vi. Mauritius
   vii. New Zealand
   viii. Zimbabwe
   ix. Hong kong
   x. Israel
   xi. Ghana
   xii. Tanzania
   xiii. *List of countries as AT-RISK as on 9th December 21.

3. **Is waiting for results mandatory?**
   i. Yes, Passengers from **COUNTRIES AT RISK** have to WAIT in the designated area till the results are released.

4. **What is the waiting time?**
   i. Four to Six hours (if tested for RT-PCR) after sample collection.

5. **What is the cost of RT-PCR?**
   i. Rs.600/-

6. **My child is under 5 years, does she/he have to be tested?**
   i. No, Children above 5 years only to be tested.

7. **Am fully vaccinated, should I get tested on post arrival?**
   i. Yes, if you are coming from COUNTRIES AT RISK.

8. **Am coming from Country which belongs to both Category-A but transiting through Countries at risk, Should I get tested?**
   i. Yes, as per the directives of DPH, West Bengal.

9. **Can we register for RT-PCR before arrival?**
   i. Yes, you can register for RT-PCR and pay online before boarding.

10. **What is the registration link?**
    i. https://tinyurl.com/PATREGKOL or scan QR code given below

Register & Pay Online
RT-PCR / RAPID PCR TEST
Please use URL :
http://tinyurl.com/PATREGKOL
Or scan QR code

RT-PCR: Rs. 600/- (4-6 Hours)
Rapid PCR: Rs. 2900/- (30-45 mins)

HINDLABS
AN INITIATIVE OF HLL, A GOVT. OF INDIA ENTERPISE

NSCB International Airport, Kolkata

ii.

11. I don't know if the registration/ transaction has been completed or not, what should I do?

If the token no. is generated and TRF can be downloaded, your registration is complete. Payment status also would be seen in TRF.

12. I had registered but am unable to download TRF, what should I do?

If the token no. is generated, kindly note the token no. and show in the registration counter. we would download TRF and sample can be collected.

13. I had registered and paid online for the test, but did not need the test? How would I get refund?

If the testing is not done but payment is done through online mode, refund would be made if relevant information is provided.

14. I have some questions related to RT PCR /Rapid PCR testing at HINDLABS, whom should I contact?

In case of queries, if any , please call 033-29526028,8838922296.