

NOTICE INVITING TENDER

1. Airports Authority of India invites budgetary quotes from bidders to provide their quotes for the project “**Budgetary Quote for SITC of Centralised Dashboarding and API of Vehicle Parking Management System for AAI Controlled Airports**” as per the bill of material given in Annexure “C” and detailed Technical Specifications in the document. Also, bidders must specify the details in Annexure “B”.
2. **Name of Work:** Budgetary Quote for SITC of Centralised Dashboarding and API of Vehicle Parking Management System for AAI Controlled Airports.

CPPP Tender ID: 2022_AAI_117555_1.

3. The submission is for budgetary purpose only. Separate tender shall be invited for award of work and participation in the Budgetary Offer is not mandatory.
4. This budgetary quote is invited through the electronic tendering process and can be downloaded from the Central Public Procurement Portal with URL address <http://etenders.gov.in/e procure/app> . A copy of the NIT is also available on AAI website (www.aai.aero). Please note that the submission of the budgetary quote is only through the e-Procurement portal <http://etenders.gov.in> .The budgetary quotes will not be accepted in any other form. Further, it may be noted that quotes which are duly submitted on e-Procurement portal shall only be final and tenders just saved without submission / publish will not be available to the evaluation committee. Bidders are requested to go through the e-Procurement portal for guidelines, procedures & system requirements. In case of any technical difficulty, bidders may contact the following help desk numbers & email ids.

(Help Desk Services)

1. Any Queries relating to the process of online bid submission or queries relating to CPP portal Technical Assistance, please call the Helpdesk, on following Telephone Numbers Tel: +91-120-4200462, +91-120-4001002, +91-8826246593. & Email Address: support-eproc@nic.in
2. Before submitting queries related to the system, bidders are requested to follow the instructions given in the e-procurement portal and get their computer system configured according to the recommended settings for the e-procurement portal.
3. In order to facilitate the Vendors / Bidders, the AAI Help desk services shall be available on all working days (except Sunday) between 0800-2000 hours and shall assist users related to the use of the CPP e-Procurement portal. The below mentioned help desk numbers are intended only for queries related to the ease of use on e-procurement portals. However, AAI shall not be responsible for any reason to bidders for not submitting the bids in the e- procurement portal.
4. For any technical assistance with regard to the functioning of the portal, the bidders as well as AAI users may contact according to the escalation matrix as mentioned

below:

SL. No.	Support Persons	Escalation Matrix	E-Mail Address	Contact Numbers	Timings*
1.	Help Desk Team	Instant Support	eprochelp@aai.aero	011-24632950 Ext. 3512 (Six Lines)	0800-2000 Hrs. (MON - SAT)
2.	Mr. Sanjeev Kumar Manager(IT)	After 4 Hours of Issue	etendersupport@aai.aero	011-24632950, Ext-3523	0930-1800 Hrs. (MON-FRI)
3	Mr. Dharmendra Kumar Jt. GM (IT)	After 12 Hrs.	dkumar@aai.aero	011-24632950, Ext-3527	0930-1800 Hrs. (MON-FRI)
4	General Manager(IT)	After 03 Days	gmitchq@aai.aero	011-24657900	0930-1800 Hrs. (MON-FRI)

5. For queries related to the budgetary quote published on the portal, bidders are advised to send clarifications (if any) through e-procurement portal only.
6. Bid Manager Details are as below-
Mr. Sandeep Kumar Mittal, Manager (IT)
skmit@aai.aero
7. **The AAI Help Desk services shall remain closed on Sundays & all Government Gazetted Holidays.**
8. The critical dates for this tender are as given below.

Sl. No.	Activity	Up to Date & Time (IST)
1	Publishing Date & Time	12:45 Hrs 31-05-2022
2	Document download / sale start Date & Time	12:45 Hrs 31-05-2022
3	Seek clarification Start Date & Time	12:45 Hrs 31-05-2022
4	Seek Clarification End Date	12:45 Hrs, 07-06-2022
5	AAI Response to bidders' queries'	12:30 Hrs, 09-06-2022
6	Bid Submission Start Date & Time	13:00 Hrs, 31-05-2022
7	Bid Submission Closing Date & Time	18:00 Hrs, 20-06-2022
8	Bid Opening Date & Time	18:00 Hrs, 21-06-2022

9. AAI may at its discretion, extend/change the schedule of any activity by issuing an addendum/corrigendum on the e-procurement portal <http://etenders.gov.in/eprocure/app>. In such cases, all rights and obligations of AAI and the Bidders previously subject to the original schedule will thereafter be subject to the schedule as extended/changed.