

Chennai Airport, 28.01.2022: Expanding passenger convenience, the East and West wings of remote Security Hold Area (bus lounge gates/remote SHA gates nos. 11-13 & 14-16) in Domestic terminal at Chennai Airport have be merged and opened for passenger movement from today. This merger will greatly benefit departing passengers, in case they have mistakenly approached the wrong boarding gates in the East or West wings or last minute change of boarding gate by the Airlines.

Earlier the scenario was, when a departing passenger scheduled to board from the East wing (remote gates 11-13) and had wrongly taken to the West wing (remote gates 14-16) instead, had to travel all the way up taking the escalator/lift, crossing the SHA, and then going down again to reach the exact gate. There have been numerous occasions when passengers have missed flights due to this separation of East and West wings and this merger is a quick & easy solution to the issue and passengers now can freely move all through from gate nos. 11-16 without any hassle, putting the East-West separation into oblivion.

An additional space of 1015.037 Sq.ft is created out of this merger and this will enhance the remote SHA holding capacity. A plan to increase the boarding gates (1 or 2) at remote SHA level is also under consideration owing to the additional space derived out of this merger.

#Chennai Airport Security Hold Area has two levels: Boarding gates 01-07 is primary SHA (L2) and 11-16 in remote SHA (GF)

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