

**Chennai, 05.01.2022:** Airports Authority of India, Chennai Airport is ranked 8<sup>th</sup> in the global list for 'On Time Performance' among Large Airports in 2021 by 'Cirium', a top aviation analytics firm. Chennai Airport's On Time performance (OTP) data has been analysed for comparison in 'Large Airports' category for 2021 and is the only Indian airport listed in the Top 10. The on-time departures to 70 routes globally analysed by Cirium stands at 89.32 per cent for Chennai Airport. The achievement represents Customer service quality and Operational excellence.

Cirium provides smart travel data and analytics that transforms the traveller experience. Cirium's on-time performance reporting for airlines and airports is an objective, third party perspective on on-time performance data, overseen by industry experts with an unbiased view of the industry. It reviews the total number of flights in a given month for every airport globally in an ordered list, then looks at where the percentile demarcations fall. For the annual OTP review, Cirium takes the total number of flights in a given year for every airport.

“Stake holder engagement and Collaborative Decision making in Airport Processes has helped Chennai Airport gain passenger and industry confidence. Besides that, the steps taken to enhance airside capacity of Chennai Airport has augured well leading to this achievement, predominantly the commissioning of Rapid Exit Taxi way(C-1), N&R parallel taxiways”, says Dr. Sharad Kumar, Airport Director, Chennai Airport.

Aviation Industry is on the revival path and air travel is winning back passengers post pandemic turbulence. Increased footfalls are forecasted and accordingly airports and airlines augmenting the facilities and services. The most recent traffic figures of Chennai

Airport indicate more than 80% recovery in domestic traffic, and is not far away from reaching pre-covid levels.

Chennai achieving 8<sup>th</sup> rank in OTP among larger airports wouldn't have been possible without consistent efforts of Airlines and stakeholders bringing synergy to smooth airport operations. "It is a proud moment that an Indian airport is in the top 10. Kudos to the entire aviation fraternity of Chennai Airport" opined Sh. K.P. Kumar, Chairman, AOC, Chennai Airport.

Rejoicing the proud moment, an esteemed passenger, cut the cake at Chennai airport, today to celebrate the achievement. The airline Indigo was also commended for registering 100 departures (200 + arrivals/departures) from Chennai Airport in a single day post pandemic. Dr. Sharad Kumar, Airport Director, Chennai; Sh. KVK Sriram, DIG, CISF; Sh. K.P. Kumar, Chairman, AOC, Chennai Airport, senior officials from AAI, airlines and stakeholder representatives wished the very best to Chennai Airport and team.