

NOTICE INVITING TENDER

1. Airports Authority of India invites e-tenders from Internet Service Providers (ISP) to provide telecom services i.e. Link Service Providers or MPLS Service Providers or P2P services for the project “**MPLS and P2P links at AAI Airports for AOCC Project**” with reverse auction as per the bill of material given in schedule “B” in this tender document with detailed Technical Specifications as given in **Annexure – VII**. Bidders shall have to submit Tender Specific Authorization from OEM/ISPs of products offered in the bids (if applicable).
2. **Estimated cost of the purchase / work & the EMD are given below.**

Sr. No.	Name of the Work	Estimated Cost (INR), exclusive of GST	EMD Amount in DD/BG (INR)	COST OF TENDER (INR)
1	MPLS and P2P links at AAI Airports for AOCC Project CPP Portal Tender ID: 2022_AAI_101181	Rs. 63,99,541.15 /-	Rs. 1,27,991 /-	Rs. 1,770 /-

3. **Tender Fee & EMD:** The cost of tender fee EMD shall be paid “online” on CPP portal through Online Payment gateway and for EMD undertaking shall be submitted if the bidder doesn’t have a MSME and NSIC certificate as per annexure IIB given in the tender document. For online payment details given on the below mentioned link <https://etenders.gov.in/eprocure/app?page=BiddersManualKit&service=page>
4. The Address for sending Tender Fee & EMD through post/courier shall be as below-

Mr. Sandeep Kumar Mittal, Manager (IT)
O/o Executive Director (IT)
IT Department, Hanger Building
Safdarjung Airport
Airports Authority of India
New Delhi- 110003

5. The following bank details need to be incorporated by the bidder in the PBG document/ EMD documents in form of BG -

CORPORATE NAME: AIRPORTS AUTHORITY OF INDIA
BANK NAME: ICICI BANK
IFSC CODE: ICIC0000007
BG ADVISING MESSAGE: IFN 760COV (BG ISSUE).
IFN 767COV (BG AMENDMENT)
UNIQUE IDENTIFIER CODE: AAICORHQ to be mentioned in field 7037 of the BG

6. The vendor has to issue a letter to its bank which is issuing BG. This letter is for the generation of SFMS (Structural Financial Messaging System) Message from issuing bank to AAI’s beneficiary bank (ICICI bank- details given in point 5) for BG confirmation. The format of the letter from a vendor to its issuing bank is given in Annexure – XVI.
7. This tender is invited through the electronic tendering process and can be downloaded from the

Central Public Procurement Portal with URL address <http://etenders.gov.in/eprocure/app> . A copy of the tender is also available on AAI website (www.aai.aero). Please note that the submission of the tender is only through the e-Procurement portal <http://etenders.gov.in> .The tenders will not be accepted in any other form. Further, it may be noted that tenders which are duly submitted on e-Procurement portal shall only be final and tenders just saved without submission / publish will not be available to the evaluation committee. Bidders are requested to go through the e-Procurement portal for guidelines, procedures & system requirements. In case of any technical difficulty, bidders may contact the following help desk numbers & email ids.

(Help Desk Services)

1. Any Queries relating to the process of online bid submission or queries relating to CPP portal Technical Assistance, please call the Helpdesk, on following Telephone Numbers Tel: +91-120-4200462, +91-120-4001002, +91-8826246593. & Email Address: support-eproc@nic.in
2. Before submitting queries related to the system, bidders are requested to follow the instructions given in the e-procurement portal and get their computer system configured according to the recommended settings for the e-procurement portal.
3. In order to facilitate the Vendors / Bidders, the AAI Help desk services shall be available on all working days (except Sunday) between 0800-2000 hours and shall assist users related to the use of the CPP e-Procurement portal. The below mentioned help desk numbers are intended only for queries related to the ease of use on e-procurement portals. However, AAI shall not be responsible for any reason to bidders for not submitting the bids in the e-procurement portal.
4. For any technical assistance with regard to the functioning of the portal, the bidders as well as AAI users may contact according to the escalation matrix as mentioned below:

SL. No.	Support Persons	Escalation Matrix	E-Mail Address	Contact Numbers	Timings*
1.	Help Desk Team	Instant Support	eprochelp@aai.aero	011-24632950 Ext. 3512 (Six Lines)	0800-2000 Hrs. (MON - SAT)
2.	Mr. Sanjeev Kumar Manager(IT)	After 4 Hours of Issue	etendersupport@aai.aero	011-24632950, Ext-3523	0930-1800 Hrs. (MON-FRI)
3	Mr. Dharmendra Kumar Jt. GM (IT)	After 12 Hrs.	dkumar@aai.aero	011-24632950, Ext-3527	0930-1800 Hrs. (MON-FRI)
4	General Manager(IT)	After 03 Days	gmitchq@aai.aero	011-24657900	0930-1800 Hrs. (MON-FRI)

5. For queries related to the tender published on the portal, bidders are advised to send clarifications (if any) through e-procurement portal only.
6. Bid Manager Details are as below-
Mr. Sandeep Kumar Mittal, Manager (IT)
skmit@aai.aero

7. **The AAI Help Desk services shall remain closed on Sundays & all Government Gazette Holidays**
8. The critical dates for this tender are as given below.

Sl. No.	Activity	Up to Date & Time (IST)
1	Publishing Date & Time	17:00 Hrs 12-01-2022
2	Document download / sale start Date & Time	17:00 Hrs 12-01-2022
3	Seek clarification Start Date & Time	17:00 Hrs 12-01-2022
4	Seek Clarification End Date	17:00 Hrs, 20-01-2022
5	AAI Response to bidders' queries'	17:00 Hrs, 24-01-2022
6	Bid Submission Start Date & Time	17:30 Hrs, 24-01-2022
7	Bid Submission Closing Date & Time	14:00 Hrs, 2-02-2022
8	Bid Opening Date & Time	15:00 Hrs, 3-02-2022
9	Opening of Financial Bid/ Reverse auction	Shall be Intimated later

9. AAI may at its discretion, extend/change the schedule of any activity by issuing an addendum/corrigendum on the e-procurement portal <http://etenders.gov.in/e procure/app>. In such cases, all rights and obligations of AAI and the Bidders previously subject to the original schedule will thereafter be subject to the schedule as extended/changed.
10. Worksite for the project will be as per Annexure VII.

(Roshan Popli)
CIO

Issued On: _____

