

**Chennai, 07.01.2022:** In its continuous efforts to augment traveler experience, the Self- Baggage Tagging and Drop facility has been introduced on pilot basis at Chennai Airport from 06.01.2022. The facility is intended to familiarize passengers prior foraying into the full-fledged Self Bag Drop facility in near future.

With the Self Baggage Drop, passengers can print their boarding pass and baggage tag at the same time. Passengers can affix tag themselves on their baggage from the CUSS Kiosks (Common Use Self Service) provided in terminal (for check in/ boarding pass). This also helps large in minimizing any human errors like wrong tagging at check-in counters. Passengers can also save transaction time at check- in counters.

The new terminal under construction (Chennai Airport Modernisation phase II) will have full-fledged self-baggage drop facility, one each on check-in Islands. Further, eight (08) self -baggage drop kiosks will be in place (04 nos. each in T-1 & T-4) along with check-in counters. The number of self-bag drop kiosks will be increased in terminal as more passengers gets acquainted with the facility. The Self-Bag Drop will simplify and streamline the check-in process for passengers at the airport, and also allows passengers to have a smooth drop off process, with no queueing lines and human intervention.